



BALTIMORE CITY COUNCIL PUBLIC SAFETY COMMITTEE

Mission Statement

On behalf of the Citizens of Baltimore City, the Public Safety Committee will be responsible for matters concerning public safety, including, but not limited to, emergency preparedness, police services, fire/EMS, & their administrative functions.

The Honorable Mark Conway

CHAIR

PUBLIC HEARING

11/18/2025

1:00PM

CLARENCE "DU" BURNS COUNCIL CHAMBERS

LO25-0006

***Legislative Oversight – Baltimore City Fire
Department & Emergency Medical Services
Operations & Oversight***

City Council Committees

BUDGET AND APPROPRIATIONS (BA)

Danielle McCray - Chair
Isaac “Yitzy” Schleifer – Vice Chair
Sharon Green Middleton
Paris Gray
Antonio Glover

Staff: Paroma Nandi (410-396-0271)

PUBLIC SAFETY (PS)

Mark Conway - Chair
Zac Blanchard – Vice Chair
Danielle McCray
Isaac “Yitzy” Schleifer
Paris Gray
Phylicia Porter
Antonio Glover

Staff: Ethan Navarre (410-396-1266)

HOUSING AND ECONOMIC DEVELOPMENT (HCD)

James Torrence – Chair
Odette Ramos – Vice Chair
Zac Blanchard
Jermaine Jones
Antonio Glover

Staff: Anthony Leva (410-396-1091)

PUBLIC HEALTH AND ENVIRONMENT (PHE)

Phylicia Porter - Chair
Mark Conway - Vice Chair
Mark Parker
Ryan Dorsey
James Torrence
John Bullock
Odette Ramos

Staff: Marguerite Currin (443-984-3485)

LEGISLATIVE INVESTIGATIONS (LI)

Isaac “Yitzy” Schleifer - Chair
Antonio Glover – Vice Chair
Ryan Dorsey
Sharon Green Middleton
Paris Gray

Staff: Ethan Navarre (410-396-1266)

LAND USE AND TRANSPORTATION

Ryan Dorsey – Chair
Sharon Green Middleton – Vice Chair
Mark Parker
Paris Gray
John Bullock
Phylicia Porter
Zac Blanchard

Staff: Anthony Leva (410-396-1091)

LABOR AND WORKFORCE (LW)

Jermaine Jones – Chair
James Torrence – Vice Chair
Danielle McCray
Ryan Dorsey
Phylicia Porter

Staff: Julianne Jemmott (410-396-1268)

EDUCATION, YOUTH AND OLDER ADULT (EYOA)

John Bullock – Chair
Mark Parker – Vice Chair
Sharon Green Middleton
James Torrence
Zac Blanchard
Jermaine Jones
Odette Ramos

Staff: Julianne Jemmott (410-396-1268)

CITY OF BALTIMORE

Brandon M. Scott – Mayor
Zeke Cohen – Council President



Office of Council Services

Nancy Mead – Director
100 Holliday Street, Room 415
Baltimore, MD 21202

PUBLIC SAFETY COMMITTEE

The Honorable Mark Conway
CHAIR

Legislative Oversight Hearing

LO25-0006

Legislative Oversight

Baltimore City Fire Department & Emergency Medical Services Operations & Oversight

For the purpose of inviting representatives from the Fire Department, Office of Emergency Management, 911 call center, and Emergency Medical Services (EMS) to discuss their operations, apparatus, equipment, hiring, training, and safety.

BACKGROUND

During the Department’s previous report to the Committee on May 6, 2025, it shared a number of notable challenges and initiatives related to its physical infrastructure. Among its challenges, the Department discussed issues affecting its apparatus and vehicles including repair delays, on account of national parts shortages and skilled labor constraints, and fleet replacement challenges, on account of prolonged build times and increased costs impacting the standard 20-year replacement cycle.

On its initiatives, the Department identified a number of ongoing “ARPA” projects including gender neutral bathroom renovations; upgrades to breathing apparatuses (with a planned 2024 upgrade); hose replacements, and improvements to forcible entry tools. The Department also highlighted a number of capital improvements it was undertaking to engine houses around the city.

The Department also highlighted five community risk reduction efforts it was currently undertaking:

- **“Historical Data Analysis:** Using fire incident trends to focus prevention efforts.
- **Targeted Home Visit Strategy:** Dashboard-driven adjustments to prioritize high-risk neighborhoods.
- **Life Safety Challenges:** Addressing major risk factors such as smoking in bed and hoarding conditions.
- **Fire Trend Response:** Operational strategies adjusted based on evolving fire causes and community risks.
- **65+ Population Focus:** Enhanced smoke alarm installations for older adults, including devices for visually and hearing-impaired residents.”

The Department also addressed its administration and emergency response efforts, including by highlighting:

- The full staffing of the 911 emergency call center;
- The 92% of all 911 calls answered within 15 seconds;
- The greatest amount of fire suppression responses occurring in districts 9, 11, and 12;
- The diversion of 911 calls needing a behavioral health response; and,
- The distribution of leave-behind naloxone kits.

FISCAL NOTE

In FY 2026, the Department is budgeted to spend \$362,232,566, with its largest expenditures being salaries, at \$183,441,430, and “other personnel costs, at \$97,997,988.

Among the Department’s services, funds are primarily spent on Fire Suppression and Emergency Rescue, with a total FY 2026 budget of just over \$209 million. This service dwarfs others with the next highest spending service, Emergency Medical Services, only accounting for \$72 million; however, the Department’s FY 2026 budget is smaller than its actual FY 2024 budget of about \$215 million. In contrast, over the same period, the budget for Emergency Medical Services grew by about \$3 million.

REPORTING AGENCIES

- Baltimore City Fire Department

Analysis by: Ethan Navarre
Analysis Date: 11/13/2025

Direct Inquiries to: ethan.navarre@baltimorecity.gov

BALTIMORE CITY COUNCIL



PUBLIC SAFETY COMMITTEE

LO25-0006

*Legislative Oversight – Baltimore City Fire
Department & Emergency Medical Services
Operations & Oversight*

Agency Reports



FIRE DEPARTMENT QUARTERLY COUNCIL BRIEFING

Fiscal Year 2025



Brandon M. Scott
Mayor

TABLE OF CONTENTS

- Logistics
 - Apparatus & Vehicles Delivery
 - Station Renovation
 - Facility Inspection
- 911 & Fire Communications
- Operations
 - Activities, Partnerships
 - Inspections
 - Structure Fires in Target Enforcement Zones
 - Code X/ Vacant Initiatives Inspections
- Office of the Fire Marshal
- Safety & Risk Management
- Human Resources
- Fire Academy
- EMS Operations
- Tele911
- Behavioral Health Diversion
- EMS Clinical Metrics
- Chase Car Pilot Program
- Population Health





COMMAND STAFF

Chief James W. Wallace

Assistant Chief John F. Eid

- Operations

Chief Administrative Officer Shontee L. Hart

- Administration

Assistant Chief Dante P. Stewart

- Support Services and Community Risk Reduction

Assistant Chief James U. Matz

- Emergency Medical Services

Executive Assistant Chief Kensington W. White III



Brandon M. Scott
Mayor

APPARATUS

- **Recent Deliveries (FY-25 to present):** : 6 Engines, 2 Trucks, and 34 Medic Units received
- **Upcoming Deliveries (FY-26/27):** 9 Engines, 4 Trucks, 2 Elevated Platform Units, 6 Medic Units, 1 POD Unit
- **Fleet Replacement:** Increasing difficulty in maintaining the recommended 20-year replacement cycle due to extended build times and increased cost; currently replacing vehicles that are 10 years old



