

IC WORKS BALTIMORE CITY DEPARTMENT OF PUBLIC WORKS BALTIMOF



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Illegal Dumping

<u>Issues</u>

- Illegal dumping in alleys, empty lots, and vacant buildings is a serious issue
- Residents can bring waste to DPW drop-off centers or hire private small haulers to dispose of large amounts of waste, but illegal dumping persists
- Registered haulers are allowed to use City landfill and transfer station, or private facilities, but haulers do not always register or use these locations

Solutions

- The Department of Public Works provides free services for residents:
 - Five Resident Drop-Off Centers for bulky items, recycling, electronics, tires, and scrap metal collection
 - Community Pitch-In Program
 - Volunteer Clean-Up Events
 - Bulk Trash Collection (currently suspended)
 - Household Hazardous Waste events
 - Paper shredding events
- The Small Hauler Program provides registered small haulers with a reduced tipping fee rate





Service Request Process

Dirty Street and Dirty Alley Service Requests (SRs)

BSW receives SR complaint



BSW investigates and addresses complaint



BSW closes SR

Service requests for private properties include HGW, Cleaning, and Boarding

HCD receives SR complaint



HCD investigates and issues citation if warranted



Work Order (WO) is created in CHIP for BSW



BSW addresses complaint and closes WO





Examples of Illegal Dumping









Opportunities for Improvement

- Increase awareness of the City services available
- Encourage public to hire registered haulers who will dispose of waste responsibly
- Build a second transfer station on the northeast side of the city to expand the small hauler service and make cleaning operations more efficient
- Interagency collaboration to prevent illegal dumping and to provide efficient enforcement and cleaning
- Incentives and opportunities for waste reduction and recycling



