



## Legislation Details

**File #:** 21-0018R      **Version:** 0      **Name:** Investigative Hearing - Workday Enterprise Resource Planning Implementation

**Type:** City Council Resolution      **Status:** Adopted

**File created:** 2/8/2021      **In control:** Public Safety and Government Operations

**On agenda:**      **Final action:** 3/22/2021

**Enactment date:**      **Enactment #:**

**Title:** Investigative Hearing - Workday Enterprise Resource Planning Implementation  
For the purpose of inviting the Director of the Department of Human Resources, the Director of the Department of Finance, the Director of the Baltimore City Office of Information & Technology, and other interested parties to appear before the Baltimore City Council to discuss: the development and implementation process of the Workday Enterprise System; what focus groups or other workgroups were created to identify potential problems during the development process; what offline performance tests were conducted to identify potential gaps in service delivery capabilities; and what corrective processes have been put in place to remedy the countless problems that the city has faced during this implementation process.

**Sponsors:** Danielle McCray, Phylicia Porter, Odette Ramos, Sharon Green Middleton, Robert Stokes, Sr., James Torrence, John Bullock, Zeke Cohen

**Indexes:** Workday, Enterprise, Investigative Hearing, Resource

**Code sections:**

**Attachments:** 1. Hearing Agenda - 21-0018R, 2. Law 21-0018R, 3. 21-0018R~1st Reader, 4. 21-0018R - Taylor Hall, 5. 21-0018R - James Fallon, 6. 21-0018R - IAFF Local 964, 7. Baltimore City Council's Feb. 10 Workday hearing (Responses), 8. Hearing Minutes - 21-0018R, 9. Hearing Packet - Bill 21-0018R, 10. Baltimore City Council's Feb. 10 Workday hearing (Responses), 11. 21-0018R - IAFF Local 964, 12. 21-0018R - Taylor Hall, 13. 21-0018R - James Fallon, 14. PSGO - Hearing Notes - 21-0018R, 15. 21-0018R - Testimony Sign-Up, 16. Workday and Baltimore City Council 02-10-2021- final, 17. Hearing Agenda - 21-0018R (2), 18. Coalition of Baltimore City Employee Unions Letter Retirement Issues 20210224, 19. Coalition Presentation to City Council (03.10.2021), 20. PSGO - Hearing Notes - 21-0018R (2), 21. Hearing Minutes - 21-0018R (2), 22. 21-0018R~2nd Reader

Date	Ver.	Action By	Action	Result
3/22/2021	0	Baltimore City Council	Adopted	
3/22/2021	0	Public Safety and Government Operations	Recommended Favorably	
3/10/2021	0	Public Safety and Government Operations	Recommended Favorably	Pass
3/4/2021	0	Public Safety and Government Operations	Worksession	
2/11/2021	0	Baltimore City Council	Refer to Dept. of Human Resources	
2/11/2021	0	Baltimore City Council	Refer to Mayor's Office of Information Technology	
2/11/2021	0	Baltimore City Council	Refer to Dept. of Finance	
2/11/2021	0	Baltimore City Council	Refer to Baltimore City Administrator	
2/11/2021	0	Baltimore City Council	Refer to City Solicitor	
2/8/2021	0	Public Safety and Government Operations	Scheduled for a Public Hearing	

2/8/2021	0	Baltimore City Council	Assigned
2/8/2021	0	Baltimore City Council	Introduced