


F R O M	Name & Title	Niles R. Ford, Fire Chief <i>NRF</i>	CITY OF BALTIMORE MEMO	
	Agency Name & Address	Baltimore City Fire Department 401 E. Fayette Street, Mezzanine		
	Subject	City Council Bill #21-0082R – Investigative Hearing – What Is the State of Stat?		

TO: The Honorable Nick J. Mosby, President
And All Members of the Baltimore City Council
City Hall, Room 408

DATE: March 11, 2022

The proposed legislation invites each agency to come before the Council to investigate the current state of data collection and evaluation and whether the tenets of the CitiStat method are being used to address internal processes related to the delivery of service.

The Baltimore City Fire Department (BCFD) is a data-driven agency. Data helps BCFD make informed immediate and long-term decisions, mitigate risk, improve safety, as well as provide insight and understanding of how efforts impact the agency’s mission and goals.

The applications/data sources listed below are integrated into daily operations, providing methods for capturing data and key performance measures.

Application/Data Source: Computer Aided Dispatch (CAD)

Description: 911 & Communications Dispatch Data

Commonly Used For:

- Incident & Response Counts
- Call Type Counts
- Response Times
- Incident Locations
- Unit Hour Utilization
- Off-load times
- NFPA Standards

Application/Data Source: Telestaff

Description: Member Scheduling and Staffing

Commonly Used For:

- Hours On-Duty
- Staffing Levels

Application/Data Source: FirstWatch

Description: CAD and Pre-Hospital Care Data Merged

Commonly Used For:

- Medications Delivered
- Frequent Patients

Application/Data Source: Fire Records

Description: Fire Records Management System (Fire Reports)

Commonly Used For:

- Incident & Response Reporting
- Daily Unit Activities
- Building Inspections
- Home Visits
- Training Records

Application/Data Source: Elite

Description: Electronic Patient Care Reports

Commonly Used For:

- QA/QI Trends
- Training Curriculum
- Cardiac Arrest Trending
- Cardiac Arrest Survival Rates
- Naloxone & Opioid Interventions

Additionally, Chief Ford meets weekly with his executive level team to discuss high level operational issues and monthly with his entire senior team. The data that is collected informs decision making at every level.

The Baltimore City Fire Department (BCFD) looks forward to discussing Council Bill 21-0082R.