



BALTIMORE CITY COUNCIL LAND USE & TRANSPORTATION COMMITTEE

Mission Statement

On behalf of the Citizens of Baltimore City, The Land Use & Transportation Committee is committed to shaping a reliable, equitable, and sustainable future for Baltimore's land use and transportation systems. Through operational oversight and legislative action, the committee aims to develop and support lasting solutions grounded in principles of good governance.

**The Honorable Ryan Dorsey
CHAIR**

PUBLIC HEARING

2/19/2026

9:00AM

**CLARENCE "DU" BURNS COUNCIL
CHAMBERS**

LO25-0004

***Baltimore City Transportation – Operations and
Oversight***

City Council Committees

BUDGET AND APPROPRIATIONS

Danielle McCray - Chair
Isaac “Yitzy” Schleifer – Vice Chair
Sharon Green Middleton
Paris Gray
Antonio Glover

*Staff: Paroma Nandi
(Paroma.Nandi@baltimorecity.gov)*

PUBLIC SAFETY

Mark Conway - Chair
Zac Blanchard – Vice Chair
Danielle McCray
Isaac “Yitzy” Schleifer
Paris Gray
Phylicia Porter
Antonio Glover

*Staff: Ethan Navarre
(Ethan.Navarre@baltimorecity.gov)*

HOUSING AND ECONOMIC DEVELOPMENT

James Torrence – Chair
Odette Ramos – Vice Chair
Zac Blanchard
Jermaine Jones
Antonio Glover

*Staff: Anthony Leva
(Anthony.Leva@baltimorecity.gov)*

PUBLIC HEALTH AND ENVIRONMENT

Phylicia Porter - Chair
Mark Conway - Vice Chair
Mark Parker
Ryan Dorsey
James Torrence
John Bullock
Odette Ramos

*Staff: Marguerite Currin
(Marguertie.Currin@baltimorecity.gov)*

LEGISLATIVE INVESTIGATIONS

Isaac “Yitzy” Schleifer - Chair
Antonio Glover – Vice Chair
Ryan Dorsey
Sharon Green Middleton
Paris Gray

*Staff: Ethan Navarre
(Ethan.Navarre@baltimorecity.gov)*

LAND USE AND TRANSPORTATION

Ryan Dorsey – Chair
Sharon Green Middleton – Vice Chair
Mark Parker
Paris Gray
John Bullock
Phylicia Porter
Zac Blanchard

*Staff: Anthony Leva
(Anthony.Leva@baltimorecity.gov)*

LABOR AND WORKFORCE

Jermaine Jones – Chair
James Torrence – Vice Chair
Danielle McCray
Ryan Dorsey
Phylicia Porter

*Staff: Juliane Jemmott
(Juliane.Jemmott@baltimorecity.gov)*

EDUCATION, YOUTH AND OLDER ADULT

John Bullock – Chair
Mark Parker – Vice Chair
Sharon Green Middleton
James Torrence
Zac Blanchard
Jermaine Jones
Odette Ramos

*Staff: Juliane Jemmott
(Juliane.Jemmott@baltimorecity.gov)*

CHARTER REVIEW SPECIAL COMMITTEE

Ryan Dorsey - Chair
John Bullock - Vice Chair
Zac Blanchard
Jermaine Jones
Odette Ramos

Staff: Ethan Navarre (Ethan.Navarre@baltimorecity.gov)



DoLAND USE & TRANSPORTATION COMMITTEE

**The Honorable Ryan Dorsey
CHAIR**

Legislative Oversight Hearing

LO25-0004

Baltimore City Transportation – Operations and Oversight

Purpose: For the purpose of holding regular meetings with government agencies and officials to review transportation practices, policy, & operations in the City of Baltimore.

REPORTING AGENCIES

- **Department of Transportation**
 -
-

BACKGROUND

The Committee has held several hearings with the Department of Transportation (DOT) since the beginning of the current legislative term. Several topics for DOT have been heard by the committee and are under consideration for this hearing, including:

- Street Lighting – Heard 04/10/25 – follow up on 7/10/25
 - Parking Enforcement - Heard 02/13/25 – follow up on 7/10/25
 - Community Engagement- Heard 3/06/25
-

Street Lighting

There have been several issues that the Committee has engaged in oversight around the DOT's street light operations, including:

1. Procurement
 - a. There have been issues with the procurement process in getting the needed materials for replacing streetlights, including light poles, steel bases, and lighting arms.
 - i. DOT has had a contract with MVA Power Inc – approved on 11/8/25 for delivery and supply of steel bases for streetlights – that contract is for 250 bases for \$98,700 for 2 years.
 - ii. In December 2025, staff noted during a briefing with DOT that the first delivery of bases was to be provided on 01/25/26
 1. At a recent briefing, DOT noted that MVA has not been responsive, and presently there is no ETA on the 1st delivery of bases.
 - b. Other items for procurement were to be sent to the committee (see slide 12 for a summary. Full list included in the hearing packet).

2. Knockdowns

- a. The Committee received a knockdown list of streetlights from DOT with 466 knockdown lights noted across the City.
 - i. There are concerns acknowledged by DOT and administration that the list of knockdowns is not complete
 - ii. The administration has committed to reviewing Cyclomedia street light imagery and comparing that with DOT data to update the knockdown list.
 - 1. The list will then need to be confirmed by a field inspection
 - 2. If it is determined that the investigation is not possible with DOT resources, a contractor may be engaged to conduct the physical survey of streetlights in the city.

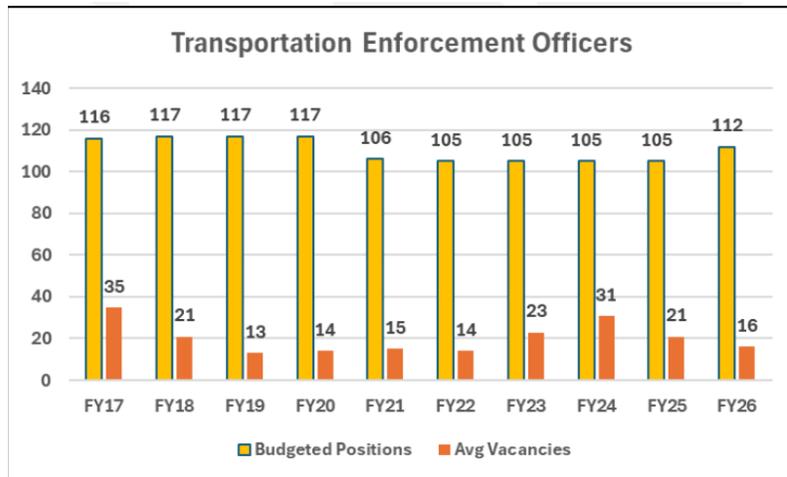
3. 311 request/workflow

- a. There have been some discussions between the Committee and DOT about the need to simplify the reporting process for knocked-down streetlights. Currently, there are over 8 different options in 311 for streetlights, some of which would require the submitting resident to identify the streetlight as belonging to BGE or provide very specific information.
 - i. DOT has noted that 311 should reroute submissions, for instance, if you place an address in a park with a streetlight down, it should direct you to the proper SR.
 - ii. At this time, DOT believes that the creation of a single street light SR is not feasible. The implementation of such a workflow would have a number of implications for the workflow and would need time and resources to study and implement. DOT has committed to reviewing the current process and following up on this topic at the oversight hearing.

Parking Enforcement

1. TEO Staffing

- a. Data submitted by DOT shows improvement in the staffing levels of the Safety Division.



TEO I Pins	94
Hired in 2025	10
Vacant (All vacated in 2025)	14
TEO II Pins	16
Promoted in 2025	2
Vacant	2

Year	# of Citations	Active Officers
2018	317,856	119
2019	263,920	125
2020	168,452	124
2021	273,652	117
2022	333,909	108
2023	274,900	91
2024	222,130	89
2025	258,099	119

MAYOR BRANDON M. SCOTT

i. 2. TEO Dispatch and worker app

- a. Previously, TEOs had been dispatched to investigate SRs via the DPW dispatch team. This process was cumbersome and could lead to significant delays in both the investigation of and follow-up on enforcement activities.

- i. For example, if a resident submitted a 311 ticket for an illegally parked car, it may take over an hour for a TEO to be dispatched to investigate, during which time the vehicle may be moved. Also, of concern are processes like the chalking, ticketing, and towing of abandoned vehicles.
 - b. DOT relies on a paper process to enforce the 48-hour parking complaint/abandoned vehicle SR
 - i. Staff has identified a large backlog of over 4,000 abandoned vehicles in the 311 data
 - ii. The committee has requested samples of these forms (not currently in receipt)
 - c. To address this issue, DOT has been working on a worker app powered by salesforce which would allow for faster dispatch via handheld device.
 - i. Due to technical issues with the capability of the system to perform as hoped for, this app has been set aside as the primary system for TEOs to be self-dispatched. Supervisors will be using the app to help them dispatch TEOs as well as update the progress of the SRs.
 - ii. DOT is working on a needs assessment with BCIT to begin the process of procuring another system.
 - iii. A timeline for the procurement and implementation of a new system is not available.
- 3. Charles St. Bus Lane Enforcement
 - a. The committee has requested data on enforcement efforts in this section of the City, and the committee is currently receiving reports (see materials for documentation)
- 4. Pittsburgh trip
 - a. At a briefing before the scheduled oversight hearing for December 2025 - DOT noted that they were sending a delegation along with BCIT, & the Mayor's Office to Pittsburgh for an in-person meeting regarding enforcement. However, that meeting needed to be rescheduled due to the recent snowstorm.

Community Engagement

- 1. The Committee has raised concerns about the DOT's communication with communities regarding projects in the City. Community engagement is required by the Complete Streets ordinance. A matrix for all phases of a project life has been requested by the Committee.
 - a. In response to these concerns, DOT has noted that they do involve community members and other stakeholders at various points in the project and have forwarded draft SOPs for community engagement.
 - i. These SOPs are included in the hearing packet –they include engagement goals at various points in a project (i.e., Project Manager sending milestone updates to key stakeholders at 60% design)
 - b. DOT does keep records on who is attending community engagement events in an effort to tailor those events to reach as many stakeholders as possible, and is incorporating that practice into its SOPs. This is in response to the requirements for the Complete Streets ordinance.
- 2. DOT has committed to implementing many of the recommendations of the City Thread Accelerated Mobility Playbook

FISCAL INFORMATION

Street Lighting

In the 2024-2025 budget, Street Lighting in the DOT was service 500, which had a budget of \$21,936,175. The Street Lighting service employs 33 people. The single biggest cost to the service is contractual services, which totaled over \$17,000,000 (approximately 78% of the service budget).¹

The 2025 budget includes:

- a 104,032 increase in contractual services
- a 791,144 increase in utility cost from projected inflation
- a 263,414 increase in street light pole rental fee

The 2026 preliminary budget includes a 1.2 million dollar increase for the Street Lighting Service. Presently, the Dept of Finance is expecting an increase in Highway User Revenue (HUR), which are funded by “statewide proceeds from the fuel tax, titling tax, vehicle registration fees, corporate income tax, and a portion of the State sales tax”. HUR dollars must go to eligible transportation-related issues such as street lighting. Finance expects a 37.2 million increase in the amount of HUR that the City receives.

Service	Fiscal 2025 Budget	Fiscal 2026 Budget	Difference
Transportation			
500 - Street Lighting (Less transfers)	21.1	22.3	1.2
681 - Administration	10.6	11.3	0.7
683 - Street Management	39.0	45.7	6.7
684 - Traffic Management	11.3	12.1	0.8
688 - Snow and Ice Control	7.1	7.3	0.2
689 - Vehicle Impounding and Disposal	10.2	10.8	0.6
690 - Sustainable Transportation	1.0	1.0	0.0
691 - Public Rights-of-Way Landscape Management	5.1	5.6	0.5
692 - Bridge and Culvert Management	4.3	4.9	0.6
696 - Street Cuts Management	0.9	1.0	0.1

¹ FY 2025 Budget

Service 500: Street Lighting

This service is responsible for designing, installing, maintaining, and inspecting the City's network of 79,000 roadway and pedestrian lights. The goal of this service is to reduce crime while lowering the energy footprint of the lights. Activities performed by this service include: engineering and design services associated with maintaining the network of lights and overseeing the maintenance and repair of streetlights..

Fund Name	Fiscal 2023 Budget	Fiscal 2024 Budget		Fiscal 2025 Budget	
	Dollars	Dollars	Positions	Dollars	Positions
General	19,903,881	21,722,598	34	21,936,175	33
Total	19,903,881	21,722,598	34	21,936,175	33

Performance Measures

Type	Measure	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023	Fiscal 2024	Fiscal 2025
		Actual	Actual	Actual	Target	Target	Target
Output	% of inspected streets meeting city roadway lighting standards	51 %	65 %	61 %	60 %	56 %	60 %
Output	% of street light outages repaired within 4 days by DOT internal crews	99 %	99 %	99 %	90 %	99 %	96 %

Service 500 Budget: Expenditures

Object	Budget		
	Fiscal 2023	Fiscal 2024	Fiscal 2025
0 Transfers	(1,339,663)	(444,853)	(444,853)
1 Salaries	2,041,770	1,996,676	2,126,615
2 Other Personnel Costs	819,399	815,992	853,902
3 Contractual Services	15,191,126	16,099,295	17,299,476
4 Materials and Supplies	711,626	773,306	804,238
5 Equipment - \$4,999 or less	16,906	18,037	15,005
7 Grants, Subsidies and Contributions	36,006	37,434	38,419
8 Debt Service	2,426,711	2,426,711	1,243,373
Total	19,903,881	21,722,598	21,936,175

Parking Enforcement

Parking Enforcement is service 693 in the current city budget and has a budget of 15,594,194 for FY 25 an increase of more than 1.8 million dollars from 2024 (pg 193 of the budget book volume II).

Presently the Parking Enforcement service is budgeted for 141 positions.

Before the 2025 budget process, the Department of Transportation would include in its performance measures an outline of how many citations it expected to issue. The Director & the CAO in the budget

hearing noted that they were potentially worried that it would appear as predatory. According to prior budget documents – Parking enforcement is expected to issue 260,672 citations for FY24.²

According to open data from the City Of Baltimore -from the start of FY24 (07/01/2023) to 01/08/2025, more than 1.5 million citations have been issued for parking and moving violations.

- 4,130 Abandoned Vehicle Citations (0.32% of all parking/moving citations issued during that time),
- 586 citations for parking/standing in bike lanes (0.02% of citations),
- 8,158 citations for parking/standing in bus stops/bus lanes (0.50% of citations)
- 3,367 citations for exceeding 48 hours (0.32% of citations).

The most frequently issued citation for this period is from fixed speed cameras with 684,409 citations or 39.48% of citations issued in this category.³

In the fiscal year 2025, it is expected that the Safety Division will generate 3.2 million dollars in additional funds as they resume fines on overdue citations.

Service 693: Parking Enforcement

This service is responsible for enforcing parking laws throughout the City. The goal of this service is to improve public safety, promote commercial activity, and ensure smooth traffic flow. Activities performed by this service include: conduct routine parking enforcement throughout the City and coordinate impounding abandoned vehicles.

Fund Name	Fiscal 2023 Budget	Fiscal 2024 Budget		Fiscal 2025 Budget	
	Dollars	Dollars	Positions	Dollars	Positions
Parking Management	13,835,513	13,785,303	141	15,594,194	141
Total	13,835,513	13,785,303	141	15,594,194	141

Performance Measures

Type	Measure	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023	Fiscal 2024	Fiscal 2025
		Actual	Actual	Actual	Target	Actual	Target
Output	# of citations issued	242,652	191,787	337,279	260,672	311,429	N/A
Output	# of vehicles booted	4,171	0	7,480	4,322	7,564	N/A
Effectiveness	% of abandoned vehicle complaints closed within 5 business days	N/A	76 %	56.5 %	63 %	46 %	63 %
Effectiveness	% of parking complaint service requests closed on time	100 %	100 %	100 %	100 %	98 %	100 %

Major Operating Budget Items

- The Recommended Budget includes \$650,000 of new funding to pilot the use of license-plate reader technology to enforce Residential Parking Permit violations. The new technology will enable more efficient deployment of enforcement personnel and improve compliance with existing regulations as well as generating an estimated 40 thousand additional citations leading to more revenue for the city while reducing parking complaints. The pilot will be implemented by DOT and the Parking Authority.

² DOT Fiscal Year 24 Presentation

³ WYPR

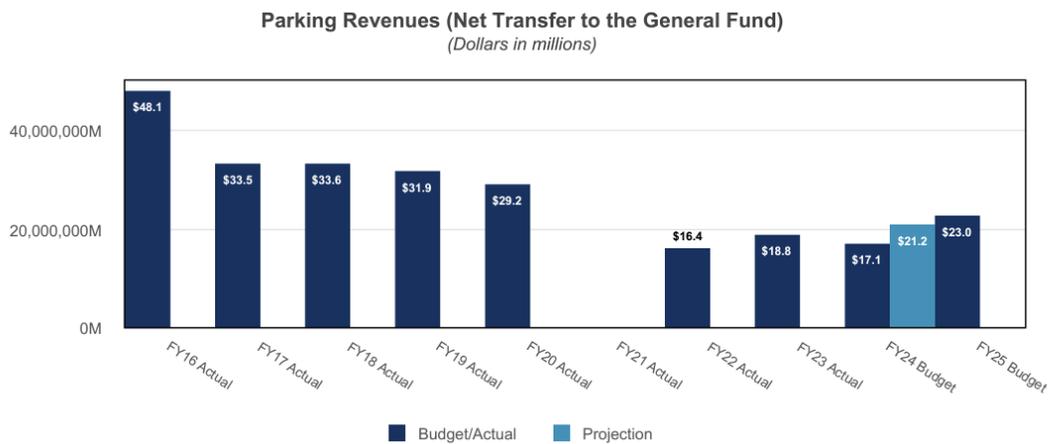
Service 693 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

Civilian Positions	Fiscal 2024 Budget		Fiscal 2025 Budget		Changes	
	Count	Amount	Count	Amount	Count	Amount
Parking Management						
00090 - Operations Manager I (Non-civil)	1	125,176	1	128,581	0	3,405
31109 - Operations Officer I	1	75,413	1	78,452	0	3,039
31311 - Administrative Analyst I	1	45,591	1	49,804	0	4,213
31312 - Administrative Analyst II	1	87,161	1	71,041	0	(16,120)
33212 - Office Support Specialist II	1	32,714	1	35,737	0	3,023
33213 - Office Support Specialist III	4	167,174	4	184,631	0	17,457
33215 - Office Supervisor	1	41,657	1	45,507	0	3,850
33372 - Radio Dispatcher II	1	38,817	1	42,404	0	3,587
33561 - Storekeeper I	1	33,990	1	37,131	0	3,141
33683 - HR Assistant II	1	49,941	1	57,117	0	7,176
41611 - Parking Control Agent	4	145,448	4	157,675	0	12,227
41612 - Parking Control Agent II	1	34,756	1	37,968	0	3,212
41613 - Special Traffic Enforcement Officer	2	75,142	2	82,086	0	6,944
41617 - Superintendent, Parking Enforcement	1	77,980	1	83,556	0	5,576
41626 - Transportation Enforcement Officer I	86	3,748,184	86	4,123,441	0	375,257
41627 - Transportation Enforcement Officer II	19	868,587	19	945,846	0	77,259
41628 - Transportation Enforcement Supervisor I	12	702,298	12	738,679	0	36,381
41629 - Transportation Enforcement Supervisor II	3	208,488	3	211,366	0	2,878
Fund Total	141	6,558,517	141	7,111,022	0	552,505
Civilian Position Total	141	6,558,517	141	7,111,022	0	552,505

According to the fiscal year 2025 summary – parking enforcement will help to drive an increase of 5.9 million dollars in net parking revenue. Net parking revenues are the remaining proceeds after the operating expenses of the Parking Enterprise and Management funds have been paid.

Net Parking Revenues

Fiscal 2025 Projection: \$23.0 million
Change from Fiscal 2024: 34.4% increase



Analysis by: Tony Leva
 Analysis Date: 2/18/2026

Direct Inquiries to: Anthony.Leva@baltimorecity.gov

BALTIMORE CITY COUNCIL



LAND USE & TRANSPORTATION COMMITTEE

LO25-0004

*Baltimore City Transportation – Operations and
Oversight*

Agency Reports



BRANDON M. SCOTT
MAYOR
100 Holliday Street, Room 250
Baltimore, Maryland 21202

TO	Chairman Dorsey, Land Use & Transportation Committee
FROM	Veronica P. McBeth, Director, Department of Transportation
DATE	January 29, 2026
SUBJECT	January Updates for LU&T (Next Steps for LO25-0004)

Background

The Baltimore City Department of Transportation (DOT) was scheduled to attend a hearing before the Land Use & Transportation Committee (LU&T) on December 11, 2025. This hearing would focus on DOT's progress in improving parking enforcement, street lighting, and community engagement operations. This hearing was cancelled due to concerns raised at the preparatory meeting on December 9, 2025. As such, the LU&T Committee has requested additional information which will be discussed on or around the end of January in preparation for a rescheduled oversight hearing on the subjects of parking enforcement, streetlighting, and community engagement.

Response

Request #1: Parking Enforcement.

1. *The committee would like to better understand why the decision was made to abandon work to improve the Salesforce worker app for use by enforcement officers.*
 - a. *Was a formal needs statement developed prior to the selection of the Salesforce worker app as the preferred technology solution? If so, please provide a copy of the needs statement to the committee and indicate who approved the needs statement? If not, what specific features did DOT/MOPI seek to add to the worker app to address the City's specific technology needs?*

An alternative dispatching solution was sought in November 2022 to transition TEO dispatching from DPW to DOT, and to improve the resident experience and DOT response to parking complaint SRs. The use of the Salesforce Worker App was based on the existing contractual relationship with Incapsulate (now Accenture) and it was offered to the city to be leveraged without any incremental licensing costs. Another alternative considered was to use the Cityworks mobile app. However, it was determined that interfacing with Salesforce directly would eliminate the need for Safety Division to continue working with two platforms and



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

would provide the ability to improve the messaging provided back to requestors.

b. *On what date did the Salesforce worker app improvement project begin?*

- October 1, 2024: Phase I deployment including just the parking complaint service request.
- July 25, 2025: Phase II deployment including a consolidated service request for parking complaints and 48-hour/abandoned vehicles

We began full production deployment of Phase I of the Salesforce Worker App implementation on October 1, 2024; this only included the Parking Complaint SR. Production deployment of Phase II took place on July 25, 2025; this involved deployment of a consolidated service request for both Parking Complaints and 48 Hour/Abandoned Vehicles.

c. *Please provide copies of any Accenture contracts, change orders, task orders, requests, and similar documents relevant to worker app improvements for parking enforcement.*

There is no separate contract specific to the use of the Worker App as it covered under our existing managed service agreement with Accenture for use of the 311 capsule and apps. This managed service agreement with Accenture provides coverage for the ongoing management, support, and maintenance of the Incapsulate Module supporting our 311 operations and establishes a mechanism and cost structure for ongoing custom requests to the software for specific needs.

d. *What information did DOT/MOPI receive indicating that adding desired features would not be feasible, who provided the information, and on what date?*

Three critical enhancements were identified by DOT as priority to make the Worker App fit for use in the field by TEOs, and these were reviewed with Accenture for estimation. The estimates from Accenture were received in early November—a minimum of 1,600 hours and a minimum investment of \$175,000 would be required. Additionally, there is a backlog of additional functionality enhancements to improve the experience for TEOs and potential broader use of the Worker App for other city agencies. The work would not be able to start until February 2026



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

soonest given an impending upgrade of the overall Salesforce environment.

For these reasons—limited ability to modify the tool, the cost of modifications, ongoing investment to address additional enhancements, and need to understand broader applicability)—BCIT and DOT agreed on November 24th that it would be imprudent to commit to this investment.

e. *On what date and by whom was the decision made to abandon the project?*

The Salesforce Worker App was not abandoned and is still in use. The decision was made to discontinue use of the App as the primary tool for self-dispatching dispatching in November 2025. This decision was made in coordination and consultation with the City Administrator, Deputy Mayor, and MOPI staff after reviewing the application's effectiveness. Subsequently, staff discontinued efforts to retrofit the Worker App for use in self-dispatching.

f. *How much was spent in the unsuccessful attempt to modify the worker app from the development of the needs statement until termination of the effort?*

From a technology cost perspective, the Worker App was a no-cost component of our existing managed service agreement with Accenture. Prior to the initial rollout of the Worker App, requirements were gathered upfront and identified two needed enhancements which totaled 301 hours, equivalent to \$33,110 in contract resources. (BCIT's managed service agreement with Accenture includes a bucket of hours to use annually for such enhancements.) BCIT leveraged those hours to cover the Worker App enhancements, avoiding an incremental hard cost. This work consumed 76% of the total service hours available in BCIT's managed package for FY25, resulting in other work being paused.

g. *How was it decided that changes required to make the worker app suit DOT's needs were less cost effective than an alternative, and to what alternative was this compared?*

Two potential solutions were originally considered for use by Safety Division: Cityworks Mobile application and the Salesforce Worker App. It was determined that interfacing with Salesforce directly would eliminate the need for Safety Division to continue working with two platforms and would provide the ability to improve the messaging provided back to requestors. Additionally, the Worker App



BRANDON M. SCOTT
MAYOR

*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

would improve the closure process for SRs and eliminate discrepancy between Cityworks/Salesforce.

