

# City of Baltimore

City Council  
City Hall, Room 408  
100 North Holliday Street  
Baltimore, Maryland 21202

## Meeting Minutes - Final

### Public Safety and Government Operations

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Wednesday, March 10, 2021

1:00 PM Virtual/Du Burns Chambers, 4th Floor, City Hall: Phone:  
+1-408-418-9388, Access Code: 129 729 4366, Password:  
Public, Link: [https://bmore.webex.com/bmore/onstage/g.php?](https://bmore.webex.com/bmore/onstage/g.php?MTID=e6de13ccbc47ac9f464e5c9541f0bc46)  
MTID=e6de13ccbc47ac9f464e5c9541f0bc46

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**Worksession: 21-0018R**

#### **CALL TO ORDER**

#### **INTRODUCTIONS**

#### **ATTENDANCE**

**Present** 7 - Mark Conway, Kristerfer Burnett, Zeke Cohen, Eric T. Costello, Antonio Glover, Phylicia Porter, and Odette Ramos

#### **ITEMS SCHEDULED FOR WORKSESSION**

##### [21-0018R](#)

##### **Investigative Hearing - Workday Enterprise Resource Planning Implementation**

For the purpose of inviting the Director of the Department of Human Resources, the Director of the Department of Finance, the Director of the Baltimore City Office of Information & Technology, and other interested parties to appear before the Baltimore City Council to discuss: the development and implementation process of the Workday Enterprise System; what focus groups or other workgroups were created to identify potential problems during the development process; what offline performance tests were conducted to identify potential gaps in service delivery capabilities; and what corrective processes have been put in place to remedy the countless problems that the city has faced during this implementation process.

**Sponsors:** Danielle N. McCray, Phylicia Porter, Odette Ramos, Sharon Green Middleton, Robert Stokes, Sr., James Torrence, John T. Bullock, Zeke Cohen

**A motion was made by member Costello, seconded by member Burnett, that bill 21-0018R be recommended favorably. The motion carried by the following vote:**

**Yes:** 6 - Conway, Burnett, Cohen, Costello, Glover, and Ramos

**Absent:** 1 - Porter

#### **ADJOURNMENT**