

# City of Baltimore

City Council  
City Hall, Room 408  
100 North Holliday Street  
Baltimore, Maryland 21202

## Meeting Agenda - Final

### Public Safety and Government Operations

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Wednesday, March 10, 2021

1:00 PM

Virtual/Du Burns Chambers, 4th Floor, City Hall:  
Phone: +1-408-418-9388, Access Code: 129 729  
4366, Password: Public, Link:  
[https://bmore.webex.com/bmore/onstage/g.php  
?MTID=e6de13ccbc47ac9f464e5c9541f0bc46](https://bmore.webex.com/bmore/onstage/g.php?MTID=e6de13ccbc47ac9f464e5c9541f0bc46)

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**Worksession: 21-0018R**

#### ***CALL TO ORDER***

#### ***INTRODUCTIONS***

#### ***ATTENDANCE***

#### ***ITEMS SCHEDULED FOR WORKSESSION***

##### [21-0018R](#)

Investigative Hearing - Workday Enterprise Resource Planning Implementation

For the purpose of inviting the Director of the Department of Human Resources, the Director of the Department of Finance, the Director of the Baltimore City Office of Information & Technology, and other interested parties to appear before the Baltimore City Council to discuss: the development and implementation process of the Workday Enterprise System; what focus groups or other workgroups were created to identify potential problems during the development process; what offline performance tests were conducted to identify potential gaps in service delivery capabilities; and what corrective processes have been put in place to remedy the countless problems that the city has faced during this implementation process.

##### **Sponsors:**

Danielle N. McCray, Phylicia Porter, Odette Ramos, Sharon Green Middleton, Robert Stokes, Sr., James Torrence, John T. Bullock, Zeke Cohen

#### ***ADJOURNMENT***

**THIS MEETING IS OPEN TO THE PUBLIC**