


FROM	NAME & TITLE	Janice Simmons, Chief	CITY of BALTIMORE MEMO	
	AGENCY NAME & ADDRESS	Bureau of Revenue Collections 200 Holliday St., Room 7 (410) 396-3961		
	SUBJECT	City Council Bill #17-0015R		

DATE:

TO

The Honorable President and
Members of the City Council
Room 400, City Hall

March 17, 2017

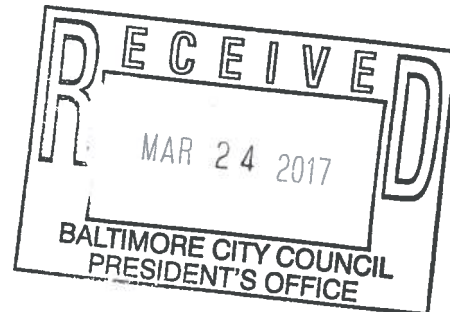
City Council Bill #17-0015R

The Baltimore City Department of Finance has reviewed Council Resolution #17-0015R, Investigative Hearing – Water Billing. This Resolution requests that the Department of Public Works and the Department of Finance brief the City Council on water affordability for customers of Baltimore’s Bureau of Water and Wastewater. It is requesting that concerns regarding unusually high bills, missing bills and the process to contest bills, be addressed.

While the Department of Finance stands ready to assist the Council and respond to questions, no bureau in the Department of Finance has any duties or responsibilities with respect to these matters. The Bureau of Revenue Collections (BRC) has purview over the timely and efficient posting of payments that are made in-person, by mail, or online. With the exception of a few isolated incidents during the initial implementation period, all payment processing has occurred as planned. The BRC has no authority to set water rates, enter into payment plan agreements, waive water bills, or hold informal conferences. All non-payment related water inquiries are referred to the Department of Public Works.

As a result, the Department of Finance takes no position on this City Council Bill (Resolution) 17-0015R.

cc: Kyron Banks
Meredith Green
Steve Kraus



No post.