### For Internal Use Only



## BALTIMORE CITY COUNCIL FINANCE AND PERFORMANCE COMMITTEE

Mission Statement

The Committee on Finance and Performance (FP) is responsible for matters concerning fiscal oversight throughout the year. FP will improve the Council's understanding of the City's budget and to understand how agencies are performing and delivering city services, in addition to reviewing their spending throughout the year. FP will hold regular hearings on financial information, including, revenue, budgets, and audits. The committee's areas of jurisdiction include:

- Fiscal Oversight
- Budget Process
- Agency Performance
- Quarterly Budget Hearings
- Agency Performance Hearings
- Audit Oversight
- Revenue Certification

# The Honorable John T. Bullock Chairman

**PUBLIC HEARING** 

THURSDAY, NOVEMBER 16, 2023 3:00 PM

**COUNCIL CHAMBERS** 

Legislative Oversight LO23-0046

**Agency Briefing – Department of Public Works** 

#### CITY COUNCIL COMMITTEES

# ECONOMIC AND COMMUNITY DEVELOPMENT (ECD)

Sharon Green Middleton, Chair John Bullock – Vice Chair Mark Conway Ryan Dorsey Antonio Glover Odette Ramos

Robert Stokes

Staff: Anthony Leva (410-396-1091)

#### WAYS AND MEANS (W&M)

Eric Costello, Chair Kristerfer Burnett Ryan Dorsey Danielle McCray Sharon Green Middleton Isaac "Yitzy" Schleifer Robert Stokes

Staff: Marguerite Currin (443-984-3485)

# PUBLIC SAFETY AND GOVERNMENT OPERATIONS (SGO)

Mark Conway – Chair Kristerfer Burnett Zeke Cohen Erick Costello Antonio Glover Phylicia Porter Odette Ramos

Staff: Anthony Leva (410-396-1091)

#### FINANCE AND PERFORMANCE

(FP)

John Bullock, Chair Eric Costello, Vice Chair Isaac "Yitzy" Schleifer Danielle McCray Phylicia Porter

Staff: Marguerite Currin (443-984-3485)

#### **COMMITTEE OF THE WHOLE (COW)**

President Nick Mosby, Chair All City Council Members

Staff: Larry Greene (410-396-7215)

#### **EDUCATION, WORKFORCE, AND YOUTH (EWY)**

Robert Stokes – Chair John Bullock Zeke Cohen Antonio Glover Sharon Green Middleton Phylicia Porter

James Torrence

Staff: Deontre Hayes (410-396-1260)

# HEALTH, ENVIRONMENT, AND TECHNOLOGY (HET)

Danielle McCray – Chair John Bullock Mark Conway Ryan Dorsey Phylicia Porter James Torrence Isaac "Yitzy" Schleifer

Staff: Deontre Hayes (410-396-1260)

# RULES AND LEGISLATIVE OVERSIGHT (OVERSIGHT)

Isaac "Yitzy" Schleifer, Chair Kristerfer Burnett Mark Conway Eric Costello Sharon Green Middleton Odette Ramos James Torrence

Staff: Richard Krummerich (410-396-1266)

#### **LEGISLATIVE INVESTIGATIONS (LI)**

Eric Costello, Chair Sharon Green Middleton, Vice Chair Isaac "Yitzy" Schleifer Robert Stokes Danielle McCray

Staff: Marguerite Currin (443-984-3485)

Effective: 08/21/23 Revised: 10/03/23

#### CITY OF BALTIMORE

BRANDON M. SCOTT, Majore



#### OFFICE OF COUNCIL SERVICES

LARRY E. GREENE, Director 415 City Hall, 100 N. Holliday Street Baltimore, Maryland 21202 410-396-7215 / Fax: 410-545-7596 email: larry,greenest baltimorecity,gov

#### **BILL SYNOPSIS**

**Committee:** Finance and Performance

**Legislative Oversight # LO 23-0046** 

#### Agency Briefing – Department of Public Works (DPW)

Sponsor:

President Mosby, Councilmember Bullock, et al

Introduced: October 30, 2023

**Purpose:** 

For the purpose of calling on pertinent agency representatives of the Department of Public Works to brief the City Council at minimum on a quarterly basis, on how the Department's FY 23 actual expenditures compare to prior years and to provide FY 24 quarterly budget projections. The presentation is to include a status report on: Overtime Expenses: current fiscal year compared to last fiscal year; Vacancies: current fiscal year compared to last fiscal year; Equipment/Departmental Needs: Such as equipment, training, and etc. current fiscal year compared to last fiscal year, efforts to improve Delinquent/Outstanding collections, status of Capital Projects underway and updates on any other projected challenges of the Department.

Note: This Legislative Oversight does not require a committee vote and will remain active until the end of the term.

### **Agencies Reporting**

Department of Public Works

### **Analysis**

#### **Current Law**

Baltimore City Code – Article 1, Subtitle 1-City Council, 1-6

§ 1-6. Agencies to provide legislative information.

It shall be the duty of the head of every City department or bureau established by the Baltimore City Charter or by ordinance to provide all technical materials, plats, drawings, and information that are requested by any member or the President of the City Council for the purpose of introducing legislation into the Council.

(City Code, 1976/83, art. 1, §6.) (Ord. 76-080.)

#### **Background**

One mission of the Finance and Performance Committee is to understand how agencies are performing and delivering city services.

On Thursday, November 16, 2023, representatives on behalf of the Department of Public Works will come before the committee to brief them about:

- Budget Projections
- Expenditures
- Delinquent and/or Outstanding Collections
- Overtime Expenses
- Current Vacancies
- Equipment Needs
- Capital Projects, and about
- Other relevant need to know information regarding the Department's performance.

A copy of Fiscal Year 2024 budget - (July 1, 2023 through June 30, 2023) is attached.

#### **Additional Information**

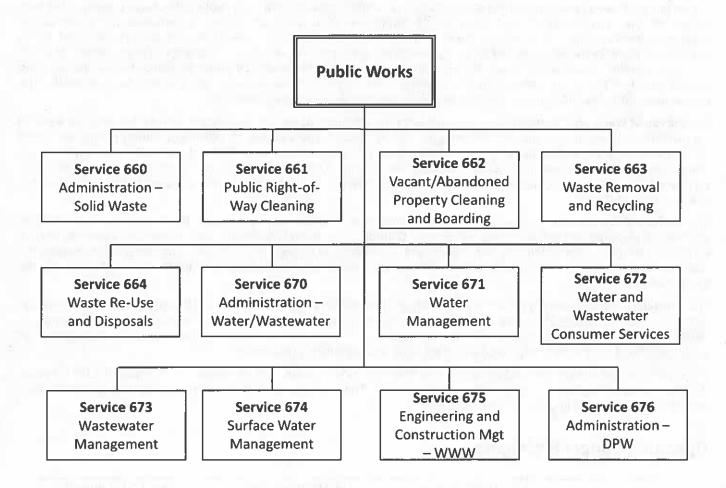
Fiscal Note: None

**Information Source(s):** City Code

magnesite m. Curies

Analysis by: Marguerite M. Currin Direct Inquiries to: (443) 984-3485

Analysis Date: November 13, 2023



### **Public Works**

The Department of Public Works' mission is to enhance and sustain healthy quality of life for every resident and customer by providing efficient management of its services. The Department of Public Works consists of three major divisions: the Bureau of Solid Waste, the Bureau of Water and Wastewater, and the Surface Water Service.

The Bureau of Solid Waste is responsible for providing waste removal and recycling services, including curbside collection of mixed refuse, recycling, and seasonal waste for residents in approximately 210,000 households. The Bureau also provides vacant and abandoned property maintenance services, rat control services, as well as public right-of-way cleaning of streets, alleys, and lots. The Bureau of Solid Waste is also responsible for disposal of refuse in accordance with governmental regulations and mandates. This includes the management of the Northwest Transfer Station on Reisterstown Road, which is a transfer point for mixed waste and recycling as well as housing the Small Haulers Program, and management of a 125-acre active landfill at Quarantine Road. Through agreements with the Wheelabrator Waste to Energy facility and recycling service providers, the Bureau provides for the proper and safe disposal of waste and a variety of recyclable materials. The Bureau also promotes and markets special initiatives for a cleaner and greener Baltimore.

The **Bureau of Water and Wastewater** is responsible for the operation of a water distribution system that supplies water to 1.8 million customers in the Baltimore Metropolitan Region. These responsibilities include the operation, maintenance, and security of three watershed systems; three filtration plants; pumping stations; and 3,800 miles of water distribution mains. The Bureau's wastewater activities include collection and treatment of wastewater, the operation and maintenance of two wastewater treatment plants, approximately 3,100 miles of collection and conveyance lines, pumping stations, and the City's system of storm drains.

The **Surface Water Service** consolidates all Stormwater related functions and includes the Watershed Liaison Office, Stormwater Management and Sediment and Erosion Control, Storm Drain Engineering, Storm Drain and Waterway Maintenance, Water Quality Monitoring and Inspections, and Environmental Engineering. The Division's mission is to restore the City's surface water to swimmable, fishable conditions in compliance with the Environmental Protection Agency and the Clean Water Act.

The Maryland General Assembly passed a law mandating that certain jurisdictions, including Baltimore, create a Stormwater remediation fee by July 1, 2013. The State rescinded the mandate in 2015, but allows jurisdictions such as Baltimore to determine whether to charge the fee. The fee provides a dedicated revenue source for the purpose of improving water quality and flood control, reducing runoff into the harbor, and expanding green space.

The recommended budget reflects the second of a three-year rate increase with an annual rate increase of 3.0% for water, 3.5% for sewer, and 3.0% for stormwater through Fiscal 2025. The rate increases will finance major capital projects to replace aging infrastructure and improve customer service.

### **Operating Budget Highlights**

Fund Name	Fiscal 2022	2 Actual	Fiscal 2023 Budget		Fiscal 2024 Budget	
	Dollars	Positions	Dollars	Positions	Dollars	Positions
General	99,127,746	729	99,911,186	731	105,163,586	758
Wastewater Utility	256,096,659	890	289,807,727	890	314,803,781	919
Water Utility	176,601,162	942	204,037,118	942	217,552,792	973
Stormwater Utility	23,426,330	146	28.216.593	146	29,514,916	148
Federal	129.093	0	4,090,759	0	3,960,759	0
State	0	0	1.254.459	0	1.257.609	0
Special	449.023	3	3,755,788	3	3,876,923	3
Special Grant	0	0	447.986	Ō	465,905	0
Total	555,830,013	2,710	631,521,616	2,712	676,596,271	2,801

#### The Fiscal 2024 Recommended Budget reflects:

- Increasing funding for Solid Waste services to stabilize service delivery by funding up to 10 crews to meet current staffing requirements for trash and recycling collection. Additional crews will reduce the reliance on pulling staff from other Solid Waste activities.
- Creating 7 positions to support administrative and financial operations for the agency. These positions include: 1
   Deputy Chief Finance Officer, 1 Accounting Manager, 1 Grants Specialist, 1 Procurement Manager, 1 Senior Financial
   Analyst, 1 Assistant Counsel, and 1 Paralegal.
- The agency's continued efforts to analyze past spending, budget positions in the correct services, rearrange activities
  to better represent the current organizational structure, and strategically allocate resources to achieve results. The
  recommended budget creates 2 new activities and transfers 23 positions across different services and funds to align
  with the agency's current organizational structure.
- The anticipated rate increases for the Water, Wastewater, and Stormwater Utilities. The Fiscal 2024 recommended budget for these funds is \$562.6 million, \$39.6 million higher than Fiscal 2023. The recommended budget includes transferring 16 positions from the General Fund to the utility funds to align with the current organizational structure.

### **Capital Budget Highlights**

		Budget		
	Fiscal 2022	Fiscal 2023	Fiscal 2024	
General	0	18,419,000	0	
Wastewater Utility	0	0	11,079,000	
Water Utility	0	0	34,868,000	
Stormwater Utility	0	0	3,010,000	
Federal	0	0	4,000,000	
State	5,000,000	4,000,000	8,990,000	
General Obligation Bonds	4,800,000	5,100,000	6,500,000	
Revenue Bonds	199,518,000	314,059,000	334,815,000	
Other	69,895,000	47,177,000	196,572,000	
Total	279,213,000	388,755,000	599,834,000	

#### The Fiscal 2024 Recommended Budget reflects:

- The budget includes \$5 million for compliance and expansion projects at the Quarantine Road Landfill.
- It includes funding towards an Eastside Transfer Station and Aerated Static Pile Compost Facility.
- The utility capital budget includes \$70.7 million for the Patapsco Wastewater Treatment Plant Headworks upgrade project and \$102.6 million for lead service line inventory and replacement, in addition to improvements to water and sewer mains and pumping stations throughout the City

# **Dollars by Service**

	Actual	Bud	get
Service	Fiscal 2022	Fiscal 2023	Fiscal 2024
660 Administration - Solid Waste	1,937,611	3,331,527	3,324,537
661 Public Right-of-Way Cleaning	21,813,975	25,395,817	26,371,013
662 Vacant and Abandoned Property Cleaning and Boarding	11,260,017	12,974,432	13,049,196
663 Waste Removal and Recycling	35,150,155	38,741,670	41,273,280
664 Waste Re-Use and Disposal	25,948,964	28,579,399	29,874,042
670 Administration - Water and Wastewater	30,191,478	53,648,848	63,295,053
671 Water Management	68,628,377	89,458,349	88,749,920
672 Water and Wastewater Consumer Services	21,738,770	25,532,806	27,835,883
673 Wastewater Management	120,054,406	133,126,153	151,732,362
674 Surface Water Management	20,176,874	24,106,616	24,071,270
675 Engineering and Construction Management - Water and Wastewater	188,703,222	193,039,773	196,198,017
676 Administration - DPW	10,226,164	3,586,226	10,821,698
Total	555,830,013	631,521,616	676,596,271

# **Dollars by Object**

	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	3,784,725	(12,115,540)	(10,747,284)	
1 Salaries	130,459,913	153,822,342	155,398,289	
2 Other Personnel Costs	55,860,300	57,425,903	58,436,517	
3 Contractual Services	149,728,634	186,449,724	220,458,903	
4 Materials and Supplies	24,929,720	32,944,349	35,540,913	
5 Equipment - \$4,999 or less	2,794,559	6,528,455	7,158,690	
6 Equipment - \$5,000 and over	4,025,431	9,887,990	10,550,483	
7 Grants, Subsidies and Contributions	4,238,102	13,029,621	13,437,674	
8 Debt Service	180,008,629	182,983,772	185,759,231	
9 Capital Improvements	0	565,000	602,855	
Total	555,830,013	631,521,616	676,596,271	

# Positions by Service

	Actual	Bud	get
Service	Fiscal 2022	Fiscal 2023	Fiscal 2024
660 Administration - Solid Waste	11	11	13
661 Public Right-of-Way Cleaning	196	196	196
662 Vacant and Abandoned Property Cleaning and Boarding	107	107	107
663 Waste Removal and Recycling	332	332	366
664 Waste Re-Use and Disposal	50	50	51
670 Administration - Water and Wastewater	27	27	10
671 Water Management	620	620	62
672 Water and Wastewater Consumer Services	224	224	238
673 Wastewater Management	743	743	74
674 Surface Water Management	130	130	130
675 Engineering and Construction Management - Water and	173	173	177
Wastewater		THE RESIDENCE OF THE PARTY OF T	TWA HILL TO
676 Administration - DPW	97	99	138
Total	2,710	2,712	2,801

### **Service 660: Administration - Solid Waste**

This service includes the Bureau Head and administrative support staff of the bureau, who perform data compilation for reports and analyze operations to maximize efficiency.

