

City of Baltimore

City Council
City Hall, Room 408
100 North Holliday Street
Baltimore, Maryland 21202

Meeting Minutes - Final

Health, Environment, and Technology

Wednesday, March 3, 2021

10:00 AM Virtual/Du Burns Chambers, 4th Floor, City Hall: Phone:
+1-408-418-9388, Access Code: 129 922 9215, Password:
Public, Link: [https://bmore.webex.com/bmore/onstage/g.php?
MTID=e1db5af85810d091a6a75645b056b6b31](https://bmore.webex.com/bmore/onstage/g.php?MTID=e1db5af85810d091a6a75645b056b6b31)

21-0010R

CALL TO ORDER

INTRODUCTIONS

ATTENDANCE

Present 6 - Danielle N. McCray, John T. Bullock, Mark Conway, Ryan Dorsey, James Torrence, and Isaac "Yitzy" Schleifer
Absent 1 - Phylicia Porter

ITEM SCHEDULED FOR PUBLIC HEARING

[21-0010R](#)

Informational Hearing - Getting on the Same Page: Clarifying 311 Services' Approach to Resolving Requests

For the purpose of inviting representatives from 311 Services, the Department of Public Works, the Department of Transportation, the Department of Housing and Community Development, the Department of Recreation and Parks, the Office of the City Administrator, the Baltimore Development Corporation, BGE, and the Mayor's Office of Performance and Innovation to appear before the City Council to discuss how to improve the status classifications within the 311 to make them better understandable, more transparent, and more reliable for the citizens of Baltimore.

Sponsors: Sharon Green Middleton, Phylicia Porter, Kristerfer Burnett, John T. Bullock, Odette Ramos, James Torrence, Zeke Cohen, Mark Conway

A motion was made by Conway, seconded by Bullock, that this City Council Resolution be Recommended Favorably. The motion carried by the following vote:

Yes: 4 - McCray, Bullock, Conway, and Torrence

No: 1 - Dorsey

Absent: 1 - Porter

Out-Chamber: 1 - "Yitzy" Schleifer

ADJOURNMENT