

**CITY OF BALTIMORE  
COUNCIL BILL 25-0044R  
(Resolution)**

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Introduced by: President Cohen

Cosponsored by: Councilmembers Middleton, Bullock, Blanchard, Schleifer, Porter, and Glover

Introduced and read first time: December 15, 2025

Assigned to: Committee on Legislative Investigations

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REFERRED TO THE FOLLOWING AGENCIES: Baltimore City Information Technology, Fire Department, Police Department

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A RESOLUTION ENTITLED

1 A COUNCIL RESOLUTION concerning

2 **Informational Hearing – Status of Computer-Aided Dispatch System**

3 FOR the purpose of inviting officials from Baltimore City Information and Technology, the Fire  
4 Department, and the Baltimore Police Department to discuss protocols for maintaining the  
5 Computer-Aided Dispatch (CAD) system, outages of the CAD system and how they are  
6 communicated and restored, and a timeline and budget for the replacement of the CAD  
7 system.

8 **Recitals**

9 The CAD system is essential to Baltimore City’s emergency response, interfacing with 911 to  
10 handle more than 2 million calls each year and dispatch first responders to incidents reported by  
11 Baltimoreans.

12 The CAD system is approximately 2 decades old, and its anticipated replacement will cost  
13 \$9.5 million.

14 The City Council seeks to better understand the status of this aging system and ensure that  
15 there is a plan in place to maintain and replace it in a timely manner that ensures continuity of  
16 this essential service.

17 **NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE**, That the City  
18 Council invites officials from Baltimore City Information and Technology, the Fire Department,  
19 and the Baltimore Police Department to discuss protocols for maintaining the CAD system,  
20 outages of the CAD system and how they are communicated and restored, and a timeline and  
21 budget for the replacement of the CAD system.

22 **AND BE IT FURTHER RESOLVED**, That a copy of this Resolution be sent to the Director of  
23 Baltimore City Information and Technology, the Chief of the Fire Department, the Commissioner  
24 of the Baltimore Police Department, and the Mayor’s Legislative Liaison to the City Council.

EXPLANATION: CAPITALS indicate matter added to existing law.  
[Brackets] indicate matter deleted from existing law.