ARPA PROJECTS

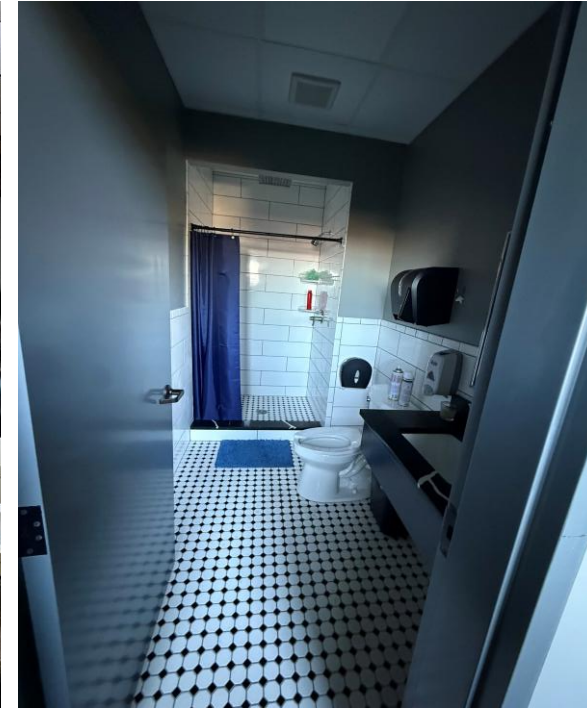
Gender Neutral Bathroom Renovations Progress:

- **Station 45:** Completed and closed out
- **Engine 30:** 95% completed
- **Squad 54:** 95% completed
- **Engine 21:** Demolition and renovation underway
- **Engine 53:** Demolition and renovation underway
- **Engine 8:** Completed and closed out



Equipment Upgrades:

- **SCBA Purchase:** Current (2018) NFPA standard equipment placed in service May 2025; future upgrade planned for 2024 NFPA standard once they become available
- **Hose Replacement:** Being delivered; anticipate complete replacement by the end of this calendar year
- **Forcible Entry Tools:** Outfitted remaining fleet units with tools to improve firefighting operations, including RIT (Rapid Intervention Team) enhancements and battery-powered cutting equipment



Capital Improvement Projects

Capital Improvement Highlights: Station Renovations

ESPP Funds

- **Engine 30:** Electrical system upgrades, roof replacement, environmental abatement station wide
- **Engine 55:** Brickwork repointing, second-floor structural repairs, energy efficiency upgrades
- **Engine 43:** Ceiling repairs; interior bay wall construction for HVAC efficiency
- **Engine 58:** Second-floor modifications for gender-neutral bunkrooms
- **Engine 6:** Rear brick wall repairs to prevent future safety hazards (vehicle accident damage)



State of Maryland Grants

- **Engine 31:** HVAC upgrades underway and bathroom/kitchen remodel,
- **Engine 14:** Complete station renovation with small addition; construction phase has begun, currently undergoing environmental abatement;
- **Engine 27:** Complete station renovation with bay addition, currently in the design phase

OPERATIONS DIVISION



OPERATIONS

BCFD Suppression Unit Breakdown:

- 39 Fire Stations
- 4 Deputy Chiefs – Shift Commanders
- 24 Battalion Chiefs
- 32 Engine Companies
- 17 Truck Companies
- 3 Rescue Squads
- 1 Heavy Rescue
- Multiple Special Operations Units: HazMat, Decon, Fire Boats, Dive, Collapse, Air Flex

OPERATIONS – DAILY ACTIVITIES

Average Suppression Unit Responses Per Day: 473

- EMS Call Types: 289 per day
- Suppression Call Types: 184 per day

WEEKLY SCHEDULE FOR DAILY UNIT ACTIVITIES

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Training <ul style="list-style-type: none">▪ Battalion training▪ Pre-determined topic via Fire Academy	Hydrants <ul style="list-style-type: none">▪ 10,000 water department hydrants▪ 2 Inspections per year	Buildings <ul style="list-style-type: none">• ~100 performed per week	Unsafe Vacant Survey <ul style="list-style-type: none">▪ February 2022▪ Slight decrease in new Code X addresses	Buildings	Make Up Day	Safety Sweeps <ul style="list-style-type: none">▪ 500 Attempted Inspections Citywide▪ Red Cross Sweeps

RED CROSS and BCFD PARTNERSHIP



RED CROSS and BCFD PARTNERSHIP

Sound the Alarm Events:

- Home Safety Inspections (HSI), Escape Plans, Smoke Detector Installs, Community Engagement
- Monthly Events: 3rd Saturday of the Month
- Larger Event: Done Quarterly
 - Sept 19th: HSI*: 47, Detector Installs: 33, Detector Inspections: 144
- Multi-Lingual Handouts

