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**BALTIMORE CITY COUNCIL  
WAYS AND MEANS  
COMMITTEE**

*Mission Statement*

*The Committee on Ways and Means (WM)* is responsible for ensuring taxpayer dollars are expended prudently and equitably. WM will exercise regular oversight of the City's budget, expenditures, loans, and other financial matters. The committee's areas of jurisdiction include: budget & appropriations, taxation, financial services, consumer protection, audits, and the Comptroller's Office.

**The Honorable Eric T. Costello  
Chairman**

**PUBLIC HEARING**

**TUESDAY, NOVEMBER 16, 2021  
10:00 AM**

**VIRTUAL WEBEX MEETING**

*Resolution 21-0062R*

**American Rescue Plan Quarterly Oversight Hearing -  
1<sup>st</sup> Quarter Review**

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John Bullock – Vice Chair  
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Erick Costello  
Sharon Green Middleton  
Odette Ramos  
James Torrence  
*Staff: Richard Krummerich*



## BILL SYNOPSIS

**Committee:** Ways and Means

**Resolution:** 21-0062R

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### American Rescue Plan Quarterly Oversight Hearings

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**Sponsor:** Council President Mosby, et al

**Introduced:** September 13, 2021

**Purpose:**

**For the purpose of** calling for quarterly budget oversight hearings regarding the disbursement and management of \$641 million in federal funding to the City of Baltimore through the State and Local Fiscal Recovery Fund to improve transparency and accountability for the pivotal task of responding to the economic impact of the COVID-19 pandemic.

**Effective:** Hearings will be held on a quarterly basis; no vote required; Resolution will remain in committee the entire Council Session/Term.

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### Agency Reports

Law Department	Favorable
Department of Finance	Comments
City Administrator	
Mayor's Office of Recovery Programs	

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### Analysis

#### Current Law

Public Law No: 117-2 (March 11, 2021)

**American Rescue Plan Act of 2021:** Summary: The U.S. House of Representatives on **March 10, 2021**, passed the Senate-amended H.R. 1319, **the American Rescue Plan (ARP)**. The ARP provides \$1.9 trillion in additional relief to respond to the novel coronavirus (COVID-19). This follows the enactment of nearly \$4 trillion in COVID relief in 2020. President Joe Biden called for Congress to enact the ARP to provide relief for individuals and business struggling due to COVID-19, as well as to achieve other priorities of the Biden Administration and Congress. ARP includes provisions on aid to state and **local governments**, hard-hit industries and communities, tax changes affecting individuals and business, and other provisions.

## Background

The Ways and Means Committee held **its first oversight hearing** on Tuesday, October 5, 2021. Following are notes taken at the hearing.

### Major Speakers during the hearing

- Christopher Shorter, City Administrator
- Robert (Bob) Cennamo, Finance Department
- Aaron Brown, on behalf of Finance Department and Mayor's Office of Recovery Programs
- Shamiah Kerney, Mayor's Office of Recovery Programs

### Major Issues Discussed

1. **President Mosby** gave opening remarks. Some highlights from his conversation were:
  - This is a once in a lifetime opportunity to drive our city into the right direction
  - We must ensure that a sound strategic plan is intact
  - \$641 million dollars is a lot of money
  - Our goals and objects are:
    - Ensuring we are moving in the right direction for the residents and communities we serve
    - To review how funds are spent
    - Addressing the needs of the city
2. **The City Administrator** also gave opening remarks. Some highlights from his conversation were:
  - These funds are a critical lifeline and have specific requirements
  - There is a timeline for the funds to be spent
  - Talked about the role of the Office of Recovery Programs and about some of the responsibilities of the staff
  - Quarterly reporting is important and looks forward to continuing discussion as we move toward
3. **The Finance Director** made some comments. Some were:
  - Have shared the Department's perspective with the Administration on how to address the challenges associated with COVID
  - Talked about why a separate office was set-up to manage the ARPA funds (Office of Recovery Programs)
4. **The Director for the Mayor's Office of Recovery Programs** gave opening remarks and gave a PowerPoint presentation. Some highlights from her remarks were:
  - Acknowledged her team and thanked the Mayor for the opportunity to serve in the position
  - Information regarding the funding is accessible/available
  - This is an opportunity to restore faith in local government
5. Committee/council members asked questions, stated concerns, and made comments. Some highlighted topics of discussion and/or concern were:
  - Questions
    - How does the Budget Stabilization Fund work with the ARPA Funding?
    - How many years will the Budget Stabilization Funding be available?
    - What happens to the Budget Stabilization Funds if the funds are not spent by the deadline date?
    - Concern: Services continuing; what happens to these services after the CARES funds are depleted?

- Has any discussion been made to set-a-side any specific amount of the ARPA funds?
- Have any specific decisions been made for any agency(s) and/or Programs for ARPA spending? **Answer: No**
- What is the expectation on the time for allocation to the agencies? **Answer: Sometime during this month; October 2021**
- Who are and/or how many members will serve on the Review Committee? **Answer: Six (6) in total** And, who are the external partners serving on the Committee? **Requested by President Mosby: Please provide a list of the committee members to include a list of the external partners.**
- Is anyone from the Finance Department setting on the Review Committee?
- The Non-Profit Review Team – have this team been established and if so, how many members are there? **Answer: No, not yet but soon and will have six (6) members.**
- What is the plan for evaluating equity? And will the members (team) be qualified to do same?
- Who is eligible to apply for funds?
- How much money is being allocated to non-profits?
- When will all decisions be finalized for non-profits? **Answer: By December 31, 2021**
- If an agency(s) is rejected who help those agencies with their needs? Such as getting funds from state and federal levels?
- How much will the new Office of Recovery Programs cost annually during the course of funding? **Answer: Office will be in existence for three (3) years and at cost of \$10.6 million**
- Why isn't the Office of Recovery Programs being operated in the Planning Department? Concern: Duplication of efforts and resources
- Core City Services
  - Is there a backlog list for core city services such as illegal dumping requests? If so, is the backlog list prioritized to get things done? **Answer: Per Budget Director, will follow-up with OPI and respond back**
  - Have any decisions been made for addressing the backlog for core services such as trimming trees?
  - We don't want to reinvent the wheel but instead improve city services; to advance the services of city agencies
  - Innovation and core services -What weight are you giving to agencies and non-profits?
  - Comments/Concerns: Trees were cut down several years ago, but the tree stumps need to be removed (this backlog is of concern); must deliver better city services
- Endorsements
  - What type of power will councilmembers have in the ten (10) endorsements?
- How do we balance new (future funds) federal funds? (Infrastructure funding)
- Virtual Meetings with Non-Profits
  - **Requested by Councilwoman Middleton – Can we get a list of the non-profits in our districts who attended these meetings? Answer: Per the**

