

Shannon Harris

Nominee for Appointment as Baltimore City Civilian Review Board Member



Brandon M. Scott
Mayor
City Hall
Room 250
Baltimore, MD 21202

MAYOR'S REQUEST TO CITY COUNCIL FOR CONFIRMATION OF MUNICIPAL OFFICER

Pursuant to Article IV, §§6(a) and (b) of the Baltimore City Charter 1996 Edition, Mayor Brandon M. Scott hereby requests the City Council of Baltimore City to confirm the appointment of **Shannon Harris** to serve as a municipal officer on the **Civilian Review Board**. In support of this request, information concerning the mayoral appointee is provided below and in the attached resume.

The information set forth in both the document and the attached resume have been distributed to authorized persons for use in the City Council confirmation process.

Name: **Shannon Harris**

Appointed to: **Baltimore City Civilian Review Board Member**

Succeeds: **N/A**

Term Expiration Date: **December 4, 2024**

Previous Terms Served (if none, write N/A): **N/A**

Party Affiliation: **Democrat**

Specific Board Requirements: **one member of the public from each of the nine police districts in Baltimore City**

Council District: **11**

Police District: **Southern**

Current Occupation: **Registered Nurse**

Current Employer: **Optum**

Employer's Address: **(Teleworking Company)**

Other Relevant Employment: **N/A**

Undergraduate Institution: **Central Texas University (Associate's Degree – Nursing); Excelsior College (Bachelor's Degree)**

Graduate Institution: **Walden University – Health Administration**

Civic and Professional Affiliations: **N/A**

Signature: 

Distribution:

Honorable Isaac "Yitzy" Schleifer, Chair
Natawna Austin, Executive Secretary to the City Council
Richard Krummerich, Office of Council Services
Nina Themelis, Director, Mayor's Office of Government Relations
Ty'lor Schnella, Mayor's Office of Government Relations



BRANDON M. SCOTT
Mayor
100 Holliday Street, Suite 250
Baltimore, MD 21202

June 3, 2024

Shannon Harris
12 W. Henrietta Street
Baltimore, MD 21202

Dear Ms. Harris:

Please accept this letter as formal notice that I have nominated you to serve as the Southern Police District member of the Baltimore City Civilian Review Board.

You will be contacted by the Office of City Council President Nick J. Mosby with notification of the date and time at which you are to appear before the City Council for your confirmation hearing.

Please direct all inquiries concerning this process to Nina Themelis, Director of Government Relations for my office. She can be reached via telephone at 443-401-7044, or email nina.themelis@baltimorecity.gov.

Your service as a member of the Baltimore City Civilian Review Board has my full confidence and support. Thank you for your commitment and dedication to the City of Baltimore.

In Service,

Brandon M. Scott
Mayor
City of Baltimore

cc: Nina Themelis, Director, Mayor's Office of Government Relations
The Honorable Nick Mosby, City Council President
The Honorable Isaac "Yitzy" Schleifer, Chair, Rules and Oversight Committee

Shannon Harris, RN, MHA, CCM
Phone: 803-403-6860

Skilled and highly trained healthcare professional with proven leadership experience within the dynamic healthcare system.

Areas of Expertise

- 17+ years in Federal & State Healthcare
- Policy Compliance & Quality Improvement
- Relationship Building & Leadership

Professional Experience

Director, Provider Enablement Operations | Telecommute, Optum – 10/2022 to present.
Responsible for the solution and design of a value-based healthcare model for Applied Behavioral Analysis.

Manager, Provider Enablement Operations | Telecommute, Optum – 12/2019 to 10/2022.
Responsible for the project build & transition of Medicaid Health Homes to Optum Maryland.
Responsible for the statewide Health Home program compliance & oversight.

Value Based Program Consultant | Telecommute, Optum – 8/2019 to 12/2019. Responsible for helping Behavioral Health (BH) organizations meet metrics and improve member outcomes.

Practice Consultant | Telecommute, UHC Iowa Community & State – 6/2018 to 7/2019.
Responsible for the ongoing clinical management and quality oversight of Behavioral Health Homes (BHH).

Autism Supervisor, Specialized CM | Telecommute, UHC Military & Veterans – 5/2017 to 1/2018. Responsible for staff supervisory functions and overall care of the autistic population assigned under the Comprehensive Autism Care Demonstration program.

Clinical Quality RN, Specialized CM | Telecommute, UHC Military & Veterans – 6/2015 to 5/2017. Served as an auditor for the Comprehensive Autism Care Demonstration (CACD) program.

Case Manager RN, Specialized CM | Telecommute, UHC Military & Veterans – 2/2014 to 6/2015. Served as case manager for ECHO/Autism department providing care to a pediatric population diagnosed on the autism spectrum.

Case Manager, Fusion Cell | Tripler Army Medical Center – 2/2012 to 6/2013

Served as the Fusion Cell Intervention Team Coordinator and case management subject matter expert on an innovative military research project targeting behavioral health access.

Supervisory Case Manager, WTU | Ft. Jackson, SC – 9/2008 to 11/2010

Responsible for staff supervisory functions and overall care of the wounded/behavioral health Soldiers assigned to the Warrior Transition Unit.

Supervisory Nurse, Heidelberg MEDDAC | Heidelberg, Germany – 3/2006 – 5/2008

Responsible for staff supervisory functions and overall care of the assigned pediatric population.

Additional experience as a Registered Nurse from 1995 to 2008 available upon request. Roles included Supervisory Nurse, various Staff Nurse positions and Clinical Coordinator.

Education, Licensure and Certifications

Walden University – Master’s Degree, Healthcare Administration

Excelsior College – Bachelor’s Degree

Central Texas College – Associate’s Degree, Nursing

Active Registered Nurse Compact License

Certified Case Manager – 5/2013

Volunteer

Maryland Responds (Maryland Medical Reserve Corps)