RED CROSS & BGE & BCFD PARTNERSHIP

2600 Marbourne Ave

Homes Made Safe (Homes inspected) : **13**

Not Home: **32**

Total Homes visited: **45**

Alarms Inspected: **25**

Alarms Installed : **9**

2700 Wedgeworth Ln.

HMS (Homes inspected): **6**

Not Home : **3**

Total homes visited: **9**

Alarms Inspected: **17**

Alarms Installed: **3**

2600 Wedgeworth Ln.

HMS (Homes inspected) : **11**

Not Home : **21**

Refused : **1**

Total Homes visited: **33**

Alarms Inspected: **27**

Alarms Installed: **6**

BCFD Total Homes Visited : 87

BCFD Total Homes Made Safe(Homes inspected) : 30

BCFD Total Alarms Inspected: 69

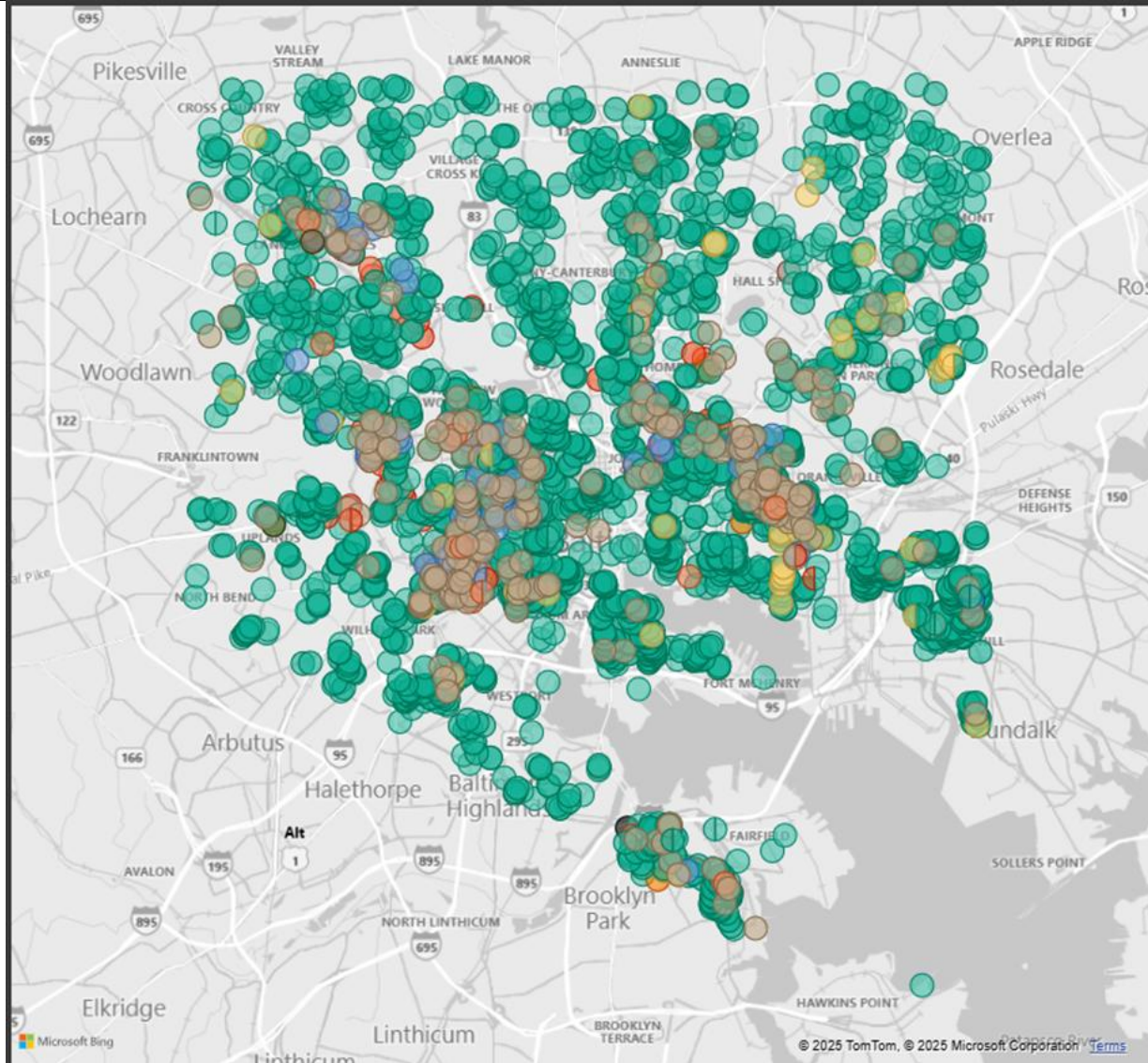
BCFD Total Alarms Installed: 18

OPERATIONS UNITS – INSPECTIONS



OPERATIONS UNITS – INSPECTIONS

FY 2024



Total Inspections

57374

Code-X Addresses

2095

Vacant Addresses

3513

Placards Installed

2,401