Director of the Mayor's Office of Recovery Programs, will follow-up with Council on this request

- Applicants
  - Requested by Chairman Costello – Please provide a list of the ineligible applications for city agencies who were denied and also a list for those who were eligible and denied
- Criteria Used for Scoring Agencies
  - Requested by Councilman Schleifer – Can you submit the scoring/results for same?
- Recovery Plan(s) that are submitted to the Federal government
  - Requested by President Mosby – Please make sure the committee/council get copies of this plan and any other plans that are made public
- Revenue Generated Positions
  - What about bringing on extra full time employee positions such as Parking Enforcement Officer; positions that are revenue generated
  - Is this something we can look into? (Reoccurring revenue positions)
  - Who job is it to identify when additional revenue generated positions are needed? Answer: It is my responsibility; Budget Director
  - Requested by Chairman Costello: Can you put together a list of ten (10) things that we can do to generate revenue?
- Technology/Dashboard
  - Can you walk us through some of the plans you have for informing the public on how funds/projects are being implemented and/or spent?
- Engagement/Training Strategies
  - Is there any additional training available for those who wish to apply for funding?
  - At least one (1) additional virtual training is needed for the public on the application process
- Timing, Decisions, Deadlines
  - After they are made are, we going to see the dollars spent? When will we see the funding start being spent?
- Concerns:
  - Particularly interested in who the external partners are
  - The construction of these teams is important and of concern
  - Have concerns about:
    - Equity
    - The expectations for those applying for funds
    - The backlog for core services seems to be getting longer and longer
  - About the importance of delivering core services effectively and collectively; to fix/upkeep basic things
  - Equity
    - We have one opportunity to get this right!
    - Do we have specific measures for it? Is there a plan for our agencies, quasi agencies, and non-profits?
    - Is there a timeline for the Plan?
    - Equity is a priority for me
    - The importance of equity and equity when making decisions

- Concern – eliminating organizations who are doing the work because they don't have a physical location
- Concern:
  - Equity Development
  - Make sure applications/applicants are received from everywhere throughout city
  - Feels the application process for scoring is a piecemeal approach
  - Sustainability of programs moving forward is of concern
  - The disconnect with some agencies and our communities
  - There is a desperate need for more cameras for illegal dumping and other violations going on in our city
  - New Recycling Cans – training is needed for communities regarding the process (placing cans on front or back)

▪ **Comments:**

- Looks forward to working with the Office of Recovery Programs
- Talked about the importance of maximizing funding/dollars
- We should know right now that some of these funds will go to needed core city services and it should not be on just one agency (Administration) to do same

6. President Mosby and Chairman Costello both gave brief closing remarks. Chairman Costello said, “I like to continue our dialogue starting with the OPI Office in conjunction with the City Administrator providing a list of the backlog for core agencies services, in volume and priority. And how and/or if some of the ARPA funds can be used to put major dents in those backlogs.” Hearing was called to recess.

7. Also enclosed/attached to this writing for your review are:

- Four (4) follow-up responses received after the first hearing was held
- Two (2) news articles written by the media after the first hearing was held

8. On Tuesday, November 16, 2021 the next hearing will be held to discuss the “First Quarter Review.”

### Additional Information

**Fiscal Note:** None

**Information Source(s):** Council Resolution 21-0062R, hearing notes from last hearing .

*Marguerite M. Currin*

Analysis by: Marguerite M. Currin

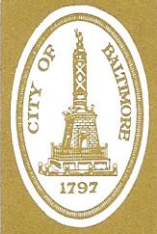
Direct Inquiries to: (443) 984-3485

Analysis Date: November 12, 2021

# FOLLOW UP RESPONSES

*See Attached*



<b>FROM</b>	NAME & TITLE	Christopher Shorter, City Administrator	CITY of BALTIMORE <b>MEMO</b>	
	AGENCY NAME & ADDRESS	Office of the Mayor 100 N. Holliday Street, Second Floor Baltimore, MD 21202		
	SUBJECT	Ways & Means Committee ARPA Quarterly Briefing Follow Up		

DATE: October 15, 2021

**TO** The Honorable Eric T. Costello and Members of the Ways and Means Committee

Dear Chairman Costello:

On Tuesday, October 5<sup>th</sup> the Ways and Means Committee convened for a hearing on City Council Resolution 21-0062R American Rescue Plan Quarterly Oversight Hearings. This hearing served as a means to provide an overview of the Mayor’s Office of Recovery Programs and insight into the disbursement and management of \$641 million in federal funding to the City of Baltimore through the State and Local Fiscal Recovery Fund. During the hearing, several requests were made to the Office of the City Administrator and the Mayor’s Office of Recovery Programs to provide additional information to the committee. The responses to those requests are outlined below:

**Request 1: Proposal Review Team Members**

*Requested by: Council President Mosby*

Representatives from the following offices serve on the proposal review team:

- Mayor’s Office of Recovery Programs
- Office of Equity and Civil Rights
- Office of Performance Innovation
- Department of Finance
- Department of Housing and Community Development
- Department of Planning
- Annie E. Casey Foundation

**Request 2: List of Nonprofits Registered for City of Baltimore Nonprofit ARPA Application Training**

*Requested by: Council Vice President Middleton*

There were 835 unique registrants by email address for the City of Baltimore Nonprofit ARPA Application Training and 438 unique participants by email address present for training excluding City of Baltimore employees. Attached to this memo are the full lists for registrants and participants for the September 28th Nonprofit ARPA Application Training.

**Request 3: List of Internal Agency Proposals That Have Been Denied or Deemed Ineligible**

*Requested by: Chairman Costello*

The agency proposal review process is ongoing and does not close until March 2022. Applications are being actively evaluated. It would be premature at this point to provide a list of proposals that have been denied or deemed ineligible as the process includes opportunities for the agencies to revise proposals where some, but

not all, components of a proposal are eligible for ARPA funding or where eligible uses are proposed but a linkage to the COVID-19 public health emergency were not present.

We actively encourage all interested parties to use the resources provided on the Mayor's Office of Recovery Programs' website to increase familiarity with eligibility criteria and the application process. An additional resource on eligibility criteria is the Interim Final Rule from the U.S. Department of the Treasury which can be found here: <https://www.govinfo.gov/content/pkg/FR-2021-05-17/pdf/2021-10283.pdf>. Pages 26793-26797 discuss eligible uses under the category of Impacts to State, Local and Tribal Governments.

