F O R O	NAME & TITLE	Alfred H. Foxx, Director
	AGENCY NAME & ADDRESS	Department of Transportation 417 East Fayette Street, Room 527
	SUBJECT	RESPONSE TO BUDGET & APPROPRIATION COMMITTEE'S CONTINGENT UPON PERFORMANCE LEGISLATION

CITY of

BALTIMORE





TO

DATE: September 11, 2008

The Honorable Bernard C. "Jack" Young, Chairman Budget and Appropriations Committee Room 509, City Hall

Dear Mr. Chairman:

Per your request, my Chief of Transportation Maintenance, Mr. Richard Hooper, has filed the following report:

The Department of Transportation is working with Baltimore Gas and Electric (BGE) on a regular basis to assure lighting outages are addressed in a timely manner and to work through issues preventing the lighting from being restored in a timely manner as prescribed by the City of Baltimore. Below is a list of guidelines that are being followed to hold BGE accountable for the timely repairs of Baltimore City street lights.

Street Lights Out: A worksheet is forwarded, via e mail, to the Transportation Maintenance Division Chief and General Superintendent every morning of lighting jobs to be worked by BGE that day. This includes cable repair, cable replacement and street light pole installations. This list is compared to the active SR's in the CSR system. Understanding the set durations for the various service requests, we can track if SR's will become overdue and request updates on particular jobs.

<u>Cable Faults</u>: Cable faults are created after the outage has been diagnosed as such. Understanding that it takes longer to find and repair a cable fault, the duration for such is set for a longer period than that of a regular outage. These jobs are also indicated on the daily schedule and are reviewed daily. Furthermore, bi-weekly meetings are held with representatives of BGE, DOT- Maintenance, DOT Engineering and Construction as well as DOT – Conduit Sections to work issues affecting the timely repairs of street lighting cabling. With these efforts in place, BGE is consistently having their cable jobs completed on time at a 98% rate.

<u>Street Light Pole Installation</u>: All street light poles are installed under the direction of the City of Baltimore. There is an expected turnaround time from order to installation of approximately two weeks. Once the order is issued, DOT inspections will follow up to assure the pole is installed and the laminar is operating properly.

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Mr. Chairman, we at the Department of Transportation share your concern. We understand that no resident wants to sit in the dark while repairs are made. We continue to make every effort to see that Gas and Electric service is returned as soon as possible.

Respectfully,

ALFRED H. FOXX

DIRECTOR

AHF:ces

cc: Ms. Angela Gibson

Mr. William Driscoll

Mr. Richard Hooper

Ms. Parvathy Murali

Ms. Adrienne Brown

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