

MOHS Program Overview

April 29, 2025



MAYOR'S OFFICE OF
HOMELESS SERVICES

MOHS Agency Overview



MAYOR'S OFFICE OF
HOMELESS SERVICES

Ernestina Simmons, LCSW-C
Executive Director

Purpose

To respond to the urgent housing crisis in Baltimore City and to support the city's heightened and urgent commitment to preventing and ending homelessness.

Mission

To make homelessness rare, brief and non-recurring in Baltimore City.

Baltimore City Coordinated Response to Homelessness

Designed to promote community-wide commitment to the goal of ending homelessness and provide funding for efforts by nonprofit providers, and State and local governments. MOHS manages nearly \$60 Million annually in CoC, HOPWA, ESG, HSP and other federal, state and local funds to support street outreach, emergency shelter, rapid re-housing and permanent housing programs.

Our Teams

- Street Outreach
- Coordinated Access
- Emergency Shelters
- Housing for People with Aids (HOPWA)
- Permanent Support Housing
- Rapid Rehousing Programs
- Youth Homeless Demonstration Projects
- Homeless Management Information System (HMIS)



2024 Impact



In 2024, the Mayor's Office of Homeless Services (MOHS) supported thousands of Baltimore City residents at risk of or experiencing homelessness through a variety of permanent supportive housing programs, permanent housing, supportive services and key initiatives:

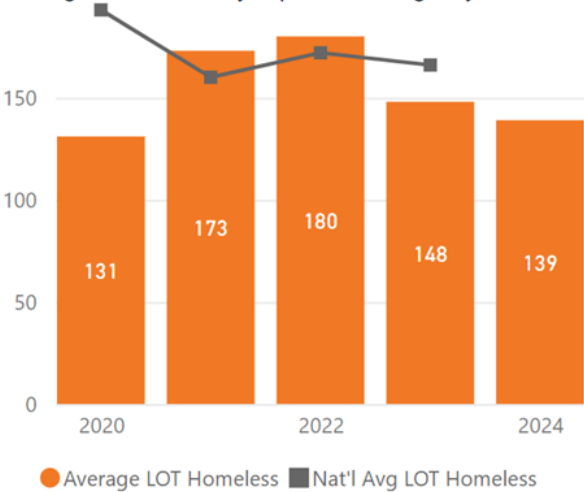
- **21,306** clients served through supportive services, emergency shelter and permanent housing programs
- **6,609** successfully enrolled in Coordinated Access
- **4,249** clients served in permanent housing programs
- **726** clients served with permanent housing in our HOPWA programs
- **1,044** clients that exited homelessness to permanent housing
- **3,106** unhoused residents were served by our outreach team and provided 63,261 service connections
- **2,902** residents were accommodated in City-funded shelters
- **224** survivors of domestic violence were served in our domestic violence shelter with 47% of the households exiting to a more secure housing option

Baltimore City System Performance Measures (SPM)

FY 2020 - FY 2024

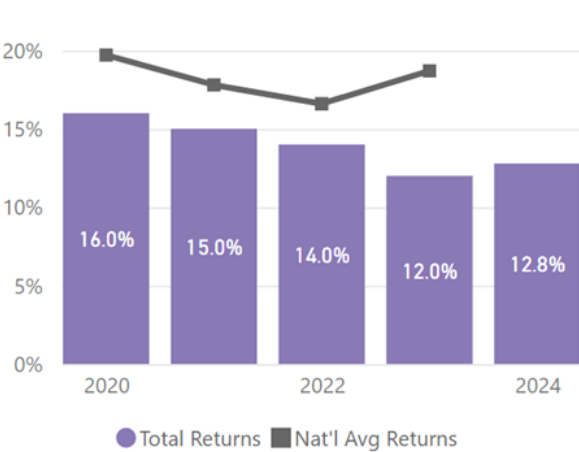
SPM 1- Length of Time Homeless

Average amount of days spent in emergency shelter.



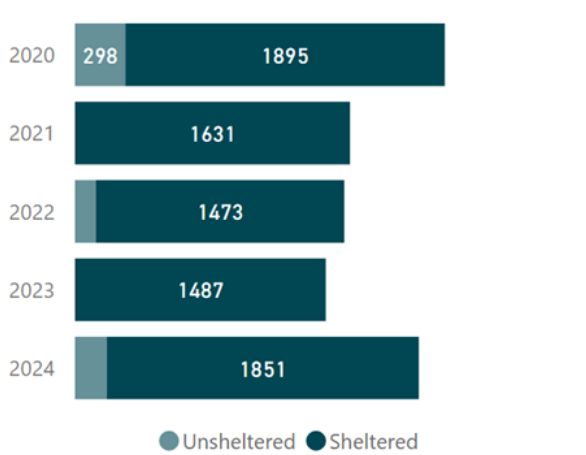
SPM 2- Returns to Homelessness

The extent to which clients who leave homelessness experience additional spells of homelessness.



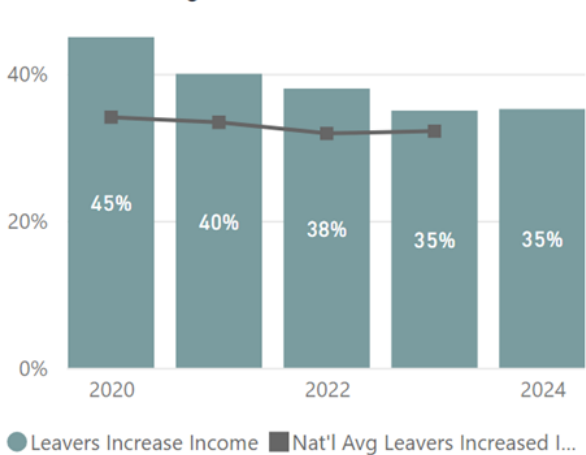
SPM 3- People Experiencing Homelessness

Overall change in the number of homeless individuals and families



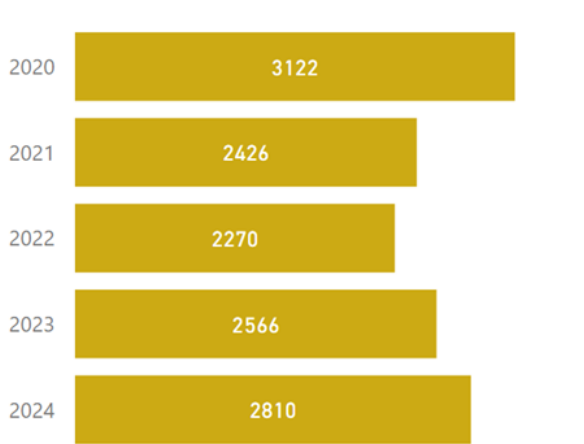
SPM 4- Income Growth

Percentage of adults who left CoC funded programs and saw income growth.



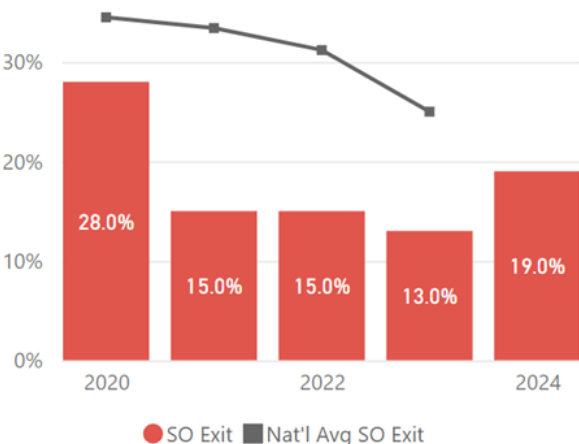
SPM 5- First Time Homeless

Number of people experiencing homelessness for the first time.