#### **Request 4: List of Nonprofit Proposals That Have Been Denied or Ineligible**

*Requested by Councilman Schleifer*

The nonprofit proposal process is ongoing and does not close until December 2021. Applications are being actively evaluated and no final decisions concerning the disbursement of funds to nonprofit entities have been made as of the date of this memo.

We actively encourage all interested parties to use the resources provided on the Mayor's Office of Recovery Programs' website to increase familiarity with eligibility criteria and the application process. An additional resource on eligibility criteria is the Interim Final Rule from the U.S. Department of the Treasury which can be found here: <https://www.govinfo.gov/content/pkg/FR-2021-05-17/pdf/2021-10283.pdf>. Pages 26793-26797 discuss eligible uses under the category of Impacts to State, Local and Tribal Governments.

#### **Request 5: Reports Submitted to the United States Department of the Treasury**

*Requested by Council President Mosby*

As of the date of this memo, there has been one (1) report submitted to the United States Department of the Treasury, the *City of Baltimore Recovery Plan State and Local Fiscal Recovery Funds 2021 Report*, which was submitted on August 31, 2021. A copy of that report is attached to this memo. All reports submitted to Treasury can be found at the following site: <https://arp.baltimorecity.gov/reports-and-resources>.

#### **Request 6: List Of 10 Cores Service Needs That Can be Generated by City Agencies for ARPA Funding**

*Requested by: Chairman Costello*

Eligibility for ARPA funding is determined through guidance provided by the United States Department of the Treasury as defined in the Interim Final Rule from the U.S. Department of the Treasury which can be found here: <https://www.govinfo.gov/content/pkg/FR-2021-05-17/pdf/2021-10283.pdf>. Pages 26793-26797 discuss eligible uses under the category of Impacts to State, Local and Tribal Governments. It is the recommendation of the Mayor's Office of Recovery Programs that agencies refer to this guidance when seeking to submit funding proposals.

#### **Request 7: List of Core Services Backlog Items**

*Requested by: Chairman Costello*

Attached to this memo is a comprehensive accounting of core service backlog requests. The top 10 requests are bolded, but we wanted to ensure the committee was provided with a complete understanding of the full scale of service requests the City is dealing with. A number of factors including historical disinvestment over the years and more recently the pandemic contribute to the sheer number and types of backlogged service requests (SRs) you will find in the document.

When reviewing the data, it is important to note that the City started using Salesforce in 2018 to manage SRs. Consequently, the attached document includes new SRs created after the transition as well as currently open SRs created before 2018. The data excludes administrative SRs (e.g. Finance, HR, BCIT) and external partner SRs (e.g. BGE).

Backlogged items are determined by whether or not the Service Level Agreement “SLA” time period has passed. The SLA is the predetermined number of days to resolve a service request. There are several categories of service requests which do not have a value assigned for the SLA. Therefore, all outstanding requests in those categories display as being overdue because the blank value in that column is interpreted as 0 days by the system.

## **Conclusion**

In summary, it is my hope that the above information provides the information requested at the October 5<sup>th</sup> convening of the Ways & Means Committee to discuss City Council Resolution 21-0062R. If the committee has any additional questions or needs additional clarification on the responses provided in this memo, please contact Natasha Mehu, Director, Mayor’s Office of Government Relations at [natasha.mehu@baltimorecity.gov](mailto:natasha.mehu@baltimorecity.gov).

The Office of the City Administrator and the Mayor’s Office of Recovery Programs look forward to participating in future briefings with the City Council to ensure the process by which the State and Local Fiscal Recovery Fund is managed and disbursed with transparency, accountability, and efficiency.

Christopher Shorter  
*City Administrator*  
*City of Baltimore*

## Attachments:

- List of Nonprofits Registered for City of Baltimore Nonprofit ARPA Application Training
  - Eventbrite Training Registration
  - WebEx Attendee List
- List of Core Services Backlog Items
  - 21-0062R ARP SR Data

SR Type	Total SRs (of this SR type in the Salesforce system)	Total SRs (with duplicates and transfers removed)	Number of SRs created in 2021	Number of SRs created in 2021 and that are still open	Number of SRs that were both created in 2021 and closed in 2021	SLA (days) *if 0, then SLA does not exist, if blank then SLA is blank	# of overdue, open SRs	Avg number of days that the open, overdue SRs have been open
<b>TEC-Footways Contract/Reconstruction</b>	<b>27,406</b>	<b>27,272</b>	<b>837</b>	<b>826</b>	<b>11</b>	<b>0</b>	<b>15,426</b>	<b>2,174</b>
<b>FOR-Tree Inspection</b>	<b>38,229</b>	<b>38,128</b>	<b>5,107</b>	<b>2,877</b>	<b>2,230</b>	<b>30</b>	<b>5,121</b>	<b>519</b>
<b>WW-Water Leak (Exterior)</b>	<b>100,745</b>	<b>94,868</b>	<b>8,125</b>	<b>1,013</b>	<b>7,034</b>	<b>2</b>	<b>4,317</b>	<b>1,508</b>
<b>TEC-Footways Complaint</b>	<b>18,932</b>	<b>17,767</b>	<b>1,844</b>	<b>1,486</b>	<b>265</b>	<b>3</b>	<b>3,021</b>	<b>468</b>
<b>SW-Municipal Trash Can Concern</b>	<b>52,355</b>	<b>52,254</b>	<b>5,682</b>	<b>1,761</b>	<b>3,921</b>	<b>30</b>	<b>2,703</b>	<b>258</b>
<b>WW-Water No Water</b>	<b>55,456</b>	<b>54,562</b>	<b>3,933</b>	<b>271</b>	<b>3,657</b>	<b>1</b>	<b>2,222</b>	<b>1,477</b>
<b>FIR-Fire Code Inspection Request</b>	<b>19,662</b>	<b>19,545</b>	<b>2,086</b>	<b>1,099</b>	<b>983</b>	<b>7</b>	<b>2,059</b>	<b>286</b>
<b>SW-Residential Recycling Carts</b>	<b>1,833</b>	<b>1,829</b>	<b>1,829</b>	<b>1,798</b>	<b>4</b>	<b>0</b>	<b>1,798</b>	<b>15</b>
<b>SW-Municipal Trash Can Stolen/Lost</b>	<b>12,796</b>	<b>12,737</b>	<b>2,947</b>	<b>892</b>	<b>2,055</b>	<b>30</b>	<b>1,434</b>	<b>264</b>
<b>SW-HGW</b>	<b>166,681</b>	<b>163,207</b>	<b>21,067</b>	<b>4,842</b>	<b>15,362</b>	<b>30</b>	<b>1,263</b>	<b>93</b>
WW-Contractor Issues	1,547	1,521	91	0	0	3	1,110	1,542
HCD-Illegal Signs on Public Property	9,380	8,935	675	610	4	15	781	228
TRM-Street Repairs	20,510	18,089	1,611	900	587	40	763	193
WW-Water Water In Basement	18,368	18,254	1,180	69	1,110	2	578	1,566
TTR-Vehicle Removal	31,464		3,947	657	3,277	4	565	23
WW-Sewer Misc Investigation	16,385	16,186	1,680	207	1,472	4	466	921
TEC-Alley Contract/Reconstruction	470	468	29	28	1	0	419	2,309
WW-Sewer Water In Basement	51,198	50,951	5,529	182	5,342	4	388	1,079
RP-Building Maintenance	6,113	6,102	725	376	349	18	385	215
TRT-Traffic Calming	3,083	2,879	1,110	684	401	90	380	218
WW-Surface Repair	9,124	8,277	526	242	275	30	329	825
TRM-Curb Repair	6,522	6,129	582	264	116	30	325	286
WW-Water Meter Leak	23,104	22,929	794	84	705	5	259	1,667
WW-Storm Inlet Choke	11,866	11,731	1,200	89	1,111	7	240	1,435
TRS-48 Hour Parking/Abandoned Vehicle	51,746	49,168	19,731	663	18,906	5	215	35
TRM-Grass Mowing	7,732	6,981	778	269	501	21	204	84
RP-Park Maintenance	7,276	6,342	834	208	567	17	193	128
FOR-Fallen Limb	13,996	13,233	2,022	166	1,837	1	183	135
FOR-Down Tree	13,561	13,013	2,223	136	2,078	1	182	273
WW-Water Low Pressure	15,375	15,218	1,298	48	1,250	2	166	898