Alarms Inspected

40,187

Alarms Installed

7,488

Unsecured Addresses

1061

Date

7/1/2023

6/30/2024

Zone

All

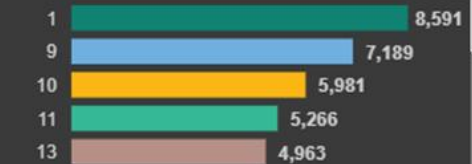
Battalion

All

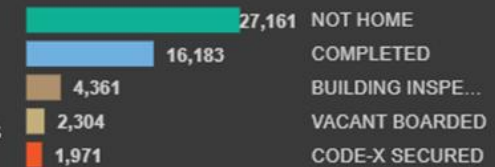
Inspections by TEZ



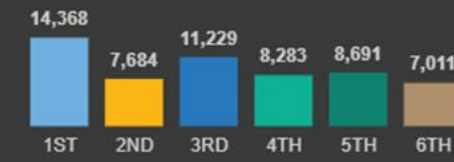
Inspections by Council District



Inspections by Disposition

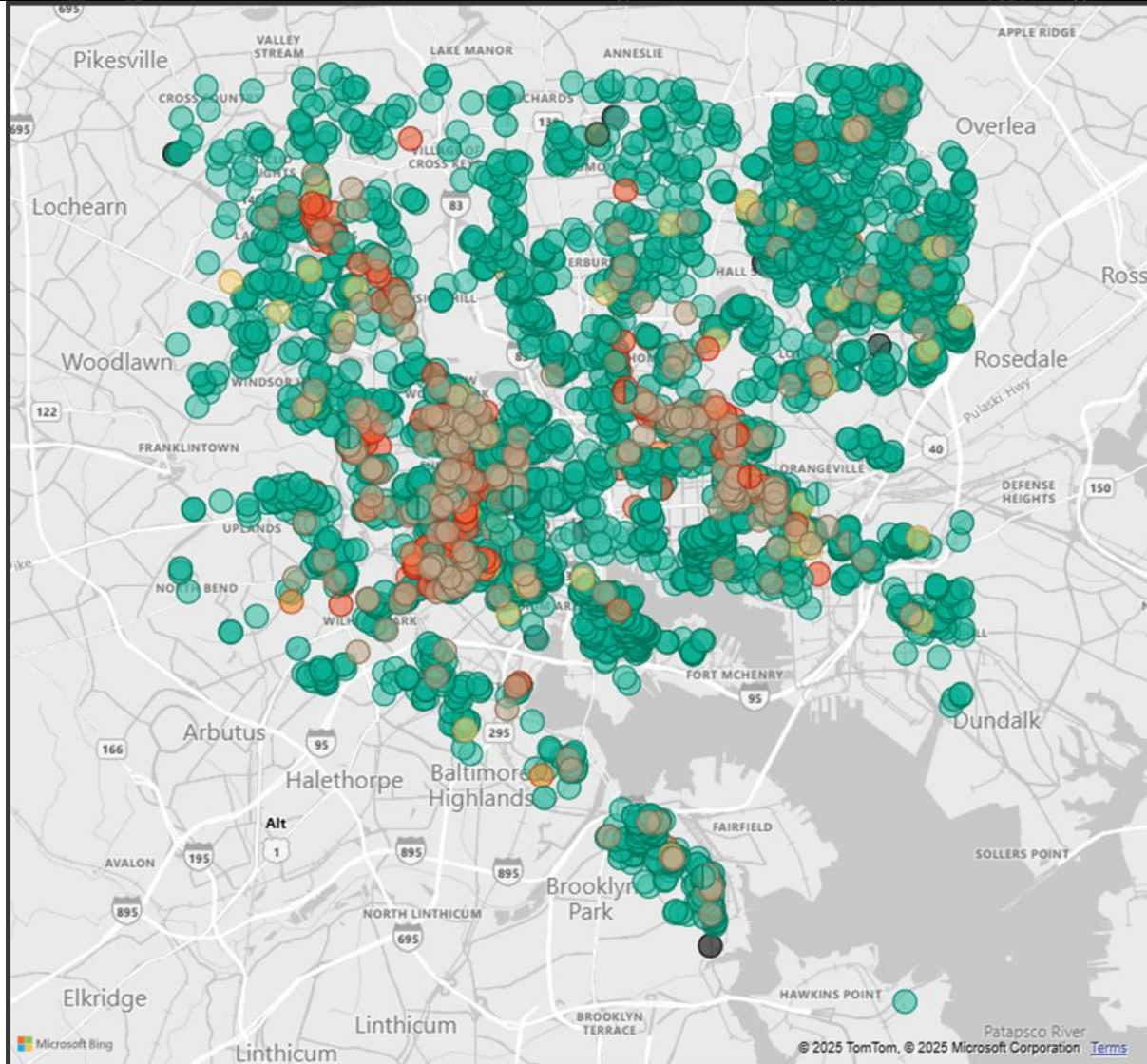


Inspections by Battalion



OPERATIONS UNITS – INSPECTIONS

FY 2025



Total Inspections

59540

Code-X Addresses

1202

Vacant Addresses

3181

Placards Installed

826

Alarms Inspected

45,471

Alarms Installed

8,025

Unsecured Addresses

755

Date

7/1/2024

6/30/2025

Zone

All

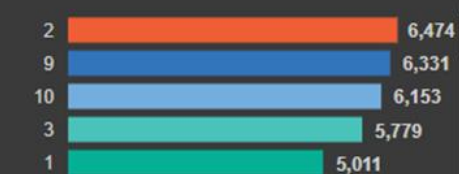
Battalion

All

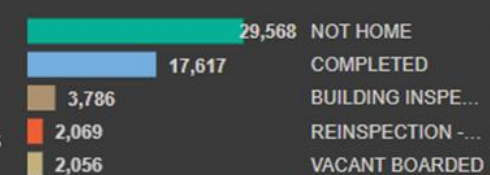
Inspections by TEZ



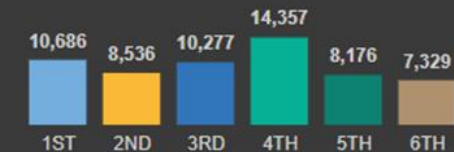
Inspections by Council District



Inspections by Disposition

