



Baltimore City Council

Holly Arnold, Administrator **Maryland Transit Administration** March 7, 2025













Maryland Transit Administration

13th

~3,400

\$14.0B

~\$1.2B

~\$5.7B

Service Modes

Core Bus, Light Rail, Metro, Mobility, MARC, and Commuter Bus

Largest Transit System

Out of all transit agencies in the United States by total ridership in 2024

Employees

1,600 operators, 700 mechanics. 80% union

In Total Asset Value

Includes assets for which MTA has direct capital responsibility

Operating Budget

For FY25, includes contracted service. salaries & benefits. LOTS

Capital Budget

For FY25-30, major projects include vehicle overhauls & replacements, transit facilities



Core Bus

Serves Baltimore region with over 60 routes: largest mode by ridership



33 stations from Hunt Valley to Cromwell and BWI Airport; 57 miles of track: mid-life overhaul of vehicles underway

Light Rail



Metro

Heavy rail service with 14 stations from Owings Mills to Johns Hopkins Hospital: fleet replacement underway



Mobility

Paratransit service for individuals with disabilities who are unable to use the MTA fixed route system: service is contracted



MARC

Commuter rail service with 3 lines: 42 stations in MD, WV, and DC; service is contracted



Commuter Bus

Peak-period limited-stop bus service; 4th largest system in United States; service is contracted

Transit Service to Baltimore City Public Schools

- MTA service provides ¼ mile access to over 250 schools in the region
 - Currently operates 185 supplemental school trips
 - Approximately 25,000 students per school day
- Collaboration with BCPSS
 - MTA has a dedicated school liaison
 - Coordination on bell times
 - Annual Service Plan





- Student engagement through Youth Transit Council
- MTA is legally prohibited from providing chartered school service



CODE OF FEDERAL REGULATIONS
49 CFR Part 605, Subpart B: School Bus Agreements §605.12

No recipient or operator of project equipment shall engage in school bus operations using buses, facilities or equipment funded [by the Federal Transit Administration].

Schools and Service Changes

- Schedule changes implemented three times a year per Union CBA
 - Fall and summer service changes aligning to the start and end of the school year
- Recent coordination examples
 - New Orange, Blue, 54, and Brown trips for Dunbar
 - Additional Silver trips at Digital Harbor
 - Commodore John Rogers location change
 - City High move to University of Baltimore
 - ACCE Academy pilot to support after school activities









Recent Agency Momentum



Ridership up by 15%

Over 68 million rides

Increases and post-pandemic highs on all modes



Reduced agency hiring time by 40%

Hired more than 400 new operators for second consecutive year

Ended year with operator vacancy rate at 1%

Launched bus maintenance apprenticeship program



Preventable safety incidents down 5%

Person-related crimes down 13%

76% Part 1 crime clearance rate

Recent Agency Momentum



Transit Royale

Real-Time Improvements

Easier Fare Payments



90%+ Real-Time Availability



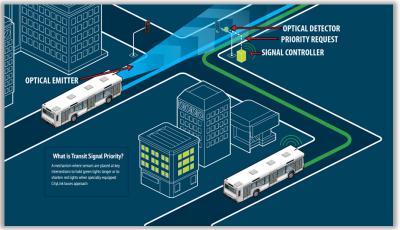
Cut Service 2%

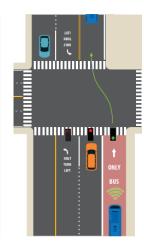


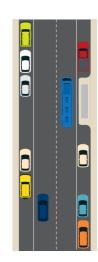
How Baltimore City Can Help MTA Service

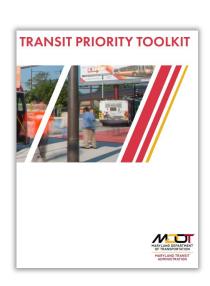
- Additional dedicated bus lanes, transit signal priority, and other transit prioritization investments
- Dedicated bus lane and parking enforcement
- Continued and improved communication with BCPSS





























Ride Free on MTA

February 4, 2025

Celebrate

Transit Equity
Day

MARYLAND DEPARTMENT OF TRANSPORTATION

YOUTH ART COMPETITION



MARYLAND DEPARTMENT OF TRANSPORTATION
MARYLAND TRANSIT ADMINISTRATION