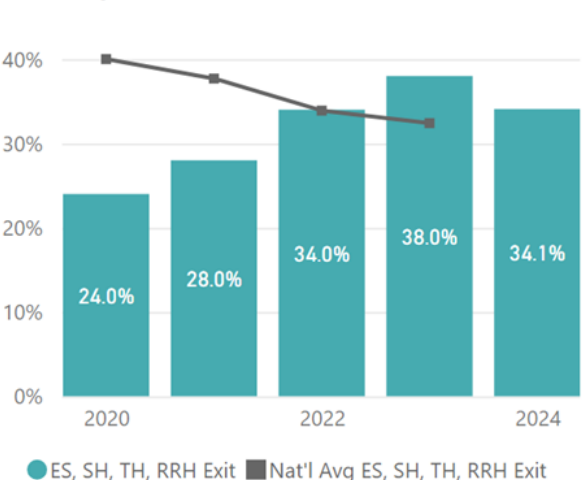
SPM 7a- Successful Placements from SO

Percentage of exits from SO to ES, SH, TH, RRR or PH.



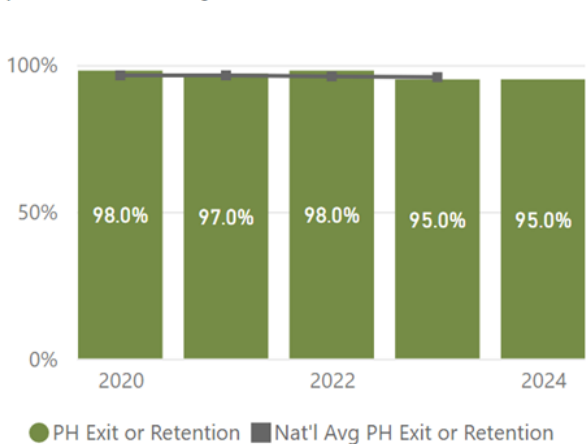
SPM 7b1- Exits to Permanent Housing

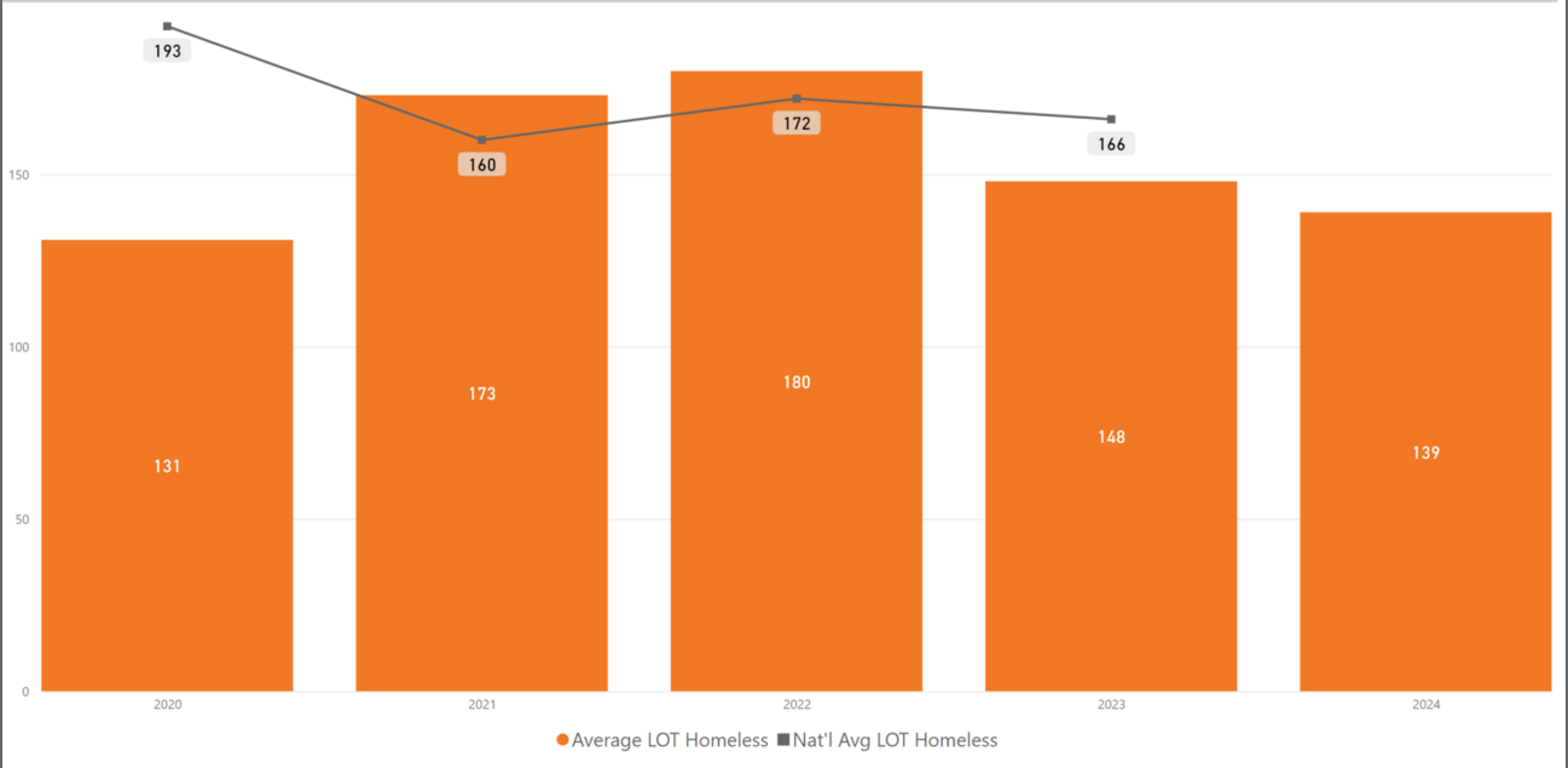
Percentage of exits from ES, TH, SH, RRR to PH.



SPM 7b2- Retention of Permanent Housing

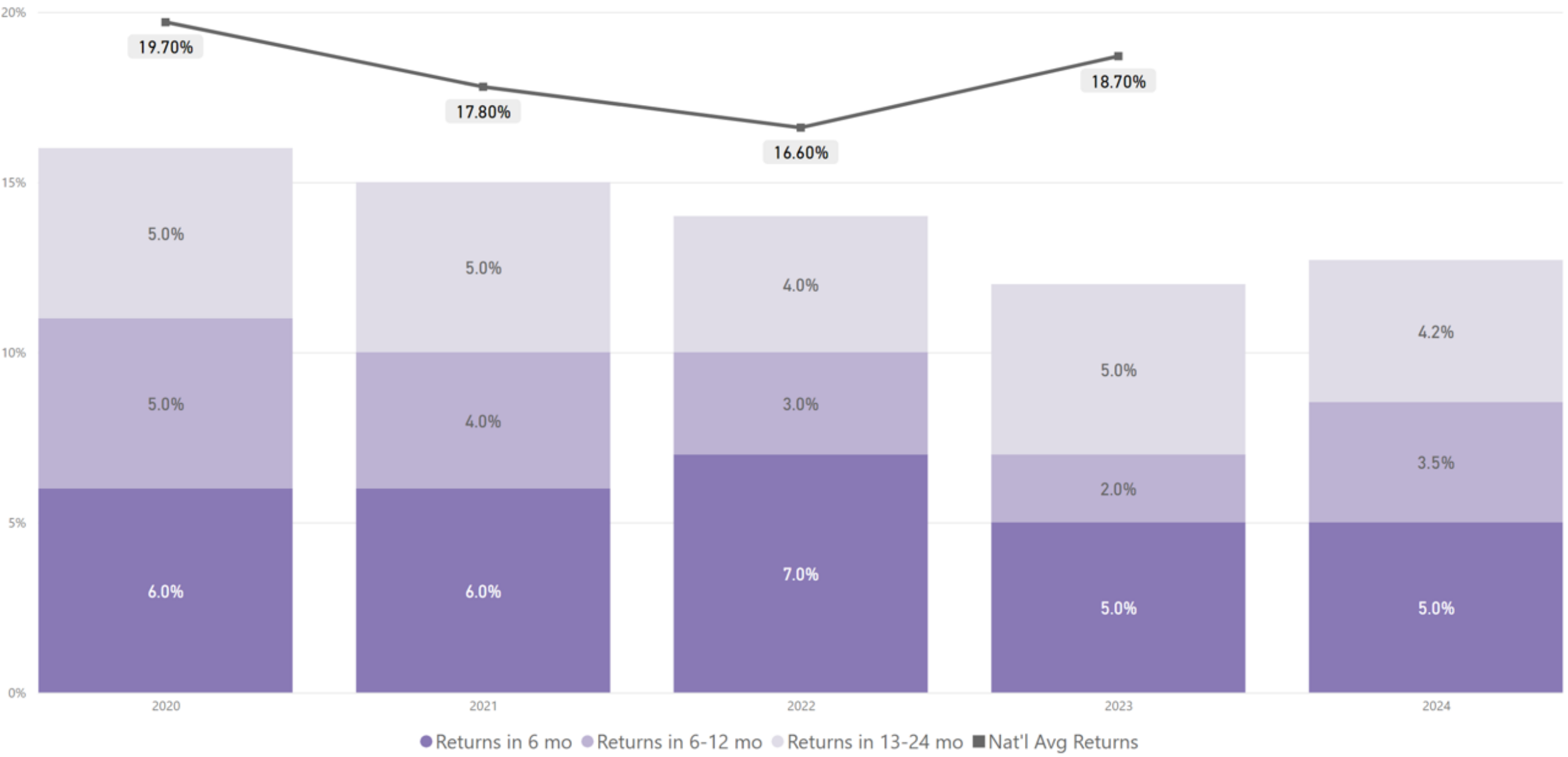
Percentage of clients in PH who maintained permanent housing.





