

**CITY OF BALTIMORE  
COUNCIL BILL 26-0049R  
(Resolution)**

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Introduced by: Councilmember Glover  
Cosponsored by: Councilmember Porter  
Introduced and adopted: February 23, 2026

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**A COUNCIL RESOLUTION CONCERNING**

**Recognizing March 11 as National 311 Day**

FOR the purpose of recognizing March 11 as National 311 Day in Baltimore.

**Recitals**

**WHEREAS**, Baltimore was the first city in the United States to implement a “311” system.

**WHEREAS**, the 311 system pioneered the non-emergency service model that has since been replicated nationwide and internationally.

**WHEREAS**, since 2020, March 11 has been recognized by several cities in the United States as National 311 Day.

**WHEREAS**, 2026 is the 30<sup>th</sup> anniversary of the creation of the 311 system.

**WHEREAS**, by designating March 11 as 311 Day, Baltimore honors our spot as the first 311 system, recognizes the continued success of the 311 system, and celebrates our leadership on the national stage.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE**, That the City Council recognizes March 11 as National 311 Day.

**AND BE IT FURTHER RESOLVED**, That a copy of this Resolution be sent to the Mayor’s legislative liaison to the City Council.

EXPLANATION: Underlining indicates matter added by amendment.  
~~Strike out~~ indicates matter deleted by amendment.