

# Administration - Homeless Services

**Pillar:** Clean and Healthy Communities

**Service Number:** 356

**Fiscal 2023 Recommended Budget:** \$7,751,098

## Service Description

This service provides administrative support for the Mayor's Office of Homeless Services (MOHS) including personnel costs, and office operating costs.

## Major Budget Items

- The budget transfers 1 Casino fund position to the General Fund. This transfer was offset by underspend from a maintenance line item, resulting in no change to overall staffing levels.
- The budget reflects \$1.1 million for the Federal Continuum of Care (CoC) contract that covers administrative costs related to managing CoC related activities.

# Homeless Prevention and Support Services for the Homeless

**Pillar:** Clean and Healthy Communities

**Service Number:** 893

**Fiscal 2023 Recommended Budget:** \$524,402

## Service Description

Homelessness prevention services include financial assistance, housing relocation case management, financial counseling, and other direct services for households at imminent risk of eviction.

## Major Budget Items

- The recommended budget maintains the current level of service.

Type	Performance Measure	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022	Target 2023
Output	# of clients enrolled in homeless prevention services	2,609	1,829	1,810	2,000	644	2,500	2,000
Effectiveness	% of homeless households who are first-time homeless	73%	69%	44%	63%	66%	N/A	N/A

# Outreach to the Homeless

**Pillar:** Clean and Healthy Communities

**Service Number:** 894

**Fiscal 2023 Recommended Budget:** \$2,079,044

## Service Description

Outreach services provide people experiencing homelessness assistance with basic needs (i.e. food, clothing, personal hygiene etc.), connections to housing, case management, medical and/or substance abuse treatment, job readiness and employment services, and other community resources. Street outreach services are provided to Baltimore City's unsheltered homeless population (people living in places not meant for human habitation such as outside, in cars, in abandoned housing, etc). The Mayor's Office of Homeless Services directly operates a street outreach team and funds other street outreach service providers.

## Major Budget Items

- The recommended budget maintains the current level of services.

Type	Performance Measure	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022	Target 2023
Output	# of street outreach contacts	2,133	3,492	4,376	4,000	7,472	4,200	7,200
Effectiveness	% of persons engaged through street outreach of all contacted	79%	77%	87%	80%	87%	80%	80%

# Temporary Housing for the Homeless

**Pillar:** Clean and Healthy Communities

**Service Number:** 895

**Fiscal 2023 Recommended Budget:** \$21,017,049

## Service Description

Temporary housing is short-term overnight housing assistance provided to homeless households. This service is provided at emergency shelters, safe havens, transitional housing, and through the City’s winter shelter program. The City funds a total of nine (9) emergency shelters across the City, including shelters which specifically serve families, unaccompanied homeless youth, and households fleeing intimate partner violence.

## Major Budget Items

- The Fiscal 2023 budget includes \$74,880 in General Fund support for temporary Emergency Services Associates to oversee winter sheltering operations during the winter season.
- The City currently holds contracts with two hotels to provide shelter to 260 adults. This service will utilize ARPA funding to purchase, renovate, and operate two hotel facilities to use as permanent, non-congregate replacements for the former women’s shelter at Pinderhughes and the men’s shelter at Monument St/Greenspring.

Type	Performance Measure	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022	Target 2023
Outcome	% of persons exiting to permanent housing destinations	20%	21%	25%	30%	29%	30%	35%
Efficiency	Average length of time that persons are homeless in emergency shelter, housing, and transitional housing projects	136	138	129	90	197	90	90

# Permanent Housing for the Homeless

**Pillar:** Clean and Healthy Communities

**Service Number:** 896

**Fiscal 2023 Recommended Budget:** \$37,280,229

## Service Description

The Mayor's Office of Homeless Services administers community-based programs that provide medium to long-term housing assistance and supportive services to Baltimore City residents experiencing homelessness. Permanent housing refers to both rapid rehousing and permanent supportive housing (PSH) programs. Rapid rehousing programs provide participants with short to medium-term (3 to 24 months) rental assistance and supportive services/case management. Permanent supportive housing programs focus on serving chronically homeless and highly vulnerable households, who have complex and serious ongoing health needs. PSH provides program participants with rental assistance and intensive case management services for as long as the household needs assistance. MOHS's permanent housing program portfolio includes programs that provide services for the general public as well as for specific vulnerable populations, including unaccompanied homeless youth, families, veterans, and victims of intimate partner violence.

## Major Budget Items

- The service is supported by multiple grants, including a federal grant of \$20.6 million for the Continuum of Care program. This program assists in rehousing homeless individuals and families, while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness.
- The budget includes \$9.3 million of federal funding for the Housing Opportunities for Persons with AIDS (HOPWA) program. Through HOPWA, low-income persons living with HIV/AIDS and their families are provided with housing assistance and/or related supportive services to prevent clients from becoming homeless.

Type	Performance Measure	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022	Target 2023
Output	# of permanent housing beds	4,559	4,776	5,001	5,300	3,605	5,300	5,300
Outcome	% of homeless households retaining permanent housing	91%	97%	97%	85%	98%	88%	88%