SPM 2- Returns to Homelessness

The extent to which individuals and families who leave homelessness experience additional spells of homelessness. Exits to permanent housing (denominator) and returns to outreach, emergency shelter, transitional housing, safe havens, and select permanent housing projects (numerator) are recorded in HMIS. Baltimore city data compared to national average.



SPM 3- People Experiencing Homelessness

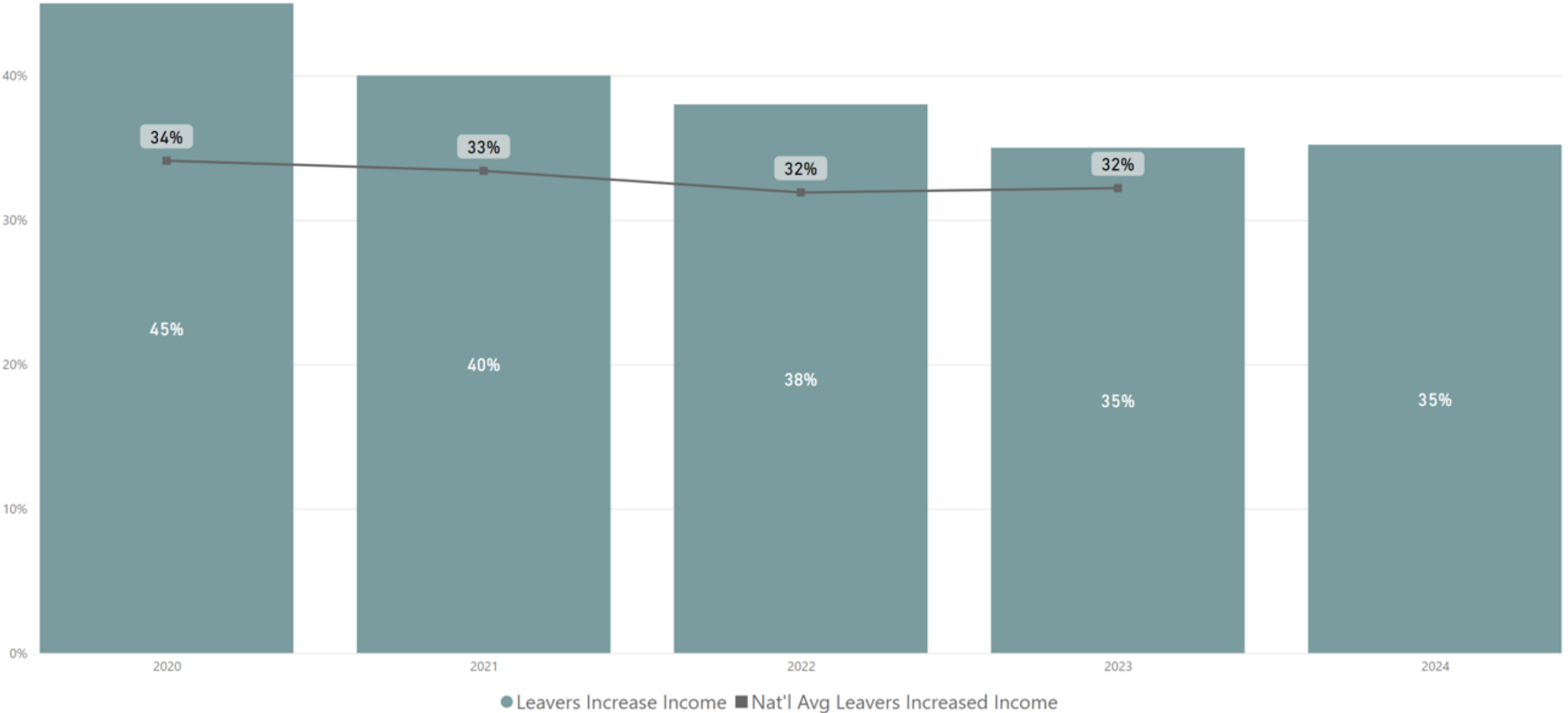
[Main](#)[SPM 1](#)[SPM 2](#)[SPM 3](#)[SPM 4](#)[SPM 5](#)[SPM 7a](#)[SPM 7b1](#)[SPM 7b2](#)

Overall change in the number of homeless individuals and families, represented as counts of people in each year staying in emergency shelters (ES), safe havens (SH), and transitional housing (TH) projects according to HMIS. This measure also looks at the Point-In-Time (PIT) counts of unsheltered homelessness.



