



Stephanie Rawlings-Blake
Mayor,
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MEMORANDUM

TO: The Honorable Bernard C. Young
& Members of the Baltimore City Council
Room 400 City Hall,
100. N. Holiday Street
Attn: Karen Randle

FROM: Cliff Sawyer, Director, Mayor's Office of Neighborhoods

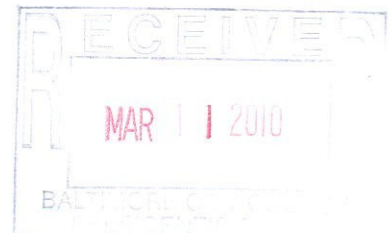
DATE: March 5th, 2010

RE: **10-0191R-Informational Hearing-Response to the February 2010 Winter Storm**

The Mayor's Office of Neighborhoods (MON) performed four functions when the Emergency Operations Center was activated during the Blizzard of 2010. The roles performed with other agencies included disseminating and channeling vital information (light outages, parking access, press releases, etc.) citywide and to specific neighborhood groups. This information was then provided from community leaders to their residents via phone, website, list serves and email to make them aware. Staff also worked with other agencies within the EOC to trouble shoot, coordinate services and provide resources to address concerns. Most concerns received were "No Plow" request. Some were related to seniors, residents with disabilities and other health conditions.

The overall four activities MON performed: (1) Mobilized community based organizations (2) Disseminated and channeled vital information (light outages, parking access, press releases, etc.) citywide and to specific community organizations (3) Documented neighborhood request from community organizations and other stakeholders (4) Coordinated outreach and staffing assignments for the Mayor.

Comments



A handwritten signature in cursive script that reads "Cliff Sawyer". The signature is written in black ink and is positioned above a horizontal line.

Cliff Sawyer

Director

Mayor's Office of Neighborhoods