

### BALTIMORE CITY COUNCIL HOUSING & ECONOMIC DEVELOPMENT COMMITTEE

### The Honorable James Torrence Chairperson

**PUBLIC HEARING** 

Tuesday April 29, 2025 4:00 PM CLARENCE "DU" BURNS COUNCIL CHAMBERS

Bill #LO25-0018 Legislative Oversight – Homeless Services

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#### CITY OF BALTIMORE

BRANDON SCOTT – MAYOR ZEKE COHEN - COUNCIL PRESIDENT



OFFICE OF COUNCIL SERVICES NANCY MEAD – DIRECTOR 100 N. HOLIDAY STREET BALTIMORE MD, 21202

#### LEGISLATIVE OVERSIGHT

#### **Committee: Housing & Economic Development**

#### LO25-0018

#### Legislative Oversight – Homeless Services

#### Purpose:

FOR the purpose of calling representatives from the Mayor's Office of Homeless Services, other City agencies, & community partners to report on services and projects in the City aimed at creating permanent supportive housing options for those experiencing homelessness & exiting homelessness in the City of Baltimore.

#### **REPORTING AGENCIES**

Reporting Agency	Report Status
Mayor's Office of Homeless Services	

#### BACKGROUND

#### Mayor's Office of Homeless Services

According to a 2023 Point In Time (PIT) study cited by the Mayor's Office of Homeless Services, there are approximately 1600 men, women, and children who are homeless in Baltimore City on any given day<sup>1</sup>. The mission of the MOHS is:

"<u>The mission of the Mayor's Office of Homeless Services (MOHS) is to make homelessness</u> rare, brief, and nonrecurring in Baltimore City through a trauma-informed, data-driven, and person-centered approach. Through strategic public-private partnerships, we will meet the immediate needs of our neighbors experiencing homelessness while creating a more efficient homeless response system in Baltimore City."<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> MOHS Website

<sup>&</sup>lt;sup>2</sup> MOHS Website

To achieve this mission, MOHS works within a continuum of care – or a coalition of stakeholders, including service providers, funders, government agencies, and others to provide services and address 4 major causes of homelessness:

- 1. Affordable housing
- 2. Comprehensive healthcare
- 3. Sufficient income
- 4. Preventive and emergency services

Recently, in 2023, it was revealed that MOHS had missed federal deadlines for funding that might have cost the City millions of dollars. This was due to staff members losing access to federal systems, as well as credential staff members moving to new jobs with no one to take their place. In 2024, the City was able to recoup these monies after appealing to HUD.<sup>3</sup>

MOHS has also had issues with late payments of its non-profit service providers. MOHS does not directly provide services to those experiencing homelessness, but it does pay service providers in communities around the City to provide these services. Issues with MOHS paying these providers have been documented; this has, in part, led to missed rent payments and evictions.<sup>4</sup>

According to their end-of-year report in 2023, MOHS awarded 42 million in grants to nonprofit organizations and community partners to provide services to residents experiencing or at risk of experiencing homelessness in Baltimore. These grants included (but not limited to):<sup>5</sup>

- Emergency shelter
- Housing stabilization
- Permanent supportive housing resources

- Rapid rehousing
- Safe Haven Projects
- Support services

MOHS partners with other agencies and providers such as the Department of Housing & Community Development (DHCD) on opportunities such as the Housing Accelerator Fund, Flex Fund for Diversion and Rapid Resolution, Landlord Engagement & Incentive Fund, & the Housing Navigation Program.<sup>6</sup>

During the FY 25 budget hearings, MOHS noted that they were undergoing a compliance review by HUD and had been given a list of 16 findings that they needed to meet. At the time of the hearing, MOHS had completed 11. Other items included a review of projects and

<sup>&</sup>lt;sup>3</sup> Baltimore Banner HUD Grant

<sup>&</sup>lt;sup>4</sup> Baltimore Banner Dayspring

<sup>&</sup>lt;sup>5</sup> MOHS 23 Report

<sup>&</sup>lt;sup>6</sup> MOHS 23 Report

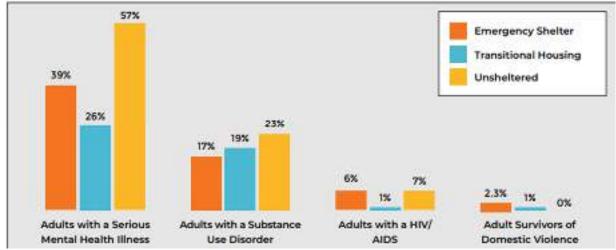
standards of care, & the creation of training guidelines for staff. All items were due to HUD by June 30<sup>th,</sup> 2024, which MOHS anticipated meeting. HUD also determined that they would need to reach out to the providers MOHS worked with and would need documentation from them.<sup>7</sup>

#### Homelessness in Baltimore

In the PIT study cited by MOHS, which is also a means used by the Dept of Housing & Urban Development (HUD) to measure the number of people experiencing homelessness. The City found that of the 1,551 people experiencing homelessness in Baltimore City:<sup>8</sup>

- 65% are men
- 73% are African American
- 16% would be classified as chronically homeless (defined by HUD as having a disabling condition and 12 months of continuous homelessness either over the past year or over 4 episodes in the past 3 years).
- 8% are veterans
- 17% are youth (age 0-24)

The PIT notes a high correlation with those who are unsheltered and those experiencing the highest levels of substance abuse disorder and serious mental health illnesses. 57% of those who are unsheltered had a serious mental health illness, and 23% reported substance abuse disorders. For those in any kind of housing emergency or transitional these numbers were lower.<sup>9</sup>



<sup>7</sup> MOHS FY 25 Hearing

<sup>8</sup> PIT 2023 Study

9 PIT 2023 Study

The most recent PIT indicates several positive trends over the last 4 years, with the populations of unsheltered and those in transitional housing decreasing. <sup>10</sup> And media reports indicate that over the last 5 years, the homeless population has decreased by 30% <sup>11</sup>

	Emergency Shelter	Transitional Housing	Unsheltered	Total
2019	1,140	774	380	2,294
2020	1,147	748	298	2,193
2022	895	578	124	1,597
2023	905	533	113	1,551
2022-23 % Change	1%	-8%	-9%	-3%

NOTE- Baltimore did not conduct a PIT Count in 2021 as a safety precaution during the COVID-19 pandemic

**City Acquires Hotels** 

During the COVID-19 pandemic, the City acquired two hotels, the Sleep Inn & Suites at 301 Fallsway and the Holiday Inn Express at 221 N. Gay Street, to be used as emergency shelter and then later turned into permanent supportive housing. On October 4, 2024, it was announced that the contract for this project had been awarded to several organizations working together, including:<sup>12</sup>

- 1. Health Care for the Homeless (HCH)
- 2. The Episcopal Housing Corporation (EHC)
- 3. HCH Real Estate Co.
- 4. Beacon Communities Development LLC

The project will be called Sojourner Place at the Falls and will join a local portfolio of communities with HCH & EHC. This will be the 4<sup>th</sup> Sojourner location and will have:

- 155 apartments, a mix of one and two bedrooms
- The future site of 50 medical respite beds
- On-site case management services

According to HCH's site, it is currently working on funding for the redevelopment. <sup>13</sup>

#### Fiscal Note:

<sup>&</sup>lt;sup>10</sup> PIT 2023 Study

<sup>&</sup>lt;sup>11</sup> CBS report

<sup>&</sup>lt;sup>12</sup> Mayor's press release

<sup>&</sup>lt;sup>13</sup> HCH site

The MOHS 25 budget included funds from the City, State, and Federal levels, totaling over 62 million in funding. Note a 4% increase from the City's General Fund for service provider contractors.<sup>14</sup>

	Fiscal 2023 Budget	Fiscal 2023 Budget Fiscal 2024 Budget		Fiscal 2025 Budget	
Fund Name	Dollars	Dollars	Positions	Dollars	Positions
General	12,835,084	14,263,205	18	15,093,064	18
Federal	49,634,462	51,491,155	40	43,216,762	45
State	5,436,272	5,639,409	1	3,754,852	3
Special	746,004	639,113	3	138,370	3
Total	68,651,822	72,032,882	62	62,203,048	69

The Fiscal 2025 Recommended Budget reflects:

An overall 4% increase in General Fund support for service provide contractors. This includes shelter operators as well
as outreach and permanent housing services.

The agency's overall position count increasing by seven positions. These are grant funded positions that were
approved and authorized midyear in Fiscal 2024, following adoption of the budget.

 An overall reduction of \$10.7 million in federal, state, and special grant awards. This reduction is based on the citywide change in budgeting grants based on known awards rather than anticipated grants. This reduction does not reflect a loss of grant funds.

The biggest single cost in 2025 was Contractual services, which was down approximately one million dollars from 2024. At over 54 million dollars, it still accounts for over 88% of MOHS' budget for Fiscal Year 2025

	Budget				
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025		
1 Salaries	4,472,165	4,594,321	5,106,251		
2 Other Personnel Costs	1,353,930	1,435,286	2,054,178		
3 Contractual Services	52,729,208	55,857,117	54,819,710		
4 Materials and Supplies	31,533	49,670	51,657		
5 Equipment - \$4,999 or less	55,108	60,797	95,489		
7 Grants, Subsidies and Contributions	10,009,878	10,035,691	75,764		
Total	68,651,822	72,032,882	62,203,048		

The single most expensive service that MOHS funded was permanent housing for the homeless, which in 2025 was also down a little over a million dollars.

	Budget			
Service	Fiscal 2023	Fiscal 2024	Fiscal 2025	
356 Administration - Homeless Services	7,751,098	8,081,870	6,386,929	
893 Homeless Prevention and Support Services for the Homeless	524,402	535,096	130,292	
894 Outreach to the Homeless	2,079,044	2,133,923	2,925,238	
895 Temporary Housing for the Homeless	21,017,049	22,522,115	15,228,906	
896 Permanent Housing for the Homeless	37,280,229	38,759,878	37,531,684	
Total	68,651,822	72,032,882	62,203,048	

14 FY 25 Budget

For the FY 2026 budget, MOHS has a recommended budget of over 17 million, which includes A \$5.2 million (47%) increase in operating & service provider contracts at the City's homeless shelters. Also, there is \$18.0 million for capital investments in the City's homeless shelters in the capital budget. There are substantial increases projected at all levels of government funding, and in total, the recommendation is that MOHS will have more than 10 million more in funding than it did in 2025.<sup>15</sup>

#### Recommended Budget

	Fiscal 202	Fiscal 2025 Budget		
Fund Name	Dollars	Positions	Dollars	Positions
General	15,093,064	18	17,234,013	20
Federal	43,216,762	45	46,899,379	41
State	3,754,852	3	6,434,557	3
Special	138,370	3	3,156,000	1
Total	62,203,048	69	73,723,949	65

#### Service Changes

	Budget		
Service	Fiscal 2025	Fiscal 2026	
356: Administration - Homeless Services	6,386,929	6,642,794	
893: Homeless Prevention and Support Services for the Homeless	130,292	155,323	
894: Outreach to the Homeless	2,925,238	1,184,654	
895: Temporary Housing for the Homeless	15,228,906	24,275,390	
896: Permanent Housing for the Homeless	37,531,684	41,465,788	
Total	62,203,048	73,723,949	

#### **Information Sources**

- MOHS Website <a href="https://homeless.baltimorecity.gov/">https://homeless.baltimorecity.gov/</a>
- PIT Study <u>https://homeless.baltimorecity.gov/sites/default/files/Baltimore%20City%202023%20PIT%20</u> <u>Count%20Report.pdf</u>
- MOHS 2023 End of Year Report <u>https://homeless.baltimorecity.gov/sites/default/files/MOHS\_2023%20Annual%20Report.pdf</u>
- Budget Materials FY 25
   <u>https://bbmr.baltimorecity.gov/sites/default/files/FY25%20Agency%20Detail%20Volume%20I</u>

   <u>I-Updated%20.pdf</u>
- Preliminary FY 26 Budget <u>https://bbmr.baltimorecity.gov/sites/default/files/upload/FY2026%20Preliminary%20Budget.</u> <u>pdf</u>

<sup>&</sup>lt;sup>15</sup> FY 26 preliminary budget

- Baltimore Banner "Baltimore approved to seek millions in housing money lost to administrative errors" <u>https://www.thebaltimorebanner.com/community/housing/baltimore-housing-money-hud-YRLOJA5H4ZALDE4HHY2LXXEHJM/</u>
- Baltimore Banner "Another Baltimore nonprofit stopped paying rent. More tenants face eviction." <u>https://www.thebaltimorebanner.com/community/housing/dayspring-baltimore-tenants-eviction-D4HCSA77AZC47GY6P4KXESXUX4/</u>
- CBS "Baltimore's homeless population analyzed as city leaders seek solutions" <u>https://www.cbsnews.com/baltimore/news/baltimore-homeless-mayor-scott-volunteers-surveys/</u>
- HCH Site <a href="https://www.hchmd.org/news/lets-build-future-without-homelessness2/">https://www.hchmd.org/news/lets-build-future-without-homelessness2/</a>
- Mayor's Press Release "Hotels Acquired by City Will Be Rehabilitated into Permanent Supportive Housing Units Serving"

Analysis by:	Tony Leva	Direct Inquiries to: 410-396-1091
Analysis Date:	April 26, 2025	

# MOHS Program Overview

April 29, 2025



MAYOR'S OFFICE OF HOMELESS SERVICES

# **MOHS Agency Overview**





### MAYOR'S OFFICE OF HOMELESS SERVICES

#### Ernestina Simmons, LCSW-C Executive Director

#### Purpose

To respond to the urgent housing crisis in Baltimore City and to support the city's heightened and urgent commitment to preventing and ending homelessness.

#### Mission

To make homelessness rare, brief and non-recurring in Baltimore City.

#### **Baltimore City Coordinated Response to Homelessness**

Designed to promote community-wide commitment to the goal of ending homelessness and provide funding for efforts by nonprofit providers, and State and local governments. MOHS manages nearly \$60 Million annually in CoC, HOPWA, ESG, HSP and other federal, state and local funds to support street outreach, emergency shelter, rapid re-housing and permanent housing programs.