Fund Name	Fiscal 2022 Actual		Fiscal 2023 Budget		Fiscal 2024	Budget
	Dollars	Positions	Dollars	Positions	Dollars	Positions
General	1,937,611	11	3,331,527	11	3,324,537	13
Total	1,937,611	11	3,331,527	11	3,324,537	13

### **Major Operating Budget Items**

• The recommended funding level provides for creation of 2 new Operations Specialist I positions that will support the Solid Waste's Administration.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	3,331,527
Changes with service impacts Create 2 Operations Specialist I positions	187,154
Changes without service impacts	
Decrease in employee compensation and benefits	(28,929)
Change in active employee health benefit costs	4,695
Change in pension contributions	(20,296)
Change in allocation for workers' compensation expense	539
Increase in contractual services expenses	48,134
Increase in operating supplies, equipment, software, and computer hardware	428
Adjustment for City building rental charges	1,865
Adjustment for City fleet rental, repair, and fuel charges	12,810
Increase in assumed savings from vacancies and staff turnover	(7,303)
Decrease in contractual services consultants to fund newly created positions Fiscal 2024 Recommended Budget	(206,087) <b>3,324,537</b>

## Service 660 Budget: Expenditures

	Actual	Budget		
Object	Fiscal 2022		Fiscal 2024	
1 Salaries	1,148,304	1,108,033	1,227,359	
2 Other Personnel Costs	374,781	314,239	330,234	
3 Contractual Services	389,868	1,881,651	1,737,107	
4 Materials and Supplies	20,985	8,560	9,888	
5 Equipment - \$4,999 or less	19.752	5,470	5,836	
7 Grants, Subsidies and Contributions	(16,079)	13,574	14,113	
Total	1,937,611	3,331,527	3,324,537	

	Actual	Bud	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 Administration - DPW - SW	1,937,611	3,331,527	3,324,537
Total	1,937,611	3,331,527	3,324,537

# Service 660 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	023 Budget	Fiscal 2	024 Budget	Ch	anges
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
General Fund						
00083 Operations Specialist I	0	0	2	150,000	2	150,000
00091 Operations Manager II	1	146,450	1	165,342	0	18,892
00093 Operations Director I	1	180,356	1	151,472	0	(28,884
10063 Special Assistant	7	58,016	1	64,420	0	6,40
31113 Operations Officer v (Civil Service)	7 1	110,574	1	115,815	0	5,24
31152 Solid Waste Analyst	1	91.661	1	72,624	0	(19,037
31312 Administrative Analyst II (Civil)	2	142,800	2	147,084	0	4,28
31422 Liaison Officer II	1	59,072	1	58,481	0	(591
31511 Program Analyst (Civil)	3	297,411	3	283,381	0	(14,030
Fund Total	11	1,086,340	13	1,208,619	2	122,279
Civilian Position Total	- 11	1 004 240	13	1 200 610	2	122.27
Civilian Position Total	11	1,086,340	13	1,208,619		122,27

### Service 661: Public Right-of-Way Cleaning

This service maintains the cleanliness of public rights-of-ways and clears debris away from storm drains to protect water quality. Activities include Street and Alley Operations, Mechanical Sweeping Operations, Cleaning of Business Districts, Marine Operations, and Graffiti Removal.

Fund Name	Fiscal 2022	Fiscal 2022 Actual Fiscal 2023 Budget Fiscal 2			Fiscal 2024	Budget
	Dollars	Positions	Dollars	Positions	Dollars	Positions
General	16,441,423	157	18,576,302	157	19,271,323	157
Stormwater Utility	4,923,529	36	5,103,891	36	5,344,537	36
Special	449,023	3	1,715,624	3	1,755,153	3
Total	21,813,975	196	25,395,817	196	26,371,013	196

#### **Performance Measures**

	I SWILES	Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal	2022	Fiscal 2023	Fiscal 2024
Type	Measure	Actual	Actual	Actual	Target Actual		Target	Target
Effectiveness	% of alley cleaning service requests closed on time	47%	48%	33%	70%	65%	85%	70%
Effectiveness Output	% of service requests escalated # of miles swept	0.80% 99,805	0.75% 58,438	0.49% 13,878	0.60% 100,000	N/A 52,739	0.60% 100,000	0.60% 100,000

In Fiscal 2022, "# of miles swept" increased to 52,739, but fell below the target due to limited operations from COVID-19 staffing challenges. Full operations resumed in July 2022 and an increase in miles swept is expected for Fiscal 2023.

### **Major Operating Budget Items**

The recommended budget includes increased funding from the Horseshoe Casino Local Impact Fund that supports
core services within one mile of the casino area including sanitation staffing and cleaning waterways.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	18,576,302
Changes without service impacts	
Decrease in employee compensation and benefits	(103,680)
Change in active employee health benefit costs	119,765
Change in pension contributions	(119,678)
Change in allocation for workers' compensation expense	7.693
Increase in contractual services expenses	43,971
Increase in operating supplies, equipment, software, and computer hardware	31.316
Adjustment for City fleet rental, repair, and fuel charges	794,220
Change in cost transfers to capital budget, to/from other funds, and reimbursed expenses	(1,650)
Increase in assumed savings from vacancies and staff turnover	(76,936)
Fiscal 2024 Recommended Budget	19,271,323

### Service 661 Budget: Expenditures

manufacture of the second of the second	Actual	Budget					
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024				
0 Transfers	0	(55,000)	(56,650)				
1 Salaries	8,881,776	9,798,686	9,541,425				
2 Other Personnel Costs	3,767,101	4,019,587	4,009,335				
3 Contractual Services	8,027,187	9,104,722	10,042,482				
4 Materials and Supplies	818,030	1,115,102	1,360,954				
5 Equipment - \$4,999 or less	93,601	159,388	170,059				
7 Grants, Subsidies and Contributions	226,280	1,253,332	1,303,408				
Total	21,813,975	25,395,817	26,371,013				

Ourse at the same of the same	Actual	Budget			
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024		
002 Casino Support-Cleaning Waterways	281,166	250,000	350,000		
003 Marine Operations	1,979,738	1,939,009	2,049,279		
008 Cleaning of Business Districts	1,977,196	2,378,912	2,381,179		
013 Street and Alley Cleaning	12,277,435	13,949,843	14,529,955		
014 Mechanical Sweeping Operation	4,964,043	5,105,248	5,346,247		
015 Casino Support-Sanitation Staffing	167,857	447.532	346,337		
022 Graffiti Removal	166,540	307.181	309,200		
095 Unallocated Appropriation	0	1,018,092	1,058,816		
Total	21,813,975	25,395,817	26,371,013		

# Service 661 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2023 Budget		Fiscal 2024 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
General Fund						
00090 Operations Manager I	1	122,638	1	110,659	0	(11,979)
31114 Operations Manager I (Civil)	1	122,638	1	124,829	0	2,19
33212 Office Support Specialist II (Civil Service)	2	76,770	2	76,192	0	(578
33213 Office Support Specialist III	7	299,435	7	295,092	0	(4,343
33562 Storekeeper II	1	42,020	1	42,068	0	41
52941 Laborer	85	3,354,566	85	3,312,935	0	(41,631
52942 Laborer Crew Leader I	2	93,680	2	92,458	0	(1,222
53814 Solid Waste Lead Worker	8	407,299	8	386,519	0	(20,780
53815 Solid Waste Supervisor	3	181,917	3	183,361	0	1,44
53816 Solid Waste Superintendent	1	86,280	1	68,289	0	(17,991
54437 Driver I	12	469,939	12	457,914	0	(12,025
54514 Marine Equipment Operator II	4	183,357	4	183,493	0	13
54516 CDL Driver I	17	745,051	17	738,387	0	(6,664
54517 CDL Driver II	13	654,844	13	650,814	0	(4,030
Fund Total	157	6,840,434	157	6,723,010	0	(117,424
Stormwater Utility Fund						
00090 Operations Manager I	1	107,436	1	110,659	0	3,22
33213 Office Support Specialist III	1	45,817	1	45,187	0	(630
53814 Solid Waste Lead Worker	2	96,817	2	87,492	0	(9,325
53815 Solid Waste Supervisor	2	112,628	2	118,943	0	6,31
53816 Solid Waste Superintendent	1	66,273	1	87,161	0	20,88
54437 Driver I	1	39,488	1	39,018	0	(470
54517 CDL Driver II	28	1,411,839	28	1,385,814	0	(26,025
Fund Total	36	1,880,298	36	1,874,274	0	(6,024
Special Revenue Fund	0.001.004.00	Manager and the state of				
52941 Laborer	2	75,820	2	74,834	0	(986
54517 CDL Driver II	1	44,328	111 1	44,763	0	`43
Fund Total	3	120,148	3	119,597	0	(551
Civilian Position Total						
Civilian Position Total	196	8,840,880	196	8,716,881	0	(123,999

## Service 662: Vacant and Abandoned Property Cleaning and Boarding

This service provides cleaning, boarding, mowing, and rat control services to vacant and unoccupied properties that are cited by the City's housing inspectors. Liens are placed against the property owner for work performed by City crews.

Fund Name	Fiscal 2022	2 Actual	Fiscal 2023	Budget	Fiscal 2024 Budget		
	Dollars	Positions	Dollars	Positions	Dollars	Positions	
General	11,260,017	107	11,799,432	107	12,004,196	107	
Federal	0	0	1,175,000	0	1,045,000	0	
Total	11,260,017	107	12,974,432	107	13,049,196	107	

#### **Performance Measures**

		Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2022		Fiscal 2023	Fiscal 2024
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Effectiveness	# of burrows baited	23,948	12,668	37,231	22,000	32,934	30,000	31,880
Efficiency	\$ Value of liens billed (in millions)	\$4.3	\$4.3	\$4.2	\$3.0	\$4.2	\$3.0	\$3.0
Efficiency	% of cleaning and boarding requests completed on time	56%	54%	45%	70%	63%	70%	70%
Outcome	# of citizen complaints related to rats	3,971	3,989	5,141	4,000	6,310	3,000	5,893

The "% of cleaning and boarding requests completed on time" increased in Fiscal 2022 to 63%. Although the service
did not meet its Fiscal 2022 target, the service anticipates reaching the target of 70% in Fiscal 2024.

#### **Major Operating Budget Items**

 The Fiscal 2024 budget includes \$1.0 million in CDBG funds to provide for the cleaning and boarding of vacant housing in target neighborhoods.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	11,799,432
Changes without service impacts	
Decrease in employee compensation and benefits	(182,328)
Change in active employee health benefit costs	67,008
Change in pension contributions	(74,781)
Change in allocation for workers' compensation expense	5,243
Increase in contractual services expenses	62,160
Increase in operating supplies, equipment, software, and computer hardware	17,873
Adjustment for City fleet rental, repair, and fuel charges	317,275
Change in cost transfers to capital budget, to/from other funds, and reimbursed expenses	130,000
Increase in assumed savings from vacancies and staff turnover	(137,686)
Fiscal 2024 Recommended Budget	12,004,196

## Service 662 Budget: Expenditures

	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
1 Salaries	4,425,854	5,454,284	5,137,118	
2 Other Personnel Costs	1,868,051	2,008,935	1,998,314	
3 Contractual Services	4,139,070	4.805,778	5,123,344	
4 Materials and Supplies	634,715	459,840	531,979	
5 Equipment - \$4,999 or less	65,318	102,743	109,621	
6 Equipment - \$5,000 and over	0	10.814	11,539	
7 Grants, Subsidies and Contributions	127,009	132,038	137.281	
Total	11,260,017	12,974,432	13,049,196	

Activity	Actual	Budget		
	Fiscal 2022	Fiscal 2023	Fiscal 2024	
001 Vacant - Abandoned Property Cleaning and Boarding 002 Rat Control	10,244,641 1,015,376	11,979,330 995,102	11,961,577 1,087,619	
Total	11,260,017	12,974,432	13,049,196	

# Service 662 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	023 Budget	Fiscal 2024 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
General Fund						
00090 Operations Manager I	1	107,393	1	110,659	0	3,266
33212 Office Support Specialist II (Civil Service)	3	105,836	3	105,626	0	(210
33213 Office Support Specialist III	6	243,701	6	235,773	0	(7,928
33232 Secretary II (Civil Service)	1	46,666	1	45,973	0	(693
52110 Automotive Mechanic	1	54,054	1	53,351	0	(703
52941 Laborer	42	1,651,473	42	1,621,187	0	(30,286
52942 Laborer Crew Leader I	9	375,237	9	374,842	0	(395
52961 Pest Control Worker	12	471,012	12	461,264	0	(9,748
52986 Supt Cleaning Brd Ground Maint	1	86,781	≡1	87,161	0	38
53791 Small Engine Mechanic I	1	35,275	1	35,621	0	34
53814 Solid Waste Lead Worker	1	43,321	1	43,746	0	42
53815 Solid Waste Supervisor	3	198,136	3	186,128	0	(12,008
54516 CDL Driver I	11	469,865	11	473,781	0	3,91
54517 CDL Driver II	15	736,857	15	754,413	0	17,55
Fund Total	107	4,625,607	107	4,589,525	0	(36,082
Civilian Position Total				51/45R2		
Civilian Position Total	107	4,625,607	107	4,589,525	0	(36,082

### Service 663: Waste Removal and Recycling

This service provides household waste and recycling pick up from over 210,000 households, 290 multi-family dwellings, and commercial businesses through the 1+1 Program. This service also includes condominium and public housing refuse collection, recycling administration, and funding for household hazardous waste disposal services.

