

When I lived in MT Vernon during the pandemic, the parking attendant was not in my lot. This meant that I had to have my monthly pass mailed after I paid. One month, this pass was late and though I had paid, I came out to find my car missing. I went to the tow company, and the total for less than 24 hours was over \$300, and I had to get my mother to help me argue. I did not have access to cash and was not allowed to use my debit card, meaning my mother had to bring me cash. I recently had surgery and the day after in Boston parked my car wrong. My car was in the lot for three days and they could only charge me \$90. I should have never been towed in Baltimore, but daily there were two or three cars towed from the lot, including my ex partners and my friends who helped me move out, even though we had paid but the meter was broken and did not dispense proper tickets. My ex paid 175 for a drop fee, more than my three day fee in Boston, and also a \$350 fee for the night he got towed.

One tow in Baltimore, predatory towing, could cost a family their car. Most families in my experience as a lifelong resident don't have that money on hold, and the company looked for cars to tow, driving through our lot almost five times daily during the global pandemic where public towing was forbidden but not private. It was predatory to us and the other families in the lot. Boston passed a similar bill to this limiting drive by towing as well as towing fees and allowing debit cards. I plan on moving back to Baltimore, and want our beautiful city to adopt these practices, as well as public transportation. It has made a world of difference. I want what is best for my hometown.

Thank you, and this will make a huge change in Baltimore. I have seen what the city can be, but legislation must catch up and protect our most vulnerable.

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Thank you
Laur Fitch