

In the fall of 2020/2021, while the world was facing the Covid disaster, my home was affected by a sewage backup, which was caused by an alley pavement action

During that time, diseases affected my health, my yard was flooded, and inside the house, we had several critical conditions, caused by the backups.

It took a year for the city crew, to repair these problems after the intervention made through the Blue Water, Mrs. Tailor Smith-Hams, and also talking with the city lawyer Mr. Jennifer Green. This was a long period for the resolution of this problem, and the responsibility of Baltimore City Water and Sewage fail in a solved this matter time wisely, which could be directly in different ways. In the summer of 2022, it was taken care of, and the crew fix the broken pipe in my garage, and the street. Mery expectations are that problems like this one would not occur with other people and me, and Baltimore city would be responsible for providing the best service for all communities and other citizens. We deserve clean water and a healthy environment for all families.

Sincerely,
Ruth C Russell