



Crown Castle
10980 Grantchester Way,
4th Floor
Columbia, MD 21044

October 22, 2024

Councilman Mark Conway
100 Holliday Street, Suite 551
Baltimore, MD 21202

Dear Councilman Mark Conway,

Thank you for your invitation to participate in a council hearing to discuss recent safety issues with Baltimore's underground infrastructure. Unfortunately, Crown Castle is unable to attend due to prior commitments. Please accept this letter in place of our in-person testimony.

For 30 years, Crown Castle has worked around the country to build and maintain telecommunications infrastructure. We own and operate a comprehensive portfolio of communications infrastructure. In Baltimore, we have 25 towers, 2,265 small cells on air or contracted, and 365 miles of fiber—both underground and aerially. It all works together to meet unprecedented demand. We partner with wireless carriers, businesses, governments, and communities to make sure they have access to essential data, technology, and wireless service. Whenever you make a call, use an app on your phone, or stream music and video, it's likely that you're using Crown Castle's infrastructure without even realizing it. In fact, our network provides connectivity to nearly 94% of Baltimore residents.

As tenants of the conduit system, the safety of the city's underground infrastructure is of vital importance to our employees and contractors who access the systems, as well as our tenants who rely on our network in Baltimore to move critical data across the country. These most recent fires impacted many of our customers that provide essential services, from hospitals, to wireless operators, to public schools and financial institutions. We hope that the city will investigate the cause of these fires so that they can be prevented in the future. We also welcome the opportunity to work with the city to develop an emergency response plan that expediently addresses the needs of telecommunications tenants after the threat to life and property has been addressed.

We would like to thank the Council for hosting this important hearing to improve the safety of the city's underground infrastructure and look forward to continued collaboration to ensure the Baltimore is safe and that residents and businesses have the connectivity they rely on.

Sincerely,

A handwritten signature in black ink that reads 'Ashley Greenspan'.

Ashley Greenspan
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