SR Type	Total SRs (of this SR type in the Salesforce system)	Total SRs (with duplicates and transfers removed)	Number of SRs created in 2021	Number of SRs created in 2021 and that are still open	Number of SRs that were both created in 2021 and closed in 2021	SLA (days) *if 0, then SLA does not exist, if blank then SLA is blank	# of overdue, open SRs	Avg number of days that the open, overdue SRs have been open
TRM-Street and Crosswalk Markings	3,358	3,197	358	199	135	180	164	1,194
TRM-Alleys	3,417	3,094	350	155	107	45	160	316
TRT-New Traffic Signal	444	442	59	49	10	90	152	748
WW-Storm Flooded Street	5,011	4,538	446	49	391	3	151	1,323
SW-Cleaning	85,432	85,432	9,236	830	8,406	30	150	93
TR-Escalation	1,182	1,182	705	102	603	2	133	200
WW-Sewer Overflow	6,297	6,146	578	60	518	8	131	832
TEC-Street Repair (Misc)	1,434	1,106	70	50	20	14	122	631
WW-Sediment or Erosion Problem	1,005	948	76	6	70	3	117	785
WW-Water Meter Cover Missing or Damaged	15,466	15,351	970	67	902	7	114	1,041
TRT-Signal Timing	2,287	2,170	296	107	173	5	107	81
WW-Storm Damaged Inlet	4,585	4,441	298	47	248	30	104	1,291
BPD-Light Towers (DNU)	108	108	0	0	0	0	104	1,962
WW-Hydrant Leaking	3,167	2,976	280	64	207	5	103	835























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Call-in User\_18 (410440\*\*\*\*)  
Call-in User\_2 (443690\*\*\*\*)  
Call-in User\_21 (410258\*\*\*\*)  
Call-in User\_22 (443690\*\*\*\*)  
Call-in User\_23 (443418\*\*\*\*)  
Call-in User\_26 (443934\*\*\*\*)  
Call-in User\_27 (443216\*\*\*\*)  
Call-in User\_28 (410913\*\*\*\*)  
Call-in User\_3 (443306\*\*\*\*)  
Call-in User\_30 (484885\*\*\*\*)  
Call-in User\_31 (410948\*\*\*\*)  
Call-in User\_33 (443355\*\*\*\*)  
Call-in User\_34 (443895\*\*\*\*)  
Call-in User\_35 (301364\*\*\*\*)  
Call-in User\_36 (443991\*\*\*\*)  
Call-in User\_37 (443401\*\*\*\*)  
Call-in User\_38 (410528\*\*\*\*)  
Call-in User\_4 (443306\*\*\*\*)  
Call-in User\_42 (410528\*\*\*\*)  
Call-in User\_43 (443768\*\*\*\*)  
Call-in User\_45 (443789\*\*\*\*)  
Call-in User\_46 (443804\*\*\*\*)  
Call-in User\_47 (443613\*\*\*\*)  
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Call-in User\_49 (443415\*\*\*\*)  
Call-in User\_5 (443306\*\*\*\*)  
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9/28/2021 18:55	9/28/2021 19:40	46 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:17	9/28/2021 19:28	71 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:39	65 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:18	53 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:08	40 mins	Mobile app
9/28/2021 18:25	9/28/2021 18:47	22 mins	Mobile app
9/28/2021 18:34	9/28/2021 19:26	52 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:23	46 mins	Desktop app
9/28/2021 18:40	9/28/2021 19:32	53 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:32	9/28/2021 18:57	25 mins	Desktop app
9/28/2021 18:24	9/28/2021 18:56	33 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:08	32 mins	Desktop app
9/28/2021 18:42	9/28/2021 19:40	59 mins	Mobile app
9/28/2021 18:33	9/28/2021 19:11	38 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:40	62 mins	Desktop app
9/28/2021 18:27	9/28/2021 18:55	28 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:39	70 mins	Web app
9/28/2021 18:26	9/28/2021 19:36	71 mins	Desktop app
9/28/2021 18:31	9/28/2021 18:57	27 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:08	32 mins	Desktop app
9/28/2021 18:46	9/28/2021 19:40	55 mins	Web app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:10	36 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Desktop app
9/28/2021 18:36	9/28/2021 18:45	9 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 17:58	9/28/2021 19:40	103 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:40	62 mins	Desktop app
9/28/2021 18:49	9/28/2021 19:40	52 mins	Desktop app
9/28/2021 18:01	9/28/2021 19:41	100 mins	Desktop app
9/28/2021 18:07	9/28/2021 19:41	94 mins	Desktop app
9/28/2021 19:00	9/28/2021 19:40	41 mins	Mobile app
9/28/2021 18:31	9/28/2021 18:53	22 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:08	36 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:12	42 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:23	54 mins	Web app
9/28/2021 18:52	9/28/2021 19:40	49 mins	Desktop app
9/28/2021 18:11	9/28/2021 19:40	89 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:41	9/28/2021 19:40	60 mins	Mobile app

