

INVESTIGATIONAL HEARING ALTERNATIVES TO POLICING STRATEGIES

Baltimore City Council

Public Safety and Government Operations Committee

June 30, 2021



Behavioral Health System

Baltimore

BHSB CORE FUNCTIONS



STATE SYSTEM CONTEXT

Maryland Department of Health

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graph TD; A[Maryland Department of Health] --> B[BHSB]; B --> C[BH Organizations]; C --> D[Individuals, Families, Communities];
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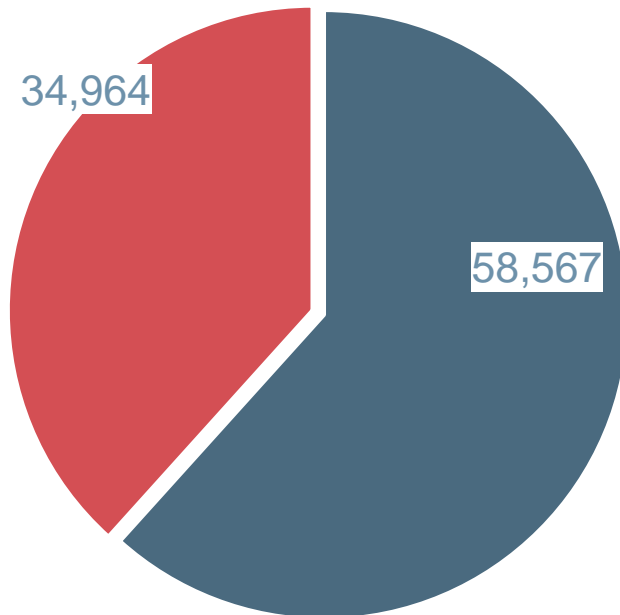
BHSB