#### **Our Teams**

- Street Outreach
- Coordinated Access
- Emergency Shelters
- Housing for People with Aids (HOPWA)
- Permanent Support Housing
- Rapid Rehousing Programs
- Youth Homeless Demonstration Projects
- Homeless Management Information System (HMIS)



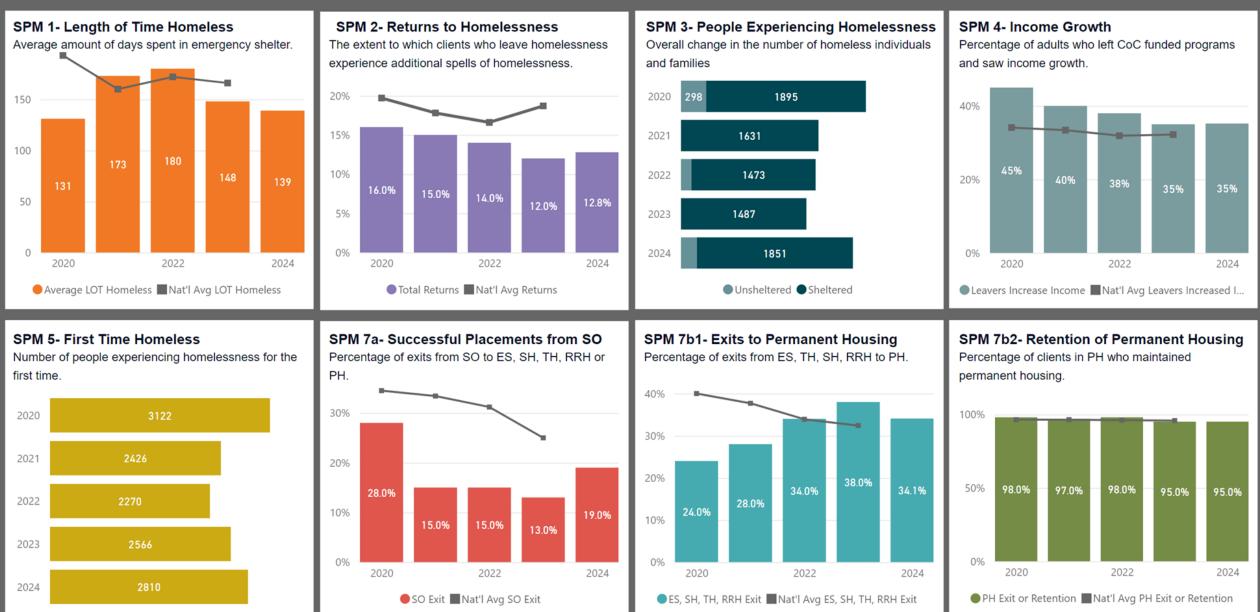
# 2024 Impact



In 2024, the Mayor's Office of Homeless Services (MOHS) supported thousands of Baltimore City residents at risk of or experiencing homelessness through a variety of permanent supportive housing programs, permanent housing, supportive services and key initiatives:

- 21,306 clients served through supportive services, emergency shelter and permanent housing programs
- 6,609 successfully enrolled in Coordinated Access
- **4,249** clients served in permanent housing programs
- 726 clients served with permanent housing in our HOPWA programs
- **1,044** clients that exited homelessness to permanent housing
- 3,106 unhoused residents were served by our outreach team and provided 63,261 service connections
- **2,902** residents were accommodated in City-funded shelters
  - **224** survivors of domestic violence were served in our domestic violence shelter with 47% of the households exiting to a more secure housing option

Baltimore City System Performance Measures (SPM) FY 2020 - FY 2024



Main

SPM 1

SPM 2

SPM 3

SPM 4

SPM 5

SPM 7a

SPM 7b1

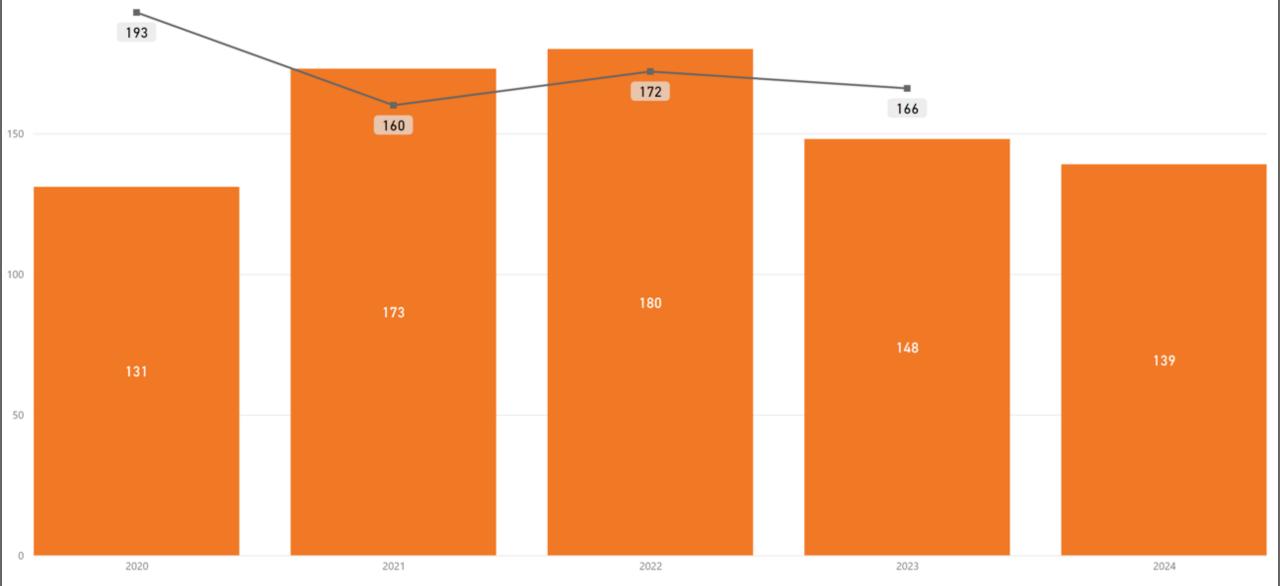
SPM 7b2

Abbreviations: SO- Street Outreach, ES- Emergency Shelter, TH- Temporary Housing, SH- Safe Haven PH- Permanent Housing, RRH- Rapid Re-Housing

### SPM 1- Length of Time Homeless

SPM 1 SPM 2 SPM 3 SPM 4 SPM 5 SPM 7a SPM 7b1 SPM 7b2

The average length of time in number of days individuals and families remain homeless. The SPM results use records from emergency shelters, transitional housing, and safe haven stays recorded in Baltimore city's homeless management information system (HMIS).



Main

#### ● Average LOT Homeless ■Nat'l Avg LOT Homeless

### **SPM 2- Returns to Homelessness**

The extent to which individuals and families who leave homelessness experience additional spells of homelessness. Exits to permanent housing (denominator) and returns to outreach, emergency shelter, transitional housing, safe havens, and select permanent housing projects (numerator) are recorded in HMIS. Baltimore city data compared to national average.

SPM 5

SPM 4

SPM 1

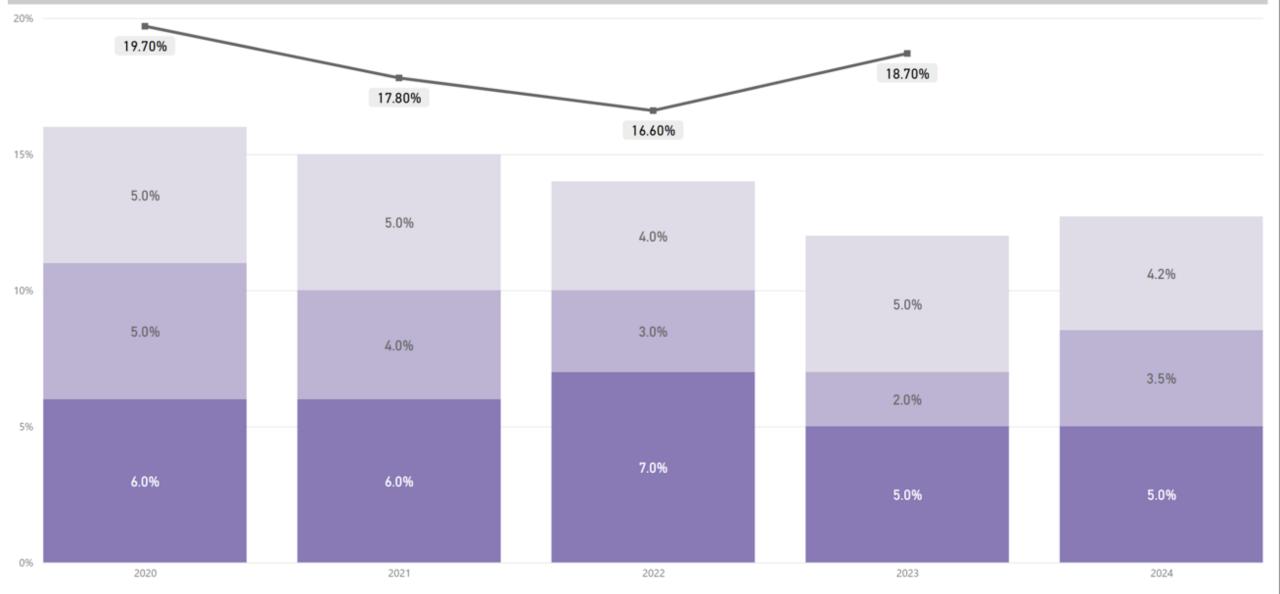
SPM 2

SPM 3

SPM 7b1

SPM 7a

SPM 7b2



Returns in 6 mo Returns in 6-12 mo Returns in 13-24 mo Nat'l Avg Returns

### **SPM 3- People Experiencing Homelessness**

Main SPM 1 SPM 2 SPM 3 SPM 4 SPM 5 SPM 7a

SPM 7b2

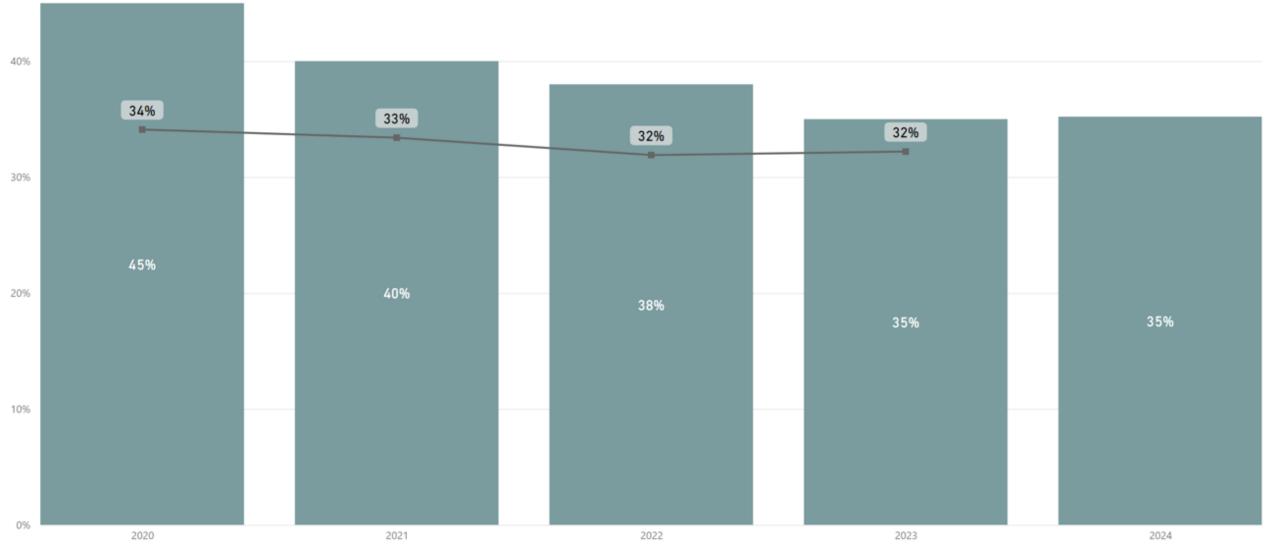
SPM 751

Overall change in the number of homeless individuals and families, represented as counts of people in each year staying in emergency shelters (ES), safe havens (SH), and transitional housing (TH) projects according to HMIS. This measure also looks at the Point-In-Time (PIT) counts of unsheltered homelessness.



### **SPM 4- Income Growth**

Jobs and income growth for homeless individuals and families, represented as counts of people with increases in earned income and total income from project start date to project exit date. Baltimore city data compared to the national average.



Main

SPM 1

SPM 2

SPM

SPM 4

SPM 5

SPM 7b1

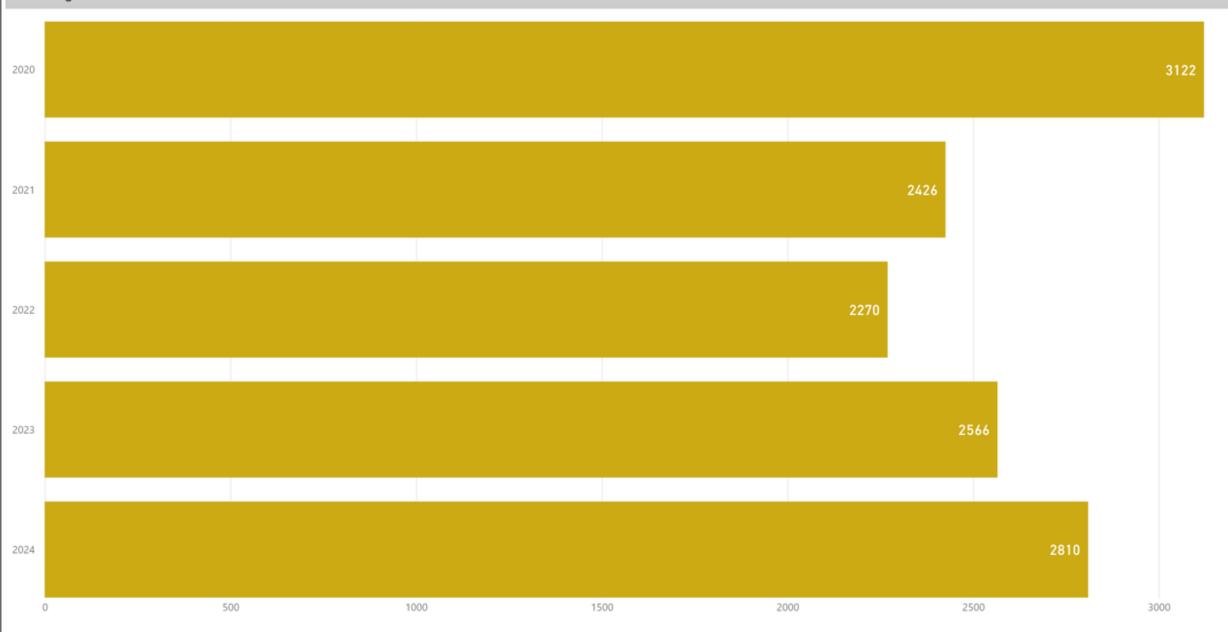
SPM 7a

SPM 7b2

#### ● Leavers Increase Income ■ Nat'l Avg Leavers Increased Income

### **SPM 5- First Time Homeless**

Success at reducing the number of individuals and families who become homeless, represented as counts of people without a prior entry to the homeless system according to HMIS records.