9/28/2021 18:30	9/28/2021 19:32	62 mins	Mobile app
9/28/2021 18:41	9/28/2021 19:40	60 mins	Mobile app
9/28/2021 18:37	9/28/2021 19:21	44 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:31	67 mins	Web app
9/28/2021 18:31	9/28/2021 19:30	59 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:08	37 mins	Desktop app
9/28/2021 18:17	9/28/2021 19:25	69 mins	Web app
9/28/2021 18:29	9/28/2021 19:08	39 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:11	35 mins	Web app
9/28/2021 18:32	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:43	9/28/2021 18:56	14 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Other app
9/28/2021 18:32	9/28/2021 19:40	68 mins	Other app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Other app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Other app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Other app
9/28/2021 18:03	9/28/2021 19:40	98 mins	Other app
9/28/2021 18:34	9/28/2021 19:40	66 mins	Other app
9/28/2021 18:36	9/28/2021 19:40	65 mins	Other app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Other app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Other app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Other app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Other app
9/28/2021 18:18	9/28/2021 19:40	83 mins	Other app
9/28/2021 18:40	9/28/2021 19:40	61 mins	Other app
9/28/2021 18:40	9/28/2021 19:40	61 mins	Other app
9/28/2021 18:41	9/28/2021 19:40	60 mins	Other app
9/28/2021 18:41	9/28/2021 19:40	60 mins	Other app
9/28/2021 18:42	9/28/2021 19:40	58 mins	Other app
9/28/2021 18:45	9/28/2021 19:40	56 mins	Other app
9/28/2021 18:45	9/28/2021 19:40	56 mins	Other app
9/28/2021 18:45	9/28/2021 19:40	56 mins	Other app
9/28/2021 18:22	9/28/2021 19:40	79 mins	Other app
9/28/2021 18:51	9/28/2021 19:40	50 mins	Other app
9/28/2021 18:51	9/28/2021 19:40	50 mins	Other app
9/28/2021 18:57	9/28/2021 19:40	44 mins	Other app
9/28/2021 19:14	9/28/2021 19:40	27 mins	Other app
9/28/2021 19:15	9/28/2021 19:40	26 mins	Other app
9/28/2021 19:17	9/28/2021 19:40	24 mins	Other app
9/28/2021 19:18	9/28/2021 19:40	23 mins	Other app
9/28/2021 18:24	9/28/2021 19:40	77 mins	Other app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Other app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Other app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Other app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Other app

9/28/2021 18:28	9/28/2021 19:40	73 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:21	43 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:15	46 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:18	51 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:17	45 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	69 mins	Mobile app
9/28/2021 18:48	9/28/2021 19:40	53 mins	Desktop app
9/28/2021 18:28	9/28/2021 18:51	24 mins	Desktop app
9/28/2021 19:24	9/28/2021 19:40	17 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:08	37 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:33	61 mins	Web app
9/28/2021 18:28	9/28/2021 19:40	72 mins	Web app
9/28/2021 18:27	9/28/2021 19:23	56 mins	Desktop app
9/28/2021 18:44	9/28/2021 18:52	8 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:31	55 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:39	63 mins	Desktop app
9/28/2021 18:44	9/28/2021 19:08	24 mins	Mobile app
9/28/2021 18:27	9/28/2021 19:08	41 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:06	9/28/2021 19:40	95 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:27	54 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:02	30 mins	Mobile app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:22	9/28/2021 19:35	73 mins	Desktop app
9/28/2021 18:40	9/28/2021 19:40	60 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:07	37 mins	Desktop app
9/28/2021 18:22	9/28/2021 19:40	79 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:35	70 mins	Mobile app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:25	58 mins	Mobile app
9/28/2021 19:05	9/28/2021 19:27	22 mins	Web app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Mobile app
9/28/2021 18:36	9/28/2021 19:40	65 mins	Desktop app
9/28/2021 18:13	9/28/2021 19:19	67 mins	Mobile app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:00	24 mins	Mobile app
9/28/2021 18:23	9/28/2021 19:40	78 mins	Desktop app
9/28/2021 18:40	9/28/2021 19:10	31 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:23	56 mins	Desktop app
9/28/2021 18:49	9/28/2021 19:18	29 mins	Desktop app
9/28/2021 18:21	9/28/2021 19:25	65 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:40	67 mins	Desktop app

9/28/2021 18:36	9/28/2021 19:07	31 mins	Mobile app
9/28/2021 18:37	9/28/2021 19:23	46 mins	Desktop app
9/28/2021 18:31	9/28/2021 18:38	7 mins	Desktop app
9/28/2021 18:40	9/28/2021 18:59	20 mins	Mobile app
9/28/2021 18:28	9/28/2021 19:14	47 mins	Web app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 19:12	9/28/2021 19:37	25 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:14	38 mins	Web app
9/28/2021 18:31	9/28/2021 18:55	25 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:16	44 mins	Mobile app
9/28/2021 18:03	9/28/2021 19:40	98 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:05	39 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:39	63 mins	Desktop app
9/28/2021 18:29	9/28/2021 18:55	27 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Desktop app
9/28/2021 18:55	9/28/2021 19:40	45 mins	Mobile app
9/28/2021 18:25	9/28/2021 19:35	70 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:45	9/28/2021 19:40	56 mins	Web app
9/28/2021 18:28	9/28/2021 19:40	73 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Web app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Mobile app
9/28/2021 18:22	9/28/2021 19:11	49 mins	Desktop app
9/28/2021 19:32	9/28/2021 19:40	9 mins	Mobile app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:38	72 mins	Web app
9/28/2021 18:39	9/28/2021 19:19	40 mins	Web app
9/28/2021 18:21	9/28/2021 19:40	80 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	73 mins	Desktop app
9/28/2021 18:30	9/28/2021 18:31	2 mins	Mobile app
9/28/2021 18:23	9/28/2021 19:40	77 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:25	59 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:44	9/28/2021 18:56	13 mins	Web app
9/28/2021 18:26	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Web app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:09	32 mins	Desktop app

