



BALTIMORE CITY COUNCIL PUBLIC SAFETY COMMITTEE

Mission Statement

On behalf of the Citizens of Baltimore City, the Public Safety Committee will be responsible for matters concerning public safety, including, but not limited to, emergency preparedness, police services, fire/EMS, & their administrative functions.

The Honorable Mark Conway

CHAIR

PUBLIC HEARING

2/10/2026

1:00PM

CLARENCE "DU" BURNS COUNCIL CHAMBERS

LO25-0006

***Baltimore City Fire Department & Emergency
Medical Services Operations & Oversight***

City Council Committees

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Danielle McCray - Chair
Isaac “Yitzy” Schleifer – Vice Chair
Sharon Green Middleton
Paris Gray
Antonio Glover

*Staff: Paroma Nandi
(Paroma.Nandi@baltimorecity.gov)*

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*Staff: Ethan Navarre
(Ethan.Navarre@baltimorecity.gov)*

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Ryan Dorsey
James Torrence
John Bullock
Odette Ramos

*Staff: Marguerite Currin
(Marguertie.Currin@baltimorecity.gov)*

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Ryan Dorsey
Sharon Green Middleton
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*Staff: Ethan Navarre
(Ethan.Navarre@baltimorecity.gov)*

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Paris Gray
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*Staff: Anthony Leva
(Anthony.Leva@baltimorecity.gov)*

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Phylicia Porter

*Staff: Juliane Jemmott
(Juliane.Jemmott@baltimorecity.gov)*

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Zac Blanchard
Jermaine Jones
Odette Ramos

*Staff: Juliane Jemmott
(Juliane.Jemmott@baltimorecity.gov)*

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John Bullock - Vice Chair
Zac Blanchard
Jermaine Jones
Odette Ramos

Staff: Ethan Navarre (Ethan.Navarre@baltimorecity.gov)



PUBLIC SAFETY COMMITTEE

The Honorable Mark Conway
CHAIR

Legislative Oversight Hearing

LO25-0006

Legislative Oversight

Baltimore City Fire Department & Emergency Medical Services Operations & Oversight

For the purpose of inviting representatives from the Fire Department, Office of Emergency Management, 911 call center, and Emergency Medical Services (EMS) to discuss their operations, apparatus, equipment, hiring, training, and safety.

BACKGROUND

During the Department’s previous report to the Committee on May 6, 2025, it shared a number of notable challenges and initiatives related to its physical infrastructure. Among its challenges, the Department discussed issues affecting its apparatus and vehicles including repair delays, on account of national parts shortages and skilled labor constraints, and fleet replacement challenges, on account of prolonged build times and increased costs impacting the standard 20-year replacement cycle.

On its initiatives, the Department identified a number of ongoing “ARPA” projects including gender neutral bathroom renovations; upgrades to breathing apparatuses (with a planned 2024 upgrade); hose replacements, and improvements to forcible entry tools. The Department also highlighted a number of capital improvements it was undertaking to engine houses around the city.

The Department also highlighted five community risk reduction efforts it was currently undertaking:

- **“Historical Data Analysis:** Using fire incident trends to focus prevention efforts.
- **Targeted Home Visit Strategy:** Dashboard-driven adjustments to prioritize high-risk neighborhoods.
- **Life Safety Challenges:** Addressing major risk factors such as smoking in bed and hoarding conditions.
- **Fire Trend Response:** Operational strategies adjusted based on evolving fire causes and community risks.
- **65+ Population Focus:** Enhanced smoke alarm installations for older adults, including devices for visually and hearing-impaired residents.”

The Department also addressed its administration and emergency response efforts, including by highlighting:

- The full staffing of the 911 emergency call center;
- The 92% of all 911 calls answered within 15 seconds;
- The greatest amount of fire suppression responses occurring in districts 9, 11, and 12;
- The diversion of 911 calls needing a behavioral health response; and,
- The distribution of leave-behind naloxone kits.

FISCAL NOTE

In FY 2026, the Department is budgeted to spend \$362,232,566, with its largest expenditures being salaries, at \$183,441,430, and “other personnel costs, at \$97,997,988.

Among the Department’s services, funds are primarily spent on Fire Suppression and Emergency Rescue, with a total FY 2026 budget of just over \$209 million. This service dwarfs others with the next highest spending service, Emergency Medical Services, only accounting for \$72 million; however, the Department’s FY 2026 budget is smaller than its actual FY 2024 budget of about \$215 million. In contrast, over the same period, the budget for Emergency Medical Services grew by about \$3 million.

REPORTING AGENCIES

- Baltimore City Fire Department

Analysis by: Ethan Navarre
Analysis Date: 11/13/2025

Direct Inquiries to: ethan.navarre@baltimorecity.gov

BALTIMORE CITY COUNCIL



PUBLIC SAFETY COMMITTEE

LO25-0006

*Baltimore City Fire Department & Emergency
Medical Services Operations & Oversight*

Agency Reports



FIRE DEPARTMENT QUARTERLY COUNCIL BRIEFING

Fiscal Year 2025



Brandon M. Scott
Máyor

TABLE OF CONTENTS

- Logistics
 - Apparatus & Vehicles Delivery
 - Station Renovation
 - Facility Inspection
- 911 & Fire Communications
- Operations
 - Activities, Partnerships
 - Inspections
 - Structure Fires in Target Enforcement Zones
 - Code X/ Vacant Initiatives Inspections
- Office of the Fire Marshal
- Safety & Risk Management
- Human Resources
- Fire Academy
- EMS Operations
- Tele911
- Nurse Navigation
- Behavioral Health Diversion
- EMS Clinical Metrics
- Chase Car Pilot Program
- Population Health





COMMAND STAFF

Chief James W. Wallace

Assistant Chief John F. Eid

- Operations

Assistant Chief Shontee L. Hart

- Administration

Assistant Chief Dante P. Stewart

- Support Services and Community Risk Reduction

Assistant Chief James U. Matz

- Emergency Medical Services

Executive Assistant Chief Kensington W. White III



Brandon M. Scott
Mayor

APPARATUS

- **Recent Deliveries (FY-25 to present):** : 6 Engines, 2 Trucks, and 34 Medic Units received
- **Upcoming Deliveries (FY-26/27):** 9 Engines, 4 Trucks, 2 Elevated Platform Units, 6 Medic Units, 1 POD Unit
- **Fleet Replacement:** Increasing difficulty in maintaining the recommended 20-year replacement cycle due to extended build times and increased cost; currently replacing vehicles that are 10 years old



OPERATIONS DIVISION



OPERATIONS

BCFD Suppression Unit Breakdown:

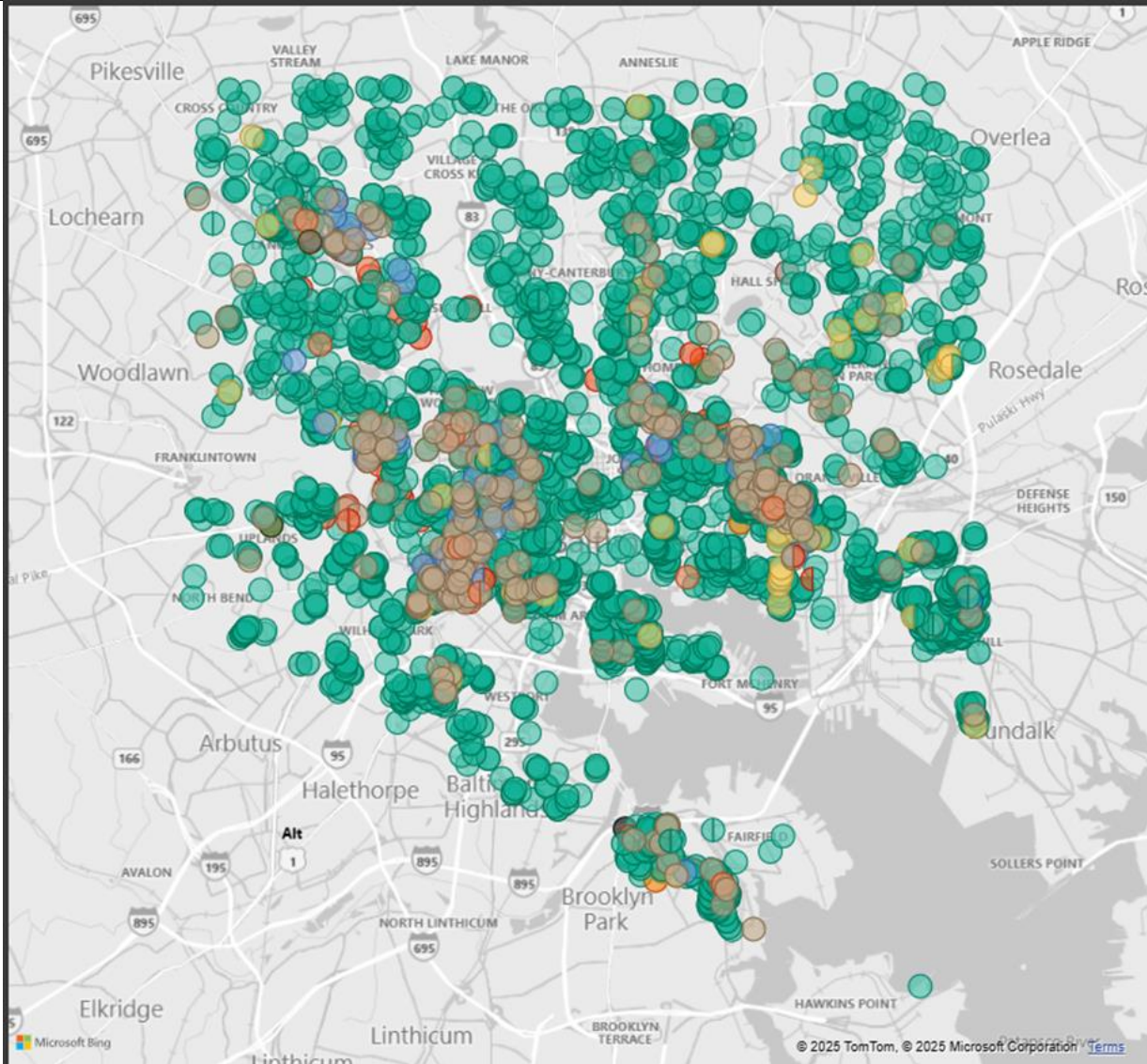
- 39 Fire Stations
- 4 Deputy Chiefs – Shift Commanders
- 24 Battalion Chiefs
- 32 Engine Companies
- 17 Truck Companies
- 3 Rescue Squads
- 1 Heavy Rescue
- Multiple Special Operations Units: HazMat, Decon, Fire Boats, Dive, Collapse, Air Flex

OPERATIONS UNITS – INSPECTIONS



OPERATIONS UNITS – INSPECTIONS

FY 2024



Total Inspections

57374

Code-X Addresses

2095

Vacant Addresses

3513

Placards Installed

2,401

Alarms Inspected

40,187

Alarms Installed

7,488

Unsecured Addresses

1061

Date

7/1/2023

6/30/2024

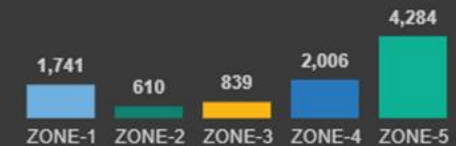
Zone

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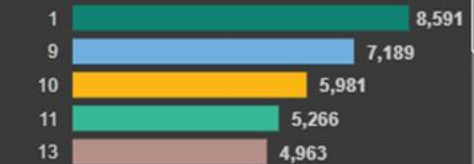
Battalion

