



## Legislation Details

**File #:** 19-0186R      **Version:** 0      **Name:** Informational Hearing: 311 and Disparities in Response Time

**Type:** City Council Resolution      **Status:** Failed - End of Term

**File created:** 12/16/2019      **In control:** Housing and Urban Affairs Committee

**On agenda:**      **Final action:** 12/7/2020

**Enactment date:**      **Enactment #:**

**Title:** Informational Hearing: 311 and Disparities in Response Time  
For the purpose of inviting representatives from 311 Services and the Department of Public Works to appear before the City Council to explain the disparities in response times for 311 calls based on the neighborhood of the caller's complaint and how to resolve those disparities.

**Sponsors:** Mayor Brandon M. Scott, Kristerfer Burnett, Zeke Cohen, John T. Bullock, Ryan Dorsey, Leon F. Pinkett, III, Mary Pat Clarke, Edward Reisinger, Sharon Green Middleton, Eric T. Costello, Danielle McCray

**Indexes:** 311 Services, Informational Hearing, Response

**Code sections:**

**Attachments:** 1. 19-0186R~1st Reader

Date	Ver.	Action By	Action	Result
12/7/2020	0	City Council	Failed - End of Term	
12/19/2019	0	The City Council	Refer to Dept. of Public Works	
12/19/2019	0	The City Council	Refer to 3-1-1 One Call and Dispatch Center	
12/16/2019	0	City Council	Assigned	
12/16/2019	0	City Council	Introduced	