As mentioned in 1(d), the cost and time associated with priority changes required to bring the App into a state that would meet the immediate needs of DOT would continue to strain the Department's ability to maintain parking enforcement operations. This necessitated an interim solution to be developed so that timely resolution of parking complaints could be achieved. Further, the additional required improvements to the App would extend the overall cost impact to DOT.

BCIT is supporting a requirement-gathering process with DOT to fully understand needs going forward. Using insight gathered from the field use of the Worker App, and considering desired state operations, these requirements will be critical to identify potential solution options for evaluation. This process will inform similar use requests for a field application to ensure other agency requirements are understood. Once these requirements are finalized, BCIT will identify options and be able to complete a full evaluation of alternatives.

2. *The committee requests a detailed statement explaining how DOT will process and fulfill parking enforcement 311 service requests, including any needs statement for any technology solution expected to be part of this process. Please specify:*
 - a. *The manner in which service requests will be conveyed to enforcement officers within 15 minutes of submission—who will be involved (no staff outside of DOT), and what system of communication will be utilized;*

DOT supervisors in the Safety Division use the Salesforce platform to review, track, and assign/dispatch parking SRs to enforcement officers. These officers receive the assignments through the Worker App. We are also using this transitional period as an opportunity to refine our list of requirements for a future dispatching tool.

- b. *The manner in which outcomes will be communicated back to the 311 customer from the enforcement officer, and in what timeframe; and*

At this time, Salesforce (the 311 website) will return a generic response to SRs



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

contingent upon the officer's actions. The Department plans to have supervisors directly respond to 311 service requests with investigation outcomes beginning next month. Supervisors are being trained to directly respond to 311 service requests within the SLA for the particular request with one of the following responses conveyed to the customer:

- Citation issued
- Citation issued, chalked & stickered
- Chalked
- Chalked & stickered
- Duplicate request/currently under investigation
- Gone on arrival
- Referred to scofflaw & booted
- Handicap exempt
- Referred to HCD - abandoned vehicles
- Referred to towing
- Work completed

Please note that the issue of 311 SRs being closed without specific resolution language persists Citywide as a result of Salesforce platform limitations. The issue is especially notable on DOT's part because the Department administers a large volume of highly visible SRs. Responses will continue to be handled in a manner similar to other SRs—users will receive updates through the 311 App or email based on their communication preferences.

- c. *The manner in which follow-up enforcement will be initiated, tracked, and audited for compliance, including the potential use of parent-child 311 service requests.*

The parent-child SR relationship currently exists for violations requiring follow up enforcement, supporting the tracking of subsequent actions. Challenges with performing subsequent actions within the App require the involvement of administrative DOT staff, who close initial parking SRs and create child work orders manually through Salesforce. Officers can create a parking SR without resident involvement as an On-View (violation observations) in addition to manual tracking. In conjunction with MOPI, DOT is developing a process for supervisors



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

to consistently monitor TEO and SR process compliance.

3. *On December 9, staff to the committee identified that over 2,000 abandoned vehicle service requests have been open for more than 30 days. DOT staff identified a total backlog of 6,500 abandoned vehicle service requests.*
 - a. *Please identify a point in time (in the month of January 2026) and provide an Excel spreadsheet of open abandoned vehicle requests as of that date, including for each:*
 - i. *The service request number;*
 - ii. *The address of the location;*
 - iii. *The creation date for the service request; and*
 - iv. *The most recent enforcement action, if any, and when it took place.*

The requested information is attached and uses January 15th as a point of reference (spreadsheet labeled ‘Abandoned Vehicle Backlog’). Please note that the current backlog of abandoned vehicle SRs is 4,711.

- b. *Please identify how DOT plans to reduce this backlog over time, including providing specific time-bound benchmarks for lowering the backlog.*

The backlog of parking SRs is, in part, composed of long-overdue citations which are unlikely to result in a positive outcome as a result of enforcement action. Due to the time-dependent nature of parking violations, some non-abandoned SRs could be automated to expire and close out when the window for enforcement has passed (i.e. street sweeping, peak-hour restricted parking, parking meters, and so on). Parameters will be established to reconcile and close-out the backlog and provide messaging that informs the residents as follows: “If the vehicle of concern is still in violation, please submit another parking complaint.”

As a starting point, DOT may triage parking SRs to maximize the likelihood of issuing citations and deterring behavior. For example, after 9 days of opening, the success rate for a parking SR is close to 0. This success rate can be parsed by the type of parking complaint. Please note that abandoned vehicle SRs will continued to be inspected by DOT staff regardless of age. Older abandoned vehicle SRs will be investigated by off-duty TEOs (e.g. light duty) and other DOT personnel with the intention of closing SRs when reported vehicles would be gone on arrival.



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

4. *Please share the most recent versions of the abandoned vehicle tracking forms related to the following 311 service requests, and explanation if one does not exist:*

a. 25-00730092

Per Salesforce, this SR was entered on July 28. On October 24, administrative staff recognized duplicates and closed them in order from oldest to newest. An officer then responded on December 3 and referred the SR to DHCD, closing the parking SR. The associated tracking form is attached for all three SRs (as a spreadsheet labeled 'Service Request Form').

b. 25-00845185

This SR was entered on September 30. The vehicle was chalked on October 28, closing the 'parent' parking SR and opening the 48-hour 'child' SR. The vehicle was then reported as 'Gone on Arrival' on December 1. This process was tracked via paper.

c. 25-00858381

This SR was entered on October 4. An officer was assigned and reported to the location on October 5 and issued a citation, closing the SR. This process was done completely via handheld.

5. *On December 9, Assistant Deputy Director Braxton mentioned a planned staff trip to Pittsburgh related to parking enforcement. However, no explanation was provided as to why parking enforcement operations in Pittsburgh were expected to be instructive to DOT personnel. Please identify:*

- a. *The DOT staff members who are traveling to Pittsburgh;*
- b. *The date, purpose, duration, and expected cost of their trip; and*
- c. *The Pittsburgh staff/officials with whom DOT personnel will be meeting.*

Representatives from DOT, the Mayor's Office, and BCIT were planning to meet in-person with the Pittsburgh Parking Authority on Monday, January 26, 2026, but this will need to be rescheduled due to the impending snowstorm. (A new date has



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

not been finalized.) The purpose of this meeting is to have a peer discussion on deployment strategies, performance management, enforcement, process compliance, technology, training, and SOPs. In addition, City representatives will participate in a ride-along with Pittsburgh enforcement staff. This opportunity will help City agencies learn from an industry peer on how they oversee parking enforcement in a similar metropolitan city. This will aid the City's efforts to identify innovative solutions and improvements to parking management in Baltimore.

6. *Starting on January 1, 2026, and through at least June 30, 2026, the committee requests weekly reports of parking citations on the 800-1400 blocks of N Charles St, submitted by COB each Monday and accounting for the prior Monday-Friday week, including:*
 - a. *The location of each citation;*
 - b. *The date and time of each citation;*
 - c. *The category of violation, and associated fine; and*
 - d. *Whether the citation was initiated by 311 or was part of routine/proactive enforcement.*

The Department has begun to provide this information in the form of a weekly report first submitted on January 16 and each week thereafter.

Request #2: Street Lighting.

7. *Please provide an updated, comprehensive streetlight knockdown list in the format sent from Tony Leva to Luciano Desenzani Diaz as Attachment B on October 23. Any requested modifications to this format should be sent in writing by no later than January 9 (see above). The list should include:*
 - a. *The point in time at which the count is accurate, and a "Street Lighting Daily Inventory" document for the same date; and*
 - b. *Names of missing parts that are consistent with each other and that match those in the DOT-generated "Street Lighting Daily Inventory" documents.*

This document will be provided early on the week of February 2 due to unforeseen delays associated with the snow emergency. The format has been updated to reflect SRs and the parts associated with each knockdown. An updated inventory list will



BRANDON M. SCOTT
MAYOR

100 Holliday Street, Room 250
Baltimore, Maryland 21202

be provided alongside this report.

On that note, the Department continues to work to better catalogue its vast array of streetlights. Creating a more comprehensive and up to date inventory of assets in the field would be assisted by the additional of new inspection staff who would check the status of assets on a regular basis. This effort would also be aided by the use of technology such as smart streetlights, which could self-report their status to assist with tracking knockdowns and defects.

8. *Please confirm that an order of steel 48” bases is expected to arrive from M.V.A. Power on January 25, and state the quantity of bases expected to be contained in the order. When will a subsequent order be received, and in what quantity?*

The Department has placed an order for 250 steel pole bases and is waiting for an estimated delivery date. We continue to communicate with MVA Power in the meantime. The Department will place a subsequent order once we have a clearer idea of the timeframe for the delivery of parts. Should delivery delays continue, the Department is ready to begin the process of procuring a backup vendor for these important parts; this process would take several months at a minimum. Contractual issues such as these are addressed in partnership with the Bureau of Procurement and may be mediated through language present in the contract.

9. *The 311 system contains numerous SR categories for unnecessarily nuanced categories for reporting street lighting concerns, all of which should be consolidated into a single SR type. Please provide:*
 - a. *The date by which consolidation to a single SR will occur;*
 - b. *An explanation of prerequisite steps to implementation of a consolidated SR; and*
 - c. *Standards of Practice for how DOT personnel will actively manage the intake, investigation, creation of work orders, and final inspection of each SR.*

While the Department understands and concurs with the intent of this request, implementing the requested change is not feasible at this time. Doing so would require significant updates to operational plans and time-consuming updates to Salesforce.

At this time, streetlighting SRs are inspected within a day of receipt and may be re-



BRANDON M. SCOTT
MAYOR

*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

assigned to a different SR type when the wrong SR type is entered by the user. Administrative staff review the information entered alongside SRs to route issues to the correct SR type when possible. For example, if a "Street Light Issue" SR included a photo of a knocked-down light pole or exposed wires, the issue would be re-assigned to the correct SR type. This minimizes the time inspectors spend reviewing requests in the field before crews are dispatched to handle SRs. This practice provides a good foundation for the implementation of a consolidated streetlighting SR. However, pursuing consolidation at this time would present technical challenges due to Salesforce/311 system limitations.

In the interim, DOT and BCIT will collaborate to improve the organization and visual presentation of transportation-related SRs on the 311 website. For context, the City currently maintains the following street lighting SR types:

- Street Light Pole Access Cover/Plate Missing (Exposed Wires)
- Street Light Issue
- Street Light Inadequate or Too Bright
- Street Lighting repairs (City Park or Recreational Facility)
- Street Light Pole Missing
- Damaged Street Light Pole

10. A draft memorandum of understanding (MOU) for street lighting maintenance based on the City's ideal terms was shared with staff to the committee.

a. On what date was the draft sent to BGE?

This draft was sent to BGE in mid-November.

b. By what date will DOT pursue an alternative course of action to comply with the Charter if BGE refuses to negotiate, and what is that alternative course of action?

There is not a date certain by which we will seek an alternate course of action. We are working with BGE on a number of items, of which streetlights are one part.





BRANDON M. SCOTT
MAYOR
*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

Request #3: Community Engagement.

11. As discussed on December 9, please expand on the Complete Streets Delivery Matrix (Appendix 2 of the Complete Streets Manual) to explain which steps of the “Community & Stakeholder Engagement Standard Operating Procedures” document (dated December 3) will apply to each project type in the matrix.

The Department remains committed to transparent communication and ongoing collaboration with Baltimore residents to ensure transportation projects reflect community needs and priorities. To this end, DOT engages residents throughout the planning, design, and construction of transportation projects to ensure transparency, equity, and community input. Through coordinated outreach efforts, public meetings, and multiple communication channels, DOT works to inform residents, gather feedback, and keep communities updated as projects progress. Community engagement is embedded at key project milestones and continues through construction, particularly for projects that directly impact neighborhoods.

The Department's Community Engagement (CE) Division works closely with Project Managers to ensure residents and stakeholders are informed and meaningfully involved. The CE team organizes public meetings and feedback sessions, participates in existing community meetings, and advises on outreach materials to ensure information is clear, accessible, and appropriate for the affected communities. Engagement efforts are structured to provide residents with opportunities to learn about projects, ask questions, and share feedback early and often.

Project Phases and Community Engagement

As an example, community engagement is incorporated at several key design milestones for Bridge Section projects:

- **0 - 30% Design – Kick-off to Preliminary Engineering**

At this stage, the community is introduced to the project and initial design concepts. Depending on project scope, engagement may include a public meeting or direct outreach to affected community associations. Feedback is collected through questionnaires and the project's Streets of Baltimore webpage, which is created and



BRANDON M. SCOTT
MAYOR

*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

maintained by the Project Manager. Attendance demographics are tracked using census data.

- **30 - 65% Design – Semi-Final Engineering**

The community is re-engaged to review updated design concepts. Community feedback is documented and shared with the Project Manager. Project milestone updates are distributed to key stakeholders, posted to the Streets of Baltimore webpage, and shared publicly through social media in coordination with DOT's Communications Team.

- **65 - 95% Design – Final Engineering**

Final design details and a tentative construction timeline are shared with the community. Updates continue to be communicated through stakeholder notifications, the Streets of Baltimore webpage, and social media platforms.

- **Pre-Construction and Construction**

Before construction, DOT meets with the construction contractor to review final plans and project sequencing. The Community Engagement team distributes the Notice of Construction to affected neighborhoods. Engagement continues throughout construction, with updates provided to residents as information is received from the Project Manager.

Federal Requirements and Equity

When a project is identified as federally funded, DOT follows all applicable federal community engagement requirements, including Title VI processes. The Community Engagement team relies on guidance from the City's Community Engagement Group to ensure compliance with federal standards and equitable outreach practices.

Communication Methods Used to Reach Residents

DOT uses a layered approach to communicate with residents about transportation projects and services, which may include:

- Hosting public meetings



BRANDON M. SCOTT
MAYOR

*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

- Attending existing community meetings
- Electronic notifications
- Streets of Baltimore project webpages
- Social media updates
- Temporary "No Parking" signage
- Neighborhood canvassing
- Mailed notices to residents
- Publications

12. Please provide a date by which the “Community & Stakeholder Engagement Standard Operating Procedures” will be revised—and submitted to the committee—to include means of measuring success for the following “barriers to engagement,” as required by City Code Article 26, § 40-41:

- a. Race;*
- b. Income;*
- c. Age;*
- d. Disability;*
- e. English language; and*
- f. Vehicle access.*

Equity has and continues to be centered in the community engagement process. The Department engages with communities and stakeholders through multiple coordinated entities and tools. The DOT Civil Rights Division ensures inclusivity by providing opportunities for public comment at all transportation public hearings. Equity metrics are collected through a voluntary QR-code survey that gathers data on race, ethnicity, language preference, and age. Engagement occurs through hybrid in-person and virtual formats, with attendance data and feedback trends analyzed to assess reach and identify follow-up requests, particularly on long-term capital projects. These practices are reinforced through the Complete Streets Manual engagement matrix, which applies across a wide range of project types.

While DOT is already using this collection method, staff will incorporate this in the draft Community Engagement SOP by February 6, 2026.



BRANDON M. SCOTT
MAYOR

*100 Holliday Street, Room 250
Baltimore, Maryland 21202*

13. Regarding the City Thread Accelerated Mobility Playbook (AMP) Readiness Assessment (“City Thread Report,” or “the report”) DOT wrote in its “November Updates” that, “portions of the report are being integrated into the community engagement and project delivery process,” but DOT has made clear that it does not plan to adopt the report as a whole or pursue an Accelerated Mobility Playbook as recommended by the report.

a. Please state why the City does not believe it can or should “plan, design, and construct 16 miles of complete streets corridors by 2027.”

The Department is and has been open to the idea of setting a mileage goal, though this has not been done to date. The Department could realistically implement 17 miles of complete streets corridors by the end of the 2027 calendar year.

b. Referring to the action plan beginning on page 31 of the document, please list any specific activities (e.g. “Activity 1.1 Host focus groups”) to which DOT objects, and explain the objection(s).

The Department does not object to any of the recommendations outlined in the City Thread Accelerated Mobility Playbook (AMP). On the contrary, DOT has been working to implement many of the AMP’s recommendations on community engagement and public outreach. To this end, the Department is currently working to develop a communications strategy in the form of our Vision Zero Action Plan through a Safe Streets for All (SS4A) Implementation Grant. The current SS4A Grant is supporting DOT’s work to explore coalition building.

BALTIMORE CITY COUNCIL



LAND USE & TRANSPORTATION COMMITTEE

LO25-0004

*Baltimore City Transportation – Operations and
Oversight*

Additional Materials



DEPARTMENT OF TRANSPORTATION

BALTIMORE CITY



Community & Stakeholder Engagement

STANDARD OPERATING PROCEDURES

Baltimore City
Department of Transportation

Veronica P. McBeth

Director



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 1 of 16
	Effective Date:	

PURPOSE

This document establishes standardized procedures for meaningful community engagement regarding transportation projects, initiatives, and services to ensure inclusive public participation and transparent communication with Baltimore City residents and stakeholders. This standardized process will ensure that BCDOT will achieve its goal of fostering a solid and inclusive partnership with the community and ensuring that every voice is heard and valued.

For federally funded projects, it is a federal requirement to complete the National Environmental Policy Act (NEPA) process which allows transportation officials to make project decisions that balance engineering and transportation needs with social, economic, and natural environmental factors. During the process, a wide range of partners including the public, businesses, interest groups, and agencies at all levels of government provide input into project and environmental decisions.

SCOPE

This procedure applies to all community engagement activities conducted by the Baltimore City Department of Transportation, including but not limited to capital and improvement projects, service changes, policy updates, and long-term planning initiatives.

RELATED CITY POLICY(IES)

Department of Transportation Policies and Procedures Manual
 ADA / Title VI
 Maryland Open Meetings Act

ROLES & RESPONSIBILITIES

- Community Engagement
- Project Managers
 - ✓ Planning ✓ Construction
 - ✓ Tec
 - ✓ Bridge
 - ✓ Traffic



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 2 of 16
	Effective Date:	

- ADA
- Traffic
- Communications
- Government Affairs

PROCEDURES

- Stakeholder Analysis
- Project Phases
- Community Liaisons
- Notification of Projects
- Community Meetings and Outreach
- Meeting Responsibilities
- Policy Review & Updates

Stakeholder Analysis

BCDOT’s transportation projects involve diverse stakeholders with varying interests, influence levels, and access and functional needs. Project Managers, with assistance from Community Engagement conduct comprehensive stakeholder analysis to ensure successful project outcomes and minimize conflicts.

Primary Stakeholders

- Residents and neighborhood associations
- Business owners and business improvement districts
- Community and faith-based organizations
- Schools, hospitals, and other community anchors
- Advocacy groups (transportation, environmental, disability rights, etc.)
- Major employers and institutions
- Transit riders and pedestrians
- Maryland Transit Authority
- Cyclists and micro-mobility users



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 3 of 16
	Effective Date:	

Project managers and Community Engagement teams use a systematic approach to identify community stakeholders who may be affected by or are interested in transportation projects. Our approaches include:

(1.) Geographic Mapping

- Identify neighborhoods, communities, and districts within the project impact area
- Map residential areas, business districts, schools, and community facilities near planned routes or infrastructure
- Consider both the immediate vicinity and broader service areas affected by transportation changes

(2.) Demographic Analysis

- Review census data to understand community composition (age, income, ethnicity, disability status)
- Identify traditionally underserved populations who may face disproportionate impacts
- Consider transit-dependent populations who rely heavily on public transportation

(3.) Community Organizations

- Local neighborhood associations and community councils
- Community-based organizations serving specific populations (elderly, youth, disabled)
- Cultural and faith-based organizations representing diverse community segments
- Local business associations, chambers of commerce, and economic development groups

(4.) Institutional Partners

- Schools, colleges, and universities
- Hospitals and healthcare facilities
- Major employers and business parks
- Social service agencies

(5.) Outreach Methods

- Public meetings and community open houses
- Surveys (online and Mail-in)
- Streets of Baltimore page



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 4 of 16
	Effective Date:	

- Council Briefing
- Consultation with local elected officials who can identify key constituents
- Review of prior public engagement efforts and stakeholder lists
- Social media monitoring to identify active community voices
- Mailers, reach stakeholders with little to no access to a computer

(6) Environmental Justice Considerations

- Special attention to low-income and minority communities, historically underrepresented
- Identify communities facing potential disproportionate impacts
- Consider language barriers and develop appropriate translation services and multi-lingual material

Project Phases & Coordination

Meaningful public engagement ensures that the city’s projects reflect the needs and aspirations of residents and communities. Successful engagement requires defined processes and consistent practices so residents know where, when, and how their voice can be heard.

Projects are strategically planned in phases to ensure and facilitate meaningful, equitable community participation in its work plan and provide a predictable, consistent process for engagement for BCDOT projects.

Phase 1: Project Initiation (Kick-off)

Project Managers work with External Affairs teams (Community Engagement, Government Affairs, & Communication) to ensure elected officials, key constituents, and external stakeholders are properly notified of projects. Steps during this phase include:

- Project managers work with division chiefs to review and analyze existing requests in the project areas to determine opportunities to address existing community concerns in the project scope and objectives.
- With proper approvals from division leadership, project managers fill out [Government Affairs Briefing Request Form](#) and creates a shared checklist email thread to commence project coordinatization with BCDOT External Affairs division.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 5 of 16
	Effective Date:	

- The Project Managers schedule a project “kickoff” meeting with External Affairs Division.

The kickoff meeting includes following teams:

- a. Communications
- b. Government Affairs
- c. Project Team
- d. Division Leadership and Supervisors
- e. Community Engagement

At this meeting, teams will discuss:

- a. Project Timelines
 - b. Who will be the Community Engagement Liaison(s) for the affected District(s)
 - c. Meeting frequency
 - d. Meeting location(s)
 - e. Outreach strategies
- Planning Project managers fill out the [StreetsOfBaltimore.com Page Request Form](#) so that Communications can create and post project details on the Streets of Baltimore website, with an open-ended comment section to capture public comments and concerns.
 - Government Affairs collaborates with Project Managers and Community Engagement to brief elected officials. Issues are flagged for leadership or deferred to the Public Meeting stage as needed.
 - Project managers create an engagement Plan that outlines a high-level timeline, opportunities for public feedback, project decisions subject to public opinion, and Communications create communications and media plan for the project.

Phase 2: Concepts & Alternative Designs

Project managers create concepts & design alternatives for the projects as needed. Steps during this phase include:

- Project managers summarize community feedback on the design alternatives.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 6 of 16
	Effective Date:	

- Project managers and Government Affairs team collaborate to brief elected officials on the concepts & design alternatives. Project managers fill the [Government Affairs Briefing Request Form](#) (link) to request a briefing date with elected officials *at least* two weeks in advance. The same conditions apply.
- Community Engagement and Government Affairs Team brief key city agencies and relevant state and or City agencies on the concepts & design alternatives.
- For complex and long-term projects, project managers work with the GIS team to create an interactive map and survey of the concepts & design alternatives on the Streets of Baltimore page. The page is Kept open for at least a month after the Design Alternatives meeting.
- Project Managers and Community Engagement Liaisons plan and host a Public Meeting (Hybrid, public) for design alternatives to share alternatives and solicit community feedback.
 - The Communications team creates printable flyers and social media graphics for the meeting, after the Project Manager fills out the [Public Meeting Request Form](#).
 - After the meeting, the Community Engagement Team sends the video recording and photos of the event to the Communications Team.
 - The Communications Team uploads the video to YouTube and posts it to social media.
 - Communications Team posts the YouTube video to the “StreetsOfBaltimore” Page and write a brief summary of the meeting.
 - The Communications Team sends out a Newsletter and Social Media post with the video and the summary.
- Project Managers and Community Engagement Liaisons attend pop-up community events and/or dedicated open houses, hosted by other entities to discuss the project plan to bring more awareness to the project.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 7 of 16
	Effective Date:	

Phase 3(30% Design): Selection of Preferred Alternatives

- Project managers, select the concept/preferred alternative.
- Project Managers and the Community Engagement Team send concept selection letters to key stakeholders that outline the rationale for the decision and offer a briefing to discuss any outstanding issues. concept selection letter will also be posted on “StreetsOfBaltimore” page.
- The Project managers advance the Concept/Preferred Alternative to 30% design.
- The Project Managers publish the 30% design and summary of community feedback on the Streets of Baltimore page. Communications shares out the update to subscribed participants via the Newsletter, and post on social media.
- Project managers answer submitted questions on the Streets of Baltimore page sent via the form at the bottom of the page.
- A formal community meeting is scheduled to present the selected alternative as the final concept prior to moving to advanced phases of engineering.
 - After the meeting, the Community Engagement Team sends the video recording and photos of the event to the Communications Team.
 - The Communications Team uploads the video to YouTube and posts it to social media.
 - The Project Managers post the YouTube video to the StreetsOfBaltimore page, and write a brief summary of the meeting.
 - The Communications Team sends out a Newsletter and Social Media post with the video and the summary.