All

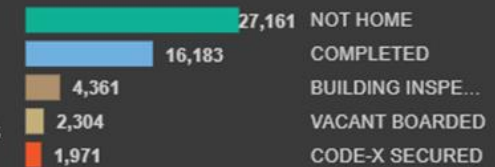
Inspections by TEZ



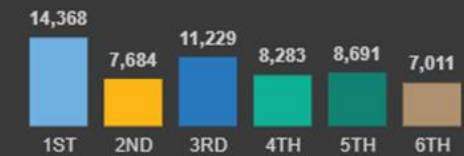
Inspections by Council District



Inspections by Disposition

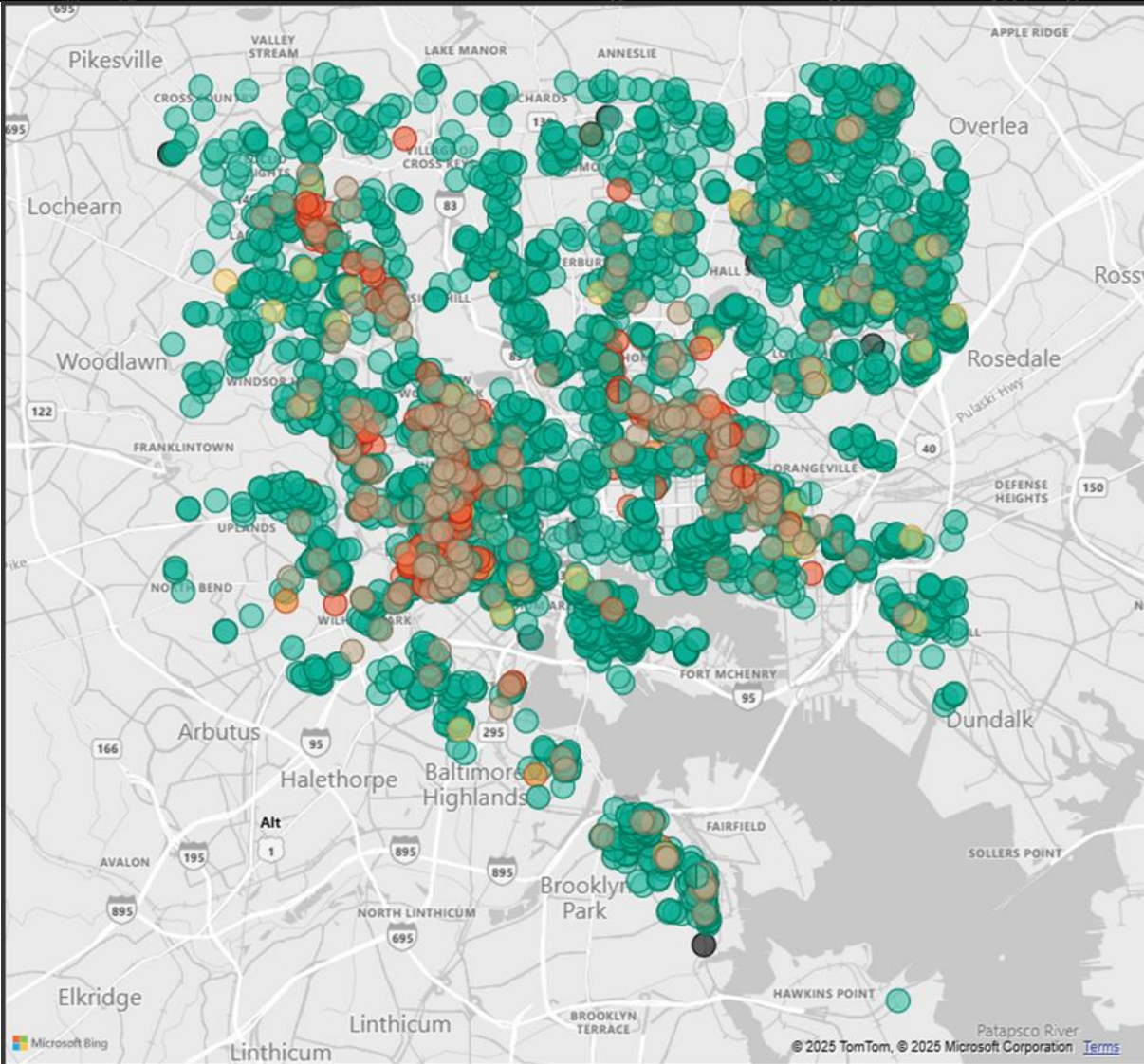


Inspections by Battalion



OPERATIONS UNITS – INSPECTIONS

FY 2025



Total Inspections

59540

Code-X Addresses

1202

Vacant Addresses

3181

Placards Installed

826

Alarms Inspected

45,471

Alarms Installed

8,025

Unsecured Addresses

755

Date

7/1/2024

6/30/2025

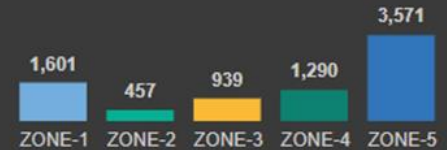
Zone

All

Battalion

All

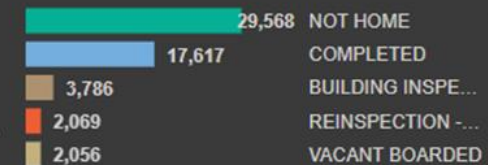
Inspections by TEZ



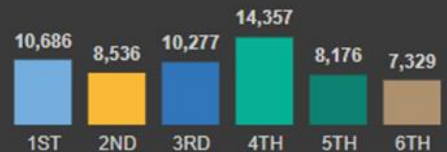
Inspections by Council District



Inspections by Disposition

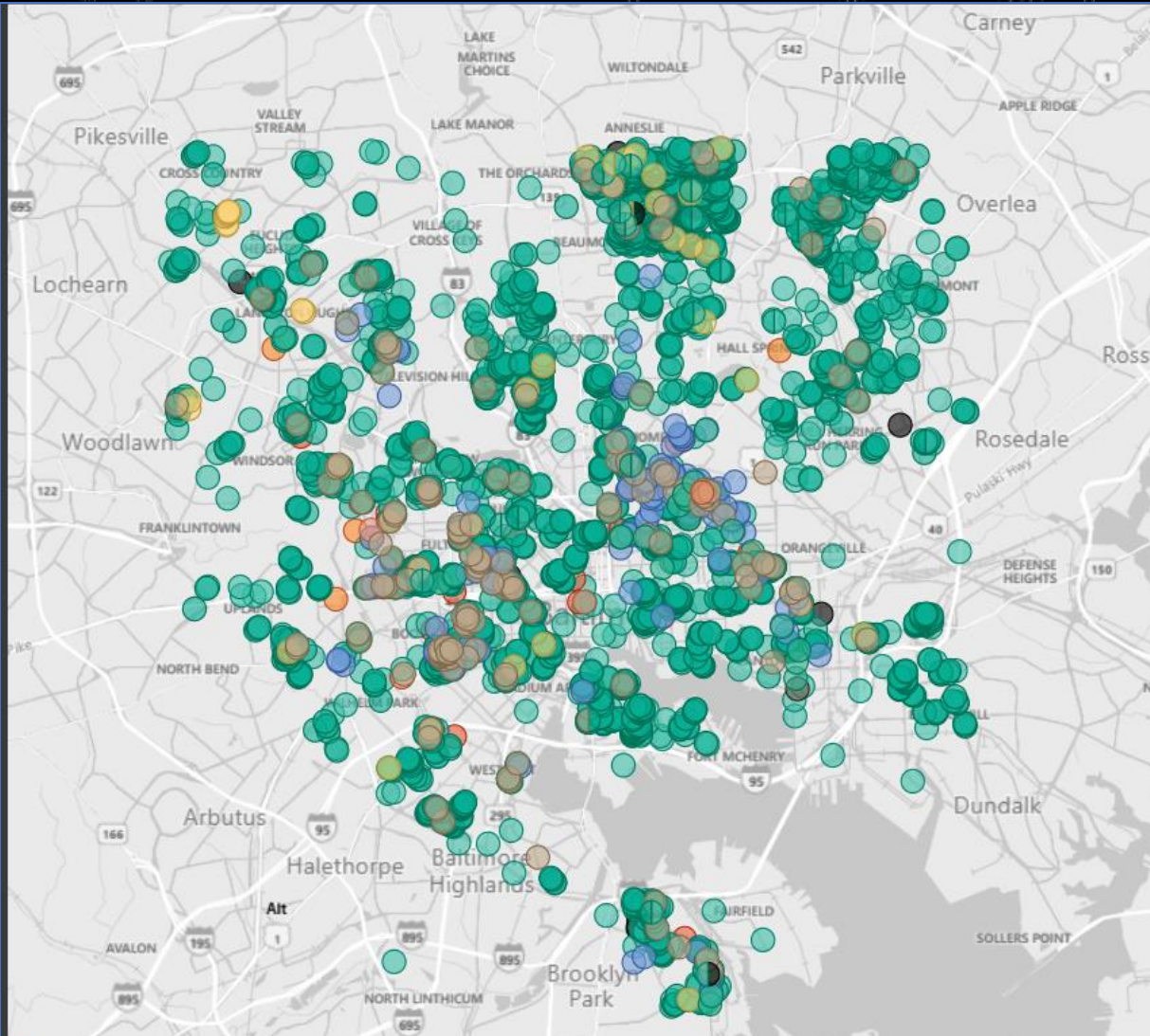


Inspections by Battalion



OPERATIONS UNITS – INSPECTIONS

FY2026 Q1



Total Inspections

20101

Code-X Addresses

223

Vacant Addresses

752

Placards Installed

76

Alarms Inspected

12,565

Alarms Installed

2,167

Unsecured Addresses

167

Date

7/1/2025

9/30/2025

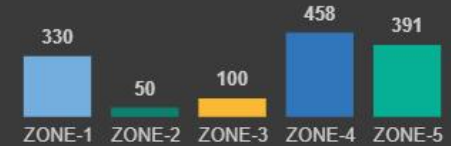
Zone

All

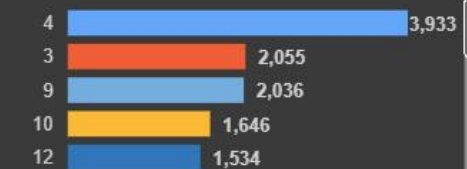
Battalion

All

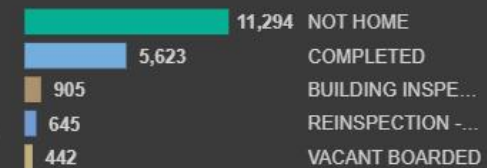
Inspections by TEZ



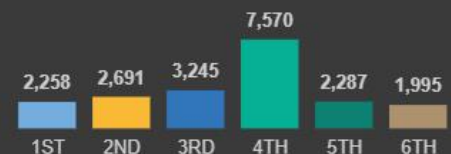
Inspections by Council District



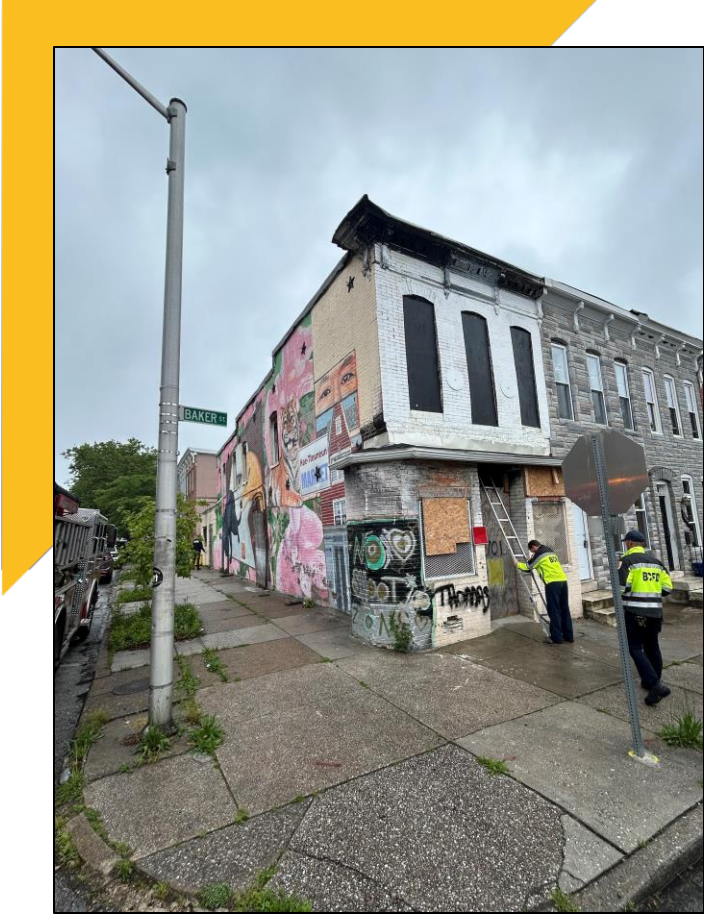
Inspections by Disposition



Inspections by Battalion



Code X / Vacant Initiatives Inspections



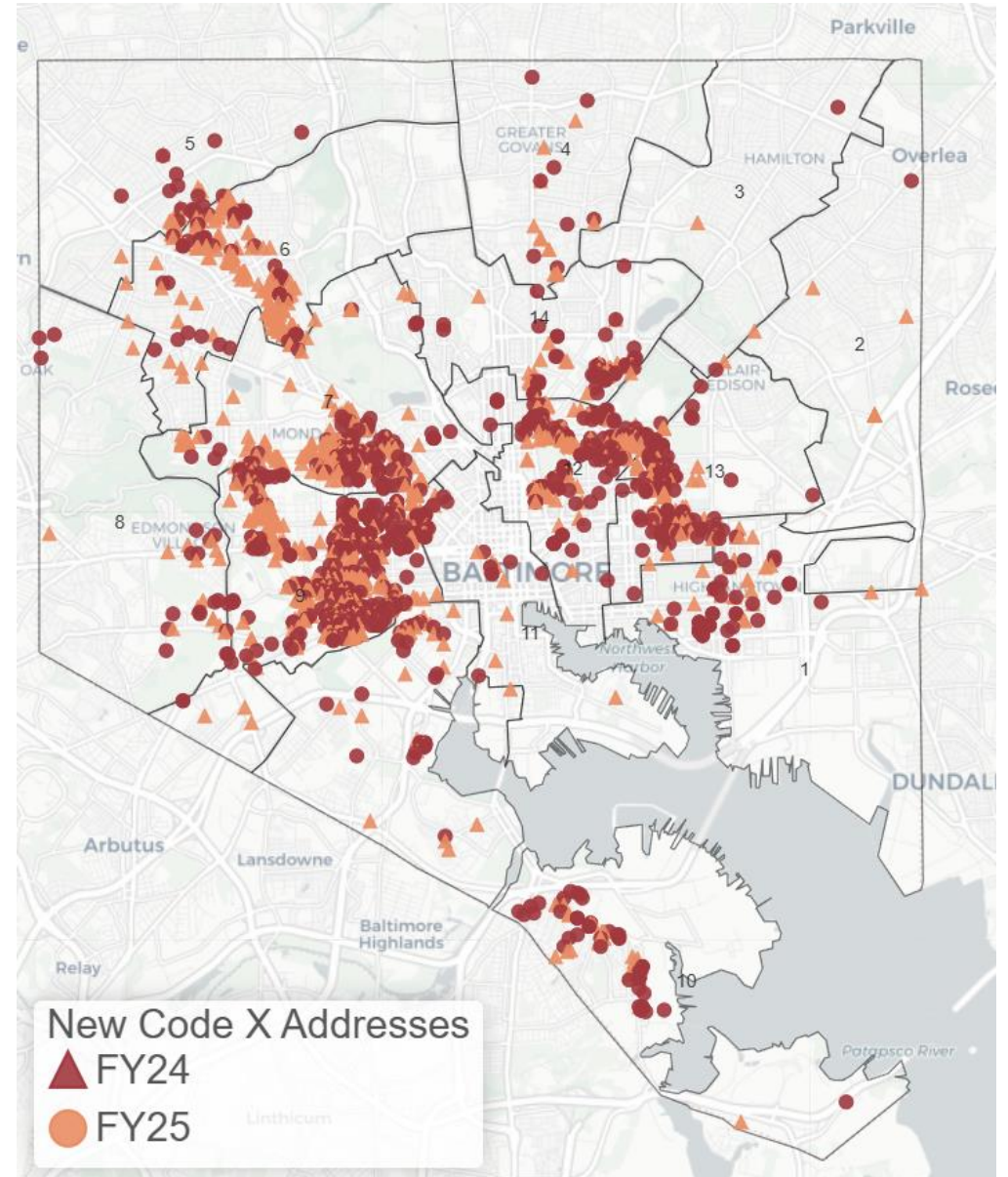
Code X Address Inspections

FY24 vs FY25

As of Date	Total Active Code X Addresses	% Change
6/30/2024	4393	
6/30/2025	5367	22.17%

Fiscal Year	Newly Identified Code X	% Change
FY24	1568	
FY25	1222	-22.06%

New Code X Entries by Fiscal Year



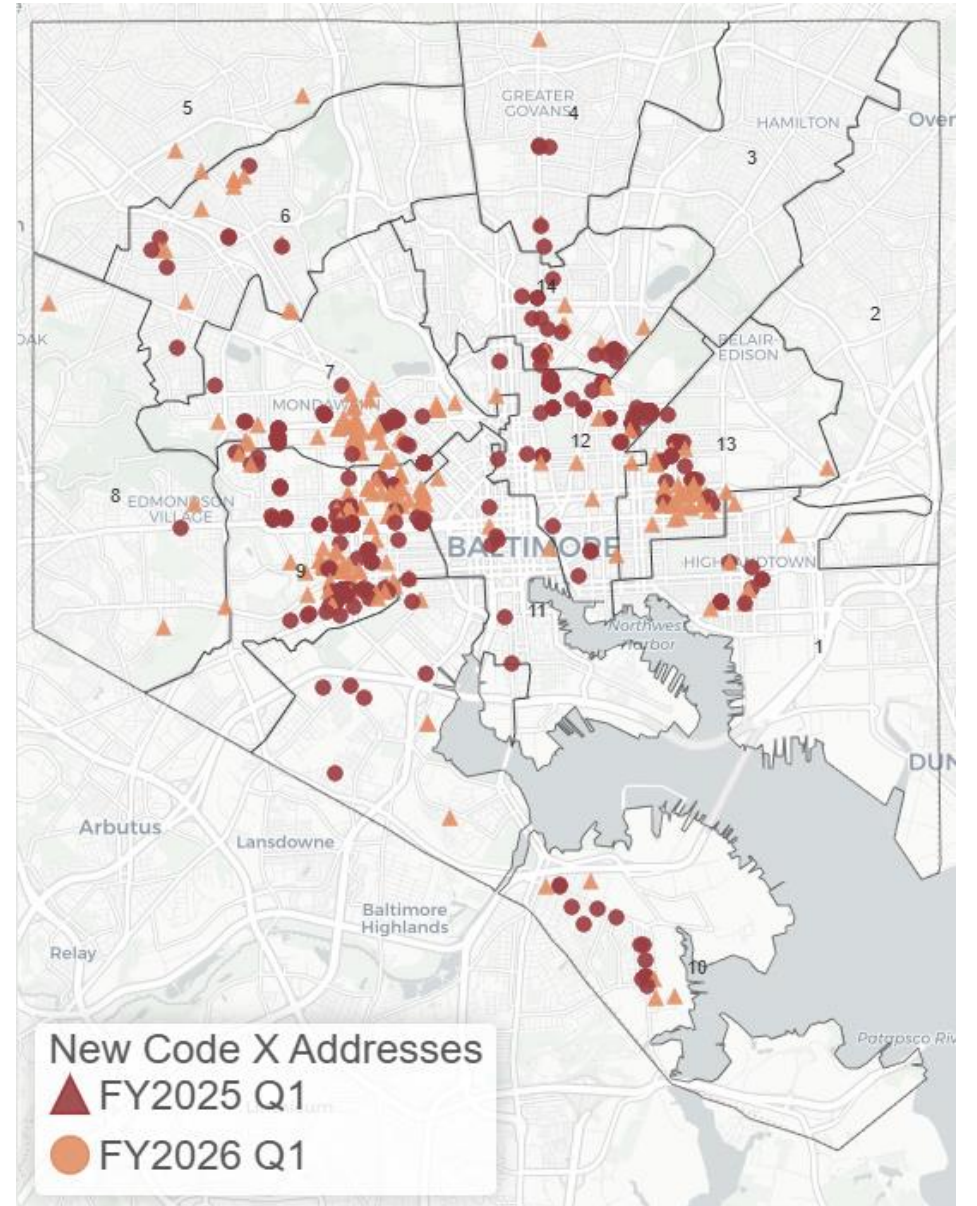
Code X Address Inspections

FY25 Q1 vs. FY26 Q1

As of Date	Total Active Code X Addresses	% Change
9/30/2024	4636	
9/30/2025	5605	20.90%

Fiscal Year	Newly Identified Code X	% Change
FY25 Q1	278	
FY26 Q1	280	0.71%

New Code X Entries by Fiscal Quarter



OPERATIONAL PROGRESSION



Preparation Response Mitigation Evaluation

- Continue to build new partnerships and strengthening existing relationships with partner agencies and surrounding jurisdictions
- Adaptive Training through *FOCAS LAB (Fire Officer Command and Simulation)*
- Evaluating our responses through *After Action Reviews*
- Leveraging what we learn through ongoing evaluations to strengthen our approach and consistently achieve more favorable outcomes
- ADASHI LiveView/Notify Programs
- Updated Command Worksheets

After Action Reviews / ADASHI / Command Worksheets

After Action Reports

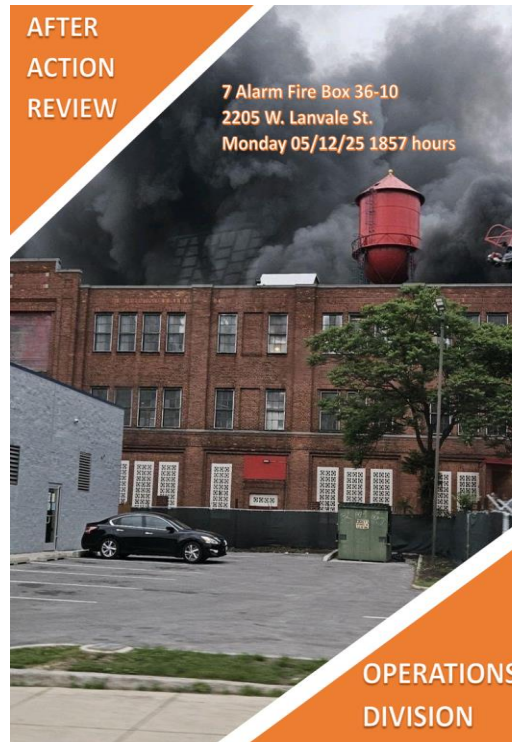
- Incident information is supplied by Fire Communications and forwarded to the responsible Battalion and Deputy Chief for evaluation.
- AAR is then reviewed by Operations for comment and training information
- AAR is then published department wide

18 Apple iPad Pros purchased and loaded with software to assist on incidents with real time up to date and accurate information.

- Adashi (Real time CAD and Incident info)
- ERG (Haz-Mat Information)
- Askrail (Rail Car Information)
- Rail Crossing Locator (Identifies the owner)
- Insight (Interpretation Service)
- 311 App (Squatter reports, board up requests, etc...)

Updated Command Worksheets.

- Provides an updated worksheet reflecting BCFD policy and industry best practice.
- Helps maintain continuity in incident management.



