



Baltimore City Council

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Maryland Transit Administration

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Maryland Transit Administration

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Service Modes

Core Bus, Light Rail, Metro, Mobility, MARC, and Commuter Bus

13th

Largest Transit System

Out of all transit agencies in the United States by total ridership in 2024

~3,400

Employees

1,600 operators, 700 mechanics, 80% union

\$14.0B

In Total Asset Value

Includes assets for which MTA has direct capital responsibility

~\$1.2B

Operating Budget

For FY25, includes contracted service, salaries & benefits, LOTS

~\$5.7B

Capital Budget

For FY25-30, major projects include vehicle overhauls & replacements, transit facilities



Core Bus

Serves Baltimore region with over 60 routes; largest mode by ridership



Light Rail

33 stations from Hunt Valley to Cromwell and BWI Airport; 57 miles of track; mid-life overhaul of vehicles underway



Metro

Heavy rail service with 14 stations from Owings Mills to Johns Hopkins Hospital; fleet replacement underway



Mobility

Paratransit service for individuals with disabilities who are unable to use the MTA fixed route system; service is contracted



MARC

Commuter rail service with 3 lines; 42 stations in MD, WV, and DC; service is contracted



Commuter Bus

Peak-period limited-stop bus service; 4th largest system in United States; service is contracted

Transit Service to Baltimore City Public Schools

- MTA service provides $\frac{1}{4}$ mile access to over 250 schools in the region
 - Currently operates 185 supplemental school trips
 - Approximately 25,000 students per school day
- Collaboration with BCPSS
 - MTA has a dedicated school liaison
 - Coordination on bell times
 - Annual Service Plan
- Student engagement through Youth Transit Council
- MTA is legally prohibited from providing chartered school service

BALTIMORE CITY
PUBLIC SCHOOLS



Schools and Service Changes

- Schedule changes implemented three times a year per Union CBA
 - Fall and summer service changes aligning to the start and end of the school year
- Recent coordination examples
 - New Orange, Blue, 54, and Brown trips for Dunbar
 - Additional Silver trips at Digital Harbor
 - Commodore John Rogers location change
 - City High move to University of Baltimore
 - ACCE Academy pilot to support after school activities



Recent Agency Momentum



Ridership up by 15%

Over 68 million rides

Increases and post-pandemic highs on all modes



Reduced agency hiring time by 40%

Hired more than 400 new operators for second consecutive year

Ended year with operator vacancy rate at 1%

Launched bus maintenance apprenticeship program



Preventable safety incidents down 5%

Person-related crimes down 13%

76% Part 1 crime clearance rate

Recent Agency Momentum



Transit Royale

Real-Time Improvements

Easier Fare Payments



90%+ Real-Time Availability



Cut Service



12%

2%

How Baltimore City Can Help MTA Service

- Additional dedicated bus lanes, transit signal priority, and other transit prioritization investments
- Dedicated bus lane and parking enforcement
- Continued and improved communication with BCPSS