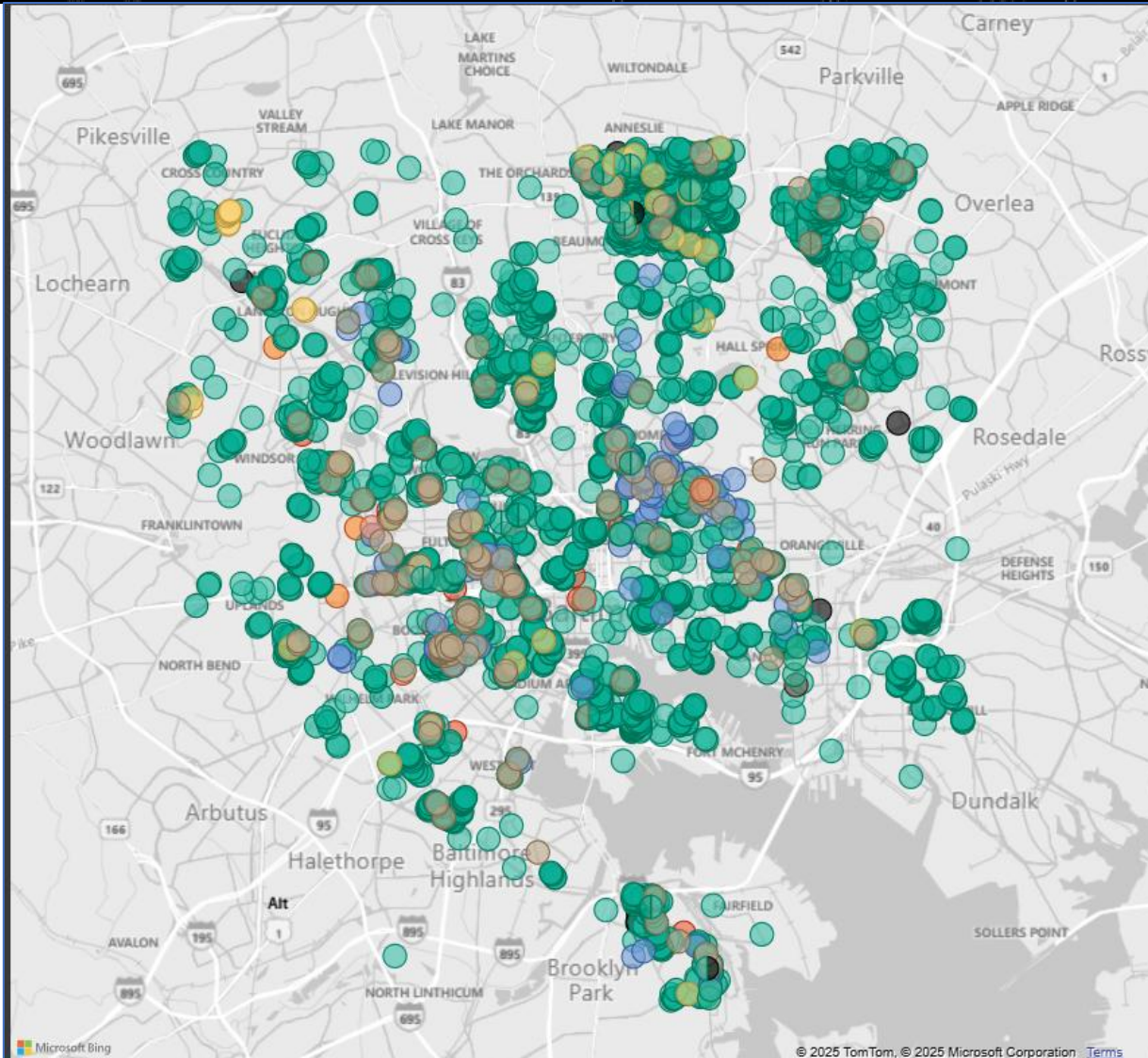


Inspections by Battalion



OPERATIONS UNITS – INSPECTIONS

FY2026 Q1



Total Inspections

20101

Code-X Addresses

223

Vacant Addresses

752

Placards Installed

76

Alarms Inspected

12,565

Alarms Installed

2,167

Unsecured Addresses

167

Date

7/1/2025

9/30/2025

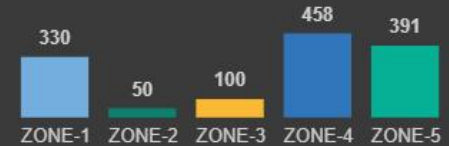
Zone

All

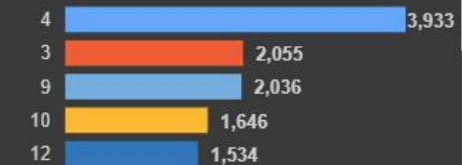
Battalion

All

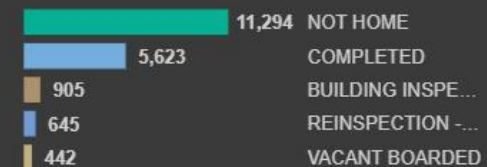
Inspections by TEZ



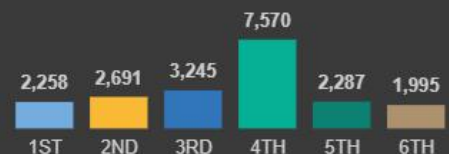
Inspections by Council District



Inspections by Disposition



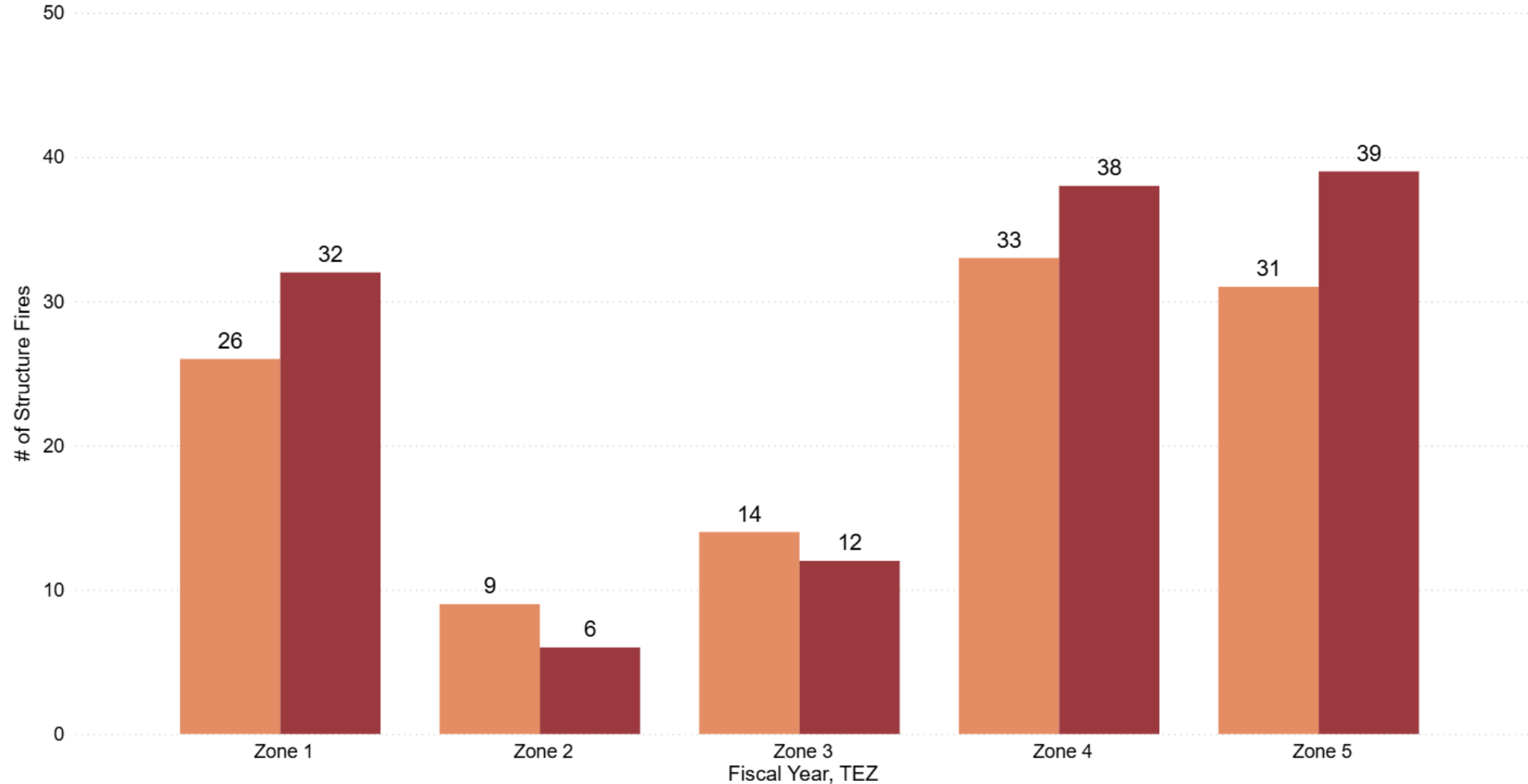
Inspections by Battalion



Structure Fires in Target Enforcement Zones

FY24 vs. FY25

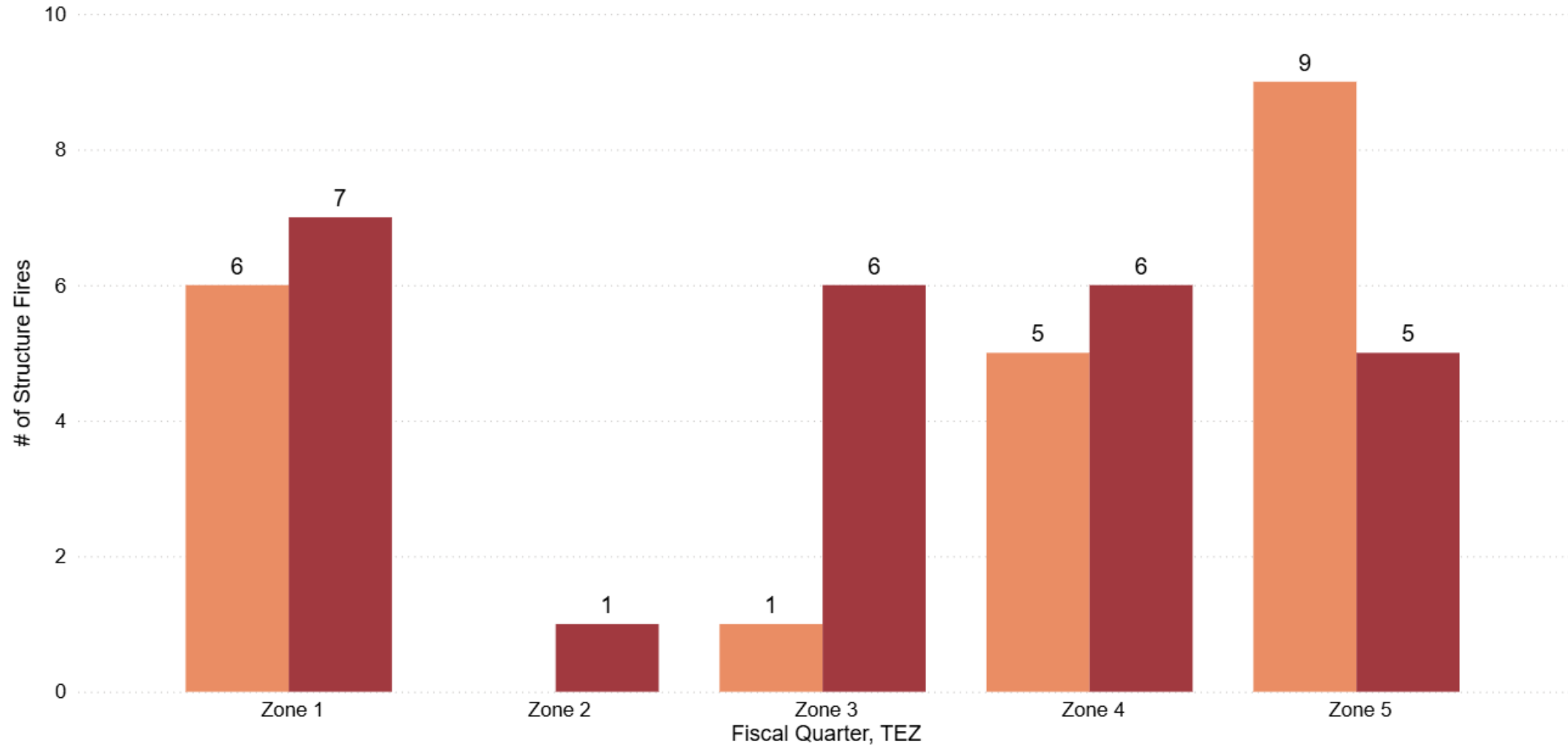
FY2024 FY2025



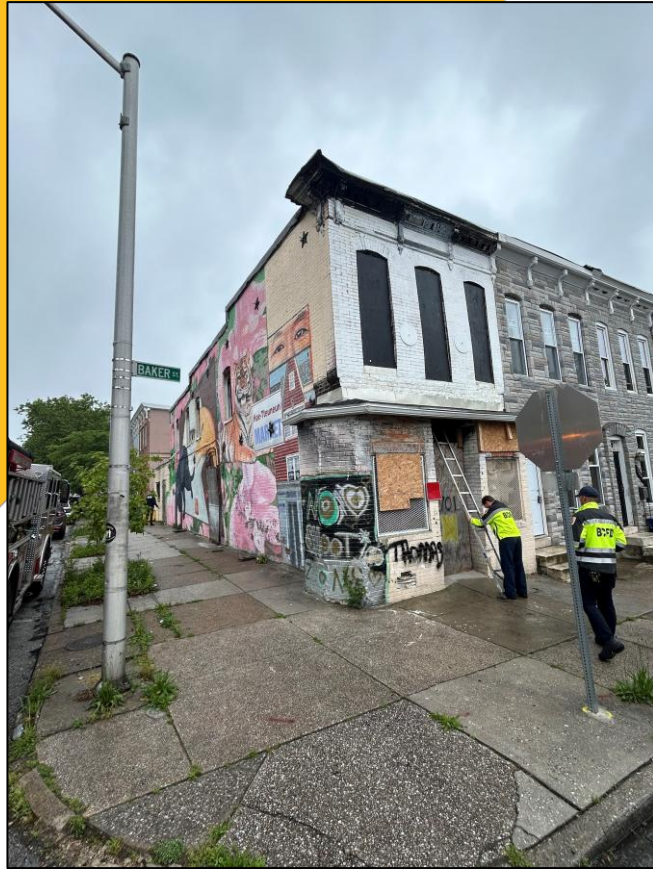
Structure Fires in Target Enforcement Zones