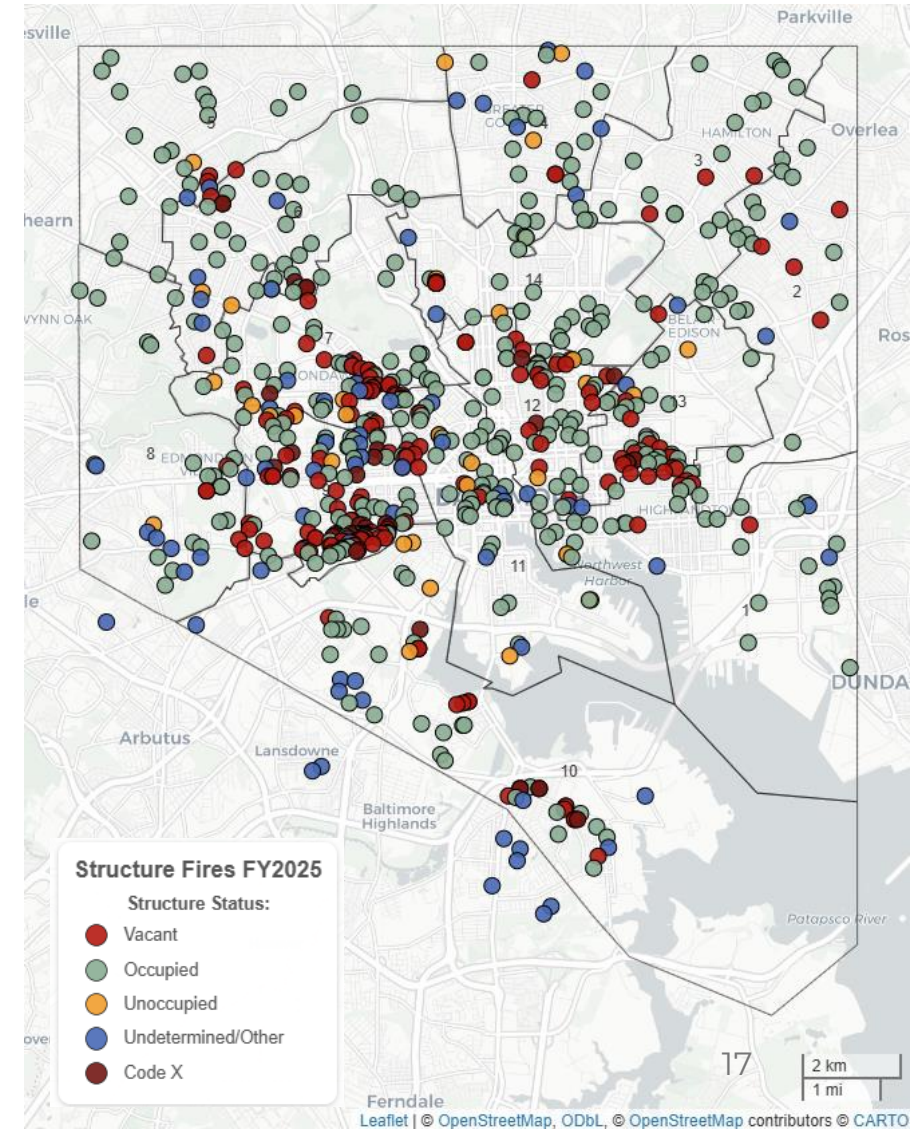
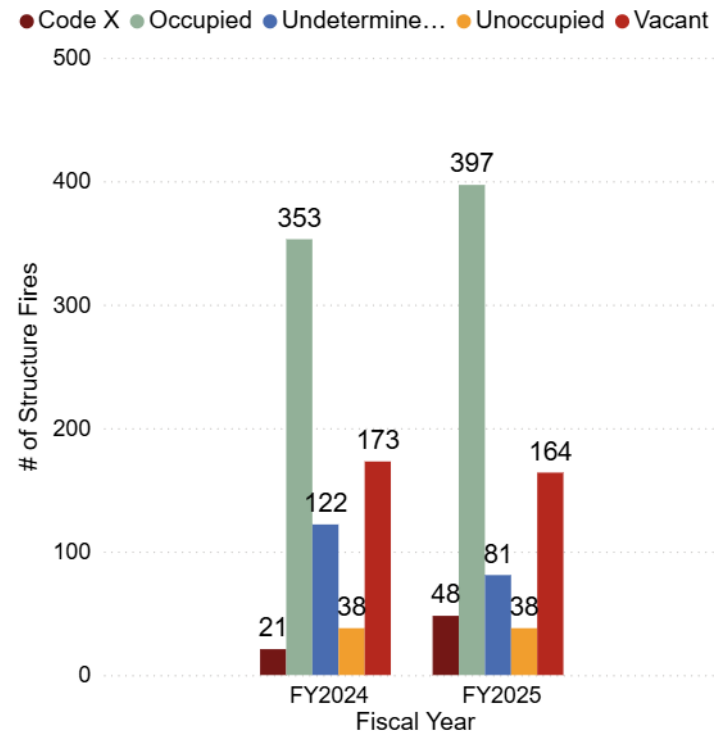
STRUCTURE FIRES



STRUCTURE FIRES BY STRUCTURE STATUS

FY24 vs. FY25

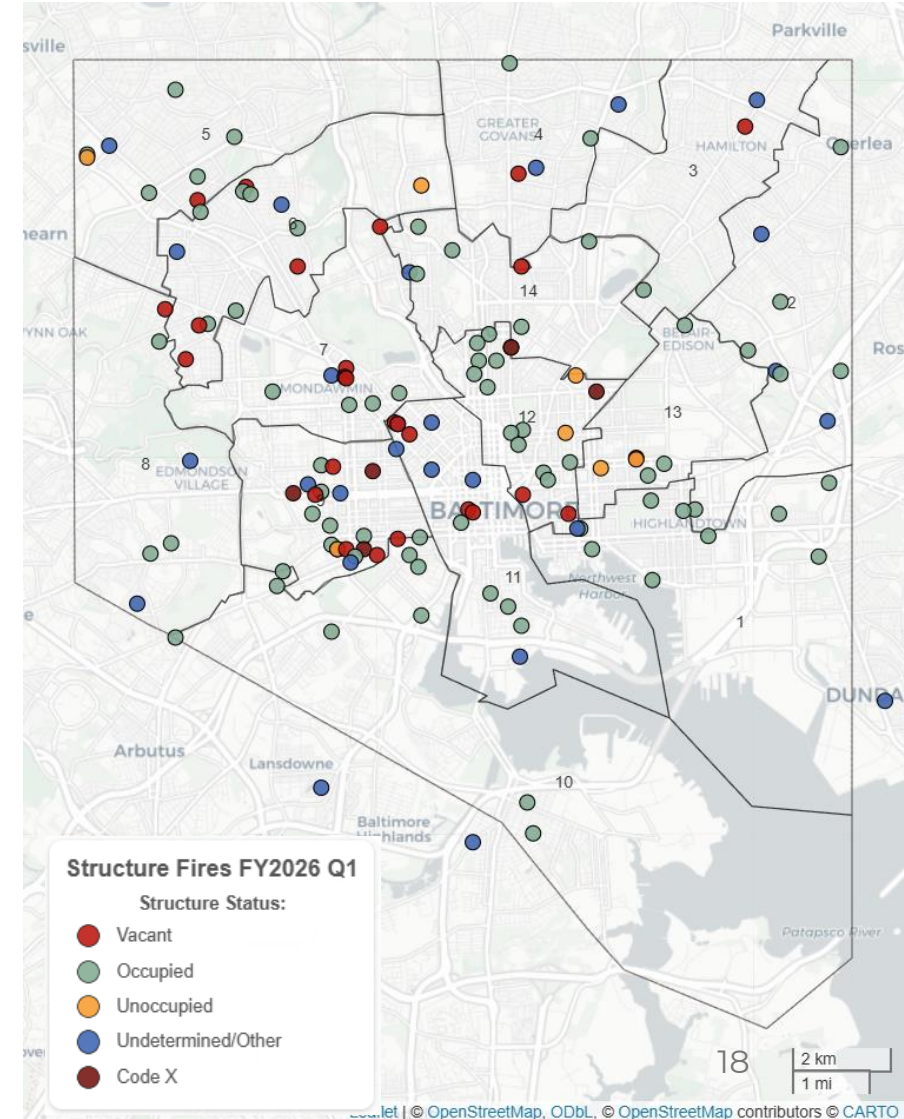
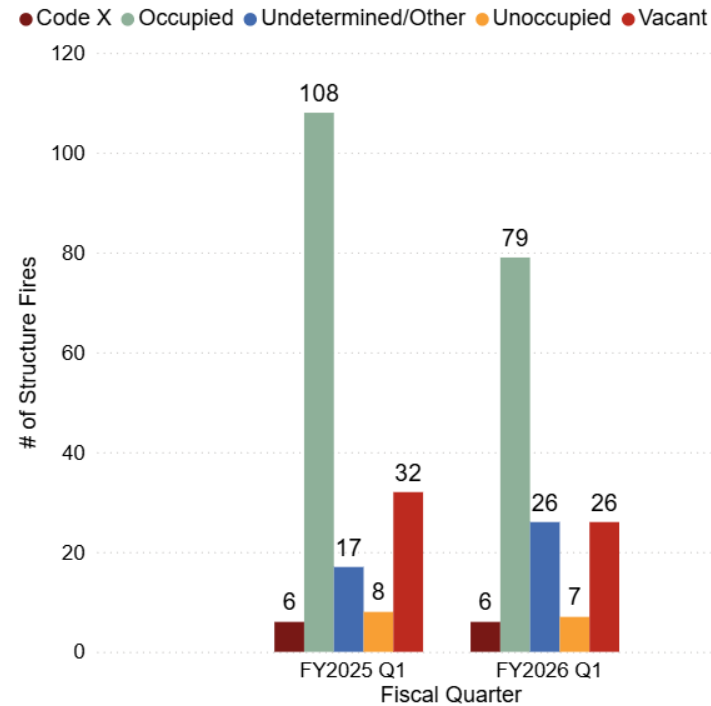
Structure Status	FY24	FY25	YoY %	Total
Code X	21	48	128.57%	69
Occupied	353	397	12.46%	750
Undetermined/ Other	122	81	-33.60%	203
Unoccupied	38	38	0%	76
Vacant	173	164	-5.20%	337
Grand Total	707	728	2.97%	1435



STRUCTURE FIRES BY STRUCTURE STATUS

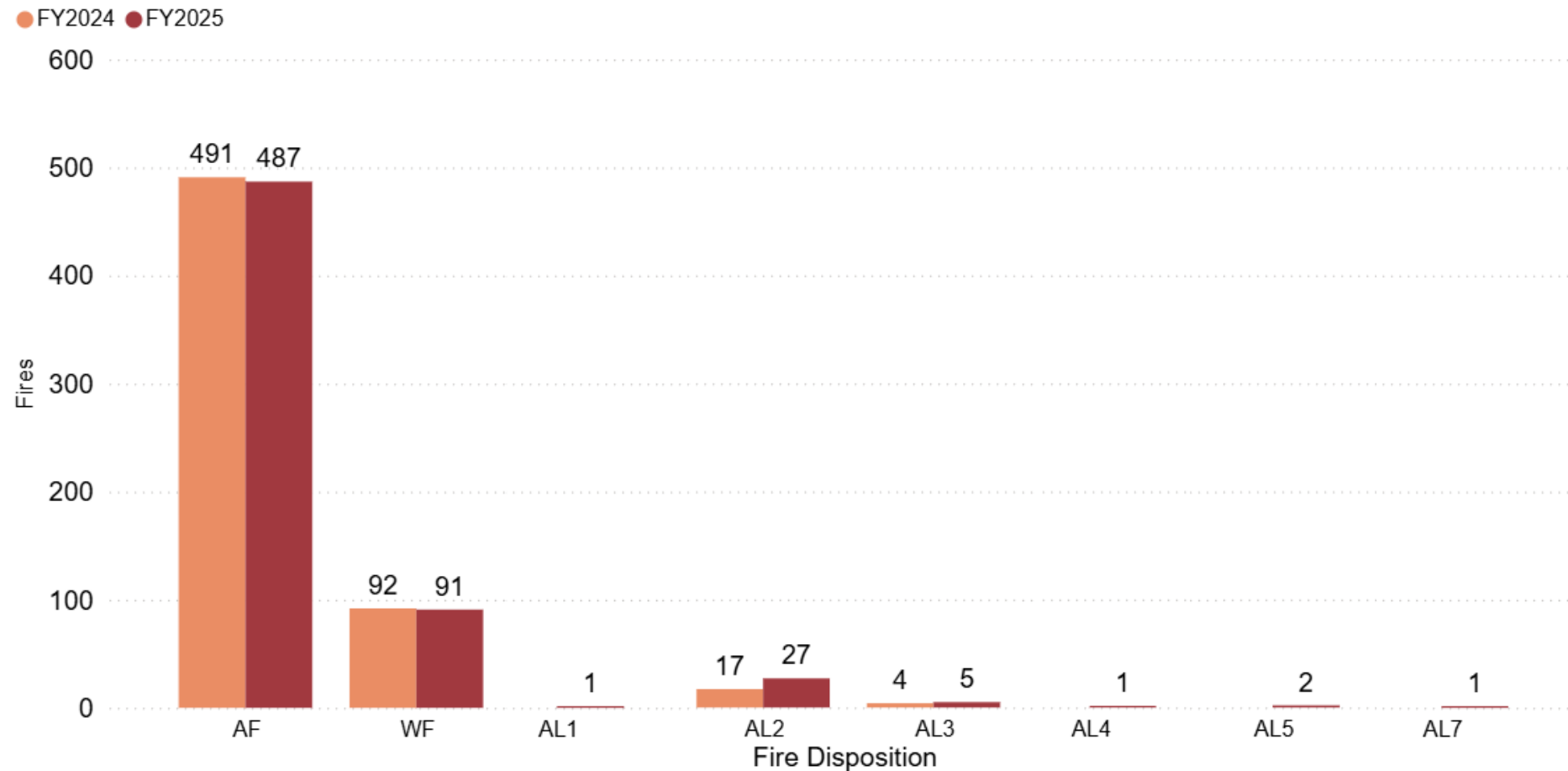
FY25 Q1 vs. FY26 Q1

Structure Status	FY25 Q1	FY26 Q1	YoY %	Total
Code X	6	6	0%	12
Occupied	108	79	-26.85%	187
Undetermined/Other	17	26	52.94%	43
Unoccupied	8	7	-12.50%	15
Vacant	32	26	-18.75%	58
Grand Total	171	144	-18.64%	315



