

Good evening,

My name is Taylor Hall and I would like to express my concerns and experiences with this transition to Workday. The switch to Workday has been a complete nightmare for me! I have been a Forensic Scientist II with the Baltimore Police Department since August 2020. When the program went live in October 2020, none of my employment information was correct. I was not only listed under the wrong title but receiving the wrong pay as well. I followed all protocols given to me to correct this issue prior to the first payroll check from Workday, but nearly 4 pay cycles later I still haven't received the proper pay.

I think the city did not do its due diligence, or consider its employees when they decided to implement Workday. The entire launch lacked adequate training, effective communication, and the proper infrastructure in terms of who can perform essential functions, and who to reach out to regarding to correct any issues. Not to mention we receive multiple Workday emails a day with different directions every time. I've completed countless Workday Pay Adjustment Forms, sent multiple emails, and have not received any resolution. The only information I am given is that its being worked on in conjunction with DHR. I am very disappointed in the new system and feel that it's unfair that we as employees are expected to come to work everyday not knowing when we will be properly compensated. In the midst of a pandemic, the switch to Workday has added additional stress to my life because not receiving the proper pay effects my ability to pay my bills, and support my family.

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