SPM 1

SPM 2

SPM 3

SPM 4

SPM 5

SPM 7a

SPM 7b1

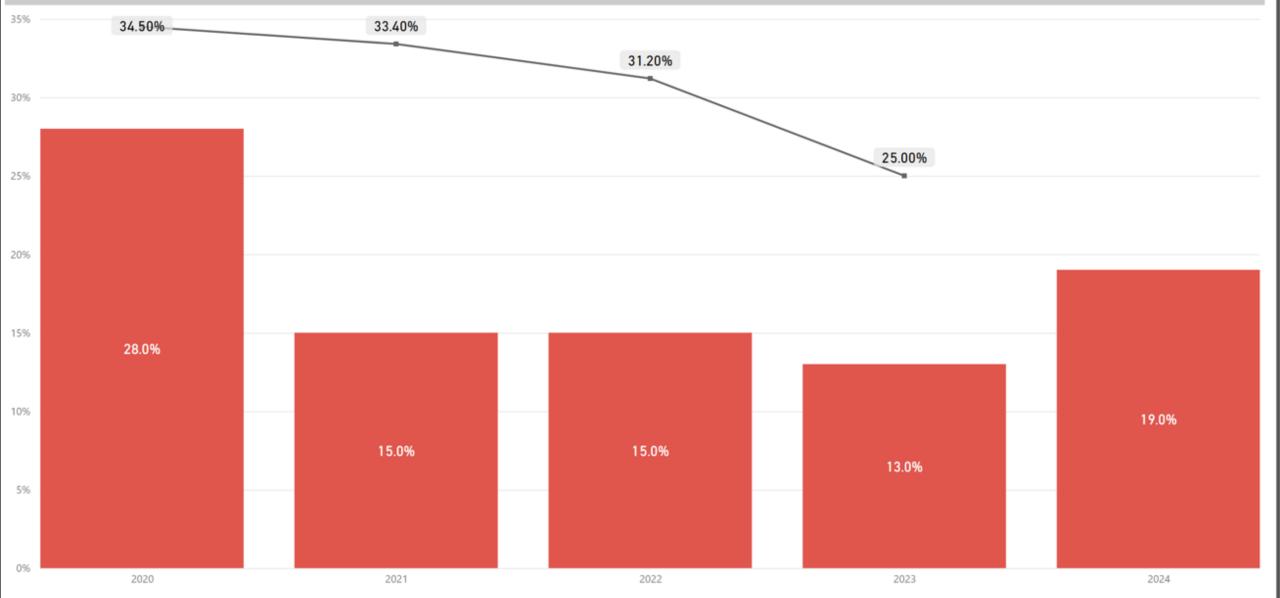
SPM 7b2

### **SPM 7a - Successful Placements from SO**

Main SPM 1 SPM 2 SPM 3 SPM 4 SPM 5 SPM 7a SPM 7b1

SPM 7b2

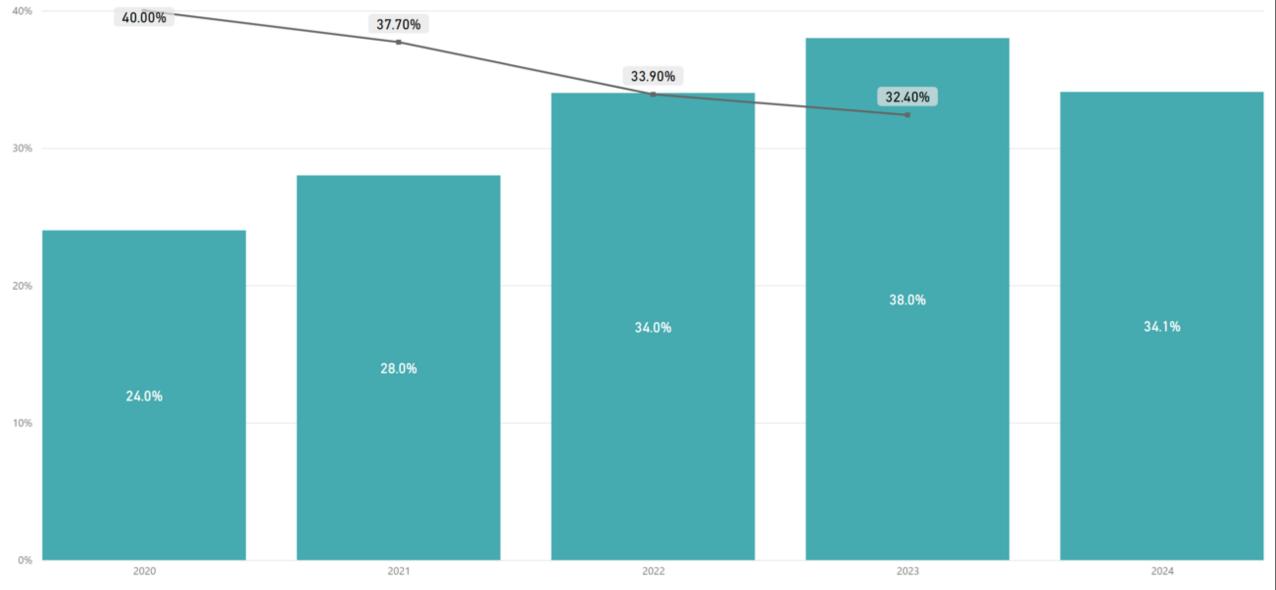
Successful placement from street outreach (SO), represented as counts of people with positive exits recorded in HMIS. Baltimore city data compared to the national average.



SO Exit Nat'l Avg SO Exit

### SPM 7b1 - Exits to Permanent Housing

Successful housing placement to a permanent housing destination from Emergency Shelter (ES), Transitional Housing (TH), Safe Haven (SH), or Rapid Re-housing projects (RRH). Baltimore city data compared to the national average.



SPM 2

SPM 3

SPM 4

SPM 5

SPM 7a

Main

SPM 1

SPM 7b2

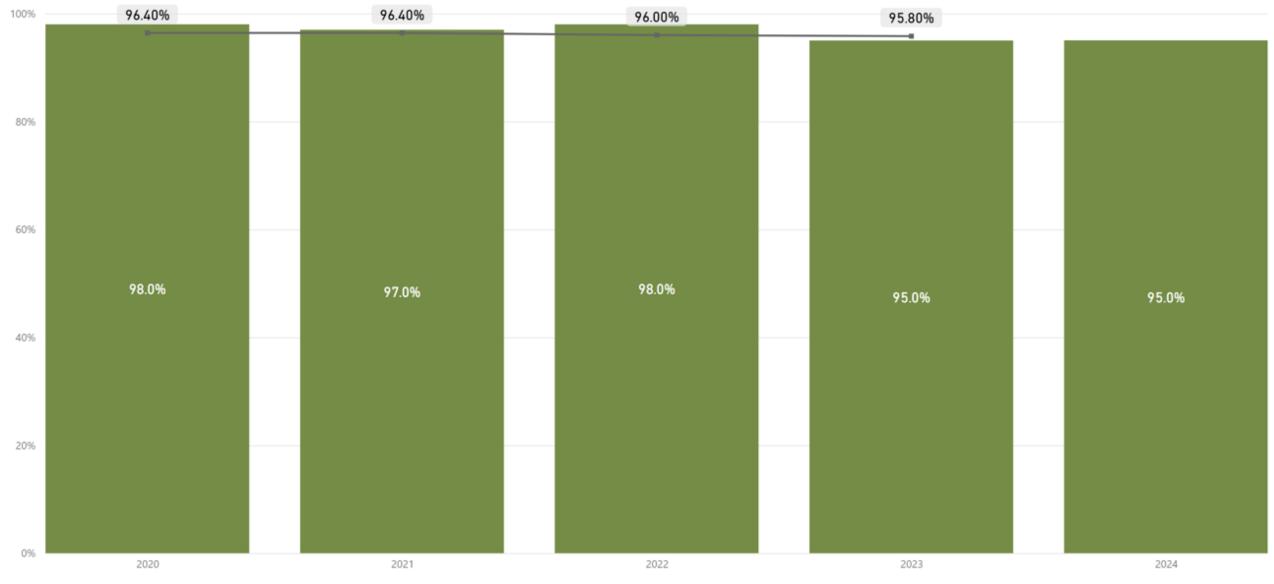
SPM 7b1

● ES, SH, TH, RRH Exit ■Nat'l Avg ES, SH, TH, RRH Exit

### **SPM 7b2 - Retention of Permanent Housing**

 Main
 SPM 1
 SPM 2
 SPM 3
 SPM 4
 SPM 5
 SPM 7a
 SPM 7b1
 SPM 7b2

Successful housing placement to a permanent housing destination from Permanent Housing projects not including Rapid Re-Housing (RRH), and also including people who stay in Permanent Housing projects longer than 6 months. Baltimore city data compared to the national average.



PH Exit or Retention Nat'l Avg PH Exit or Retention

# **Point-in-Time (PIT) Count Year over Year**



### A comparison of Baltimore's PIT Counts from 2020-2025

	Emergency Shelter	Transitional Housing	Unsheltered	Total
2020	1,147	748	298	2,193
2021	888	741	0*	1,631
2022	895	578	124	1,597
2023	905	533	113	1,551
2024	872	615	113^	1,600
2025	1261	590	188	2,039
24-25 % Change	45%	-4%	66%	27%
20-25 % Change	10%	-21%	-37%	-7%

Notes:

\*There was no unsheltered count conducted in 2021.

<sup>^</sup>There was not an unsheltered count conducted in 2024, an estimate from HUD was used for calculations. 2025 data is preliminary and not yet finalized.

# **2023 Point-in-Time Count**



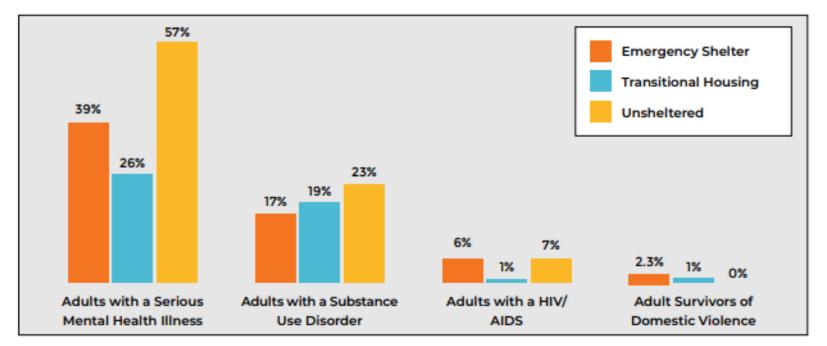
1,551

People counted as experiencing homelessness in Baltimore City on a single night in January 2023

	Emergency Shelter	Transitional Housing	Unsheltered	Total
Chronically Homeless	27%	0%	0%	16%
Veterans	2%	18%	0%	8%
Youth (up to age 24)	19%	17%	9%	17%

NOTE: "Total" indicates percentage of each special population among the entire counted population.

### Homeless Adults with Health and Safety Concerns



73% Black or African American
16% Chronically Homeless

B% Veterans

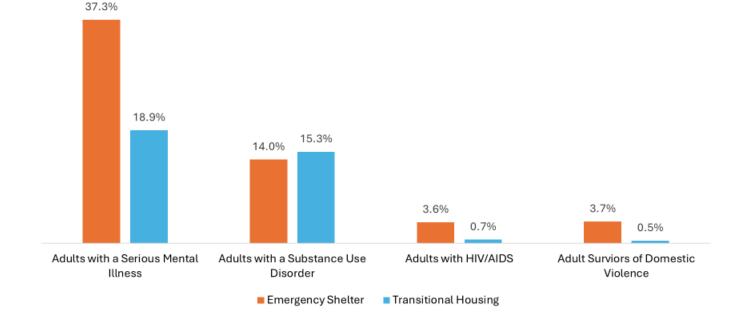
65% Men

17% Youth (up to age 24)

# Homelessness in Baltimore City 2024 Point-in-Time Count

	Emergency Shelter	Transitional Housing	Total
<b>Chronically Homeless</b>	27%	0%	16%
Veterans	3%	16%	9%
Youth	21%	15%	18%

Homeless Adults with Health and Safety Concerns



### 67% Men

1487

People counted as experiencing

a Single night in January 2024

Homelessness in Baltimore City on

- 72% Black or African American
- **16%** Chronically Homeless
- 9% Veterans
- **18%** Youth (up to 24yo)

\*Note: There was not an unsheltered count conducted in 2024

# **2025\* Point-in-Time Count**

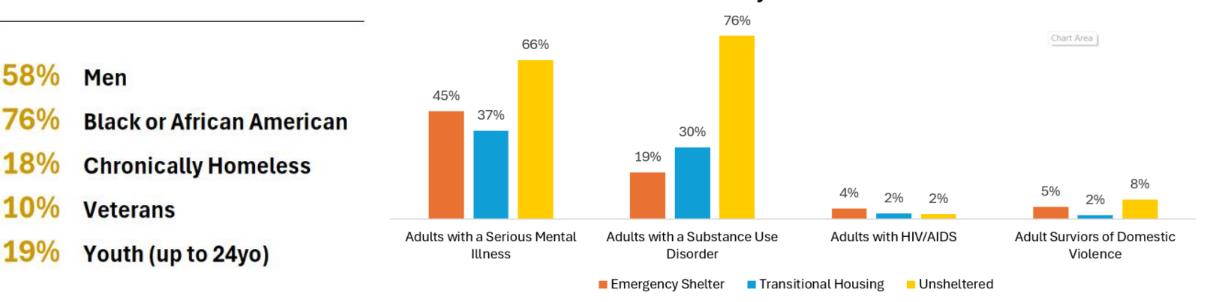


2039

People counted as experiencing Homelessness in Baltimore City on a Single night in January 2025

	Emergency Shelter	Transitional Housing	Unsheltered	Total		
<b>Chronically Homeless</b>	24%	0%	7%	18%		
Veterans	6%	29%	1%	10%		
Youth	21%	22%	6%	19%		
Note: Total indicates the percentage of each special population among the HMIS Count						

Homeless Adults with Health and Safety Concerns



\*2025 HIC data is not yet finalized and is preliminary. Some data is incomplete, and the final version is forthcoming.

**MAYOR'S OFFICE OF HOMELESS SERVICES** 

# **HMIS Analysis for Emergency Shelter & Street Outreach Services: FY24 vs FY25**



The provided statistics offer a comparison of Emergency Shelter and Street Outreach Services between 7/1/2022 - 6/30/2024 and 7/1/2024 - 4/1/2025. Below is a breakdown and analysis of each data point:

7.1.22-6.30.23				
Program Type # of Households				
Emergency Shelter- Entry/ Exit				
Children Under 18	1			
Youth 18-24	112			
Adults 25-49	342			
Adults 50+	266			
Subtotal	721			
Emergency Shelter- Night by Night				
Children Under 18	0			
Youth 18-24	80			
Adults 25-49	751			
Adults 50+	712			
Subtotal	1,543			
Street Outreach				
Children Under 18	4			
Youth 18-24	187			

1974

1119

3,284

5,548

Adults 25-49

Adults 50+

**Grand Total** 

Subtotal

7.1.23 -	6.30.24		
Program Type	# of Households		
Emergency She	lter- Entry/ Exit		
Children Under 18	0		
Youth 18-24	118		
Adults 25-49	546		
Adults 50+	438		
Subtotal	1,102		
Emergency Shelter- Night by Nigh			
Children Under 18	1		
Youth 18-24	114		
Adults 25-49	974		
Adults 50+	846		
Subtotal	1,935		
Street C	Dutreach		
Children Under 18	3		
Youth 18-24	188		
Adults 25-49	2406		
Adults 50+	1287		
Subtotal	3,884		
Grand Total	6,921		

7.1.24 - 4.1.25			
Program Type # of Household			
Emergency Shelter- Entry/ Exit			
Children Under 18	1		
Youth 18-24	95		
Adults 25-49	368		
Adults 50+	357		
Subtotal	821		
Emergency Shelt Children Under 18	1		
Children Under 18	1		
Children Under 18 Youth 18-24	1 156		
Children Under 18 Youth 18-24 Adults 25-49	1 156 1572		
Children Under 18 Youth 18-24 Adults 25-49 Adults 50+ Subtotal	1 156 1572 1503		
Children Under 18 Youth 18-24 Adults 25-49 Adults 50+ Subtotal	1 156 1572 1503 <b>3,232</b>		
Children Under 18 Youth 18-24 Adults 25-49 Adults 50+ Subtotal Street C	156 1572 1503 3,232 Dutreach		

Adults 50+

**Grand Total** 

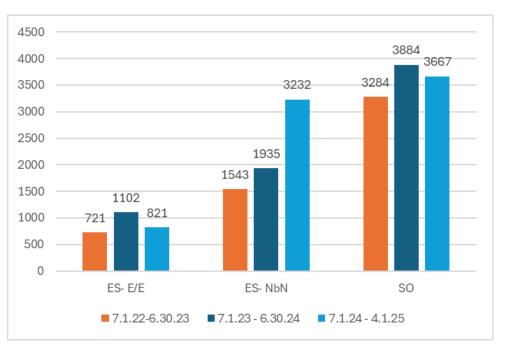
Subtotal

1191

3,667

7,720

7.1.24-4.1.25			
Age Group	# of Unduplicated Clients	%	
Children Under 18	4	0%	
Youth 18-24	423	5%	
Adults 25-49	4242	55%	
Adults 50+	3051	40%	
Total	7720	100%	



# Permanent Supportive Housing (PSH) & Permanent Housing (PH) V. Affordable Housing



### Permanent Supportive Housing (PSH) & Permanent Housing

- PSH is long-term housing assistance where supportive services are provided to assist a disabled household to achieve housing stability
- Eligible households are homeless individuals or families living with a disability.
- Fair Market Rent for a one-bedroom unit is \$1,604
- Tenants pay 30% of income towards rent.
   With zero income, you would pay zero rent.

Affordable Housing (Low-Income Tax Credit Units)

- Federal Low-Income Housing Tax Credit was created to encourage the private sector to invest in the construction and rehabilitation of housing for low and moderate-income families
- 30% Area Median Income (AMI) units in Baltimore City would require that a single household income up to \$25,750
- Disabled individual living on Supplemental Security Income (SSI) is \$967 monthly or \$11,604 annually
- Not affordable to homeless population without a housing subsidy.