STRUCTURE FIRE INCIDENTS

Structure Fire Dispositions FY24 vs. FY25



AF: Actual Fire

WF: Working Fire

AL1: 1st Alarm Fire

AL2: 2nd Alarm Fire

AL3: 3rd Alarm Fire

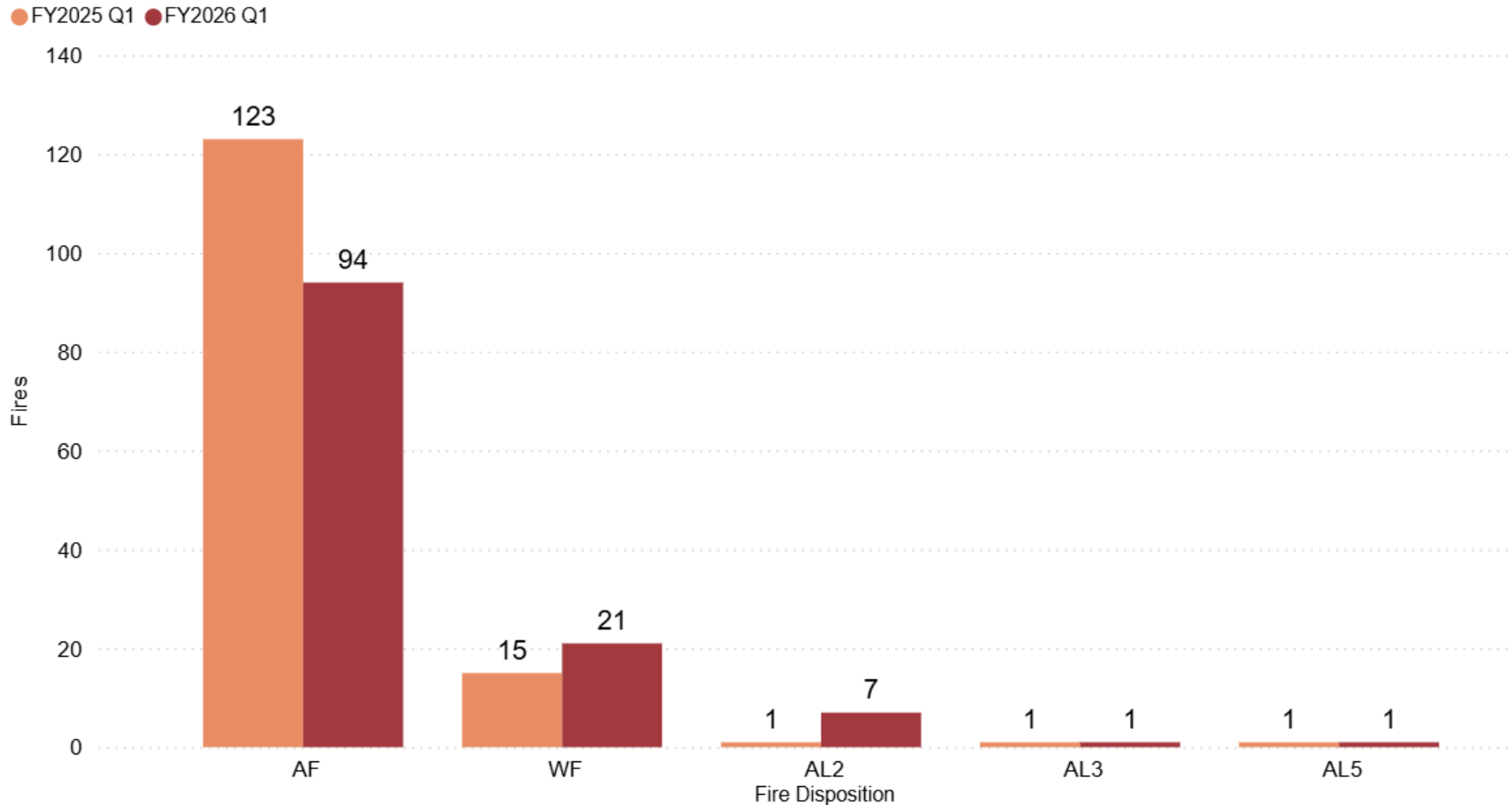
AL4: 4th Alarm Fire

AL5: 5th Alarm Fire

AL7: 7th Alarm Fire

STRUCTURE FIRE INCIDENTS

Structure Fire Dispositions FY25 Q1 vs. FY26 Q1



AF: Actual Fire

WF: Working Fire

AL2: 2nd Alarm Fire

AL3: 3rd Alarm Fire

AL4: 4th Alarm Fire

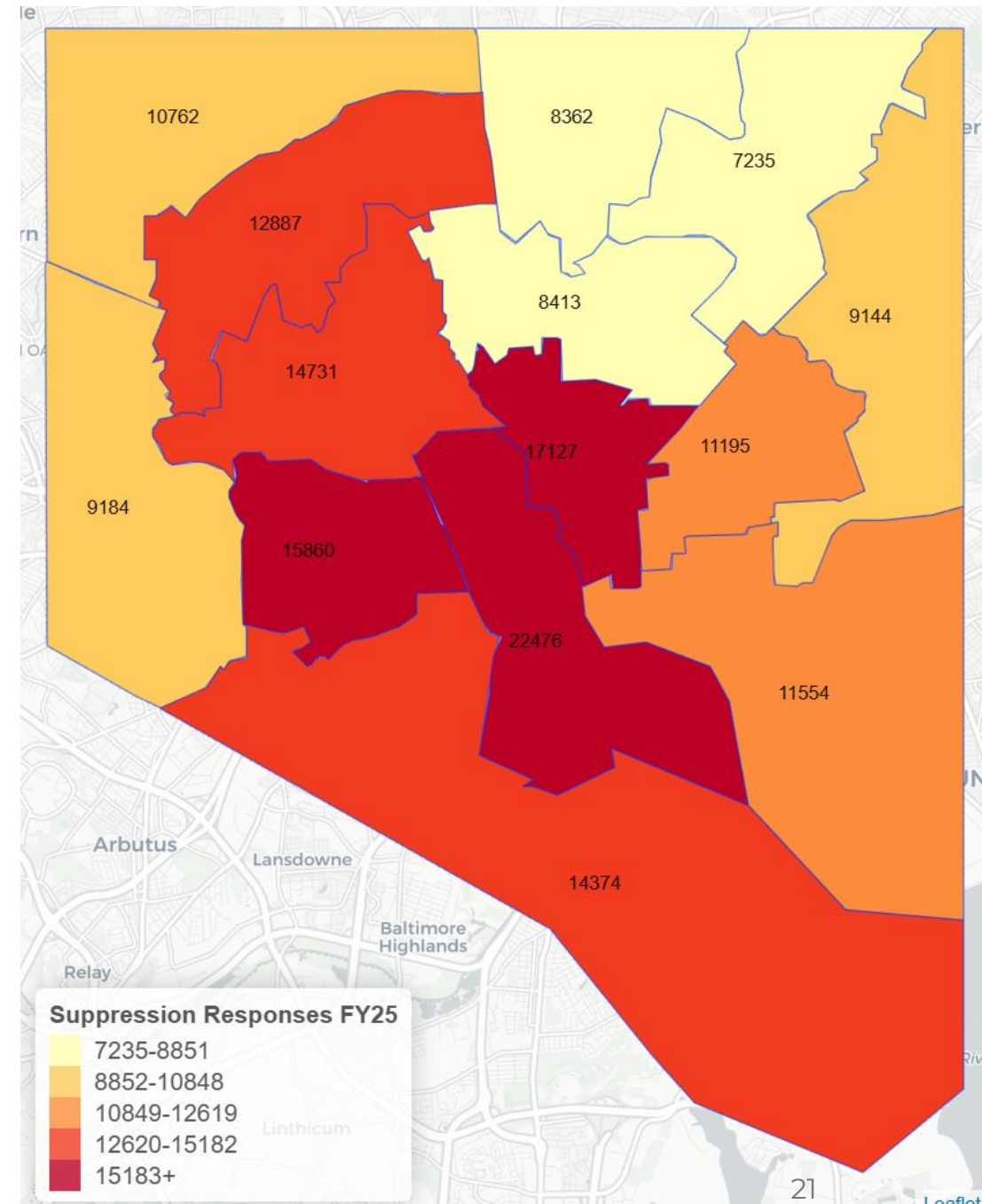
AL5: 5th Alarm Fire

Suppression Responses

FY24 vs. FY25

District	FY24 Total Responses	FY25 Total Responses	YoY % Change
1	10963	11554	5.39%
2	9525	9144	-4.00%
3	7140	7235	1.33%
4	8264	8362	1.19%
5	10383	10762	3.65%
6	12243	12887	5.26%
7	14591	14731	0.96%
8	9656	9184	-4.89%
9	15433	15860	2.77%
10	15260	14374	-5.81%
11	22666	22476	-0.84%
12	17092	17127	0.20%
13	11514	11195	-2.77%
14	8466	8413	-0.63%

= Top 3 in FY25 Total Responses

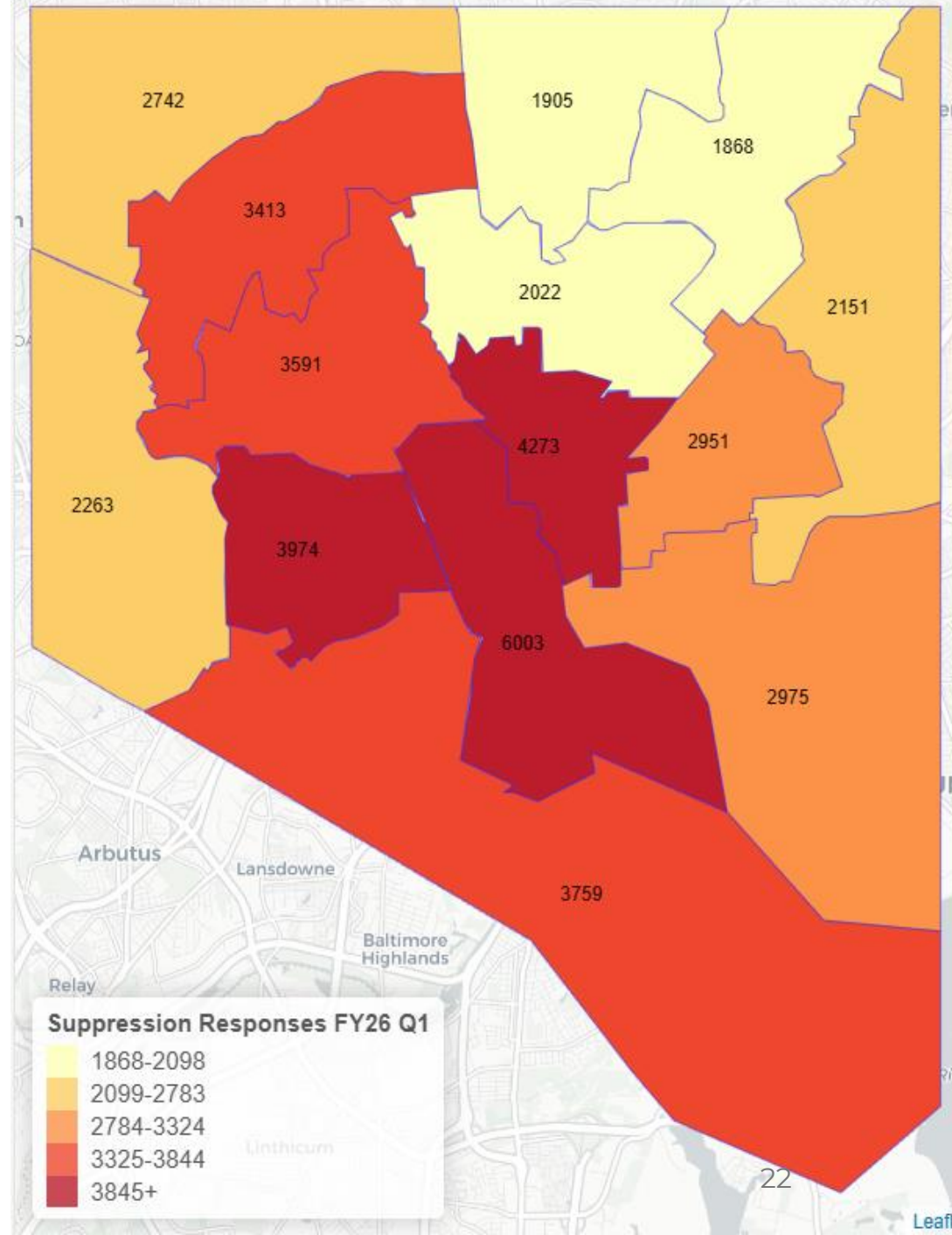


Suppression Responses

FY25 Q1 vs. FY26 Q1

District	FY25 Q1 Total Responses	FY26 Q1 Total Responses	YoY % Change
1	3093	2975	-3.82
2	2468	2151	-12.84
3	1964	1868	-4.89
4	2229	1905	-14.54
5	2744	2742	-0.07
6	3292	3413	3.68
7	4048	3591	-11.29
8	2391	2263	-5.35
9	4074	3974	-2.45
10	3950	3759	-4.84
11	6102	6003	-1.62
12	4635	4273	-7.81
13	3136	2951	-5.90
14	2240	2022	-9.73

= Top 3 in FY26 Q1 Total Responses



FIRE MARSHAL

FY 2024 vs 2025 & Q1 FY25 vs Q1 FY26

FY 24 Activities

Fire Inspections	16,229
Plan Reviews	2,350
Fire Investigations	596

FY 25 Activities

Fire Inspections	20,237 (+20%)
Plan Reviews	2,240 (-5%)
Fire Investigations	561 (-6%)

Q1 FY 25 Activities

Fire Inspections	4,553
Plan Reviews	534
Fire Investigations	132

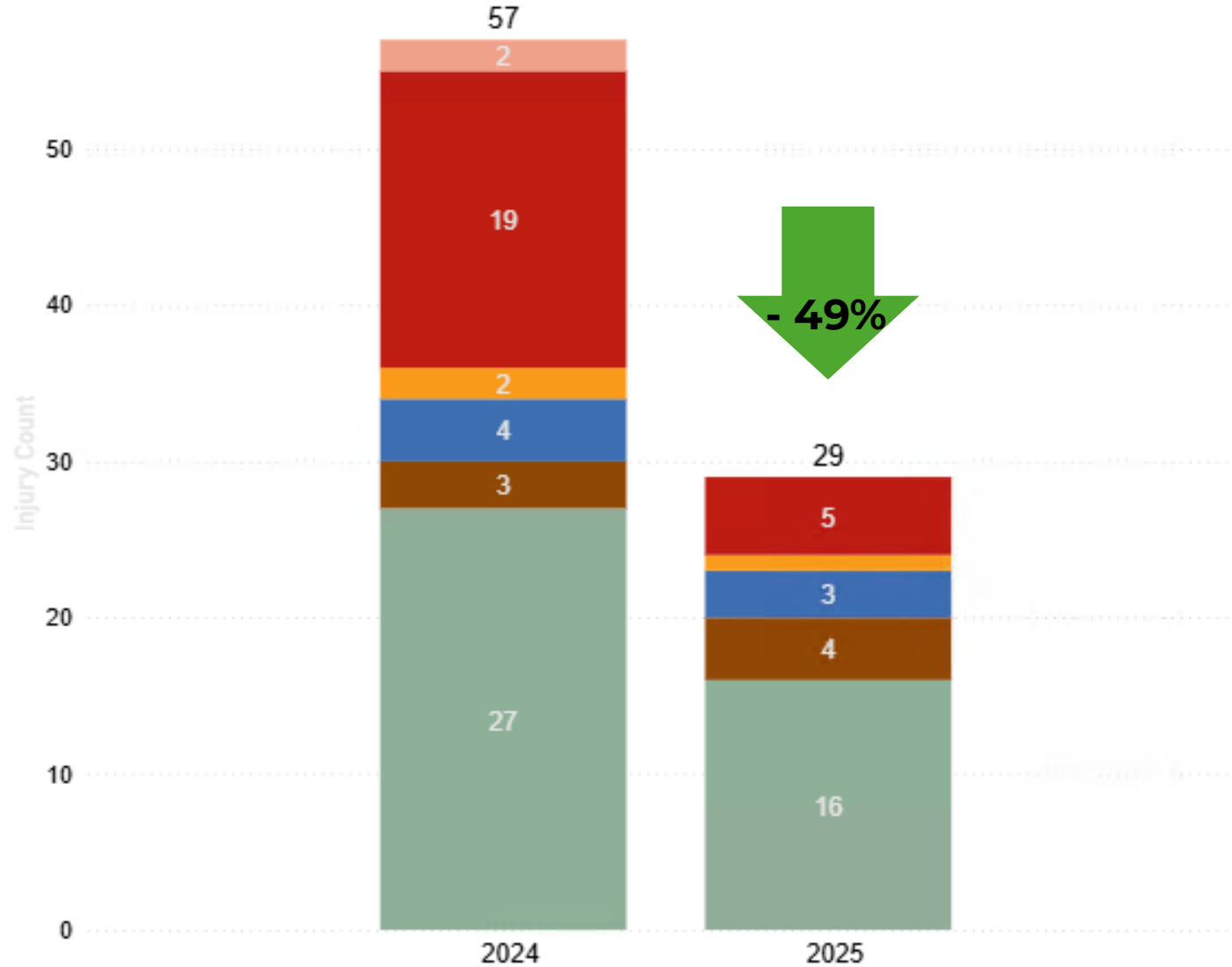
Q1 FY 26 Activities

Fire Inspections	5,491 (+17%)
Plan Reviews	752 (+29%)
Fire Investigations	122 (-8%)

LOD FIREGROUND INJURIES

FY 24 & 25

Injury Location ● Occupied ● Outside ● Undetermined/Other ● Unoccupied ● Vacant ● Vacant (Outside)

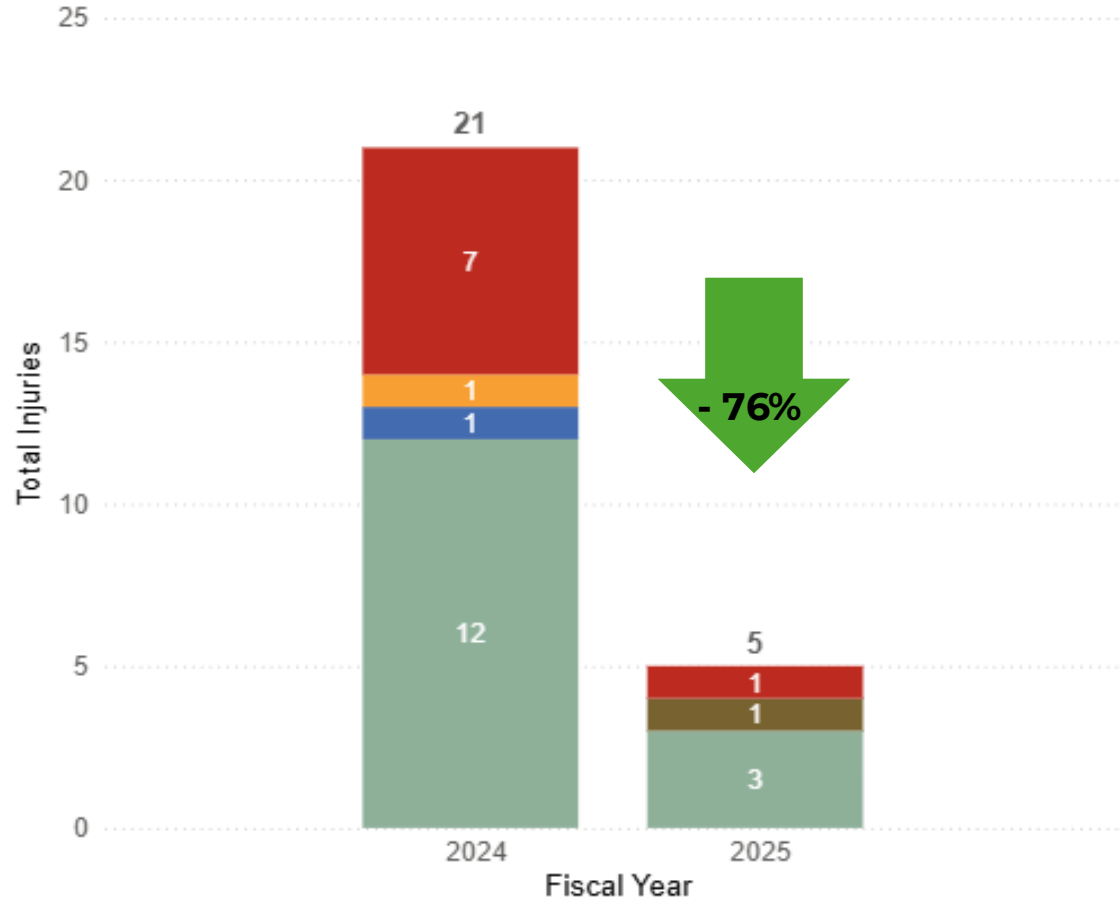


LOD FIREGROUND INJURIES - BURNS

FY 24 vs. 25 & Q1 FY 24 vs. Q1 FY 25 & Q1 FY 26

Burns by Fiscal Year

Injury Location ● Occupied ● Outside ● Undetermined/Other ● Unoccupied ● Vacant



Burns by Quarter 1 of Fiscal Years

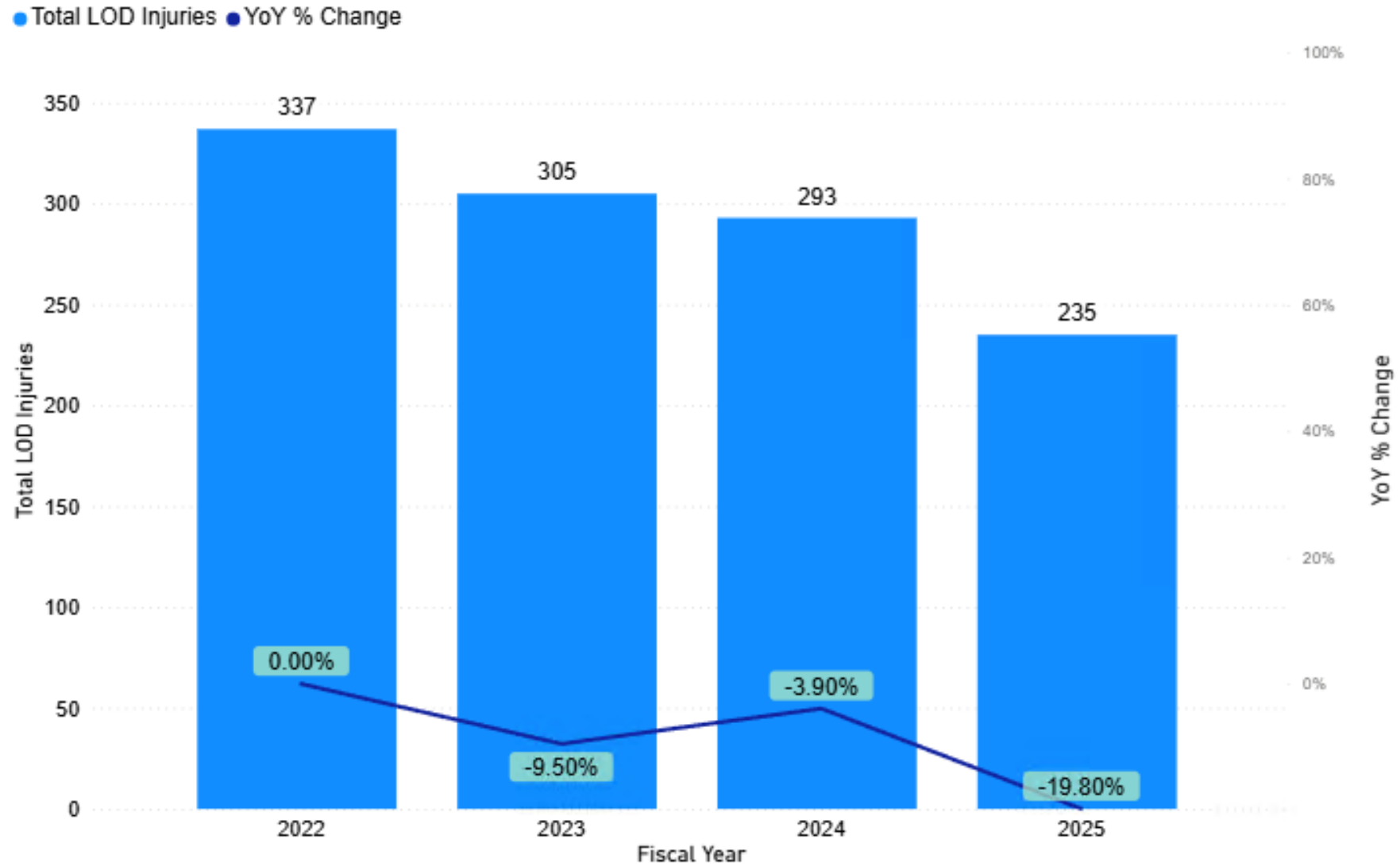
Injury Location ● Occupied ● Undetermined/Other ● Vacant