9/28/2021 18:44	9/28/2021 19:40	57 mins	Mobile app
9/28/2021 17:53	9/28/2021 19:38	105 mins	Mobile app
9/28/2021 18:22	9/28/2021 19:18	56 mins	Desktop app
9/28/2021 18:24	9/28/2021 19:40	76 mins	Mobile app
9/28/2021 18:37	9/28/2021 18:41	5 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:02	31 mins	Mobile app
9/28/2021 19:26	9/28/2021 19:40	14 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:24	59 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Web app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Desktop app
9/28/2021 18:40	9/28/2021 19:07	28 mins	Web app
9/28/2021 19:13	9/28/2021 19:40	27 mins	Web app
9/28/2021 18:28	9/28/2021 19:16	49 mins	Web app
9/28/2021 18:33	9/28/2021 18:59	26 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:58	9/28/2021 19:13	15 mins	Desktop app
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9/28/2021 18:59	9/28/2021 19:33	35 mins	Mobile app
9/28/2021 18:31	9/28/2021 19:17	47 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:08	33 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:01	26 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Desktop app
9/28/2021 18:30	9/28/2021 18:54	24 mins	Desktop app
9/28/2021 18:46	9/28/2021 19:18	32 mins	Mobile app
9/28/2021 18:43	9/28/2021 19:13	30 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:45	9/28/2021 19:40	56 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 19:09	9/28/2021 19:19	11 mins	Web app
9/28/2021 18:48	9/28/2021 19:40	53 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:39	66 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:14	49 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Mobile app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:10	43 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:16	49 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:40	65 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:08	37 mins	Desktop app
9/28/2021 18:21	9/28/2021 19:08	48 mins	Desktop app

9/28/2021 18:22	9/28/2021 19:33	71 mins	Web app
9/28/2021 18:45	9/28/2021 19:40	55 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:09	44 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	73 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Mobile app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:39	9/28/2021 19:35	57 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:39	67 mins	Web app
9/28/2021 18:32	9/28/2021 19:07	36 mins	Desktop app
9/28/2021 18:15	9/28/2021 19:40	86 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:44	9/28/2021 19:07	24 mins	Desktop app
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9/28/2021 18:34	9/28/2021 19:40	67 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:21	47 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:34	62 mins	Web app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:13	44 mins	Desktop app
9/28/2021 18:21	9/28/2021 19:03	43 mins	Desktop app
9/28/2021 18:24	9/28/2021 18:50	27 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:24	9/28/2021 19:40	77 mins	Desktop app
9/28/2021 18:58	9/28/2021 19:07	10 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	67 mins	Web app
9/28/2021 18:31	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:43	9/28/2021 19:12	29 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:25	55 mins	Desktop app
9/28/2021 18:44	9/28/2021 19:40	57 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:09	37 mins	Mobile app
9/28/2021 18:28	9/28/2021 19:21	54 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:10	39 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:26	55 mins	Desktop app
9/28/2021 18:24	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:22	9/28/2021 19:40	79 mins	Desktop app
9/28/2021 18:44	9/28/2021 18:47	3 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:13	46 mins	Desktop app
9/28/2021 18:54	9/28/2021 19:21	28 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:11	42 mins	Desktop app

9/28/2021 18:39	9/28/2021 19:40	62 mins	Web app
9/28/2021 18:19	9/28/2021 19:35	77 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:22	49 mins	Desktop app
9/28/2021 19:11	9/28/2021 19:40	29 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Web app
9/28/2021 18:34	9/28/2021 19:37	64 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:25	9/28/2021 18:49	25 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:08	31 mins	Mobile app
9/28/2021 18:42	9/28/2021 19:40	59 mins	Web app
9/28/2021 18:38	9/28/2021 19:40	63 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:35	9/28/2021 19:39	65 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:27	55 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:06	35 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:44	9/28/2021 19:40	57 mins	Mobile app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:27	56 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:36	67 mins	Desktop app
9/28/2021 18:47	9/28/2021 19:40	54 mins	Other app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:19	9/28/2021 19:40	82 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:50	9/28/2021 19:34	45 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Mobile app
9/28/2021 18:27	9/28/2021 18:49	23 mins	Mobile app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:33	9/28/2021 19:05	32 mins	Desktop app
9/28/2021 19:06	9/28/2021 19:40	35 mins	Mobile app
9/28/2021 18:13	9/28/2021 19:40	87 mins	Desktop app
9/28/2021 18:41	9/28/2021 18:42	1 mins	Desktop app
9/28/2021 19:16	9/28/2021 19:40	25 mins	Web app
9/28/2021 19:15	9/28/2021 19:40	26 mins	Desktop app
9/28/2021 19:34	9/28/2021 19:37	3 mins	Mobile app
9/28/2021 18:24	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:10	44 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	70 mins	Mobile app
9/28/2021 18:39	9/28/2021 19:27	48 mins	Mobile app
9/28/2021 18:38	9/28/2021 19:34	56 mins	Desktop app



9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:16	9/28/2021 19:40	85 mins	Desktop app
9/28/2021 18:39	9/28/2021 19:08	29 mins	Mobile app
9/28/2021 18:28	9/28/2021 19:40	73 mins	Web app
9/28/2021 17:59	9/28/2021 19:40	102 mins	Web app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Mobile app
9/28/2021 18:01	9/28/2021 19:08	67 mins	Desktop app
9/28/2021 18:25	9/28/2021 18:53	29 mins	Desktop app
9/28/2021 18:44	9/28/2021 19:40	57 mins	Desktop app
9/28/2021 18:51	9/28/2021 19:40	50 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:17	48 mins	Desktop app
9/28/2021 18:53	9/28/2021 19:39	47 mins	Web app
9/28/2021 18:34	9/28/2021 19:04	30 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 19:05	9/28/2021 19:19	14 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:17	40 mins	Desktop app
9/28/2021 18:22	9/28/2021 19:25	64 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:23	56 mins	Desktop app
9/28/2021 18:25	9/28/2021 19:40	76 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Desktop app
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9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:43	9/28/2021 19:08	26 mins	Desktop app
9/28/2021 18:48	9/28/2021 19:31	43 mins	Mobile app
9/28/2021 18:34	9/28/2021 19:23	50 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Web app
9/28/2021 18:30	9/28/2021 19:08	38 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:23	49 mins	Web app
9/28/2021 18:30	9/28/2021 19:40	71 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:50	9/28/2021 19:12	23 mins	Mobile app
9/28/2021 18:31	9/28/2021 19:02	32 mins	Mobile app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:40	9/28/2021 19:40	61 mins	Web app
9/28/2021 18:52	9/28/2021 19:13	22 mins	Mobile app
9/28/2021 18:32	9/28/2021 19:31	59 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:22	55 mins	Web app
9/28/2021 18:39	9/28/2021 19:40	62 mins	Web app
9/28/2021 19:03	9/28/2021 19:17	15 mins	Mobile app
9/28/2021 18:47	9/28/2021 19:40	54 mins	Mobile app
9/28/2021 18:26	9/28/2021 19:06	41 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	73 mins	Desktop app