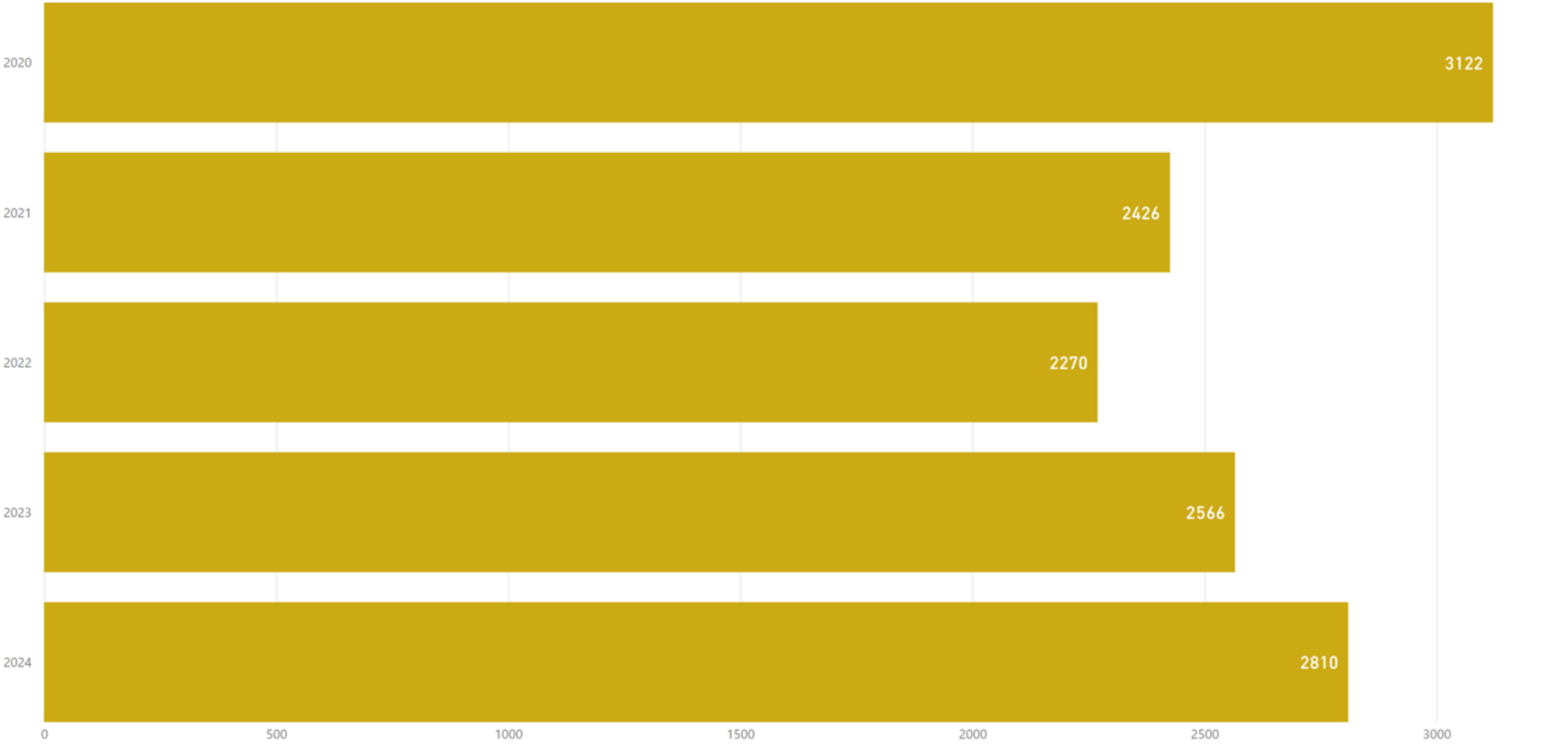
SPM 4- Income Growth

Jobs and income growth for homeless individuals and families, represented as counts of people with increases in earned income and total income from project start date to project exit date. Baltimore city data compared to the national average.



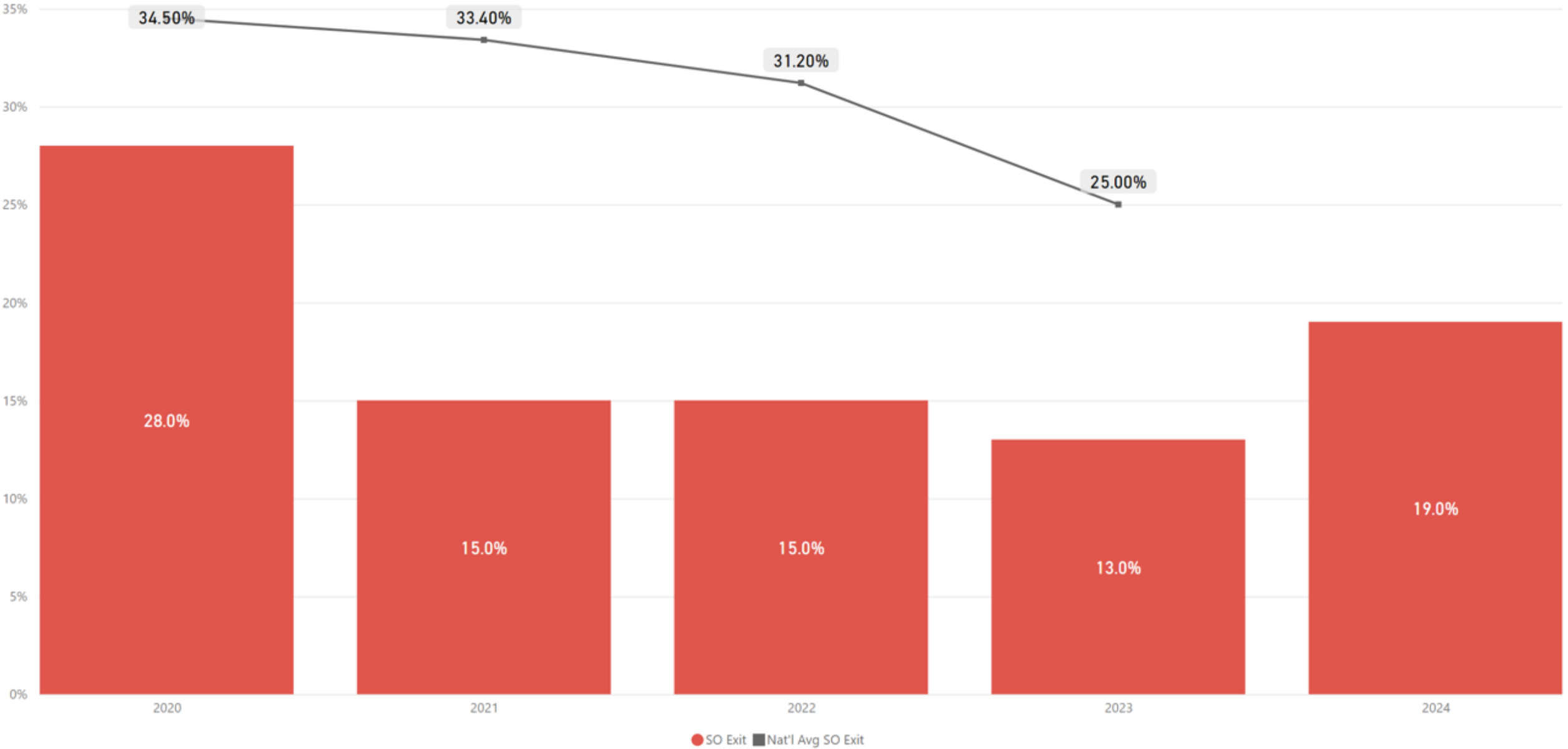
SPM 5- First Time Homeless

Success at reducing the number of individuals and families who become homeless, represented as counts of people without a prior entry to the homeless system according to HMIS records.



