



City of Baltimore

City Council
City Hall, Room 408
100 North Holliday Street
Baltimore, Maryland 21202

Legislation Text

File #: 21-0007R, Version: 0

*** Warning:** This is an unofficial, introductory copy of the bill.
The official copy considered by the City Council is the first reader copy.

Introductory*

City of Baltimore Council Bill R (Resolution)

Introduced by: Councilmembers Conway, Ramos, Burnett, and President Mosby

A Resolution Entitled

A Council Resolution concerning **Investigative Hearing - Water Billing System**

For the purpose of inviting the Acting Director of the Department of Public Works and the Director of the Department of Finance to address the crippling problems with and describe solutions for the water billing system described in the recent report jointly published by the Baltimore City and Baltimore County Inspectors General.

Recitals

Whereas, An investigation by the Office of the Inspector General of Baltimore City and Office of the Inspector General of Baltimore County found a multitude of problems with the Baltimore City water billing system;

Whereas, The report by the Inspectors General, published on December 8, 2020, found that over 22,000 digital water meters installed beginning in 2014 in the City and County are dysfunctional;

Whereas, The report also found that the Department of Public Works failed to respond to thousands of complaints regarding water billing problems and that problems with the water billing system persist, despite the City having spent \$133 million in the last decade to make the system functional;

Whereas, City Council members and all City residents are deeply frustrated by the water billing system problems; and

Whereas, The City Council must learn why water billing problems as described in the report persist and how such problems can be overcome.

Now, therefore, be it resolved by the City Council of Baltimore, That the City Council invites the Acting Director of the Department of Public Works and the Director of the Department of Finance to address the crippling problems with and describe solutions for the water billing system described in the recent report jointly published by the Baltimore City.

And be it further resolved, That a copy of this Resolution be sent to the Mayor, the Acting Director of the Department of Public Works, the Director of the Department of Finance, and the Mayor's Legislative Liaison to

the City Council.