City of Baltimore

City Council
City Hall, Room 408
100 North Holliday Street
Baltimore, Maryland 21202

Legislation Details (With Text)

File #:	21-0082R	**Version:** 0	**Name:**	Investigative Hearing - What is the State of Stat?	
Type:	City Council Resolution		**Status:**	Adopted	
File created:	11/15/2021		**In control:**	Health, Environment, and Technology	
On agenda:			**Final action:**	3/21/2022	
Enactment date:			**Enactment #:**		

Title: Investigative Hearing - What is the State of Stat?
For the purpose of requesting that the City Administrator, the Deputy City Administrator, each of the Deputy Mayor's, the Chief Data Officer, the Director of the Office of Performance and Innovation, the Director of the Baltimore City Office of Information Technology and the heads of Data Driven Strategies and Performance Management from each city agency come before the City Council to discuss the current state of data collection, evaluation, and how we are using the tenets of CitiStat to address internal process issues to help close service delivery gaps.

Sponsors: Mark Conway, John T. Bullock, Sharon Green Middleton, Phylicia Porter, James Torrence, President Nicholas J. Mosby, Odette Ramos, Kristerfer Burnett, Zeke Cohen, Antonio Glover

Indexes: Investigative Hearing, Stat of the State

Code sections:

Attachments: 1. 21-0082R~1st Reader, 2. Law 21-0082R, 3. BCIT 21-0082R, 4. DGS 21-0082R, 5. BCFD 21-0082R, 6. DOT 21-0082R, 7. BPD 21-0082R, 8. BHCD 21-0082R, 9. Finance 21-0082R, 10. State of Stat slide deck (3-16-22), 11. BCRP 21-0082R, 12. OPI 21-0082R, 13. DPW 21-0082R, 14. DHCD 21-0082R, 15. Synopsis 21-0082R, 16. Hearing Agenda 21-0082R, 17. Hearing Minutes 21-0082R, 18. Hearing Notes 21-0082R, 19. 21-0082r~2nd Reader, 20. 21-0082R~2nd Reader

Date	Ver.	Action By	Action	Result
3/21/2022	0	Baltimore City Council	Adopted	
3/21/2022	0	Health, Environment, and Technology	Recommended Favorably	
3/16/2022	0	Health, Environment, and Technology	Recommended Favorably	Pass
2/22/2022	0	Health, Environment, and Technology	Scheduled for a Public Hearing	
11/18/2021	0	Baltimore City Council	Refer to Dept. of General Services	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Housing and Community Development	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Recreation and Parks	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Planning	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Finance	
11/18/2021	0	Baltimore City Council	Refer to Police Department	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Health	
11/18/2021	0	Baltimore City Council	Refer to Fire Department	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Public Works	
11/18/2021	0	Baltimore City Council	Refer to Dept. of Transportation	
11/18/2021	0	Baltimore City Council	Refer to Mayor's Office of Performance and Innovation	

11/18/2021	0	Baltimore City Council	Refer to Mayor's Office of Information Technology
11/18/2021	0	Baltimore City Council	Refer to 3-1-1 One Call and Dispatch Center
11/18/2021	0	Baltimore City Council	Refer to City Solicitor
11/18/2021	0	Baltimore City Council	Refer to Baltimore City Administrator
11/15/2021	0	Baltimore City Council	Assigned
11/15/2021	0	Baltimore City Council	Introduced

* Warning: This is an unofficial, introductory copy of the bill.
The official copy considered by the City Council is the first reader copy.

Introductory*

City of Baltimore
Council Bill   R
(Resolution)

Introduced by: Councilmember Conway

A Resolution Entitled

A Council Resolution concerning
Investigative Hearing - What is the State of Stat?
For the purpose of requesting that the City Administrator, the Deputy City Administrator, each of the Deputy Mayor's, the Chief Data Officer, the Director of the Office of Performance and Innovation, the Director of the Baltimore City Office of Information Technology and the heads of Data Driven Strategies and Performance Management from each city agency come before the City Council to discuss the current state of data collection, evaluation, and how we are using the tenets of CitiStat to address internal process issues to help close service delivery gaps.

Recitals

CitiStat is a computerized system linked to 3-1-1 and 9-1-1 mapping technology. It was adopted from the CompStat model, which is a program that was created by the New York City Transit Police Department, and expanded by the New York City Police Department during the 1990's. Baltimore City implemented the CompStat model twenty-years ago and rebranded it as CitiStat. When CitiStat was implemented, the City tracked agency spending, calls for service, and the efficiency of the City's response to those service requests. This was done through the lens four original CompStat tenets:

(1) timely and accurate information or intelligence;

(2) rapid deployment of resources;

(3) effective tactics; and

(4) relentless follow-up.

In 2004, four-years after CitiStat was fully implemented across twelve city agencies, the City of Baltimore won the prestigious Innovations in American Government Award from the Council for Excellence in Government, a nonprofit organization that focuses on improving government performance.

Since its introduction the ambitions of CitiStat and its successes as a good government management tool

has stumbled. CitiStat's short and long-term viability has been unstable over the last 10-years - unable to weather the multitude of administration changes.

With this investigative hearing the Council seeks to better understand:

(1) the structure of the offices and units responsible for citywide and agency specific data collection and evaluation;

(2) how often CitiStat and internal Stat meetings are being held;

(3) what administrative and operational processes are currently being measured by each agency;

(4) plans to hold joint meetings on multidisciplinary issues to break agencies out of their silos to help create cross-cutting policy; and

(5) when issues are discovered in Stat meetings what business and process improvement techniques are used to address those problems.

Now, therefore, be it resolved by the City Council of Baltimore, That the Baltimore City Council request that the City Administrator, the Deputy City Administrator, each of the Deputy Mayor's, the Chief Data Officer, the Director of the Office of Performance and Innovation, the Director of the Baltimore City Office of Information Technology and the heads of Data Driven Strategies and Performance Management from each city agency come before the City Council to discuss the current state of data collection and evaluation, and how we are using the tenets of CitiStat to address internal process issues to help close service delivery gaps..

And be it further resolved, That a copy of this Resolution be sent to the Mayor, the Office of the Baltimore City Administrator, the Director of the Office of Performance and Innovation, the Commissioner of the Baltimore City Health Department, the Police Commissioner of the Baltimore Police Department, the Fire Chief of the Baltimore City Fire Department, the Director of the Department of Public Works, the Director of the Department of Transportation, the Director of the Department of General Services, the Commissioner of the Department of Housing and Community Development, the Director of the Department of Recreation and Parks, the Director of the Department of Planning, the Director of the Baltimore City Office of Information Technology, and the Mayor's Legislative Liaison to the Baltimore City Council.