# **LSA Performance for Permanent Housing Analysis**

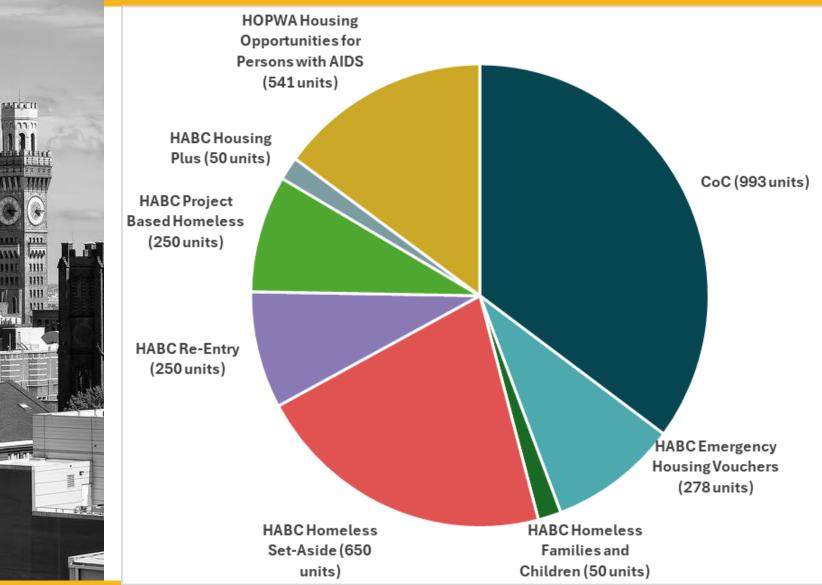


The provided statistics offer a comparison of the **Longitudinal Systems Analysis (LSA)** key performance metrics between Fiscal Year 2023 (FY23) and Fiscal Year 2024 (FY24). Below is a breakdown and analysis of each data point:

METRIC	FY23	FY24	CHANGE
Total Clients Served	6,628	6,784	+156 (+2.4%)
Total Households Served	4,801	4,921	+120 (+2.5%)
Average Length of Time Homeless (Days)	211	204	-7 days (3.3%)
Exit to Permanent Supportive Housing	32%	29%	-3 percentage points
Rate of Return to Homelessness	2%	6%	+4 percentage points

## Federal Portfolio for Rental Assistance Programs





**MAYOR'S OFFICE OF HOMELESS SERVICES** 

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# **Homeless Services Supportive Services Gap**



Funding Source	# of units	Rental Assistance Allocation	Supportive Services Allocation	Gap in Supportive Service Funds
CoC	993	\$17,088,792	\$4,387,547	\$4,251,553
HABC - Emergency Housing Vouchers	278	\$4,410,192	\$0	\$2,418,600
HABC - Homeless Families and Children	50	\$793,200	\$0	\$435,000
HABC - Homeless Set-Aside	650	\$10,311,600	\$0	\$5,655,000
HABC - Re-Entry	250	\$3,966,000	\$0	\$2,175,000
HABC - Project Based Homeless	250	\$3,966,000	\$0	\$2,175,000
HABC - Housing Plus	50	\$793,200	\$0	\$435,000
НОРWA	541	\$7,253,353	\$209,545	\$4,497,155
Total	3,098	\$24,684,845	\$4,891,420	\$22,061,179

\*\*The estimated cost for supportive services per household is \$8,700 per year (based on Medicaid supportive services rates)

#### MAYOR'S OFFICE OF HOMELESS SERVICES

# **Supportive Services & Permanent Housing Initiatives**



Project Name	Project Scope	Number of Households Served	
Supportive Services	The Maryland Department of Health has expanded the Assistance in Communication Integration Services Program.	Baltimore City has utilized 300 spots through this program providing case management in conjunction with public housing units. <i>Annual contribution from the State of Maryland is \$2,685,000 towards supportive services.</i>	
Supportive Housing Projects	In partnership with BCDSS, DHCD, Housing Authority of Baltimore City and Homes For America, we have contributed \$500,000 towards the renovation of Restoration Gardens I. The site will now prioritize youth exiting out of foster care from to reside at Restoration Gardens	44 Project Based Units	

# **PSH & Affordable Housing Upcoming Initiatives**



Project Name	Project Scope	Projected Number of Households
Hotel Acquisition and (PSH) Conversion	The Permanent Supportive Housing conversion (Sojourner Place at the Falls) has been awarded to the Episcopal Housing Corporation, Health Care for the Homeless (HCH), and HCH Real Estate co, and Beacon Communities Development, LLC.	Permanent and Supportive Housing <ul> <li>100 units</li> </ul>
Supportive Housing Projects	Transitional Housing For Youth – Springboard Community Services	Transitional dormitory beds <ul> <li>14 beds</li> </ul>
Housing Accelerator Fund and Home ARP	Collaboration between DHCD and MOHS (ARPA + HOME ARP) to develop Permanent Supportive and Affordable Housing units for people experiencing homelessness. Five new emerging Development Teams completed the Supportive Housing Institute of which 4 received early- predevelopment funding.	Permanent Supportive Housing Units • 177 units Affordable Housing • 156 units

# **What's Next For MOHS**



Decreasing Chronic Homeless through strategic partnerships and increasing housing opportunities for clients experiencing homelessness. In FY2025, our plans include:

## Supporting Development of Permanent Supportive Housing (PSH)

- Hotel Conversion Project Awarded Sojourner Place at the Falls
  - Location
  - Sleep Inn and Suites (300 N. Front Street)
  - Holiday Inn Express (221 N. Gay Street)
  - Parking lot between the two hotels
  - Total Project Cost: \$40,900,314
  - 100 Units of PSH
- Supporting Projects with:
  - Technical Assistance and Support.
  - DHCD State has awarded \$2 Million dollars in Bonus funds to the City of Baltimore. These funds will be used to create rapid rehousing and/or interventions to client experiencing first time homelessness and chronic homelessness.

#### **Identifying Permanent Shelter Spaces:**

Our goal is to purchase permanent shelter locations that would include comprehensive services geared towards housing navigation, resources and support to strengthens client's ability to exit homelessness. This will result in the adding 4 additional shelter locations dedicated to:

- Homeless Men
- Homeless Women
- Families with children:
- Winter Shelter

#### **Increasing Case Management Supportive Services**

- Assistance in Community Integration Services (AICS) Program-Advocate for Baltimore City to receive an additional 100 spots which will strengthen our ability to serve clients that are chronically homeless.
- Expand our partnership with DHS who currently provides onsite services in our emergency shelters to assist clients with entitlement benefits.

# Thank You!



MAYOR'S OFFICE OF HOMELESS SERVICES

# **Baltimore City Council**



# Housing & Economic Development Committee

### LO25-0018

**Homeless Services** 

# **Additional Materials**

### **M-R: Office of Homeless Services**

The mission of the Mayor's Office of Homeless Services (MOHS) is to make homelessness rare, brief, and preventable by providing outreach and emergency services to individuals and families. MOHS became a stand-alone agency in Fiscal Year 2020, when the Mayor's Office of Human Services was split to form MOHS and the Mayor's Office of Children and Family Success (MOCFS).

MOHS administers the federal, state, and local funding that is awarded to the City of Baltimore to address homelessness. The agency contracts with nearly 40 local service providers to provide permanent, transitional, and temporary housing, in addition to emergency shelter, supportive services, and outreach to individuals experiencing homelessness. MOHS coordinates the City's application for federal Continuum of Care funding and manages all reporting and monitoring requirements. The agency's Homeless Management Information System compiles data on services provided, supports over 300 users, and is used to monitor program and system outcomes.

#### **Recommended Budget**

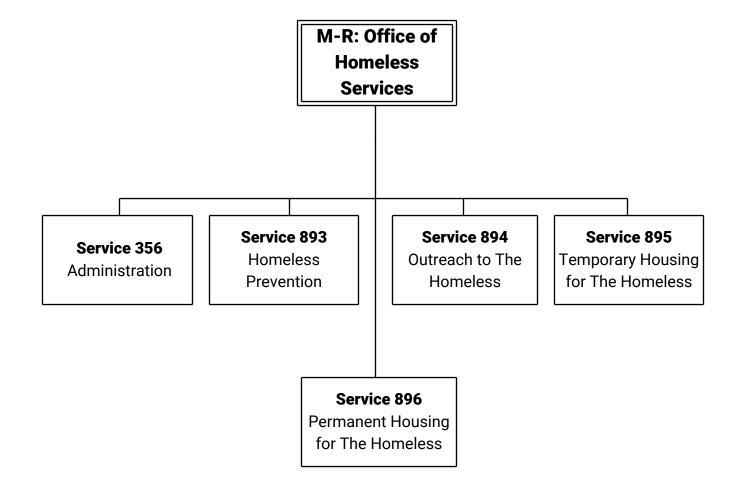
	Fiscal 202	Fiscal 2025 Budget		2025 Budget Fiscal 2026 Budget		6 Budget
Fund Name	Dollars	Positions	Dollars	Positions		
General	15,093,064	18	17,234,013	20		
Federal	43,216,762	45	46,899,379	41		
State	3,754,852	3	6,434,557	3		
Special	138,370	3	3,156,000	1		
Total	62,203,048	69	73,723,949	65		

#### **Service Changes**

		Budget	
Service	Fiscal 2025	Fiscal 2026	
356: Administration - Homeless Services	6,386,929	6,642,794	
893: Homeless Prevention and Support Services for the Homeless	130,292	155,323	
894: Outreach to the Homeless	2,925,238	1,184,654	
895: Temporary Housing for the Homeless	15,228,906	24,275,390	
896: Permanent Housing for the Homeless	37,531,684	41,465,788	
Total	62,203,048	73,723,949	

The Fiscal 2026 Preliminary Budget reflects:

- A \$5.2 million (47%) increase in operating and service provider contracts at the City's homeless shelters. The Preliminary Capital Budget also includes \$18.0 million for capital investments in the City's network of homeless shelters. Since the onset of the COVID-19 pandemic increased shelter costs have been funded through temporary sources (i.e. FMEA, CARES Act, and ARPA).
- Centralizing administrative staff under the General Fund and Service 356: Administration. This results in an additional contract administrator and accounting assistant being funded via the General Fund.
- Assigning operational staff to their respective award-funded funding source, and unfunding 4 vacant positions whose grant funding has expired.



### **M-R: Office of Homeless Services**

The mission of the Mayor's Office of Homeless Services (MOHS) is to make homelessness rare, brief, and preventable by providing outreach and emergency services to individuals and families. MOHS became a stand-alone agency in Fiscal Year 2020, when the Mayor's Office of Human Services was split to form MOHS and the Mayor's Office of Children and Family Success (MOCFS).

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<b>Operating B</b>	udget Highlights
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	Fiscal 2023 Budget	023 Budget Fiscal 2024 Budget		Fiscal 2025 Budget		
Fund Name	Dollars	Dollars	Positions	Dollars	Positions	
General	12,835,084	14,263,205	18	15,093,064	18	
Federal	49,634,462	51,491,155	40	43,216,762	45	
State	5,436,272	5,639,409	1	3,754,852	3	
Special	746,004	639,113	3	138,370	3	
Total	68,651,822	72,032,882	62	62,203,048	69	

The Fiscal 2025 Recommended Budget reflects:

- An overall 4% increase in General Fund support for service provide contractors. This includes shelter operators as well as outreach and permanent housing services.
- The agency's overall position count increasing by seven positions. These are grant funded positions that were approved and authorized midyear in Fiscal 2024, following adoption of the budget.
- An overall reduction of \$10.7 million in federal, state, and special grant awards. This reduction is based on the citywide change in budgeting grants based on known awards rather than anticipated grants. This reduction does not reflect a loss of grant funds.

### **Dollars by Service**

	Budget		
Service	Fiscal 2023	Fiscal 2024	Fiscal 2025
356 Administration - Homeless Services	7,751,098	8,081,870	6,386,929
893 Homeless Prevention and Support Services for the Homeless	524,402	535,096	130,292
894 Outreach to the Homeless	2,079,044	2,133,923	2,925,238
895 Temporary Housing for the Homeless	21,017,049	22,522,115	15,228,906
896 Permanent Housing for the Homeless	37,280,229	38,759,878	37,531,684
Total	68,651,822	72,032,882	62,203,048

### **Dollars by Object**

	Budget			
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025	
1 Salaries	4,472,165	4,594,321	5,106,251	
2 Other Personnel Costs	1,353,930	1,435,286	2,054,178	
3 Contractual Services	52,729,208	55,857,117	54,819,710	
4 Materials and Supplies	31,533	49,670	51,657	
5 Equipment - \$4,999 or less	55,108	60,797	95,489	
7 Grants, Subsidies and Contributions	10,009,878	10,035,691	75,764	
Total	68,651,822	72,032,882	62,203,048	

### **Positions by Service**

Service	Fiscal 2023	Fiscal 2024	Fiscal 2025
356 Administration - Homeless Services	43	47	54
893 Homeless Prevention and Support Services for the Homeless	1	1	1
894 Outreach to the Homeless	6	6	6
896 Permanent Housing for the Homeless	8	8	8
Total	58	62	69

### **Service 356: Administration - Homeless Services**

This service provides executive leadership and administrative support for the agency. The goal of this service is to oversee and implement daily operations through coordination and strategic planning. Activities performed by this service include oversight of contracts administered by the agency, budget development and fiscal operations, grant management, hiring and recruitment, and communications and community partnerships.

	Fiscal 2023 Budget	Fiscal 2023 Budget Fiscal 2024 Budg		idget Fiscal 2025 Budget			
Fund Name	Dollars	Dollars Positions		Dollars	Positions		
General	1,898,991	1,887,235	12	2,120,394	12		
Federal	4,814,695	5,260,177	31	3,803,736	36		
State	291,408	295,345	1	324,429	3		
Special	746,004	639,113	3	138,370	3		
Total	7,751,098	8,081,870	47	6,386,929	54		

#### **Major Operating Budget Items**

- The Recommended Budget increases contractual funding for meal and laundry services as part of winter shelter operations.
- The Recommended Budget reflects a \$1.9 million, or 31%, reduction in federal, state, and special grant appropriations. In Fiscal 2025 the budget for this service assumes receiving \$4.3 million in revenue from various grants.

#### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2024 Adopted Budget	1,887,235
Changes without service impacts	
Increase in employee compensation and benefits	54,371
Change in active employee health benefit costs	104,941
Change in pension contributions	5,973
Change in allocation for workers' compensation expense	(622)
Increase in contractual services expenses	17,957
Adjustment to city building rental expenses	1,140
Increase in operating supplies and equipment	457
Increase in computer hardware and software replacement contributions	8,942
Removing one-time assumed savings from vacancies and staff turnover	30,000
Increased funding for laundry & meal services	10,000
Fiscal 2025 Recommended Budget	2,120,394

### Service 356 Budget: Expenditures

		Budget			
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025		
1 Salaries	3,572,740	3,699,125	4,120,502		
2 Other Personnel Costs	1,015,958	1,098,866	1,630,499		
3 Contractual Services	2,265,714	2,356,267	488,597		
4 Materials and Supplies	10,988	11,428	11,885		
5 Equipment - \$4,999 or less	47,624	52,837	75,027		
7 Grants, Subsidies and Contributions	838,074	863,347	60,420		
Total	7,751,098	8,081,870	6,386,929		

	Budget		
Activity	Fiscal 2023	Fiscal 2024	Fiscal 2025
Social Services Salary Stipends	114,444	117,877	121,413
Homeless Services (MOHS) Administration	4,233,673	4,576,615	5,437,020
Continuum of Care (COC) Administration	1,111,456	1,164,468	335,775
Homeless Management Information System (HMIS) Administration	553,735	564,331	354,351
Planning Grant (MOHS)	692,005	719,685	0
Casino Support Homelessness Strategies (MOHS)	246,368	119,492	138,370
Homeless Services Administration Unallocated Appropriation	799,417	819,402	0
Total	7,751,098	8,081,870	6,386,929

### Service 356 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2024 Budget		Fiscal 20	25 Budget	Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
General Fund						
00083 - Operations Specialist I (Non-civil)	1	73,409	1	60,563	0	(12,846
00085 - Operations Officer I (Non-civil)	1	105,598	1	109,853	0	4,255
00086 - Operations Officer II (Non-civil)	2	179,733	2	197,334	0	17,601
00090 - Operations Manager I (Non-civil)	1	144,668	1	150,011	0	5,343
00096 - Executive Director II	1	171,458	1	178,368	0	6,910
00418 - Program Compliance Supervisor	1	110,313	1	118,201	0	7,888
01908 - Fiscal Administrator	1	112,519	1	112,411	0	(108
01961 - Public Relations Officer (Non-civil)	1	93,230	1	96,987	0	3,757
31100 - Administrative Coordinator	1	46,503	1	51,304	0	4,801
31110 - Operations Officer II	1	92,591	1	96,323	0	3,732
33213 - Office Support Specialist III	1	36,839	1	40,244	0	3,405
Fund Total	12	1,166,861	12	1,211,599	0	44,738
Federal Fund						
00078 - Operations Assistant I (Non-civil)	1	54,652	1	58,560	0	3,908
00080 - Operations Assistant II (Non-civil)	1	59,884	1	63,591	0	3,707
00083 - Operations Specialist I (Non-civil)	1	61,127	1	72,627	0	11,500
00085 - Operations Officer I (Non-civil)	1	78,795	1	81,970	0	3,175
00086 - Operations Officer II (Non-civil)	1	89,610	1	93,221	0	3,611
00417 - Program Compliance Officer II (non-	10	786,844	9	720,005	(1)	(66,839
civil)						
00418 - Program Compliance Supervisor	1	83,165	1	95,169	0	12,004
07357 - Accountant II (Non-Civil)	1	73,542	0	0	(1)	(73,542
07360 - Accountant Supervisor (Non-civil)	1	92,560	1	99,179	0	6,619
10216 - Grant Services Specialist II	5	252,190	12	703,298	7	451,108
10217 - Grant Services Specialist III	1	75,013	1	80,377	0	5,364
10231 - Research Analyst I	2	98,045	2	109,265	0	11,220
31110 - Operations Officer II	1	92,560	1	99,179	0	6,619
31192 - Program Coordinator	1	87,161	1	85,721	0	(1,440
33102 - Database Specialist	1	92,560	1	99,179	0	6,619
34142 - Accountant II	2	156,971	2	170,678	0	13,707
Fund Total	31	2,234,679	36	2,632,019	5	397,340
State Fund						
00417 - Program Compliance Officer II (non- civil)	0	0	1	77,684	1	77,684
00419 - Homeless Program Coordinator	1	49,640	1	63,649	0	14,009
07357 - Accountant II (Non-Civil)	0	0	1	76,506	1	76,506
Fund Total	1	49,640	3	217,839	2	168,199
Special Revenue						
00083 - Operations Specialist I (Non-civil)	3	179,867	3	187,421	0	7,554
Fund Total	3	179,867	3	187,421	0	7,554
Civilian Position Total						
Civilian Position Total	47	3,631,047	54	4,248,878	7	617,831

### **Service 893: Homeless Prevention**

This service assists individuals who are dealing with a housing crisis and are at risk of becoming homeless to stay in their home or to relocate so they do not find themselves on the street or in shelter. The goal of this service is to provide services and/or financial services necessary to prevent a person from moving into an emergency shelter or place not meant for habitation. Activities performed by this service include financial assistance, housing relocation case management, financial counseling, financial literacy, landlord mediation, eviction prevention and other direct services for households at imminent risk of eviction.

	Fiscal 2023 Budget	Fiscal 202	4 Budget	Fiscal 202	5 Budget
Fund Name	Dollars	Dollars	Positions	Dollars	Positions
Federal	261,479	261,656	1	130,292	1
State	262,923	273,440	0	0	0
Total	524,402	535,096	1	130,292	1

#### **Performance Measures**

		Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2	2023	Fiscal 2024	Fiscal 2025
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Outcome	# of clients enrolled in Homeless Prevention Services	1,829	644	73	500	407	500	600
Outcome	% of homeless households who are first time homeless	44 %	66 %	76 %	60 %	77 %	60 %	75 %

### **Major Operating Budget Items**

• The Recommended Budget reflects a \$405,000, or 76%, reduction in federal, state, and special grant appropriations. In Fiscal 2025 the budget for this service assumes receiving \$130,000 in revenue from various grants.

### Service 893 Budget: Expenditures

	Budget		
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025
1 Salaries	101,268	97,850	104,847
2 Other Personnel Costs	31,783	30,230	23,121
3 Contractual Services	389,952	405,550	0
5 Equipment - \$4,999 or less	500	531	1,364
7 Grants, Subsidies and Contributions	899	935	959
Total	524,402	535,096	130,292

		Budget		
Activity	Fiscal 2023	Fiscal 2024	Fiscal 2025	
Eviction Prevention	262,923	273,440	0	
Homelessness Prevention	127,029	132,110	0	
Power Inside Help on the Streets	134,450	129,546	130,292	
Total	524,402	535,096	130,292	

### Service 893 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2024 Budget		Fiscal 2025 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
Federal Fund						
81152 - Social Program Administrator II	1	97,850	1	104,847	0	6,997
Fund Total	1	97,850	1	104,847	0	6,997
Civilian Position Total						
Civilian Position Total	1	97,850	1	104,847	0	6,997

### **Service 894: Outreach to the Homeless**

This service seeks to connect individuals experiencing homelessness with various resources to meet their basic needs. The goal of this service is to provide resources and ultimately connect individuals to stable housing. Activities performed by this service include operating the street outreach team and provide connections to case management resources.

	Fiscal 2023 Budget	Fiscal 2024 Budget		cal 2023 Budget Fiscal 2024 Budg		Fiscal 202	5 Budget
Fund Name	Dollars	Dollars	Positions	Dollars	Positions		
General	1,095,418	1,110,951	6	1,153,093	6		
Federal	943,461	981,200	0	1,772,145	0		
State	40,165	41,772	0	0	0		
Total	2,079,044	2,133,923	6	2,925,238	6		

#### **Performance Measures**

		Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2	2023	Fiscal 2024	Fiscal 2025
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Outcome	Number of street outreach enrollments.	N/A	2,592	3,790	N/A	3,762	3,800	4,000
Outcome	% of Street Outreach enrollments with Coordinated Access Enrollment	N/A	15 %	15 %	N/A	15 %	15 %	20 %
Outcome	% of persons who exit from street outreach to shelter, transitional housing or Permanent Housing	16 %	12 %	16 %	25 %	15 %	25 %	27 %

### **Major Operating Budget Items**

- The Recommended Budget includes funding for vehicle maintenance to maintain vans purchased in Fiscal 2024 for street outreach teams.
- The Recommended Budget reflects a \$750,000, or 73%, increase in federal, state, and special grant appropriations. In Fiscal 2025 the budget for this service assumes receiving \$1.7 million in revenue from various grants.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2024 Adopted Budget	1,110,951
Changes without service impacts	
Increase in employee compensation and benefits	21,643
Change in active employee health benefit costs	46,382
Change in pension contributions	1,625
Change in allocation for workers' compensation expense	144
Decrease to contractual services expenses	(63,821)
Adjustment to city fleet costs	10,137
Increase in operating supplies and equipment	1,030
Increase in computer hardware and software replacement contributions	5,002
Additional funding for staff training	10,000
Additional funding for vehicle maintenance	10,000
Fiscal 2025 Recommended Budget	1,153,093

### Service 894 Budget: Expenditures

		Budget		
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025	
1 Salaries	371,049	360,637	381,284	
2 Other Personnel Costs	124,135	121,018	170,021	
3 Contractual Services	1,554,937	1,617,733	2,333,222	
4 Materials and Supplies	20,545	25,742	26,772	
5 Equipment - \$4,999 or less	2,984	3,183	8,185	
7 Grants, Subsidies and Contributions	5,394	5,610	5,754	
Total	2,079,044	2,133,923	2,925,238	

		Budget			
Activity	Fiscal 2023	Fiscal 2024	Fiscal 2025		
Beans and Bread (MOHS)	97,561	101,463	0		
Convalescent Care Program (MOHS)	76,219	79,268	0		
Day Resource Center Meal Program (MOHS)	44,004	45,764	0		
Don Miller House (MOHS)	20,325	21,138	0		
Eviction Prevention and Rapid Re-Housing	388,990	404,550	1,772,145		
HOPWA Nursing Services	107,246	111,536	0		
Joseph Richey House (MOHS)	41,042	42,684	0		
HOPWA Outreach	41,042	42,684	0		
Outreach Co-Occurring Illness	452,413	470,510	489,330		
Homeless Street Outreach	770,037	772,554	663,763		
Coordinated Access (MOHS)	40,165	41,772	0		
Total	2,079,044	2,133,923	2,925,238		

### Service 894 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2024 Budget		Fiscal 2025 Budget		Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount
General Fund						
00083 - Operations Specialist I (Non-civil)	5	306,996	5	304,632	0	(2,364)
10083 - Executive Assistant	1	58,216	1	72,869	0	14,653
Fund Total	6	365,212	6	377,501	0	12,289
Civilian Position Total						
Civilian Position Total	6	365,212	6	377,501	0	12,289

### **Service 895: Temporary Housing for the Homeless**

This service provides short-term overnight sheltering for people experiencing homelessness. This goal of this service is provide emergency shelters, safe havens, transitional housing through the City's winter shelter program. The primary activity performed by this service is supporting eight (8) emergency shelters across the City, including shelters which specifically serve families, unaccompanied homeless youth, and households fleeing intimate partner violence.

	Fiscal 2023 Budget Fiscal 2024 Budget		Fiscal 2024 Budget		5 Budget
Fund Name	Dollars	Dollars	Positions	Dollars	Positions
General	9,573,273	10,986,921	0	11,484,355	0
Federal	9,449,085	9,467,311	0	314,128	0
State	1,994,691	2,067,883	0	3,430,423	0
Total	21,017,049	22,522,115	0	15,228,906	0

#### **Performance Measures**

		Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2	.023	Fiscal 2024	Fiscal 2025
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Outcome	% exit to permanent housing	25 %	29 %	22 %	30 %	21 %	35 %	45 %
Outcome	Average length of time that persons are homeless in emergency shelter, housing and transitional housing projects	129	197	200	90	183	90	150
Outcome	% of adults enrolled in temporary housing that increased their earned income	NA	NA	NA	NA	28 %	15 %	15 %
Outcome	% of adults enrolled in temporary housing that increased their non-employment income	NA	NA	NA	NA	9 %	NA	15 %
Outcome	Point In Time (PIT) results for unsheltered persons	NA	0	124	NA	1	200	200
Outcome	Point In Time(PIT) results for unsheltered and sheltered persons	2,193	1,631	1,597	2,300	1,627	2,200	2,200
Outcome	# of emergency shelter beds	NA	1,091	877	NA	930	N/A	1,535

### **Major Operating Budget Items**

- The Recommended Budget includes \$11.1 million in General Fund support for shelter contracts. The Fiscal 2025 funding level is up by 4% based on standard inflationary increases.
- The Recommended Budget reflects a \$7.8 million, or 67%, decrease in federal, state, and special grant appropriations. In Fiscal 2025 the budget for this service assumes receiving \$3.7 million in revenue from various grants.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2024 Adopted Budget	10,986,921
Changes without service impacts	
Increase in contractual services expenses	16,892
Adjustment to utilities	65,042
Increase in operating supplies and equipment	500
Inflationary increase for Shelter contract costs	415,000
Fiscal 2025 Recommended Budget	11,484,355

### Service 895 Budget: Expenditures

	Budget		
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025
3 Contractual Services	11,858,730	13,351,296	15,215,906
4 Materials and Supplies	0	12,500	13,000
7 Grants, Subsidies and Contributions	9,158,319	9,158,319	0
Total	21,017,049	22,522,115	15,228,906

		Budget	
Activity	Fiscal 2023	Fiscal 2024	Fiscal 2025
Temporary Housing for Homeless	295,620	313,641	395,512
Baker Street Station (MOHS)	95,007	98,807	0
Booth House Shelter (MOHS)	318,020	330,740	314,128
Men's Overflow Shelter (MOHS)	2,046,142	2,470,200	2,569,008
New Vision House of Hope (MOHS)	607,272	1,314,911	2,246,313
Earl's Place Transitional Housing (MOHS)	28,596	29,740	0
Emergency Shelter Homeless Women and Children	255,590	265,814	3,430,423
Winter Emergency Sheltering	681,399	733,886	763,241
McVet Emergency Shelter and Street Outreach	189,259	196,829	204,702
Sarah's Hope Shelter	1,618,648	1,683,394	1,353,923
South Baltimore Station	201,219	209,268	0
Temporary Housing for Single Adults	198,434	206,371	0
Transitional Housing	101,626	105,691	0
Christopher's Place (MOHS)	11,910	12,386	0
My Sister's Place Lodge (MOHS)	115,346	119,960	0
Weinberg Shelter	26,869	27,944	0
House of Ruth	105,494	109,714	0
Temporary Housing Saint Vincent De Paul Home Connections	12,241	0	0
Manna House (MOHS)	103,796	106,908	111,184
Weinberg Housing Resource Center	4,436,439	4,601,397	3,840,471
Carriage House (MOHS)	59,651	62,037	0
Carrington House	198,171	206,098	0
Historic East Baltimore Community Action Coalition	151,981	158,060	0
Temporary Housing for the Homeless Unallocated Appropriation	9,158,319	9,158,319	0
Total	21,017,049	22,522,115	15,228,906

### **Service 896: Permanent Housing for the Homeless**

This service provides medium and long-term housing assistance and supportive services to City residents experiencing homelessness through both rapid rehousing and permanent supportive housing programs. The goal of this service is to provide program participants with rental assistance and intensive case management services for as long as the household needs assistance. The primary activity performed by this service is contract management with service providers.

	Fiscal 2023 Budget	Fiscal 2024 Budget		Fiscal 202	5 Budget
Fund Name	Dollars	Dollars	Positions	Dollars	Positions
General	267,402	278,098	0	335,222	0
Federal	34,165,742	35,520,811	8	37,196,462	8
State	2,847,085	2,960,969	0	0	0
Total	37,280,229	38,759,878	8	37,531,684	8

#### **Performance Measures**

		Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2	2023	Fiscal 2024	Fiscal 2025
Туре	Measure	Actual	Actual	Actual	Target	Actual	Target	Target
Outcome	% homeless households retaining permanent housing	97 %	98 %	98 %	88 %	97 %	88 %	90 %
Outcome	% of adults enrolled in permanent housing that increased their earned income	N/A	N/A	N/A	N/A	6 %	N/A	5 %
Outcome	% of adults enrolled in permanent housing that increased their non- employment income	N/A	N/A	N/A	N/A	24 %	N/A	25 %
Outcome	# of permanent housing beds	5,001	3,605	5,493	4,000	6,674	4,000	4,000
Outcome	% of homeless households who return to a homeless services project within 2 years of an exit to permanent housing	17 %	4 %	13 %	15 %	13 %	15 %	14 %

### **Major Operating Budget Items**

- The Recommended Budget includes an inflationary increase for the contracts provided by the service.
- The Recommended Budget reflects a \$1.3 million, or 3%, decrease in federal, state, and special grant appropriations. In Fiscal 2025 the budget for this service assumes receiving \$37.2 million in revenue from various grants.

