| Mray Ira Hon |                             |  |
|--------------|-----------------------------|--|
| R<br>O<br>R  | NAME &<br>TITLE             | Henry J. Raymond, Director of Finance  |
|              | AGENCY<br>NAME &<br>ADDRESS | Department of Finance<br>Room 469, City Hall (396-4940)                              |
|              | SUBJECT                     | City Council Bill 16-0298R (Resolution) Informational Hearing – Water Bill Increases |





TO

DATE:

April 19, 2016

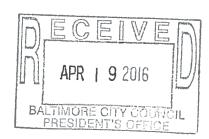
The Honorable President and Members of the Baltimore City Council C/O Natawna Austin Room 400, City Hall

City Council Bill 16-0298R (Resolution) proposes to request that representatives from the Departments of Finance and Public Works appear before the City Council to discuss the recent increases in water bills received by customers since the installation of the BaltiMeter system, the reasons for the increases, and steps to assist customers.

While we stand ready to assist the City Council and to respond to questions, no bureau in the Department of Finance has any duties or responsibilities with respect to the BaltiMeter system. The Bureau of Revenue receives and processes water payments but has no authority to set water rates, to maintain meters, to read meters, to enter into payment plans, to hold informal conferences, to issue water bills, to adjust water bills, or to waive water bills. Instead, the Bureau refers all non-payment water inquiries from customers to the Department of Public Works.

As a result, the Department of Finance takes no position on City Council Bill 16-0298R.

cc: Angela Gibson



position