Phase 4: Engineering & Final Design

- Community engagement team and project managers host public meetings to answer questions about the project & timeline, as defined in the project’s Engagement Plan.
 - The Communications team creates printable flyers and social media graphics for the meeting, after the Project Manager fills out the [Public Meeting Request Form](#).
 - The Government Affairs Team asks elected officials to promote the meeting to their constituents.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 8 of 16
	Effective Date:	

- After the meeting, the Community Engagement Team sends the video recording and photos of the event to the Communications Team.
 - The Communications Team uploads the video to YouTube and posts it to social media.
 - Communications team post YouTube video of the meeting to the StreetsOfBaltimore Page and write a summary of the meeting.
 - The Communications Team sends out a Newsletter and Social Media post with the video and the summary.
- Project Managers and Community Engagement send project milestone updates to key stakeholders at 60% design and update the Streets of Baltimore page, notifying the Communications Team so they can publish the updates in Social Media posts.
 - Project Managers and Community Engagement send project milestone updates to key stakeholders at 90% design and update the Streets of Baltimore page, notifying the Communications Team so they can publish the updates on Social Media posts.

Phase 5: Before Construction Start

- Project managers and the GIS team create an interactive map, an anticipated timeline, and a process to report construction-related concerns on the Streets of Baltimore to be "open" throughout construction phase of the project.
- The Government Affairs team offers briefings for elected officials on the construction timeline and process to report construction-related concerns. Project managers fill the [Government Affairs Briefing Request Form](#) (link) to request a briefing date with elected officials *at least* two weeks in advance. The same conditions apply.

Phase 6: After Construction

- Project managers and Communications teams close out the Project, including a final Streets of Baltimore update and an internal memo.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 9 of 16
	Effective Date:	

Project Phases Model



Figure: Project Phase Model

Community Engagement Liaisons

Community engagement liaisons serve as critical bridges between the agency and the public. Liaisons assigned by council districts throughout the city. Liaison’s responsibilities include the following:

1. **Public Outreach and Communication**
 - a. Organize public meetings, public feedback sessions, and community engagement activities to gather input on transportation needs and project updates
 - b. Advise on outreach materials
2. **Stakeholder Relationship Building**
 - a. Developing relationships with community leaders, advocacy groups, and local businesses
 - b. Engaging underrepresented communities and ensuring diverse participation
 - c. Maintaining ongoing dialogue with neighborhood associations
 - d. Act as constituents' primary point of contact, responding to postal mail, email, phone, and in-person inquiries.
3. **Project Support**
 - a. Collaborations with the DOT Divisions to host Design Alternatives Meetings to share alternatives and solicit community feedback. Request City Council members and Community presidents to promote meetings to their constituents
 - b. Maintain collaboration with Project Managers /Communications, and other BCDOT teams to align projects with district goals.
 - c. Assist DOT Project Managers in creating Engagement Plans that outline high-level timelines, opportunities for public feedback, and project decisions subject to public opinion.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 10 of 16
	Effective Date:	

- d. Collaborates with ADA division to ensure that BCDOT transportation projects comply with ADA standards and promote safety and accessibility for all community members.
- e. Gathering community input during planning phases
- f. Communicating construction impacts and mitigation measures
- g. Collecting feedback on existing services and infrastructure

Liaison Districts Map

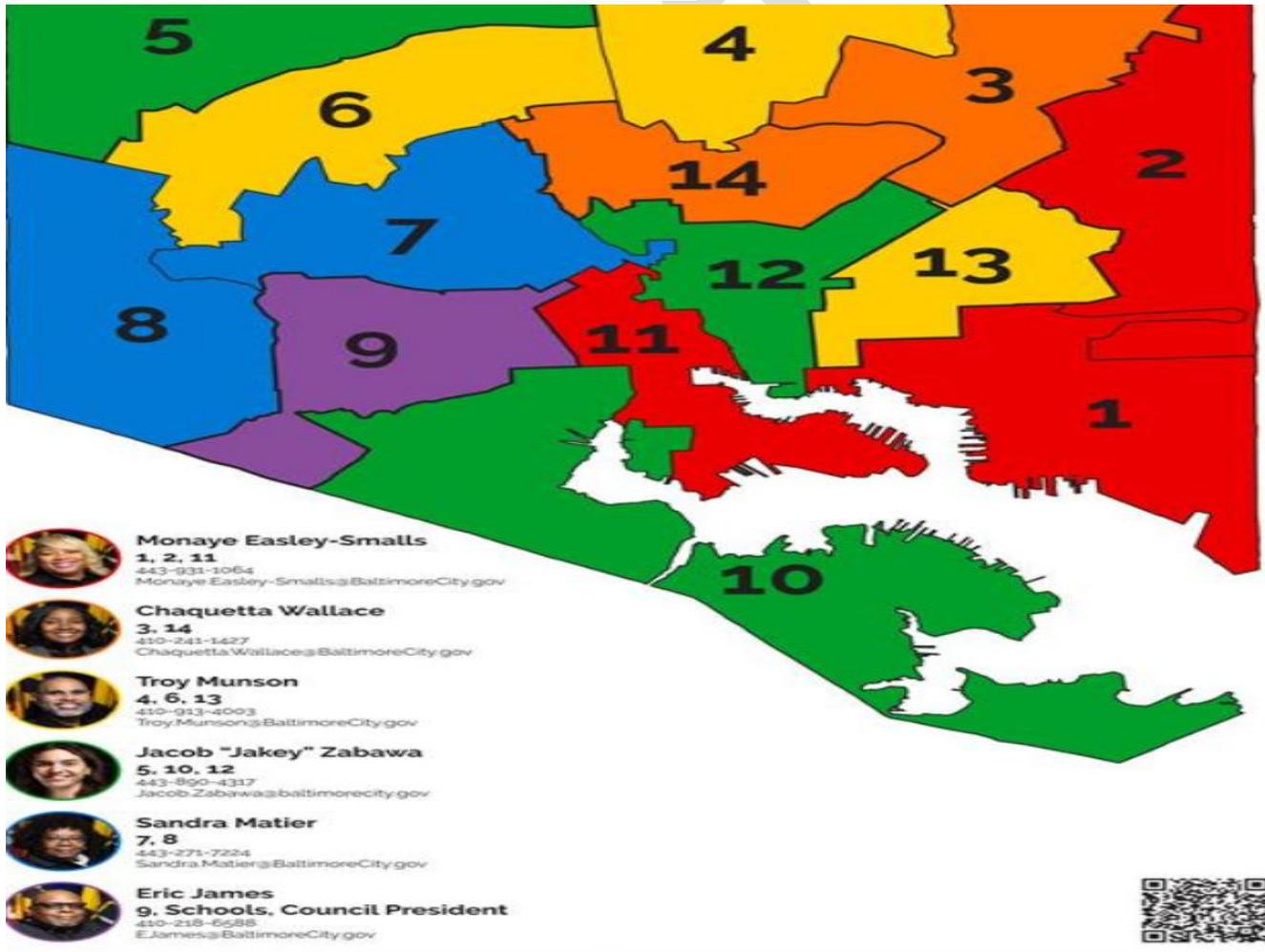


Figure: BCDOT Liaison Map



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 11 of 16
	Effective Date:	

Notification of Construction Projects

Once the BCDOT Transportation Engineering and Construction(TEC) Division Project Managers determines that construction projects are ready to begin, notification of project start dates is forwarded to the:

1. Deputy Director; and
2. Community Engagement Division.

The information should include project start date, duration, terminus, work hours, type of work and any other pertinent information. This information must be provided soon a start date is determined. This information also needs to be included in the monthly project stat. Once receiving this notification, the Community Liaison schedules a meeting with the Construction Project Manager, where the project manager provides a summary, timeline, and project goals where the requests are discussed.

The Liaison is responsible for sending the written notification to all appropriate community and business groups and will share with Government Affairs, to share with elected officials for that area. Project Managers, Government Affairs, and Liaisons work in coordination to adhere to Title VI and Environmental Justice guidelines for projects utilizing federal funds.

Bridge, Streetscape, Reconstruction, and Rehabilitation Projects:

- Deputy Director and Community Liaisons must receive forty-five (45) days' written notification of the anticipated project start date from Construction Project Managers.
- Community Liaisons also provide at least fourteen (14) days advance written notice to all appropriate community and business groups and elected officials for the affected area.

Bike Infrastructure and Bike Share Projects:

- Community Liaisons must receive thirty (30) days written notification of the anticipated project start date from the Project Manager.
- Community Liaisons provide at least fourteen (14) days advance written notice to all appropriate community, business, and elected officials in the affected area.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 12 of 16
	Effective Date:	

Resurfacing Projects:

- BCDOT TEC and/or Maintenance will provide a list to the Liaison Office Supervisor of planned locations thirty (30) days before expected work unless an emergency has been determined for the project.
- DOT TEC and Maintenance must provide additional information, such as parking restrictions and MOT plans, if applicable.
- Community Liaisons will send an email/mail notification to all related community association(s) and business association(s) for the impacted area ten (10) business days before scheduled work. Resurfacing is dependent on the contractor's schedule and weather conditions.

Traffic Calming Projects:

- For projects scheduled to start construction, the Community Liaison must receive thirty (30) day advance notice of the project start date from the Project Manager.
- Community Liaisons are responsible for providing (14) fourteen-day advance written notice to all appropriate community, business groups, and elected officials in the affected area.

Unforeseen Circumstances

For unforeseen circumstances and issues arising during construction causing disruptions to community members, Construction Project Managers coordinate with Government Affairs and the appropriate Community Liaison to alert community members. Once the Community Liaison is given relevant information regarding the issue and impacts to the community, the Project Manager coordinates with Community Liaisons and Government Relations to develop a written notification to community/business associations and elected officials for the impacted area.

Note: This notification should be sent as soon as possible to help minimize disruption.

Transit Services

For State and Federally funded Transit Service Changes that do not impact 25% of service hours of any route or demand-responsive service, including the deletion of a route or major alteration of a portion thereof, Communications team or traffic operations will post a Public Notice 14



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 13 of 16
	Effective Date:	

Days in advance of the service changes along the impacted service route to its respective transit stop signs or on route buses. A Public Hearing and Public Commenting period is not required. The Public Notice will be issued to the Charm City Circulator's website, stops, and social media accounts.

For State and Federally Funded Transit Service Changes that impact 25% of service hours or more of any route or demand responsive service, including the deletion of a route or major alteration of a portion thereof, Community liaisons will post a Public Notice of the Public Hearing and Commenting Period thirty (30) days in advance of the Public Hearing. Notification of the Public Hearing will be distributed and posted to social media platforms via the Communications Team, on Route Buses, DOT press releases, and up to three (3) major metropolitan newspapers.

Public Notice will include the following information:

- The proposed effective date.
- A detailed description of the proposed change and, if applicable, the area(s) to be affected.
- The date and place where more details on the proposed change can be viewed.
- A map of the project area.
- A telephone contact number and email address for questions or comments. The date, time, and location of the public hearing, along with the online hosted site Statement of notification of the availability of public meetings available upon request.

Community Meetings and Outreach

The Baltimore City Department of Transportation (BCDOT) coordinates its projects with the community and stakeholders. BCDOT will make every effort to get the word out to the community about the impending project and work in a joint effort with the community to ensure a smooth, successful, and acceptable project. Extensive outreach and community participation are required for all major projects, from design to construction

Community Engagement work with Project Managers, Communications, and Government Relationships to coordinate outreach and communications efforts. For Projects in the Planning



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 14 of 16
	Effective Date:	

Stage, Community Liaisons work with the Project Manager to engage community members during the early concepts of the Transportation projects. The object of these meetings is to inform the community of an upcoming project as well as to receive pertinent input from residents within the scope of work. Project Manager, with the assistance of the Liaison, will hold several outreach meetings.

Bike and Active Infrastructure Projects

Community Liaisons work with project managers to engage community members during the early concepts of the proposed projects. The object of these meetings is to inform the community of an upcoming project as well as to receive pertinent input from residents within the scope of work. Typically, the project managers, with the assistance of the Liaison, will hold up to three (3) outreach meetings, allowing a fourteen (14) day comment period after the first two (2) meetings. The final meeting for any bike project will be to communicate the plans for the project to be implemented in the community.

Bridge, Streetscape, Rehabilitation, and Reconstruction Projects:

Community meetings are held at the 65% and 95% design stages, and after being awarded, before construction. The Project Manager and Community Liaison can exercise judgment and flexibility based on the community's needs. The Project Manager must provide the appropriate Community Liaison with a written request thirty (30) days before the community meeting is to be held.

Additional Community Engagement Liaison Responsibilities:

- Secure meeting venues and ensure ADA accessibility.
- Set up community meetings (date, time, and location).
- Setting up of virtual (Webex) meeting Options
- Work with the Project Managers to develop an appropriate outreach list.
- Work with Communication Team members to prepare community meeting invitation materials.
- Notifying agencies that would be affected by a project or if there is an interagency project coordination.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 15 of 16
	Effective Date:	

- Inviting all stakeholders, city planners, community leaders, neighborhood associations, residents, business associations, advocacy groups and other impacted stakeholders, they feel should be invited to the meeting.
- Distributing comment sheets for public feedback and input regarding the proposed project.
- Distributing demographic surveys for public feedback.
- Work with Project Managers and Consultants to review presentation materials before the meeting for clarity and layman's understanding.

Meeting Responsibilities

Liaisons are available to attend community meetings to discuss transportation concerns within their assigned area upon request from the community associations and elected representatives, including staff members. Requests should be submitted to the assigned Community Liaison for the area, preferably at least one (1-2) week before the scheduled meeting. Community Liaisons are responsible for the following:

- Contact the Community Association Representative before the meeting to determine what issues/services/initiatives you are being asked to discuss.
- Contact the appropriate Division Chief staff person within BCDOT to obtain accurate information on the issue/service/initiative. If the issue is technical, request that a knowledgeable staff person accompany you to the meeting.
- Ensure you have an accurate meeting date, time, and location.
- Provide a follow up after the meeting concludes.

Arrive at the meeting at least ten (10) minutes before the start time (especially if this is a community association with which you have not dealt before).

Introduce yourself to the Community Association Representative and ask where you should sit.

- Obtain a copy of the agenda.
- Take notes of issues, comments, and questions that arise and obtain the contact information for the individuals involved.
- Complete the meeting summary report and submit the weekly liaison report that is submitted on Fridays by COB. Forward concern to the appropriate BCDOT division via 311 or work assignment within 48 hours of the meeting.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION
Standard Operating Procedures



SUBJECT: <i>Community & Stakeholder Engagement</i>	Number: <i>Section: 100</i>	Page 16 of 16
	Effective Date:	

- Send the recording of the WebEx to the Communications Team.
- Prepare a written response to everyone who expressed concern.
- Respond to individual(s) within two business days of the meeting and report that the requests have been forwarded for investigation and response.
- Follow up community members as responses are received from the BCDOT Division responsible for the concern.

POLICY REVIEW AND UPDATES

This SOP shall be reviewed annually and updated as necessary to reflect:

- i. Changes in operational procedures
- ii. Stakeholder & Community feedback and analysis
- iii. Organizational Changes and Improvements
- iv. Employee feedback and suggestions

APPROVED BY AGENCY DIRECTOR

Veronica P. McBeth, Director

Date

Community Engagement/ Project Engagement

-STANDARD OPERATING PROCEDURE-

**Veronica P. McBeth
Director**

PURPOSE

This document establishes standardized procedures for meaningful community engagement regarding transportation projects, initiatives, and services to ensure inclusive public participation and transparent communication with Baltimore City residents and stakeholders. This standardized process will ensure that BCDOT will achieve its goal of fostering a solid and inclusive partnership with the community and ensuring that every voice is heard and valued.

For federally funded projects, it is a federal requirement to complete the National Environmental Policy Act (NEPA) process which allows transportation officials to make project decisions that balance engineering and transportation needs with social, economic, and natural environmental factors. During the process, a wide range of partners including the public, businesses, interest groups, and agencies at all levels of government, provide input into project and environmental decisions.

SCOPE

This procedure applies to all community engagement activities conducted by the Baltimore City Department of Transportation, including but not limited to infrastructure projects, service changes, policy updates, and long-term planning initiatives.

RELATED CITY POLICY(IES)

Department of Transportation Policies and Procedures Manual
ADA / Title VI
Maryland Open Meetings Act

ROLES & RESPONSIBILITIES

- Community Engagement
- Project Manger



Standard Operating Procedures

SUBJECT: <i>Community Engagement/Project Engagement</i>	Number: <i>Section: 100</i>	Page 2 of 13
	Effective Date:	

- ADA
- Traffic
- Communications
- Government Relations

PROCEDURES

- Stakeholder Identification
- Project Phases
- Community Liaisons
- Notification of Projects
- Community Meetings and Outreach
- Meeting Responsibilities
- 3-1-1 Coordination and Procedures
Common Requests

Stakeholder Identification

BCDOT’s transportation projects involve diverse stakeholders with varying interests, influence levels, and needs. A comprehensive stakeholder analysis helps ensure successful project outcomes and minimizes conflicts.

Primary Stakeholders

- Residents and neighborhood associations
- Business owners and business improvement districts
- Community and faith-based organizations
- Schools, hospitals, and other community anchors
- Advocacy groups (transportation, environmental, disability rights, etc.)
- Major employers and institutions
- Transit riders and pedestrians
- Cyclists and micro-mobility users

BCDOT Project managers use a systematic approach to identify community stakeholders who may be affected by or are interested in transportation projects. Our approaches include:

Geographic Mapping

- Identify neighborhoods, communities, and districts within the project impact area



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>3 of 13</p>
<p>Effective Date:</p>		

- Map residential areas, business districts, schools, and community facilities near planned routes or infrastructure
- Consider both the immediate vicinity and broader service areas affected by transportation changes

Demographic Analysis

- Review census data to understand community composition (age, income, ethnicity, disability status)
- Identify traditionally underserved populations who may face disproportionate impacts
- Consider transit-dependent populations who rely heavily on public transportation

Community Organizations

- Local neighborhood associations and community councils
- Community-based organizations serving specific populations (elderly, youth, disabled)
- Cultural and faith-based organizations representing diverse community segments. Local business associations, chambers of commerce, and economic development groups

Institutional Partners

- Schools, colleges, and universities
- Hospitals and healthcare facilities
- Major employers and business parks
- Social service agencies

Outreach Methods

- Public meetings and community open houses
- Surveys (online, mail, in-person at transit stops)
- Consultation with local elected officials who can identify key constituents
- Review of prior public engagement efforts and stakeholder lists
- Social media monitoring to identify active community voices
- Mailers

Environmental Justice Considerations

- Special attention to low-income and minority communities, historically underrepresented
- Identify communities facing potential disproportionate impacts



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>4 of 13</p>
<p>Effective Date:</p>		

- Consider language barriers and develop appropriate translation services

Project Phases

Meaningful public engagement ensures that the city’s projects reflect the needs and aspirations of residents and communities. Successful engagement requires defined processes and consistent practices so residents know where, when, and how their voice can be heard. DCDOT plans its projects in phases to ensure and facilitate meaningful, equitable resident participation in its work plan and provide a predictable, consistent process for public and community engagement for major capital projects.

Phase 1: Early Planning

- Project managers create a list with contact information for which neighborhoods, City Council Districts, and Maryland Legislative Districts will be impacted. The Project Manager collaborates with Community Liaisons and the Government Relations team to provide notification to elected officials and key constituents.
- Project managers review and analyze 311 requests in the project areas to determine opportunities to address existing community concerns in the project scope.
- Project managers creates an engagement Plan that outlines a high-level timeline, opportunities for public feedback, project decisions subject to public opinion, and a communications and media plan for the project.
- Government Relations writes an advance notification letter to Councilmembers, Department of Planning (DOP) Community Planners, and neighborhood associations with a project overview, goals, summary of the engagement plan, key project milestones, and anticipated timeline.
- Project managers and Communications creates and post project details on the Streets of Baltimore website, with an open-ended comment section to capture public comments and concerns.

Phase 2: Concepts & Design

- Project managers create concepts & design alternatives for the project.
- Project managers and Government Relations Team work together to brief elected officials on the concepts & design alternatives.
- Community Engagement and Communication s Brief key city agencies and relevant state and or City agencies on the concepts & design alternatives.



Standard Operating Procedures

SUBJECT: <i>Community Engagement/Project Engagement</i>	Number: <i>Section: 100</i>	Page 5 of 13
	Effective Date:	

- Project managers create an interactive map and survey of the concepts & design alternatives on the Streets of Baltimore page. Keep open for at least a month after the Design Alternatives meeting.
- Project Managers and Community Engagement Liaisons host a Public Meeting (Hybrid, public) for design alternatives to share alternatives and solicit community feedback. Ask elected officials to promote the meeting to their constituents.
- Project Managers and Community Engagement Liaisons will attend pop-ups at community events and/or dedicated open houses, hosted by other entities to discuss the project plan to bring more awareness to the project.

Phase 3(30% Design): Selection of Preferred Alternatives

- Project managers summarize community feedback on the design alternatives.
- Project managers, select the concept/preferred alternative.
- Project Managers and the Community Engagement Team send concept selection letters to key stakeholders that outline the rationale for the decision and offer a briefing to discuss any outstanding issues.
- The Project managers advances the Concept/Preferred Alternative to 30% design.
- The communications team publishes the 30% design and summary of community feedback on the Streets of Baltimore page.
- Project managers answer the listed questions on the Streets of Baltimore page.
- A formal community meeting to present the selected alternative as the final concept prior to moving to advanced phases of engineering.

Phase 4: Engineering & Final Design

- Community engagement team and project managers host public meetings to answer questions about the project & timeline, as defined in the project’s Engagement Plan.
- Project managers send project milestone updates to key stakeholders at 60% design.
- Project Managers send project milestone updates to key stakeholders at 90% design.

Phase 5: Before Construction Start



Standard Operating Procedures

SUBJECT: <i>Community Engagement/Project Engagement</i>	Number: <i>Section: 100</i>	Page 6 of 13
	Effective Date:	

- Project managers and Communications team create an interactive map, an anticipated timeline, and a process to report construction-related concerns on the Streets of Baltimore to be "open" throughout construction.
- The Government Relations team offers briefings for elected officials on the construction timeline and process to report construction-related concerns.

Phase 6: After Construction

- Project managers and Communications teams close out the Project, including a final Streets of Baltimore update and an internal memo.

Project Phases Model



Community Liaisons

Community engagement liaisons serve as critical bridges between the agency and the public. Their primary duties include:

1. **Public Outreach and Communication**
 - a. Organize public meetings, public feedback sessions, and community engagement activities to gather input on transportation needs and project updates
2. **Stakeholder Relationship Building**
 - a. Developing relationships with community leaders, advocacy groups, and local businesses



Standard Operating Procedures

<p>SUBJECT: <i>Community Engagement/Project Engagement</i></p>	<p>Number: <i>Section: 100</i></p>	<p>Page 7 of 13</p>
<p>Effective Date:</p>		

- b. Engaging underrepresented communities and ensuring diverse participation
- c. Maintaining ongoing dialogue with neighborhood associations
- d. Act as constituents' primary point of contact, responding to postal mail, email, phone, and in-person inquiries.