No burns in Q1 FY 2025

ALL LINE OF DUTY INJURIES

FY 2022-2024



FIRE ACADEMY

Deputy Chief Laura A. Shiloh



FIRE ACADEMY

Recruit Training Hours

FY25 Quarter 1 7/1/24 – 9/30/24

Recruit Classes 2401A & 2401B,
2404A & 2404B

Q1 total recruit hours - **920**

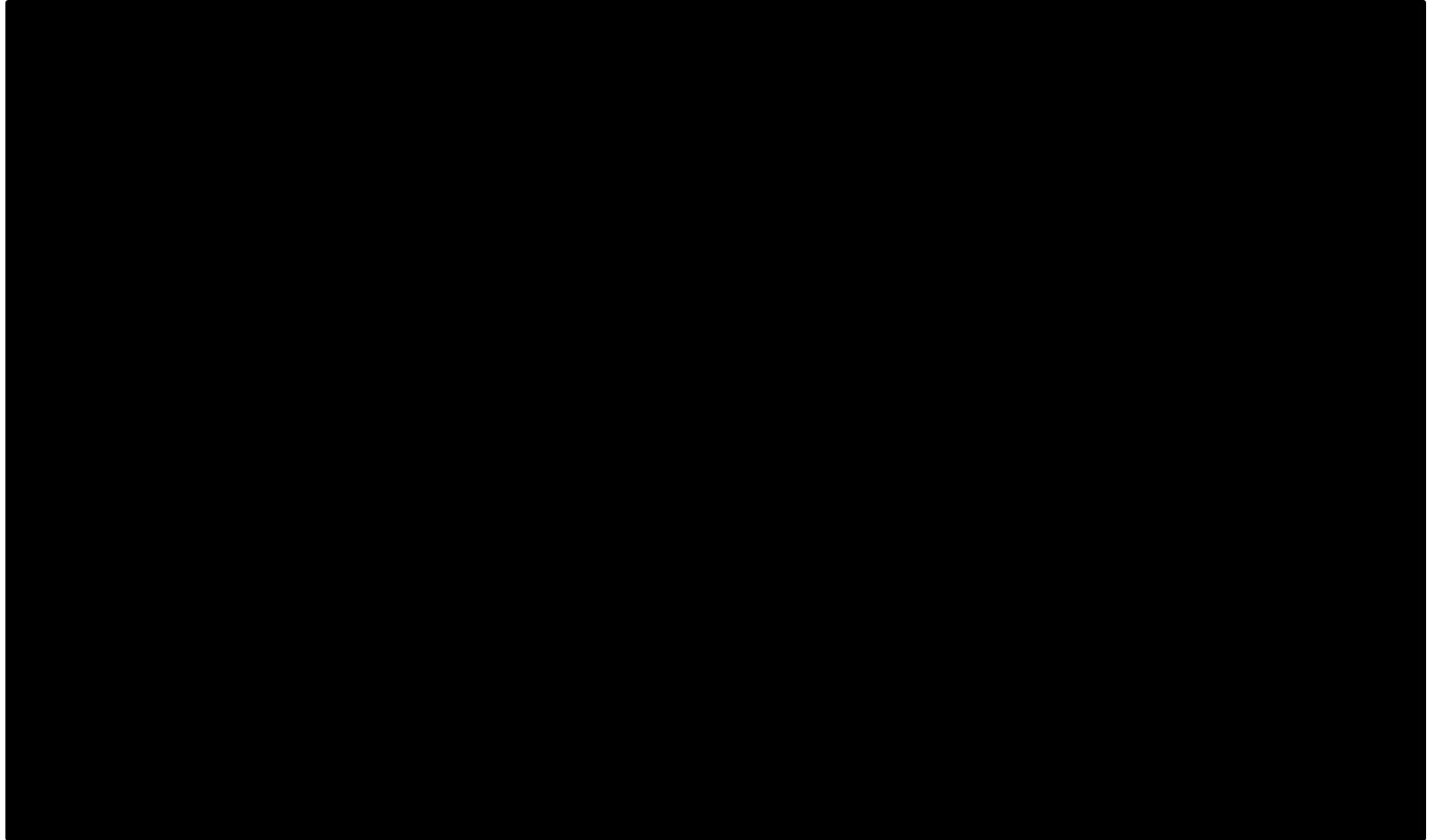
FY26 Quarter 1 7/1/25 – 9/30/25

Recruit Classes 2501A & 2501B, 2502,
2503 & 2504

Q1 total recruit hours - **1741**

FIRE ACADEMY

“Connex City”



FIRE ACADEMY

Implementation of Identified Training Needs

- Rapid Intervention Team – RIT Training – NFPA 1407 –Standard training (recruit & field training)
- Incident Command-IAP/ Operational Risk Assessment – F.O.C.A.S (Fire Officer Command and Simulation) training for Incident Commanders (Battalion Chiefs, Battalion Technicians, and Captains with future expansion planned)-FCB included in training
- Mayday/RIT – Roles & Responsibilities – Incorporated into recruit training, field training and built out into Specialized Firefighter Removal 4-day training program
- Training – Thermal Imaging Cameras – Incorporated into recruit training – developed into full day course delivered as part of Building Construction class
- Fire Dynamics – In-depth course incorporated into recruit training in addition to what is taught in FF1 & FF2 class
- Marine Firefighting for Land Based Firefighters-Certification level training to provide members with the knowledge and skills to safely and effectively perform shipboard fire suppression operations as part of a firefighting team

FIRE ACADEMY

Grant Funding – Reimbursable Overtime Training

FY24 Assistance to Firefighter's Grant (FEMA)

Notice of Award – 9/25/25 Total Awarded \$2,687,779.43 + 10% cost match

~ Training - **\$472,820.00 Awarded (\$412K OT & Backfill)**

~ Equipment - **\$2,483,737.30 Awarded**

FY25 Port Security Grant Program (FEMA)

Notification of Award received 9/27/25
Total Awarded - \$537,120.00 + 25% cost match

~Training OT & Backfill + travel cost - **\$537,120.00 Awarded**

FIRE ACADEMY

Grant Spending – Reimbursable Overtime Training

FY25 Q1 – 7/1/24-9/30/24	
Grant	Spending
F.O.C.A.S.	\$4,262.68
M.P.I.	\$100,800.00
L.U.F.	\$42,500.00
Total	\$147,562.68

FY26 Q1 – 7/1/25-9/30/25	
Grant	Spending
F.O.C.A.S.	\$47,600.00
Optimizing Human Performance Under Stress	\$100,800.00
L.U.F.	\$42,500.00
Total	\$190,900.00

FY25 – 7/1/24-6/30/25	
Total Reimbursable Overtime	\$506,250

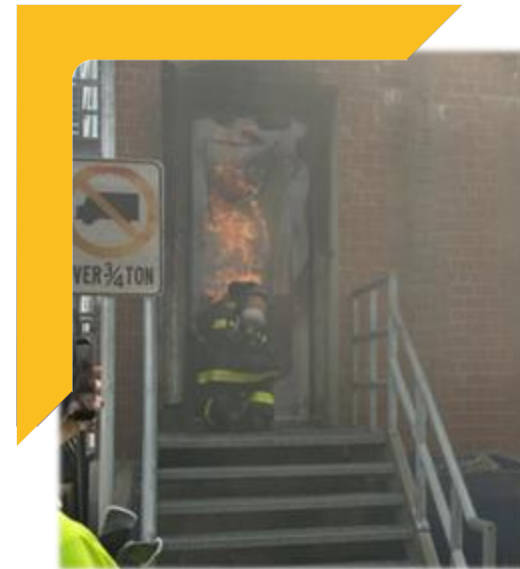
FIRE ACADEMY

Clearboarding Initiative

Office of the Mayor, DPW, HCD, & BCFD Partnership

BCFD Fire Academy

- Developed training to address gaining entry
- Researched Installation methods
- Conducted testing under fire conditions



911, FIRE COMMUNICATIONS & EMS OPERATIONS

Assistant Chief James Matz



Brandon M. Scott
Mayor

911 EMERGENCY CALL CENTER

Call Volume FY25:

- 911 calls received: 1,381,825
- 85% of calls answered within 15 seconds

Call Volume FY26 Q1:

- 911 calls received: 337,991
- 85.04% of calls answered within 15 seconds

Hiring:

- 15 new hires in FY25
- 14 Candidates interview for Fire Dispatcher
- 4 vacancies in 911, 4 vacancies in FCB

Outreach:

- Partnership with BCRP (Baltimore City Recs & Parks)
- Baltimore city Hosted APCO's International Conference
- Participated in multiple Career Fairs with BCPS
- APCO's AI summit

Technology:

- Fire Communications won the APCO Mid-Eastern Chapter Team of the Year Award
- Dispatch Assist (AI transcriptions of FCB radios)



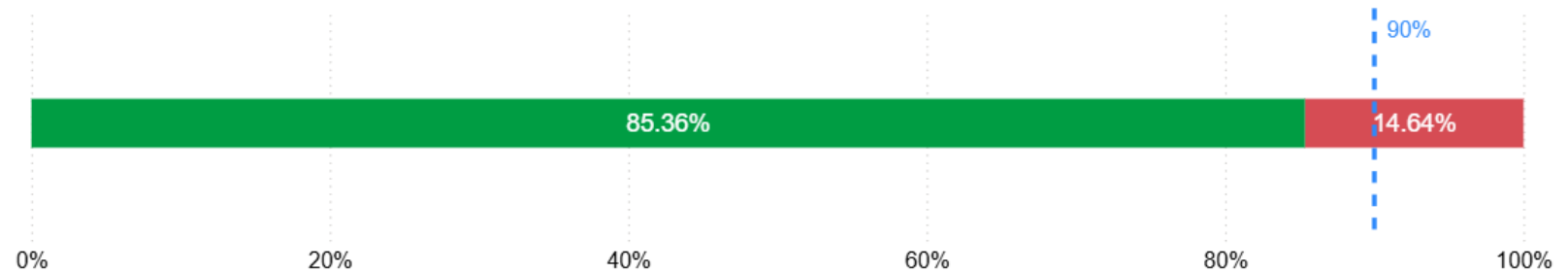
Brandon M. Scott
Mayor

FIRE COMMUNICATIONS BUREAU

Fire Dispatch Center NFPA 1710: FY 2025

Percentage of Calls Dispatched Within 64 Seconds

Processed < 64 Secs ● Yes ● No



Total Units Dispatched: 351,382 (+0.42%*)

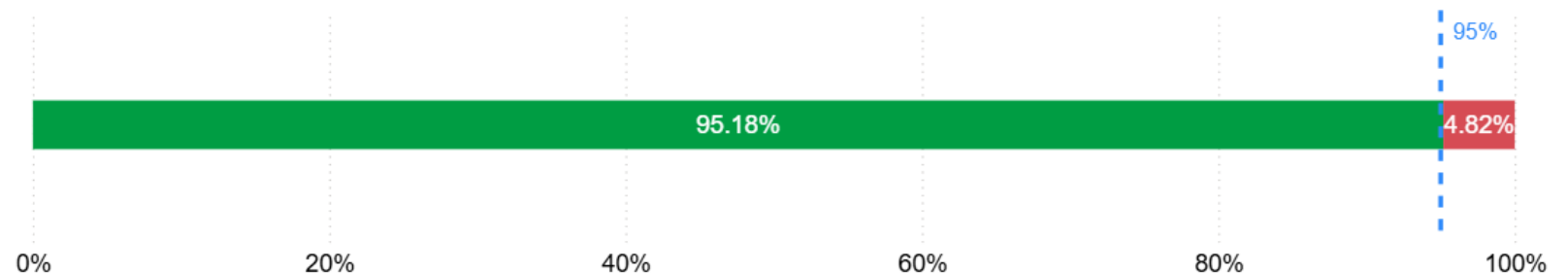
EMS: 276,434 (-0.83%*)

Suppression: 74,948 (+5.34%*)

- As compared to FY 2024

Percentage of Calls Dispatched Within 106 Seconds

Processed < 106 Secs ● Yes ● No

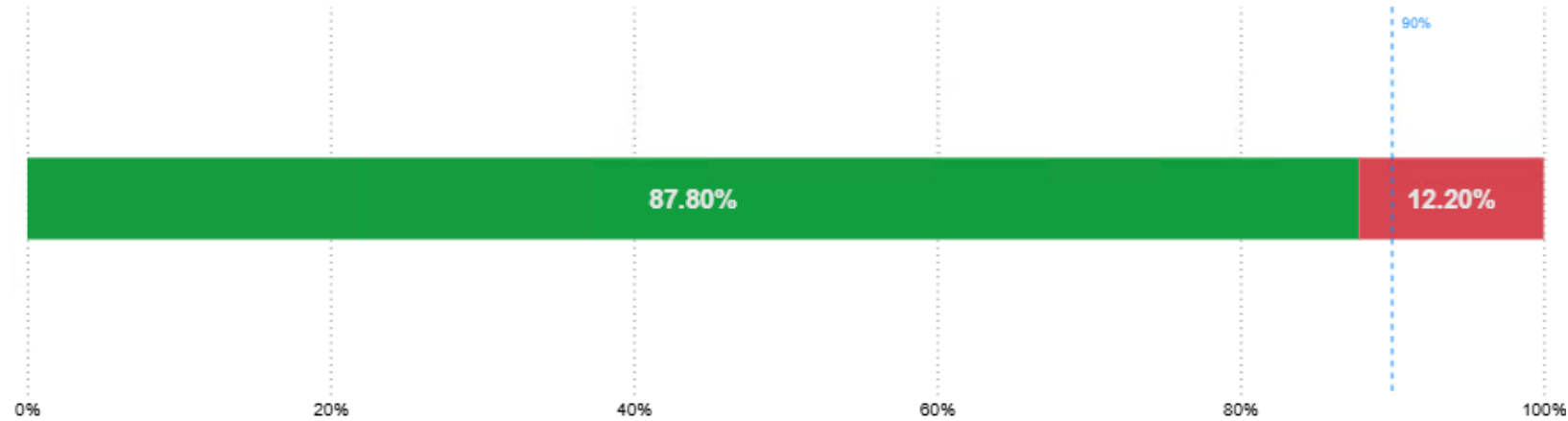


FIRE COMMUNICATIONS BUREAU

Fire Dispatch Center NFPA 1710: FY 2026 Q1

Percentage of Calls Dispatched Within 64 Seconds

Processed < 64 Secs ● yes ● no



Total Units Dispatched: 91,493 (-0.80%*)

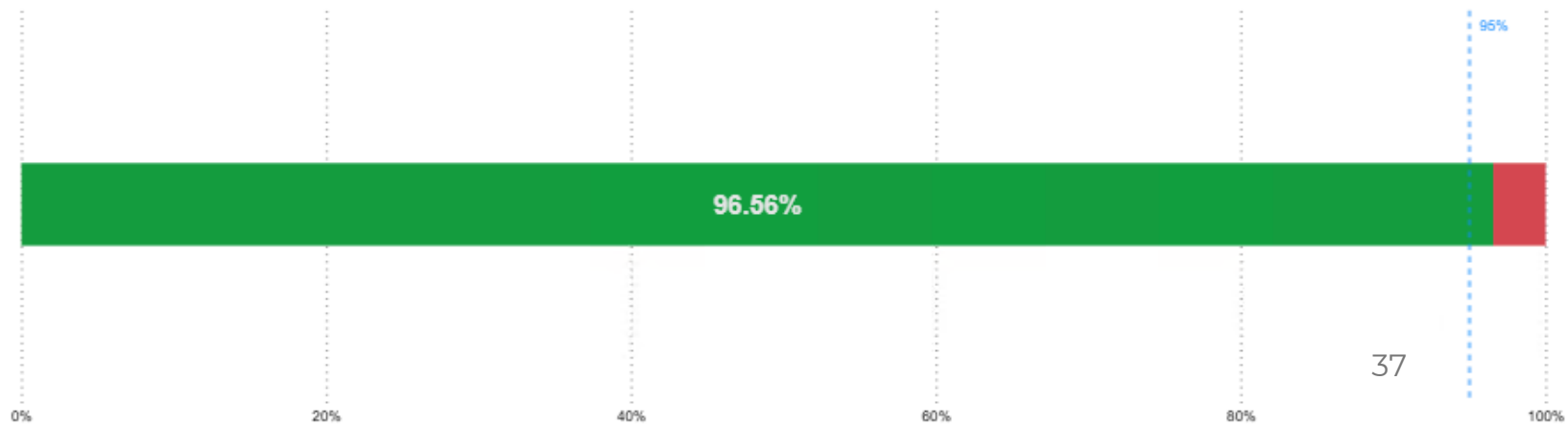
EMS: 74,101 (+0.46%*)

Suppression: 17,392 (-5.81%*)

- As compared to FY 2025 Q1

Percentage of Calls Dispatched Within 106 Seconds

Processed < 106 Secs ● yes ● no



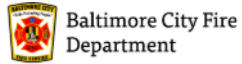
EMS OPERATIONS OVERVIEW

Fiscal Year 2024 & 2025 & Q1 2026

EMS Incidents and Response by Fiscal Year			
	FY 2024	FY 2025	Q1 FY 2026
EMS Responses	291,744	287,903	77,428
EMS Incidents	161,816	158,754	42,349
ALS	90,648; 56.0%	87,536; 55.1%	23,537; 55.6%
BLS	62,213; 38.4%	62,719; 39.5%	16,460; 38.9%
Transports	88872; 54.9 %	91739; 57.7 %	23016; 54.3%
Overdoses	6448, 3.90%	4822; 3.0%	1464; 3.4%