9/28/2021 18:40	9/28/2021 19:32	53 mins	Mobile app
9/28/2021 18:12	9/28/2021 19:14	63 mins	Desktop app
9/28/2021 18:30	9/28/2021 19:06	37 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:03	27 mins	Desktop app
9/28/2021 17:55	9/28/2021 19:40	106 mins	Web app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Web app
9/28/2021 18:29	9/28/2021 19:40	71 mins	Desktop app
9/28/2021 18:28	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	73 mins	Desktop app
9/28/2021 18:38	9/28/2021 19:25	47 mins	Desktop app
9/28/2021 18:26	9/28/2021 19:40	75 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:37	60 mins	Desktop app
9/28/2021 18:37	9/28/2021 19:04	28 mins	Mobile app
9/28/2021 18:19	9/28/2021 19:40	82 mins	Web app
9/28/2021 18:35	9/28/2021 19:08	33 mins	Desktop app
9/28/2021 18:22	9/28/2021 19:35	73 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Desktop app
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9/28/2021 18:34	9/28/2021 19:31	57 mins	Mobile app
9/28/2021 18:37	9/28/2021 19:26	49 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Desktop app
9/28/2021 18:36	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:31	9/28/2021 19:35	64 mins	Desktop app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:08	39 mins	Desktop app
9/28/2021 18:27	9/28/2021 19:40	74 mins	Web app
9/28/2021 18:32	9/28/2021 19:40	69 mins	Web app
9/28/2021 18:27	9/28/2021 19:38	72 mins	Mobile app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 18:48	9/28/2021 19:40	53 mins	Mobile app
9/28/2021 18:25	9/28/2021 19:08	43 mins	Desktop app
9/28/2021 18:05	9/28/2021 18:09	4 mins	Mobile app
9/28/2021 18:27	9/28/2021 18:30	3 mins	Web app
9/28/2021 18:37	9/28/2021 19:40	64 mins	Desktop app
9/28/2021 18:34	9/28/2021 19:40	66 mins	Mobile app
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9/28/2021 18:51	9/28/2021 19:40	50 mins	Mobile app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Web app
9/28/2021 18:31	9/28/2021 19:40	70 mins	Web app
9/28/2021 18:32	9/28/2021 19:31	59 mins	Web app
9/28/2021 18:35	9/28/2021 19:40	66 mins	Desktop app
9/28/2021 18:27	9/28/2021 18:41	14 mins	Mobile app
9/28/2021 18:33	9/28/2021 19:40	68 mins	Desktop app
9/28/2021 18:29	9/28/2021 19:40	72 mins	Desktop app
9/28/2021 19:13	9/28/2021 19:34	22 mins	Mobile app
9/28/2021 18:37	9/28/2021 19:07	30 mins	Web app
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9/28/2021 18:29	9/28/2021 19:40	72 mins	Mobile app

# FOLLOW UP RESPONSES

*See Attached*

## Equity, core services discussed during City Council COVID spending oversight hearing

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by Mikenzie Frost

Tuesday, October 5th 2021

**BALTIMORE (WBFF)** — The first of what's anticipated to be several hearings to examine how Baltimore City will spend hundreds of millions of dollars in federal stimulus money was held Tuesday and members of the Baltimore City Council got a crash course in how the application process will work and their role in the process.

A resolution sponsored by **City Council President Nick Mosby** sparked the Ways and Means Committee hearing Tuesday, Oct. 5 chaired by **Councilman Eric Costello**. Members of the committee heard from the chair of the newly created Mayor's Office of Recovery to explain the application process for nonprofits seeking funding from the \$641 million pot of federal dollars coming to Charm City from the American Rescue Plan Act.

By law, the money must be allocated by the end of 2024 and must be spent by the end of 2026. **Council President Nick Mosby** drilled his concerns about the money being spent equitably and ensuring the funds are distributed fairly.

"To ensure there is a strategic plan to get the biggest bang for our buck and biggest return on investment," Mosby said.

Volume 90%

There are guardrails and parameters for the funding and the nonprofits who ultimately get awarded a chunk of the federal money. **Shamiah Kerney, chief recovery officer of the Mayor's Office of Recovery Programs**, said there is a grading rubric of sorts when the department – the one tasked with making recommendations for spending – will include the equity aspect when weighing scores.

**Kerney** also said members of the council have the ability to use their positions to help back various nonprofits applying for funding. She said the **City Council President** will have the ability to endorse up to 15 nonprofits and each council member has 10 endorsements, along with the city comptroller.

The massive amount of funding comes as some members of the council questioned the best method of investment; **Councilman Costello** said he wanted to see the City spend the money to help get the core services of Baltimore back on track, like trash and other 311-related services.

“Currently this city, we don’t deliver core services,” **Costello** said. “This stream of funding is an opportunity to not reinvent the wheel.”

**Bob Cename**, Baltimore’s budget director, cautioned members from spending too much of the money on new programs, warning they should leave enough of the federal, one-time infusion of cash to help offset any impacts on the general fund budget.

He said Fiscal Year 2023 could continue to be impacted by the COVID-19 pandemic, leaving the city in a position of benefit from the federal cash influx. He also reminded members that the Blueprint for Maryland’s Future

- the Kirwan education plan - kicks in next year, requiring more money to be pumped into the Baltimore City Public School System.

The two and a half hour hearing ended after most council members asked several questions about the timing of the allocations, how the city will define equity, who will make the award decisions, and their role in the entire process. **Councilman Costello** said he wanted to bring the committee back in two weeks to get more information from the Scott Administration about the process and what can be done to utilizing the ARP Act money to boost city revenue.

## Baltimore City Council pleads for federal stimulus money to restore core city services

By EMILY OPILO

**BALTIMORE SUN** |

OCT 05, 2021 AT 4:10 PM

Baltimore City Council **got its first chance** to weigh in publicly on how the city's \$641 million in American Rescue Plan funding should be spent and urged city officials to eliminate backlogs for existing city services as well as equitably allocating the money.

