


FROM	NAME & TITLE	Niles R. Ford, PhD, Chief of Fire Department <i>NRZ</i>	CITY of BALTIMORE MEMO	
	AGENCY NAME & ADDRESS	Baltimore City Fire Department 401 East Fayette Street 21202		
	SUBJECT	City Council Bill #19-0143R Response to Investigatory Hearing – Agency Permitting Processes		

TO The Honorable Bernard C. Young, President
 And All Members of the Baltimore City Council
 City Hall, Room 408

DATE: May 3, 2109

FOR the purpose of inviting the heads of the Department of Finance, Department of Public Works, Department of Transportation, Health Department, the Department of Housing and Community Development, Mayor’s Office of Information Technology, and representatives of the Baltimore Police Department and the Baltimore City Fire Department to provide information about their agencies’ permitting and licensing processes. Recitals

The Baltimore City Fire Department has no objections for City Council Bill #19-0143R (Resolution) Investigatory Hearing –Agency Permitting Processes. The Baltimore City Fire Department welcomes the opportunity to provide a better customer friendly process to obtain required construction or operational permits and to increase the life safety of all persons within Baltimore City.

Currently the Fire Department uses five different systems operated by other departments that do not clearly communicate with each other or provide a customer friendly experience.

Examples of systems used by the Baltimore City Fire Department are as follows:

- E-Plans – Used to review designed drawings for site, architectural, mechanical, electrical and life safety systems. (Hosted by Housing and Community Development)
- CCE – Used to log approvals for Use & Occupancy permits when a Fire Department sign off is required. (Hosted by Housing and Community Development)
- Balt311 – Used for customers to request Fire Department inspections but, not the same system utilized by Housing to request Use and Occupancies. (Hosted by BCIT)

Creation of a more streamlined process would be beneficial for all parties involved