EMS OPERATIONAL METRICS

FY 2025



EMS Operational Metrics 1

[Reset all filters to default display](#)

Total Incidents
147K

Total Responses
266K

Total Transports
91K

Median Response Time to Time Sensitive Calls (mins)
8.72

FILTERS

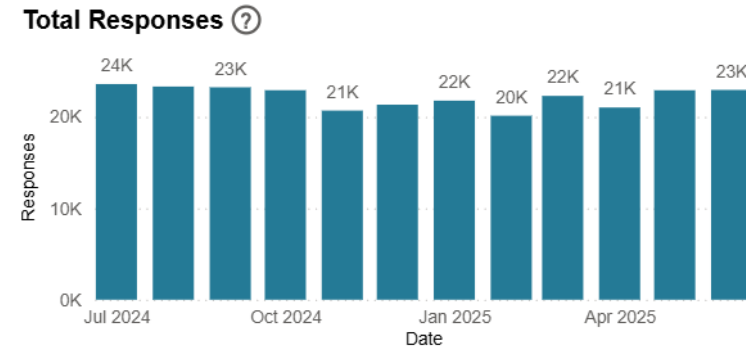
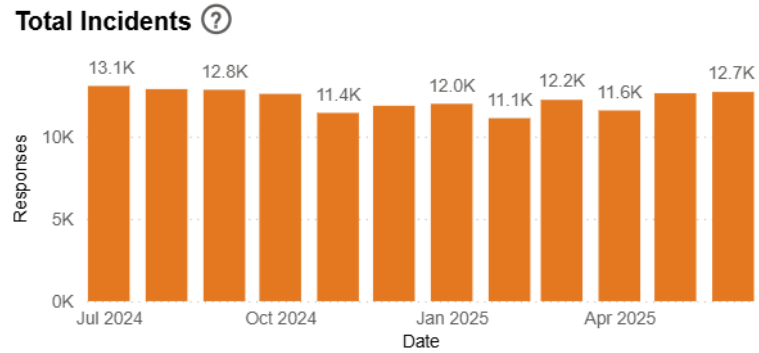
Date:

Battalion/Division:

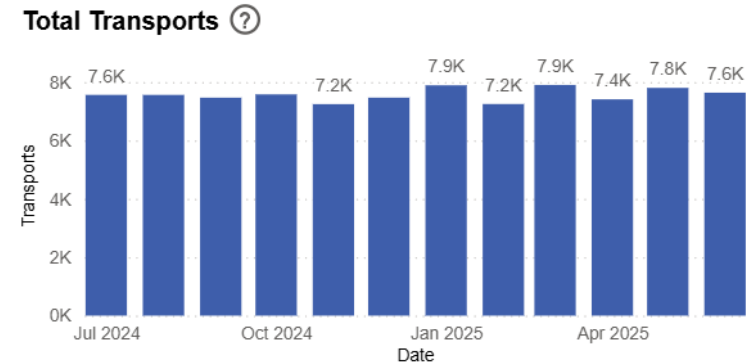
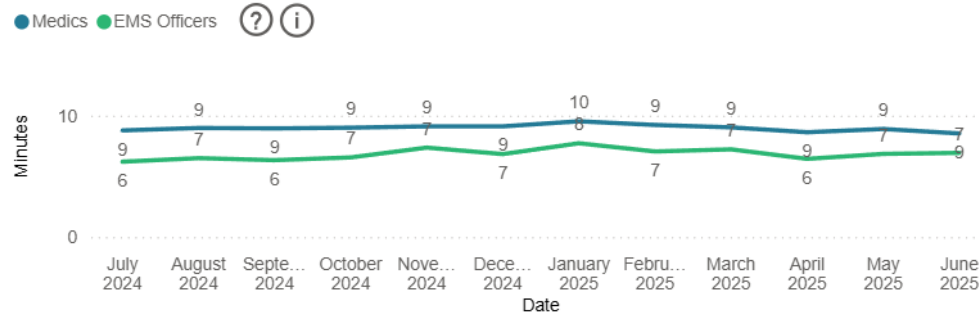
Shift:

EMD Card:

Unit:



Median Response Time (Minutes) to Time Sensitive Calls

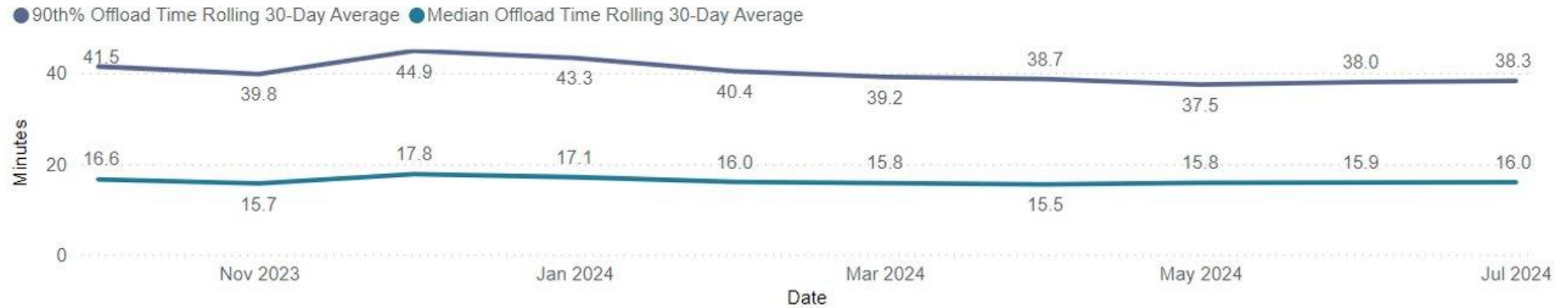


OFFLOAD TIMES

FY 2024 & FY 2025

FY 2024

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average



FY 2025

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average



BCFD Metrics

FY 2024 & FY 2025

Median and Mean Duration of Units on Scene Time (mins)	
Median Duration On Scene Time (hh:mm:ss) FY2024	Median Duration On Scene Time (hh:mm:ss) FY2025
00:15:42	00:16:24

Median and Mean Duration of Units At Hospital Time (mins)	
Median Duration of Units At Hospital Time (hh:mm:ss) FY2024	Median Duration of Units At Hospital Time (hh:mm:ss) FY2025
00:48:49	00:50:31

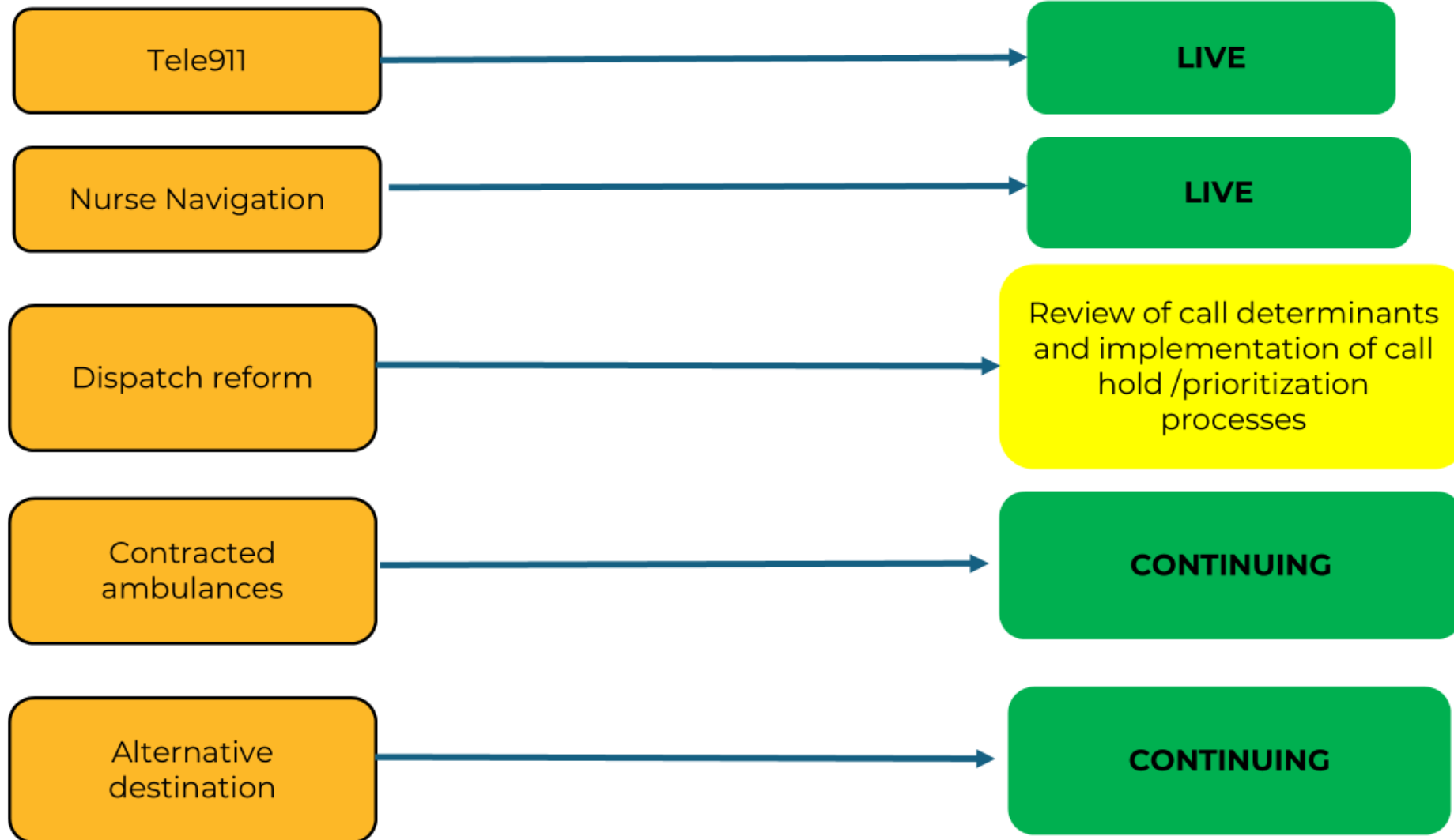
Median Duration of Unit On Scene Time:

- The duration of time a BCFD unit spends on scene, specifically the duration between the “unit_onscene_time” and either “unit_beg_transport_time” or “unit_clear_time”.
- These measure only includes Core BCFD Units: Battalion Chiefs, Suppression Units, and Transport Units.

Median Duration at Hospital Time (Drop Time):

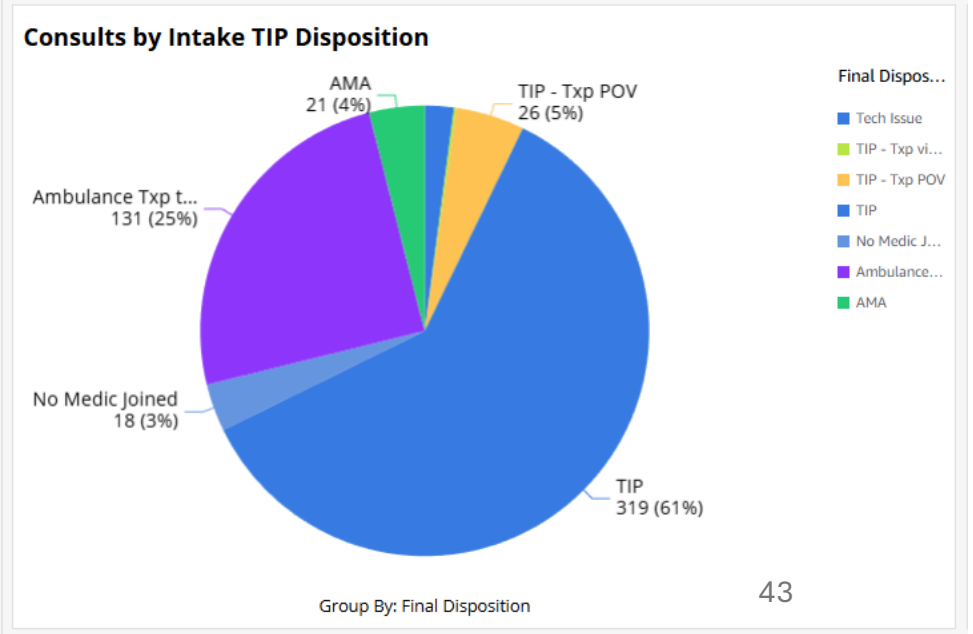
- The duration of time a BCFD Transport unit spends at the hospital, specifically the duration between and "unit_clear_time".
- This measure only includes BCFD EMS Transport Units.

SELECT MITIGATION STRATEGIES

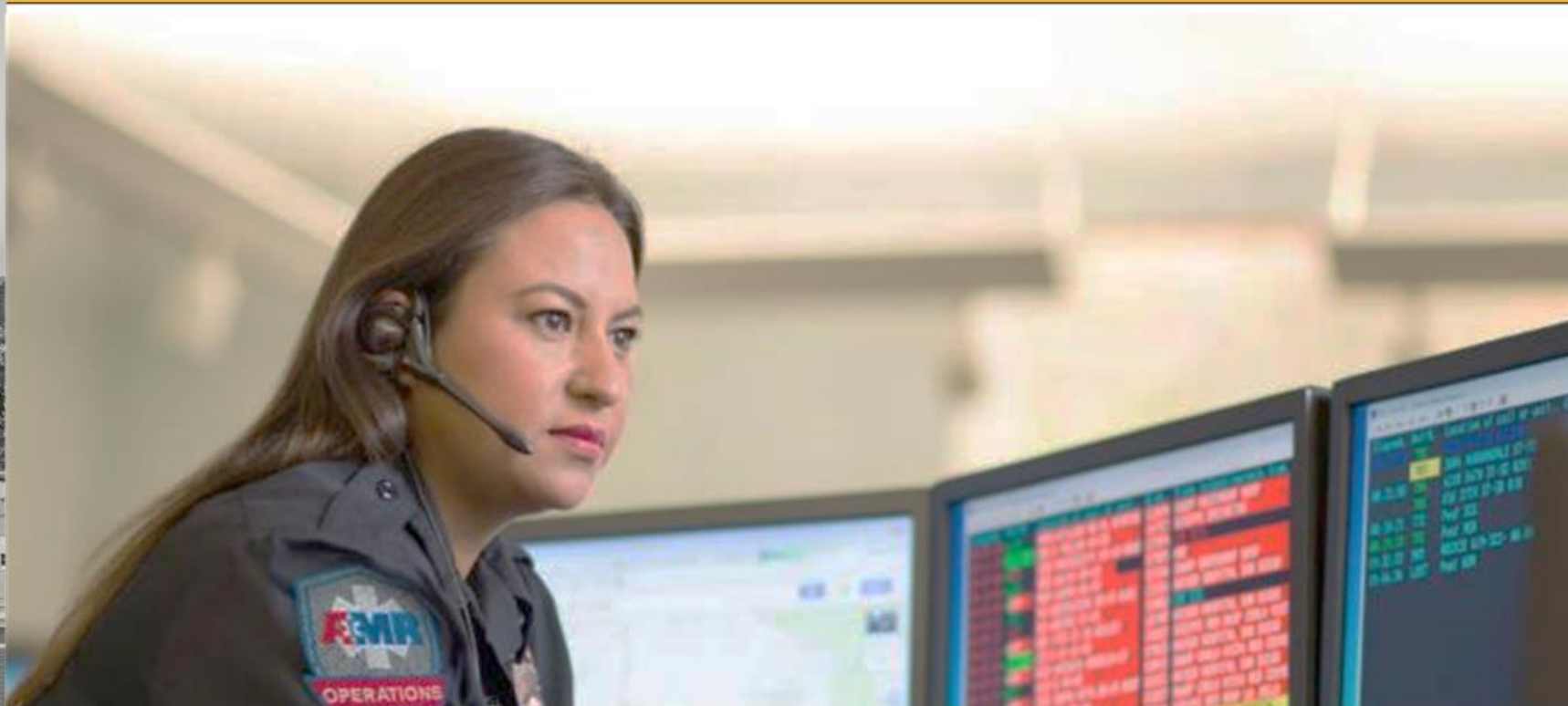


605

Total Consults			
605			
Visits Compared by DAY %	Visits Compared by WEEK %	Visits Compared by MONTH %	Visits Compared by QUARTER %
No data <small>There was no data found for the visual</small>	Feb 1, 2026 1 -87.5%↓ Jan 25, 2026 8	Feb 2026 1 -95.45%↓ Jan 2026 22	Q1' 2026 23
Visits Compared by Previous DAYS %	Visits Compared by Previous WEEKS %	Visits Compared by Previous MONTHS %	Visits Compared by Previous QUARTERS %
No data <small>There was no data found for the visual</small>	166.67%↑	22.22%↑	-55.24%↓
This Month	1	Last Month	22
This Week	1	Last Week	8