Fund Name	Fiscal 2022	Actual	Fiscal 2023	Budget	Fiscal 2024 Budget		
	Dollars	Positions	Dollars	Positions	Dollars	Positions	
General	35,150,155	332	36,400,544	332	38,813,505	366	
Stormwater Utility	0	0	499,859	0	544,858	0	
Special	0	0	1,642,082	0	1,707,765	0	
Special Grant	0	0	199,185	0	207,152	0	
Total	35,150,155	332	38,741,670	332	41,273,280	366	

#### **Performance Measures**

100		Fiscal 2019	Fiscal 2020 Actual	Fiscal 2021	Fiscal 2022		Fiscal 2023	Fiscal 2024
Туре	Measure	Actual		Actual	Target	Actual	Target	Target
Effectiveness	% of service requests completed on time	83%	56%	47%	90%	93%	90%	90%
Efficiency	% of missed pick-ups	0.06%	0.22%	0.37%	0.05%	0.38%	0.05%	0.05%
Output	Tonnage collected - mixed refuse	147,452	143,230	158,547	145,000	154,876	150,000	145,000
Output	Tonnage collected - recycling	25,266	24,114	15,800	26,000	22,159	30,000	26,000

<sup>•</sup> In Fiscal 2022, "% of missed pick-ups" increased to 0.38% due to staffing shortages and reduced vehicle availability.

### **Major Operating Budget Items**

- The recommended budget provides for creation of 10 additional Solid Waste crews in order to stabilize service delivery.
- In Fiscal 2024 the budget for Recycling is presented as a separate activity within this service. Prior to Fiscal 2024 the
  cost to provide recycling services were reflected in other activities within this service. The Fiscal 2024 recommended
  budget for this activity is \$5.7 million. This funding maintains the current level of service.
- · The recommended budget includes an additional \$109,825 for uniforms and safety shoes for staff.
- The recommended budget includes \$460,030 to install AVL (automatic vehicle location) equipment on Solid Waste fleet assets to track assets and inform route optimization.

# **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	36,400,544
Changes with service impacts Enhancement funding for 10 additional crews Increase in funding for AVL equipment for fleet	900,000 460,030
Changes without service impacts	
Decrease in employee compensation and benefits	(396,995)
Change in active employee health benefit costs	206,135
Change in pension contributions	(270,572)
Change in allocation for workers' compensation expense	16,268
Increase in contractual services expenses	40,223
Increase in operating supplies, equipment, software, and computer hardware	75,509
Adjustment for City fleet rental, repair, and fuel charges	1,267,527
Change in cost transfers to capital budget, to/from other funds, and reimbursed expenses	18,000
Increase in funding for uniforms and safety shoes	109,285
Increase in funding for overtime for Mixed Refuse Operations	31,836
Increase in assumed savings from vacancies and staff turnover	(17,884)
Decrease in funding for cell phone and tablet rentals	(26,401)
Fiscal 2024 Recommended Budget	38,813,505

## Service 663 Budget: Expenditures

	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	0	(18,000)	0	
1 Salaries	16,097,468	16,585,491	16,829,540	
2 Other Personnel Costs	6,172,661	6,520,642	6,729,113	
3 Contractual Services	11,008,148	10,554,640	12,009,974	
4 Materials and Supplies	1,215,639	1,462,583	1,885,619	
5 Equipment - \$4,999 or less	117,784	384,148	409,869	
6 Equipment - \$5,000 and over	144.371	636,211	678,837	
7 Grants, Subsidies and Contributions	394,084	2,250,955	2,340,873	
9 Capital Improvements	0	365,000	389,455	
Total	35,150,155	38,741,670	41,273,280	

	Actual	Budget		
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024	
001 Household Hazardous Waste Disposal	208,656	194,669	202,456	
006 Mixed Refuse Collection	30,608,317	30,979,808	29,272,498	
007 Recycling Administration	477,429	655,316	736,015	
008 Recycling	0	0	5,725,924	
009 Bulk Trash Collection	1,411,960	1,229,185	1,319,774	
010 Condominium Collections	2,443,793	2,828,778	2,927,873	
012 Municipal Can Program	0	1,012,647	1,088,740	
095 Unallocated Appropriaton	0	1,841,267	0	
Total	35,150,155	38,741,670	41,273,280	

# Service 663 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal :	2023 Budget	Fiscal 2024 Budget		Changes	
Civilian Positions	Civilian Positions Count Amount Count Amount		Amount	Count	Amount	
General Fund		1000000		200	SCARES!	56.0
00090 Operations Manager I	1	109,198	1	112,519	0	3,32
33212 Office Support Specialist II (Civil Service)	2	74,746	4	144,725	2	69,97
33213 Office Support Specialist III	2	80,119	2	78,765	0	(1,354
33215 Office Supervisor	2	110,764	2	109,184	0	(1,580
42981 Recycling Program Associate	1	42,757	1	42,965	0	20
52941 Laborer	25	953,958	25	956,333	0	2,37
53811 Solid Waste Worker	181	7,227,997	201	7,767,542	20	539,54
53812 Solid Waste Driver	65	3,297,712	75	3,670,824	10	373,11
53814 Solid Waste Lead Worker	1	47,601	1	51,347	0	3,74
53815 Solid Waste Supervisor	20	1,276,337	22	1,330,856	2	54,51
53816 Solid Waste Superintendent	3	251,460	3	228,017	0	(23,443
53817 Solid Waste Asst Supt	2	131,069	2	144,373	0	13,30
54516 CDL Driver I	8	344,088	8	332,492	0	(11,596
54517 CDL Driver II	19	953,363	19	954,036	0	67
Fund Total	332	14,901,169	366	15,923,978	34	1,022,80
Civilian Position Total						
Civilian Position Total	332	14,901,169	366	15,923,978	34	1,022,80

# Service 664: Waste Re-Use and Disposal

This service manages nearly 700,000 tons of mixed refuse and recycling materials at the City's landfill and the Northwest Transfer Station, which is integral to the efficiency of solid waste by providing a centralized drop off facility for trucks to shorten trips and consolidate material prior to movement to Baltimore Refuse Energy Systems Company (BRESCO) or to the recycling facility.

Fund Name	Fiscal 2022	2 Actual	Fiscal 2023	Budget	Fiscal 2024 Budget	
	Dollars	Positions	Dollars	Positions	Dollars	Positions
General	25,944,426	50	28,080,621	50	29,361,864	51
Stormwater Utility	4,538	0	200.000	0	213,400	0
Federal	0	0	298,778	0	298,778	0
Total	25,948,964	50	28,579,399	50	29,874,042	51

#### **Performance Measures**

		Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal :	2022	Fiscal 2023	Fiscal 2024	
Type Measure		Actual	Actual	Actual	Target Actual		Target	Target	
Effectiveness	% of non-compliant MDE inspection reports	67%	100%	80%	50%	40%	50%	50%	
Effectiveness	% of waste in tonnage collected by DPW that goes to recycling	15%	14%	9%	15%	13%	20%	15%	
Efficiency	\$ Landfill operating cost per ton of waste disposed	\$22	\$21	\$18	\$24	N/A	\$24	N/A	
Output	Tonnage disposed	247,317	250,817	266,262	245,000	258,996	245,000	245,000	

In Fiscal 2022, the "% of waste in tonnage collected by DPW that goes to recycling" increased from 9% in Fiscal 2021 to 13%.

### **Major Operating Budget Items**

- The recommended budget funds the creation of a new Cashier Supervisor I position that will support the service's Landfill Operation.
- The recommended budget increases funding for landfill tipping fees from \$9.6 million to \$10.0 million, a 4% increase. The overall increase is based on inflationary cost increases.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	28,080,621
Changes with service impacts Create Cashier Supervisor I position	67,248
Changes without service impacts Increase in employee compensation and benefits Change in active employee health benefit costs Change in pension contributions Change in allocation for workers' compensation expense Increase in contractual services expenses Increase in operating supplies, equipment, software, and computer hardware Adjustment for City fleet rental, repair, and fuel charges Increase in funding for Refuse Tipping fees Increase in assumed savings from vacancies and staff turnover Fiscal 2024 Recommended Budget	3,254 29,738 (39,261) 2,450 466,036 28,955 371,345 385,839 (34,361) <b>29,361,864</b>

## **Service 664 Budget: Expenditures**

Andrew Comment of the state of	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	(37,622)	0	0	
1 Salaries	3,015,222	3,267,867	3,293,418	
2 Other Personnel Costs	1,119,547	986,736	987,803	
3 Contractual Services	21,491,027	23,379,749	24,537,568	
4 Materials and Supplies	277,473	304,453	393,445	
5 Equipment - \$4,999 or less	23,967	58,486	62,401	
6 Equipment - \$5,000 and over	0	21,630	23,079	
7 Grants, Subsidies and Contributions	59,350	360,478	362,928	
9 Capital Improvements	0	200,000	213,400	
Total	25,948,964	28,579,399	29,874,042	

	Actual	Budget		
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024	
004 Wheelabrator Disposal	10,306,153	9,645,977	10,031,816	
005 Single-Stream Recycling	727,462	2,229,767	2,324,358	
007 Landfill Operation	5,389,363	6,791,351	7,294,059	
008 Landfill Closure	944,171	1,001,154	1,041,200	
009 Landfill Development	5,782,134	6,131,100	6,376,344	
012 Northwest Transfer Station Operation	2,799,681	2,481,272	2,507,487	
095 Unallocated Appropriation	0	298.778	298,778	
Total	25,948,964	28,579,399	29,874,042	

# Service 664 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	Fiscal 2023 Budget		Fiscal 2024 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount	
General Fund	16						
00090 Operations Manager 1	1	123,578	1	124,829	0	1,25	
31100 Administrative Coordinator	1	55,939	1	46,503	0	(9,436	
34211 Cashier I	4	149,804	4	152,192	0	2,38	
34215 Cashier Supervisor I	0	0	1	50,000	1	50,00	
52941 Laborer	16	616,328	16	608,358	0	(7,970	
53812 Solid Waste Driver	1	58,599	1	57,837	0	(762	
53815 Solid Waste Supervisor	4	207,760	4	221,552	0	13,79	
53817 Solid Waste Asst Supt	1	66,629	1	68,656	0	2,02	
53827 Landfill Superintendent	1	77,999	1	80,371	0	2,37	
54440 Tractor Trailer Driver	7	426,206	7	425,363	0	(843	
54517 CDL Driver II	11	532,155	11	500,819	0	(31,336	
72111 Engineer I	2	152,848	2	172,931	0	20,08	
72113 Engineer II	1	83,291	1	85,824	0	2,53	
Fund Total	50	2,551,136	51	2,595,235	1	44,09	
Civilian Position Total							
Civilian Position Total	50	2,551,136	51	2,595,235	1	44,09	

### Service 670: Administration - Water and Wastewater

The Water and Wastewater Bureau Administration is charged with oversight, direction, and support for water and wastewater operations.

Fund Name	Fiscal 2022	2 Actual	Fiscal 2023	Budget	Fiscal 2024 Budget	
	Dollars	Positions	Dollars	Positions	Dollars	Positions
Wastewater Utility	16,232,925	13	32,883,439	13	33,730,386	10
Water Utility	13,880,262	14	19,819,966	14	27,913,228	6
Stormwater Utility	0	0	0	0	680,121	0
Federal	78.291	0	298.560	0	298,560	0
Special	0	0	398.082	0	414,005	0
Special Grant	0	0	248.801	0	258,753	0
Total	30,191,478	27	53,648,848	27	63,295,053	16

### **Major Operating Budget Items**

• The recommended budget increases the funding for this service by \$9.6 million or 18%. The increase is driven by additional costs for chemicals and consulting services used for staff augmentation and filter tile maintenance.