BH Organizations

Individuals, Families, Communities

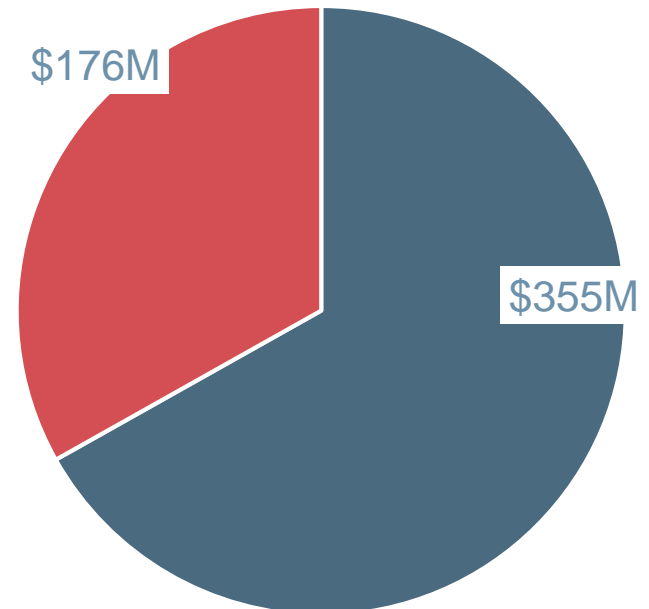
FEE-FOR-SERVICE BEHAVIORAL HEALTH CARE IN BALTIMORE CITY

People Receiving Behavioral Health Services, FY 19



- Mental Health Services
- Substance Use Services

Expenditures on Behavioral Health Services, FY 19



- Mental Health Services
- Substance Use Services

FY19 GRANTS AND CONTRACTS

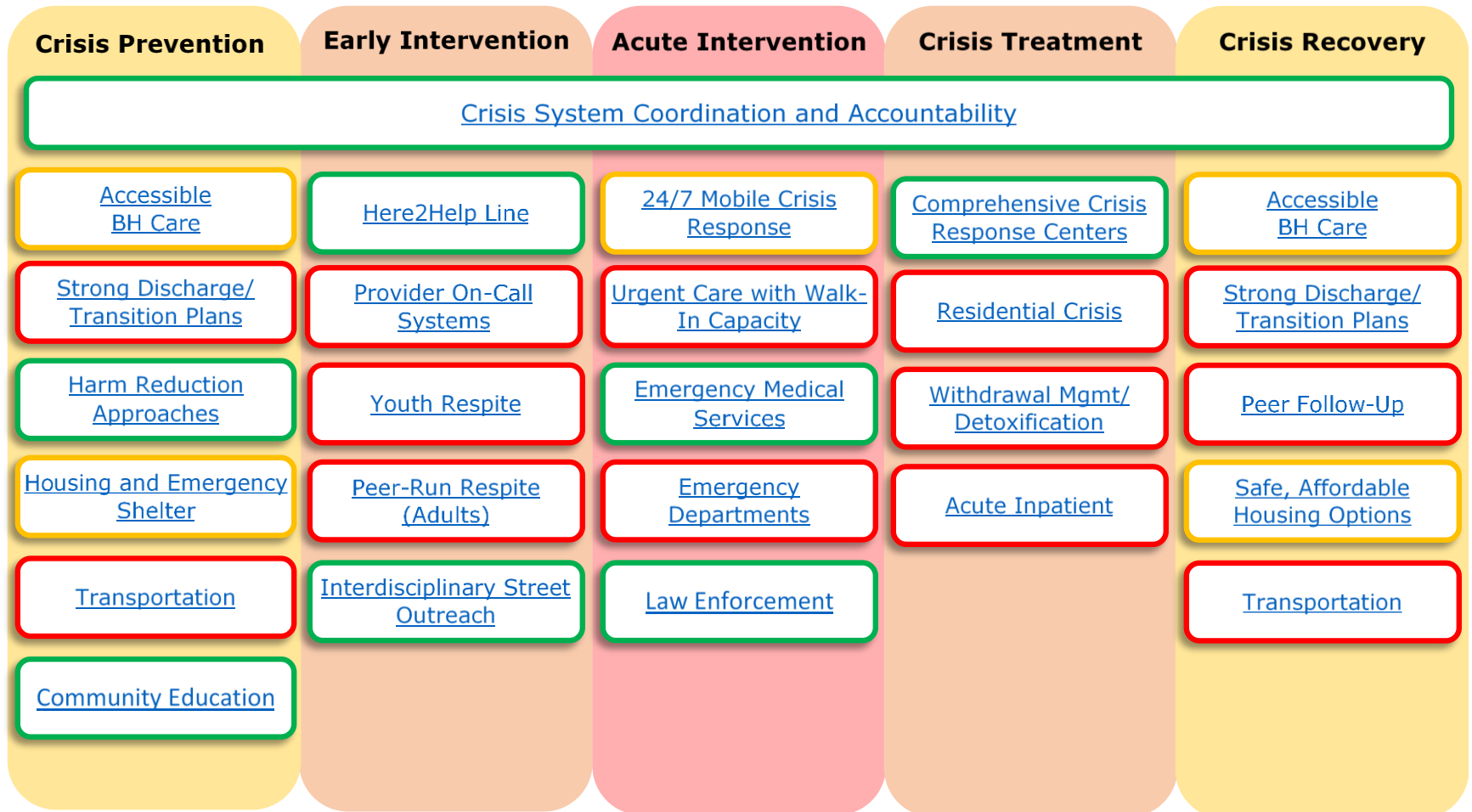
\$42 million

135 organizations

353 contracts



BEHAVIORAL HEALTH CRISIS SERVICES FRAMEWORK



HERE2HELP HOTLINE

- Over 40,000 calls annually
- Available 24/7
- Assists with:
 - Crisis services
 - Info on programs
 - Screening & assessments
 - Make referrals and schedule appointments
- Conducts follow up

GET THE SUPPORT YOU NEED

RIGHT NOW.



HERE 2 HELP
Hotline 24/7 access to confidential
advice & emotional support

410-433-5175

MOBILE CRISIS TEAMS

- Non-law enforcement team
- Behavioral health clinician & nurse
- Operates 24/7, as of Feb. 2020
- Nearly 2,500 responses in FY19
- \$2.4M funded by BHSB with state & federal grants



LAW ENFORCEMENT AND BEHAVIORAL HEALTH

Crisis Response Team

- Responds to 911 (and other dispatch) behavioral health crisis calls
- CIT officer & behavioral health clinician
- Operates 11am-7pm, based in Central District but available citywide
- \$150,000 by BHSB with state grant funds

LEAD Program

- Diverts people with low-level drug-related offenses to treatment and services in lieu of arrest
- Operates in downtown/Lexington Market
- In FY19, LEAD received 265 referrals and served 109 participants
- \$500,000 by BHSB with state grant and foundation funds

MARYLAND CRISIS STABILIZATION CENTER

- Safe, short-term sobering services for people under the influence of alcohol/drugs or experience an overdose
- Links people to ongoing treatment/support services and provides 30 days case management follow up
- Operates 24/7 with capacity of 15 beds (temp location)
- In FY19, 861 admission with 716 unduplicated consumers
- \$1.8M funded by BHSB with federal opioid grant funding

CRISIS TREATMENT AND RECOVERY SERVICES

Mental Health Crisis

- 21 residential crisis beds
- Provide sub-acute stabilization services
- 698 people served in FY 19 and occupancy rate of 90%
- Approx. \$3M funded by the ASO with state grant funds

SUD Detox

- 3 non-hospital-based detox providers in Baltimore City
- Provide withdrawal management services
- 2,168 people served in FY 19
- Approx. \$5M funded by the ASO through Maryland Medicaid program

CRISIS SERVICES FOR YOUTH AND FAMILIES

- Limited youth mobile crisis services to Baltimore City Public Schools and youth in foster care
- Youth community stabilization program
- Services operate Monday – Friday, 8:30-7:00pm
- Here2Help Hotline offers support 24/7 to youth and families
- \$972,000 funded by BHSB with state grant funds

GBRICS REGIONAL PARTNERSHIP

OVERALL GOAL: Reduce unnecessary Emergency Department (ED) use and police interaction for people in behavioral health crisis

PROPOSAL ELEMENTS

Comprehensive Call Center: Create a regional hotline that is supported with infrastructure for real-time capacity and referrals tracking, coordinated dispatching of mobile crisis response plus dashboard reporting

Mobile Crisis Teams: Expand capacity, set regional standards following national best practices

Walk-in/Virtual Crisis Services: Support behavioral health providers to offer access to behavioral health services to address immediate needs.

Community Engagement & Outreach: Support culture change to increase awareness and use of the hotline as an alternative to calling 911 or using the ED

CONTACT US



*Envisioning a city where people live
and thrive in communities that
promote and support behavioral
health*

Adrienne Breidenstine
**Vice President, Policy &
Communications**

Adrienne.Breidenstine@BHSBaltimore.org

100 S. Charles Street,
Tower II, 8th Floor,
Baltimore, MD, 21201

Phone: 410-637-1900

Website: www.BHSBaltimore.org

Facebook: www.facebook.com/BHSBaltimore

Twitter: @BHSBaltimore