



June 6, 2012

Honorable President Bernard C. "Jack" Young and  
City Council Members  
City Hall – Room 400  
Baltimore, MD 21202  
Attention: Karen Randle

RE: City Council Bill Report Request (12-0052R)

The Mayor's Office of Information Technology believes that capturing 911 calls and making the data available in real-time to the citizens of Baltimore is not a good proposal. The concern is that this will inhibit constituents from placing the emergency call in the first place. Many people that call 911 are not in the midst of an on-going crime but rather they are an observer. The idea that one can call 911 and remain anonymous is essential to these types of incidents being reported. It is perceived that this initiative would greatly impede the existing process.

Sincerely,

Robert E. Minor, III  
Acting Chief Information Officer  
Mayor's Office of Information Technology

