

**CITY OF BALTIMORE
COUNCIL BILL 22-0142R
(First Reader)**

Introduced by: Councilmember Stokes, Porter, Conway, McCray, Middleton, Schleifer, Costello,
Ramos, Torrence, Glover

Introduced and read first time: October 24, 2022

Assigned to: Health, Environment, and Technology Committee

REFERRED TO THE FOLLOWING AGENCIES: City Solicitor, Department of Finance, Department of
Human Resources, City Administrator's Office, Office of Information Technology

A RESOLUTION ENTITLED

1 A COUNCIL RESOLUTION concerning

2 **Informational Hearing - Workday Implementation Status**

3 FOR the purpose of inviting representatives from the Department of Finance, the Department of
4 Human Resources, the Office of the City Administrator, the Office of Information
5 Technology, and the Bureau of Budget and Management Research to brief the City Council
6 on the status of the Workday Finance platform for procurement services launched in August
7 2022, including observed benefits or deficiencies, issues with rollout or uptake, and other
8 relevant considerations.

9 **WHEREAS**, in August 2022, Baltimore City launched the Workday Finance platform to
10 consolidate legacy systems, improve functionality, and streamline business processes.

11 **WHEREAS**, Workday Finance provides cloud-based services to improve tracking of invoices,
12 contracts, and other documents related to the procurement process.

13 **WHEREAS**, the implementation of the platform was the result of a biennial performance audit
14 undertaken by the Board of Estimates for fiscal years 2019 and 2020, which indicated that the
15 City's procurement processes required an overhaul to improve efficiency and accuracy.

16 **WHEREAS**, Workday Finance replaced two older City procurement systems: CitiBuy and
17 CitiDynamics, in addition to some processes that, until recently, were still completed manually
18 on paper.

19 **WHEREAS**, the rollout of the platform involved extensive training for City employees to
20 familiarize themselves with the new system to promote uptake and ensure a smooth transition.

21 **WHEREAS**, the City Council would benefit from an update to discuss the rollout of the new
22 platform.

EXPLANATION: CAPITALS indicate matter added to existing law.
[Brackets] indicate matter deleted from existing law.

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1 **NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE**, that the City
2 Council invites representatives from the Department of finance, the Department of Human
3 Resources, the Office of the City Administrator, the Office of Information Technology, and the
4 Bureau of Budget and Management Research to brief the City Council on the status of the
5 expanded Workday platform for procurement services launched in July 2022, including a
6 discussion of observed benefits or deficiencies, issues with uptake, or other relevant
7 considerations.

8 **AND BE IT FURTHER RESOLVED**, That a copy of this Resolution be sent to the Director of the
9 Department of Finance, the Director and Chief Human Capital Officer of the Department of
10 Human Resources, the City Administrator, the Chief Information Officer of the Office of
11 Information Technology, the Budget Director of the Bureau of Budget and Management
12 Research, and the Mayor’s Legislative Liaison to the City Council.