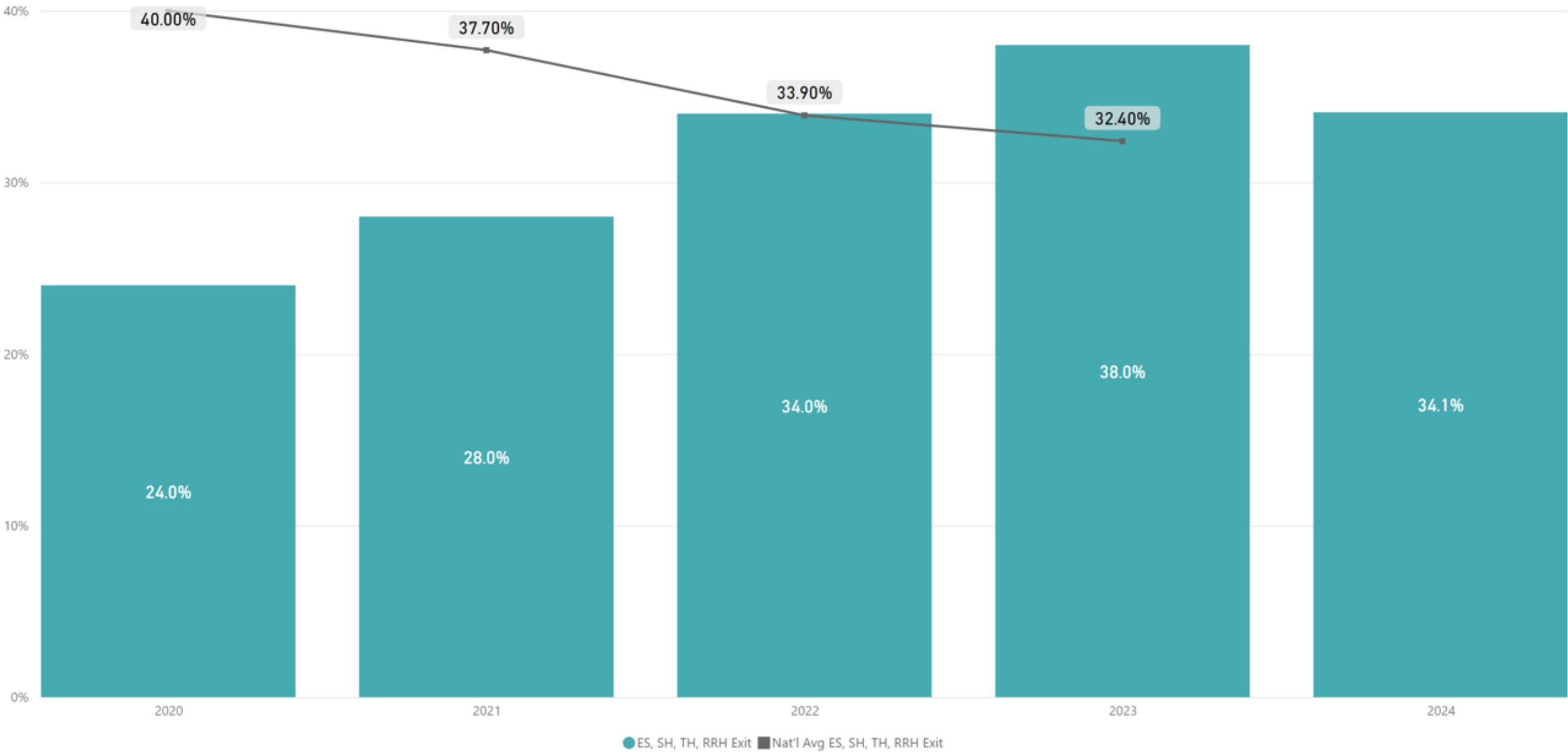
SPM 7a - Successful Placements from SO

Successful placement from street outreach (SO), represented as counts of people with positive exits recorded in HMIS. Baltimore city data compared to the national average.



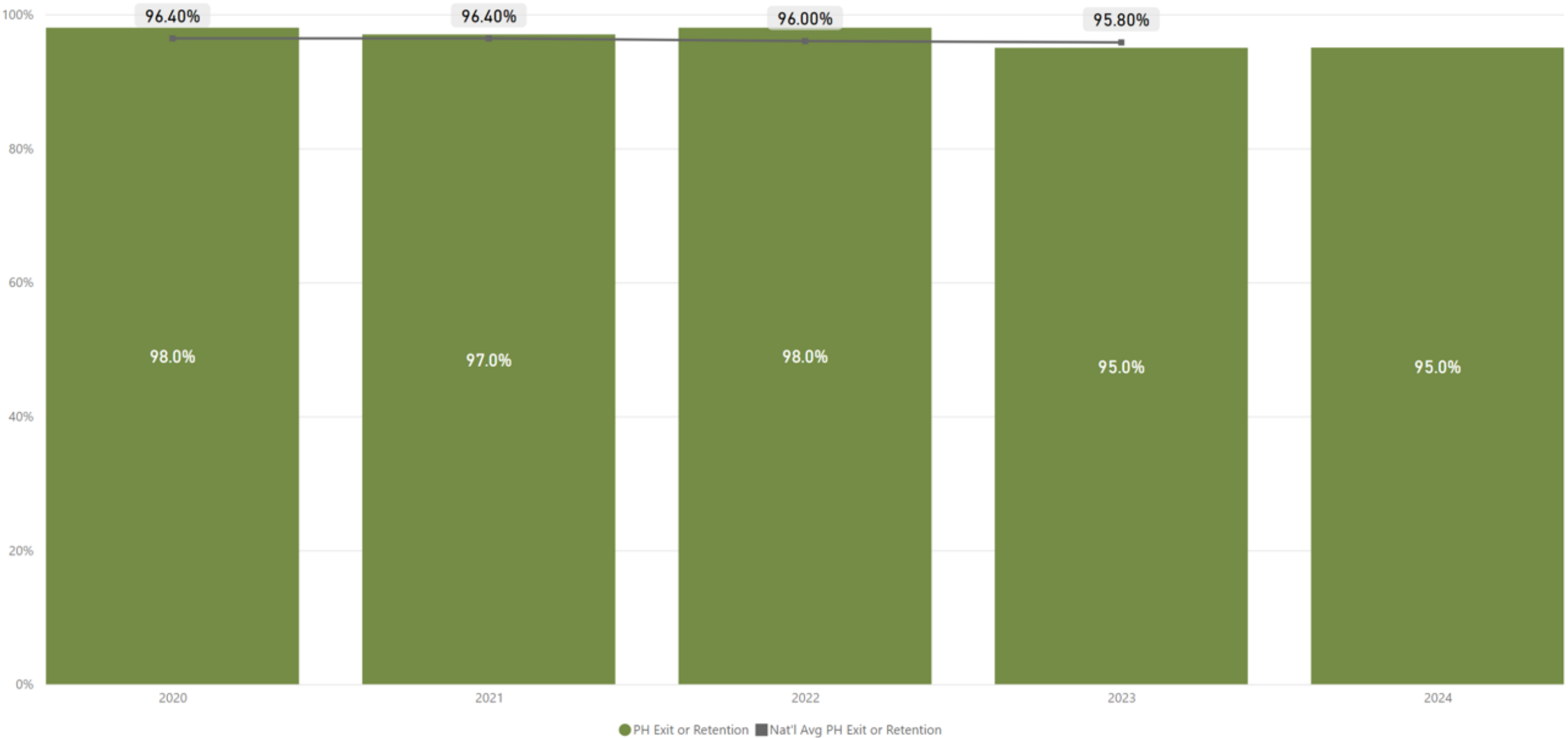
SPM 7b1 - Exits to Permanent Housing

Successful housing placement to a permanent housing destination from Emergency Shelter (ES), Transitional Housing (TH), Safe Haven (SH), or Rapid Re-housing projects (RRH). Baltimore city data compared to the national average.



SPM 7b2 - Retention of Permanent Housing

Successful housing placement to a permanent housing destination from Permanent Housing projects not including Rapid Re-Housing (RRH), and also including people who stay in Permanent Housing projects longer than 6 months. Baltimore city data compared to the national average.



Point-in-Time (PIT) Count Year over Year



A comparison of Baltimore's PIT Counts from 2020-2025

	Emergency Shelter	Transitional Housing	Unsheltered	Total
2020	1,147	748	298	2,193
2021	888	741	0*	1,631
2022	895	578	124	1,597
2023	905	533	113	1,551
2024	872	615	113^	1,600
2025	1261	590	188	2,039
24-25 % Change	45%	-4%	66%	27%
20-25 % Change	10%	-21%	-37%	-7%

Notes:

*There was no unsheltered count conducted in 2021.

^There was not an unsheltered count conducted in 2024, an estimate from HUD was used for calculations.
2025 data is preliminary and not yet finalized.

