CITY OF BALTIMORE

BRANDON SCOTT - MAYOR ZEKE COHEN - COUNCIL PRESIDENT



OFFICE OF COUNCIL SERVICES NANCY MEAD - DIRECTOR 100 N. HOLIDAY STREET BALTIMORE MD, 21202

HEARING NOTES					
Bill: LO25-0018					
Title: Homeless Services					
Committee: Housing & Economic Development Chaired by: James Torrence					
Hearing Date: 11/4/2025 Time (Beginning): 6:45 PM Time (Ending): 9:20: PM Location: Du Burns Council Chamber / Webex Total Attendance: Approximately 40 Committee Members in Attendance: James Torrence, Antonio Glover, Odette Ramos, Jermaine Jones, Zac Bland	ob ord				
Bill Synopsis in the file? ⊠ YES		□ N/A			
Attendance sheet in the file? ⊠ YES		□ N/A			
Agency reports read?		□ N/A			
Hearing televised or audio-digitally recorded? ⊠ YES		□ N/A			
Certification of advertising/posting notices in the file? ☐ YES		⊠ N/A			
Evidence of notification to property owners? \square YES		⊠ N/A			
Final vote taken at this hearing? ☐ YES		⊠ N/A			
Motioned by: Final Vote:					
Major Speakers					

(This <u>is not</u> an attendance record.)

Ernestia Simmons – Director Mayor's Office of Homeless Services

Major Issues Discussed

- Chair Torrence opened the hearing introducing the bill and members
- Opening comments from Chair Torrence
 - *Request to consider an Independent Ombudsman for MOHS*
- The floor was open to a presentation from MOHS (Slides in file).
- The floor was open to questions from members topics included:
 - When did planning start for the winter shelter process for 2026-27?

- *Requesting emails from MOHS on emails when planning for winter shelter* what day and month did the 2025 plans begin. * Safety Plans for these locations 2 weeks*
 - Rec & Parks, DGS, BCPSS (surplus schools and police), MOHS -
- *Asking for a standard planning process for winter shelter for MOHS, Mayor's Office, & other agencies to begin at a point in the year before Winter Shelter* 2 weeks
- Will MOHS commit to an Ombudsman or committee to handle grievances or to pricing out what that would cost?
 - Yes, MOHS is willing to explore but with questions as to what a panel would look like. CoC is an independent entity that MOHS works with and there is a question as to how that person would fit into the model.
- Safe sleeping plastic on a mattress that an infant was sleeping on.
 - Providers should be offering something for infants to be sleeping on such as a pack and play or bassinet ect... available in both family shelter sites
 - *Itemized list with gear in shelters and allow for the Chair to tour shelters to check for himself*
- Staffing for Outreach
 - o 8 team members overseen by the chief of emergency services
 - *Asking for attrition rate for the agency*
- Policy for ongoing contract monitoring what is the schedule set on this?
 - Program compliance team ESG min hab standards
 - Emergency services team walk the shelters
 - *Asking for a meeting to review documentation on monitoring*
- Federal funding for MOHS what is the state planning with the lapse in federal funding.
 - Assistant State Secretary this is the 1st time that state is creating in permeate supportive housing City invest more than the state but about 100 units. Next round of tax credit funding is in the spring
 - State can't allocate funds without the budget emergency session and other intervention will depend on congressional action.
- What is the relationship between MOHS & HABC? Helping to navigate changes in housing
 - 250 project-based vouchers. Teams meet on a weekly basis to do case conferencing with HABC.
- Permeate supportive shelter what is the endgame from that status
 - Shelter is the 1st step then into permeate housing or supportive housing (residents pay 30% of income – if no income then you don't pay)
- How do we recognize people on the cusp of homelessness and bring that number down – including getting better wages worker benefits and protection
- Missed meetings between MOHS and 13th district to tour and view conditions there
 - Outreach team is at capacity but they should meet their meetings that they make.
 - Other members noted similar issues with missed meetings, changing emails, ect...
 - Director Simmions to investigate this

- *asking for a meeting about funding for MOHS outreach staff what is the appropriate staff level and what would it cost to get there. Also creating reserve funds in general dollars incase of issues with federal funding.
- Testimony from advocacy group Housing our Neighbors (HON) report in bill file
- Comments from Chair Torrence
- Additional questions from members included:
- 90 day limit on shelter stay
 - We need to be looking at our homeless response system as a whole with case management and housing.
 - 90 day policy is in draft from in response to feed back to multiple stake holders including the CoC group.
- The floor was open to Public testimony (see sheet in file)
- The hearing was recessed

	Further Study		
Was further study requested?		⊠ Yes	□ No

If yes, describe.

- Cost study of an independent ombudsman or committee for MOHS to address the grievance process
- Requesting all emails from MOHS with DGS, BCPSS (school surplus & school police),
 & BCRP related to winter shelter planning, dates of meetings, All safety plans for the shelter locations
- Asking for MOHS to document a standard planning process for winter shelter for MOHS, Mayor's Office, & other agencies & a consistent time to begin planning for winter shelter every year.
- An itemized list of materials in shelters for safe sleep, and a meeting for the Chair to tour shelters to check for himself
- Asking for the attrition rate in MOHS
- Asking for a meeting for the chair to review documentation on contract monitoring
- What would be the appropriate staffing level for the MOHS outreach team
- Asking for a meeting with the administration about creating a reserve in the general fund for MOHS in the event that there is a lapse in federal funding

Committee Vote:				
Chair:	Yea			
Vice Chair:	Yea			
Member:	Yea			
Member:	Yea			
Member:	Yea			

Tony Leva, Date: 11/4/2025

Cc: Bill File

OCS Chrono File