FY25 Q1 vs. FY26 Q1

● FY2025 Q1 ● FY2026 Q1



Code X / Vacant Initiatives Inspections

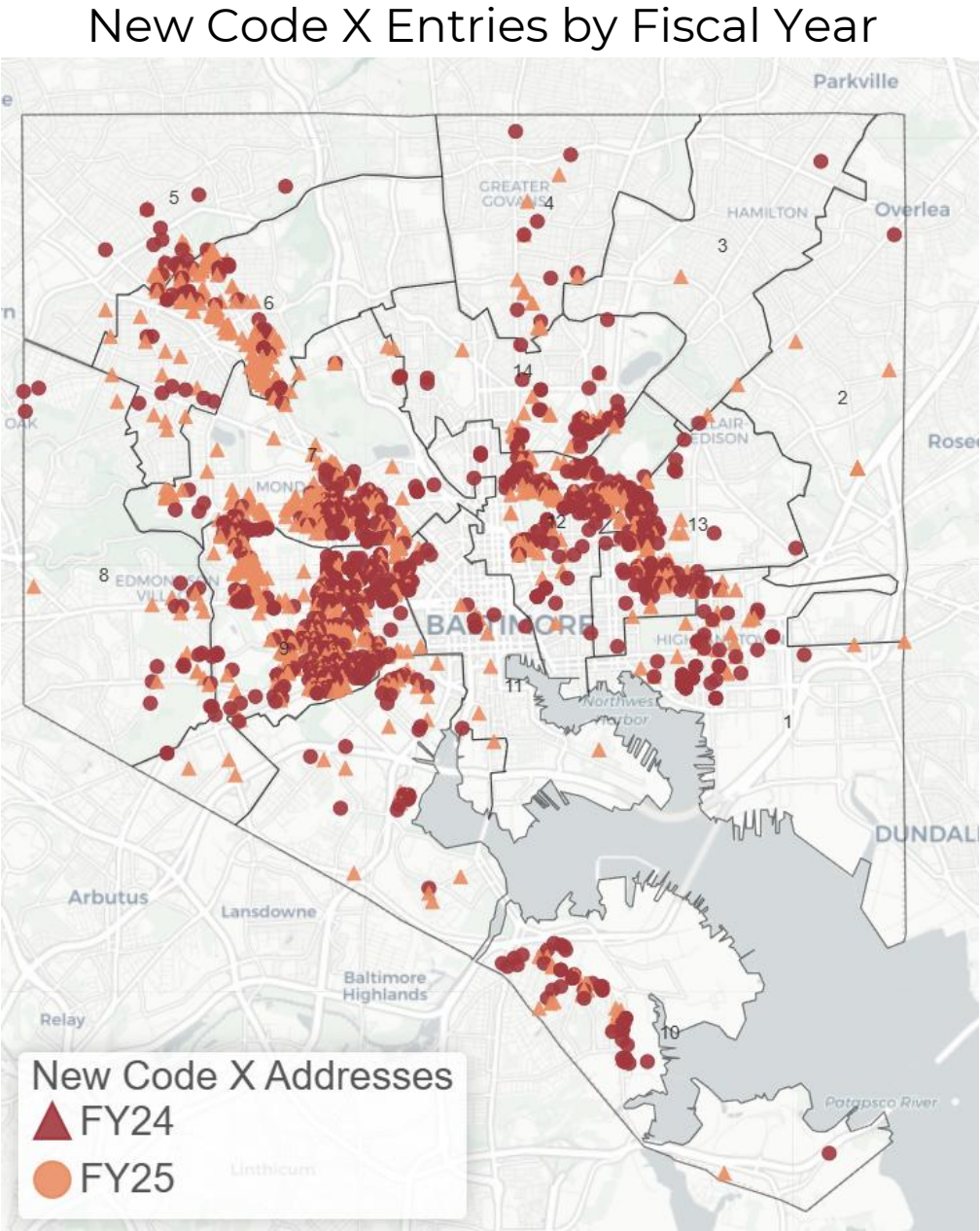


Code X Address Inspections

FY24 vs FY25

As of Date	Total Active Code X Addresses	% Change
6/30/2024	4393	
6/30/2025	5367	22.17%

Fiscal Year	Newly Identified Code X	% Change
FY24	1551	
FY25	1009	-34.94%



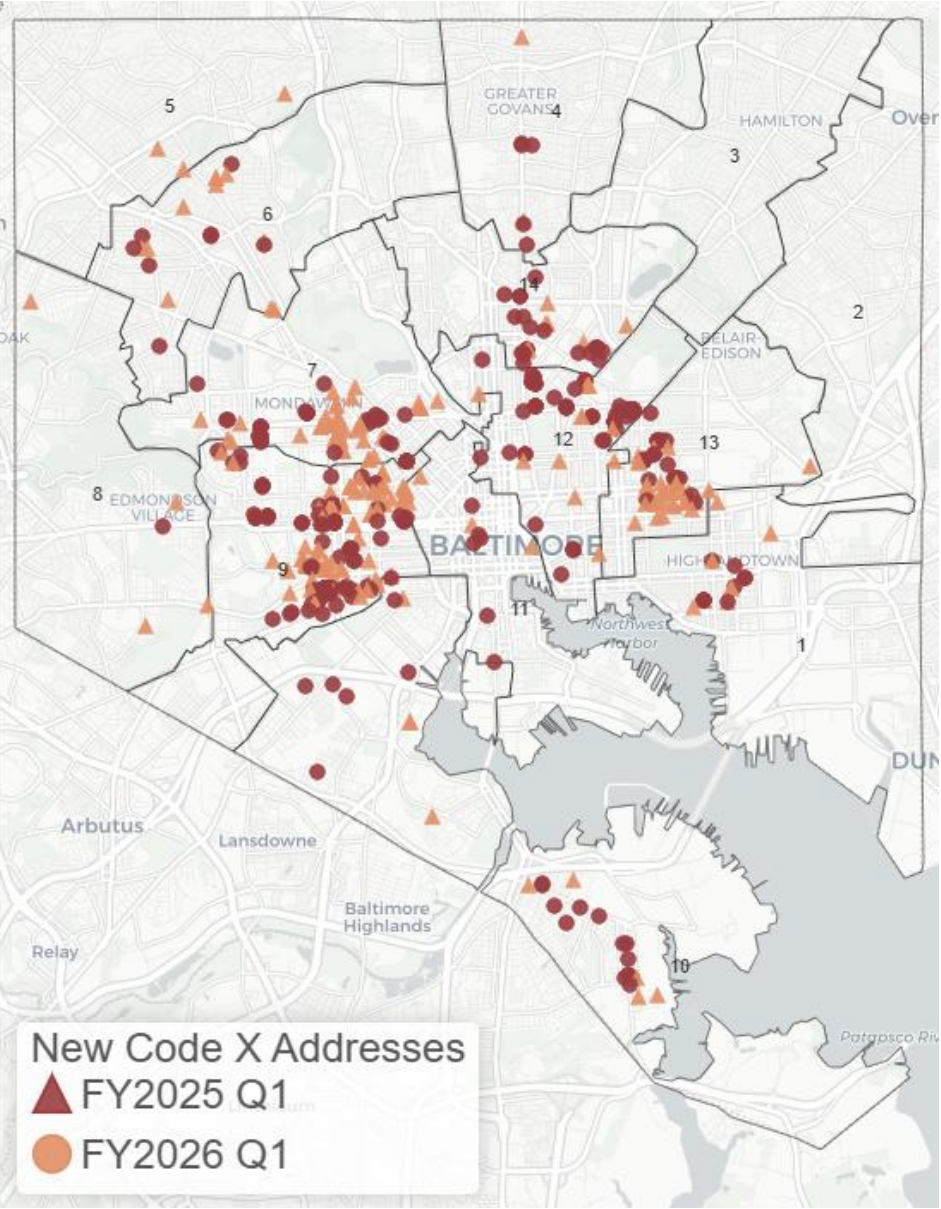
Code X Address Inspections

FY25 Q1 vs. FY26 Q1

As of Date	Total Active Code X Addresses	% Change
9/30/2024	4363	
9/30/2025	5605	28.46%

Fiscal Year	Newly Identified Code X	% Change
FY25 Q1	241	
FY26 Q1	244	1.24%

New Code X Entries by Fiscal Quarter



OPERATIONAL PROGRESSION



Preparation Response Mitigation Evaluation

- Continue to build new partnerships and strengthening existing relationships with partner agencies and surrounding jurisdictions
- Adaptive Training through *FOCAS LAB* (*Fire Officer Command and Simulation*)
- Evaluating our responses through *After Action Reviews*
- Leveraging what we learn through ongoing evaluations to strengthen our approach and consistently achieve more favorable outcomes
- ADASHI LiveView/Notify Programs
- Updated Command Worksheets

After Action Reviews / ADASHI / Command Worksheets

After Action Reports

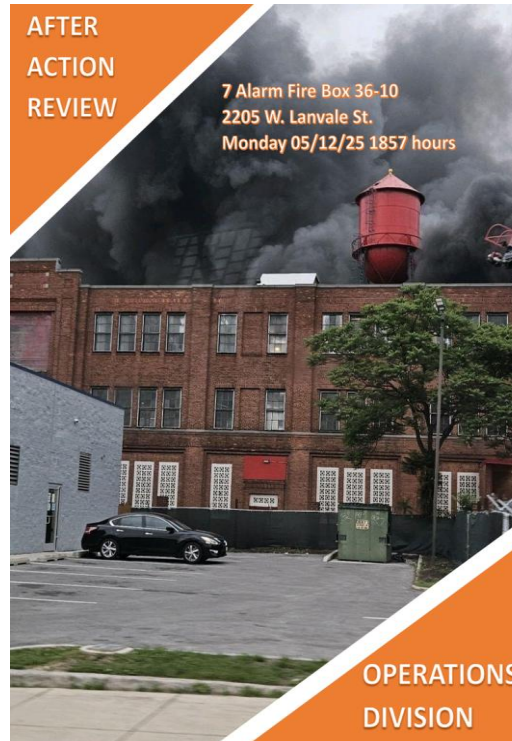
- Incident information is supplied by Fire Communications and forwarded to the responsible Battalion and Deputy Chief for evaluation.
- AAR is then reviewed by Operations for comment and training information
- AAR is then published department wide

18 Apple iPad Pros purchased and loaded with software to assist on incidents with real time up to date and accurate information.