3. **Project Support**

- a. Collaborations with the DOT Divisions to host Design Alternatives Meetings to share alternatives and solicit community feedback. Request City Council members and Community presidents to promote meetings to their constituents
- b. Maintain collaboration with Project Managers /Communications, and other BCDOT teams to align projects with district goals.
- c. Assist DOT Project Managers in creating Engagement Plans that outline high-level timelines, opportunities for public feedback, and project decisions subject to public opinion.
- d. Collaborates with ADA division to ensure that BCDOT transportation projects comply with ADA standards and promote safety and accessibility for all community members.
- e. Gathering community input during planning phases
- f. Communicating construction impacts and mitigation measures
- g. Collecting feedback on existing services and infrastructure

Notification of Construction Projects

As the BCDOT Transportation Engineering and Construction (TEC) Division determines that construction projects are ready to begin, notification of project start dates is forwarded to the 1) deputy director and 2) Office of Community Engagement. The information should include project start date, duration, terminus, work hours, type of work and any other pertinent information. This information must be provided soon a start date is determined. This information also needs to be included in the monthly project stat. Once receiving this notification, the Community Liaison schedules a meeting with the Project Manager, where the project manager provides a summary, timeline, and project goals where the requests are discussed. Using the project description, the Project Manager develops a notification letter or one-page document that will be sent to the affected community. The Liaison is responsible for sending the written notification to all appropriate community and business groups and will share with government relations to share with elected officials for that area. Project Managers, government relations, and Liaisons work in coordination to adhere to Title VI and Environmental Justice guidelines for projects utilizing federal funds.

For Bridge, Streetscape, Reconstruction, and Rehabilitation Projects, Deputy Director and Community Liaisons must receive thirty (30) days' written notification of the anticipated project start date from the



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>8 of 13</p>
<p>Effective Date:</p>		

Project Manager. Community Liaisons also provide at least fourteen (14) days advance written notice to all appropriate community and business groups and elected officials for the affected area.

For Bike Infrastructure and Bike Share Projects, Community Liaisons must receive thirty (30) days written notification of the anticipated project start date from the Project Manager. Community Liaisons provide at least fourteen (14) days advance written notice to all appropriate community, business, and elected officials in the affected area.

For all Resurfacing Projects scheduled to start construction, BCDOT TEC and/or Maintenance will provide a list to the Liaison Office Supervisor of planned locations 30) days before expected work unless an emergency has been determined for the project. DOT TEC and Maintenance must provide additional information, such as parking restrictions and MOT plans, if applicable.

Community Engagement Liaisons:

Send an email/mail notification to all related community association(s) and business association(s) for the impacted area one (14) ten business days before scheduled work. Resurfacing is dependent on the contractor's schedule and weather conditions.

For Traffic-Calming projects scheduled to start construction, the community liaison must receive 30 thirty-day advance notice of the project start date from the project manager. Community liaisons are responsible for providing (14) fourteen-day advance written notice to all appropriate community and business groups. BCDOT's government relations representatives are responsible for providing (14) day advance notice to elected officials for the area.

For unforeseen circumstances and issues arising during construction causing disruptions to community members, Project Managers must coordinate with the appropriate Government Affairs and Community Liaison to alert community members. Once the Community Liaison is given relevant information regarding the issue and impacts to the community, the Communications team will develop a written notification to community/business associations and elected officials for the impacted area. This notification should be sent as soon as possible to help minimize disruption.

For State and Federally funded Transit Service Changes that do not impact 25% of service hours of any route or demand-responsive service, including the deletion of a route or major alteration of a portion thereof, Communications team or traffic operations will post a Public Notice 14 days in advance of the service changes along the impacted service route to its respective transit stop signs or on route buses. A Public Hearing and Public Commenting period is not required. Public Notice will be issued to the Charm City Circulator's website, stops, and social media accounts.



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>9 of 13</p>
<p>Effective Date:</p>		

For State and Federally Funded Transit Service Changes that impact 25% of service hours or more of any route or demand responsive service, including the deletion of a route or major alteration of a portion thereof, Community liaisons will post a Public Notice of the Public Hearing and Commenting Period thirty (30) days in advance of the Public Hearing. Notification of the Public Hearing will be distributed and posted to social media platforms, on Route Buses, DOT press releases, and up to three (3) major metropolitan newspapers.

Public Notice will include the following information:

- The proposed effective date.
- A detailed description of the proposed change and, if applicable, the area(s) to be affected.
- The date and place where more details on the proposed change can be viewed.
- A telephone contact number and email address to ask questions or register comments and send emails. The date, time, and location of the public hearing, along with the online hosted site Statement of notification of the availability of public meetings available upon request.

Community Meetings and Outreach

The Baltimore City Department of Transportation (BCDOT) coordinates its projects with the community and stakeholders. BCDOT must do its best job within reason to get the word out to the community about the impending project and work in a joint effort with the community to ensure a smooth, successful, and acceptable project. Extensive outreach and community participation are required for all major projects, from design to construction

Community Liaisons work with TEC, Traffic, and BCDOT Planners to coordinate outreach and communications efforts. For Projects in the Planning Stage, Community Liaisons work with the Project Manager to engage community members during the early concepts of the Transportation projects. The object of these meetings is to inform the community of an upcoming project as well as to receive pertinent input from residents within the scope of work. Project Manager, with the assistance of the Liaison, will hold several outreach meetings.

The final meeting of the planning phase will be the coordination/ transition meeting, which will include the Project Manager and will be held around the 30% design stage.



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>10 of 13</p>
<p>Effective Date:</p>		

For Bike Infrastructure and Bike Share Projects, Community Liaisons work with project managers to engage community members during the early concepts of the proposed projects. The object of these meetings is to inform the community of an upcoming project as well as to receive pertinent input from residents within the scope of work. Typically, the project managers, with the assistance of the Liaison, will hold up to three (3) outreach meetings, allowing a fourteen (14) day comment period after the first two (2) meetings. The final meeting for any bike project will be to communicate the plans for the project to be implemented in the community.

For a typical bridge, streetscape, and reconstruction project, community meetings are held at the 65% and 95% design stages, and after being awarded, before construction. The Project Manager and Community Liaison can exercise judgment and flexibility based on the community's needs. The Project Manager must provide the appropriate Community Liaison with a written request thirty (30) days before the community meeting is to be held.

The Community Liaison is responsible for:

- Securing the meeting venue and ensuring ADA accessibility.
- Setting up the community meeting (date, time, and location).
- Working with the Project Manager to develop an appropriate outreach list.
- Working with the Project Manager and the communication department to prepare the community meeting invitation flyer.
- The flyer must include information for persons needing ADA &LEP accommodations, webex link to the meeting and bus line information along with Charm City Circulator.
- Notifying agencies that would be affected by a project or if there is an interagency project coordination.
- Inviting all stakeholders, city planners, community leaders, neighborhood associations, residents, business associations, BDC representatives, Bikemore, and others they feel should be invited to the meeting. Notifications are to be received by community members (14) fourteen days in advance of the scheduled meeting.
- Distributing comment sheets for public feedback and input regarding the proposed project.
- Distributing demographic surveys for public feedback.
- Work with Project Managers and Consultants to review presentation materials before the meeting for clarity and layman's understanding.

Meeting Responsibilities



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>11 of 13</p>
<p>Effective Date:</p>		

Liaisons are available to attend community meetings to discuss transportation concerns within their assigned area upon request from the community associations and elected representatives, including staff members. Requests should be submitted to the assigned Community Liaison for the area, preferably at least one (1) week before the scheduled meeting. Community Liaisons are responsible for the following:

- Contact the Community Association Representative before the meeting to determine what issues/services/initiatives/initiatives you are being asked to discuss.
- Contact the appropriate Division Chief staff person within BCDOT to obtain accurate information on the issue/service/initiative. If the issue is technical, request that a knowledgeable staff person accompany you to the meeting.
- Ensure you have an accurate meeting date, time, and location.
- Provide a follow up after the meeting concludes.

Arrive at the meeting at least ten (10) minutes before the start time (especially if this is a community association with which you have not dealt before).

Introduce yourself to the Community Association Representative and ask where you should sit.

- Obtain a copy of the agenda.
- Take notes of issues that arise and obtain contact information for the individuals involved.
- Complete the meeting summary report and submit the weekly liaison report that is submitted on Fridays by COB. Forward concern to the appropriate BCDOT division via 3-1-1 or work assignment within 48 hours of the meeting.
- Prepare a written response to everyone who expressed concern.
- Respond to individual(s) within two business days of the meeting and report that the requests have been forwarded for investigation and response.
- Follow up with community members as responses are received from the BCDOT Division responsible for the concern.

3-1-1 Coordination and Procedures

Community Liaisons strongly encourage citizens to contact 3-1-1 to report problems, ensuring that they take note of the service request number given by the 3-1-1 Call Center. Once SR numbers are received from community members or created by the liaison,

3-1-1 Coordination and Procedures Cont.

After the Liaison has ensured that the citizen's request has been assigned to the appropriate BCDOT division or personnel, Liaisons are to follow the proper steps below:



Standard Operating Procedures

SUBJECT: <i>Community Engagement/Project Engagement</i>	Number: <i>Section: 100</i>	Page 12 of 13
	Effective Date:	

- Log all requests in a centralized tracking system (Excel spreadsheet) and assign a unique identifier to each request
- Categorize request(s) or complaint(s) on the SR by type (event, outreach, survey, etc.)
- Acknowledge receipt to requester within 24 hours
- Provide regular status updates to stakeholders and ensure status is updated in 311 case by case.

Community Requests and Complaints

Baltimore City Department of Transportation urges Baltimore citizens, businesses & visitors to utilize 311 to submit all transportation-related requests and complaints. Most requests and complaints submitted through 311, are typically investigated and resolved within 90 business days.

Common Community Requests and Complaints:

- Traffic Calming
- Pothole Repair
- Footway & Sidewalk Repair
- Alley Repair
- Angle Parking
- ADA accessibility
- Bridge Concerns & Repair
- Curb Repair

BCDOT utilizes “Salesforce” to capture requests and complaints submitted to 311. “Salesforce” creates service requests(SRs), and “Cityworks” pulls all new SRs daily. BCDOT reviews all new service requests on the “Salesforce and “Cityworks” platforms daily, to investigate and resolve requests and complaints made by the community in a timely manner.



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION



Standard Operating Procedures

<p>SUBJECT:</p> <p><i>Community Engagement/Project Engagement</i></p>	<p>Number:</p> <p><i>Section: 100</i></p>	<p>Page</p> <p>13 of 13</p>
<p>Effective Date:</p>		

DRAFT

APPROVED BY AGENCY DIRECTOR

Veronica P. McBeth, Director

Date

Created: 2/26/2025
 Effective Date:
 Last Revision: 4/22/2025



Community Engagement
External
-STANDARD OPERATING PROCEDURE-

Veronica P. McBeth, MSL
Director



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION



PURPOSE

This document was created to establish standardized procedures for meaningful community engagement regarding transportation projects, initiatives, and services to ensure inclusive public participation and transparent communication with Baltimore City residents and stakeholders. This standardized process will ensure that BCDOT, its Community Engagement Division, will achieve the agency's goal of fostering a solid and inclusive partnership with the community, ensuring every voice is heard and valued.

SCOPE

This procedure applies to all community engagement activities conducted by the Baltimore City Department of Transportation, including but not limited to infrastructure projects, service changes, policy updates, and long-term planning initiatives.

RELATED POLICY(IES)

Department of Transportation Policies and Procedures Manual
BCDOT- ADA / Title VI
Maryland Open Meetings Act

Community Engagement Team Members:

Asia Scott: Deputy Chief of Stakeholder Engagement

Germaine Bradshaw: Constituent Services Specialist

Community Liaisons:

- Eric James: Lead Liaison
- Monaye Smalls
- Chaquetta Wallace
- Sandra Matier
- Troy Munson
- Jacob Zabawa

RESPONSIBILITIES

Community Engagement Team

- Coordinate and implement community outreach initiatives for BCDOT projects and programs.
- Coordinate with project teams and technical staff.
- Foster relationships with community leaders, residents, local organizations, and Baltimore City agency liaisons.

Created: 8/15/2025

Last Revision:



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION



- Organize public meetings, public feedback sessions, and community engagement activities to gather input on transportation needs and project updates.
- Hosts and attends community meetings and serves as a liaison to relay transportation concerns and project details to the public.
- Collaborations with the DOT Divisions to host Design Alternatives Meetings to share alternatives and solicit community feedback. Request City Council members and Community presidents to promote meetings to their constituents.
- Host pop-ups at community events and/or dedicated open houses, as defined in the Project's Engagement Plan.
- Manages materials for community meetings, events, and presentations, such as flyers, signs, and other visual aids to inform the public about BCDOT projects.
- Act as constituents' primary point of contact, responding to postal mail, email, phone, and in-person inquiries.
- Maintain collaboration with the Planning Department, Transit Bureau, Marketing/Communications, and other BCDOT teams to align projects with district goals.
- Assist DOT Project Managers in creating Engagement Plans that outline high-level timelines, opportunities for public feedback, and project decisions that are subject to public opinion.
- Collaborate with the ADA division to ensure that BCDOT transportation projects comply with ADA standards and promote safety and accessibility for all community members.

Project Managers

- The planning division creates project timelines and collaborates with the Community Engagement division to create a Stakeholder Engagement Plan.
- Review 311 requests in the project area to determine the potential to address existing community concerns in the project scope. Consult with Community Engagement for any existing community or constituent-related concerns.
- Collaborate with the Community Engagement and Communications Division to write an advanced notification letter to Councilmembers, and Business and neighborhood associations.
- Work with the Community Engagement team to create a Stakeholder Engagement Plan that outlines a high-level timeline, opportunities for public feedback, project decisions subject to public opinion, and a communications and media plan for the Project.
- Incorporate community feedback into project redesigns and edits
- Work with Community Liaisons to conduct walk-audits/tours of project areas with community members
- Prepare and deliver regular reports on project progress, community feedback, and emerging issues, including weekly, monthly, and annual updates.
- Brief key city agencies and relevant state agencies on the concepts & design alternatives.
- Attends Public Design Alternative Meetings (Hybrid Meetings)
- Attend pop-ups at community events and/or dedicated open houses, as defined in the Project's Engagement Plan.
- Track and report on key performance indicators related to communication, project milestones, issue resolution, and community satisfaction.
- Advance the Concept/Preferred Alternative to 30% design
- Offer a briefing for elected officials on the construction timeline and process to report construction-related concerns.

Created: 8/15/2025

Last Revision:



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION



- Send mailers within a ¼-mile of the project area with the construction timeline and process to report construction-related concerns.
- Close out the Project, including a final Streets of Baltimore update and an internal memo.

Communications Team

- Create a Streets of Baltimore project page and an open-ended comment form for the Project
- Create an interactive map and survey of the concepts & design alternatives on the Streets of Baltimore page. Keep open for at least a month after the Design Alternatives meeting.
- Manages and promotes meetings on social media platforms and agency websites.
- Handle media relations and respond to media inquiries
- Creates materials for community meetings, events, and presentations, such as flyers, signs, and other visual aids to inform the public about BCDOT projects.
- Translate materials into community languages
- Works with the DOT Division to create an interactive map, anticipated timeline, and process for reporting construction-related concerns on the Streets of Baltimore, which will remain "open" throughout construction.
- Add confirmed meetings to the upcoming public meeting tab on the DOT website

Project Notice:

Bridge, Streetscape, Reconstruction, and Rehabilitation Projects: The Community Engagement team must receive thirty (30) days' written notification of the anticipated start date from the TEC Project Manager. Community Liaisons provide at least fourteen (14) days' advance written notice to all appropriate community and business groups, as well as officials, for the affected area

Resurfacing Projects scheduled to start construction: For all Resurfacing Projects scheduled to start construction, BCDOT TEC and/or Maintenance will provide a list to the Community Engagement Team and Liaison of planned locations (30) days before expected work unless an emergency has been determined for the Project. DOT TEC and Maintenance must provide additional information, such as parking restrictions and MOT plans, if applicable. The Liaison Office is responsible for sending an email notification to the City Council Representative(s) for the impacted area at least 10 business days before scheduled work.

Bike Infrastructure and Bike Share Projects: Community Liaisons must receive thirty (30) days' written notification of the anticipated project start date from the TEC Project Manager. Community Liaisons provide at least fourteen (14) days' advance written notice to all appropriate community, business, and elected officials in the affected area.

Traffic-Calming projects scheduled to start construction: The community liaison must receive 30 30-day advance notice of the project start date from the TEC project manager. Community liaisons are responsible for providing 14 a fourteen-day advance written notice to all appropriate community and business groups and elected officials in the area, making alerts of planned construction activities.

Created: 8/15/2025

Last Revision:



BALTIMORE CITY DEPARTMENT OF TRANSPORTATION



Requirements for public meetings:

- The meeting location must be accessible by public transit, including paratransit.
- Primary entrances, doorways, and primary meeting locations must be ADA-compliant.
- Visual, Hearing, and Mobility barriers of the impacted population and intended audience should be evaluated before the meeting.
- Meeting materials should be available in alternate formats. The meeting agenda and transcript, as well as the chat room transcript, should be retained and made available upon request.
- Provide meeting participants with an opportunity to share feedback and concerns. Information should be documented.
- Community meetings are to be held at the 30%, 65% and 90% design stages. Outreach methods should be planned accordingly.
- CDOT is required under the Maryland Open Meetings Act to provide the public with "reasonable advanced notice". The public shall receive no less than fourteen (14) days' advance notice.
- One (1) form of written notification is required. Notifications can be in the form of newspaper postings, social media posts, email blasts to community-based organizations, groups, and stakeholders, mailers, and flyers.
- Contract Administration needs a minimum of one (1) week's notice for notices to be posted in the newspaper.
- Requests for reasonable accommodation should be received as soon as possible to ensure that the accommodation can be granted. Knowing the intended audience and population demographics is crucial for proactive planning to account for potential accessibility barriers.
- Requests for language translation should be submitted at least one (1) week before the scheduled event. Written language translations, or other reading translations such as Braille, should be submitted at least two (2) weeks before the scheduled event. Please note that the turnaround times vary, and it's essential to get the request in as soon as possible.
- Reasonable accommodations for public meetings, as mandated by the Americans with Disabilities Act (ADA), include providing accessible meeting locations, sign language interpreters for deaf attendees, real-time captioning, accessible meeting materials in alternative formats (like large print or braille), service animal access, and the option for remote participation when appropriate, depending on the individual's needs and the specific circumstances of the meeting.

