



HEARING NOTES

City Council Resolution: 22-0142R

Informational Hearing: Workday Implementation Status

Committee: Health, Environment, and Technology (HET)

Chaired By: Councilwoman McCray

Hearing Date: Wednesday, October 11, 2023

Time (Beginning): 10:00 AM

Time (Ending): 10:57 PM

Location: Clarence "Du" Burns Chamber

Total Attendance: Approx. 12

Committee Members in Attendance:

Danielle McCray John Bullock James Torrence

Marc Conway

Bill Synopsis in the file?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> n/a
Attendance sheet in the file?	<input type="checkbox"/> yes	<input checked="" type="checkbox"/> no	<input type="checkbox"/> n/a
Agency reports read?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> n/a
Video or audio-digitally recorded?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> n/a
Certification of advertising/posting notices in the file?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input checked="" type="checkbox"/> n/a
Evidence of notification to property owners?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input checked="" type="checkbox"/> n/a
Final vote taken at this hearing?	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input checked="" type="checkbox"/> n/a

Major Speakers

(This is not an attendance record.)

- Todd Carter (CIO for Baltimore City)
- Michael Moiseyev (Director of Finance)
- Quinton Herbert (Director of Human Resources)

Major Issues Discussed

1. **Workday Implementation:** The primary focus was on the implementation of the Workday financial management platform within the city of Baltimore.
 2. **Risks in Software Procurement:** Concerns were raised about the procurement process for software and the potential risks involved.
 3. **Transparency and Efficiency:** Efforts to enhance transparency and efficiency in the city's financial systems were discussed.
 4. **Workday Functionalities:** Detailed discussions on the specific functionalities of Workday, including human resources, procurement, and financial reporting.
 5. **Data Governance:** Concerns related to data accuracy, contract completeness, and its impact on managing payments were addressed.
 6. **Communication and Collaboration:** The need for improved communication, collaboration, and transparency within city agencies, especially in relation to past payroll and HR issues.
 7. **Union Partnerships:** The importance of collaborating with labor unions, sharing issue-related information, and promptly addressing payroll and HR concerns was emphasized.
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Further Study

Was further study requested?

Yes No

If yes, describe.

Councilman Stokes

1. Requested an updated briefing on Workday implementation, with a focus on accurate payments to employees, contractors, and vendors.
2. Requested an update on the procurement assessment and transformation plan, focusing on agencies impacted by billing and collection delays.

Councilman Torrence

1. Requested a detailed report on compliance with approved contracts uploaded into Workday, emphasizing contract status and rate verification.
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Deontre Hayes

Committee Staff: Deontre L. Hayes

Date: October 24, 2023

Direct Inquiries to: (410) 396-1260

City of Baltimore

City Council
City Hall, Room 408
100 North Holliday Street
Baltimore, Maryland 21202

Meeting Minutes - Final

Health, Environment, and Technology

Wednesday, October 11, 2023

10:00 AM Virtual/Du Burns Chambers, 4th Floor, City Hall, Phone:
+1-408-418-9388, Access Code: 2349 716 5819, Password:
Public, Link: [https://bmore.webex.com/bmore/j.php?](https://bmore.webex.com/bmore/j.php?MTID=me3eaed1c8db270739c7596c47a57b714)
MTID=me3eaed1c8db270739c7596c47a57b714

22-0142R

CALL TO ORDER

INTRODUCTIONS

ATTENDANCE

Present 4 - Danielle N. McCray, John T. Bullock, Mark Conway, and James Torrence

Absent 3 - Ryan Dorsey, Phylcia Porter, and Isaac "Yitzy" Schleifer

ITEM SCHEDULED FOR PUBLIC HEARING

22-0142R

Informational Hearing - Workday Implementation Status

For the purpose of inviting representatives from the Department of Finance, the Department of Human Resources, the Office of the City Administrator, the Office of Information Technology, and the Bureau of Budget and Management Research to brief the City Council on the status of the Workday Finance platform for procurement services launched in August 2022, including observed benefits or deficiencies, issues with rollout or uptake, and other relevant considerations.

Sponsors: Robert Stokes, Sr., Phylcia Porter, Mark Conway, Danielle N. McCray, Sharon Green Middleton, Isaac "Yitzy" Schleifer, Eric T. Costello, Odette Ramos, James Torrence, Antonio Glover

Recessed

ADJOURNMENT