# Service 670 Budget: Expenditures

Actual	Budget		
Fiscal 2022	Fiscal 2023	Fiscal 2024	
9,224,139	9,737,171	10,756,017	
2,629,553	4,463,611	3,725,509	
788.001	697,358	436,719	
16,429,253	33,098,353	42,433,101	
41,079	692,991	756,568	
170,076	1,672,886	1,779,135	
213.455	519.325	554,119	
695.922		2,853,885	
30,191,478	53,648,848	63,295,053	
	9,224,139 2,629,553 788,001 16,429,253 41,079 170,076 213,455 695,922	Fiscal 2022         Fiscal 2023           9,224,139         9,737,171           2,629,553         4,463,611           788,001         697,358           16,429,253         33,098,353           41,079         692,991           170,076         1,672,886           213,455         519,325           695,922         2,767,153	

	Actual	Bud	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 DPW Overhead	0	5,076,180	5,908,586
002 City Overhead	12,716,040	19,202,213	19,970,301
003 Administration	17,383,912	18,139,110	24,521,736
007 Utility Safety	0	504,544	524,724
008 Utility Inventory Management	9,567	504,544	667,918
009 Career Mentorship Program	78,291	719,156	731,108
010 Modified Consent Decree	2,759	7,917,444	8,234,142
011 Equity and Environmental Justice	785	985.547	1,522,523
012 Compliance and Quality Control	0	102.506	289,508
013 Emergency Response and Preparedness	124	497,604	924,507
Total	30,191,478	53,648,848	63,295,053

# Service 670 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2023 Budget		Fiscal 2024 Budget		Ch	anges
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
astewater Utility Fund						
00088 Operations Officer IV	1	102,092	111	105,154	0	3,06
00091 Operations Manager II	1	97,110	1	132,465	0	35,35
00093 Operations Director I	0	0	1	150,001	1	150,00
00094 Operations Director II	1	169,374	1	174,526	0	5,15
10083 Executive Assistant	1	76,491	1	78,818	0	2,32
31109 Operations Officer I (Civil Service)	0	0	1	86,316	1	86,31
31112 Operations Officer IV (Civil Service)	0	0	1	115,963	1	115,96
31420 Liaison Officer I	2	114,555	2	116,590	0	2,03
31502 Program Compliance Officer II	2	151,481	0	0	-2	(151,481
33150 Agency IT Supv/Project Manager	1	106,599	0	0	-1	(106,599
33151 Systems Analyst	1	70,481	0	0	-1	(70,481
33213 Office Support Specialist III	1	34,419	1	34,756	0	33
34141 Accountant I	1	47,935	0	0	-1	(47,935
72115 Engineer Supervisor	1	99,009	0	0	-1	(99,009
Fund Total	13	1,069,546	10	994,589	-3	(74,957
ater Utility Fund				2000 200		
00081 Operations Assistant III	1	74,909	0	0	-1	(74,909
00089 Operations Officer v	1	112,441	1	136,578	0	24,13
00091 Operations Manager II	1	142,057	0	0	-1	(142,057
00094 Operations Director II	1	193,935	0	0	-1	(193,935
31107 Operations Specialist I (Civil Service)	1	56,852	0	0	-1	(56,852
31109 Operations Officer I (Civil Service)	1	79,588	- 1	82,008	0	2,42
31420 Liaison Officer I	3	192,563	1	62,609	-2	(129,954
31422 Liaison Officer II	1	72,382	1	59,651	0	(12,731
33213 Office Support Specialist III	1	34,419	1	34,756	Õ	33
33232 Secretary II	1	35,447	0	0	-1	(35,447
33658 Equal Opportunity Officer	1	76,484	Ĩ.	78,811	Ó	2,32
72492 Building Project Coordinator	<u>i</u> i	59,072	0	0	-1	(59,072
Fund Total	14	1,130,149	6	454,413	-8	(675,736
				722		
ivilian Position Total Civilian Position Total	27	2,199,695	16	1,449,002	-11	(750,693

### **Service 671: Water Management**

This service provides for the operation of a water distribution system that supplies water to 1.8 million customers in the Baltimore Metropolitan region. This includes the maintenance of three watershed systems, three filtration plants, numerous pumping stations, and over 3,800 miles of water distribution mains. Baltimore's treatment and pumping facilities have a proven record of supplying safe and clean drinking water in compliance with all federal and State regulations. Additionally, this service maintains the city's 23,000 fire hydrants.

	Fiscal 2022	Actual	Fiscal 2023 Budget		Fiscal 2024 Budget	
Fund Name	Dollars	Positions	Dollars	Positions	Dollars	Positions
Wastewater Utility	190	0	0	0	0	0
Water Utility	68,628,187	620	89,204,971	620	88,496,542	625
Federal	0	0	253,378	0	253,378	0
Total	68,628,377	620	89,458,349	620	88,749,920	625

#### **Performance Measures**

OUR DI		Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2	2022	Fiscal 2023	Fiscal 2024
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Efficiency	Cost of treatment per million gallons (mg)	\$324	\$378	\$328	\$335	\$360	\$335	\$373
Outcome	# of confirmed distribution system samples outside EPA/MDE compliance	0	0	0	0	1	0	0
Outcome	# of Safe Drinking Water Act Violations	0	0	0	0	1	0	0
Output	Million gallons of water treated per day (MGD)	200	194	191	210	184	205	200

 In Fiscal 2022, the "cost of treatment per million gallons (mg)" of drinking water increased to \$360 due to the increased cost of water treatment chemicals. Based on this and the average cost over the past three fiscal years, the agency increased the target for Fiscal 2024 to \$373.

### **Major Operating Budget Items**

- The recommended budget includes funding to create 4 positions focused on operations at Water Utility facilities and plants.
- The recommended budget decreases the funding for this service by \$708,000, or 1.0%. The decrease is driven by increasing the assumed savings from vacant positions (\$3,100,000). The decrease is offset by inflationary increases for other spending in this service.

# **Service 671 Budget: Expenditures**

2	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	(1,211,847)	(1,266,821)	(1,372,923)	
1 Salaries	29,295,679	33,636,884	30,947,081	
2 Other Personnel Costs	12,790,729	12,951,777	12,967,955	
3 Contractual Services	19,440,102	31,499,281	32,760,656	
4 Materials and Supplies	5,517,415	7,257,267	7,742,047	
5 Equipment - \$4,999 or less	714.154	818.780	876.257	
6 Equipment - \$5,000 and over	1,164,529	3,329,450	3,552,522	
7 Grants, Subsidies and Contributions	917.616	1,231,731	1,276,325	
Total	68,628,377	89,458,349	88,749,920	

	Actual	Budget		
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024	
001 Baltimore City Operations and Maintenance	8,004,819	10,442,881	10,181,349	
002 Baltimore City Operations and Maintenance - Westside	183,146	290,234	321,969	
003 Baltimore County Operations and Maintenance	5,951,530	7,641,640	7,399,799	
004 Baltimore County Operations and Maintenance - Westside	573,056	659,904	729,325	
005 Chlorinator Stations	2,788,941	2,595,233	2,554,442	
006 Reservoirs and Tanks Operations and Maintenance	165,379	250,275	240,414	
007 Water Conservation - Baltimore City	1,303,519	1,476,656	1,394,059	
008 Water Conservation - Baltimore County	2,111,561	1,988,102	1,898,368	
009 Water Facilities Administration	859,524	1,007,906	1,137,448	
010 Water Filtration Plants	19,161,688	25.706.789	25,597,099	
011 Water Maintenance Administration	3,711,976	4,770,841	4,769,705	
012 Water Paving Cuts	5,597,304	5,505,421	5,564,228	
013 Water Pumping Stations	7,929,855	12,377,475	12,517,371	
014 Water Quality Control	2,089,928	2,756,666	2,575,017	
015 Water Storeroom and Yards Operations and Maintenance	1,625,405	1,682,773	1,708,252	
016 Watershed Maintenance, Natural Resources and Security	2,780,005	3,491,859	3,499,869	
017 Watershed Safety	1,653,686	2,166,571	2,190,018	
018 Communication Center	952,250	775,769	455,115	
031 Preventive Maintenance - Baltimore City	521,354	2,342,741	2,436,451	
034 Preventive Maintenance - Baltimore County	663,451	1,275,235	1,326,244	
095 Unallocated Appropriation	000,101	253,378	253,378	
Total	68,628,377	89,458,349	88,749,920	

# Service 671 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	023 Budget	Fiscal 2	024 Budget	Ch	nanges
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
ater Utility Fund			11			
00081 Operations Assistant III	0	0	1	83,166	1	83,16
00088 Operations Officer IV	1	112,586	1	87,872	0	(24,714
00089 Operations Officer v	1	124,848	1	115,815	0	(9,033
00090 Operations Manager I	1	109,307	1	124,829	Ŏ	15,52
10083 Executive Assistant	i	79,725	i	82,117	Ö	2,39
10217 Grant Services Specialist III	i	74,308	i	76,567	ő	2,25
10233 WWW Division Manager II	2	280,728	2	262,130	ő	(18,59)
31100 Administrative Coordinator	1	46,051	1	46,503	ő	45
31110 Operations Officer II (Civil Service)	Ó	40,031	1		1	94,75
	1		-	94,758		
31111 Operations Officer III (Civil Service)	1	106,599	2	189,727	1	83,12
31112 Operations Officer IV (Civil Service)	1	80,711	1	105,938	0	25,22
31192 Program Coordinator	1	96,900	0	0	-1	(96,90
31306 Budget Analyst DPW	0	0	2	140,965	2	140,96
31311 Administrative Analyst I	1	61,674	1	60,831	0	(84
31420 Liaison Officer I	1	66,335	1	65,350	0	(98
31422 Liaison Officer II	1	59,072	3	190,610	2	131,53
31502 Program Compliance Officer II	1	70,481	0	0	-1	(70,48
31511 Program Analyst (Civil)	2	151,246	2	178,880	0	27,63
33113 Data Entry Operator III	1	44,296	1	43,639	0	(65
33151 Systems Analyst (Civil Service)	Ö	0	1	76,255	1	76,2
33212 Office Support Specialist II (Civil	5	176,779	5	175,662	0	(1,11
		170,775	0	170,002	Thesa and	(1,11
Service)	10	E10.004	10	407 000		(00.70
33213 Office Support Specialist III	13	518,994	13	496,289	0	(22,70
33215 Office Supervisor	3	139,404	3	139,368	0	(3
33232 Secretary II (Civil Service)	0	0	1	34,920	1	34,92
33371 Radio Dispatcher I	1	42,226	1	41,651	0	(57
33372 Radio Dispatcher II	20	921,931	20	910,512	0	(11,41
33375 Radio Dispatcher Supervisor	5	251,720	5	241,922	0	(9,79
33501 Purchasing Assistant	1	37,389	1	38,231	0	84
33561 Storekeeper I	7	263,782	7	252,843	0	(10,93
33562 Storekeeper II	4	168,669	4	168,992	0	32
33565 Stores Supervisor I	1	44,255	1	44,688	0	43
33566 Stores Supervisor II	1	56,505	1	74,128	Ō	17,62
33677 HR Generalist II	2	144,435	2	164,232	Ö	19,79
33681 HR Assistant I (Civil Service)	1	37,206	1	49,941	ő	12,73
33683 HR Assistant II	1	57,703	i	56,846	ő	(85
	i		Ó	0	-1	
34141 Accountant I		47,935		-	*	(47,93
34142 Accountant II	1	66,273	1	68,289	0	2,01
34265 Customer Care Analyst III	1	49,476	1	48,743	0	(73
34425 Fiscal Supervisor	1	76,624	0	0	-1	(76,62
41523 Watershed Ranger II	7	452,167	7	472,725	0	20,55
41524 Watershed Ranger III	3	231,695	3	238,709	0	7,0
41525 Watershed Ranger Supervisor	1	88,285	1	90,970	0	2,68
42212 Public Works Inspector II	5	239,239	5	241,121	0	1,88
42221 Construction Project Supervisor I	1	78,084	1	80,459	0	2,37
52272 Painter II	2	88,343	2	78,684	0	(9,65
52275 Painter Supervisor	1	56,898	1	41,657	0	(15,24
52491 Supt Comm Computer Oprns	1	70,481	1	72,624	Ō	2,14
52621 Instrumentation Technician I	8	350,006	8	347,643	Ō	(2,36
52622 Instrumentation Technician II	13	797,895	13	745,595	ő	(52,30
52625 Instrumentation Tech Supv I	4	268,957	4	285,447	0	16,49
52627 SCADA System Supervisor	2	167,970	2	173,078	0	5,10
52941 Laborer	107	4,154,446	107	4,067,222	ő	(87,22
37.74 L LOUICE	107	4.104.440	107	4,00/,222	v	10/.44

(continued)

Civilian Positions	Count	Amount	Count	Amount	Count	Amount
53311 Cement Finisher	2	75,942	2	77,200	0	1,25
53512 Utilities Inst Repair II	17	621,648	17	619,062	0	(2,58)
53513 Utilities Inst Repair III	38	1,532,113	38	1,529,514	0	(2,59
53515 Utilities Inst Repair Supv I	15	682,795	15	674,036	Ö	(8,75
53513 Utilities Inst Repair Supv II	9	496,093	9	487,404	0	(8,68
53570 Othities instruction 33570 Othities instru	4	274,746	4	311,339	0	36,59
53521 Supt Otilities Maint & Repair	2	172,877	2	178,134	ő	5,2
53541 Asst Chief Div of Utilities	1	88,176	1	90,858	ő	2,68
53562 Utility Investigator	9	514,204	9	518,657	ő	4,45
	3	220,879	3	197,312	0	(23,56
53565 Utility Investigator Supv	1					
53675 Grounds Maintenance Supervisor		56,898	1	56,054	0	(84
53691 Watershed Maint Supv	3	151,542	3	150,353	0	(1,18
53791 Small Engine Mechanic I	1	35,383	1	35,650	0	20
54312 Water Treatment Tech II	21	954,633	21	927,771	0	(26,86
54313 Water Treatment Tech III	24	1,198,664	24	1,181,820	0	(16,84
54315 Water Treatment Tech Supv	8	520,328	8	505,978	0	(14,35
54316 Water Systems Pumping Supv	1	72,671	1	74,881	0	2,2
54317 Water Systems Treatment Supv	2	151,893	2	145,855	0	(6,03
54318 Pumping Technician II	6	257,236	6	256,229	0	(1,00
54319 Pumping Technician III	12	613,392	12	601,659	0	(11,73
54320 Pumping Technician Supervisor	5	328,362	5	305,056	0	(23,30
54322 Water Systems Pumping Manager	1	125,046	1	128,848	0	3,8
54323 Water Systems Treatment Manager	1	113,677	1	128,848	0	15,1
54324 Water Treatment Asst Manager	3	258,311	3	286,793	Ō	28,4
54325 Water Pumping Assistant Manager	2	161,918	2	187,470	0	25,5
54352 Electrical Maint Tech II	3	134,234	3	126,828	ő	(7,40
54353 Electrical Maint Tech III	5	241,542	5	260,715	ő	19,1
54355 Electrical Maint Tech Supv I	2	134,238	2	114,527	ő	(19,71
54356 Electrical Maint Tech Supv II	1	70,612	1	87,161	0	16,5
	13		13		0	
54363 Mechanical Maint Tech II		573,628		544,016		(29,61
54364 Mechanical Maint Tech III	20	1,060,695	20	1,014,014	0	(46,68
54365 Mechanical Maint Tech Supv I	9	559,152	9	524,911	0	(34,24
54366 Mechanical Maint Tech Supv II	3	215,169	3	216,222	0	1,0
54445 Motor Pool Supervisor	_ 1	49,476	1	48,743	0	(73
54516 CDL Driver I	39	1,691,041	39	1,652,183	0	(38,85
54517 CDL Driver II	54	2,766,588	54	2,762,143	0	(4,44
71212 Pollution Control Analyst II	4	210,619	4	200,604	0	(10,01
71213 Pollution Control Analyst III	1	61,534	1	62,760	0	1,2
71215 Pollution Control Analyst Supv	1	81,906	1	84,397	0	2,49
71425 Assistant Watershed Manager	1	86,262	1	88,885	0	2,6
71426 Watershed Manager	1	104,626	1	107,808	0	3,11
71512 Laboratory Assistant II	2	73,881	2	73,753	0	(12
71522 Chemist II	5	240,586	5	238,208	Õ	(2,37
71523 Chemist III	4	283,727	4	265,035	ő	(18,69
71526 Chernist III 71526 Laboratory Technical Supv	2	169,563	2	197,460	Ö	27,89
71520 Laboratory Technical Supv	1	99,695	1	100,673	0	27,0
71532 Microbiologist II	3	192,215	3	159,984	0	(32,23
71532 Microbiologist II 71533 Microbiologist Supervisor	2	140,990	2	145,248	0	4,2
	4	284,770	4	312,909	0	28,1
72111 Engineer I	2		2		0	
72113 Engineer II		171,125		185,463		14,33
72193 Operations Engineer	620	83,232	1 425	85,729	0 <b>5</b>	2,49
Fund Total	620	31,312,904	625	31,419,805	5	106,9
lian Position Total						
Civilian Position Total	620	31,312,904	625	31,419,805	5	106,9