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
2	715 Cooks Ln, 21229	BGE	2/10/2020	2/11/2020	20-00084773	4/15/2020	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
3	Ramp I-295 S-Exit Westport/Manokin, 21230	BGE	2/20/2020	2/20/2020	20-00104242	4/24/2020	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
4	700 East Patapsco Ave, 21225	BGE	8/24/2020	8/25/2020	20-00574141	10/28/2020	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
5	800 East Patapsco Ave, 21215	BGE	8/25/2020	8/25/2020	20-00576882	10/29/2020	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
6	800 Covington St, 21230	BGE	8/27/2020	8/27/2020	20-00584608	11/2/2020	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
7	2900 Kingsley St, 21223	BGE	9/11/2020	9/16/2020	20-00626526	11/18/2020	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
8	6900 Pulaski Hwy, 21237	BGE	9/15/2020	9/16/2020	20-00634407	11/20/2020	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
9	3320 Barrington Rd, 21215	BGE	9/18/2020	9/21/2020	20-00643713	11/26/2020	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
10	1541 Burnwood Rd, 21239	BGE	9/24/2020	9/25/2020	20-00654661	12/2/2020	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
11	2703 Queen Anne Rd, 21216	BGE	4/20/2021	4/22/2021	21-00291214	6/23/2021	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
12	405 Colleen Rd, 21229	BGE	6/17/2021	6/21/2021	21-00457795	8/20/2021	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
13	327 West Redwood St, 21201	BGE	6/25/2021	6/25/2021	21-00478956	8/30/2021	12' Otterbein Pole	150 watt Otterbein Fixture	Metal base (Steel base)
14	323 West Redwood St, 21201	BGE	6/25/2021	6/25/2021	21-00478977	8/30/2021	12' Otterbein Pole	150 watt Otterbein Fixture	Metal base (Steel base)
15	315 West Redwood St, 21201	BGE	6/25/2021	6/25/2021	21-00479001	8/30/2021	12' Otterbein Pole	150 watt Otterbein Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
16	South Calhoun St & West Pratt St, 21223	BGE	7/21/2021	7/22/2021	21-00551255	9/23/2021	12' Otterbein Pole	150 watt Otterbein Fixture	Metal base (Steel base)
17	200 West Fairmount Ave, 21201	BGE	9/29/2021	9/30/2021	21-00745599	12/6/2021	12' Otterbein Pole	400 watt Acorn Fixture	Metal base (Steel base)
18	400 McMechen St, 21217	BGE	11/2/2021	11/3/2021	21-00846777	1/6/2022	30' Aluminum Pole	Cobrahead Fixture	Concrete base
19	McCulloh St & North Fulton Ave,	BGE	11/2/2021	11/2/2021	21-00846874	1/6/2022	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
20	4 North Mount St, 21223	BGE	11/22/2021	11/23/2021	21-00900499	1/27/2022	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
21	West Northern Pkwy & Preakness Way,	BGE	12/2/2021	12/3/2021	21-00923753	2/7/2022	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
22	Druid Park Dr & Parkdale Ave, 21211	BGE	12/21/2021	12/21/2021	21-00973152	2/25/2022		100 watt Fixture	Metal base (Steel base)
23	1001 West Saratoga St, 21223	BGE	1/5/2022	1/5/2022	22-00009409	3/10/2022	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
24	West Northern Pkwy & Woodcrest Ave, 21215	BGE	1/21/2022	1/21/2022	22-00058657	3/28/2022	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
25	3101 The Alameda, 21218	BGE	1/26/2022	1/26/2022	22-00071293	3/31/2022	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
26	1941 Clifton Ave, 21217	BGE	2/24/2022	2/24/2022	22-00151752	4/28/2025	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
27	Dolphin St & Eutaw Pl,	BGE	3/24/2022	3/24/2022	22-00228609	5/26/2022	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
28	1701 Russell St, 21230	BGE	3/25/2022	3/28/2022	22-00232466	5/27/2022	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
29	3218 Orlando Ave, 21234	BGE	5/6/2022	5/6/2022	22-00341412	7/12/2022	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
30	5201 Goodnow Rd, 21206	BGE	5/9/2022	5/10/2022	22-00348924	7/13/2022	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
31	525 South Catherine St, 21223	BGE	6/1/2022	6/2/2022	22-00418883	8/5/2022	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
32	2800 Garrison Blvd, 21216	BGE	6/15/2022	6/16/2022	22-00463141	8/19/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
33	5500 California Blvd, 21207	BGE	7/1/2022	7/5/2022	22-00512259	9/5/2022	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
34	4815 Herring Run, 21214	BGE	7/7/2022		22-00527279	9/8/2022			
35	11 South Chapel St, 21231	BGE	7/12/2022	9/13/2022	22-00540724	9/13/2022			
36	3333 Lawnview Ave, 21213	BGE	7/13/2022	7/14/2022	22-00544906	9/14/2022	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
37	126 South Mount St, 21223	BGE	7/22/2022	7/22/2022	22-00573161	9/23/2022	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
38	3137 Elmora Ave, 21213	BGE	7/22/2022	7/25/2022	22-00573477	9/23/2022	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
39	7074 McClean Blvd, 21234	BGE	8/9/2022	8/10/2025	22-00628504	10/11/2025	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
40	McClean Blvd & Pinewood Ave, 21214	BGE	8/9/2022	8/10/2022	22-00628504	10/11/2022	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
41	124 South Franklinton Rd, 21223	BGE	8/19/2022	8/22/2022	22-00660116	10/21/2022	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
42	1738 North Monroe St, 21217	BGE	9/7/2022	9/7/2022	22-00715729	11/10/2022	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
43	6315 Green Meadow Pkwy, 21209	BGE	10/28/2022	10/31/2022	22-00858941	1/2/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
44	830 West 40th St, 21211	BGE	10/31/2022	10/31/2022	22-00863590	1/3/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
45	2039 Park Ave, 21217	BGE	10/31/2022	10/31/2022	22-00863719	1/3/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
46	1459 East Fort Ave, 21230	BGE	11/10/2022	11/14/2022	22-00891041	1/12/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
47	West 29th St & North Howard St, 21211	BGE	11/18/2022	11/18/2022	22-00908605	1/20/2023	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
48	Cedonia Ave/Fleetwood Ave, 21206	BGE	12/23/2022	12/27/2025	22-00992359	2/27/2023	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal bases (Steel base)
49	2101 Division St, 21217	BGE	12/23/2022	12/27/2022	22-00992741	2/27/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
50	West Preston St/Madison Ave, 21201	BGE	12/27/2022	12/27/2022	22-00992739	2/27/2022	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
51	2504 North Hilton St, 21216	BGE	1/6/2023	1/9/2023	23-00016794	3/10/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
52	408 South Payson St, 21223	BGE	1/13/2023	1/13/2023	23-00035380	3/17/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
53	36 South Schroeder St, 21223	BGE	1/18/2023	1/19/2023	23-00044349	3/22/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
54	1437 South Hanover St, 21230	BGE	1/20/2023	1/20/2023	25-00051710	3/24/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
55	600 South Rose St, 21224	BGE	1/21/2023	1/24/2023	23-00051429	3/28/2023	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
56	3900 Hillsdale Rd, 21207	BGE	2/2/2023	2/2/2023	23-00084328	4/6/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
57	1331 South Monroe St, 21230	BGE	2/6/2023		23-00090499	4/10/2023			
58	1401 West Baltimore St, 21223	BGE	2/15/2023	2/15/2023	23-00115579	4/19/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
59	Edmondson Ave & North Hilton St, 21229	BGE	2/21/2023	2/22/2023	23-00129742	4/25/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
60	1500 Hartsdale Rd, 21239	BGE	2/22/2023	2/23/2023	23-00132941	4/26/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
61	717 Forrest St, 21202	BGE	3/2/2023	3/2/2023	23-00152359	5/4/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
62	Callow Ave & Newington Ave, 21217	BGE	3/13/2023	3/14/2023	23-00180613	5/13/2023	25' Aluminum Pole	175 watt Cobrahead Fixture	Metal base (Steel base)
63	Hillsdale Rd & Penhurst Ave, 21215	BGE	3/17/2023	3/20/2023	23-00192958	5/19/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel Base)
64	4304 Carleview Rd, 21207	BGE	4/2/2023	4/3/2023	23-00232252	6/2/2023	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel Base)
65	501 Baker St, 21217	BGE	4/12/2023	4/12/2023	23-00260361	6/14/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
66	Fairdel Ave & Walther Ave, 21206	BGE	5/1/2023	5/2/2023	23-00316701	7/4/2023	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
67	3322 Leighton Ave, 21215	BGE	5/9/2023	5/9/2023	23-00339941	7/12/2023	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
68	10 Light St, 21202	BGE	5/10/2023	5/11/2023	23-00345009	7/13/2023		400 watt Fixture	Concrete base
69	3201 Pinkney Rd, 21215	BGE	5/16/2023	5/16/2023	23-00361027	7/19/2023	12' Aluminum Pole	175 watt PMA Fixture	Metal base (Steel Base)
70	2931 Whittington Ave, 21230	BGE	5/23/2023	5/24/2023	23-00382625	7/26/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
71	3906 Echodate Ave, 21206	BGE	5/24/2023	5/25/2023	23-00386459	7/27/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
72	3601 Hillen Rd, 21218	BGE	6/5/2023	6/5/2023	23-00416605	8/8/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
73	145 Willard St, 21223	BGE	6/5/2023	6/5/2023	23-00416646	8/8/2023	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
74	838 North Fulton Ave, 21217	BGE	6/7/2023	6/8/2023	23-00426445	8/10/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
75	1600 Homestead St, 21218	BGE	6/7/2023	6/8/2023	23-00426454	8/10/2023	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
76	Potee St & Frankfurst Ave, 21225	BGE	7/5/2023	7/6/2023	23-00506153	9/6/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
77	511 Wildwood Pwky, 21229	BGE	7/31/2023	8/1/2023	23-00586833	10/2/2023	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
78	1200 Laubridge Way, 21209	BGE	8/1/2023	8/1/2023	23-00588631	10/3/2023			
79	501 St. Paul Pl, 21202	BGE	8/10/2023	8/11/2023	23-00621207	10/12/2023	12' Otterbein Pole	150 watt Acorn Fixture	Metal base (Steel base)
80	400 Water St, 21202	BGE	8/22/2023	8/23/2023	23-00656445	10/24/2023	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
81	2205 Homewood Ave, 21218	BGE	8/24/2023	8/25/2023	23-00662633	10/26/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
82	3400 Bank St, 21224	BGE	8/29/2023	10/31/2023	23-00677218	10/31/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
83	2305 West Franklin St, 21223	BGE	8/31/2023	8/31/2023	23-00682610	11/2/2023	Arm & Fixture only	400 watt Cobrahead Fixture	Concrete base
84	141 West Randall St, 21230	BGE	9/5/2023	9/6/2023	23-00696393	11/7/2023	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
85	4411 Pimlico Rd, 21215	BGE	9/5/2023	9/6/2023	23-00696400	9/6/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
86	252 West 23rd St, 21211	BGE	9/20/2023	9/21/2023	23-00741720	11/22/2023	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
87	Chinquapin Pkwy & Cochran Ave, 21239	BGE	9/29/2023	10/2/2023	23-00772714	12/1/2023	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
88	1813 Warwick Ave, 21216	BGE	10/17/2023	10/18/2023	23-00827170	12/19/2023	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
89	317 Dolphin St, 21201	BGE	10/30/2023	10/31/2023	23-00865418	1/1/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
90	Albemarle St & Fawn St, 21202	BGE	10/31/2023	10/31/2023	23-00868709	1/2/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
91	838 Cooks Ln, 21229	BGE	10/31/2023	10/31/2023	23-00868710	1/2/2024	30' Aluminum Pole	400 watt Acorn Fixture	Metal base (Steel base)
92	West Saratoga St & North Carrollton Ave, 21223	BGE	11/21/2023	11/21/2023	23-00925803	1/23/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
93	701 Gold St, 21217	BGE	11/29/2023	11/30/2023	23-00948043	1/31/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
94	East Lanvale St & North Chester St, 21213	BGE	12/11/2023	12/12/2023	23-00979338	2/12/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
95	1726 North Chester St, 21213	BGE	12/12/2023	12/12/2023	23-00982818	2/13/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
96	2001 North Broadway, 21231	BGE	12/18/2023	12/20/2023	23-00999854	2/20/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
97	101 West 25th St, 21218	BGE	12/27/2023	12/28/2023	23-01032250	2/29/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
98	1400 Towson St, 21230	BGE	1/9/2024	1/10/2024	24-00037168	3/12/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
99	4400 Penhurst Ave, 21215	BGE	1/10/2024	1/11/2024	24-00039919	3/13/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
100	6800 McClean Blvd, 21234	BGE	1/10/2024	1/17/2024	24-00042303	3/15/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
101	Northbourne Rd & Perring Pkwy, 21239	BGE	1/10/2024	1/11/2024	24-00039622	3/13/2025	30' Aluminum Pole	Cobrahead Fixture	Concrete base
102	900 Grundy St, 21224	BGE	1/10/2024	1/17/2024	24-00043593	3/15/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
103	6400 Hilltop Ave, 21206	BGE	1/13/2024	1/18/2024	24-00051997	4/20/2024	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
104	1900 NB I83 Exit 6 to North Ave, 21217	BGE	1/15/2024	1/17/2024	24-00055125	3/20/2024			
105	3511 East Federal St, 21213	BGE	1/25/2024	1/29/2024	24-00087906	4/1/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
106	Greenspring Ave & Hillway, 21217	BGE	1/26/2024	1/26/2024	24-00090668	4/1/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
107	Greenmount Ave & Hillway, 21217	BGE	1/26/2024	1/26/2024	24-00090713	4/1/2024	30' Aluminum Pole	Cobrahead Fixture	Concrete base
108	Montpelier St & Ellerslie Ave, 21218	BGE	2/2/2024	2/6/2024	24-00112236	4/9/2024	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
109	3816 Parkmont Ave, 21206	BGE	2/2/2024	2/6/2024	24-00111803	4/9/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
110	1328 Andre St, 21230	BGE	2/3/2024	2/6/2024	24-00115063	4/9/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
111	601 North Carey St, 21217	BGE	2/6/2024	2/8/2024	24-00122115	4/11/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
112	5300 Goodnow Rd, 21206	BGE	2/7/2024	2/9/2024	24-00127699	4/12/2024	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
113	3700 Liberty Heights Ave, 21215	BGE	2/13/2024	2/15/2024	24-00143906	4/18/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
114	4027 Eastern Ave, 21224	BGE	2/14/2024	2/16/2024	24-00146857	4/19/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
115	900 West 34th St, 21211	BGE	2/16/2024	2/22/2024	24-00158617	4/25/2024	Arm & Fixture only	150 watt Cobrahead Fixture	Metal base (Steel base)
116	2300 Westfield Ave, 21214	BGE	2/20/2024	2/22/2024	24-00159178	4/25/2024	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
117	834 South Luzerne Ave, 21224	BGE	2/22/2024	2/26/2024	24-00168590	4/29/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
118	1802 North Carey St, 21217	BGE	2/25/2024	2/27/2024	24-00174301	4/30/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
119	Corse Ave & Echodale Ave & Rimmell-Corse, 21206	BGE	2/27/2024	2/28/2025	24-00180221	5/2/2024	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
120	4419 Pimlico Rd, 21215	BGE	2/29/2024	2/29/2024	24-00185911	5/3/2024	Arm & Fixture only	250 watt Cobrahead Fixture	
121	North Greene St & West Fayette St, 21201	BGE	3/4/2024	3/6/2024	24-00195646	5/8/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
122	1016 West Franklin St, 21223	BGE	3/6/2024	3/8/2024	24-00203295	5/10/2024	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
123	5720 The Alameda, 21239	BGE	3/7/2024	3/11/2024	24-00206932	5/13/2024	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
124	2033 Park Ave, 21217	BGE	3/10/2024	3/12/2024	24-00214888	5/14/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
125	North Sharp St & West Saratoga St, 21201	BGE	3/11/2024	3/12/2024	24-00216177	5/14/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
126	5863 Western Run Dr, 21209	BGE	3/11/2024	3/13/2024	24-00219271	5/15/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
127	Laurens St & North Mount St, 21217	BGE	3/11/2024	3/12/2024	24-00216090	5/14/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
128	1101 West Lanvale St, 21217	BGE	3/11/2024	3/13/2024	24-00217270	5/15/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
129	1600 Johnson St, 21230	BGE	3/12/2024	3/14/2024	24-00221434	5/16/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
130	North Rosedale St & Bloomingdale Rd, 21216	BGE	3/14/2024	3/15/2024	24-00227103	5/17/2024	Arm & Fixture only	Cobrahead Fixture	Metal base (Steel base)
131	108 South Calverton Rd, 21223	BGE	3/14/2024	3/14/2024	24-00228327	5/17/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
132	2324 Saint Lo Dr, 21213	BGE	3/19/2024	3/21/2024	24-00243607	5/23/2024	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
133	Dillion St & South Linwood St, 21224	BGE	3/20/2024	3/22/2024	24-00244713	5/24/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
134	1800 Orleans St, 21287	BGE	3/22/2024	3/25/2024	24-00251045	5/27/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
135	Argonne Dr & Ellerslie Ave, 21218	BGE	3/23/2024	3/26/2024	24-00255038	5/28/2024	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
136	North Pulaski St & West North Ave, 21217	BGE	3/27/2024	4/2/2024	24-00265562	5/31/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
137	West Northern Pkwy & Falls Rd, 21209	BGE	3/29/2024	4/3/2024	24-00270448	6/3/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
138	East Federal St & North Bethel St, 21213	BGE	4/2/2024	9/9/2024	24-00282830	11/6/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
139	1213 Rossiter Ave, 21239	BGE	4/3/2024	4/5/2024	24-00280748	6/6/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
140	3307 Gwynns Falls Pkwy, 21216	BGE	4/7/2024	4/9/2024	24-00292752	6/10/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
141	West Baltimore St & Ellicott Dwy, 21223	BGE	4/7/2024		24-00293233	6/10/2024			
142	East North Ave & Harford Rd, 21213	BGE	4/12/2024	4/15/2024	24-00309520	6/14/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
143	Hillen Rd & Argonne Dr, 21218	BGE	4/13/2024	3/22/2024	24-00223828	5/24/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
144	535 North Calhoun St, 21223	BGE	4/16/2024	4/17/2024	24-00319727	6/18/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
145	North Calvert St & East Pleasant St, 21202	BGE	4/27/2024	5/2/2024	24-00357610	7/2/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
146	1100 West Lanvale St, 21217	BGE	4/29/2024	5/1/2024	24-00362188	7/2/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
147	2510 Washington Blvd, 21230	BGE	5/1/2024	5/3/2024	24-00370615	7/4/2024	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)
148	5825 Western Run Dr, 21209	BGE	5/4/2024	8/7/2024	24-00673567	10/8/2024	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
149	416 North Hilton St, 21229	BGE	5/6/2024	5/7/2024	24-00381471	7/8/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
150	1 North Broadway, 21231	BGE	5/6/2024	5/8/2024	24-00382546	7/9/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
151	4700 Sinclair Ln, 21206	BGE	5/9/2024	5/13/2024	24-00397459	7/12/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
152	2944 Greenmount Ave, 21218	BGE	5/14/2024	5/16/2024	24-00408982	7/17/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
153	East Madison St & North Eden St, 21205	BGE	5/16/2024	5/17/2024	24-00416154	7/18/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
154	630 South Ellwood Ave, 21224	BGE	5/20/2024	7/15/2024	24-00429806	9/13/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
155	Christian St & South Smallwood St, 21223	BGE	5/22/2024	5/23/2025	24-00435240	7/24/2024	25' Aluminum Pole	Cobrahead Fixture	Concrete base
156	South Hilton St & Frederick Rd, 21229	BGE	5/28/2024	6/3/2024	24-00450932	8/5/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
157	Orchard St & Madison Ave, 21201	BGE	5/28/2024		24-00450860	8/5/2024			
158	901 Covington St, 21230	BGE	5/28/2024	6/3/2024	24-00453517	8/5/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
159	North Central Ave & East Fayette St, 21202	BGE	5/31/2024	6/3/2024	24-00462247	8/5/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
160	1104 North Fulton Ave, 21217	BGE	6/1/2024	6/4/2024	24-00467620	8/5/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
161	3225 Frisby St, 21218	BGE	6/2/2024	6/4/2024	24-00468081	8/5/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
162	Market Pl & Water St, 21202	BGE	6/6/2024	6/10/2024	24-00481894	8/9/2024	12' Otterbein Pole	150 watt Acorn Fixture	Metal base (Steel base)
163	1603 Rutland Ave, 21213	BGE	6/7/2024	6/10/2024	24-00485581	8/9/2024	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
164	1513 East Preston St, 21213	BGE	6/13/2024	6/17/2024	24-00507732	8/16/2024	25' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
165	North Carrollton Ave & West Lexington St, 21223	BGE	6/14/2024	6/17/2024	24-00508936	8/16/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
166	1645 East Baltimore St, 21231	BGE	6/14/2024	6/14/2024	24-0050986	8/16/2024	30' Aluminum Pole	Cobrahead Fixture	Concrete base
167	Bellevale Ave & Walther Ave	BGE	6/24/2024	6/26/2024	24-00542818	8/28/2024	Arm & Fixture only	400 watt Cobrahead Fixture	Metal base (Steel base)
168	(Rear of 1251 South Sharp St), 21217	BGE	6/27/2024	7/2/2024	24-00552065	9/2/2024	30' Aluminum Pole	250 watt Cobrahead Fixture	Concrete base
169	North Gilmore St & West Lanvale St, 21217	BGE	7/11/2024	8/27/2024	24-00598680	9/13/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
170	2204 Park Ave, 21217	BGE	7/17/2024	7/19/2024	24-00615594	9/19/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
171	20 North Pine St, 21201	BGE	7/19/2024	7/23/2024	24-00623788	9/23/2024	30' Aluminum Pole	Cobrahead Fixture	Pedestal base
172	4100 Hillen Rd, 21218	BGE	7/25/2024	7/25/2024	24-00641089	9/26/2024	30' Aluminum Pole	Cobrahead Fixture	Pedestal base
173	1900 Argonne Dr, 21218	BGE	7/26/2024	7/26/2024	24-00644248	9/27/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
174	6201 Pulaski Hwy, 21205	BGE	8/6/2024	8/7/2024	24-00679505	10/8/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
175	525 Parksley Ave, 21223	BGE	8/6/2024	8/9/2024	24-00681649	10/10/2024	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
176	2100 Division St, 21217	BGE	8/21/2024	8/23/2024	24-00734597	10/24/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
177	527 Bloom St, 21217	BGE	8/23/2024	8/23/2024	24-00739821	10/25/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
178	Hudson St & South Fagley St, 21224	BGE	8/24/2024	8/27/2024	24-00743248	9/19/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
179	901 South Carey St, 21223	BGE	8/30/2024	9/4/2024	24-00760898	11/6/2024	30' Aluminum Pole	Cobrahead Fixture	Concrete base
180	3400 Gwynns Falls Pkwy, 21216	BGE	9/13/2024	9/13/2024	24-00802924	11/19/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
181	I-83 North & Howard St, 21217	BGE	9/13/2024	9/16/2024	24-008047997	11/20/2024	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
182	3701 Southwestern Blvd, 21229	BGE	9/16/2024		24-00809278	11/20/2024			
183	2300 Cylburn Ave, 21209	BGE	9/25/2024	9/27/2024	24-00837358	12/2/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
184	610 West West St, 21230	BGE	10/1/2024	4/12025	24-00851933	12/5/2024	Arm & Fixture only	400 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
185	Dillion St & South Curley St, 21224	BGE	10/17/2024	10/21/2024	24-00902212	12/24/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
186	2945 Whittington Ave, 21230	BGE	10/17/2024	10/23/2024	24-00900724	12/24/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
187	3131 Crittenton Pl, 21211	BGE	10/22/2024		24-00912179	12/26/2024			
188	Kingston Rd & North Rock Glen, 21229	BGE	10/23/2024	10/28/2024	24-00915855	12/30/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
189	East 21st St & Greenmount Ave, 21218	BGE	10/26/2024	10/29/2024	24-00927277	1/2/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
190	1142 North Fulton Ave, 21217	BGE	10/30/2024	11/1/2024	24-00938236	1/6/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
191	1410 Cedarcroft Rd, 21239	BGE	11/6/2024	11/7/2024	24-00955811	1/10/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
192	North Carey St & Edmondson Ave, 21223	BGE	11/6/2024		24-00956308	1/10/2025			
193	1000 East Federal St, 21202	BGE	11/7/2024	11/8/2024	24-00961786	1/13/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
194	Fleet St & South Monntford Ave, 21224	BGE	11/14/2024	11/15/2024	24-00978434	1/17/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
195	200 East 24th St, 21218	BGE	11/15/2024	11/18/2024	24-0091775	1/20/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
196	4407 LaPlata Ave, 21211	BGE	11/15/2024	11/20/2024	24-00982501	1/20/2025	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
197	3813 Fleetwood Ave, 21206	BGE	11/18/2024	11/19/2024	24-00988816	1/21/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
198	South Monroe St & Washington-Wicomico, 21230	BGE	11/22/2024	11/26/2024	24-01002018	1/27/2025	Arm & Fixture only	250 watt Cobrahead Fixture	Metal base (Steel base)
199	North Hilton St & Windsor Ave, 21216	BGE	11/24/2024	11/26/2024	24-01006380	1/27/2025	Arm & Fixture only	250 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
200	2801 Orleans St, 21224	BGE	11/26/2024	11/27/2024	24-01011322	1/29/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
201	1436 North Gay St, 21213	BGE	12/3/2024	12/4/2024	24-01027586	2/5/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
202	4100 Garrison Blvd, 21215	BGE	12/7/2024	12/10/2024	24-01041344	2/12/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
203	201 North Carrollton Ave, 21223	BGE	12/10/2024	12/15/2024	24-01047269	2/14/2024	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
204	1000 East Lake Ave, 21212	BGE	12/12/2024	12/19/2024	24-01056040	2/20/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
205	North Dukeland St & Gwynns Falls Pkwy, 21216	BGE	12/14/2024	12/17/2024	24-01060637	2/18/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
206	1218 Mosher St, 21217	BGE	12/28/2024	1/2/2025	24-01092102	3/4/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
207	1712 Kelly Ave, 21209	BGE	12/30/2024	1/3/2025	24-01095078	3/5/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
208	402 Somerset Rd, 21210	BGE	1/2/2025	1/8/2025	25-00001635	3/7/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
209	1950 Mosher St, 21217	BGE	1/2/2025	1/8/2025	25-00001582	3/7/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
210	1207 South Hanover St, 21230	BGE	1/5/2025	1/9/2025	25-00010580	3/13/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
211	2134 Park Ave, 21217	BGE	1/5/2025	1/10/2025	25-00011594	3/14/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
212	2500 West North Ave, 21216	BGE	1/14/2025	1/21/2025	25-00045104	3/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
213	East 33rd St & Tivoly Ave, 21218	BGE	1/18/2025	1/22/2025	25-00058536	3/26/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
214	West North Ave/Thomas Ave, 21216	BGE	1/21/2025	1/21/2025	25-00065755	3/25/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
215	3809 Wabash Ave, 21215	BGE	1/29/2025	1/31/2025	25-00095180	4/3/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
216	100 Penn St, 21201	BGE	1/29/2025	12/17/2025	25-00095171	4/3/2025			
217	Cross Country Blvd & Stuart Ave, 21215	BGE	2/1/2025	2/4/2025	25-00105421	2/7/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
218	1949 West Pratt St	BGE	2/5/2025	2/7/2025	25-00116187	4/10/2025	Arm & Fixture only	400 watt Cobrahead Fixture	Metal base (Steel base)
219	Clarenell Rd & West Patapsco Ave, 21229	BGE	2/5/2025		25-00114614	4/9/2025			
220	1512 West Franklin St, 21223	BGE	2/6/2025	2/7/2025	25-00119564	4/10/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
221	West Baltimore St & Hilton St, 21229	BGE	2/6/2025	2/10/2025	25-00119773	4/11/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
222	4009 Fleetwood Ave, 21206	BGE	2/11/2025	2/13/2025	25-00133039	4/17/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
223	North Kresson St & East Monument St, 21205	BGE	2/12/2025	2/13/2025	25-00134508	4/17/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
224	1700 Cliftview Ave, 21213	BGE	2/13/2025	2/14/2025	25-00139036	4/21/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
225	125 West Saratoga St, 21201	BGE	2/15/2025	2/20/2025	25-00142697	4/24/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
226	1600 North Howard St, 21217	BGE	2/16/2025	2/20/2025	25-00143351	4/23/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
227	North Stricker St & West Mulberry St, 21223	BGE	2/16/2025	2/20/2025	25-00144645	4/24/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
228	105 West Henrietta St, 21230	BGE	2/16/2025	2/20/2025	25-00144732	2/24/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
229	3728 Frankford Ave, 21206	BGE	2/17/2025	2/18/2025	25-00145725	4/23/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
230	3805 Penhurst Ave, 21215	BGE	2/18/2025	2/202/2025	25-00148846	4/24/2025	12' Aluminum Pole	PMA Fixture	Metal base (Steel base)
231	1801 East Preston St, 21213	BGE	2/21/2025	2/22/2025	25-00161534	4/28/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
232	Greenmount Ave & Underwood Rd, 21218	BGE	2/24/2025	2/25/2025	25-00165867	4/30/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
233	East Biddle St & North Luzerne Ave, 21213	BGE	3/2/2025	3/4/2025	25-00183022	5/7/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
234	1600 East 25th St, 21213	BGE	3/3/2025	3/4/2025	25-00185485	5/7/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
235	Scott St & West Ostend St, 21230	BGE	3/5/2025	3/11/2025	25-00192538	5/19/2025	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel Base)
236	1624 Gwynns Falls Pkwy, 21217	BGE	3/5/2025	3/11/2025	25-00193961	5/9/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel Base)
237	613 Portland St, 21230	BGE	3/5/2025	3/11/2025	25-00194248	5/9/2025	12' Aluminum Pole	150 watt Otterbein Fixture	Metal base (Steel base)
238	Kingsley St & South Caton Ave, 21229	BGE	3/7/2025	3/11/2025	25-00199390	5/12/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
239	200 North Highland St, 21224	BGE	3/9/2025	3/10/2025	25-00202977	5/13/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
240	600 Dean St, 21205	BGE	3/13/2025	3/14/2025	25-00217255	5/19/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
241	3317 East Monument St, 21205	BGE	3/14/2025	3/17/2025	25-00219457	5/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
242	1524 East 33rd St, 21218	BGE	3/16/2025	3/17/2025	25-00222915	5/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
243	200 East University Pkwy, 21218	BGE	3/19/2025	3/20/2025	25-00233736	5/23/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
244	East Chase St & North Kenwood Ave, 21213	BGE	3/21/2025	3/25/2025	25-00241907	5/28/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
245	3 West Hamilton St, 21201	BGE	3/21/2025	3/25/2025	25-00238768	5/27/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
246	222 Saint Paul Pl, 21202	BGE	3/27/2025	3/28/2025	25-00255620	6/2/2025			Concrete base
247	3214 Foster Ave, 21224	BGE	3/31/2025	4/2/2025	25-00265639	6/5/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
248	6910 Harford Rd, 21234	BGE	3/31/2025	4/10/2025	25-00266065	6/12/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
249	North Fremont St & Sewell St, 21217	BGE	4/2/2025	4/7/2025	25-00274812	6/6/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
250	1801 North Gay St, 21213	BGE	4/8/2025	4/9/2025	25-00288153	6/11/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
251	6201 East Lombard St, 21224	BGE	4/8/2025	4/10/2025	25-00289947	6/12/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
252	3900 Hillen Rd, 21218	BGE	4/9/2025	4/11/2025	25-00294679	6/13/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
253	5127 Chalgrove Ave, 21215	BGE	4/13/2025	4/16/2025	25-00304219	6/17/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
254	20 West Cross St, 21230	BGE	4/15/2025	4/22/2025	25-00311163	6/19/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel Base)
255	West Centre St & Park Ave, 21201	BGE	4/21/2025	4/22/2025	25-00325709	6/23/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
256	3901 Greenspring Ave, 21211	BGE	4/23/2025	4/25/2025	25-00336228	6/26/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
257	West Saratoga St & North Liberty St, 21201	BGE	4/28/2025		25-00350753	6/30/2025			