911 Nurse Diversion



Brandon M. Scott
Mayor

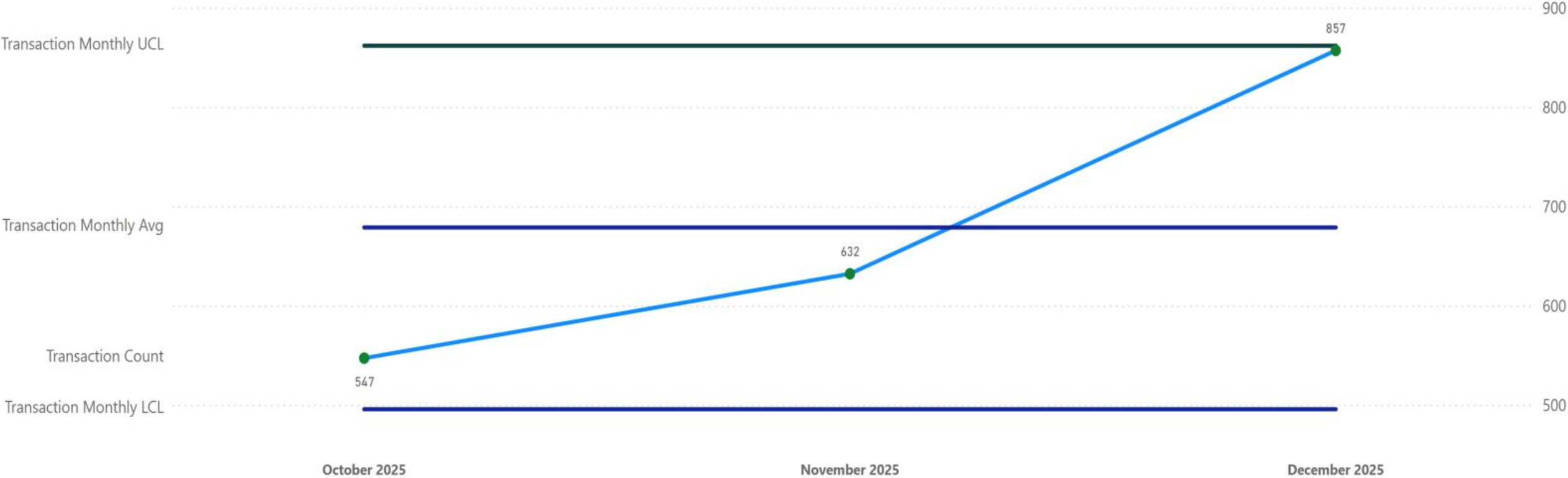


Nurse Navigation Volume

Program to Date

Transaction Monthly Control Chart Breakout

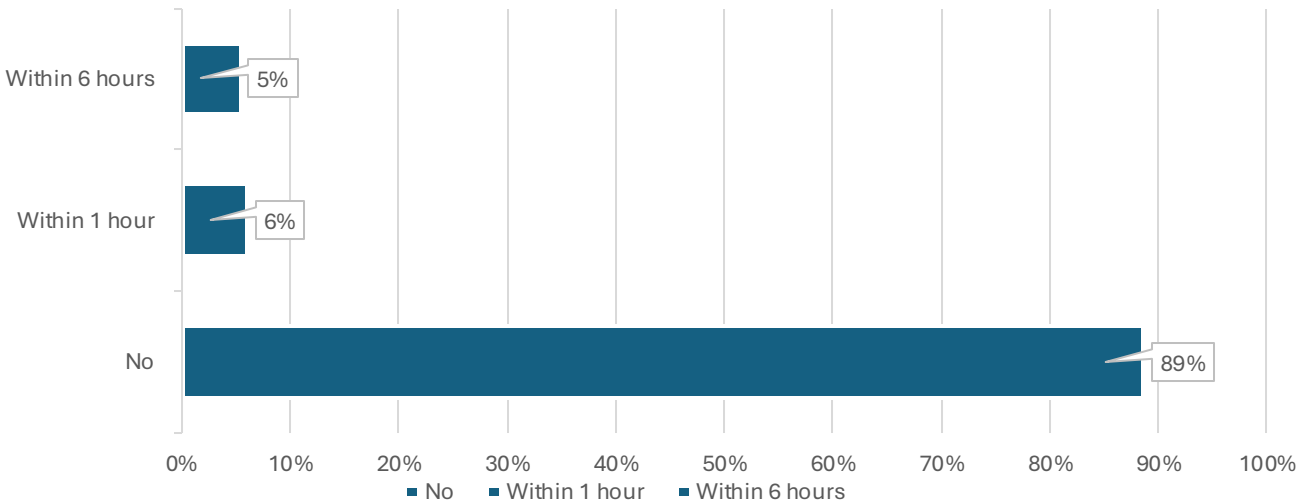
Transaction Count, Transaction Monthly Avg, Transaction Monthly LCL (-3) and Transaction Monthly UCL (+3) by Date (Month)



Patient Satisfaction

<input type="checkbox"/> Care	
<input type="checkbox"/> How satisfied are you with the care that you got from the provider who treated you?	4.5
<input type="checkbox"/> Communication	
<input type="checkbox"/> How satisfied are you with the care that you got from the person you talked to on the phone?	4.7
<input type="checkbox"/> Technology	
<input type="checkbox"/> How satisfied are you with ease of technology with visit?	5.0

After being connected to the Nurse Navigation line, did you call back into 9-1-1 for further assistance?



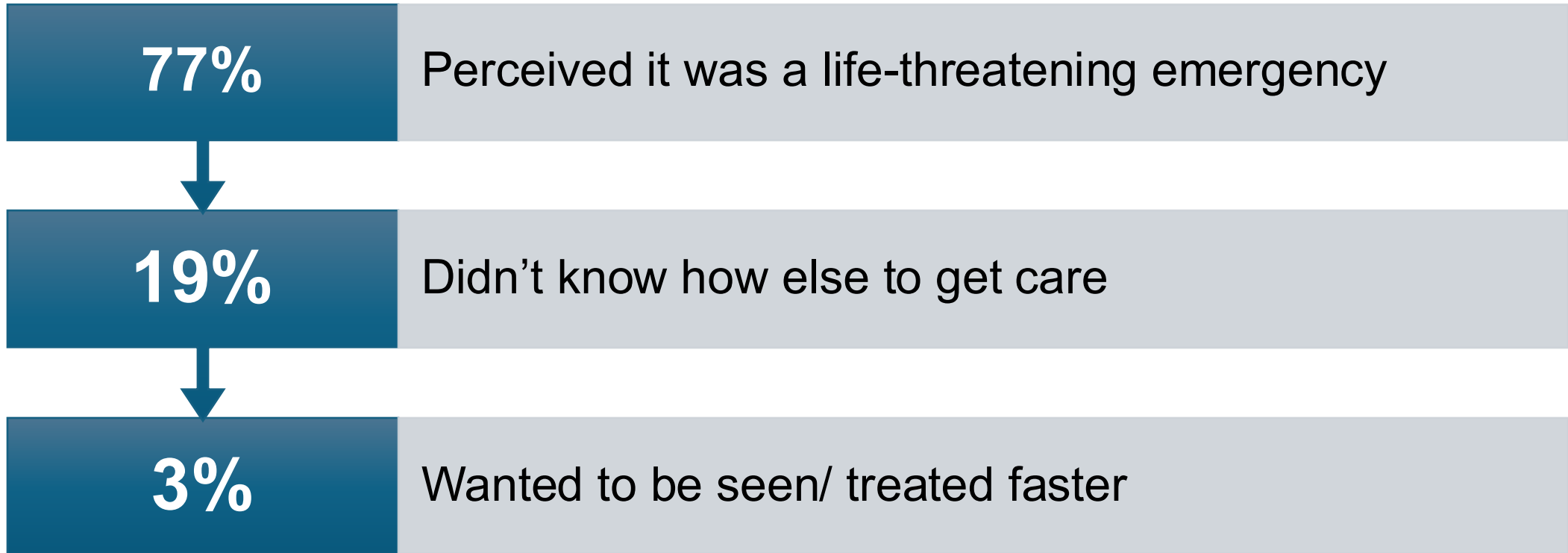
*Based on 42 completed surveys

Patient Satisfaction



Patient Satisfaction

Which of these statements best describes why you accessed 911?



*Based on 111 responses

Program to Date



AMR Responses & Transports

September 2025 thru January 2026

Month	Responses	Transports	Average Responses Per Day
September	1,415	904	47
October	1,732	1,058	56
November	1,862	1,117	62
December	2,040	1,281	66
January	1,865	1,154	60



BEHAVIORAL HEALTH DIVERSION (Cumulative data)

11968
Total Incidents (25A01, 25A02, 25B03, & all calls involving BCRI)

9838
BCFD Incidents (includes co-response)

1778
BCRI Incidents (includes co-response)

6911
BPD Incidents (includes co-response)

374
Count of Incidents Resolved by BCRI (without FD or PD response)

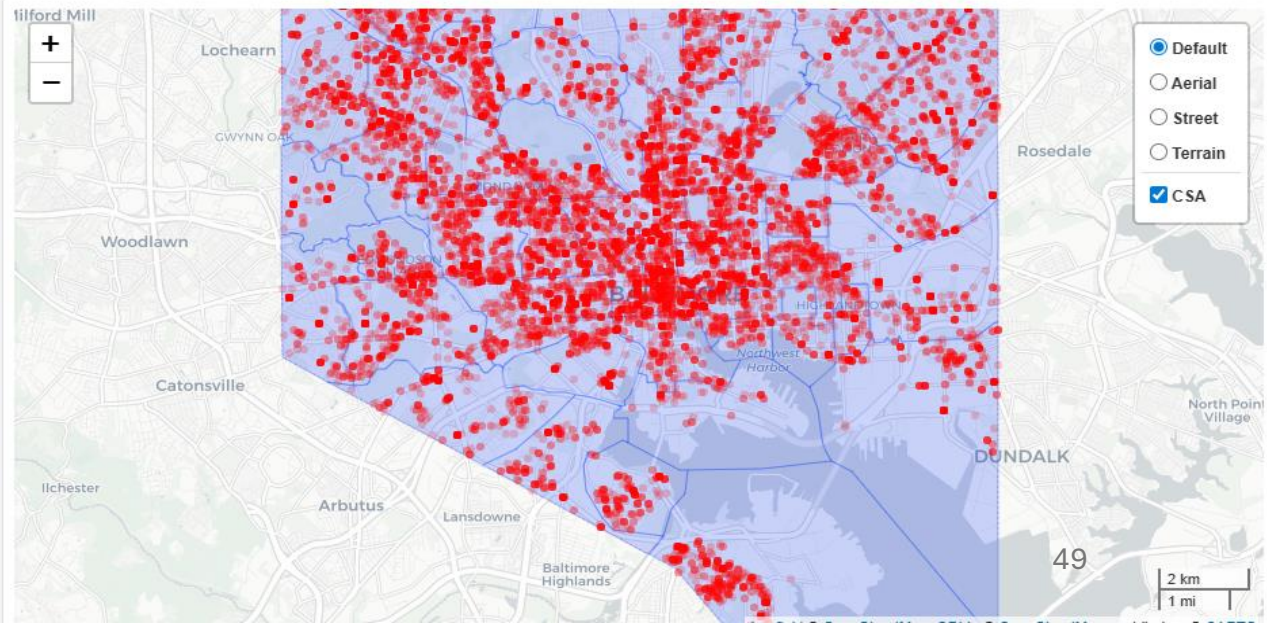
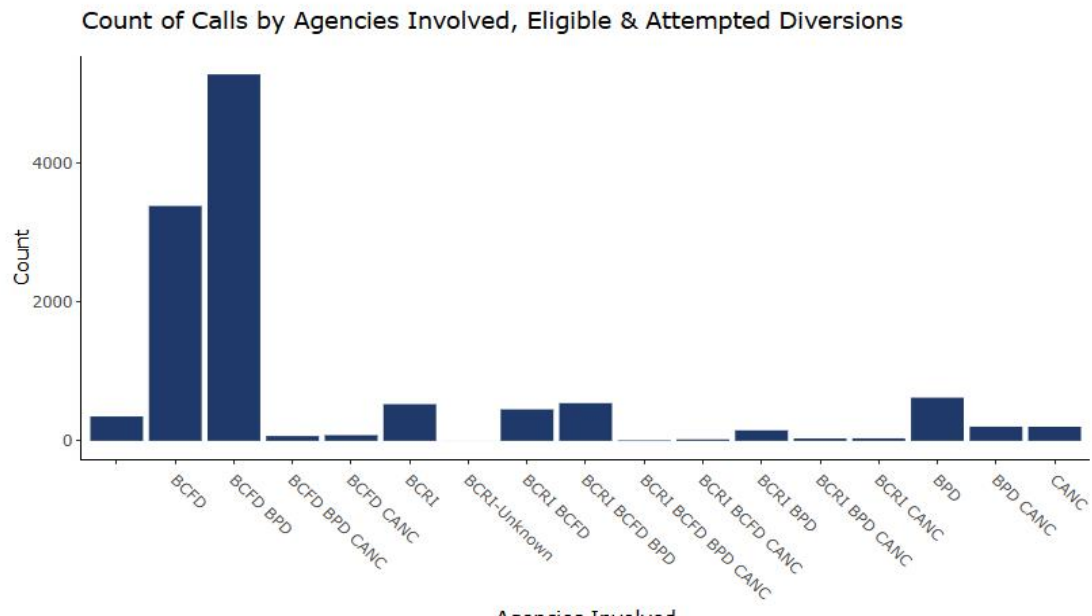
283
Caller Declined to Speak With BCRI

82
Failed Transfers to BCRI (911 operator unable to connect to HLC)

312
Caller Disconnected During Hand-off or After Connecting With BCRI

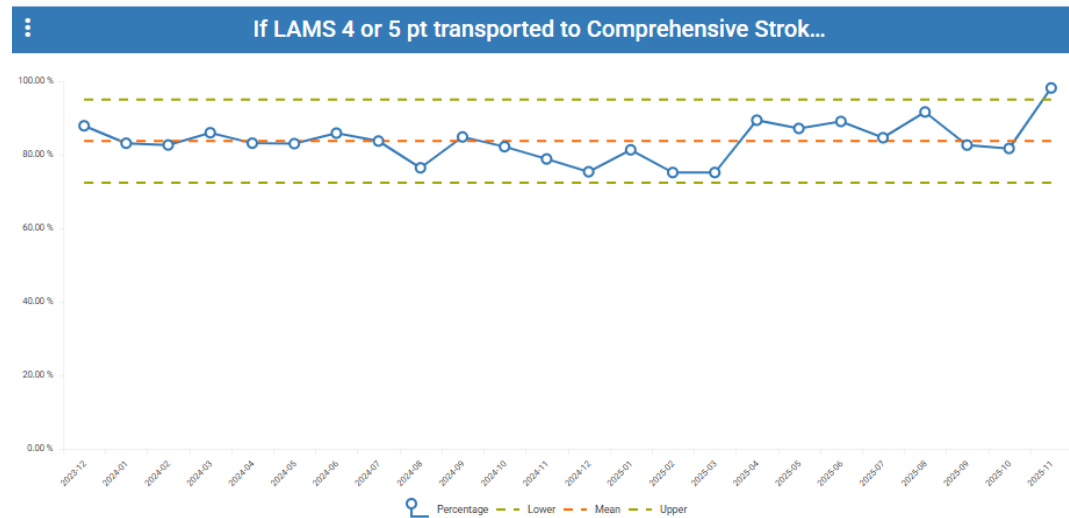
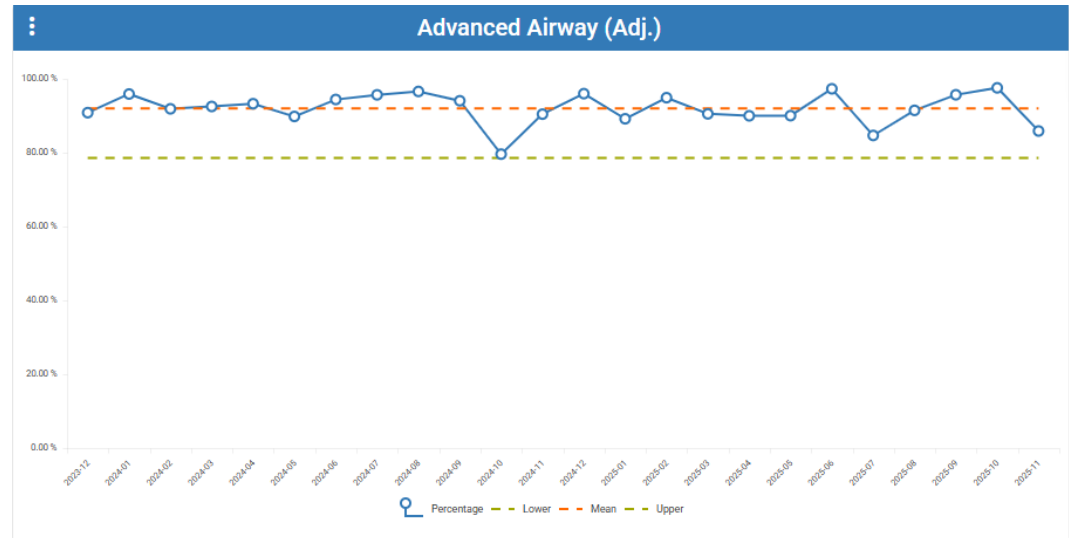
365
Diverted Calls Returned to 911

629.75
Estimated Combined BCFD & BPD Unit Hours Saved by Diverted Calls



EMS CLINICAL METRICS

- Ongoing surveillance on key performance areas
- Stroke
- STEMI
- Airway management
- Cardiac arrest
- Interdepartmental collaboration



CARES METRICS: UTSTEIN SURVIVAL REPORT

FY 2025, 07/01/2024-06/30/2025

Utstein Survival Report

Baltimore City Fire Department

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Baltimore (city)

Non-Traumatic Etiology Survival Rates

Overall:	9.4% (1143)
Bystander Wit'd:	16.2%(328)
Unwitnessed:	4.2% (684)
Utstein ¹ :	34.7% (75)
Utstein Bystander ² :	44.4% (27)

Bystander Intervention Rates ³

CPR:	25.8% (855)
Public AED Use:	7.5% (160)

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	5.2% (1127)
Bystander Wit'd:	7.9%(394)
Unwitnessed:	1.6% (550)
Utstein ¹ :	26.5% (83)
Utstein Bystander ² :	20.0% (45)

Bystander Intervention Rates ³

CPR:	41.0% (757)
Public AED Use:	9.5% (95)

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Howard

Non-Traumatic Etiology Survival Rates

Overall:	9.1% (231)
Bystander Wit'd:	10.5%(95)
Unwitnessed:	7.2% (111)
Utstein ¹ :	27.3% (22)
Utstein Bystander ² :	31.6% (19)

Bystander Intervention Rates ³

CPR:	59.5% (185)
Public AED Use:	21.4% (28)

Utstein survival increased
 Opportunity to increase bCPR
 Opportunity to increase public AED use

CARES METRICS: UTSTEIN SURVIVAL REPORT

Q1 FY 2026, 07/01/2025-09/30/2025

Baltimore

Non-Traumatic Etiology Survival Rates

Overall:	8.6% (257)
Bystander Wit'd:	18.2%(77)
Unwitnessed:	2.0% (151)
Utstein ¹ :	54.5% (22)
Utstein Bystander ² :	66.7% (9)

Bystander Intervention Rates ³

CPR:	30.6% (196)
Public AED Use:	12.8% (39)

Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	2.2% (268)
Bystander Wit'd:	3.2%(94)
Unwitnessed:	1.5% (134)
Utstein ¹ :	13.6% (22)
Utstein Bystander ² :	9.1% (11)

Bystander Intervention Rates ³

CPR:	43.5% (186)
Public AED Use:	18.5% (27)

Howard

Non-Traumatic Etiology Survival Rates

Overall:	16.7% (48)
Bystander Wit'd:	9.1%(22)
Unwitnessed:	10.5% (19)
Utstein ¹ :	14.3% (7)
Utstein Bystander ² :	0.0% (3)

Bystander Intervention Rates ³

CPR:	61.1% (36)
Public AED Use:	36.4% (11)

Improved survival reliably linked to bCPR and AED use

CHASE CAR PILOT PROGRAM

July 1, 2024 – September 30, 2025

Total ASU1 Calls for Service Since 4/22/24

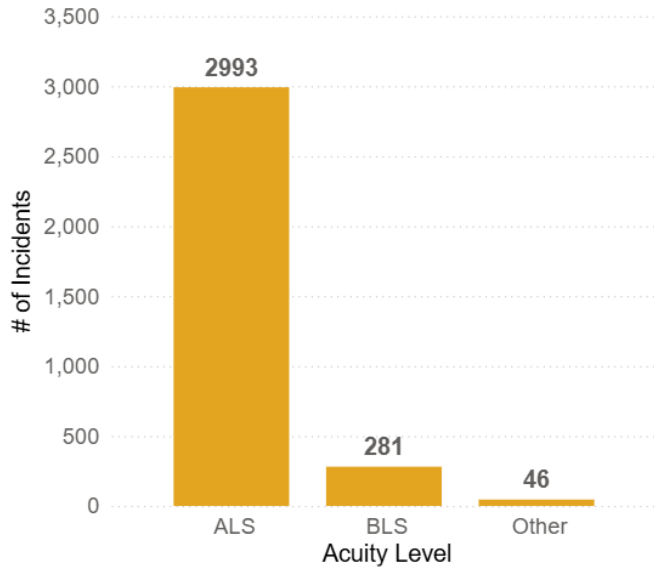
3320

ASU1 Median Response Time

00:08:24

90.1% of incidents ASU1 responds to are **high acuity** (2993/3320).

