


F R O M	NAME & TITLE	Chichi Nyagah-Nash, Director	CITY of BALTIMORE M E M O	
	AGENCY NAME & ADDRESS	Department of General Services (DGS) 200 Holiday Street, Suite 800		
	SUBJECT	City Council Bill 21-0018		

TO: Mayor Brandon M. Scott
TO: Public Safety and Government Operations
FROM: Department of General Services
POSITION: **No Objection**
RE: City Council Bill – 21-0018

DATE: January 27, 2021

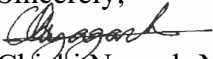
INTRODUCTION – Study and Report - Towing Dispatch Systems

PURPOSE/PLANS – For the purpose of requiring that Baltimore City Information and Technology, in consultation with certain other agencies, submit a report to the Mayor and City Council evaluating methods and systems of dispatching towing vehicles within Baltimore City; and providing for a special effective date.

COMMENTS – The DGS, Fleet Management Division has historically provided towing and road service to all City Agencies for City vehicles and Equipment. This service is provided through a dedicated DGS tow phone, staffed by Fleet employees, a fleet of City tow trucks, service vehicles, and qualified contractors. All DGS personnel involved in this activity are trained to provide the efficient service to City Agencies, focused on protecting the safety and security of fellow City employees, City Fleet assets, and the specialized tools and equipment frequently located in City vehicles.

AGENCY/DEPARTMENT POSITION – The Department of General Services has no objection to City Council Bill 21-0018 and is supportive of the collaborative study evaluating methods and systems of dispatching towing services.

If you have any questions, please do not hesitate to contact DGS's Legislative Liaison Aleia Hendricks at Aleia.Hendricks@baltimorecity.gov or at 410-545-3704.

Sincerely,

Chichi Nyagah-Nash
Director