2023 Point-in-Time Count



1,551

People counted as experiencing homelessness in Baltimore City on a single night in January 2023

65% Men

73% Black or African American

16% Chronically Homeless

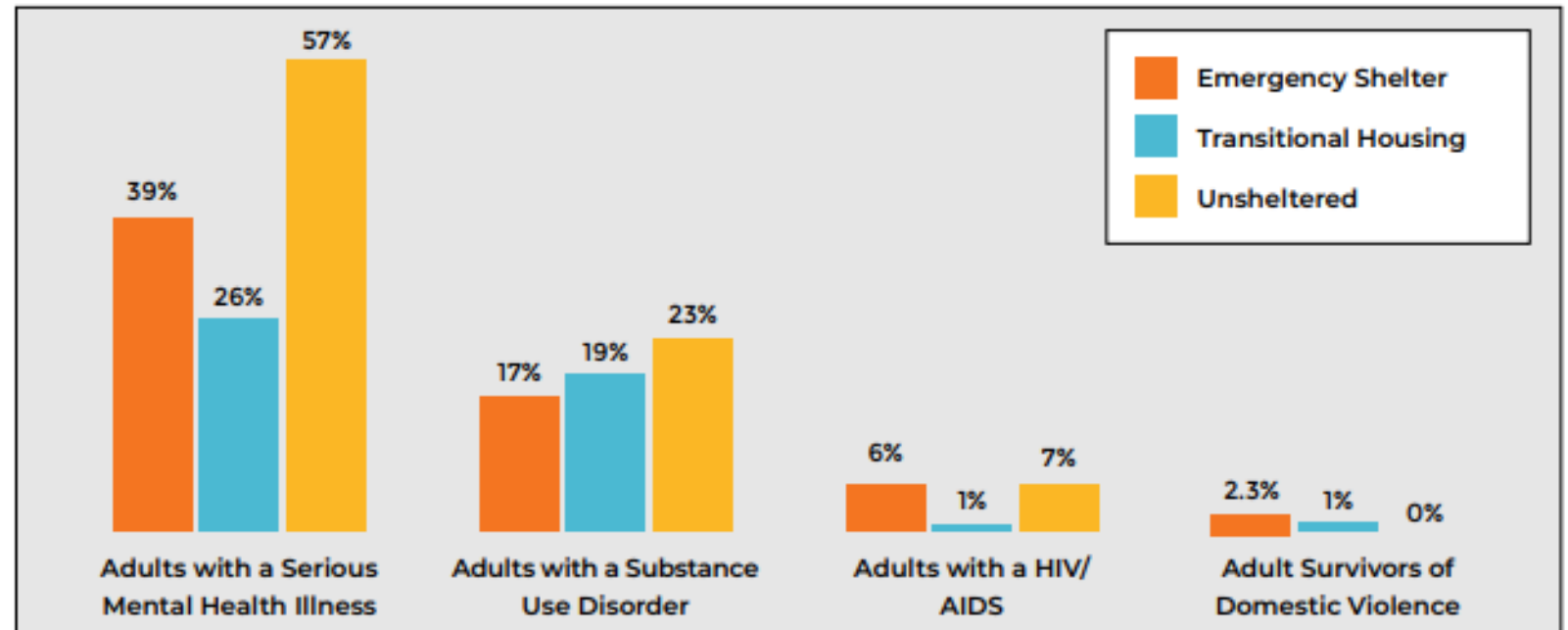
8% Veterans

17% Youth (up to age 24)

	Emergency Shelter	Transitional Housing	Unsheltered	Total
Chronically Homeless	27%	0%	0%	16%
Veterans	2%	18%	0%	8%
Youth (up to age 24)	19%	17%	9%	17%

NOTE: "Total" indicates percentage of each special population among the entire counted population.

Homeless Adults with Health and Safety Concerns



Homelessness in Baltimore City 2024 Point-in-Time Count



1487

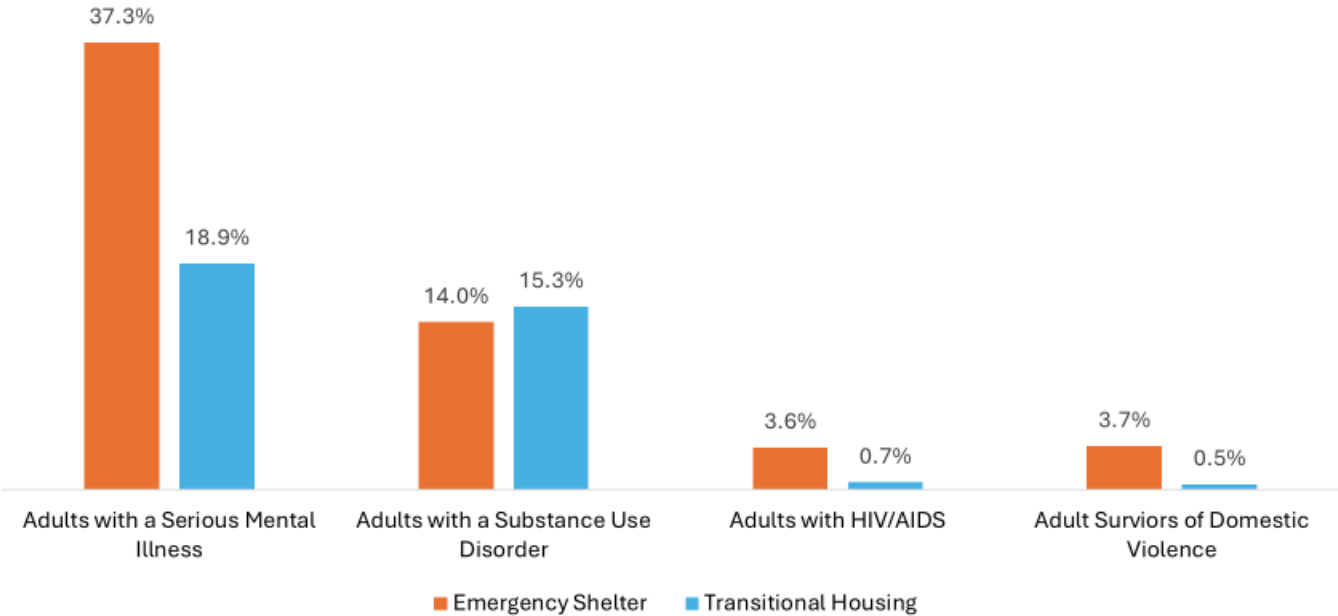
People counted as experiencing
Homelessness in Baltimore City on
a Single night in January 2024

- 67% Men
- 72% Black or African American
- 16% Chronically Homeless
- 9% Veterans
- 18% Youth (up to 24yo)

*Note: There was not an unsheltered
count conducted in 2024

	Emergency Shelter	Transitional Housing	Total
Chronically Homeless	27%	0%	16%
Veterans	3%	16%	9%
Youth	21%	15%	18%

