CITY OF BALTIMORE COUNCIL BILL 22-0127R (First Reader)

Introduced by: Councilmember McCray Introduced and read first time: August 15, 2022 Assigned to: Health, Environment, and Technology Committee REFERRED TO THE FOLLOWING AGENCIES: City Solicitor, Department of Finance, Baltimore Police Department, Baltimore City Fire Department, Baltimore City Health Department

A RESOLUTION ENTITLED

1 A COUNCIL RESOLUTION concerning

2

9

Informational Hearing - 988 Suicide and Crisis Lifeline

FOR the purpose of inviting representatives from the Baltimore City Health Department, the
Baltimore City Fire Department, the Baltimore Police Department, the Department of
Finance, the Baltimore City Law Department, and other interested parties to appear before the
City Council to discuss the implementation of the 988 Suicide and Crisis Lifeline, its
anticipated impact on individuals that use this resource, and the implementation plan for
Baltimore City.

Recitals

10 The 988 Suicide and Crisis Lifeline launched nationally on Saturday, July 16, 2022. The Lifeline is the product of the federal National Suicide Hotline Designation Act of 2020, a law 11 12 aimed at creating a pathway to mental health care that is easy for those in need to access. The 13 Act seeks to offer individuals who dial 988 the same level of attention and care for suicidal ideation and mental health emergencies as those who call 911 for medical emergencies. Ideally, 14 an individual who contacts 988 will quickly be connected to a trained crisis counselor who will 15 provide support to the individual and dispatch a mobile crisis response unit, if necessary, to take 16 17 the individual to a crisis stabilization location.

In light of its recent rollout, it is imperative that the public understands what the Lifeline 18 offers and what to expect when engaging with the Lifeline. When an individual needs assistance, 19 the individual can contact the Lifeline via text, phone, or chat. With proper resources, the 20 individual should be connected to a crisis counselor immediately; however, current call center 21 staffing numbers may necessitate a queue before connecting an individual to a crisis counselor. 22 23 Ideally, an in-person response team that includes a trained mental health professional will be 24 available to respond to the individual in need, if necessary. An individual experiencing an extreme mental health crisis should then be transported safely and expeditiously to a specialized 25 facility that can properly treat, observe, and care for them. If such a facility is not available, 26 which is an unfortunate reality given the current state of nationwide mental health resources, an 27 individual who calls 988 may be taken to a hospital or emergency department to receive 28 immediate care. 29

Council Bill 22-0127R

1 The 988 Suicide and Crisis Lifeline has the potential to revolutionize how we provide 2 resources for individuals experiencing a mental health crisis. An effective, fully-funded system 3 will reduce barriers to accessing help and ensure that equitable care is available to everyone, 4 regardless of their background or socioeconomic status.

5 While the purpose of the Lifeline is commendable, the logistics of its nationwide rollout have 6 been hampered by a lack of staff, resources, follow-through, and consistent federal funding. This 7 is the beginning of an important new phase in mental health care and communities should be 8 equipped to handle the needs of their residents, reduce reliance on the police and hospitals for 9 mental health crises, and deliver timely and effective help to people in crisis.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE, That the City
Council invites representatives from the Baltimore City Health Department, the Baltimore City
Fire Department, the Baltimore Police Department, the Department of Finance, the Baltimore
City Law Department, and other interested parties to appear before the City Council to discuss
the implementation of the 988 Suicide and Crisis Lifeline, its anticipated impact on individuals
that use this resource, and the implementation plan for Baltimore City.

AND BE IT FURTHER RESOLVED, That a copy of this Resolution be sent to the Commissioner
of Health, the Chief of the Fire Department, the Police Commissioner, the Director of Finance,
the City Solicitor, and the Mayor's Legislative Liaison to the Baltimore City Council.