

City of Baltimore

City Council
City Hall, Room 408
100 North Holliday Street
Baltimore, Maryland 21202

Meeting Minutes - Final

Public Safety and Government Operations

Wednesday, February 10, 2021

5:00 PM Virtual/Du Burns Chambers, 4th Floor, City Hall: Phone:
+1-408-418-9388, Access Code: 179 298 8510, Password:
Public, Link: [https://bmore.webex.com/bmore/onstage/g.php?
MTID=e41712ba7a58ad6bc5f35529489a69e57](https://bmore.webex.com/bmore/onstage/g.php?MTID=e41712ba7a58ad6bc5f35529489a69e57)

21-0018R
CHARM TV 25

CALL TO ORDER

INTRODUCTIONS

ATTENDANCE

Present 7 - Mark Conway, Kristerfer Burnett, Zeke Cohen, Eric T. Costello, Antonio Glover, Phylicia Porter, and Odette Ramos

ITEMS SCHEDULED FOR PUBLIC HEARING

[21-0018R](#)

Investigative Hearing - Workday Enterprise Resource Planning Implementation

For the purpose of inviting the Director of the Department of Human Resources, the Director of the Department of Finance, the Director of the Baltimore City Office of Information & Technology, and other interested parties to appear before the Baltimore City Council to discuss: the development and implementation process of the Workday Enterprise System; what focus groups or other workgroups were created to identify potential problems during the development process; what offline performance tests were conducted to identify potential gaps in service delivery capabilities; and what corrective processes have been put in place to remedy the countless problems that the city has faced during this implementation process.

Sponsors: Danielle N. McCray, Phylicia Porter, Odette Ramos, Sharon Green Middleton, Robert Stokes, Sr., James Torrence, John T. Bullock, Zeke Cohen

THIS MEETING IS IN RECESS