Homeless Adults with Health and Safety Concerns



2025* Point-in-Time Count



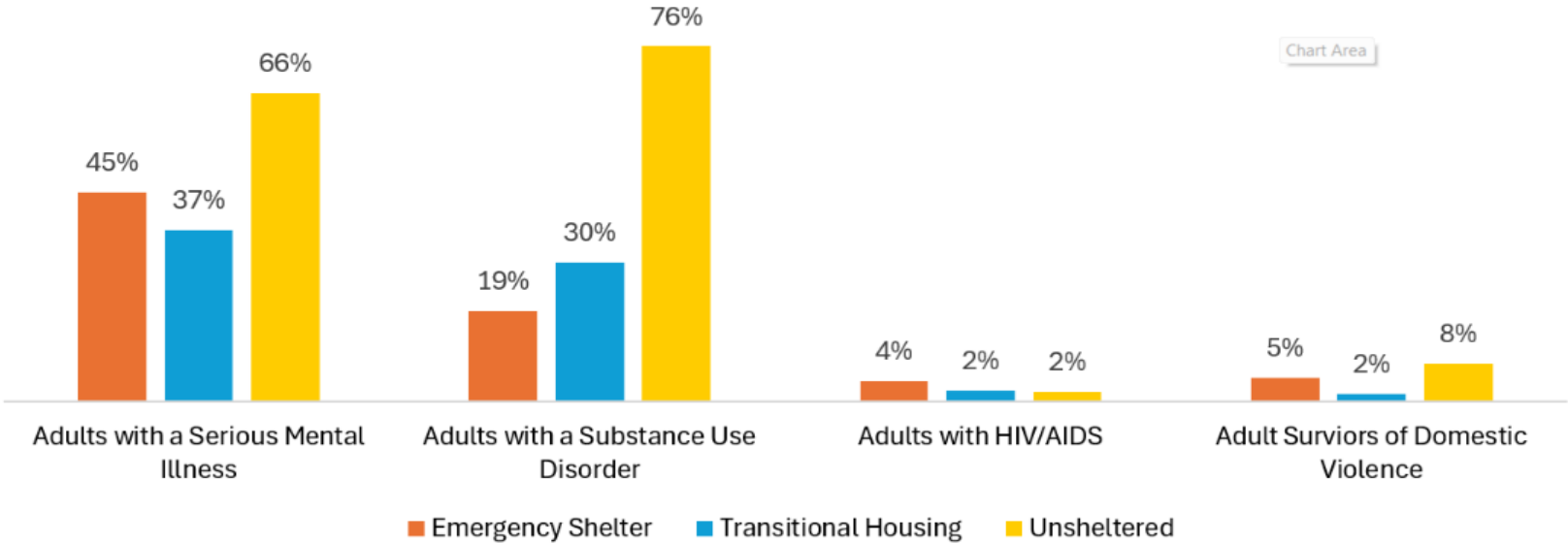
2039

People counted as experiencing Homelessness in Baltimore City on a Single night in January 2025

	Emergency Shelter	Transitional Housing	Unsheltered	Total
Chronically Homeless	24%	0%	7%	18%
Veterans	6%	29%	1%	10%
Youth	21%	22%	6%	19%

Note: Total indicates the percentage of each special population among the HMIS Count

Homeless Adults with Health and Safety Concerns



- 58% Men
- 76% Black or African American
- 18% Chronically Homeless
- 10% Veterans
- 19% Youth (up to 24yo)

*2025 HIC data is not yet finalized and is preliminary. Some data is incomplete, and the final version is forthcoming.

HMIS Analysis for Emergency Shelter & Street Outreach Services: FY24 vs FY25



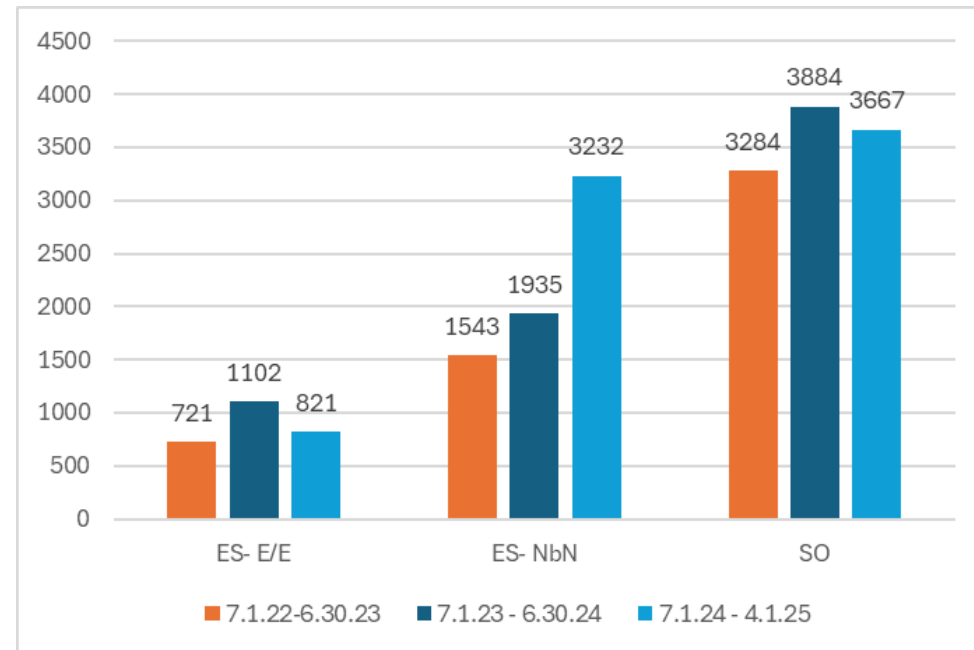
The provided statistics offer a comparison of Emergency Shelter and Street Outreach Services **between 7/1/2022 - 6/30/2024 and 7/1/2024 - 4/1/2025**. Below is a breakdown and analysis of each data point:

7.1.22-6.30.23	
Program Type	# of Households
Emergency Shelter- Entry/ Exit	
Children Under 18	1
Youth 18-24	112
Adults 25-49	342
Adults 50+	266
Subtotal	721
Emergency Shelter- Night by Night	
Children Under 18	0
Youth 18-24	80
Adults 25-49	751
Adults 50+	712
Subtotal	1,543
Street Outreach	
Children Under 18	4
Youth 18-24	187
Adults 25-49	1974
Adults 50+	1119
Subtotal	3,284
Grand Total	5,548

7.1.23 - 6.30.24	
Program Type	# of Households
Emergency Shelter- Entry/ Exit	
Children Under 18	0
Youth 18-24	118
Adults 25-49	546
Adults 50+	438
Subtotal	1,102
Emergency Shelter- Night by Night	
Children Under 18	1
Youth 18-24	114
Adults 25-49	974
Adults 50+	846
Subtotal	1,935
Street Outreach	
Children Under 18	3
Youth 18-24	188
Adults 25-49	2406
Adults 50+	1287
Subtotal	3,884
Grand Total	6,921

7.1.24 - 4.1.25	
Program Type	# of Households
Emergency Shelter- Entry/ Exit	
Children Under 18	1
Youth 18-24	95
Adults 25-49	368
Adults 50+	357
Subtotal	821
Emergency Shelter- Night by Night	
Children Under 18	1
Youth 18-24	156
Adults 25-49	1572
Adults 50+	1503
Subtotal	3,232
Street Outreach	
Children Under 18	2
Youth 18-24	172
Adults 25-49	2302
Adults 50+	1191
Subtotal	3,667
Grand Total	7,720

7.1.24-4.1.25		
Age Group	# of Unduplicated Clients	%
Children Under 18	4	0%
Youth 18-24	423	5%
Adults 25-49	4242	55%
Adults 50+	3051	40%
Total	7720	100%



Permanent Supportive Housing (PSH) & Permanent Housing (PH) V. Affordable Housing



Permanent Supportive Housing (PSH) & Permanent Housing

- PSH is long-term housing assistance where supportive services are provided to assist a disabled household to achieve housing stability
- Eligible households are homeless individuals or families living with a disability.
- Fair Market Rent for a one-bedroom unit is \$1,604
- Tenants pay 30% of income towards rent. With zero income, you would pay zero rent.

Affordable Housing (Low-Income Tax Credit Units)

- Federal Low-Income Housing Tax Credit was created to encourage the private sector to invest in the construction and rehabilitation of housing for low and moderate-income families
- 30% Area Median Income (AMI) units in Baltimore City would require that a single household income up to \$25,750
- ***Disabled individual living on Supplemental Security Income (SSI) is \$967 monthly or \$11,604 annually***
- Not affordable to homeless population without a housing subsidy.