#### Service 672: Water and Wastewater Consumer Services

This service provides timely and accurate quarterly meter reading and billing of 412,000 water accounts. This includes the installation and maintenance of water meters, delinquent turn offs, and utility billing customer service. The customer service section of this Division provides customer support for customer inquiries and escalated complaints and makes necessary adjustments to bills for the consumer through a vetted mediation process. This service also includes the management of the agency's water assistance and discount programs.

Halfred Hall	Fiscal 2022	Actual	Fiscal 2023	Budget	Fiscal 2024 Budget			
Fund Name	Dollars	Positions	Dollars	Positions	Dollars	Positions		
Wastewater Utility	11,174,108	0	14,071,415	0	14,493,557	84 AMOSTILE 0		
Water Utility	10,232,127	224	9,670,484	224	11,497,691	238		
Stormwater Utility	332,535	0	1,790,907	0	1,844,635	0		
Total	21,738,770	224	25,532,806	224	27,835,883	238		

#### **Performance Measures**

T I I I		Fiscal 2019	Fiscal 2020	Fiscal 2021	al 2021 Fiscal 2022		Fiscal 2023	Fiscal 2024
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Effectiveness	# of customer service requests submitted for water accounts	11,712	7,828	2,804	13,578	9,614	13,578	13,578
Effectiveness	% of accounts billed	N/A	N/A	N/A	96%	N/A	96%	96%
Efficiency	# of bills produced during calendar month showing billing timeliness	206,625	211,185	201,017	205,000	216,648	205,000	205,000
Output	# of active City customer accounts	215,982	216,079	216,110	216,140	N/A	216,140	N/A
Output	% of customers on financial hardship programs	2%	4%	4%	6%	1%	6%	6%

In Fiscal 2022, "# of bills produced during calendar month showing billing timeliness" increased to 216,648. This
reflects resumption in billing and system improvements.

### **Major Operating Budget Items**

- The recommended budget increases the funding for this service by \$2.3 million, or 9.0%. The increase is driven by: funding to implement the Customer Support and Services staffing plan (\$800,000) and costs from positions being transferred into this service from elsewhere in the agency.
- In Fiscal 2024 the budget for Customer Advocacy is presented as a new activity within this service. Prior to Fiscal 2024
  the cost to provide customer advocacy services were reflected in other activities within this service. The Fiscal 2024
  recommended budget for this activity is \$859,785. This funding maintains the current level of service.

# Service 672 Budget: Expenditures

	Actual	Bud	get
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024
0 Transfers	(1)	(170,253)	(175,361)
1 Salaries	8,210,169	11,681,111	13,261,005
2 Other Personnel Costs	3,874,252	4,237,445	4,501,015
3 Contractual Services	8,622,407	7,615,994	7,864,409
4 Materials and Supplies	253,663	1,078,938	1,206,243
5 Equipment - \$4,999 or less	345,663	508,665	550,161
6 Equipment - \$5,000 and over	96,000	332,638	354,924
7 Grants, Subsidies and Contributions	336,617	248,268	273,487
Total	21,738,770	25,532,806	27,835,883

	Actual	Bud	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 Meter Operations City	3,658,340	5,622,177	5,579,223
002 Meter Operations County	2,350,330	3,050,521	3,157,286
003 Meter Operations Administration	1,554,525	1,748,428	2,211,432
004 Utility Billing	13,670,049	14,626,772	15,525,305
005 Work Control Center	223,911	301,227	293,596
006 Communication Center	51,226	183,681	209,256
007 Utility Support	10,080	0	0
008 Customer Advocacy	0	0	859,785
009 Water For All Consumer Payments	216,317	0	C
026 Transfers	3,992	0	C
Total	21,738,770	25,532,806	27,835,883

# Service 672 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal	2023 Budget	Fiscal	Fiscal 2024 Budget		nanges
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Vater Utility Fund						
00088 Operations Officer IV	1	98,497	2	189,457	1	90,96
00089 Operations Officer v	0	0	1	114,690	1	114,69
00090 Operations Manager I	0	0	1	52,544	1	52,54
00091 Operations Manager II	0	0	2	278,842	2	278,84
00092 Operations Manager III	0	Ö	ī	171,666	1	171,66
00789 Accounting Asst III	0	0	4	166,628	4	166,62
10232 WWW Division Manager I	1	127,969	1	116,198	0	(11,77
31109 Operations Officer I (Civil Service)	1	66,692	1	81,988	ő	15,29
31110 Operations Officer II (Civil Service)	1	70,924	i	92,560	Ö	21,63
31111 Operations Officer III (Civil Service)	1	77,577	2	160,910	1	83,33
	Ó	0	4	393,204	4	393,20
31140 Utility Policy Analyst		0				
31192 Program Coordinator	0		1	87,161	1	87,16
31311 Administrative Analyst I	4	210,457	2	112,633	-2	(97,82
31312 Administrative Analyst II (Civil)	2	148,270	4	248,616	2	100,34
31754 Grants Procurement Officer	1	64,704	1	73,339	0	8,63
33212 Office Support Specialist II (Civil	1	38,116	1	37,550	0	(56
Service)						
33213 Office Support Specialist III	4	164,844	4	173,677	0	8,83
33232 Secretary II (Civil Service)	2	81,547	2	73,442	0	(8,10
33561 Storekeeper I	1	33,826	1	34,225	0	39
33565 Stores Supervisor I	2	110,434	2	108,863	0	(1,57
33672 Trainer Officer	2	140,962	2	148,879	0	7,9
33673 Training Assistant	3	125,087	3	118,044	0	(7,04
33810 Quality Assurance Analyst	1	49,645	1	64,769	Ō	15,12
34263 Customer Care Analyst I	33	1,313,367	33	1,263,542	Ő	(49,82
34264 Customer Care Analyst II	54	2,474,820	54	2,416,585	0	(58,23
34265 Customer Care Analyst III	7	318,509	7	313,185	0	(5,32
	10		10		0	
34266 Customer Care Analyst Supv I		548,198		537,894		(10,30
34267 Customer Care Analyst Supv II	6	316,705	4	205,312	-2	(111,39
34309 Utility Meter Tech II DPW	33	1,364,175	33	1,330,928	0	(33,24
34310 Utility Meter Technician I	13	493,652	13	481,420	0	(12,23
34313 Utility Meter Technician II	4	179,176	4	178,511	0	(66
34314 Utility Meter Technician III	4	159,132	4	160,692	0	1,50
34318 Utility Meter Field Oprns Mgr	Bay 1	92,436	1	95,247	0	2,81
34319 Utility Meter Technician Supv	8	407,588	8	403,305	0	(4,28
34324 Utility Meter Tech III DPW	20	901,400	20	895,286	0	(6,11
34512 Research Analyst II	2	141,411	2	165,191	0	23,78
53521 Supt Utilities Maint & Repair	1	67,760	1	69,821	0	2,06
Fund Total	224	10,387,880	238	11,616,804	14	1,228,92
ivilian Position Total						
Civilian Position Total	224	10,387,880	238	11,616,804	14	1,228,92

### **Service 673: Wastewater Management**

This service provides for wastewater collection and treatment of up to 253 million gallons/day of wastewater from 1.8 million people in the metropolitan region. This includes operation and maintenance of the two largest wastewater treatment facilities in Maryland, twelve wastewater pumping stations and 1,400 miles of sewer main.

17/11	Fiscal 2022	2 Actual	Fiscal 2023	Budget	Fiscal 2024	Budget	
Fund Name General Wastewater Utility	Dollars	Positions	Dollars	Positions	Dollars	Positions	
General	48	0	0	0	0	0	
Wastewater Utility	120,053,946	743	130,986,469	743	149,592,678	744	
Water Utility	412	0	0	0	0	TKIN UT O	
Federal	0	0	1,393,282	0	1,393,282	0	
State	0	0	746,402	0	746,402	0	
Total	120,054,406	743	133,126,153	743	151,732,362	744	

#### **Performance Measures**

- 100 100		Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal	2022	Fiscal 2023	Fiscal 2024	
Туре	Measure	Actual	Actual	Actual	Target	Actua!	Target	Target	
Effectiveness Effectiveness	# of dry-weather overflows % of Significant Industrial Users inspected and sampled	167 100%	188 100%	248 100%	210 100%	232 100%	223 100%	223 100%	
Efficiency	\$ Cost of treatment per million gallons	\$973	\$1,363	\$1,374	\$1,408	\$1,561	\$1,575	\$1,500	
Outcome	% of time in National Pollutant Discharge Elimination System (NPDES) Permit compliance	99.6%	100.0%	97.5%	100.0%	97.0%	100.0%	100.0%	
Output	Million gallons of wastewater treated per day (MGD)	245	184	180	209	181	200	200	

<sup>•</sup> In Fiscal 2022, the "# of dry-weather overflows" decreased from 248 in to 232 in Fiscal 2022; the measure continues to be below target due to delays in procurement of CCTV contracts.

### **Major Operating Budget Items**

• The recommended budget increases the funding for this service by \$18.6 million, or 14%. The increase is driven by: funding requested to create 32 new positions (\$3.2 million), project management consultants (\$5.0 million), and a consulting contract for a Biohazard management team (\$10.0 million).

## Service 673 Budget: Expenditures

2000 P. M. C.	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	(23,425)	428,438	137,293	
1 Salaries	33,355,754	38,848,225	38,005,010	
2 Other Personnel Costs	14,861,299	15,506,344	15,492,834	
3 Contractual Services	52,180,064	50,565,457	68,948,701	
4 Materials and Supplies	15,870,801	19,994,039	21,013,984	
5 Equipment - \$4,999 or less	835,039	1,311,908	1,400,292	
6 Equipment - \$5,000 and over	1,940,785	3,264,184	3,482,884	
7 Grants, Subsidies and Contributions	1,034,089	3,207,558	3,251,364	
Total	120,054,406	133,126,153	151,732,362	

=24bi225ii community (similariya)	Actual	2,139,684	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 Back River WWTP Maintenance	12,252,357	15,692,458	15,433,034
002 Backriver Wastewater Treatment Plant	47,710,436	43,229,974	45,106,971
003 Computer Services - Process Control	424,009		1,515,156
004 Inflow and Infiltration	2,374,982	2,908,422	2,700,732
005 Laboratory Services	2,799,626		3,475,830
006 Maintenance and Repair of Sanitary Systems	14,270,969	12,976,523	12,449,330
007 Patapsco Wastewater Treatment Plant	23,067,564		30,323,127
008 Patapsco WWTP Maintenance	7,461,435	10,644,918	10,473,545
009 Pollution Control	1,723,320	2,406,068	2,169,823
010 Wastewater Facilities Administration	1,474,183	1,899,197	17,855,751
011 Wastewater Pumping Stations	3,879,135	4,376,244	5,101,646
012 Wastewater Pumping Stations Maintenance	1,096,588		2,470,228
031 Preventive Maintenance - Sanitary System	1,519,802		517,505
095 Unallocated Appropriation	0	2,139,684	2,139,684
Total	120,054,406	133,126,153	151,732,362