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
258	4019 Frankford Ave, 21206	BGE	5/1/2025	5/5/2025	25-00360246	7/3/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
259	6603 Pulaski Hwy, 21237	BGE	5/1/2025	5/5/2025	25-00360313	7/3/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
260	400 East Eager St, 21202	BGE	5/5/2025	5/6/2025	25-00372002	7/7/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
261	519 South Fulton Ave, 21223	BGE	5/5/2025	5/5/2025	25-00370157	7/7/2025	30' Aluminum Pole	Cobrahead Fixture	Concrete base
262	6701 Harford Rd, 21234	BGE	5/6/2025	5/7/2025	25-00377968	7/9/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
263	Fallsway & North High St, 21202	BGE	5/7/2025	5/8/2025	25-00382119	7/9/2025			
264	1600 North Caroline St, 21213	BGE	5/10/2025	5/13/2025	25-00392619	7/14/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
265	East 33rd & The Alameda, 21218	BGE	5/18/2025	5/20/2025	25-0041959	7/22/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
266	2000 Edmondson Ave, 21223	BGE	5/19/2025	5/21/2025	25-00417591	7/23/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
267	2100 Frederick Ave, 21223	BGE	5/21/2025	6/3/2025	25-00455304	8/4/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
268	East Preston St & Greenmount Ave, 21202	BGE	5/22/2025	5/24/2025	25-00428441	7/25/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
269	Eastwood Dr & Parkside Dr, 21214	BGE	5/22/2025	5/24/2025	25-00428571	7/25/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
270	East Fayette St & North Front St, 21202	BGE	5/22/2025	5/24/2025	25-00428788	7/25/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
271	2314 North Fulton Ave, 21217	BGE	5/28/2025	6/3/2025	25-00446881	7/31/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
272	East Saratoga St & Saint Paul St, 21202	BGE	6/1/2025	6/3/2025	25-00457696	8/4/2025		400 watt	Concrete base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
273	5210 Tilbury Way, 21212	BGE	6/3/2025	6/5/2025	25-00465825	8/6/2025	12' Homeland pole	150 watt Fixture	Metal base (Steel base)
274	South Green St & West Lombard St, 21201	BGE	6/3/2025	6/18/2025	25-00496747	8/18/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
275	4006 Greenspring Ave, 21209	BGE	6/5/2025	6/10/2025	25-00474267	8/8/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
276	East Madison St & North Castle St, 21205	BGE	6/5/2025	6/20/2025	25-00471074	8/7/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
277	3825 Greenspring Ave, 21211	BGE	6/10/2025	6/10/2025	25-00487369	8/12/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
278	653 North Bentalou St, 21216	BGE	6/10/2025	6/10/2025	25-00487526	8/12/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
279	2633 Fait Ave, 21224	BGE	6/12/2025	6/16/2025	25-00495780	8/15/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
280	1126 Bonsal St, 21224	BGE	6/13/2025	6/17/2025	25-00497907	8/18/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
281	Garrison Blvd & Gwynns Falls Pkwy, 21216	BGE	6/16/2025	6/17/2025	25-00504908	8/18/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
282	North Calhoun St & West Franklin St, 21223	BGE	6/16/2025	6/17/2025	25-00502585	8/18/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
283	4301 Loch Raven Blvd, 21218	BGE	6/16/2025	6/18/2025	25-00503308	8/19/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
284	946 West Patapsco Ave, 21230	BGE	6/16/2025	6/18/2025	25-00505505	8/19/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
285	1300 Orleans St, 21202	BGE	6/18/2025	6/20/2025	25-00512683	8/22/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
286	117 North Hilton St, 21229	BGE	6/20/2025	6/27/2025	25-00518477	8/27/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
287	LochRaven Blvd & Roundhill Rd, 21218	BGE	7/2/2025	7/2/2025	25-00556418	9/3/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
288	1508 East Madison St, 21205	BGE	7/2/2025	7/7/2025	25-00556829	9/4/2025	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel base)
289	4402 Garrison Blvd, 21215	BGE	7/3/2025	7/3/2025	25-00561804	9/4/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
290	1101 Pennsylvania Ave, 21201	BGE	7/6/2025	7/9/2025	25-00567281	9/8/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
291	West Northern Pkwy & Woodcrest Ave, 21215	BGE	7/7/2025	5/9/2025	25-00379339	7/9/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
292	5808 Edgepark Rd, 21239	BGE	7/7/2025	7/8/2025	25-00569383	9/9/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
293	700 Brune St, 21201	BGE	7/14/2025	7/16/2025	25-00594454	9/16/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
294	5922 York Rd, 21212	BGE	7/15/2025	7/16/2025	25-00595652	9/17/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
295	4700 Sinclair Ln, 21206	BGE	7/15/2025	7/17/2025	25-00596397	9/17/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
296	Belair Rd & Fleetwood Ave, 21206	BGE	7/16/2025	7/17/2025	25-00601566	9/18/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
297	110 West Lafayette Ave, 21217	BGE	7/16/2025		25-00599342	9/18/2025			
298	West Mount Royal Ave & West Lafayette Ave, 21217	BGE	7/17/2025	7/21/2025	25-00605909	9/19/2025		150 watt	Concrete base
299	Gwynns Falls Pkwy & North Pulaski St, 21215	BGE	7/17/2025	7/22/2025	25-00603529	9/19/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
300	1418 East Lafayette St, 21213	BGE	7/17/2025	7/21/2025	25-00604094	9/19/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
301	3416 Belair Rd, 21213	BGE	7/21/2025	7/21/2025	25-00614267	9/22/2025	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
302	Hamilton Ave & Laurelton Ave, 21214	BGE	7/21/2025	7/22/2025	25-00616585	9/23/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
303	1120 Hollins St, 21223	BGE	7/21/2025	7/24/2025	25-00616054	9/23/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
304	2619 East Monument St, 21205	BGE	7/21/2025	7/22/2025	25-00615336	9/23/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
305	3600 O'Donnell St, 21224	BGE	7/22/2025	7/23/2025	25-00620616	9/24/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
306	6600 Perring Pkwy, 21214	BGE	7/23/2025	7/29/2025	25-00623002	9/29/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
307	Bloomingdale Rd & Presstman St, 21216	BGE	7/28/2025	8/5/2025	25-00637095	10/7/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
308	201 South Broadway, 21231	BGE	7/29/2025	7/31/2025	25-00643831	10/2/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
309	200 South Broadway, 21231	BGE	7/29/2025	7/31/2025	25-00643831	10/2/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
310	5224 York Rd, 21212	BGE	7/30/2025	7/30/2025	25-0064603	10/1/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
311	North Gay St & Fallsway, 21202	BGE	7/31/2025	7/31/2025	25-00644978	10/1/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
312	Loch Raven Blvd/Northbourne Rd, 21239	DOT Proactive Investigation	8/5/2025	8/6/2025	25-00665555	10/8/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
313	2910 Harford Rd, 21218	DOT Proactive Investigation	8/6/2025	8/6/2025	25-00669496	10/8/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
314	2926 Harford Rd, 21218	BGE	8/6/2025	12/15/2025	25-00669496	10/8/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
315	West Northern Pkwy/Liberty Heights Ave, 21207	BGE	8/11/2025	8/14/2025	25-00687705	10/14/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
316	6500 Perring Pkwy, 21214	BGE	8/12/2025	8/13/2025	25-00689168	10/15/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
317	1 North Calhoun St, 21223	BGE	8/13/2025	9/3/2025	25-00692558	10/29/2025	12' Aluminum Pole	150 watt Otterbein Fixture	Concrete base
318	Race St & West Randall St, 21230	BGE	8/13/2025	8/14/2025	25-00695479	10/16/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
319	2501 Queen Anne Rd, 21216	BGE	8/14/2025	8/15/2025	25-00699279	10/17/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
320	3400 Belair Rd, 21213	BGE	8/18/2025	8/19/2025	25-00709360	10/21/2025	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel base)
321	3412 Woodberry Ave, 21211	BGE	8/18/2025	8/20/2025	25-00707237	10/21/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
322	1200 East Patapsco St, 21225	BGE	8/21/2025	8/26/2025	25-00720052	10/28/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
323	3228 Reisterstown Rd, 21215	DOT Proactive Investigation	8/25/2025	8/25/2025	25-00730413	10/27/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
324	306 North Bruce St, 21223	BGE	8/25/2025	8/27/2025	25-00728494	10/27/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
325	6710 Moravia Park Dr, 21237	BGE	8/26/2025	8/27/2025	25-00732506	10/29/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
326	2140 Driud Hill Ave, 21217	BGE	8/27/2025	8/27/2025	25-00738827	10/29/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
327	205 East Northern Pkwy, 21212	DOT Proactive Investigation	8/28/2025	8/28/2025	25-00743151	10/30/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
328	613 South East Ave, 21224	BGE	8/29/2025	8/29/2025	25-00736196	10/31/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
329	423 East Hamburg St, 21230	BGE	8/29/2025	8/29/2025	25-00746470	10/31/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
330	1100 Mosher St, 21217	BGE	8/29/2025	9/5/2025	25-00746717	11/4/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
331	Cedgate Rd & Saint Regis Rd, 21206	BGE	9/2/2025	9/2/2025	25-00753326	11/4/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
332	227 North Carrollton Ave, 21223	BGE	9/3/2025	9/3/2025	25-00757887	11/5/2025	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
333	Boston St & Anglesea St, 21224	BGE	9/4/2025	9/4/2025	25-00761643	11/6/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
334	West Northern Pkwy/Stuart Ave, 21215	DOT Proactive Investigation	9/5/2025	9/5/2025	25-00765113	11/7/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
335	329 West Lexington St, 21201	BGE	9/16/2025	9/17/2025	25-00801038	11/18/2025	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel Base)
336	301 West Lexington St, 21201	BGE	9/16/2025	9/17/2025	25-00801038	11/18/2025	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)
337	2400 Belair Rd, 21213	BGE	9/17/2025	9/17/2025	25-00803256	11/19/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
338	Moravia Rd/Truesdale Ave, 21206	DOT Proactive Investigation	9/18/2025	9/18/2025	25-00806695	11/20/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
339	2807 Annapolis Rd, 21230	DOT Proactive Investigation	9/18/2025	9/18/2025	25-00809075	11/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
340	2801 Annapolis Rd, 21230	DOT Proactive Investigation	9/18/2025	9/18/2025	25-00809080	11/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
341	2723 Annapolis Rd, 21230	DOT Proactive Investigation	9/18/2025	9/18/2025	25-00809088	11/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
342	2701 Annapolis Rd, 21230	BGE	9/18/2025	9/18/2025	25-00809094	11/20/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
343	4029 The Alameda, 21218	BGE	9/18/2025	9/22/2025	25-00806562	11/24/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
344	5707 Cross Country Blvd, 21209	BGE	9/20/2025	9/25/2025	25-00813949	11/24/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
345	1400 Patapsco St, 21230	BGE	9/23/2025	12/17/2025	25-00822672	11/26/2025			
346	3718 West Belvedere Ave, 21215	BGE	9/25/2025	9/29/2025	25-00828059	11/28/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
347	Cross Country Blvd/Greenspring Ave, 21209	BGE	9/27/2025	9/30/2025	25-00835668	12/1/2025	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
348	(SES Cross Country Blvd 54' East of Greenspring Ave), 21209	BGE	9/27/2025	9/30/2025	25-00835668	12/1/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
349	3318 Dorchester Rd, 21215	BGE	9/30/2025	10/3/2025	25-00844235	12/4/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
350	3627 Chesterfield Ave, 21213	BGE	10/1/2025	10/3/2025	25-00848349	12/4/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
351	1701 Edmondson Ave, 21223	BGE	10/1/2025	10/3/2025	25-00849594	12/4/2025	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
352	1438 Decature St, 21230	311	10/8/2025	10/9/2025	25-00869451	12/10/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
353	Hillen Rd & Perring Pkwy, 21239	BGE	10/8/2025	10/9/2025	25-00871642	12/11/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
354	4358 Old Frederick Rd, 21229	BGE	10/8/2025	10/10/2025	25-00869484	12/11/2025	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)
355	South Carey St/West Pratt St, 21223	311	10/9/2025	10/15/2025	25-00874587	12/11/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
356	46 East Hamburg St, 21230	BGE	10/9/2025	10/14/2025	25-00875134	12/12/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
357	Boston St & Dundalk Ave, 21222	BGE	10/10/2025	10/15/2025	25-00878212	12/16/2025	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
358	740 South Potomac Street, 21224	BGE	10/11/2025	10/14/2025	25-00880198	12/16/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
359	4100 Belair Rd, 21206	311	10/12/2025	10/15/2025	25-00881049	12/16/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
360	North Howard St/West 25th St, 21218	311	10/13/2025	10/15/2025	25-00881388	12/16/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
361	2910 Pinewood Ave, 21214	BGE	10/13/2025	10/15/2025	25-00882196	12/16/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
362	3123 Dillion St, 21224	311	10/15/2025	10/17/2025	25-00889447	12/18/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
363	2202 Elsinore Ave, 21216	311	10/15/2025	10/17/2025	25-00889916	12/18/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
364	Eastern Ave/South East Ave, 21224	311	10/17/2025	10/20/2025	25-00896675	12/22/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
365	Kelway Rd/Northgate Rd, 21218	311	10/20/2025	10/22/2025	25-00902803	12/23/2025	12' Aluminum Pole	150 watt PMA Fixture	
366	1800 Hollins St, 21223	311	10/20/2025	10/30/2025	25-00900466	12/23/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
367	East 25th St/Loch Raven Rd, 21218	311	10/21/2025	10/22/2025	25-00904135	12/23/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
368	2939 Gwynn Falls Pkwy, 21216	311	10/21/2025	10/30/2025	25-00904185	12/23/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
369	4200 Loch Raven Blvd, 21218	BGE	10/23/2025	10/24/2025	25-00912610	12/26/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
370	4847 Belair Rd, 21206	BGE	10/23/2025	10/24/2025	25-00912964	12/26/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
371	West Northern Pkwy & Metro Dr, 21215	BGE	10/24/2025	10/24/2025	25-00915225	12/26/2025	30' Aluminum Pole	Cobrahead Fixture	Concrete base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
372	4500 West Northern Pkwy, 21215	BGE	10/24/2025	10/24/2025	25-00915252	12/26/2025	30' Aluminum Pole	250 watt Cobrahead Fixture	Concrete base
373	1000 West Northern Pkwy, 21210	BGE	10/24/2025	10/27/2025	25-00915233	12/26/2025	30' Aluminum Pole	250 watt Cobrahead Fixture	Concrete base
374	West Northern Pkwy & Cylburn Ave, 21209	BGE	10/24/2025	10/27/2025	25-00915264	12/26/2025	Arm & Fixture only	Cobrahead Fixture	
375	Gwynns Falls Pkwy & Elsinore Ave, 21216	BGE	10/24/2025	10/31/2025	25-00917586	12/26/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
376	1525 West Lanvale St, 21217	BGE	10/29/2025	10/31/2025	25-00929855	1/1/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
377	1403 East Fayette St, 21231	BGE	10/29/2025	10/29/2025	25-00928377	12/31/2025	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel base)
378	12 East Gittings St, 21230	BGE	10/31/2025	11/4/2025	25-00936537	1/5/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
379	7 Saint Paul St, 21202	BGE	10/31/2025	11/4/2025	25-00937359	1/5/2025	12' Otterbein Pole	150 watt Acorn Fixture	Metal base (Steel base)
380	Dundalk Ave & Holabird Ave, 21222	BGE	11/1/2025	11/3/2025	25-00939157	1/5/2026	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)
381	East 36th St & Oakridge Rd & Tivoly Ave, 21218	BGE	11/2/2025	11/3/2025	25-00940255	1/5/2025	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
382	400 Somerset Rd, 21210	BGE	11/2/2025	11/4/2025	25-00939959	1/5/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
383	1306 Woodbourne Ave, 21239	BGE	11/3/2025	11/4/2025	25-00941135	1/6/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
384	5616 Sinclair Ln, 21206	BGE	11/6/2025	11/6/2025	25-00953300	1/8/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
385	5 South Ann St, 21231	BGE	11/10/2025	11/10/2025	25-00962473	1/12/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
386	4200 Parkton St, 21229	BGE	11/11/2025	11/14/2025	25-00963367	1/14/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
387	2705 Pennsylvania Ave, 21217	BGE	11/12/2025	11/14/2025	25-00967194	1/15/2026	Arm & Fixture only	400 watt Cobrahead Fixture	Metal base (Steel base)
388	2741 Cylburn Ave, 21215	BGE	11/12/2025	11/17/2025	25-00968625	1/15/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
389	Greenspring Ave & Ruscomb Ln, 21209	BGE	11/12/2025	12/17/2025	25-00965452	1/15/2026			
390	3801 Loch Raven Blvd, 21218	BGE	11/13/2025	11/18/2025	25-00969738	1/16/2025	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
391	East Lanvale St & Bond St, 21213	BGE	11/13/2025	11/18/2025	25-00969201	1/16/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
392	6008 The Alameda, 21239	BGE	11/15/2025	11/18/2025	25-00976505	1/20/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
393	427 South Chester St, 21231	BGE	11/16/2025	11/18/2025	25-00977545	1/19/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
394	3322 Greenmount Ave, 21218	BGE	11/17/2025	11/18/2025	25-00978030	1/19/2026	12' Homeland pole	150 watt Acorn Fixture	Metal base (Steel base)
395	Clifton Ave & North Payson St, 21217	BGE	11/17/2025	11/18/2025	25-00978493	1/20/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
396	Clifton Ave & North Monroe St, 21217	BGE	11/18/2025	11/24/2025	25-00982223	1/22/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
397	Gunther Ave & Moravia Rd, 21206	BGE	11/19/2025	11/24/2025	25-00987894	1/22/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
398	8 East Fort Ave, 21230	BGE	11/20/2025	11/20/2025	25-00989034	1/22/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
399	North Clinton St & Pulaski Hwy, 21224	BGE	11/21/2025	12/2/2025	25-00993347	2/2/2026	12' Otterbein Pole	150 watt Acorn Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
400	3316 Moravia Rd, 21214	BGE	11/24/2025	11/25/2025	25-010000657	1/27/2025	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
401	25 North Howard St, 21201	BGE	11/25/2025	11/28/2025	25-01003985	1/28/2026	12' Otterbein Pole	150 watt Acorn Fixture	Metal base (Steel base)
402	12 East Fort St, 21230	BGE	11/28/2025	12/1/2025	25-01009292	2/2/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
403	Juniper Rd & Wendover Rd	BGE	11/29/2025	12/2/2025	25-01010353	2/2/2026	12' Homeland Pole	150 watt Homeland Fixture	Metal base (Steel base)
404	1826 East 28th St, 21218	BGE	11/30/2025	12/2/2025	25-01010995	2/2/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
405	429 South Chester St, 21231	BGE	12/1/2025	12/2/2025	25-01014824	2/3/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
406	2641 Gwynns Falls Pkwy, 21216	BGE	12/1/2025	12/4/2025	25-01013019	2/3/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
407	1524 Brentwood Ave, 21202	BGE	12/2/2025	12/3/2025	25-01017461	2/4/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
408	6100 Wabash Ave, 21215	BGE	12/4/2025	12/9/2025	25-01022544	2/6/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
409	4312 Saint Paul St, 21218	BGE	12/8/2025	12/9/2025	25-01032224	2/10/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
410	East Fort Ave & Woodall St, 21230	BGE	12/8/2025	12/10/2025	25-01031381	2/10/2026	Arm & Fixture only	400 watt Cobrahead Fixture	Metal base (Steel base)
411	800 Debelius Ave, 21205	BGE	12/10/2025	12/10/2025	25-01040091	2/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
412	East Oliver St & North Chester St, 21213	BGE	12/10/2025	12/12/2025	25-01039732	2/12/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
413	3610 Clifton Ave, 21216	BGE	12/12/2025	12/18/2025	25-01043804	2/13/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
414	100 West Mulberry St, 21201	BGE	12/16/2025	12/17/2025	25-01052701	2/17/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
415	937 South Linwood Ave, 21224	BGE	12/16/2025	12/17/2025	25-01055305	2/18/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
416	Brown Ave & Joplin St, 21224	BGE	12/17/2025	12/17/2025	25-01055928	2/18/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
417	Gascony Lane & West Northern Pkwy, 21210	BGE	12/17/2025	12/17/2025	25-01057040	2/18/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
418	951 Fell St, 21231	BGE	12/17/2025	12/20/2025	25-01056704	2/20/2026	12' Otterbein Pole	150 watt Otterbein Fixture	Metal base (Steel base)
419	3202 West North Ave, 21216	BGE	12/18/2025	12/24/2025	25-01061978	2/20/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
420	2521 North Rosedale St, 21216	BGE	12/21/2025	12/24/2025	25-01067407	2/23/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
421	314 North Hilton St, 21229	BGE	12/22/2025	12/24/2025	25-01071671	2/24/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
422	3203 West North Ave, 21216	BGE	12/24/2025	12/24/2025	25-01075371	2/25/2026	12' Homeland pole	400 watt Cobrahead Fixture	Metal base (Steel base)
423	3415 Hudson St, 21224	BGE	12/29/2025	12/29/2025	25-01084304	3/2/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
424	North Calvert St & East 28th St, 21218	BGE	12/29/2025	12/30/2025	25-01084604	3/3/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
425	Pearl St & West Lexington St, 21201	BGE	12/29/2025	12/31/2025	25-01084594	3/3/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
426	1250 Hull St, 21230	BGE	12/29/2025	12/31/2025	25-01084397	3/3/2026	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
427	West Redwood St & South Eutaw St, 21201	BGE	12/29/2025	12/31/2025	25-010184397	3/3/2026	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
428	3100 Guilford Ave, 21218	BGE	1/1/2026	1/2/2026	26-00000760	3/6/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
429	3100 Guilford Ave, 21218	BGE	1/1/2026	1/2/2026	26-00000760	3/6/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
430	710 East Coldspring Ln, 21212	BGE	1/4/2026	1/7/2026	26-00006000	3/10/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
431	710 East Coldspring Ln, 21212	BGE	1/4/2026	1/7/2026	26-00006000	3/10/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
432	3797 Wabash Ave, 21215	BGE	1/6/2026	1/6/2026	26-00010033	3/10/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
433	South High St & Trinity St, 21202	BGE	1/6/2026	1/7/2026	26-00010695	3/11/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel Base)
434	East 33rd St & The Alameda, 21218	BGE	1/6/2026	1/7/2026	26-00013463	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
435	East 33rd St & The Alameda, 21218	BGE	1/6/2026	1/7/2026	26-00013463	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
436	South High St & Trinity St, 21202	BGE	1/6/2026	1/7/2026	26-00010695	3/11/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
437	2600 Lehman St, 21223	BGE	1/6/2026		26-00011904	3/11/2026			
438	3797 Wabash Ave, 21215	BGE	1/6/2026	1/6/2026	26-00010033	3/10/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
439	205 Southway, 21218	BGE	1/7/2026	1/8/2026	26-00017221	3/12/2026	12' Homeland Pole	150 watt Homeland Fixture	Metal base (Steel base)
440	Hilton Pkwy N @ Edmondson West Entrance, 21229	BGE	1/7/2026	1/7/2026	26-00016459	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
441	Edmondson Ave & Hilton Pkwy, 21229	BGE	1/7/2026	1/7/2026	26-00016588	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
442	Edmondson Ave & Hilton Pkwy, 21229	BGE	1/7/2026	1/7/2026	26-00016588	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
443	Hilton Pkwy N @ Edmondson West Entrance, 21229	BGE	1/7/2026	1/7/2026	26-00016459	3/11/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
444	205 Southway, 21218	BGE	1/9/2026	1/8/2026	26-00017221	3/12/2026	12' Homeland Pole	150 watt Homeland Fixture	Metal base (Steel base)
445	3361 Beech Ave, 21211	BGE	1/11/2026	1/14/2026	26-00027147	3/17/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
446	4913 Goodnow Rd, 21206	BGE	1/11/2026	1/13/2026	26-00026362	3/17/2026	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
447	4913 Goodnow Rd, 21206	BGE	1/11/2026	1/13/2026	26-00026362	3/17/2026	25' Aluminum Pole	150 watt Cobrahead Fixture	Metal base (Steel base)
448	3361 Beech Ave, 21211	BGE	1/11/2026	1/14/2026	26-00027147	3/17/2026	25' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
449	5001 West Northern Pkwy, 21207	BGE	1/12/2026	1/14/2026	26-00028212	3/17/2026	30' Aluminum Pole	Cobrahead Fixture	Concrete base
450	5001 West Northern Pkwy, 21207	BGE	1/12/2026	1/14/2026	26-00028212	3/17/2026	30" Alumiinum Pole	Cobrahead Fixture	Concrete base
451	600 Hilton Pkwy, 21229	BGE	1/14/2026	1/14/2026	26-00036853	3/18/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
452	1227 East Lanvale St, 21202	BGE	1/14/2026	1/14/2026	26-00035824	3/18/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
453	1227 East Lanvale St, 21202	BGE	1/14/2026	1/14/2026	26-00035824	3/18/2026	25' Aluminum Pole	250 watt Cobrahead Fixture	Metal base (Steel base)
454	600 Hilton Pkwy, 21229	BGE	1/14/2026	1/14/2026	26-00036853	3/18/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
455	4506 Hazelwood Ave, 21206	BGE	1/15/2026	1/17/2026	26-00041170	3/20/2026	25' Aluminum Pole	250 Cobrahead Fixture	Metal base (Steel base)