### **Change Table - General Fund**

Changes or adjustments	Amount
Fiscal 2024 Adopted Budget	278,098
Changes without service impacts	
Inflationary increase for service provider contracts	57,124
Fiscal 2025 Recommended Budget	335,222

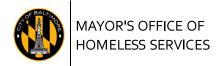
### Service 896 Budget: Expenditures

		Budget		
Object	Fiscal 2023	Fiscal 2024	Fiscal 2025	
1 Salaries	427,108	436,709	499,618	
2 Other Personnel Costs	182,054	185,172	230,536	
3 Contractual Services	36,659,875	38,126,271	36,781,985	
5 Equipment - \$4,999 or less	4,000	4,246	10,913	
7 Grants, Subsidies and Contributions	7,192	7,480	8,631	
Total	37,280,229	38,759,878	37,531,684	

	Budget			
Activity	Fiscal 2023	Fiscal 2024	Fiscal 2025	
Permanent Housing for Homeless Administration	4,386,110	4,572,666	26,180,605	
United Way Shelter Diversion	2,847,085	2,960,969	0	
Front Door (MOHS)	162,601	169,105	0	
STABLE Justice Housing Project	304,878	317,073	0	
Justice Housing	50,813	52,846	0	
Project PLASE	1,794,200	1,865,968	0	
County Rental Assistance (MOHS)	8,008,957	8,306,642	9,524,177	
AIRS Shelter Plus Care Program	1,579,760	1,642,950	0	
Project FRESH Start	108,822	113,175	0	
Project BELIEVE	119,098	123,862	0	
At Jacob's Well (MOHS)	24,284	25,255	0	
Dayspring Housing Programs	755,344	785,558	0	
REACH Combined	789,666	821,253	0	
Harford House and Micah House (MOHS)	105,380	109,595	0	
Homeward Bound (MOHS)	879,226	914,395	0	
Marian House (MOHS)	129,575	134,758	0	
Serenity Place (MOHS)	32,150	33,436	0	
TAMAR (MOHS)	771,830	802,703	0	
Permanent Housing for the Homeless Unallocated Appropriation	1,524,388	1,585,364	0	
PEP Samaritan Project	618,669	643,416	0	
Project PLASE Rental Assistance Program	244,473	254,252	0	
Medically Fragile Service Responsibility Option	71,409	74,265	0	
Scattered Site Permanent Housing	1,309,565	1,361,948	0	
Saint Ambrose Housing Aid Center	456,310	474,562	0	
HOPWA Rental and Short-Term Housing Assistance	795,477	827,296	1,826,902	
HOPWA Support Services	107,789	112,101	0	
HOPWA Permanent Housing Placement	58,540	60,882	0	
Permanent Housing Saint Vincent De Paul Home Connections	1,175,298	1,222,310	0	
Calverton Residence (MOHS)	956,229	994,478	0	
Homeward Bound Expansion	1,165,673	1,212,300	0	
Permanent Housing for Veterans	1,116,425	1,161,082	0	
Rapid Re-Housing	654,471	680,650	0	
Rental Assistance Multi-Grant	4,175,734	4,342,763	0	
Total	37,280,229	38,759,878	37,531,684	

### Service 896 Budget: Salaries and Wages for Permanent Full-Time Funded Positions

	Fiscal 2024 Budget		Fiscal 2024 Budget Fiscal 2025 Budget		25 Budget	Changes	
Civilian Positions	Count	Amount	Count	Amount	Count	Amount	
Federal Fund							
00084 - Operations Specialist II (Non-civil)	1	80,961	1	86,750	0	5,789	
00419 - Homeless Program Coordinator	4	217,725	4	256,702	0	38,977	
00789 - Accounting Assistant III (Non-civil)	1	47,963	1	53,973	0	6,010	
33213 - Office Support Specialist III	1	38,686	1	47,341	0	8,655	
81171 - Social Services Coordinator	1	48,743	1	54,851	0	6,108	
Fund Total	8	434,078	8	499,617	0	65,539	
Civilian Position Total							
Civilian Position Total	8	434,078	8	499,617	0	65,539	





# 2023 BALTIMORE CITY POINT-IN-TIME COUNT REPORT





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## ABOUT

The Point-in-Time (PIT) Count is a U.S. Department of Housing and Urban Development (HUD) mandated assessment that provides a snapshot of homelessness in a community on a single night in January. The Baltimore City PIT Count was conducted on the nights of January 22 and January 23, 2023. Because of the transient nature of people experiencing homelessness, the count is conducted on two nights, however, the data is deduplicated to ensure that each respondent is accounted for only once.

For the count, the City assessed both sheltered persons staying in an emergency shelter or transitional housing and unsheltered persons living on the streets or other places not meant for human habitation, such as encampments and vehicles. Baltimore's unsheltered count relies on mobilizing dozens of trained staff and volunteers for data collection.

The PIT Count is HUD's sole measure to count people experiencing unsheltered homelessness, however, it should not be considered a comprehensive view of homelessness.

The data collected in the PIT Count is included in the Annual Homeless Assessment Report (AHAR) to Congress, which gauges the effectiveness of HUD's programs and informs policy decisions. Locally, the Continuum of Care (CoC) uses the data to address our local programs and policies, in addition to identifying the gaps in our current homeless response system.

This report presents the findings of the Baltimore City PIT Count and sheds light on some of the challenges faced by people experiencing homelessness. Baltimore City received notification from HUD in August 2023 that the quality reviews for this data are complete.

Photos captured during the 2023 PIT Count (Top to Bottom):

- Trained staff and volunteers sign in to receive team assignments
- Anthony Williams, Vice Chair of the CoC, speaks during the PIT Count press event
- Volunteers receive training before canvassing the city
- Deputy Secretary Donald Remy of the U.S. Department of Veteran Affairs joins a canvassing team to survey people experiencing homelessness

# **OVERALL FINDINGS**



People counted as experiencing homelessness in Baltimore City on a single night in January 2023

65% Men

- 73% Black or African American
- **16%** Chronically Homeless
- 8% Veterans
- **17%** Youth (up to age 24)













\*All percentages are rounded to the nearest whole number.



# FOUR YEAR PIT TREND

There has been a continuous decline over the past four years in the number of people counted during the PIT Count as experiencing homelessness in Baltimore City, however, this year's three percent decline is considered not statistically significant.

There was a significant decline from 2020 to 2022 that could be attributed to the COVID-19 pandemic and efforts to reduce the spread of the virus. The City used funds from the Federal Emergency Solutions Grant – COVID-19 (ESG-CV) received in 2020 to expand its Rapid Re-housing (RRH) program, thus making more housing available to people exiting homelessness. This housing continued to be a part of our portfolio in 2022, allowing more people to remain stably housed. This is a potential reason for the decline in chronic homelessness – from **24%** in 2022 to **15.5%** in 2023.

Although the trend shows a decline in homelessness, it is important to note that there are a number of variables – including people experiencing homelessness in places, such as abandoned buildings, that are inaccessible to our canvassing teams – that can affect the final numbers. Nevertheless, the PIT Count provides vital information about the needs, current gaps, and inequities in our current homeless service system.

	Emergency Shelter	Transitional Housing	Unsheltered	Total
2019	1,140	774	380	2,294
2020	1,147	748	298	2,193
2022	895	578	124	1,597
2023	905	533	113	1,551
2022-23 % Change	1%	-8%	-9%	-3%

### A Comparison of Baltimore's PIT Counts from 2019–2023

NOTE: Baltimore did not conduct a PIT Count in 2021 as a safety precaution during the COVID-19 pandemic.

### **Emergency Shelter vs. Transitional Housing**

Emergency Shelters (ES) provide people experiencing an episode of homelessness with a safe, low-barrier, and temporary refuge as well as supportive services needed to quickly regain housing stability. Transitional Housing (TH) provides people experiencing homelessness with shelter and supportive services for up to two years with the goal of moving them into independent living. Transitional Housing programs are usually dedicated to specific populations, such as veterans, youth, or individuals with substance use disorders. In Baltimore City, the local CoC, State, and Federal governments fund Transitional Housing for veterans and youth.

Here are some additional considerations when comparing the most recent PIT Count results to that of previous four years:

- The PIT Count returned to the standard configuration of a two (2) night unsheltered count after two years of cancelled or modified PIT Counts during the height of the COVID-19 pandemic.
- The participation of pre-registered volunteers was lower than expected, which led to smaller-than-anticipated canvassing teams. PIT Count coordinators merged some canvassing teams to ensure groups were large enough to adequately cover all roles.
- Both nights of the PIT Count were rainy and wet; volunteers and organizers observed that this presented challenges during outreach and surveying.



# **FINDINGS IN DETAIL**

### **Race and Ethnicity**

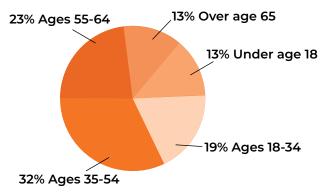
Homelessness still disproportionately affects Black Baltimoreans. Although they represent **62%** of the City's population, Black or African American persons accounted for **73%** of all people experiencing homelessness in Baltimore City on the night of the PIT Count.

While White persons account for **23%** of all people experiencing homelessness on the PIT Count, they represent nearly **41%** of those counted as unsheltered.

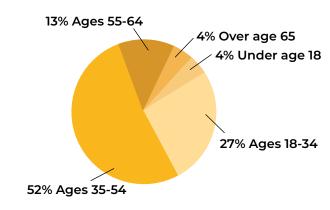
Black or African-American	73%
White	23%
Hispanic/Lation(a)(o)(x)	6%
Multiple Races	2%
Asian	1%
American Indian or Alaska Native	1%
Native Hawaiian or Other Pacific Islander	1%

### Age Group

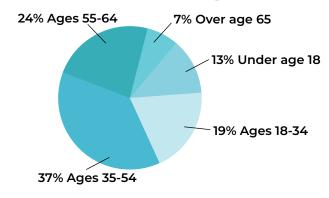
### **Emergency Shelter**



**Unsheltered** 

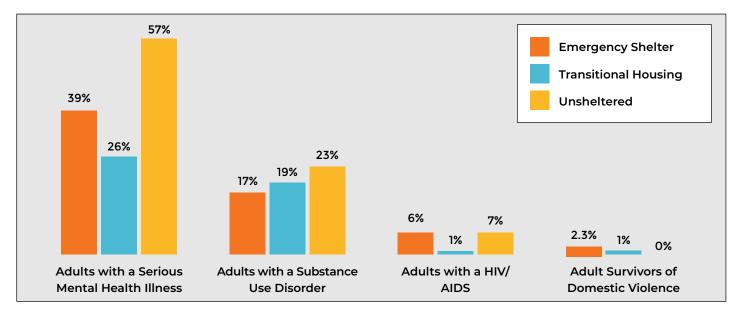


### **Transitional Housing**



### Gender

On the night of the PIT count, **64.5% (1,001)** of those counted identified as men. This figure is consistent with national data<sup>1</sup>, showing that homelessness disproportionately affects men. Those identified as women accounted for **35% (539)** and less than **1%** identified as transgender **(7)** or gender nonconforming **(4)**.



### Homeless Adults with Health and Safety Concerns

**One-in-five** of all adults self-reported as having a substance use disorder and over **40%** reported having a serious mental illness. When considering current accommodations, these rates were highest among people experiencing unsheltered homelessness.

Through this data, it is not clear if these health concerns are a contributing cause of homelessness. The high rate of both emphasizes the importance of case management and wraparound services once a person is housed to ensure housing stability.

The percentage of adults self-identifying as survivors of domestic violence is statistically low (1.5%), however, this may be underreported due to safety concerns.

While less than two percent of all Baltimore residents are living with diagnosed HIV<sup>2</sup>, more than double that amount (**4.7%**) of people counted experiencing homelessness reported having HIV/AIDS. The City of Baltimore is a HUD grantee for the Housing Opportunities for Persons With AIDS (HOPWA) Program which is dedicated to the housing needs of this very vulnerable population and their families.

<sup>1</sup> The 2022 Annual Homelessness Assessment Report (AHAR) to Congress by The U.S. Department of Housing and Urban Development (HUD) <sup>2</sup> Baltimore City HIV Progress Report by the Maryland Department of Health, June 2022

### Special Populations: Chronically Homeless, Veterans, and Youth

HUD defines Chronic Homelessness as having a disabling condition and 12 months of continuous homelessness, either consecutively in the past year or over four episodes in the past 3 years. HUD also states that anyone who entered Transitional Housing (TH) as a chronically homeless individual loses that status after living in TH for 7 days. Chronic households are prioritized for subsidized housing resources, such as Permanent Supportive Housing (PSH) and Rapid Re-Housing (RRH).

Title 38 of the Code of Federal Regulations defines a veteran as "a person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable."

In this report, Youth are defined as unaccompanied minors and young adults up to 24 years of age that lack a fixed, adequate residence. This is consistent with the age eligibility requirement for HUD's Youth Homelessness Demonstration Program (YHDP). Youth accounted for **17% (268)** of the total homeless population during the 2022 count and the unsheltered, "street" homeless, population includes almost **9% (10)** of people 24 years of age or younger. It is important to note that there are challenges to tracking this population as they may be transient, stay with friends, or be in hiding.

	Emergency Shelter	Transitional Housing	Unsheltered	Total
Chronically Homeless	27%	0%	0%	16%
Veterans	2%	18%	0%	8%
Youth (up to age 24)	19%	17%	9%	17%

NOTE: "Total" indicates percentage of each special population among the entire counted population.

### **Parenting While Homeless**

Nearly **one-in-five (19%)** of people experiencing homelessness indicated that they were a part of a household that has at least one adult and one child; two of those households, were found to be experiencing unsheltered street homelessness.

**Twelve percent** of our homeless population are children, under the age of 18, experiencing homelessness with a parent/guardian.

### Life Experiences

Unsheltered respondents were asked whether they had any of the following life experiences; some reported having experienced multiple circumstances described below. Their responses highlight the many difficulties faced by people experiencing homelessness.



I have been in jail/prison/juvenile detention	41%
l've stayed in a treatment or inpatient healthcare facility	27%
I've had to exchange sex for money, shelter, housing, or financial support	11%
I was homeless as a child	11%
l aged out and/or ran away from foster care	10%

### **Primary Causes of Current Homelessness**

Unsheltered respondents were also asked about the primary cause(s) of their homelessness. The most common responses show that certain factors, such as employment/income and interpersonal relationships, can have a significant impact on the likelihood of a person becoming homeless.

Inadequate income or couldn't afford rent	19%
Lost employment/job	17%
Evicted from owned or rented unit	16%
Kicked out by family/friends	16%
Substance abuse or other health issues	9%
Left jail/prison/juvenile detention	7%
Death of a loved one or other familial issues	8%
Kicked out of permanent housing program	5%
Left housing due to unsafe environment	2%
Impacted by COVID-19	1%
Left a program or kicked out due rules/restrictions	1%





### Where Did You Sleep Last Night?

During the 2023 PIT Count, 113 people were counted as unsheltered and 108 answered the question "Where did you sleep last night?"



### **Least Desired Housing Options**

When asked about least desired housing accommodations, congregate or shared spaces were among the top options that respondents said that they would refuse.

Living with family/friends	21%
Shelter	21%
Group home/assisted living	20%
Transitional housing program	16%
Returning to foster care	10%
Help with move-in costs (security deposit and first month's rent)	6%
Voucher with no supportive services	5%



## **BEYOND THE PIT COUNT**

The City of Baltimore acknowledges that the PIT Count provides a "snapshot" of the number of people experiencing sheltered and unsheltered homelessness on a given night. The PIT Count is required by HUD, helps inform HUD policy, and provides Baltimore City access to vital Federal and State homeless service resources.

Data from the Homeless Management Information System (HMIS) is used to conduct the count of people experiencing homelessness in City-funded and other HMIS-participating shelters; surveys are used at shelters that are not City funded and do not input data into HMIS. The count of people experiencing unsheltered homelessness includes canvassing public spaces that are accessible to outreach workers and volunteers; the count does not capture people who may be squatting, "couch surfing," or in other places that are unknown or inaccessible to homeless outreach teams. The CoC makes a best effort to count all people experiencing homelessness but acknowledges that some individuals may not be counted during the PIT Count.

To further understand Baltimore's homeless population beyond the PIT Count, the CoC has partnered with Built for Zero – a national leader in using data-driven solutions to end homelessness – to identify and implement system-wide improvements. Through this work, the Homeless Response System Action Committee of the CoC has created a formalized structure for case conferencing. The use of by-name lists allows our community to understand the scope of homelessness, gaining a better understanding of how people experiencing homelessness move through the system helps to ensure that homelessness is rare, brief, and nonrecurring.