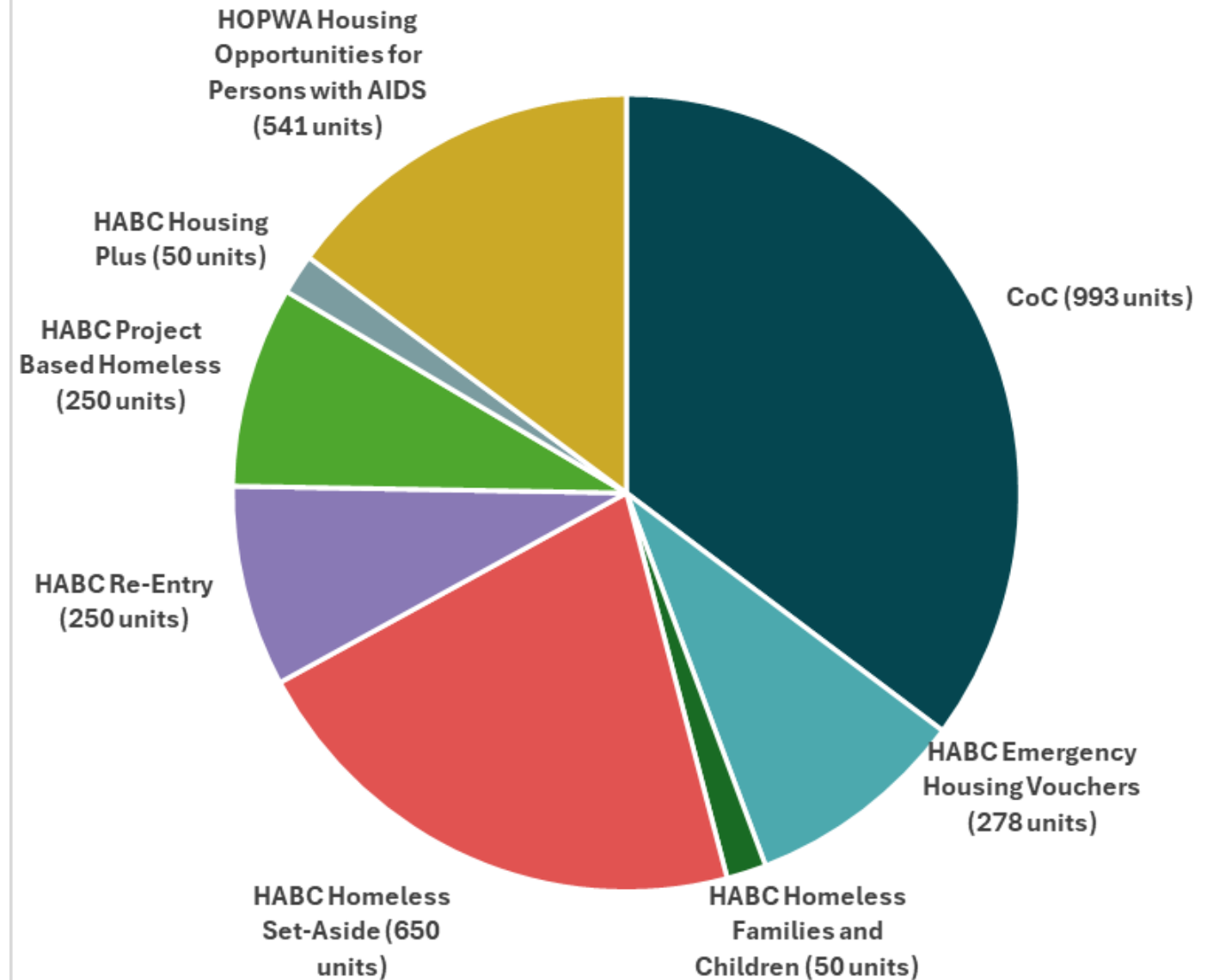
LSA Performance for Permanent Housing Analysis



The provided statistics offer a comparison of the **Longitudinal Systems Analysis (LSA)** key performance metrics between Fiscal Year 2023 (FY23) and Fiscal Year 2024 (FY24). Below is a breakdown and analysis of each data point:

METRIC	FY23	FY24	CHANGE
Total Clients Served	6,628	6,784	+156 (+2.4%)
Total Households Served	4,801	4,921	+120 (+2.5%)
Average Length of Time Homeless (Days)	211	204	-7 days (3.3%)
Exit to Permanent Supportive Housing	32%	29%	-3 percentage points
Rate of Return to Homelessness	2%	6%	+4 percentage points

Federal Portfolio for Rental Assistance Programs



Homeless Services Supportive Services Gap



Funding Source	# of units	Rental Assistance Allocation	Supportive Services Allocation	Gap in Supportive Service Funds
CoC	993	\$17,088,792	\$4,387,547	\$4,251,553
HABC - Emergency Housing Vouchers	278	\$4,410,192	\$0	\$2,418,600
HABC - Homeless Families and Children	50	\$793,200	\$0	\$435,000
HABC - Homeless Set-Aside	650	\$10,311,600	\$0	\$5,655,000
HABC - Re-Entry	250	\$3,966,000	\$0	\$2,175,000
HABC - Project Based Homeless	250	\$3,966,000	\$0	\$2,175,000
HABC - Housing Plus	50	\$793,200	\$0	\$435,000
HOPWA	541	\$7,253,353	\$209,545	\$4,497,155
Total	3,098	\$24,684,845	\$4,891,420	\$22,061,179

***The estimated cost for supportive services per household is \$8,700 per year (based on Medicaid supportive services rates)*

Supportive Services & Permanent Housing Initiatives



Project Name	Project Scope	Number of Households Served
Supportive Services	The Maryland Department of Health has expanded the Assistance in Communication Integration Services Program.	Baltimore City has utilized 300 spots through this program providing case management in conjunction with public housing units. <i>Annual contribution from the State of Maryland is \$2,685,000 towards supportive services.</i>
Supportive Housing Projects	In partnership with BCDSS, DHCD, Housing Authority of Baltimore City and Homes For America, we have contributed \$500,000 towards the renovation of Restoration Gardens I. The site will now prioritize youth exiting out of foster care from to reside at Restoration Gardens	44 Project Based Units

PSH & Affordable Housing Upcoming Initiatives



Project Name	Project Scope	Projected Number of Households
Hotel Acquisition and (PSH) Conversion	The Permanent Supportive Housing conversion (Sojourner Place at the Falls) has been awarded to the Episcopal Housing Corporation, Health Care for the Homeless (HCH), and HCH Real Estate co, and Beacon Communities Development, LLC.	Permanent and Supportive Housing • 100 units
Supportive Housing Projects	Transitional Housing For Youth – Springboard Community Services	Transitional dormitory beds • 14 beds
Housing Accelerator Fund and Home ARP	Collaboration between DHCD and MOHS (ARPA + HOME ARP) to develop Permanent Supportive and Affordable Housing units for people experiencing homelessness. Five new emerging Development Teams completed the Supportive Housing Institute of which 4 received early-predevelopment funding.	Permanent Supportive Housing Units • 177 units Affordable Housing • 156 units

What's Next For MOHS



Decreasing Chronic Homeless through strategic partnerships and increasing housing opportunities for clients experiencing homelessness. In FY2025, our plans include:

Supporting Development of Permanent Supportive Housing (PSH)

- Hotel Conversion Project Awarded – Sojourner Place at the Falls
 - Location
 - Sleep Inn and Suites (300 N. Front Street)
 - Holiday Inn Express (221 N. Gay Street)
 - Parking lot between the two hotels
 - Total Project Cost: \$40,900,314
 - 100 Units of PSH
- Supporting Projects with:
 - Technical Assistance and Support.
 - DHCD State has awarded \$2 Million dollars in Bonus funds to the City of Baltimore. These funds will be used to create rapid rehousing and/or interventions to client experiencing first time homelessness and chronic homelessness.

Identifying Permanent Shelter Spaces:

Our goal is to purchase permanent shelter locations that would include comprehensive services geared towards housing navigation, resources and support to strengthens client's ability to exit homelessness. This will result in the adding 4 additional shelter locations dedicated to:

- **Homeless Men**
- **Homeless Women**
- **Families with children:**
- **Winter Shelter**

Increasing Case Management Supportive Services

- Assistance in Community Integration Services (AICS) Program- Advocate for Baltimore City to receive an additional 100 spots which will strengthen our ability to serve clients that are chronically homeless.
- Expand our partnership with DHS who currently provides onsite services in our emergency shelters to assist clients with entitlement benefits.

Thank You!



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