	A	B	D	E	F	G	H	I	J
1	Location	Source	Date Reported	Date Knockdown Confirmed by DOT investigation	311 SR (if any)	Anticipated restoration date	Parts needed for restoration (separate columns for each part)		
456	513 Park Ave, 21201	BGE	1/15/2026	1/21/2026	26-00041078	3/20/2026	12' Homeland Pole	150 watt Acorn Fixture	Metal base (Steel base)
457	North Rosedale St & Bloomingdale Rd, 21216	BGE	1/15/2026	1/21/2026	26-00040594	3/20/2026	25' Aluminum Pole	Cobrahead Fixture	Metal base (Steel base)
458	2309 Orleans St, 21224	BGE	1/16/2026	1/17/2026	26-00043462	3/20/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
459	20 East Gittings St, 21230	BGE	1/17/2026	1/18/2026	26-00045823	3/20/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
460	Juneway & Chesterfield Ave, 21213	BGE	1/19/2026	1/21/2026	26-00048029	3/24/2026	12' Aluminum Pole	150 watt PMA Fixture	Metal base (Steel base)
461	413 East North Ave, 21202	BGE	1/19/2026	1/21/2026	26-00047963	3/24/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
462	220 North Bentalou St, 21223	BGE	1/20/2026		26-00048688	3/24/2026			
463	West Northern Pkwy & Winner Ave, 21215	BGE	1/20/2026		26-00051202	3/25/2026			
464	2516 Harford Rd, 21218	BGE	1/21/2026	1/21/2026	26-00052209	3/25/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Pedestal base
465	1839 Frederick Ave, 21223	BGE	1/21/2026	1/21/2026	26-00054192	3/25/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Metal base (Steel base)
466	2810 West Franklin St, 21223	BGE	1/21/2026	1/21/2026	26-00054236	3/25/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base
467	4601 West Northern Pkwy, 21215	BGE	1/21/2026	1/21/2026	26-00052378	3/25/2026	30' Aluminum Pole	400 watt Cobrahead Fixture	Concrete base

Location	# missing poles reported through 311 and BGE (combined) prior to DOT investigation	# of missing poles found during DOT proactive investigation	# NEW missing poles found during DOT proactive investigations	Number of blocks investigated	Investigation dates	
Gateway 1 Greenmount/York Rd - Monument St to City Line	3			56	July 1st - 31st	24-00927277
Gateway 2 Loch Raven Blvd - 24th St to City Line	2			41	July 1st - 31st	25-00503308
Gateway 4 Gay St/Belair Rd - Preston St to City Line	2			55	July 1st - 31st	24-01027586
Gateway 10 Washington Blvd. - MLK to City Line				25	July 1st - 31st	
Gateway 11 Wilkens Ave - Gilmore St to City Line				25	July 1st - 31st	
Gateway 12 West Pratt St/Frederick Ave - MLK to City Line	2			49	July 1st - 31st	25-00116187
Gateway 3 Harford/Aisquith/Ensor St - Fallways to City Line	2		1	79	August 1st - 22nd	25-00266065
Gateway 5 Orleans/Pulaski Hwy - St. Paul to City Line	3			93	August 1st - 22nd	20-00634407
Gateway 6 Eastern Ave - President St to City Line	1			61	August 1st - 22nd	24-00146857
Gateway 7 Aliceanna/Fleet/Boston/Ponca/Poncabird Pass/Holabird/President to City Line				71	August 1st - 22nd	
Gateway 8A Hanover/Potee St - Montgomery St to City Line	3			44	August 1st - 22nd	23-00051710
Gateway 8B East Patapsco/Curtis/Pennington/Hawkins Pt - Hanover St to City Line	1			100	August 1st - 22nd	20-00574141
Gateway 13 Edmondson Ave/Franklin St/Mulberry St/Saint Paul St to City Line	2			54	August 22nd - September 22nd	24-00203295
Gateway 14 Liberty Heights Ave - Reisterstown to City Line	1			33	August 22nd - September 22nd	24-00143906
Gateway 15 Pennsylvania Ave/Reisterstown Rd - MLK to City Line			1	65	August 22nd - September 22nd	25-00730413
Gateway 16 Park Heights Ave/Auchentoroly Terr/Druid Hill Ave - MLK to City Line				70	August 22nd - September 22nd	
Gateway 17 Falls Rd/Maryland Ave to City Line				42	August 22nd - September 22nd	
Gateway 18 Charles St				76	August 22nd - September 22nd	
Primary 40 Northern Pkwy/Fleetwood Ave/Belair Rd to Liberty Heights Ave	7		2	103	August 22nd - September 22nd	22-00058657
Snow Zone 1				123	August 22nd - September 22nd	
Gateway 9 Russell St/Greene St/I-295/West Pratt St to City Line	1		4	58	August 22nd - September 22nd	22-00232466
Primary 28 Moravia Rd/Cold Spring Lane/Moravia Park Dr to Garrison Blvd			1	99	August 22nd - September 22nd	25-00806695
Primary 21 Fayette St/Highland St to Monroe St	2			63	August 22nd - September 22nd	24-00462247
Snow Zone 2	2			107	September 22nd - October 22nd	24-00206932

Snow Zone 3	2	167	September 22nd - October 22nd	22-00628504
Snow Zone 4	1	161	September 22nd - October 22nd	22-00341412
Snow Zone 5		85	September 22nd - October 22nd	
Primary 26 North Ave/North Milton St to North Hilton St	5	58	September 22nd - October 22nd	24-00265562
Primary 34 Patapsco Ave/Caton Ave/Hilton St/Hilton Rd/Hilton Pkwy/ Hanover St to Wabash Ave	9	91	September 22nd - October 22nd	23-00016794
Snow Zone 23		89	October 22nd - November 22nd	
Snow Zone 24	2	83	November 22nd - December 29th	25-00105421
Snow Zone 6		190	November 22nd - December 29th	
Snow Zone 7		152	November 22nd - December 29th	
Snow Zone 28		159	November 22nd - December 29th	
Snow Zone 8		216	January 1st - January 31st 2026	

Open Service Request

25-00165867 25-00595652
25-00556418
25-00288153

25-00455304

25-00377968 25-00669496
24-00679505 25-00360313

23-00506153 25-00010580

25-00119564

22-00992359 24-00988816 25-00687705 25-00379339 25-00601566 25-00133039 25-00765113 25-00743151

25-00809094 25-00809088 25-00809080 25-00809075

24-00195646

24-0955811

25-00616585

25-00045104 25-00065755 25-00732992 25-00870379

23-00129742 24-01006380 24-00381471 24-00450932 25-00518477 25-00119773 25-00199390 25-00505505

25-00835668

Street Lighting Daily Inventory**DATE: 01/16/2026**

INVENTORY #	DESCRIPTION	Total
37-7310-1106	LIGHT POLE STD ALUM 11' 6"	3
37-7310-1130	LIGHT POLE STD ALUM 25FT	69
37-7310-1150	LIGHT POLE STD ALUM 30FT	2
37-7332-1032	LIGHT POLE INNER HARBOR 32FT	0
37-7310-2230	LIGHT POLE ALUM AW DUAL 25FT	6
37-7310 -2250	LIGHT POLE ALUM AW DUAL 30FT	0
37-7312-1612	LIGHT POLE HOMELAND	293
37-7312-3532	LIGHT POLE OTTERBEIN	54
S-5776-J-80	ACORN FIXTURES	221
	LED OTTERBEIN FIXTURES	55
S4564-B	LED HOMELAND FIXTURES	70
	LED SHOEBOX FIXTURES	145
S323D	BOLTON HILL LED FIXTURES	80
	400 COBRAHEAD FIXTURES	579
	250 COBRAHEAD FIXTURES	80
	150 COBRAHEAD FIXTURES	70
	PMA TOWN GUILDE FIXTURES	57
	SHOEBOX ARM ADAPTER	148
37-1494-1815	ARM ALUM SINGLE 6FT	487
37-1494-1910	ARM ALUM IOFT	24
37-1494-1915	ARM AULM 15FT	8
	BASE TRANSFORMER ALUM	0
37-2130-4280	BASE SUB 48 1'	9
37-7312-4135	BASE SUB 48 5/8	574
	HAND BOX FRAME& COVER	41
	BASE CONCRETE FOR HANBOX	54
37-7312-0000	OTTERBEIN LADDERRESTS	75
	CUSTOM BLK FINISH CAGE	0
	FIBERGLASS HAND BOX	12

AllAnswersString_c	Begin Resolution Date	CaseNumber
<p>Abandoned Vehicle / Over 48 hours - Commercial - White - public property - THE 5008 - Two commercial vehicles that have not moved in months. One is a black truck with a trailer. The other is a white truck with a commercial bed. The black truck does not have tags. The white truck has Virginia tags.</p>	11/17/2025	25-00730092
<p>Abandoned Vehicle / Over 48 hours - Dodge - pick up - Personal - White - public property - md 647l41</p>	10/28/2025	25-00845185
<p>Abandoned Vehicle / Over 48 hours - Unknown - Personal - Gold - public property - no tags</p>	10/5/2025	25-00858381

City Council District	Closed_On_T ime_c	ClosedDate	Closing_Outc ome_c	Comm_Statistical_ Areas_c	Congressional_ District_c	Contact_ Email_c
3	1	11/17/2025	Work completed	Lauraville	3RD DISTRICT	gy2005@ gmail.co m
3	1	10/28/2025	Work completed	Northwood	7TH DISTRICT	NULL
14	0	10/5/2025	Work completed	Medfield/Hampden/ Woodberry/Remingt on	7TH DISTRICT	ethanhasi uk@gmail .com

ContactEmail	Created_By_View_ _c	CreatedDate	Description
gy2005@gmail.com	citizen Site Guest User	8/25/2025	Two commercial vehicles that have not moved in months. One is a black truck with a trailer. The other is a white truck with a commercial bed.
NULL	Patricia Jones	9/30/2025	NULL
ethanhasiuk@gmail.com	citizen Site Guest User	10/4/2025	it is on Pacific St

External_name_c	Incap311_Address_c	Incap311_Closing_Response_c
Parking Complaint	BATAVIA AVE & HARFORD- ALLEY-RICHARD, Baltimore City, 21214	Duplicate request/Currently under investigation
Parking Complaint	HILLEN RD & NORTHBOURNE RD, Baltimore City, 21239	Chalked
Parking Complaint	KESWICK RD & PACIFIC ST & WYMAN PARK DR, Baltimore City, 21211	Citation issued

Incap311_External_Comments_c	Incap311_Location_Latitude_s	Incap311_Location_Longitude_s	Incap311_Neighborhood_c
<p>This is a duplicate request and will be closed. The resolution will be recorded under the original service request. For additional information or concerns, please call 311.</p>	39.34878993	-76.56382279	Waltherson
<p>The vehicle has been marked. A new service request will be created to monitor the issue.</p>	39.35420952	-76.58313447	Perring Loch
<p>The investigation is complete and the vehicle was found to be in violation. A citation has been issued. For additional information or concerns, please call 311.</p>	39.32221243	-76.62802148	Hampden

Service Request Number	Incap311_Service_R equest_Source_c	Incap311_SLA_S tanding_c	Origin	Overdue_c	Status
25-00730092	Web	Missed	API	1	Closed
25-00845185	Agent	Missed	Phone	1	Closed
25-00858381	iOS	Met	API	0	Closed

Subject

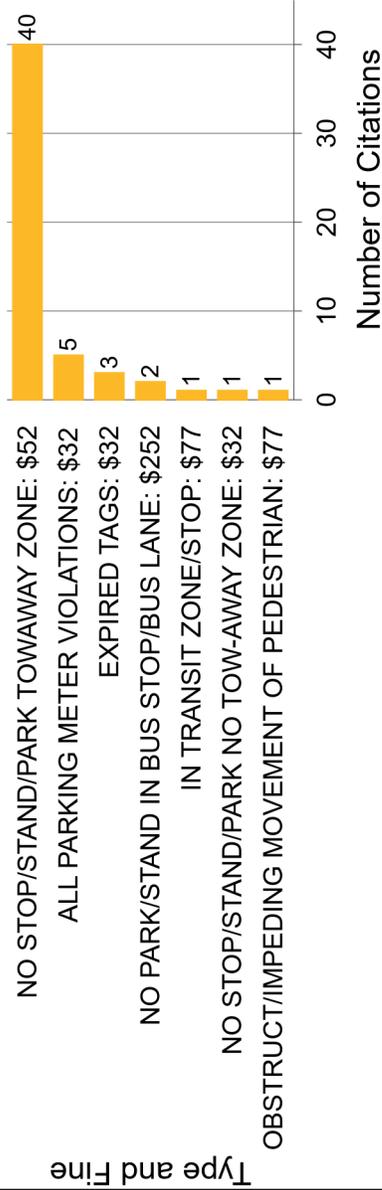
TRS-Parking
Complaint

TRS-Parking
Complaint

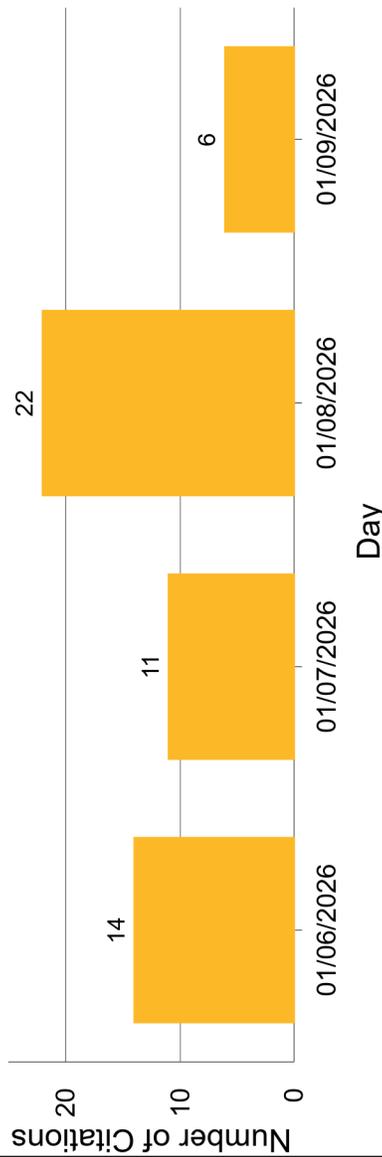
TRS-Parking
Complaint

Total Citations Issued on 800-1400 N Charles St From 1/5/2026 - 1/9/2026: 53

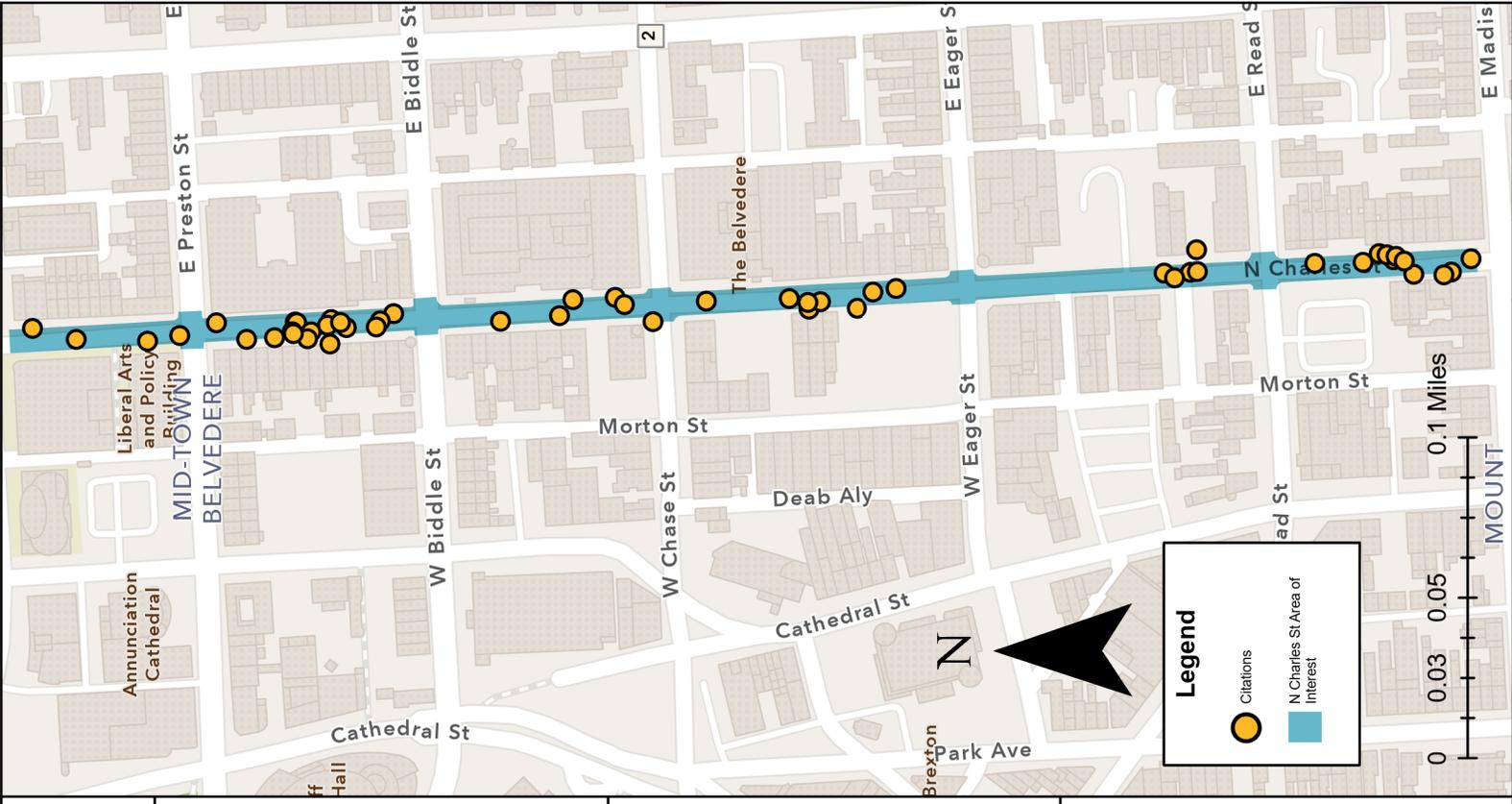
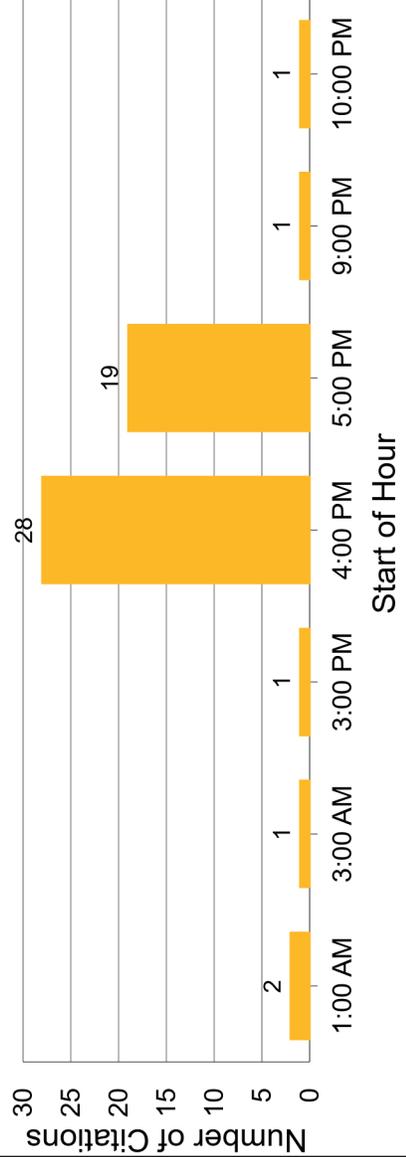
Number of Citations by Type and Fine



