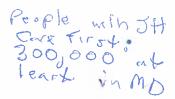
COVID-19 Updates



SEARCH

Joms Hopkins Medicine

CareFirst Coverage

CareFirst Coverage

Latest Updates (as of 9/20/2022): Until December 5, 2022, Johns Hopkins caregivers will remain in-network for patients who have CareFirst health insurance. We continue to regularly meet with CareFirst and are doing everything we can to come to a fair agreement before December, so that there is no change in coverage.



Important Information About CareFirst Coverage

LANGUAGE ASSISTANCE

I speak...

中文 / Chinese

Español / Spanish

Your health is our top priority.

What CareFirst BlueCross BlueShield (CareFirst) pays Johns Hopkins' doctors, nurses and other caregivers has not kept up with inflation. In fact, what CareFirst insurance pays for Johns Hopkins' care is lower than what most other area insurance companies pay. It is very hard for Johns Hopkins — or any health care system — to provide care at

the rates we are currently paid by CareFirst.

Johns Hopkins doctors, nurses and other caregivers, as well as ambulatory surgery centers, may have to leave the CareFirst network as soon as December 5, 2022. This means that after December 5, CareFirst may cover less — or none — of the care you receive at Johns Hopkins, leaving you to pay more to see your doctors, nurses and caregivers.

What does this mean for patients who have CareFirst insurance?

We are doing everything we can to reach a fair agreement with CareFirst before the December deadline. While we negotiate to stay in the CareFirst insurance network, we wanted to make sure that we answer all your questions and provide you with the resources you need.

- For details about these potential changes to CareFirst's coverage and for answers to common questions, please read the <u>frequently asked questions (FAQs)</u> below.
- If you want to speak with someone to understand whether these potential changes to CareFirst's coverage could impact you, we have set up a special call center at 443-997-0549 (tel:443-997-0549). The call center will be open Monday through Friday from 8 a.m. to 5 p.m. EST. You can also contact CareFirst directly at the customer service number on the back of your CareFirst health insurance card.

CareFirst Coverage Changes – Answers to Frequently Asked Questions

NEW: Does this affect patients with other types of BlueCross BlueShield insurance?	~	
NEW: Why is Johns Hopkins letting patients know about this now if nothing is changing yet?	~	
<i>NEW:</i> When will things be resolved and when will patients receive an update on the situation?	~	
What does this mean for Johns Hopkins' patients who have CareFirst?	~	
What does it mean to be "out of network" vs. "in network"?	~	
Why is this happening?	~	
Will hospitals be out of network for patients with CareFirst insurance? Will patients still be covered if they go to a Johns Hopkins emergency room?	~	
If CareFirst stops considering Johns Hopkins in-network, what will this mean for patients who require regular or long-term care or treatment?	~	
Where can I go to get more information about CareFirst and Johns Hopkins, or to speak with someone about my specific situation?	~	