The Mayor's Office of Homeless Services (MOHS) received a significant investment of \$75 million in American Rescue Plan Act (ARPA) funding and it has been used to launch new programs including a Housing Navigation partnership with Pratt Libraries to make housing resources more accessible to Baltimoreans facing housing insecurities. Programs for Landlord Recruitment, Diversion, and Rapid Resolution will launch in 2023 – all with the goal of rehousing people experiencing homelessness and helping people remain stably housed.

Additionally, Mayor Scott partnered with HUD and the United States Interagency Council on Homelessness (USICH) to make Baltimore a House America city; Baltimore's 2022 House America goals were to rehouse 1,000 households and add over 1,600 units of affordable housing to the development pipeline in 2022. This effort was led by the Leadership Committee on Homelessness and Housing, which is made up of 21 people representing the private and public sectors, and people with lived experience of homelessness. On February 14, 2023, Mayor Scott announced that Baltimore achieved its House America goals; by December 31, 2022, over 1,400 neighbors had been rehoused and over 2,500 units of affordable housing had been added to the development pipeline. The work of the Leadership Committee continues as the City strengthens the partnership of its homeless services, housing, and community development sectors.

No one entity can reduce homelessness alone. Federal partners at HUD, USICH, and the United States Department of Veterans Affairs (VA) support the City in reaching its goals. Additionally, our partnership with the Housing Authority of Baltimore City (HABC) is essential in securing housing choice vouchers dedicated to families and individuals experiencing homelessness and our collaboration with the Baltimore City Department of Housing and Community Development (DHCD) for the Housing Accelerator Fund will ensure that affordable housing is available throughout our community. The CoC will continue to work with Community Solutions to improve Baltimore's homeless response system to efficiently and effectively connect people at risk of or experiencing homelessness to the right housing intervention to resolve their housing crisis.

Everyone plays a role in ending homelessness, and it will take the entire community coming together to be successful. If you are interested in being involved, please reach out to Baltimore City's CoC. Become a member, join a committee, donate to, or volunteer with the CoC by visiting their website, journeyhomebaltimore.org.



### 2023 Point-In-Time Count and Housing Inventory



Population: Sheltered and Unsheltered Count

### Persons in Households with at least one Adult and one Child

	Sheltered	
	Emergency	Transitional
Total Number of Households	75	39
Total Number of persons (Adults & Children)	207	110
Number of Persons (under age 18)	118	69
Number of Persons (18 - 24)	15	4
Number of Persons (25 - 34)	34	20
Number of Persons (35 - 44)	26	9
Number of Persons (45 - 54)	12	8
Number of Persons (55 - 64)	1	0
Number of Persons (over age 64)	1	0

Gender	Sheltered	
(adults and children)	Emergency	Transitional
Female	134	71
Male	73	39
Gender that is not singularly 'Female' or 'Male'	0	0
Questioning	0	0

Unsheltered	Total
2	116
7	324
5	192
0	19
1	55
1	36
0	20
0	1
0	1

tered Total	Unsheltered
5 <b>210</b>	5
2 114	2
0 <b>0</b>	0
0 0	0

Ethnicity	Sheltered	
(adults and children)	Emergency	Transitional
Non-Hispanic/Non- Latin(a)(o)(x)	197	103
Hispanic/Latin(a)(o)(x)	10	7

Race	Sheltered	
(adults and children)	Emergency	Transitional
American Indian, Alaska Native, or Indigenous	0	1
Asian or Asian American	1	0
Black, African American, or African	185	95
Native Hawaiian or Pacific Islander	4	0
White	10	14
Multiple Races	7	0

Unsheltered	Total
7	307
0	17

Unsheltered	Total
0	1
0	1
7	287
0	4
0	24
0	7

Chronically Homeless	Sheltered	
(adults and children)	Emergency	Transitional
Total number of households	8	
Total number of persons	26	

nsheltered To	otal
0	8
0	26

Population: Sheltered and Unsheltered Count

### Persons in Households with only Children

Baltimore City reports that no households with only children were reflected in the unsheltered and sheltered count.

Population: Sheltered and Unsheltered Count

### Persons in Households without Children

		Sheltered		Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total Number of Households	719	461	16	96	1,292
Total Number of persons (Adults)	720	461	16	106	1,303
Number of Persons (18 - 24)	35	20	1	5	61
Number of Persons (25 - 34)	88	65	3	24	180
Number of Persons (35 - 44)	125	92	3	36	256
Number of Persons (45 - 54)	137	108	2	22	269
Number of Persons (55 - 64)	216	137	3	15	371
Number of Persons (over age 24)	119	39	4	4	166

Gender		Sheltered		Unsheltered	Total
(adults)	Emergency	Transitional	Safe Haven		
Female	265	46	4	32	347
Male	449	413	10	73	945
Gender that is not singularly 'Female' or 'Male'	2	0	1	1	4
Questioning	0	0	0	0	0
Transgender	4	2	1	0	7

2023 BALTIMORE CITY POINT-IN-TIME COUNT REPORT | 17

Ethnicity		Sheltered		Unsheltered	Total
(adults)	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non- Latin(a)(o)(x)	698	410	15	99	1,222
Hispanic/Latin(a)(o)(x)	22	51	1	7	81

Race		Sheltered		Unsheltered	Total
(adults)	Emergency	Transitional	Safe Haven		
American Indian, Alaska Native, or Indigenous	4	2	0	1	7
Asian or Asian American	13	1	0	0	14
Black, African American, or African	554	275	15	52	896
Native Hawaiian or Pacific Islander	5	2	0	0	7
White	133	173	1	46	353
Multiple Races	11	8	0	7	26

Chronically Homeless		Sheltered		Unsheltered	Total
(adults)	Emergency	Transitional	Safe Haven		
Total number of persons	262		12	0	274

### Date of PIT Count: 1/22/2023 Population: Sheltered and Unsheltered Count

### **Total Households and Persons**

		Sheltered		Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total Number of Households	794	500	16	98	1,408
Total Number of Persons	927	571	16	113	1,627
Number of Children (under age 18)	118	69	0	5	192
Number of Persons (18 to 24)	50	24	1	5	80
Number of Persons (25 to 34)	122	85	3	25	235
Number of Persons (35 to 44)	151	101	3	37	292
Number of Persons (45 to 54)	149	116	2	22	289
Number of Persons (55 to 64)	217	137	3	15	372
Number of Persons (over age 64)	120	39	4	4	167

### Gender

		Sheltered			Total
	Emergency	Transitional	Safe Haven		
Female	399	117	4	37	557
Male	522	452	10	75	1,059
Gender that is not singularly 'Female' or 'Male'	2	0	1	1	4
Questioning	0	0	0	0	0
Transgender	4	2	1	0	7

# Ethnicity

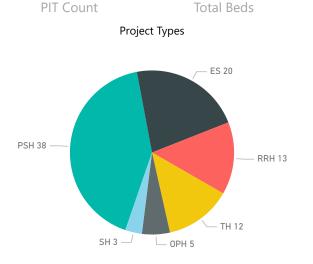
	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latin (a)(o)(x)	895	513	15	106	1,529
Hispanic/Latin(a)(o)(x)	32	58	1	7	98

### Race

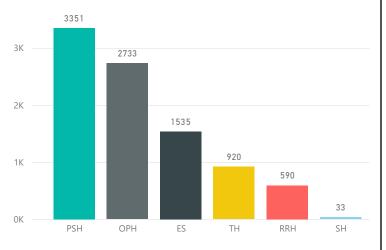
	Sheltered		Unsheltered	Total	
	Emergency	Transitional	Safe Haven		
American Indian, Alaska Native, or Indigenous	4	3	0	1	8
Asian or Asian American	14	1	0	0	15
Black, African American, or African	739	370	15	59	1,183
Native Hawaiian or Pacific Islander	9	2	0	0	11
White	143	187	1	46	377
Multiple Races	18	8	0	7	33

Chronically Homeless	Sheltered		Unsheltered	Total	
	Emergency	Transitional	Safe Haven		
Total number of persons	288		12	0	300

# **Baltimore City Housing Inventory** 9162 8090

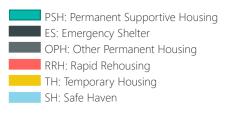


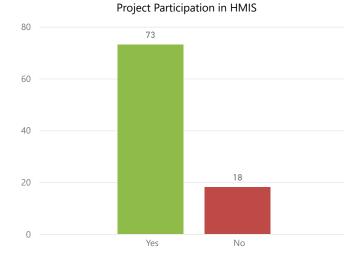
Total Beds by Project Type



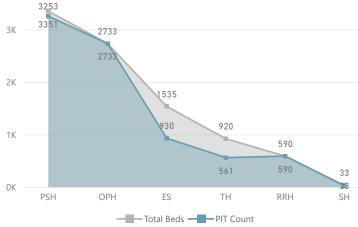
#### Insights:

- Permanent supportive housing makes up 42% of all housing projects in Baltimore City
- The largest difference between PIT count and total beds is seen in Emergency Shelters, where there were 605 beds still available
- About 80% of housing programs use HMIS





Beds Avaliable vs. PIT Count



Proj. Type	PIT Count	Total Beds ▼
PSH	3253	3351
OPH	2733	2733
ES	930	1535
ТН	561	920
RRH	590	590
SH	23	33
Total	8090	9162



# <u>Mayor Brandon M. Scott (/)</u>

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≡ Menu		

Rews and Updates (/news) Nayor Scott, MOHS, Dept. of Real Estate Announce PSH Hotel Conversion Applicant Awardee

# Mayor Scott, MOHS, Dept. of Real Estate Announce PSH Hotel Conversion Applicant Awardee

Friday Oct 4th, 2024

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Brandon M. Scott Mayor, Baltimore City 250 City Hall - Baltimore Maryland 21202 (410) 396-3835 - Fax: (410) 576-9425

### FOR IMMEDIATE RELEASE

CONTACT press@baltimorecity.gov (mailto:press@baltimorecity.gov)

Hotels Acquired by City Will Be Rehabilitated into Permanent Supportive Housing Units Serving

#### Baltimore's Most Vulnerable Residents

**BALTIMORE, MD (Friday, October 4, 2024)** - Today, Mayor Brandon M. Scott, the Mayor's Office of Homeless Services (MOHS), and the Baltimore City Department of Real Estate announced that the Permanent Supportive Housing Hotels Conversion Request for Proposals (RFP) has been awarded to *the Episcopal Housing Corporation, Health Care for the Homeless, HCH Real Estate Co., and Beacon Communities Development, LLC.* Their project, to be named *Sojourner Place at the Falls*, will rehabilitate the existing hotel properties - the Sleep Inn & Suites at 301 Fallsway and the Holiday Inn Express at 221 N. Gay Street - and the lot between those properties into permanent supportive housing units.

"Solving homelessness is best tackled by providing safe, low barrier housing options that meet the needs of our most vulnerable residents, which is exactly why we've committed so much to building more permanent supportive housing," **said Mayor Brandon M. Scott**. "This project will expand our capacity to provide housing, on-site wraparound support and case management to support more Baltimoreans the services and tools they need to live independently. I am deeply appreciative of the work of everyone that will drive this project."

The awarded project team will develop 155 units of affordable housing through a combination of rehabilitation and new construction. Future plans for the project feature a 50-unit medical respite center on the property, to provide people experiencing homelessness with a safe and supportive place to recover from hospitalization.

"This acquisition required incredible effort and I am thankful to Mayor Scott and all of our partners involved in this process at all levels whose passion for serving our most vulnerable neighbors and dedication to improve the quality of life for all City residents has allowed us to implement a holistic approach and create opportunities for permanent supportive housing," **said MOHS Executive Director Ernestina Simmons**. "I am grateful to have partners who understand the benefits of pairing housing with life-changing supportive services as a key factor in changing the trajectory of the clients we serve. Together, we are improving our homeless response system and charting a path for repeatable success that puts us closer to making homelessness rare and brief in Baltimore City."

Interested applicants were asked to submit proposals that included plans for comprehensive on site services such as individualized service plans, case management services, medical screenings, mental health services, workforce development, and additional support for tenants. While MOHS received other well-qualified applications through its request for proposals, the selected respondent's proposal not only scored the highest, but included innovative approaches that will strengthen our service provision for the City of Baltimore.

"It's a very exciting day. EHC and HCH's unique collaboration of developing and operating permanent supportive housing has strengthened our community and is improving lives. Sojourner Place at the Falls builds on our success," **said Episcopal Housing Corporation Executive Director Dan**  **McCarthy**. "The addition of Beacon Communities Development with their wealth of experience makes us stronger in our efforts to increase the supply of affordable housing to prevent and end homelessness. We're thankful to Mayor Scott and his team for their confidence in our work and in this partnership."

The City's acquisition and rehabilitation of these hotels is a critical component of MOHS's strategic efforts to provide housing stability and supportive services to individuals experiencing homelessness in Baltimore City.

"Only housing ends homelessness," **said Health Care for the Homeless CEO and HCH Real Estate Co. President Kevin Lindamood**. "This innovative partnership integrates affordable housing and the supportive services we all need- just a block away from our largest clinic offering comprehensive medical, behavioral health and dental care. We're thankful for the opportunity to expand the array of life-saving health care services available along the Fallsway and we're thrilled to add *housing* to the list."

MOHS is grateful and appreciative of the work and dedication that went into each RFP proposal, and looks forward to expanding its ability to address the needs of Baltimore's most vulnerable residents.

###

# **Related Stories**

# <u>Mayor Brandon M. Scott 2025 LeadHership Summit: EmpowerHer (/news/press-releases/2025-03-14-mayor-brandon-m-scott-2025-leadhership-summit-empowerher)</u>

Mayor Brandon M. Scott's annual youth summit took place in honor of Women's History Month.

### <u>Mayor Scott on New Census Projections Showing Stabilizing Population (/news/press-</u> <u>releases/2025-03-13-mayor-scott-new-census-projections-showing-stabilizing-population)</u>

Mayor Brandon M. Scott and the Office of Broadband and Digital Equity (BDE), a division of the Baltimore City Office of Information and Technology, released the report "Broadband and Digital Equity: Progress, Success and Lessons Learned".

## Mayor Scott and Baltimore City Releases Report Highlighting Advances in Broadband Access and Digital Equity (/news/press-releases/2025-03-12-mayor-scott-and-baltimore-city-releases-

### <u>report-highlighting-advances)</u>

Mayor Brandon M. Scott and the Office of Broadband and Digital Equity (BDE), a division of the Baltimore City Office of Information and Technology, released the report "Broadband and Digital Equity: Progress, Success and Lessons Learned".

Visit the Newsroom (/news/25523/58/2)

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# 2023 ANNUAL REPORT

Courtesy photo

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# LETTER FROM THE EXECUTIVE DIRECTOR



Dear Baltimore,

As I reflect on my brief time as Director of the Mayor's Office of Homeless Services, I am both humbled and inspired by the collective dedication to fulfill our mission. The journey has been filled with challenges, but in partnership with many of you, we have been able to turn some of those challenges into successes. This collective effort has inspired me more than I can express and I am grateful for every kind word, email, offer of support, collaboration, partnership, and meeting invite to collaborate and find ways that will strengthen our ability to create a homeless response system that is person-centered and responsive to the clients we serve.

As we embark on the new year, I am proud to highlight the triumphs of the year 2023 as we look forward to increasing our efforts in 2024. Through strategic partnerships and the tireless efforts of our community, we have witnessed tangible victories that have made a meaningful impact on the lives of those we serve. The statistical data represents the clients we have served and through increased collaboration and cohesion.

We will have increased impact in 2024, and we have implemented new systems and processes designed to promote transparency and efficiency such as timely payments to providers, increasing the number of housing units available to people experiencing homelessness, and providing financial supports to divert people from entering homelessness. Our commitment to innovation and adaptability will be our driving force as we continue to explore new opportunities, leverage community support, and refine our strategies to meet the evolving needs of people experiencing homelessness in Baltimore City.

To our dedicated staff, Continuum of Care, and extended community, I express my appreciation and thankfulness for your support since my arrival. Your passion and hard work have been the catalysts for the positive changes we've seen thus far. It is through your unwavering commitment to our community that we can face the future with confidence and optimism.

