

Introduced by: Councilmember Stokes

A Resolution Entitled

A Council Resolution concerning **Informational Hearing - Workday Implementation Status**

For the purpose of inviting representatives from the Department of Finance, the Department of Human Resources, the Office of the City Administrator, the Office of Information Technology, and the Bureau of Budget and Management Research to brief the City Council on the status of the Workday Finance platform for procurement services launched in August 2022, including observed benefits or deficiencies, issues with rollout or uptake, and other relevant considerations.

Whereas, in August 2022, Baltimore City launched the Workday Finance platform to consolidate legacy systems, improve functionality, and streamline business processes.

Whereas, Workday Finance provides cloud-based services to improve tracking of invoices, contracts, and other documents related to the procurement process.

Whereas, the implementation of the platform was the result of a biennial performance audit undertaken by the Board of Estimates for fiscal years 2019 and 2020, which indicated that the City's procurement processes required an overhaul to improve efficiency and accuracy.

Whereas, Workday Finance replaced two older City procurement systems: CitiBuy and CitiDynamics, in addition to some processes that, until recently, were still completed manually on paper.

Whereas, the rollout of the platform involved extensive training for City employees to familiarize themselves with the new system to promote uptake and ensure a smooth transition.

Whereas, the City Council would benefit from an update to discuss the rollout of the new platform.

Now, therefore, be it resolved by the City Council of Baltimore, that the City Council invites representatives from the Department of finance, the Department of Human Resources, the Office of the City Administrator, the Office of Information Technology, and the Bureau of Budget and Management Research to brief the City Council on the status of the expanded Workday platform for procurement services launched in July 2022, including a discussion of observed benefits or deficiencies, issues with uptake, or other relevant considerations.

And be it further resolved, That a copy of this Resolution be sent to the Director of the Department of Finance, the Director and Chief Human Capital Officer of the Department of Human Resources, the City Administrator, the Chief Information Officer of the Office of Information Technology, the Budget Director of the Bureau of Budget and Management Research, and the Mayor's Legislative Liaison to the City Council.