The city's newly created Office of Recovery Programs is responsible for reviewing applications and distributing the funding allocated to the city by Congress earlier this year as part of a coronavirus relief package. The application process in Baltimore is currently underway both for city agencies and nonprofits, but no recipients have been announced despite the first half of the funding arriving in May.

City Council has little authority over the distribution, which has been controlled by the administration of Mayor Brandon Scott, but the board recently introduced legislation calling for quarterly and annual updates on the spending process. The legislation is still pending, but the Ways and Means Committee held the first hearing Tuesday.

The city's top officials have lobbied for ARP money to be used for "transformative" projects. **Council President Nick Mosby** reiterated that goal, saying the funding needed to be spent to ensure "the biggest return on investment for communities that have been underserved for far too long."

But several of Mosby's fellow council members argued there are basic city services with yearslong backlogs that could be drastically improved with the funding.



**Councilman Eric Costello**, who represents an area of South Baltimore as well as downtown, said he will walk away from the process frustrated if the city doesn't figure out a way to better deliver basic city services.

"When it takes seven years to get a tree trimmed, that's a problem," he said. "This stream of money is an incredible opportunity to not overthink and not recreate the wheel and to fix things we're already doing."

**Council Vice President Sharon Green Middleton** concurred. The biggest issue in her northwest Baltimore district is illegal dumping, she said. But city officials have struggled to get their arms around it and fine violators.

"There's a desperate need for cameras," she said. "We have to find a way ... to make sure we are catching them and watching them."

Costello asked whether the city has a prioritized list of backlogs in core city services. Officials at the hearing were unable to provide one. The councilman also asked whose job it is to propose ARP funding to cover such backlogs.

**Budget Director Bob Cename** said it was his responsibility to bring such issues to the mayor and chief administrator.

"I'm glad director Cename is stepping up and saying, 'Hey, I'm that person,' but I don't like that there's one person," said **Councilwoman Danielle McCray**, who represents East Baltimore. "I feel the administration should have this stuff identified. We don't have street sweeping. Bulk trash is modified. We should know right now some of these funds should be going to getting our services back on line."

The application process created by the Office of Recovery Programs is largely agency driven. Agency leaders were asked to submit proposals for funding of at least \$250,000. Staff members have begun reviewing proposals first to determine that they are eligible and then scoring them with a rubric that includes the public good they will generate, risk factors, performance measures and the project's impact on equity. Equity is weighted most heavily.

Several council members emphasized the importance of equity in the application review process. **Mosby** asked how staff reviewing applications have been trained to understand what equity means.

**Shamiah Kerney**, head of the Office of Recovery Programs, said staff are instructed to weigh how a proposal would help underserved communities. The office is also talking to applicants about how to track the outcomes of their projects by neighborhood, gender, race and other statistics to assess equitable outcomes, she said.

“I am keenly aware that we can’t just talk about equity,” she said. “We have to show our return on investment. The way we establish performance measures is part of that process.”

**Mosby** said he had a “major concern” about whether applicants are “going to do the leg work in communicating what equity looks like.”

“We talk about it (equity) in the city a lot today, but we have actually not come full circle to implement it in regular operations of city government,” he said.

**Mosby** also objected to a nonprofit representative serving on the panel that reviews nonprofit applications for ARP funding. The group should be made up of experts on equity and inclusion, he said.

The first announcements about ARP funding recipients will come later this month, city officials said.

**CITY OF BALTIMORE  
COUNCIL BILL 21-0062R  
(Resolution)**

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Introduced by: President Mosby and Councilmembers Costello, Middleton, McCray, Conway, Schleifer, Stokes, Burnett, Ramos, Torrence, Bullock, Cohen

Introduced and read first time: September 13, 2021

Assigned to: Ways and Means Committee

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REFERRED TO THE FOLLOWING AGENCIES: City Solicitor, Department of Finance, City Administrator, Mayor's Office of Recovery Programs

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A RESOLUTION ENTITLED

1 A COUNCIL RESOLUTION concerning

2 **American Rescue Plan Quarterly Oversight Hearings**

3 FOR the purpose of calling for quarterly budget oversight hearings regarding the disbursement  
4 and management of \$641 million in federal funding to the City of Baltimore through the State  
5 and Local Fiscal Recovery Fund to improve transparency and accountability for the pivotal  
6 task of responding to the economic impact of the COVID-19 pandemic.

7 **Recitals**

8 The COVID-19 global pandemic has had devastating economic consequences – pushing  
9 individuals and families further into poverty, hurting local economies, forcing families to make  
10 tough decisions regarding their basic needs, and straining the budgets of local governments.  
11 American Rescue Plan (“ARP”) funding can help stabilize local businesses, provide critical  
12 investments, and address systemic inequalities. These funds represent a historic opportunity to  
13 support the City's efforts in addressing historic inequities and promoting inclusive economic  
14 growth.

15 Therefore, these funds must be spent equitably and prudently to improve the lives of  
16 historically neglected communities in Baltimore City and residents most impacted by COVID-19.  
17 It is the duty of the City Council to ensure that the community is aware of what investments  
18 federal funds are supporting and how funds are being used to support vulnerable City residents.  
19 Through ARP funding, the City has the opportunity to address long-time challenges and  
20 disparities that have been exacerbated by the ongoing COVID-19 pandemic.

21 The Council must ensure that information is made publicly available regarding how ARP  
22 funds are being spent, how many jobs are being created or preserved through the use of the funds,  
23 where investments are being made, and how the funds are advancing equity and addressing  
24 systemic inequities. Quarterly oversight hearings will help ensure that the Mayor's Office of  
25 Recovery Programs, agency charged with the City's recovery-plan spending, clearly details the  
26 goals of ARP expenditures, allocates funds to projects that alleviate the negative economic  
27 impacts of COVID-19, addresses inequities, administers funds in a timely manner, dutifully  
28 tracks spending, and provides spending statements to the public.

EXPLANATION: Underlining indicates matter added by amendment.  
~~Strike out~~ indicates matter deleted by amendment.

**Council Bill 21-0062R**

1       **NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE**, That the City  
2 Council calls for quarterly budget oversight hearings regarding the disbursement and  
3 management of \$641 million in federal funding to the City of Baltimore through the State and  
4 Local Fiscal Recovery Fund to improve transparency and accountability for the pivotal task of  
5 responding to the economic impact of the COVID-19 pandemic.

6       **AND BE IT FURTHER RESOLVED**, That a copy of this Resolution be sent to the Mayor, the  
7 Chief Recovery officer of the Mayor's Office of Recovery Programs, the Chair of the Community  
8 Oversight Taskforce Commissioners, and the Mayor's Legislative Liaison to the City Council.