

Workday Complaints

2 minutes speaking doesn't even touch the surface of the number of problems.

The city should have done research on the company. They obviously didn't. I found all these issues on the internet in 10 minutes.

The most outrageous response to that company is the Multnomah Oregon Sheriff's office. Their problems absolutely mirror our problems. No pay, short pay checks, no pay checks, and most of all the department has the nerve to issue a policy with the last paragraph stating that," Members found to have violated this PCM may be subject to discipline up to two days loss of leave per violation, or suspension without pay per violation. By the approver and requestor. In addition, possible criminal charges for fraud. PCM 21-01. We continue to get reminders that by not doing thing correctly that we are defrauding a government document, but still have not had all pays issues corrected.

Several other companies have logged complaints and abandoned Workday for all the reason outlined below.

Bottom line no research was done and we are now losing our pay and benefits as a direct result of its poor implementation. .

I have a multitude of issues with this:

- Oregon paid 42 million and Baltimore was taken for 44 million.
- Schedules aren't all accounted for on their list.
- Submitting the weekly shift isn't always received.
- Unmatched times can't be corrected in a timely manner.
- Constant audits occurring.
- Too much time has to be devoted to the input of information regarding workers and assessments of hours, pay, and shifts. This results in working overtime to care of regular duties and investigations.
- In the fourth pay period (Checks) and a majority of overtime and regular pays are missing
- Inaccurate times, overtime not saved, shifts not correct after submitted, punch in and out aren't recorded accurately.
- Attempts to make adjustments over our phones doesn't work and in addition, we as supervisors, are addressing our detective's concerns over time and pay, while we are off and while on vacations.
- There are also multiple law suits being launched against Workday by other organizations, as a result of this poorly implemented program which apparently the city has not looked into.

We are not accountants or bookkeepers. This is unacceptable. So what is it going to take to abandoned this program as many companies have already done? This clearly is NOT designed for law enforcement or cities with multiple agencies with in the government.

Lastly I'm coming up on 39 years completed service in the Baltimore Police Department. This system is not only going to drive out experienced officers but officers with little time in, OUT.

Det/Sgt. James Fallon