Together, we will build a community where homelessness is viewed as each of our responsibilities to partner, solve, and call to action. Moving forward, let us carry the lessons learned, the strength gained, and the hope that fuels our mission. MOHS remains committed to working alongside each of you in achieving our shared mission of making homelessness rare, brief, and nonrecurring.

In service, Ernestina Simmons, LCSW-C Executive Director

# **MISSION STATEMENT**



The mission of the Mayor's Office of Homeless Services (MOHS) is to make homelessness rare, brief, and nonrecurring in Baltimore City through a trauma-informed, data-driven, and person-centered approach. We believe that homelessness is preventable. Through strategic public-private partnerships, we will meet the immediate needs of our neighbors experiencing homelessness while creating a more efficient homeless response system in Baltimore City.

As we celebrate the outcomes of last year's **Mission in Action,** we are reminded of the work ahead. Securing essential needs, like affordable housing will guide our strategic plans for a more efficient homeless response system in 2024.



# YEAR END DATA

In 2023, the Mayor's Office of Homeless Services (MOHS) supported thousands of Baltimore City residents experiencing or at risk of homelessness through a variety of programs, services, community partnerships, and initiatives.

4,215	Residents successfully enrolled in Coordinated Access, marking a significant milestone in our mission to enhance access to essential resources and support for individuals who are experiencing homelessness and connecting to our homeless response system.
936	Households exited homelessness to a more secure housing option. These housing outcomes include City-funded programs such as Rapid Rehousing and Permanent Supportive Housing, as well as family reunification and self-resolution.
2,224	Formerly homeless households remained stably housed through City- funded housing programs administered by MOHS. Ongoing assistance ensures housing stability and the opportunity to thrive in other areas such as physical and mental health, education, job training, and career advancement; and more time for activities that enhance quality of life.
2,323	Residents accommodated in City-funded shelters. These shelters provide access to case management; assistance with completing Coordinated Access to determine housing eligibility and options; behavioral health and peer recovery services; enrichment programs and activities; and catered meals.
56,152	Service connections made to <b>2,523</b> unhoused clients served by Homeless Outreach Teams. Ivnteractions include survival kits, connections to shelter, connections to housing resources, and additional supports that address basic needs as well as advocacy regarding individual issues and concerns that individuals are encountering.

Additionally, MOHS has supported our partnering organization House of Ruth Maryland in serving **256** households experiencing domestic violence in 2023. During that same period, **175** households connected with emergency shelter services in which **57 percent** of households exited to a more secure housing option. MOHS was also able to leverage formula and competitive grant funding to provide housing to **504** households with persons living with HIV/AIDS.

# **WELCOME HOME**

Caring for our neighbors is a collaborative effort, and because of the support from our Continuum of Care (CoC), partners, funders, service providers, advocates, volunteers, and community members, our neighbors were able to be successfully connected to housing and other support services. We look forward to renewed commitment and increased efforts in 2024 as we work to end homelessness in Baltimore City.



66 I didn't think it was going to be easy because it always been hard for me, but once I started asking for help, it made things a lot easier. No matter how hard things get, no matter what obstacles are in your way, just don't give up.

Kailha St. Vincent de Paul of Baltimore Client

**66** I still considered myself homeless when I was living with family because my name was never on anything; it feels really good to have my name on the lease. Now that I have a home and my son is living with me, things are falling into place.

> Cristi Project PLASE, Inc. Client





Within two months of moving into shelter, I was able to move into my own apartment. Since moving in, a huge weight has been lifted off of my shoulders. Most importantly, I have a safe place for my daughter to stay during our visits.

Michael Project PLASE, Inc. Client

**66** I have a brand new apartment near the Maryland Center for Veterans Education & Training (MCVET). I like being close enough to still meet with my case manager and the wonderful support system here.

> Denise, Navy Veteran MCVET Client



# **GRANT MANAGEMENT**

MOHS administered funding awards for the Consolidated Funding Application (CFA) Competition and Continuum of Care (CoC) Grant Competition – totaling over **\$42 million** being made available to nonprofit organizations and community partners to serve people experiencing or at risk of homelessness in Baltimore City.

In FY 2023, Baltimore City awarded over **\$16 million** through the CFA Competition to fund 24 projects over 15 homeless services organizations. Baltimore City's CoC was awarded over **\$26 million** that will fund 42 projects across 18 homeless services organizations. Not only did the CoC receive the full requested amount, but also a bonus funding award. This will allow five new projects to be funded and increase access to housing for our neighbors who need it most.

# \$42 MILLION

# **\$16 MILLION** Consolidated Funding Application (CFA) Competition

### **Projects**

- Emergency Shelter
- Housing Stabilization
- Rapid Rehousing

- Street Outreach
- Permanent Supportive Housing Resources

# \$26 MILLION

**Continuum of Care (CoC) Grant Competition** 

### Projects

- Permanent
   Supportive Housing
- Rapid Rehousing
- Transitional Housing
- Support Services
- Safe Haven Projects
- Youth Homelessness Demonstration Programs (YHDP)
- CoC Planning
- Homelessness Management Information System (HMIS)
- Coordinated Access

# **ARPA IN ACTION** AMERICAN RESCUE PLAN ACT FUNDING

In response to the COVID-19 global public health emergency and its negative economic impacts, the American Rescue Plan Act (ARPA) provided relief funding to the City of Baltimore. Mayor Brandon M. Scott is using this funding to make strategic investments in Baltimore's future and equitably deliver resources and services to all City residents.

In February 2022, Mayor Scott announced that MOHS would be allocated **\$75 million** of ARPA funding, in which MOHS used to produce and fund four significant projects to date.

# ARPA projects launched in 2023:

**Housing Navigation Program** 

House Baltimore | Landlord Engagement & Incentive Fund

# **Flex Fund for Diversion & Rapid Resolution**

### **Housing Accelerator Fund**



# **Housing Navigation Program**

Community members can now meet with Housing Navigators at conveniently-located community hubs to get help resolving a potential or current housing crisis. This new service is being offered at five select Enoch Pratt Library branches in partnership with MOHS.

Since the program's launch in June 2023, Housing Navigators provided **565** community members with the following services:

- Guidance to help community members understand their housing crisis and work toward a strategic resolution.
- Identification of community resources to quickly resolve current episodes of homelessness or prevent a potential housing crisis.
- Development of an individualized housing plan that accounts for long-term housing stability.
- Connection to Emergency Shelter (based on availability).

SERVICES

- Completion of Coordinated Access Intake to determine eligibility for housing resources for people experiencing homelessness.
- Navigation support for community members who have been matched to a housing program through Coordinated Access but still need to select housing or sign a lease.
- Short-term case management and connection to vital services.

Enoch Pratt Library	Phone Number	Address
Brooklyn	443-615-1232	300 E. Patapsco Ave., Baltimore MD 21225
Central	443-401-9750	400 Cathedral St., Baltimore, MD 21201
Pennsylvania Avenue	443-401-9759	1531 W. North Ave., Baltimore, MD 21217
Southeast Anchor	443-571-3679	3601 Eastern Ave., Baltimore, MD 21224
Waverly	410-458-9113	400 E. 33rd St., Baltimore, MD 21218

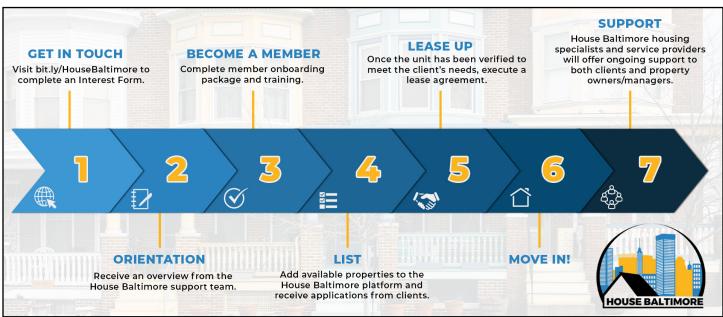
\*For direct inquiries, community members can email HousingNavigatorMOHS@baltimorecity.gov.

# House Baltimore

# **Landlord Engagement & Incentive Fund**

The House Baltimore initiative is a collaboration between property owners and managers, community members, and homeless service providers in Baltimore City. Through this initiative, housing partners can become House Baltimore members and receive a variety of benefits for renting to households exiting or at risk of homelessness.

- A dedicated team of housing specialists to support property owners and managers.
- Access to a free, easy-to-use listing platform exclusively accessed by local homeless service providers.
- A \$2,000 incentive payment per new lease agreement (for the first five units leased, with a possibility for additional incentives if the housing partner offers flexible screening criteria).
- Ability to file a claim for damage and vacancy reimbursement up to \$5,000 per unit for expenses caused by the tenant.
- Wraparound and support services from local homeless services agencies to help ensure housing stability.



### **How It Works**

ENEFITS

6

# Flex Fund

The Flex Fund for Diversion and Rapid Resolution offers short-term financial assistance to people at imminent risk of homelessness or those who have recently become homeless. Eligible households can receive direct financial assistance to cover rent, security deposits, relocation costs, and other specified housing-related costs. The fund is specifically targeted to individuals and families who do not need extensive support services, can self-resolve, and fall into four eligibility categories that align with the <u>U.S. Department of Housing and</u> <u>Urban Development's (HUD) definitions for homelessness</u>.

### Flex Fund Eligible Expenses

Rental Assistance	Security Deposit	
Utility and Rent Debt	Relocation Assistance	
Minor repair costs and cleaning as deemed necessary by a health professional for		

Minor repair costs and cleaning as deemed necessary by a health profess housing stability

Flex Funds will allow households to resolve an episode of housing instability rapidly. Through flexible, person-centered interventions, households will break the cycle of homelessness and obtain or retain permanent housing.

MOHS launched the Flex Funds initiative in November 2023 and looks forward to begin distributing payments in Q1 of 2024.

# **Housing Accelerator Fund**

MOHS partnered with the Baltimore City Department of Housing and Community Development (DHCD) to receive **\$30 million** - **\$15.2 million** from the City's American Rescue Plan Act State and Local Recovery funds (SLFRF) and **\$14.7 million** from the Home Investment Partnerships Program American Rescue Plan Act (HOME-ARP) – to create a Housing Accelerator Fund.

In October 2023, this funding was made available for the creation of both permanent supportive and extremely affordable housing. The Notice of Funding Availability (NOFA) proposed late stage pre-development, in addition to maximum awards for the construction of affordable housing of up to **\$250,000** per unit for permanent supportive housing and up to **\$100,000** per unit for traditional affordable housing. Additionally, six teams will be selected to participate in the Supportive Housing Institute offered by the Corporation for Affordable Housing (CSH). Teams that successfully complete the Institute will be eligible to apply for awards for early pre-development funding up to **\$150,000** per team, for a total of **\$900,000**.



# CONCLUSION

In 2023, MOHS advanced the agenda of the Scott Administration's Clean and Healthy Communities pillar by focusing efforts on connecting people experiencing homelessness to available affordable housing units and securing funding to support the implementation of support services needed for homelessness diversion.

Under the leadership of Executive Director Ernestina Simmons, MOHS seeks to strengthen relationships with residents and deepen its impact in the community. By leveraging grant funding and strategic public-private partnerships, MOHS is increasing the cross-agency collaboration and cohesion necessary to develop a multi-faceted response to homelessness that provides residents with security, stability, and support services that align with their self-identified needs to promote long-term success.

This year, MOHS will continue building upon its progress in addressing the needs of Baltimore's most vulnerable residents through engagement and providing access to vital services that aid in making homelessness rare, brief, and nonrecurring.

### Join the Collective Effort to End Homelessness

Everyone plays a role in ending homelessness, and it will take the entire community coming together to be successful. If you are interested in being involved, please reach out to Baltimore City's Continuum of Care (CoC). Become a member, join a committee, donate to, or volunteer with the CoC.

# Get Involved with Baltimore City's CoC

- Visit journeyhomebaltimore.org
- Email info@journeyhomebaltimore.org

## **Connect with MOHS for Homeless Services**

Wisit bit.ly/MOHSGetHelp

### **Baltimore City Shelter Hotline**

Call 443-984-9540 or 2-1-1

# **Baltimore City Outreach Teams**

Call 410-545-1862

Email HomelessOutreach@baltimorecity.gov

**GET CARE** 

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MENU

Home What's New News LET'S BUILD A FUTURE WITHOUT HO



SHARE:

# Let's build a future without homelessness

# 10.29.24

Since opening Sojourner Place at Oliver in 2022, our affordable housing development team has been busy laying the groundwork for more affordable housing in Baltimore through a newly formed subsidiary under Health Care for the Homeless called the HCH Real Estate Company.

Live Chat

Here are two of the projects we have in the works:



#### SOJOURNER PLACE AT PARK

Another collaboration with Episcopal Housing Corporation, this housing project brings Health Care for the Homeless full circle—the development includes 111 Park Ave, which served as our headquarters and largest clinic for nearly 20 years.

- Groundbreaking in 2025
- 48,000 square foot building in Baltimore's historic Five and Dime District
- 42 one-bedroom apartments, with 28 for people exiting homelessness
- Half of the funding is in hand, thanks to investments from The Harry & Jeanette Weinberg Foundation and Baltimore City (including the Affordable Housing Trust Fund).

In the news

- Replacing vacant buildings with affordable housing in downtown Baltimore-WMAR
- City approves \$26M affordable apartment project for downtown—Baltimore Business Journal
- \$23M, 42-unit affordable housing project, Sojourner Place at Park, moves ahead on downtown Baltimore's West Side—*Fishbowl*
- Sojourner Place at Park is a turning point for a downtown corner—Baltimore Sun



https://www.hchmd.org/news/lets-build-future-without-homelessness

Let's build a future without homelessness | Health Care for the Homeless - Baltimore and Maryland



#### SOJOURNER PLACE AT FALLS

In October 2024, we were selected to convert two city-owned hotels to permanent supportive housing. Just down the street from our Fallsway clinic, our proposal and vision include:

- 155 apartments, a mix of one and two bedrooms
- The future site of 50 medical respite beds
- On-site case management services
- In partnership with Episcopal Housing Corporation and Beacon Community Development, we will begin the multi-year process of seeking the financing to redevelop the property.

In the news

- Baltimore's Visionary Project Transforms Hotels into Supportive Housing to Tackle Homelessness—hoodline.
- Mayor Scott, MOHS, Dept. of Real Estate Announce PSH Hotel Conversion Applicant Awardee

LEARN MORE ABOUT HCH REAL ESTATE COMPANY

# More Recent News



March welcomes Women's History Month. We come together to honor all those who experience life through the lens, body, spirit, and identity of a woman. Explore a few ways you can celebrate Women's History Month— past, present, future, and fluid— in 2025.

#### **Black History Month 2025**

February 1st marks the start of Black History Month. During this time, we have a chance to focus on the significant role Black populations have played in shaping the world and to celebrate their contributions to society that have often gone overlooked.

#### READ MORE >

#### READ MORE >

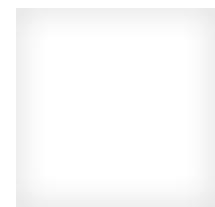


Let's build a future without homelessness | Health Care for the Homeless - Baltimore and Maryland

#### Pass the Mic with Deborah Hart

Pass the Mic features the voices and stories of people with a lived experience of homelessness. In this edition, hear from Deborah - a US Army veteran, Bingo lover and lifelong volunteer.

**READ MORE** >



#### Day in the life: SOAR

Follow a "Day in the life" of SOAR, one of our littlest known programs that makes a big impact for people experiencing homelessness with mental health disabilities. SOAR Coordinator Mina Davis-Harrison and Disability Outreach Assistant Specialists Dave Ramsey and Natasha Legette facilitate the national "SSI/SSDI Outreach, Access, and Recovery" program for all of Baltimore City.

**READ MORE** >

VIEW ALL NEWS

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#### **OUR HEADQUARTERS**

421 Fallsway, Baltimore, MD 21202 Phone: 410-837-5533

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