# Service 673 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	023 Budget	Fiscal 2	024 Budget	Ch	nanges
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Wastewater Utility Fund	720					
10233 WWW Division Manager II	1	131,127	2	285,238	1	154,111
31105 Operations Assistant II (Civil Service)	2	98,672	2	115,606	0	16,934
31106 Operations Assistant III (Civil)	1	52,291	1	73,564	Ö	21,273
31109 Operations Officer I (Civil Service)	2	129,736	2	155,501	Ö	25,765
31110 Operations Officer II (Civil Service)	2	134,880	2	185,120	ő	50,240
	1	80,743	1	83,166	0	2,423
31112 Operations Officer IV (Civil Service)	1		1			(755
33113 Data Entry Operator III		50,940		50,185	0	
33128 PC Support Technician II	2	103,433	2	102,789	0	(644
33144 Analyst/Programmer II	1	79,675	1	78,492	0	(1,183
33148 Agency IT Specialist II	1	70,924	1	92,560	0	21,63
33212 Office Support Specialist II (Civil	5	188,217	5	206,261	0	18,04
Service)						
33213 Office Support Specialist III	15	609,471	15	583,230	0	(26,241
33215 Office Supervisor	4	218,194	4	214,955	0	(3,239
33232 Secretary II (Civil Service)	2	82,164	2	82,122	0	(42
33501 Purchasing Assistant	2	74,595	1	38,231	-1	(36,364
33525 Procurement Manager	1	88,213	1	90,896	0	2,68
33561 Storekeeper I	9	328,610	9	329,613	ŏ	1,00
33562 Storekeeper II	6	268,199	6	266,292	Ö	(1,907
33566 Stores Supervisor II	2	119,525	2	123,161	ő	3,63
33587 Procurement Officer I	0	0	1	37,571	1	37,57
			1			(997
33676 HR Generalist I (Civil Service)	1	67,119		66,122	0	
33677 HR Generalist II	1	72,442	1	74,645	0	2,20
33681 HR Assistant I (Civil Service)	1	37,206	1	42,123	0	4,91
33814 Water Quality Assurance Analyst	1	68,340	1	70,390	0	2,05
34133 Accounting Assistant III	1	41,456	1	41,657	0	20
34421 Fiscal Technician	2	107,780	2	120,020	0	12,24
34425 Fiscal Supervisor	1	72,956	1	78,933	0	5,97
42311 Sewer Line Video Inspection	5	207,221	5	207,935	0	71
Technician						
52232 Cabinetmaker II	1	40,562	1	40,960	0	39
52241 Carpenter I	2	70,550	2	70,543	0	(7
52242 Carpenter II	5	210,331	4	155,911	-1	(54,420
52245 Carpenter Supervisor	ĭ	41,253	1	41,657	Ó	40
52272 Painter II	2	88,496	2	81,898	ő	(6,598
	1	43,597	1	43,029	ŏ	(568
52281 Pipefitter I	1	44,814	1	44,282	0	(532
52282 Pipefitter II		•	_			
52621 Instrumentation Technician I	11	498,722	11	477,468	0	(21,254
52622 Instrumentation Technician II	14	821,389	14	778,783	0	(42,606
52625 Instrumentation Tech Supv I	5	356,344	5	360,319	0	3,97
52626 Instrumentation Tech Supv II	2	164,351	2	171,923	0	7,57
52627 SCADA System Supervisor	1	72,230	1	74,427	0	2,19
52941 Laborer	75	2,829,915	75	2,774,163	0	(55,752
52942 Laborer Crew Leader I	10	432,639	10	426,709	0	(5,930
52991 Building Maint General Supv	2	118,518	3	162,331	1	43,81
53290 Plant Building Maint Supv	1	62,002	1	80,961	0	18,95
53337 General Supt of Bldg & Ground	1	66,300	2	155,450	1	89,15
53512 Utilities Inst Repair II	27	984,947	27	982,495	0	(2,452
53513 Utilities Inst Repair III	21	844,371	21	846,065	ō	1,69
53515 Utilities Inst Repair Supv I	4	195,014	4	186,013	ō	(9,00
53516 Utilities Inst Repair Supv II	6	338,740	6	346,094	ŏ	7,35
53521 Supt Utilities Maint & Repair	4	308,282	4	339,442	ŏ	31,16
53521 Supt Offitties Maint & Repair	1	91,913	1	94,708	0	2,79
53562 Utility Investigator	4	199,795	4	205,639	ő	5,84

(continued)

Civilian Positions	Count	Amount	Count	Amount	Count	Amount
53565 Utility Investigator Supv	1	74,232	1	73,216	0	(1,016
53675 Grounds Maintenance Supervisor	2	95,385	2	93,970	0	(1,415
53821 Scale Attendant	1	44,673	1	44,009	0	(664
54213 Heat Air Cond Tech III	4	181,345	4	186,709	0	5,36
54215 Heating & Air Cond Tech Supv I	2	110,382	2	109,879	0	(503
54332 WW Opns Tech II Pump	19	889,689	19	860,933	0	(28,756
54333 WW Opns Tech II Sanitary	139	6,617,415	139	6,387,651	0	(229,764
54334 WW Techn Supv I Sanitary	23	1,327,363	23	1,294,337	Ö	(33,02)
54335 WW Tech Supv I Pump	8	497,516	8	454,394	ő	(43,12
54336 WW Tech Supv II Pump	2	121,305	2	129,838	ő	8,53
54337 WW Plant Opns Supv	4	285,841	4	326,337	ő	40,49
54338 WW Tech Supv II Sanitary	13	869,800	13	848,957	Ö	(20,84
	2	214,048	2	218,154	ő	4,10
54339 Waste Water Plant Manager	1	80,747	1	83,202	0	2,45
54345 Pumping Stations Oprs Manager						
54352 Electrical Maint Tech II	19	809,052	19	781,652	0	(27,400
54353 Electrical Maint Tech III	18	929,347	18	926,073	0	(3,27
54354 WW Plant Coordinator	2	111,475	2	122,682	0	11,20
54355 Electrical Maint Tech Supv I	7	449,615	.7	442,942	0	(6,67
54356 Electrical Maint Tech Supv II	2	140,410	2	144,681	0	4,27
54358 WW Maint Mgr Instrumentation	1	90,634	1	93,353	0	2,71
54359 WW Maintenance Manger	1	90,299	1	93,008	0	2,70
Mechanical						
54361 Maintenance Manager Mechanic	1	122,337	1	115,815	0	(6,52
Pumping						
54363 Mechanical Maint Tech II	23	973,894	23	914,754	0	(59,140
54364 Mechanical Maint Tech III	40	2,016,340	40	2,008,415	0	(7,92
54365 Mechanical Maint Tech Supv I	7	427,962	7	455,805	0	27,84
54366 Mechanical Maint Tech Supv II	5	358,978	4	306,881	-1	(52,097
54411 Motor Vehicle Driver I Hourly	1	43,436	1	42,872	0	(564
54516 CDL Driver I	16	714,948	16	692,192	0	(22,75
54517 CDL Driver II	29	1,476,212	29	1,452,629	0	(23,583
71212 Pollution Control Analyst II	11	658,833	11	591,804	0	(67,029
71212 Pollution Control Analyst II	7	470,712	7	449,428	Ö	(21,28
71215 Pollution Control Analyst III	3	267,405	3	275,536	Ö	8,13
71216 Pollution Control Prog Admin	1	105,222	1	108,421	0	3,19
				90,302		
71225 Sludge Control Manager	1	87,637	1		0	2,66
71512 Laboratory Assistant II	7	296,052	7	273,062	0	(22,99)
71522 Chemist II	10	569,459	10	570,501	0	1,04
71523 Chemist III	5	394,397	5	341,078	0	(53,319
71526 Laboratory Technical Supv	2	174,970	2	167,973	0	(6,99
71527 Laboratory Technical Admin	1	92,837	1	95,622	0	2,78
71532 Microbiologist II	2	121,153	2	87,624	0	(33,529
72111 Engineer I	5	371,369	5	441,099	- 0	69,73
72113 Engineer II	5	470,565	5	468,727	0	(1,83
72115 Engineer Supervisor	1	107,553	1	110,824	0	3,27
72193 Operations Engineer	12	973,810	12	1,090,752	0	116,94
72711 Engineering Associate I	1	46,278	. 1	46,503	0	22
90000 New Position	1	62,424	1	192,260	0	129,83
Fund Total	743	37,944,560	744	37,944,504	. 1	(50
lian Position Total	***					
Civilian Position Total	743	37,944,560	744	37,944,504	1	(50

### **Service 674: Surface Water Management**

This service provides protection, enhancement, and restoration of watersheds within the City of Baltimore and the Chesapeake Bay tributaries through water quality management and rigorous compliance measures mandated by the Environmental Protection Agency and the Clean Water Act. This service maintains 1,146 miles of storm drain pipe, 52,438 inlets, 27,561 manholes, 1,709 outfalls, four storm water pumping stations, and five debris collectors. This service encompasses activities that contribute to advancing the Baltimore City Sustainability Plan and the DP3.

	Fiscal 2022	Actual	Fiscal 2023	Budget	Fiscal 2024 Budget			
Fund Name	Dollars	Positions	Dollars	Positions	Dollars	Positions		
Wastewater Utility	1,503,092	17	1,740,902	17	1,654,164	17		
Water Utility	457,252	3	563,960	3	570,716	3		
Stormwater Utility	18,165,728	110	20,621,936	110	20,663,422	110		
Federal	50,802	0	671,761	0	671,761	0		
State	. 0	0	508,057	0	511,207	C		
Total	20,176,874	130	24,106,616	130	24,071,270	130		

#### **Performance Measures**

		Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal:	Fiscal 2022		Fiscal 2024			
Type	Measure	Actual	Actual	Actual	Target	Actual	Target	Target			
Effectiveness	# of inlets routinely inspected on a quarterly basis	N/A	1,168	1,497	1,560	1,463	1,536	1,536			
Outcome	% SWM/ESC Plans Review responses within 14 days	55%	64%	71%	71%	N/A	75%	N/A			
Output	% Construction sites inspected every 2 weeks	77%	74%	63%	85%	85%	95%	95%			

In Fiscal 2022, the agency met the target of 85% for "% of construction sites inspected every 2 weeks" as the result of
increased staffing within the service. In Fiscal 2024, DPW will continue working on a tablet application for inspections
that will reduce administrative needs and mitigate negative impacts from higher vacancy rates.

### **Major Operating Budget Items**

• The recommended budget decreases funding for this service by \$35,000, or 0.15%. The recommended funding includes: creating 2 new positions (offset by realizing savings from turnover of existing positions) and increasing funding for City software used to manage capital projects (\$135,0000).

## Service 674 Budget: Expenditures

Allertano marchine de la composición del composición de la composición del composición de la composici	Actual	Bud	get
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024
0 Transfers	370,917	(123,393)	(803,515)
1 Salaries	7,267,959	8,168,063	8,089,025
2 Other Personnel Costs	2,986,217	2,794,379	2,808,272
3 Contractual Services	4,253,319	5,348,969	5,841,951
4 Materials and Supplies	171,641	190,096	219,644
5 Equipment - \$4,999 or less	120,467	249,018	400,699
6 Equipment - \$5,000 and over	244,030	419,244	447,334
7 Grants, Subsidies and Contributions	185,300	1,265,318	1,272,938
8 Debt Service	4,577,024	5,794,922	5,794,922
Total	20,176,874	24,106,616	24,071,270

	Actual	Bud	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 Maintenance and Repair of Stormwater Systems	5,215,539	5,713,026	5,780,533
002 Waterway Maintenance	495,050	694,650	663,11
003 Water Quality Monitoring and Inspections	1,815,953	2,023,661	1,973,210
004 Watershed Liaison	429,460	533,986	549,31
005 Surface Water Engineering	1,634,071	911,732	1,069,10
006 Administration	983,327	2,676,853	2,077,46
007 Flood Warning	18,742	161,227	166,663
008 Debt Service	4,577,024	5,794,922	5,794,92
009 Plans Review	2,216,037	2,320,751	2,268,16
011 Environmental Affairs Section	61,450	114,779	503,62
026 Transfers	810,743	0	RIM PURE
031 Preventive Maintenance	1,315,971	796,162	828,00
032 Maintenance Information	603,507	792,448	804,80
033 Planning and Analysis	0	497,601	517,50
195 Unallocated Appropriation	0	1,074,818	1,074,81
Total	20,176,874	24,106,616	24,071,27

## Service 674 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2	023 Budget	Fiscal 2	024 Budget	Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Vastewater Utility Fund					- W	
33213 Office Support Specialist III	1	45,868	1	45,187	0	(68
42213 Public Works Inspector III	i	79,584	i	76,444	Ō	(3,140
71212 Pollution Control Analyst II	3	153,880	3	140,890	ő	(12,990
	3	398,734		386,491	0	(12,243
71213 Pollution Control Analyst III	3		3		Ő	4,25
72111 Engineer I	5 2 2	140,990	5 2 2	145,248		
72711 Engineering Associate I		108,702	2	93,006	0	(15,69)
72712 Engineering Associate II	2	102,444	2	100,796	0	(1,648
72713 Engineering Associate III	1	71,360	1	70,302	0	(1,058
Fund Total	17	1,101,562	17	1,058,364	0	(43,198
Vater Utility Fund						
71212 Pollution Control Analyst II	1	70,026	1	68,986	0	(1,04
71212 Pollution Control Analyst II	1	76,726	1	75,587	0	(1,13
71213 Pollution Control Analyst III 71215 Pollution Control Analyst Supv	•	86,328		88,955	0	2,62
	1		1			
Fund Total	3	233,080	3	233,528	0	44
Stormwater Utility Fund			-			
10233 WWW Division Manager II	1	126,745	1	130,601	0	3,8
31111 Operations Officer III (Civil Service)	1	111,449	1	114,838	0	3,3
31114 Operations Manager I (Civil)	i	133,792	i	137,806	ő	4,0
			1	91,944	Ö	2,6
31312 Administrative Analyst II (Civil)	1	89,266				
31422 Liaison Officer II	2	121,631	2	120,995	0	(63
31754 Grants Procurement Officer	1	52,619	1	68,672	0	16,0
33150 Agency IT Supv/Project Manager	1	93,604	1	115,815	0	22,2
33187 GIS Analyst	3	233,737	3	245,038	0	11,3
33212 Office Support Specialist II (Civil	2	66,600	2	71,788	0	5,1
Service)						
33213 Office Support Specialist III	1	39,885	1	40,472	0	5
42211 Public Works Inspector I	2	82,912		81,682	0	(1,23
42212 Public Works Inspector II	3	167,925	2 3 2	165,729	ŏ	(2,19
	2	118,531	2	127,955	ő	9,4
42213 Public Works Inspector III	1	76,179	1	78,497	Ô	2,3
42221 Construction Project Supervisor I	2		,			2,3 1,9
42911 Inspector Trainee	2	63,500	2	65,442	0	1,9
52221 Mason I	3	129,657	3	127,970	0	(1,68
52225 Mason Supervisor	1	63,427	_1	63,376	0	(5
52941 Laborer	27	1,037,031	27	1,024,913	0	(12,11
52942 Laborer Crew Leader I	2	98,980	2	89,890	0	(9,09
53513 Utilities Inst Repair III	2	73,034	2	73,027	0	
53515 Utilities Inst Repair Supv I	3	133,542	3	136,084	0	2,5
53516 Utilities Inst Repair Supv II	1	65,449	1	64,478	0	(97
53562 Utility Investigator	1	53,359	1	59,178	Ö	<b>Š,8</b>
54516 CDL Driver I	ġ	371,769	ġ	373,856	Ŏ	2,0
54517 CDL Driver II	11	567,150	11	579,884	ŏ	12,7
71216 Pollution Control Prog Admin	'i	94,842	'i	97,727	ŏ	2,8
72111 Engineer I	9	659,067	9	740,630	ő	81,5
72111 Engineer I	6	534,351	6	550,567	ŏ	16,2
72115 Engineer Rupervisor	6 3 2	298,253	3	331,626	Ö	33,3
72115 Engineer Supervisor	3	122,561	3 2	128,007	0	5,4
72712 Engineering Associate II						7,4 (1.05
72713 Engineering Associate III	1	71,360	1	70,302	0	(1,05
74136 City Planner I	1	72,318	1	74,517	0	2,1
74137 City Planner II	1	82,166	0	0	-1	(82,16
74139 City Planner Supervisor 90000 New Position	0 2	0 124,848	1 2	84,665 124,848	1 0	84,6

Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Fund Total	110	6,231,539	110	6,452,819	0	221,280
Civilian Position Total Civilian Position Total	130	7,566,181	130	7,744,711	0	178,530

# Service 675: Engineering and Construction Management - Water and Wastewater

This service provides design, construction and management of water, wastewater, stormwater and environmental restoration capital improvement projects. The City is currently subject to a federal consent decree that has been in effect since 2002, which places stringent requirements on the City to upgrade its sewerage system with the intent of eliminating sewer overflows and other discharges.