- Adashi (Real time CAD and Incident info)
- ERG (Haz-Mat Information)
- Askrail (Rail Car Information)
- Rail Crossing Locator (Identifies the owner)
- Insight (Interpretation Service)
- 311 App (Squatter reports, board up requests, etc...

Updated Command Worksheets.

- Provides an updated worksheet reflecting BCFD policy and industry best practice.
- Helps maintain continuity in incident management.



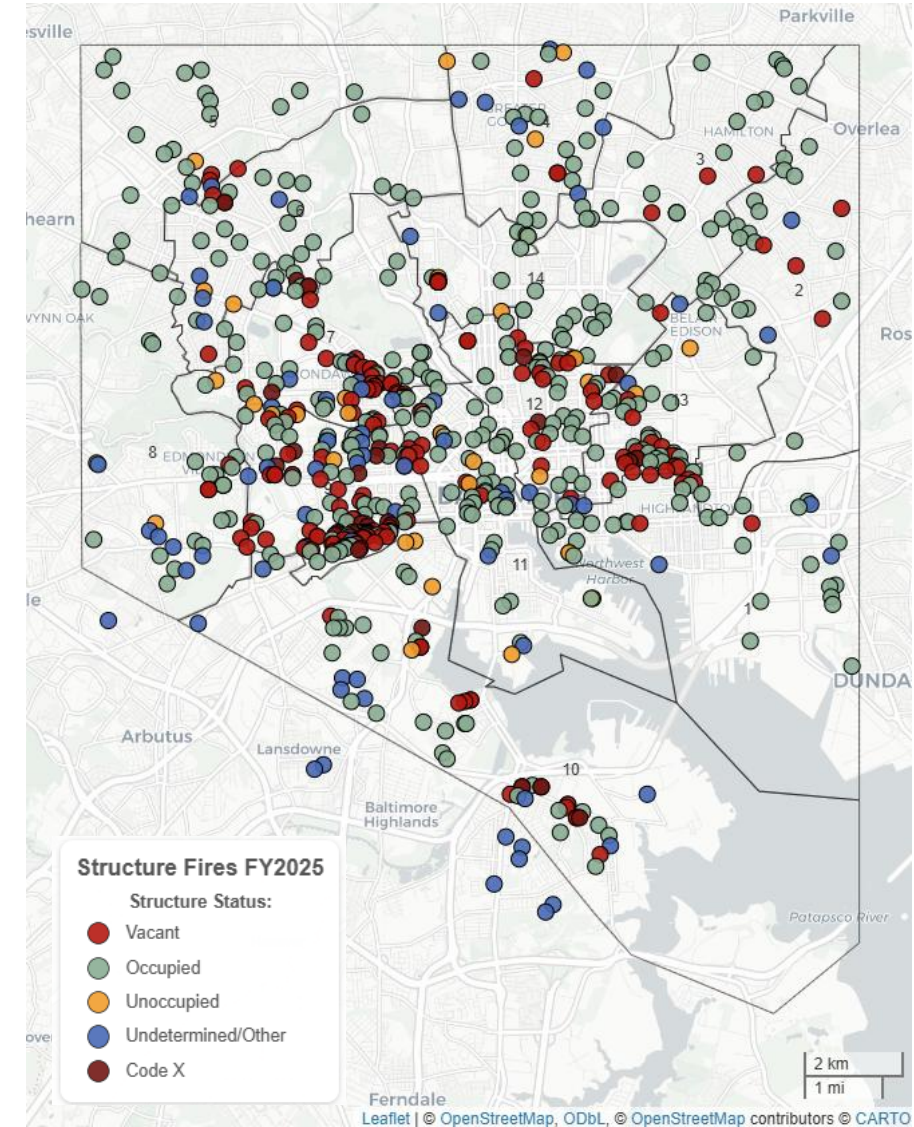
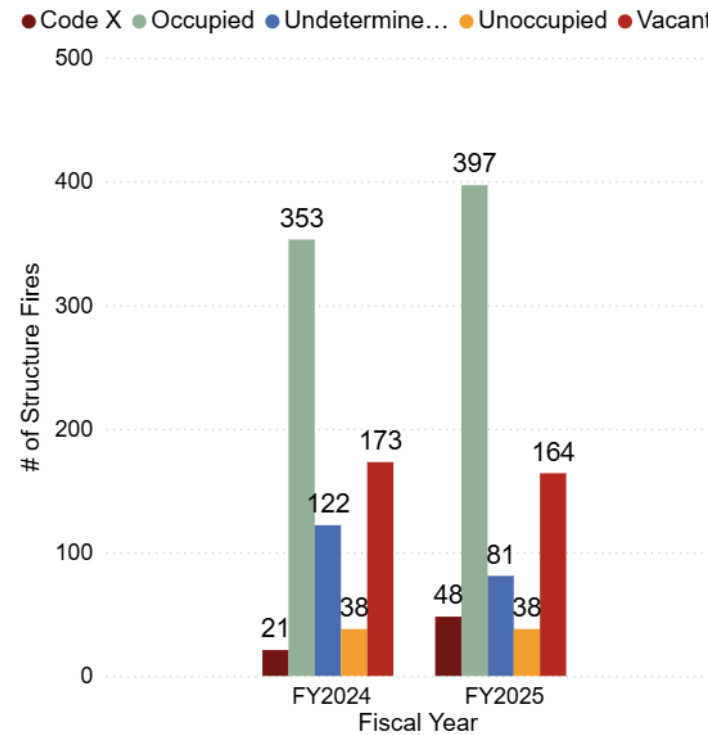
STRUCTURE FIRES



