


F R O M	NAME & TITLE	Todd Carter <i>Todd A. Carter</i> Chief Information Officer	CITY of	
	AGENCY NAME & ADDRESS	Baltimore City Office of Information & Technology 401 E. Fayette Street, 3rd floor	BALTIMORE	
	SUBJECT	Council Bill 22-0129R – Informational Hearing – 311 Requests for Tenants Facing Chronic Mold	M E M O	

April 19, 2023

TO: The Honorable President and
Members of the City Council
Room 400 City Hall
c/o Natawna Austin, Executive Secretary

The Baltimore City Office of Information and Technology (BCIT) has completed its review of Council Bill 22-0129R. The purpose of this bill is to invite the Commissioner of the Department of Housing and Community Development, the Executive Director of the Housing Authority of Baltimore City, the Health Commissioner, the head of Baltimore City’s 311 Services, and other interested parties to appear before the City Council to discuss the number of 311 requests received from tenants facing chronic mold problems in their homes, the number of complaints from tenants of public housing and the number from tenants of private landlords, the demographics of those making the complaints, if known, how such requests are managed, and how the City can better address and respond to reports of chronic mold in housing.

BCIT’s Director of the 311 Call Center will attend and participate in the upcoming hearing.

If you have any questions, please contact Leyla Layman, Chief of Staff, at (443) 202-4511.

cc: Ms. Nina Themelis, Interim Director, Mayor’s Office of Government Relations