Number of Citations by Day



Number of Citations by Start of Hour

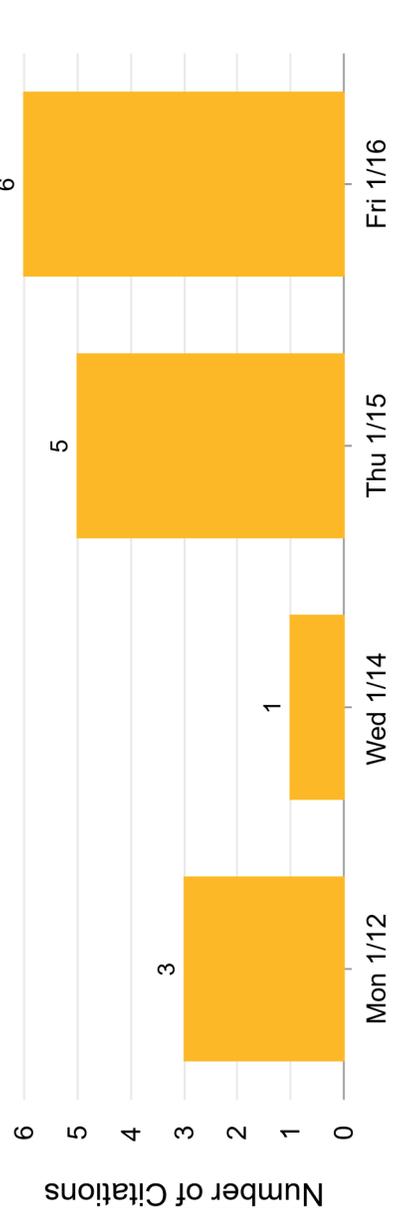


Total Citations Issued on 800-1400 N Charles St From 1/12/2026 - 1/16/2026: 15

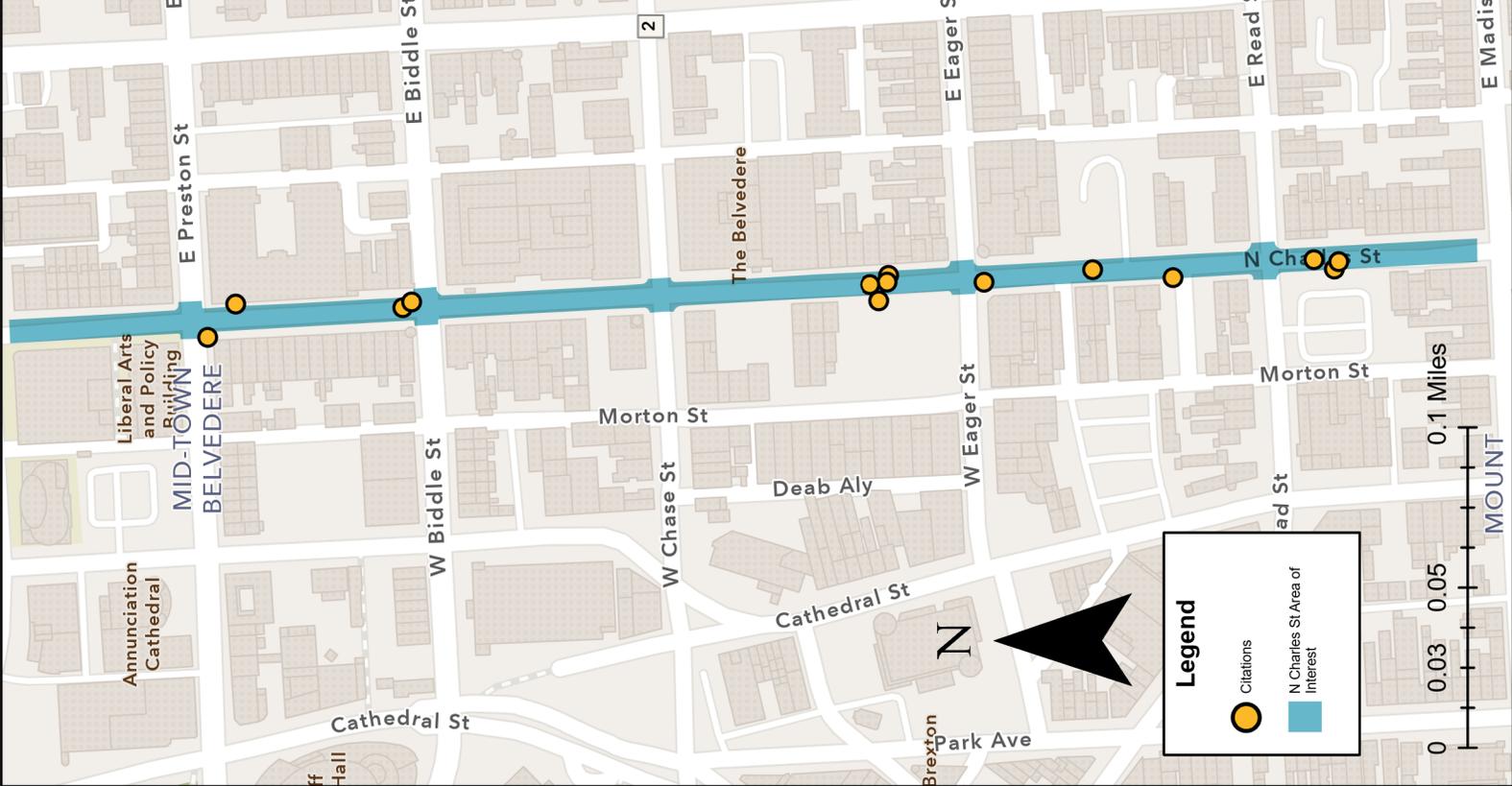
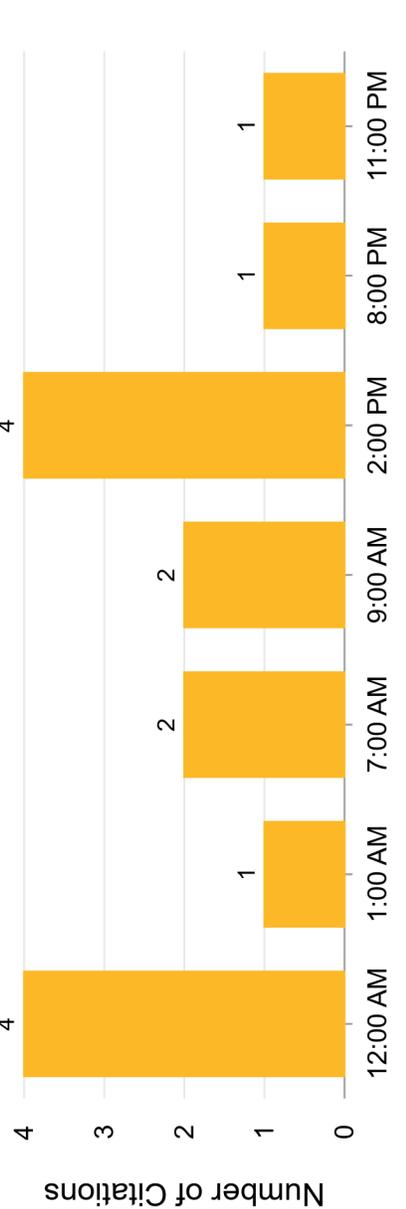
Number of Citations by Type & Fine



Number of Citations by Day

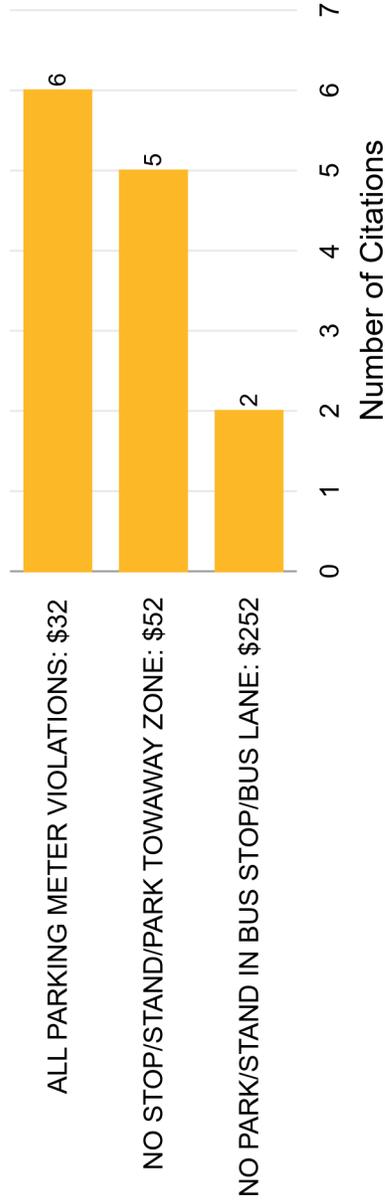


Number of Citations by Start of Hour

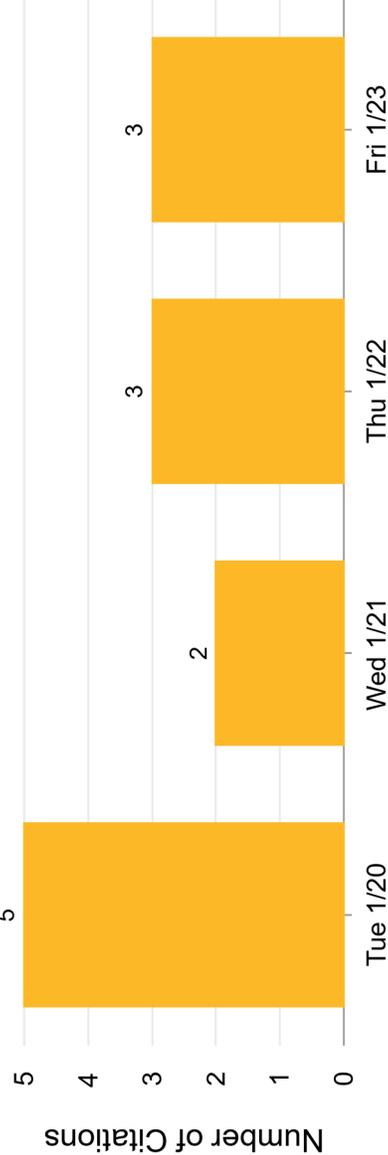


Total Citations Issued on 800-1400 N Charles St From 1/19/2026 - 1/23/2026: 13

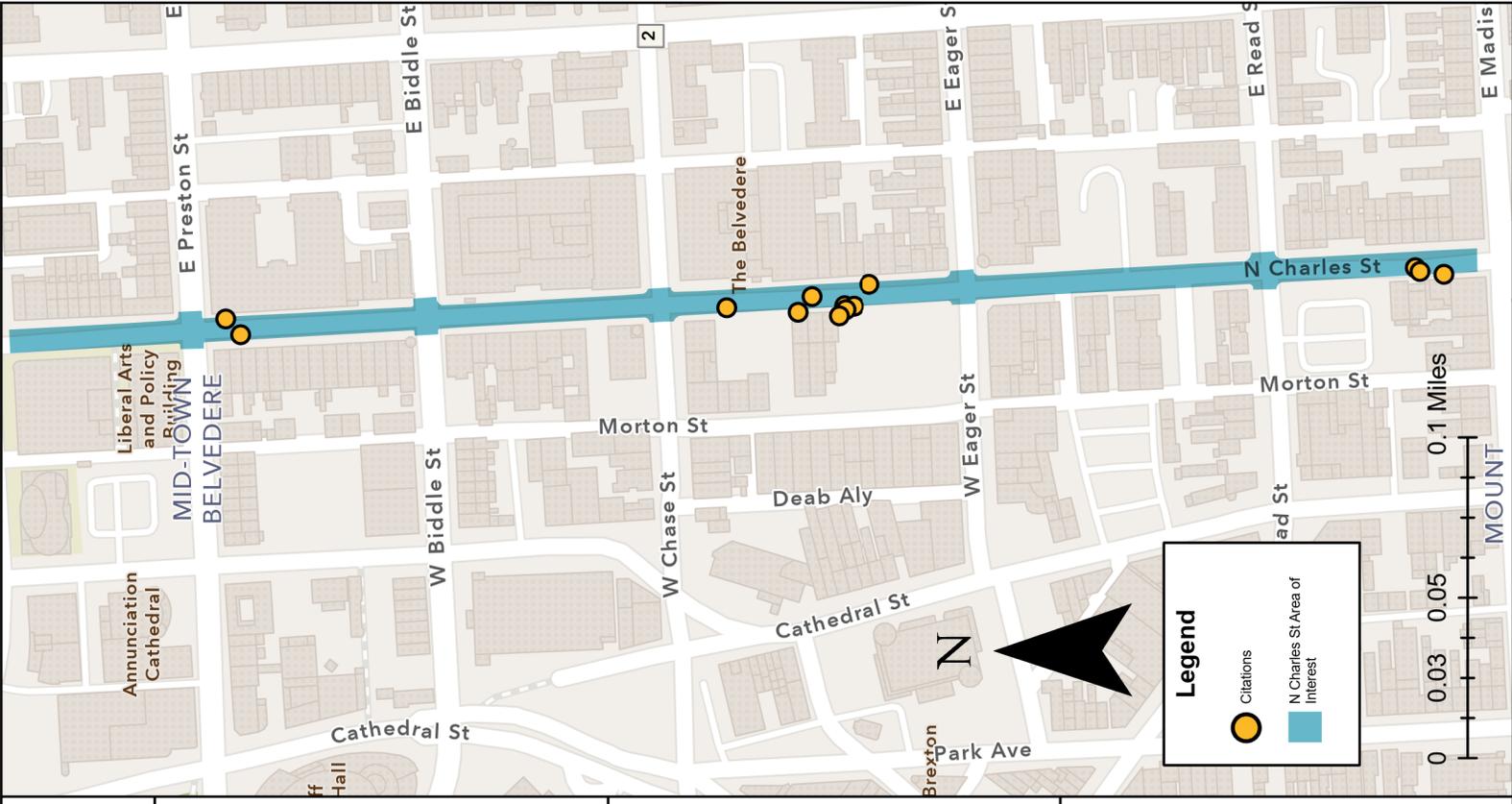
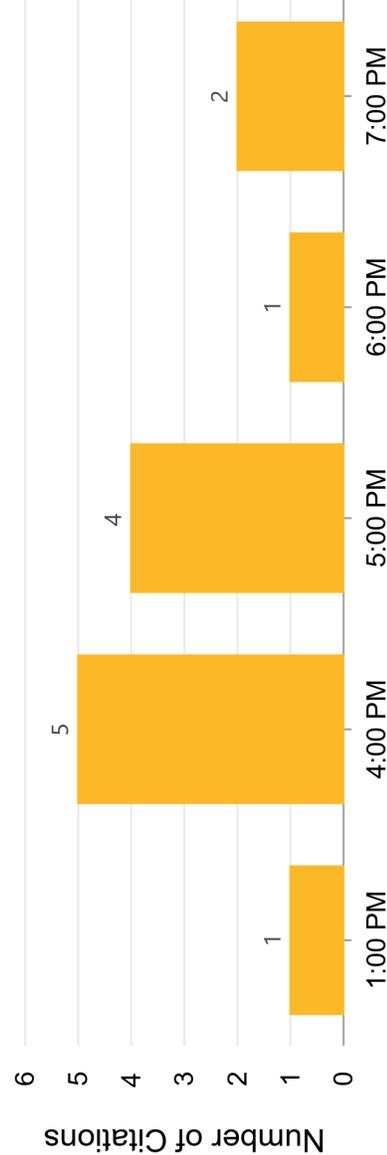
Number of Citations by Type & Fine



Number of Citations by Day

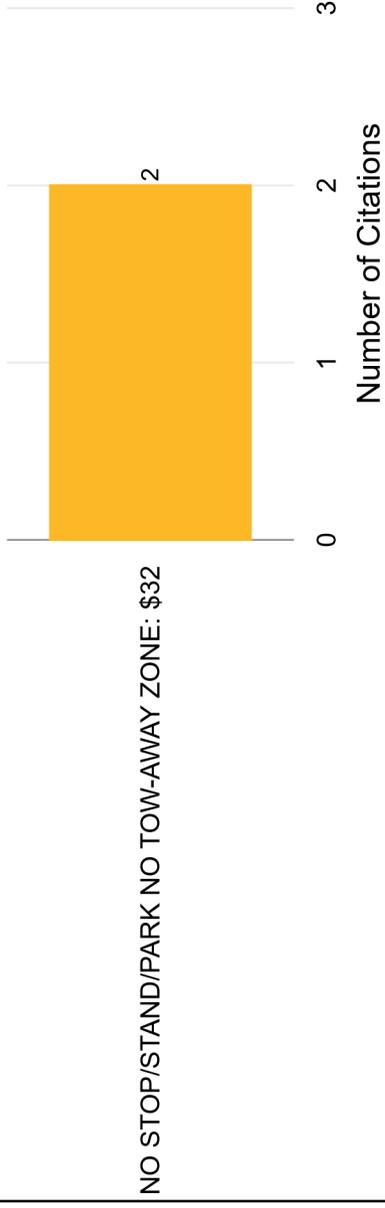


Number of Citations by Start of Hour

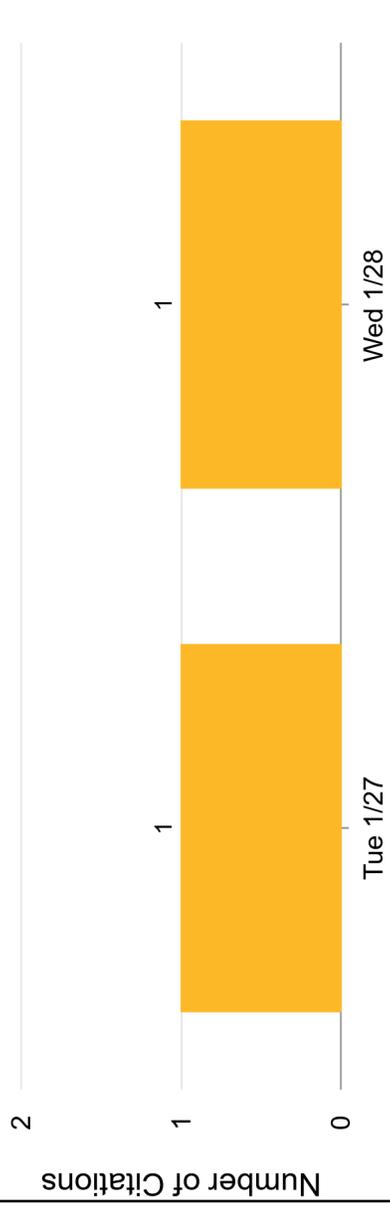


Total Citations Issued on 800 - 1400 N Charles St From 1/26/2026 - 1/30/2026: 2

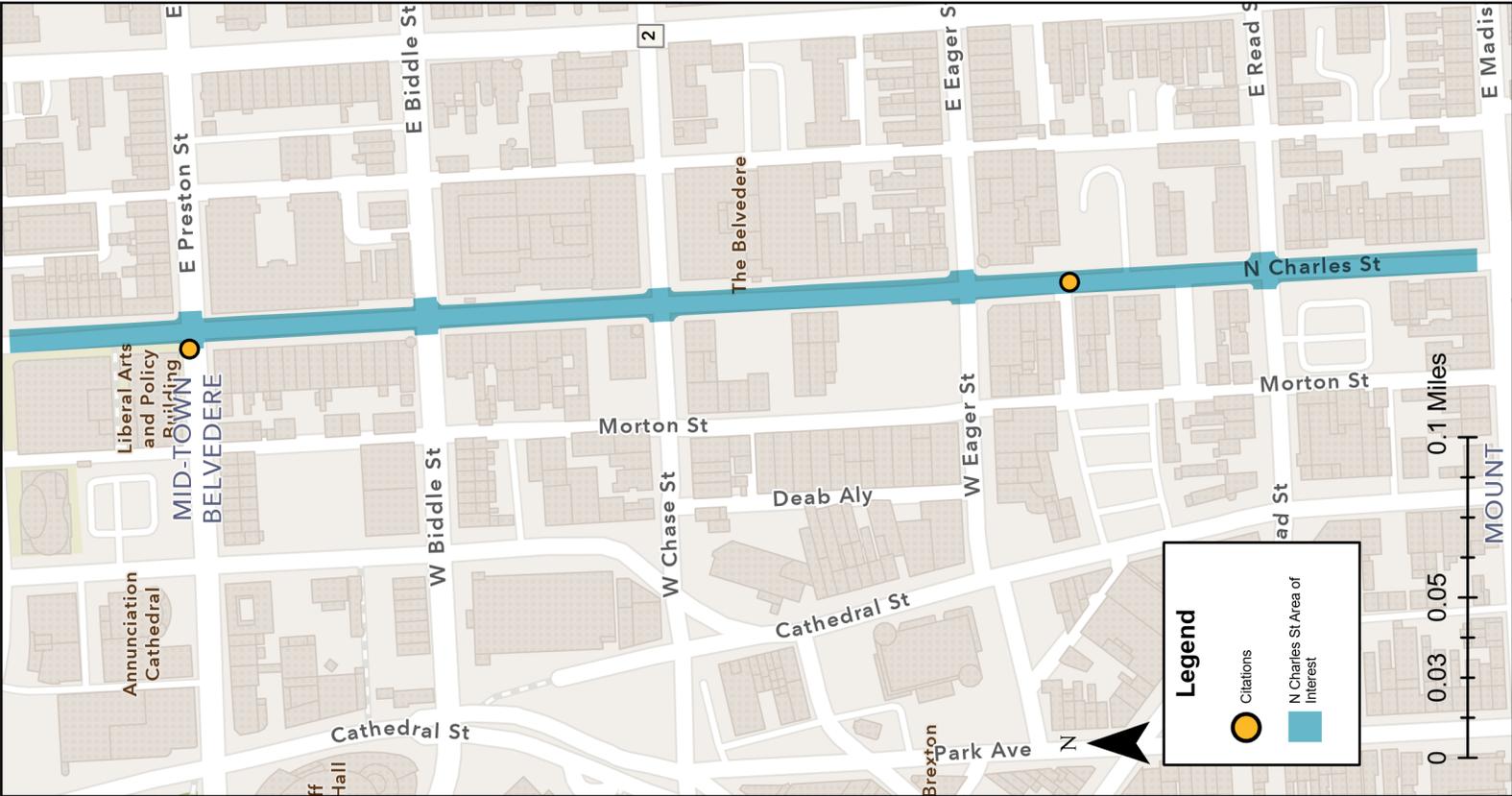
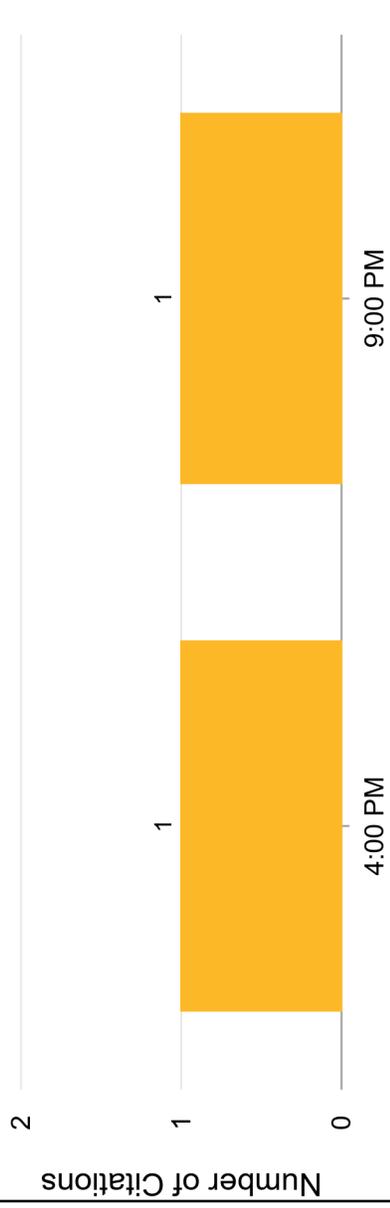
Citations by Type and Fine



Citations by Day of Week

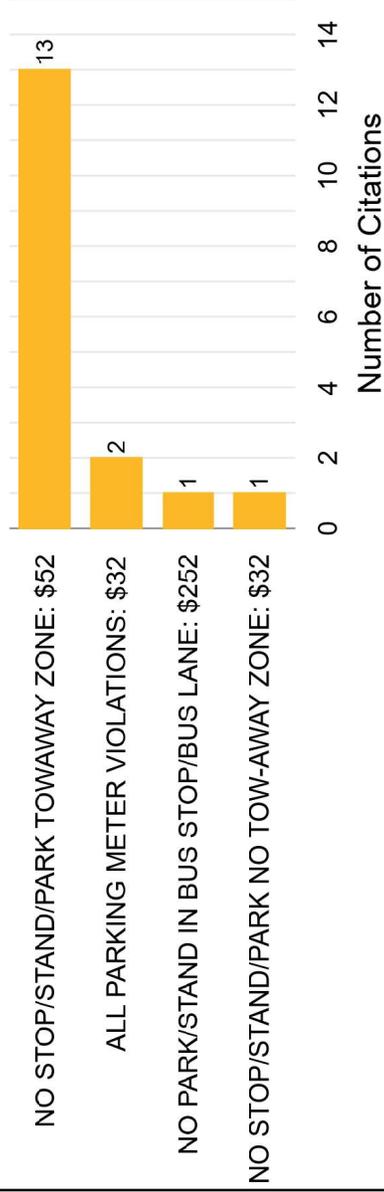


Citations by Start of Hour

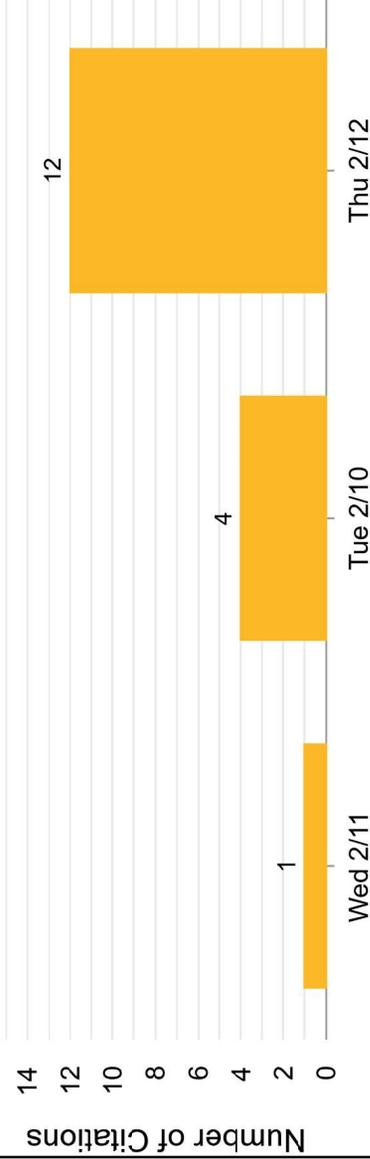


Total Citations Issued on 800 - 1400 N Charles St From 2/9/2026 - 2/13/2026: 17

Number of Citations by Type & Fine



Number of Citations by Day of Week



Number of Citations by Start of Hour