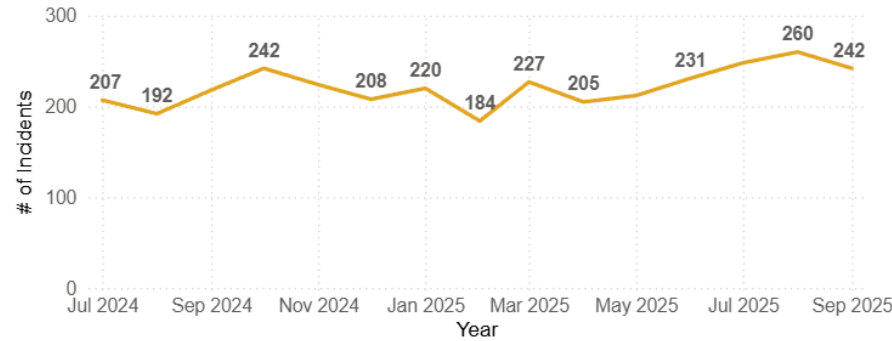
ASU1 - Incidents by Acuity Level



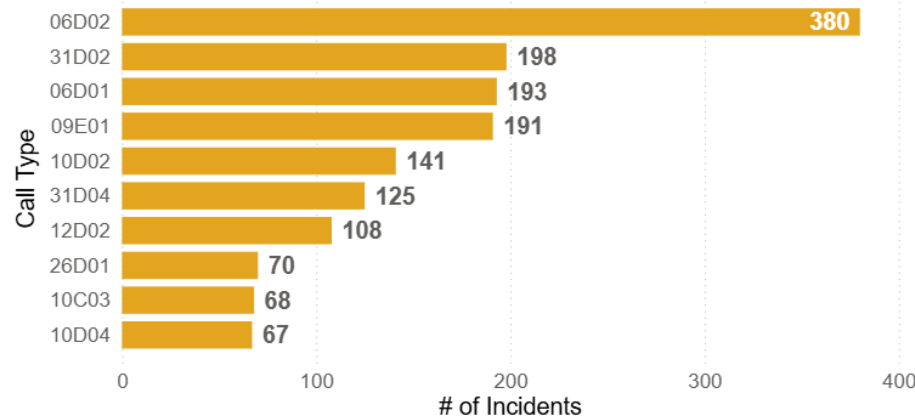
ALS – Advanced Life Support BLS – Basic Life Support

Number of ASU1 Incidents by Month

4/22/2024 - 09/31/2024

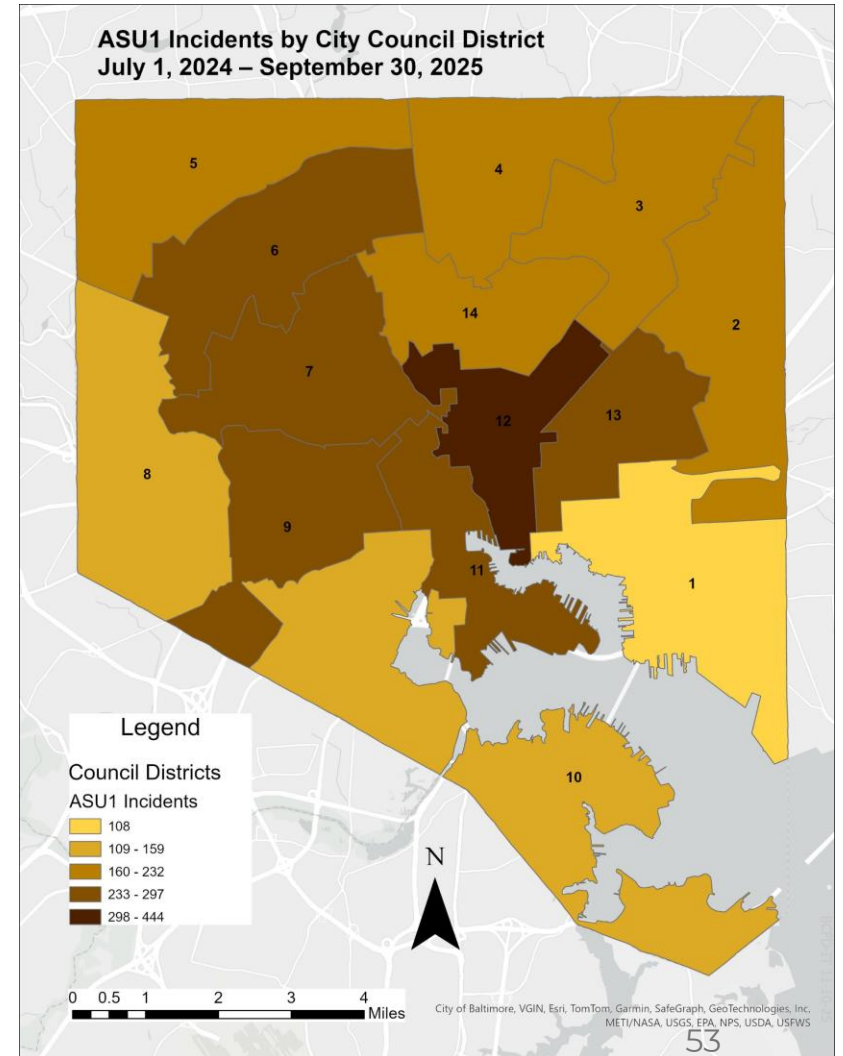


Top 10 Calltypes for ASU1



ASU1 Incidents by City Council District

July 1, 2024 – September 30, 2025



BCFD COMMUNITY HEALTH PROGRAM –

FY 2025 & Q1, FY2026



911 PATIENT CONTACTS

519

NON-PATIENT CONTACTS

9,154



BUPRENORPHINE INDUCTIONS

3

PARAMEDICS TRAINED

55



BCFD POST OVERDOSE OUTREACH

1,118

136

17



TREATMENT PROGRAM REFERRALS

385

(7 INPATIENT)



HARM REDUCTION RESOURCES DISTRIBUTED

7,350



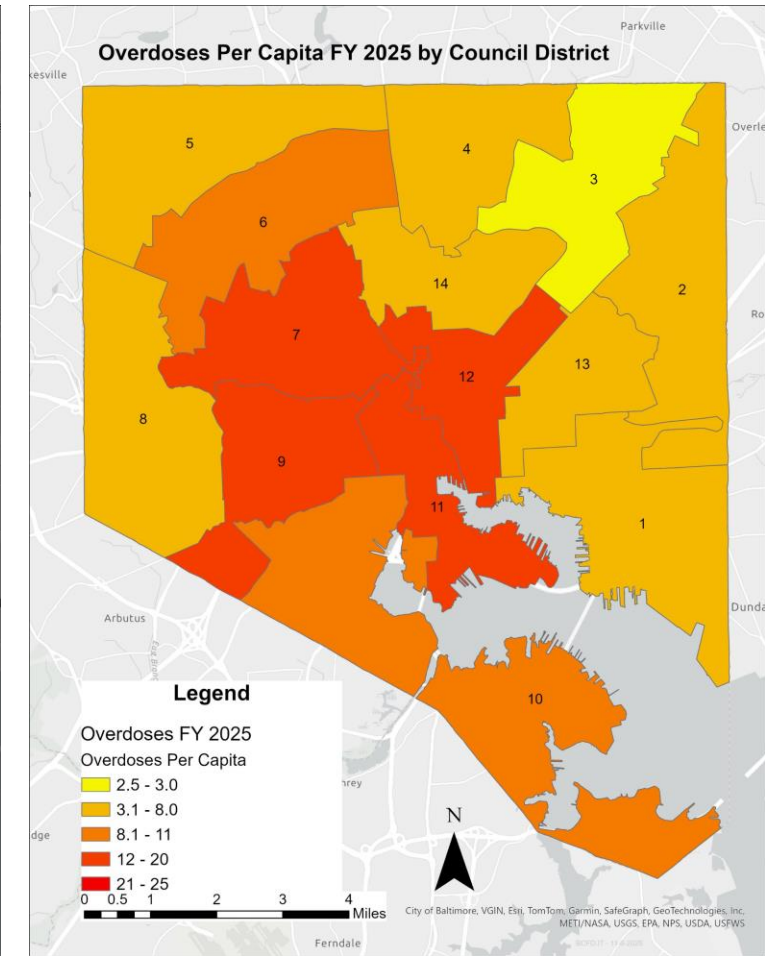
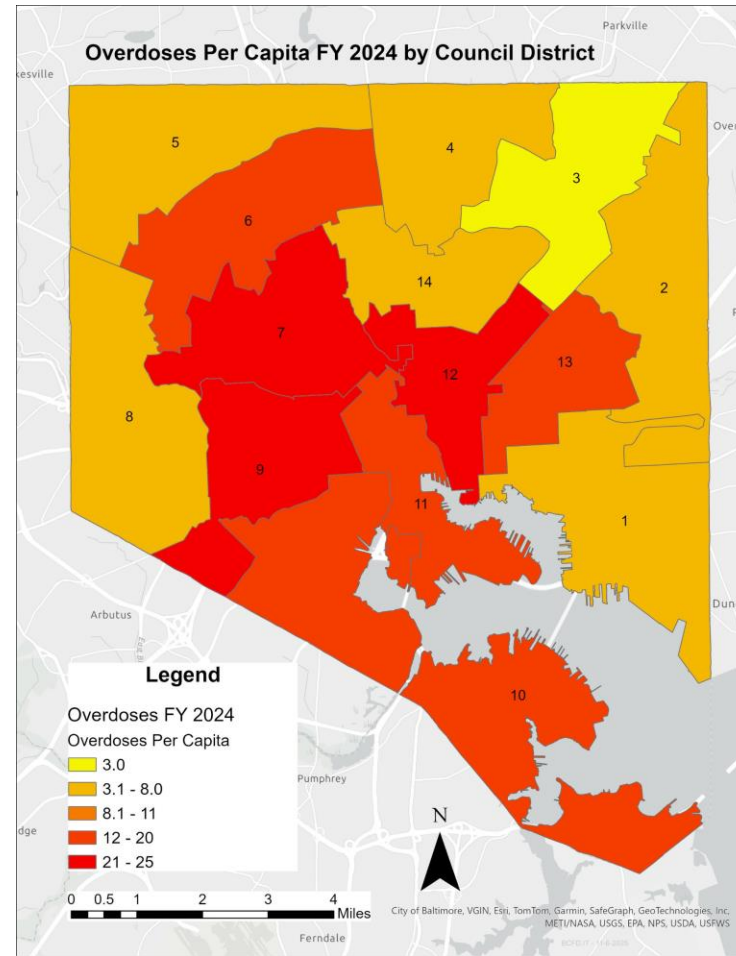
LEAVE BEHIND NALOXONE KITS DISTRIBUTED

8,842

CITY WIDE OVERDOSES BY COUNCIL DISTRICT

FY 2024 vs. FY 2025

City Council District	FY24 Overdose Incidents	Overdose incidents per capita	FY5 Overdose Incidents	Overdose incidents per capita	% Change in Overdose Per Capita
1	218	4.96	188	4.28	-13.8%
2	195	4.49	143	3.29	-26.7%
3	119	3.00	101	2.54	-15.1%
4	270	6.50	176	4.24	-34.8%
5	231	5.37	194	4.51	-16.0%
6	588	14.42	396	9.71	-32.7%
7	977	22.40	824	18.89	-15.7%
8	208	5.00	185	4.44	-11.0%
9	848	20.30	653	15.63	-23.0%
10	501	11.99	382	9.14	-23.8%
11	642	15.66	451	11.00	-29.8%
12	869	20.77	630	15.06	-27.5%
13	537	12.85	322	7.70	-40.0%
14	233	5.77	174	4.31	-25.3%

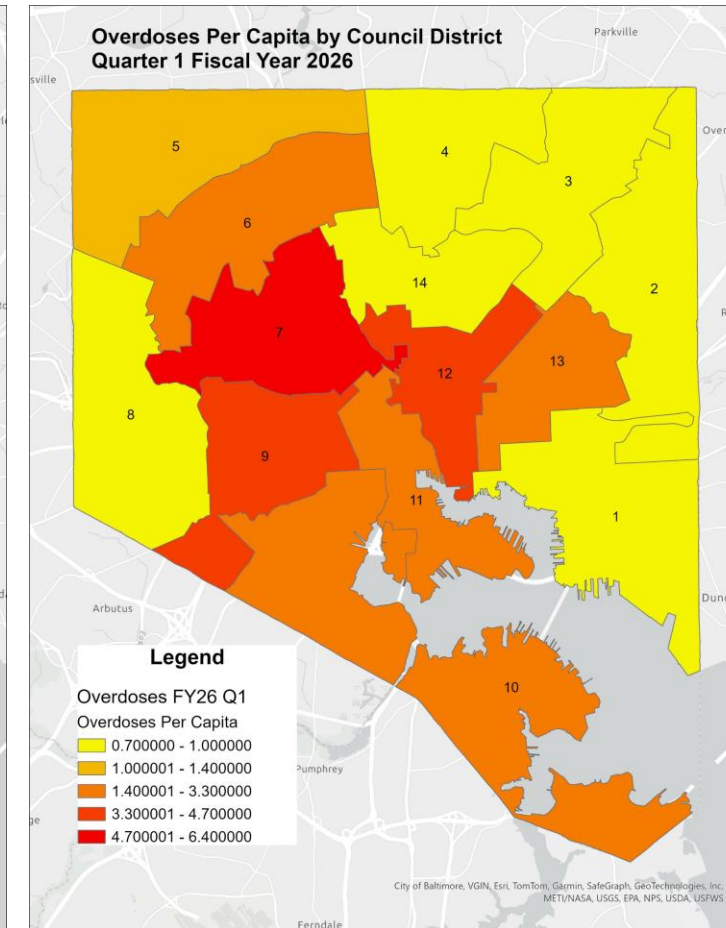
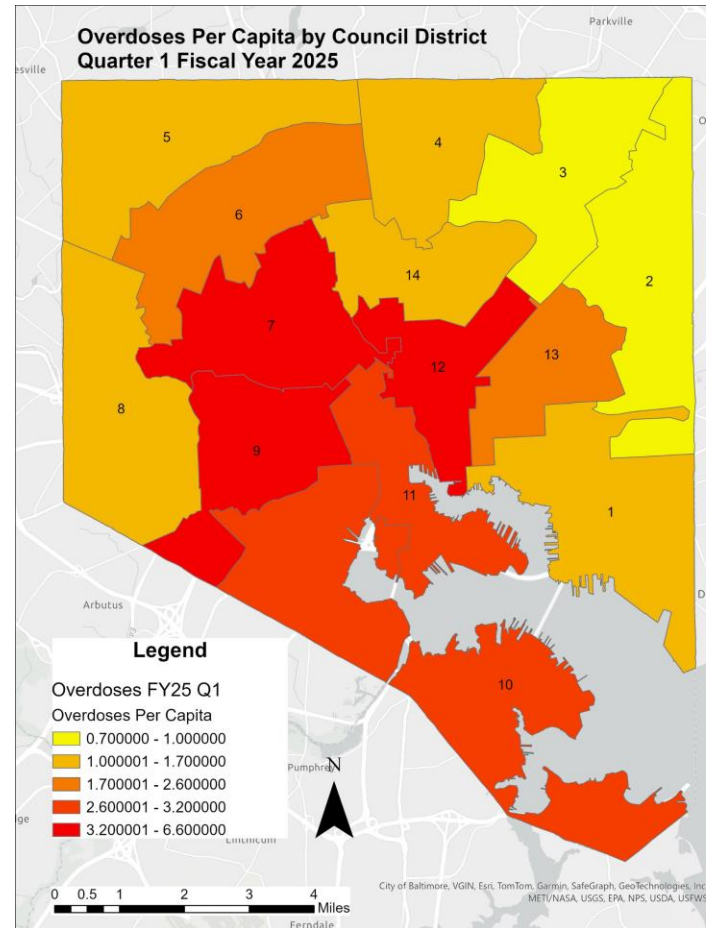


include **Positive Narcan Administration** and **Likely Opioid Overdose: Unconfirmed**

CITY WIDE OVERDOSES BY COUNCIL DISTRICT

Q1 FY 2025 vs. Q1 FY 2026

City Council District	FY24 Overdose Incidents	Overdose incidents per capita	FY5 Overdose Incidents	Overdose incidents per capita	% Change in Overdose Per Capita
1	75	1.7	45	1	-41.2
2	34	0.8	41	0.9	12.5
3	35	0.9	27	0.7	-22.2
4	55	1.3	33	0.8	-38.5
5	53	1.2	61	1.4	16.7
6	98	2.4	123	3	25
7	288	6.6	278	6.4	-3
8	49	1.2	31	0.7	-41.7
9	197	4.7	197	4.7	0
10	132	3.2	101	2.4	-25
11	117	2.9	134	3.3	13.8
12	240	5.7	155	3.7	-35.1
13	107	2.6	107	2.6	0
14	69	1.7	27	0.7	-58.8



include **Positive Narcan Administration** and **Likely Opioid Overdose: Unconfirmed**



Brandon M. Scott
Mayor

Thank You

