

# City of Baltimore

City Council  
City Hall, Room 408  
100 North Holliday Street  
Baltimore, Maryland 21202

## Meeting Minutes - Final

### Public Safety and Government Operations

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Wednesday, February 10, 2021

5:00 PM Virtual/Du Burns Chambers, 4th Floor, City Hall: Phone:  
+1-408-418-9388, Access Code: 179 298 8510, Password:  
Public, Link: [https://bmore.webex.com/bmore/onstage/g.php?  
MTID=e41712ba7a58ad6bc5f35529489a69e57](https://bmore.webex.com/bmore/onstage/g.php?MTID=e41712ba7a58ad6bc5f35529489a69e57)

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21-0018R  
CHARM TV 25

#### **CALL TO ORDER**

#### **INTRODUCTIONS**

#### **ATTENDANCE**

**Present** 7 - Mark Conway, Kristerfer Burnett, Zeke Cohen, Eric T. Costello, Antonio Glover, Phylicia Porter, and Odette Ramos

#### **ITEMS SCHEDULED FOR PUBLIC HEARING**

##### [21-0018R](#)

##### **Investigative Hearing - Workday Enterprise Resource Planning Implementation**

For the purpose of inviting the Director of the Department of Human Resources, the Director of the Department of Finance, the Director of the Baltimore City Office of Information & Technology, and other interested parties to appear before the Baltimore City Council to discuss: the development and implementation process of the Workday Enterprise System; what focus groups or other workgroups were created to identify potential problems during the development process; what offline performance tests were conducted to identify potential gaps in service delivery capabilities; and what corrective processes have been put in place to remedy the countless problems that the city has faced during this implementation process.

**Sponsors:** Danielle N. McCray, Phylicia Porter, Odette Ramos, Sharon Green Middleton, Robert Stokes, Sr., James Torrence, John T. Bullock, Zeke Cohen

**THIS MEETING IS IN RECESS**