	Fiscal 2022	Actual	Fiscal 2023	Budget	Fiscal 2024 Budget	
Fund Name	Dollars	Positions	Dollars	Positions	Dollars	Positions
Wastewater Utility	105,300,300	92	108,262,036	92	109,592,963	93
Water Utility	83,402,922	81	84,777,737	81	86,605,054	84
Total	188,703,222	173	193,039,773	173	196,198,017	177

#### **Performance Measures**

	<del>- 1</del> 0.10.000	Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2	2022	Fiscal 2023	Fiscal 2024
Type	Measure	Actual	Actua	Actual	Target	Actual	Target	Target
Effectiveness	% of projects completed on time and within budget	36%	39%	27%	40%	23%	50%	50%
Effectiveness	Total # of water quality complaints during the reporting perjod per 1000 water accounts	0.46	0.62	0.79	0.85	0.63	0.85	0,81
Efficiency	Cost/linear foot to rehabilitate water distribution system (Capital Improvement Program)	\$350	\$336	\$286	\$369	\$546	N/A	\$600
Output	Linear Feet of wastewater collection system rehabilitated/replaced	116,168	126,512	68,217	267,420	53,593	N/A	45,000

<sup>•</sup> In Fiscal 2022, the "% of projects completed on time and within budget" was below target and was attributed to discovery of extra work during the design and construction phases that lead to project delays.

### **Major Operating Budget Items**

• The recommended budget increases funding for this service by \$3.2 million, or 1.6%. The recommended funding includes: creating 2 new positions (\$216,000) and assumed inflationary increases for contractual, supply, and equipment spending (\$460,000).

## Service 675 Budget: Expenditures

Company of the property of the	Actual	Budget		
Object	Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	(3,967,309)	(10,582,523)	(10,899,999)	
1 Salaries	9,796,903	12,484,886	12,603,258	
2 Other Personnel Costs	4,468,588	4,615,398	4,725,041	
3 Contractual Services	2,574,713	6,924,989	7,226,764	
4 Materials and Supplies	43,650	168,758	187,610	
5 Equipment - \$4,999 or less	176,945	1,108,646	1,185,040	
6 Equipment - \$5,000 and over	6,370	949,119	1,012,710	
7 Grants, Subsidies and Contributions	171,757	181,650	193,284	
8 Debt Service	175,431,605	177,188,850	179,964,309	
Total	188,703,222	193,039,773	196,198,017	

	Actual	Bud	get
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024
001 Wastewater Engineering	954,361	878,779	844,849
002 Wastewater Facilities Engineering	849,376	809,715	800,845
003 Wastewater Facilities Inspection	913,303	486,915	290,542
004 Wastewater Utility Inspection	1,356,954	599,911	439,643
005 Water Engineering	1,276,943	987,376	992,841
006 Water Facilities Engineering	202,413	699,846	746,69
007 Water Facilities Inspection	1,821,508	626,116	499,029
008 Water Utility Inspection	403,513	465,434	436,73
009 Utility Debt Service - Wastewater	99,254,617	101,600,010	102,888,64
010 Utility Debt Service - Water	76,176,994	75,588,840	77,075,66
012 GIS Ĺab	528,233	1,538,992	1,568,224
016 Water Utility Markings	1,734,820	2,091,119	2,173,76
030 Asset Management Administration	234,853	266,047	500,71
031 Preventive Maintenance	1,281,889	1,797,572	2,253,52
032 Maintenance Information	512,311	606,958	611,111
033 Planning and Analysis	1,198,851	3,963,754	4,040,62
036 Water Analyzer Office	2,283	32,389	34,55
Total	188,703,222	193,039,773	196,198,017

## Service 675 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

201 440	Fiscal 2	023 Budget	Fiscal 2	024 Budget	Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
stewater Utility Fund			0555			
10246 WWW Chief of Engineering	1	158,100	1	162,843	0	4,74
31112 Operations Officer IV (Civil Service)	ó	0	i	59,651	1	59,65
33144 Analyst/Programmer II	1	56,619	i	57,175	Ö	55
						(548
33149 Agency IT Specialist III (Civil Service)	1	98,849	1	98,301	0	39
33182 EDP Data Technician II	1	39,783	1	40,173	0	
33187 GIS Analyst	3	256,470	3	268,633	0	12,16
33212 Office Support Specialist II (Civil	3	106,170	3	108,244	0	2,07
Service)	5	207,250	5	194,464	0	(12,786
33213 Office Support Specialist III					0	
33215 Office Supervisor	1	55,350	1	53,129	0	(2,22
34265 Customer Care Analyst III	1	49,476	1	48,743	0	(73:
42211 Public Works Inspector I	11	510,721	11	500,773	0	(9,94
42212 Public Works Inspector II	3	188,104	3	171,601	0	(16,50
42213 Public Works Inspector III	20	1,377,305	20	1,324,328	0	(52,97
42221 Construction Project Supervisor I	4	305,300	4	344,282	0	38,98
42222 Construction Project Supervisor II	3	282,796	3	276,884	0	(5,91)
71212 Pollution Control Analyst II	4	259,987	4	253,461	0	(6,52
71213 Pollution Control Analyst III	2	118,144	1	59,651	-1	(58,49
71215 Pollution Control Analyst Supv	1	88,395	i	91,083	Ö	2,68
	10	731,042	10	763,004	ő	31,90
72111 Engineer I	7	659,621	7	685,592	0	25,9
72113 Engineer II					1	154,19
72115 Engineer Supervisor	4	396,929	5	551,127		
72712 Engineering Associate II	3	188,135	3	187,383	0	(75
72713 Engineering Associate III	1	56,619	1	64,244	0	7,63
72715 Engineering Associate Supv	1	64,380	1	65,011	0	63
90000 New Position	1	62,424	1	62,424	0	
Fund Total	92	6,317,969	93	6,492,204	1	174,23
ter Utility Fund			7			- 4
10233 WWW Division Manager II	1	122,589	1	126,316	0	3,72
31105 Operations Assistant II (Civil Service)	1	49,336	<b>1</b>	50,837	0	1,50
33187 GIS Analyst	1	84,140	1	86,700	0	2,5
33212 Office Support Specialist II (Civil	1	36,435	1	36,456	0	· ·
Service)						
33213 Office Support Specialist III	2	80,967	2	75,228	0	(5,73
33215 Office Supervisor	1	41,253	1	54,592	ő	13,3
33232 Secretary II (Civil Service)	i	41,082	i	40,472	ő	(61
	8	359,842		365,646	0	5,80
42211 Public Works Inspector I			8			
42212 Public Works Inspector II	10	588,640	10	575,422	0	(13,21
42213 Public Works Inspector III	5	370,041	5	324,414	0	(45,62
42221 Construction Project Supervisor I	7	535,864	7	561,534	0	25,6
42222 Construction Project Supervisor II	4	373,902	4	373,356	0	(54
54364 Mechanical Maint Tech III	2	116,734	2	115,258	0	(1,47
71212 Pollution Control Analyst II	1	49,909	1	46,503	0	(3,40
72111 Engineer I	20	1,456,651	22	1,762,698	2	306,0
72113 Engineer II	8	671,281	9	788,293	1	117,0
72115 Engineer Supervisor	3	332,221	3	342,277	0	10,0
72193 Operations Engineer	ĭ	75,382	1	98,301	Ŏ	22,9
	1	47 935	1	48.405	0	Δ
72515 Civil Engineering Draft Supv 72712 Engineering Associate II	1 2	47,935 120,181	1 2	48,405 119,384	0	47 (79

Civilian Position	S	Count	Amount	Count	Amount	Count	Amount
Fund Total		81	5,616,809	84	6,054,516	3	437,707
Civilian Position Total Civilian Position Total		173	11,934,778	177	12,546,720	4	611,942

#### Service 676: Administration - DPW

This service provides leadership and support to the Department of Public Works in the areas of Administrative Direction, Human Resources, Fiscal Management, Computer Services (IT), Boards & Commissions, Contract Administration, Legislative Affairs, Media and Communications, Safety and Training, Office of Strategy and Performance and General Counsel. These functions are supported financially by the Bureau of Water and Wastewater, and the Departments of General Services and Transportation.

- 10 - 10 - 100 No. 10	Fiscal 2022	Actual	tual Fiscal 2023 Budget			Budget
Fund Name	Dollars	Positions	Dollars	Positions	Dollars	Positions
General	8,394,066	72	1,722,760	74	2,388,161	64
Wastewater Utility	1,832,098	25	1,863,466	25	5,740,033	55
Water Utility	0	0	0	0	2,469,561	17
Stormwater Utility	0	0	0	0	223,943	2
Total	10,226,164	97	3,586,226	99	10,821,698	138

#### **Major Operating Budget Items**

- The Fiscal 2024 budget includes funding to create 7 new General Fund positions: 1 Deputy Chief Finance Officer, 1
   Accounting Manager, 1 Grants Specialist, 1 Procurement Manager, 1 Senior Financial Analyst, 1 Assistant Counsel, and
   1 Paralegal.
- The recommended budget includes an additional \$180,000 for new CIP Planner software management that will support reporting and management of DPW's ongoing and requested Capital projects.
- Due to transfers related to reorganization of the agency and updated personnel assignments, the overall position count is increasing by 35 positions.

#### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2023 Adopted Budget	1,722,760
Changes with service impacts	
Create Deputy Chief Finance Officer position	169,228
Create Accounting Manager position	157,637
Create Senior Financial Analyst position	128,076
Create Procurement Manager position	122,109
Create Assistant Counsel position	106,059
Create Grants Specialist position	61,055
Create Paralegal position	38,264
Changes without service impacts	
Decrease in employee compensation and benefits	(1,541,949)
Change in active employee health benefit costs	(179,715)
Change in pension contributions	(211,662)
Change in allocation for workers' compensation expense	(14,336)
Increase in contractual services expenses	47,247
Increase in operating supplies, equipment, software, and computer hardware	59,307
Adjustment for City building rental charges	18,708
Adjustment for City fleet rental, repair, and fuel charges	3,280
Change in cost transfers to capital budget, to/from other funds, and reimbursed expenses	1,763,081
Increase funding for CIP Planner software	180,000
Net increase of 1 position from transfers across services	(240,988)
Fiscal 2024 Recommended Budget	2,388,161

## Service 676 Budget: Expenditures

	Actual	Budget		
Object	 Fiscal 2022	Fiscal 2023	Fiscal 2024	
0 Transfers	(570,127)	(10,065,159)	(8,332,146)	
1 Salaries	6,335,272	8,325,201	12,738,541	
2 Other Personnel Costs	2,789,073	2,773,063	3,449,882	
3 Contractual Services	1,173,476	1,670,141	1,932,846	
4 Materials and Supplies	64,629	211,722	232,932	
5 Equipment - \$4,999 or less	111,793	148,317	209,320	
6 Equipment - \$5,000 and over	215.891	405,375	432,535	
7 Grants, Subsidies and Contributions	106,157	117,566	157,788	
Total	10,226,164	3,586,226	10,821,698	

	Actual	Budget		
Activity	Fiscal 2022	Fiscal 2023	Fiscal 2024	
001 Administration	2,595,130	2,518,124	2,431,390	
002 Human Resources	1,585,525	2,281,335	2,125,708	
003 Fiscal Administration	1,560,265	2,228,876	3,713,938	
005 Computer Services	804,821	915,374	2,535,127	
006 Boards and Commissions	400,468	513,890	857,574	
008 Contract Administration	1,056,942	606,331	572,011	
010 Legislative Affairs	387,976	351,026	573,728	
011 Communications and Community Affairs	701,608	831,442	1,209,541	
012 Safety, Training, Emergency Mgmt and Security (STEMS)	666,929	1,257,135	1,649,032	
013 Office of Strategy And Performance (OSAP)	453,664	602,087	645,701	
014 Office of Legal and Regulatory Affairs	45,807	292,354	372,971	
015 Fleet and Facilities Management	0	251,141	1,434,785	
026 Transfers	(32,971)	(9,062,889)	(7,299,808)	
Total	10,226,164	3,586,226	10,821,698	

## Service 676 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

1000	Fiscal 2	023 Budget	Fiscal 2024 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Seneral Fund						erani.
00080 Operations Assistant II	-1	63,960	1	65,904	0	1,944
00081 Operations Assistant III	1	91,661	2	136,177	1	44,516
00083 Operations Specialist I	1	69,289	0	0	-1	(69,289
00085 Operations Officer I	i	66,273	ĭ	101,327	Ö	35,054
00086 Operations Officer II	1	92,032	i	94,831	ő	2,799
00088 Operations Officer IV	4	429,027	4	443,625	Ö	14,59
00089 Operations Officer v	1	136,528	2	245,566	ĭ	109,03
00090 Operations Manager I	3	381,037	3	406,638	ò	25,60
00091 Operations Manager II	2	262,451	3	410,432	1	147,98
00092 Operations Manager III	1	166,599	0	0	-1	(166,599
	= 1		1	175,660		
00093 Operations Director I		186,547			0	(10,887
00510 Director of Public Works	1	249,900	1.	252,350	0	2,45
01922 Paralegal	0	100,000	1	35,465	1	35,46
07371 HR Business Partner	1	103,800	1	106,957	0	3,15
10063 Special Assistant	1	59,910	0	0	-1	(59,910
10074 Assistant Counsel	2	201,307	2	205,462	0	4,15
10234 Chief of Utility Finances	1	161,164	1_	166,066	0	4,90
31100 Administrative Coordinator	3	183,213	3	183,467	0	25
31105 Operations Assistant II (Civil Service)	0	0	1	47,680	1	47,68
31109 Operations Officer I (Civil Service)	1	76,255	1	78,574	0	2,31
31110 Operations Officer II (Civil Service)	3	288,512	1	79,936	-2	(208,576
31112 Operations Officer IV (Civil Service)	2	207,334	0	0	-2	(207,334
31306 Budget Analyst DPW	2	158,325	1	77,191	-1	(81,134
31307 Senior Financial Analyst, DPW	ō	0	1	104,909	1	104,90
31311 Administrative Analyst I	1	48,398	ò	0	-1	(48,398
31420 Liaison Officer I	i	52,289	1	51,513	Ó	(776
	2		2	169,716		
31502 Program Compliance Officer II		183,285			0	(13,569
31940 Claims and Systems Manager	1	78,670	1	68,289	0	(10,381
33128 PC Support Technician II	2	96,796	0	70.604	-2	(96,796
33148 Agency IT Specialist II	1	70,481	1	72,624	0	2,14
33149 Agency IT Specialist III (Civil Service)	1	93,155	1	95,989	0	2,83
33150 Agency IT Supv/Project Manager	1	93,155	1	95,989	0	2,83
33157 Agency IT Manager III (Civil Service)	1	147,834	1	152,330	0	4,49
33212 Office Support Specialist II (Civil Service)	1	41,397	1	39,736	0	(1,661
33233 Secretary III	2	96,667	2	83,968	0	(12,699
33411 Public Information Officer I	1	60,278	1	59,384	0	(894
33412 Public Information Officer II	1	49,909	1	51,755	Ō	1,84
33413 Public Relations Officer (Civil Service)	1	84,723	i	87,161	Ö	2,43
33414 Public Relations Coordinator	1	106,331	1	96,028	0	(10,303
33501 Purchasing Assistant	1	38,806	i	38,231	0	(10,303
33586 Procurement Officer II	1	73,439	1	100,000	0	26,56
33676 HR Generalist I (Civil Service)	1	47,935	1	48,405	0	47
33677 HR Generalist II	4	286,308	4	328,150	0	41,84
33683 HR Assistant II	2	105,305	2	92,906	0	(12,399
34141 Accountant I	1	47,935	0	0	-1	(47,935
34142 Accountant II	4	305,200	1	87,161	-3	(218,039
34145 Accountant Supervisor	1	91,624	1	92,560	0	93
34146 Accounting Manager	1	104,868	0	0	-1	(104,868
34421 Fiscal Technician	2	127,232	1	64,397	-1	(62,835
34425 Fiscal Supervisor	1	72,963	1	75,182	0	2,21
72115 Engineer Supervisor	0	0	1	101,980	1	101,98
72411 Contract Administrator I	2	95,543	2	94,125	0	(1,418

Civilian Positions	Count	Amount	Count	Amount	Count	Amount
73112 Graphic Artist II	0.1	59,248	0	0	-1	(59,24
90000 New Position	0	0	1	50,000	1	50,00
Fund Total	74	6,394,898	64	5,715,796	-10	(679,10
astewater Utility Fund					100	TO THE
00083 Operations Specialist I	0	0	1	71,396	1	71,39
00087 Operations Officer III	1	107,034	Ó	0 0	-1	(107,03
00090 Operations Manager I	ó	0	1	110,244	i	110,2
10074 Assistant Counsel	ő	ŏ	2	181,395	. 2	181,3
31106 Operations Assistant III (Civil)	1	52,291	1	53,881	ō	1,5
31111 Operations Officer III (Civil Service)	1	88,276	i	90,961	Ö	2,6
31112 Operations Officer IV (Civil Service)	1	80,711	i	83,166	ő	2,4
31306 Budget Analyst DPW	Ö	00,711	1	85,949	1	85,9
31311 Administrative Analyst I	0	ő	1	46,503	i	46,5
31501 Program Compliance Officer I	ő	ő	i	45,539	1	45,5
31502 Program Compliance Officer II	ő	ŏ	3	205,769	3	205,7
33126 Information Tech Spec Supv	0	ő	1	74,128	1	74,1
33128 PC Support Technician II	ő	Ö	2	101,898	2	101,8
33144 Analyst/Programmer II	ő	ŏ	1	57,175	1	57,1
33147 Agency IT Specialist I (Civil Service)	0	ő	i	86,316	1	86,3
33148 Agency IT Specialist II	ő	ő	6	550,870	6	550,8
33149 Agency IT Specialist III (Civil Service)	0	ő	3	292,041	3	292,0
33150 Agency IT Supv/Project Manager	ő	0	2	226,686	2	226,6
33213 Office Support Specialist III	1	34,419	1	34,756	ő	3:
33233 Secretary III	1	49,476	1	48,743	0	(73
33586 Procurement Officer II	ò	49,470	1	87,161	1	87,1
33642 Safety Enforcement Officer II	3	164,663	3	154,308	Ö	
33643 Safety Enforcement Officer III	1	63,552	1	62,609		(10,35
33645 DPW Training Supervisor	1	80,779	1	86,197	0	(94 5,4
33672 Trainer Officer	3	217,556	3	237,914	ő	20,3
33675 DPW Safety Training Manager	1	126,418	1	130,263	0	3,84
34132 Accounting Assistant II	i	34,419	1	34,756	ő	3,0
34133 Accounting Assistant III	2	84,405	Ö	04,750	-2	(84,40
34141 Accountant I	0	04,400	1	48,405	1	48,40
241.42 A accumtant II	0	0	1	07161	4	07.1/
34142 Accountant II	0	0	1	87,161 60,947	1	87,16
34421 Fiscal Technician	_	0	-		1	60,94
53222 Public Building Manager	0 1	_	1 0	46,503	1 -1	46,50
72411 Contract Administrator I 72412 Contract Administrator II		44,302	7	0		(44,30
73112 Graphic Artist II	6 0	364,574 0	1	411,665	1	47,09
73112 Graphic Artist II	Ö	0	1	42,965 50,398	<u>i</u>	42,96 50,39
Fund Total	25	1,592,875	55	3,988,668	30	2,395,79
ater Utility Fund		-				
00094 Operations Director II	0	0	1	193,640	1	193,64
31107 Operations Specialist I (Civil Service)	0	ő	i	73,593	i	73,59
31110 Operations Officer II (Civil Service)	ő	Ö	2	185,120	2	185,12
31112 Operations Officer IV (Civil Service)	ő	ő	1	101,053	ī	101,05
31420 Liaison Officer I	ő	ŏ	3	171,012	3	171,01
33232 Secretary II (Civil Service)	0	Ö	1	34,756	1	34,75
33587 Procurement Officer I	Ö	ő	2	110,696	2	110,69
34142 Accountant II	ő	ő	2	155,450	2	155,45
34146 Accounting Manager	ő	ő	1	105,938	1	105,93
52982 Supt of Public Bldg Repair	ő	ő	i	92,560	i	92,56
72492 Building Project Coordinator	ő	ŏ	<u>i</u>	59,651	1	59,65
73112 Graphic Artist II	ő	ő	i	58,369	1	58,36

Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Fund Total	0	0	17	1,341,838	17	1,341,838
Stormwater Utility Fund		- 20 - 10			-	
31105 Operations Assistant II (Civil Service)	0	0	1	64,140	1	64,140
34141 Accountant I	0	0	_ 1	48,405	1	48,405
Fund Total	0	0	2	112,545	2	112,545
Civilian Position Total						X I
Civilian Position Total	99	7,987,773	138	11,158,847	39	3,171,074

## ORDINANCE 23 229 Council Bill 23-0381

Introduced by: The Council President

At the request of: The Administration (Department of Finance)

Introduced and read first time: May 15, 2023 Assigned to: Ways and Means Committee

Committee Report: Favorable, with amendments

Council action: Adopted

14

Read second time: June 14, 2023

#### AN ORDINANCE CONCERNING

#### 1 Ordinance of Estimates for the Fiscal Year Ending June 30, 2024 FOR the purpose of providing the appropriations estimated to be needed by each agency of the 2 3 City of Baltimore for operating programs and capital projects during the Fiscal 2024 year. 4 By authority of 5 Article VI - Board of Estimates 6 Section 3 et seq. 7 Baltimore City Charter 8 (1996 Edition) 9 SECTION 1. BE IT ORDAINED BY THE MAYOR AND CITY COUNCIL OF BALTIMORE, That the following amounts or so much thereof as shall be sufficient are hereby appropriated subject to the 10 11 provisions hereinafter set forth for the purpose of carrying out the programs included in the operating budget and the projects listed in the capital budget from the amounts estimated to be 12 13 available in the designated funds during the fiscal year ending June 30, 2024.

#### Council Bill 23-0381

		60.0	n 1	Company of the control of the contro	004 000 000
1 2	(Continued)	635	Recruitment Section	General Fund Appropriation	\$24,087,625
3 4				State Fund Appropriation	\$154,611
5		642	Crime Laboratory and Evidence Control	Federal Fund Appropriation	\$364,165
7 8				General Fund Appropriation	\$22,423,436
9 10				State Fund Appropriation	\$905,807
11 12		807	Compliance Bureau	Federal Fund Appropriation	\$2,026,909
13 14		/		General Fund Appropriation	\$66,265,994
15 16	/			State Food Appropriation	\$2,204,524
17 18		816	Special Operations Section	Federal Fund Appropriation	\$85,226
19 20				General Fund Appropriation	\$33,839,068
21 22		853	Patrol Support Services	Federal Fund Appropriation	\$55,931
23/				General Fund Appropriation	\$8,601,441
25 26	Public Works	660	Administration - Solid Waste	General Fund Appropriation	\$3,324,537 \$3,114,537
27 28		661	Public Right-of-Way Cleaning	General Fund Appropriation	\$19,271,323
29 30				Special Revenue Fund Appropriation	\$1,755,153
31 32				Stormwater Utility Fund Appropriation	\$5,344,537
33 34 35		662	Vacant and Abandoned Property Cleaning and Boarding	Federal Fund Appropriation	\$1,045,000
36 37			- Com um g	General Fund Appropriation	\$12,004,196

#### Council Bill 23-0381

1 2	Public Works (Continued)	663	Waste Removal and Recycling	General Fund Appropriation	\$38,813,505
3 4				Special Grant Fund Appropriation	\$207,152
5				Special Revenue Fund Appropriation	\$1,707,765
7 8				Stormwater Utility Fund Appropriation	\$544,858
9		664	Waste Re-Use and Disposal	Federal Fund Appropriation	\$298,778
11 12				General Fund Appropriation	\$29,361,864
13 14				Stormwater Utility Fund Appropriation	\$213,400
15 16		670	Administration - Water and Wastewater	Federal Fund Appropriation	\$298,560
17 18				Special Grant Fund Appropriation	\$258,753
19 20				Special Revenue Fund Appropriation	\$414,005
21 22	# - T	elección.		Stormwater Utility Fund Appropriation	\$680,121
23 24				Wastewater Utility Fund Appropriation	\$33,730,386
25 26	01 (	Ū.		Water Utility Fund Appropriation	\$27,913,228
27 28		671	Water Management	Federal Fund Appropriation	\$253,378
29 30	100	Tracks		Water Utility Fund Appropriation	\$88,496,542
31 32		672	Water and Wastewater Consumer Services	Stormwater Utility Fund Appropriation	\$1,844,635
33 34		0.7	•	Wastewater Utility Fund Appropriation	\$14,493,557
35 36				Water Utility Fund Appropriation	\$11,497,691

#### Council Bill 23-0381

1 2	Public Works (Continued)	673	Wastewater Management	Federal Fund Appropriation	\$1,393,282
3 4				State Fund Appropriation	\$746,402
5 6				Wastewater Utility Fund Appropriation	\$149,592,678
7 8		674	Surface Water Management	Federal Fund Appropriation	\$671,761
9				State Fund Appropriation	\$511,207
11 12				Stormwater Utility Fund Appropriation	\$20,663,422
13 14				Wastewater Utility Fund Appropriation	\$1,654,164
15 16				Water Utility Fund Appropriation	\$570,716
17 18 19 20		675	Engineering and Construction Management - Water and Wastewater	Wastewater Utility Fund Appropriation	\$109,592,963
21 22				Water Utility Fund Appropriation	\$86,605,054
23 24		676	Administration - DPW	General Fund Appropriation	\$2,388,161 \$1,628,161
25 26				Stormwater Utility Fund Appropriation	\$223,943
27 28				Wastewater Utility Fund Appropriation	\$5,740,033
29 30				Water Utility Fund Appropriation	\$2,469,561
31 32	Recreation and Parks	644	Administration - Recreation and Parks	General Fund Appropriation	<del>\$6,405,949</del> \$5,905,949
33 34				State Fund Appropriation	\$2,971,018