STRUCTURE FIRES BY STRUCTURE STATUS

FY24 vs. FY25

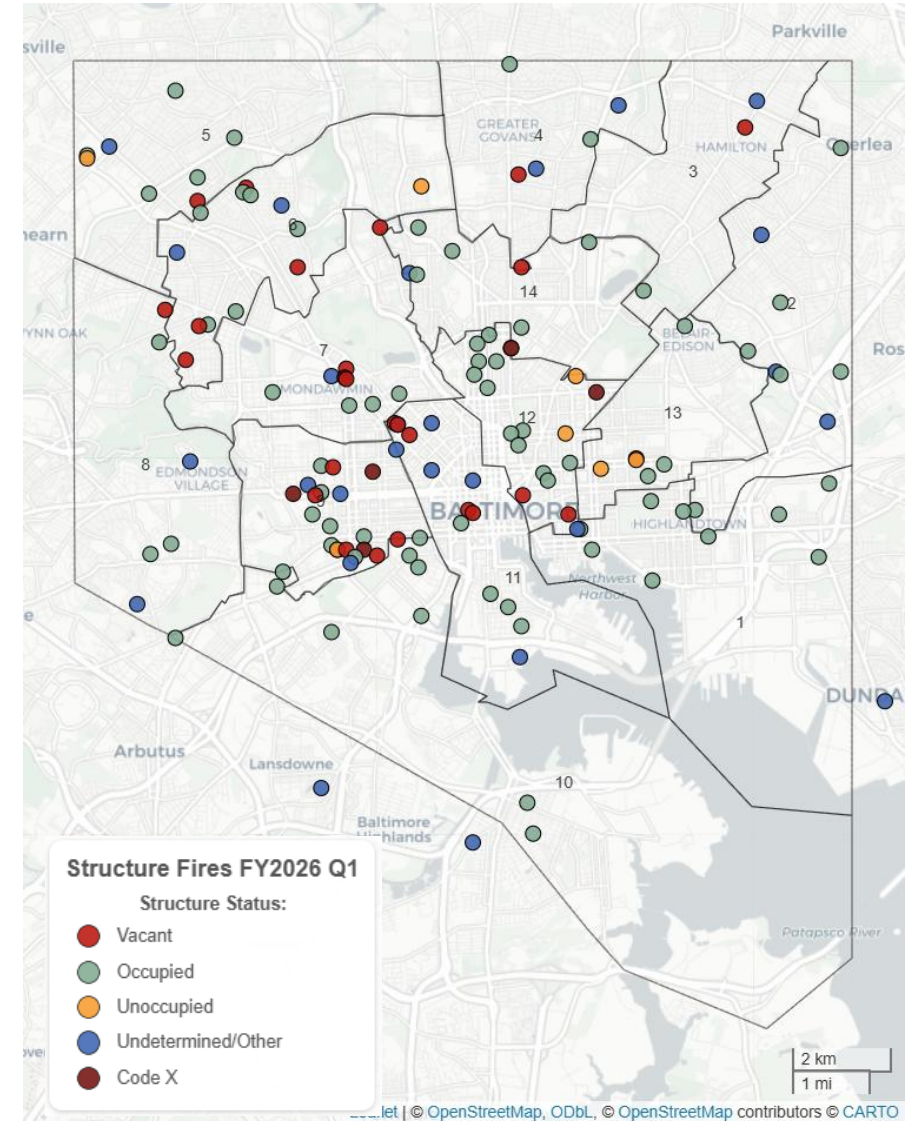
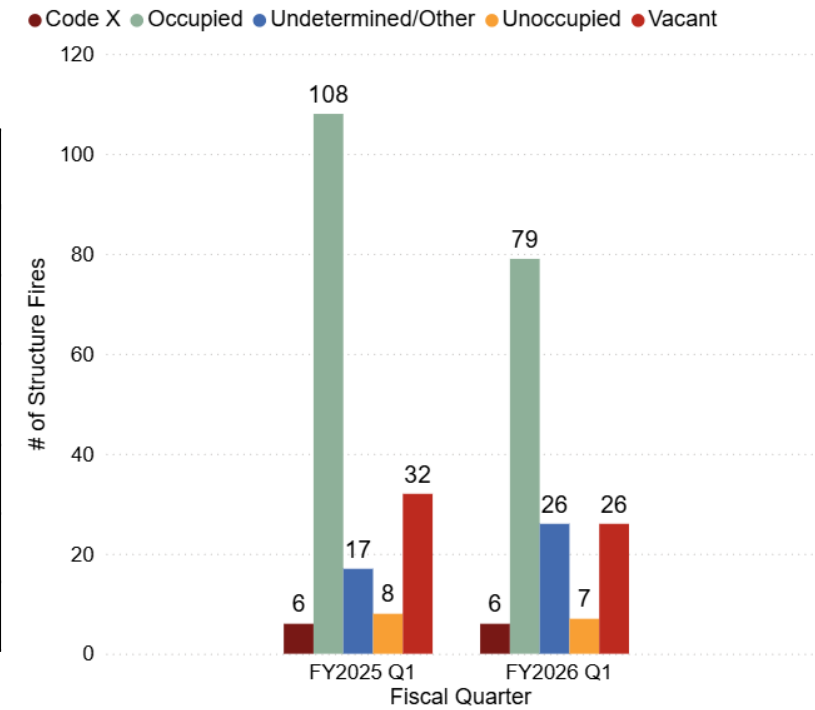
Structure Status	FY24	FY25	YoY %	Total
Code X	21	48	128.57%	69
Occupied	353	397	12.46%	750
Undetermined/ Other	122	81	-33.60%	203
Unoccupied	38	38	0%	76
Vacant	173	164	-5.20%	337
Grand Total	707	728	2.97%	1435



STRUCTURE FIRES BY STRUCTURE STATUS

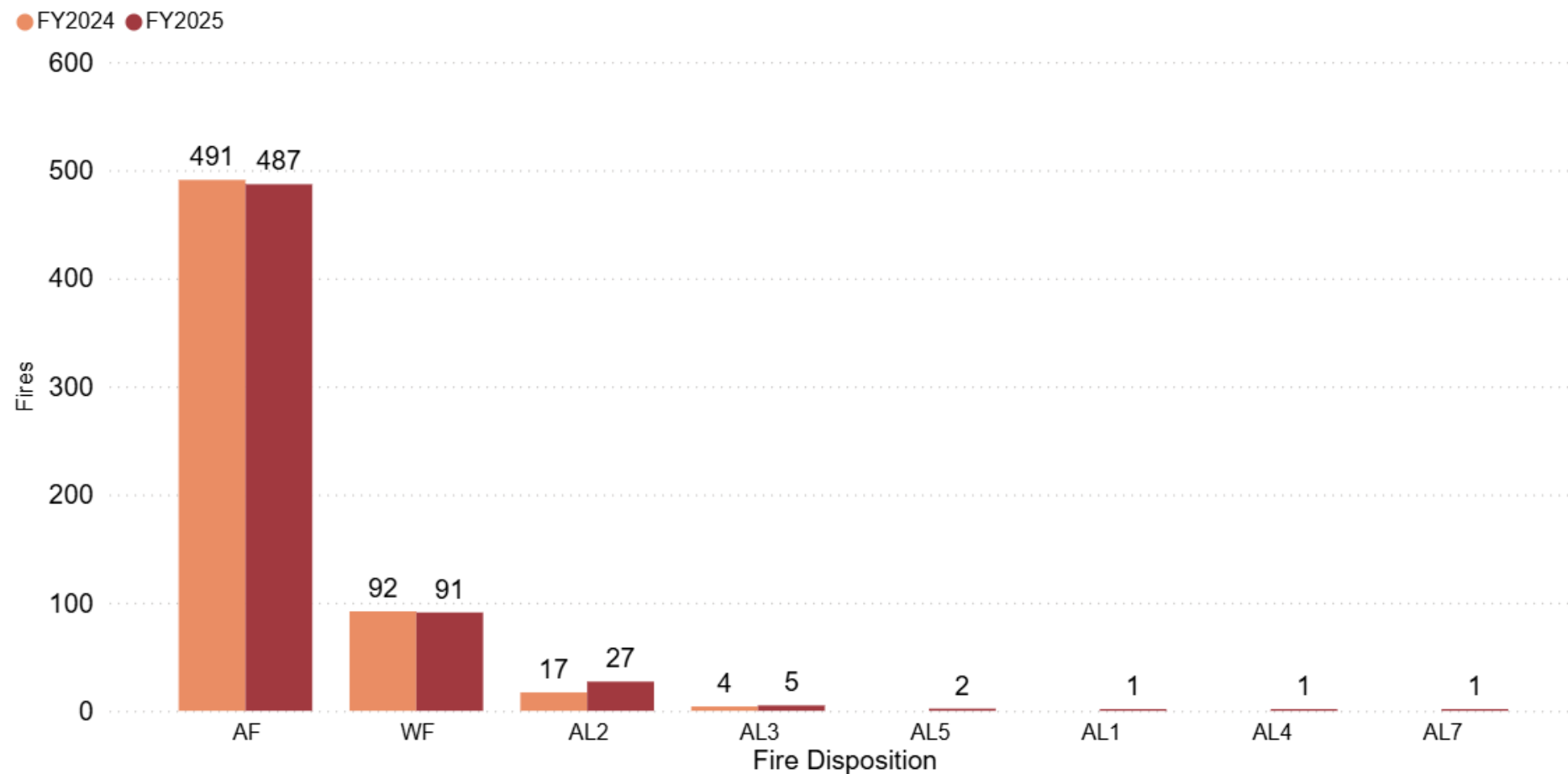
FY25 Q1 vs. FY26 Q1

Structure Status	FY25 Q1	FY26 Q1	YoY %	Total
Code X	6	6	0%	12
Occupied	108	79	-26.85%	187
Undetermined/Other	17	26	52.94%	43
Unoccupied	8	7	-12.50%	15
Vacant	32	26	-18.75%	58
Grand Total	171	144	-18.64%	315



STRUCTURE FIRE INCIDENTS

Structure Fire Dispositions FY24 vs. FY25



AF: Actual Fire

WF: Working Fire

AL2: 2nd Alarm Fire

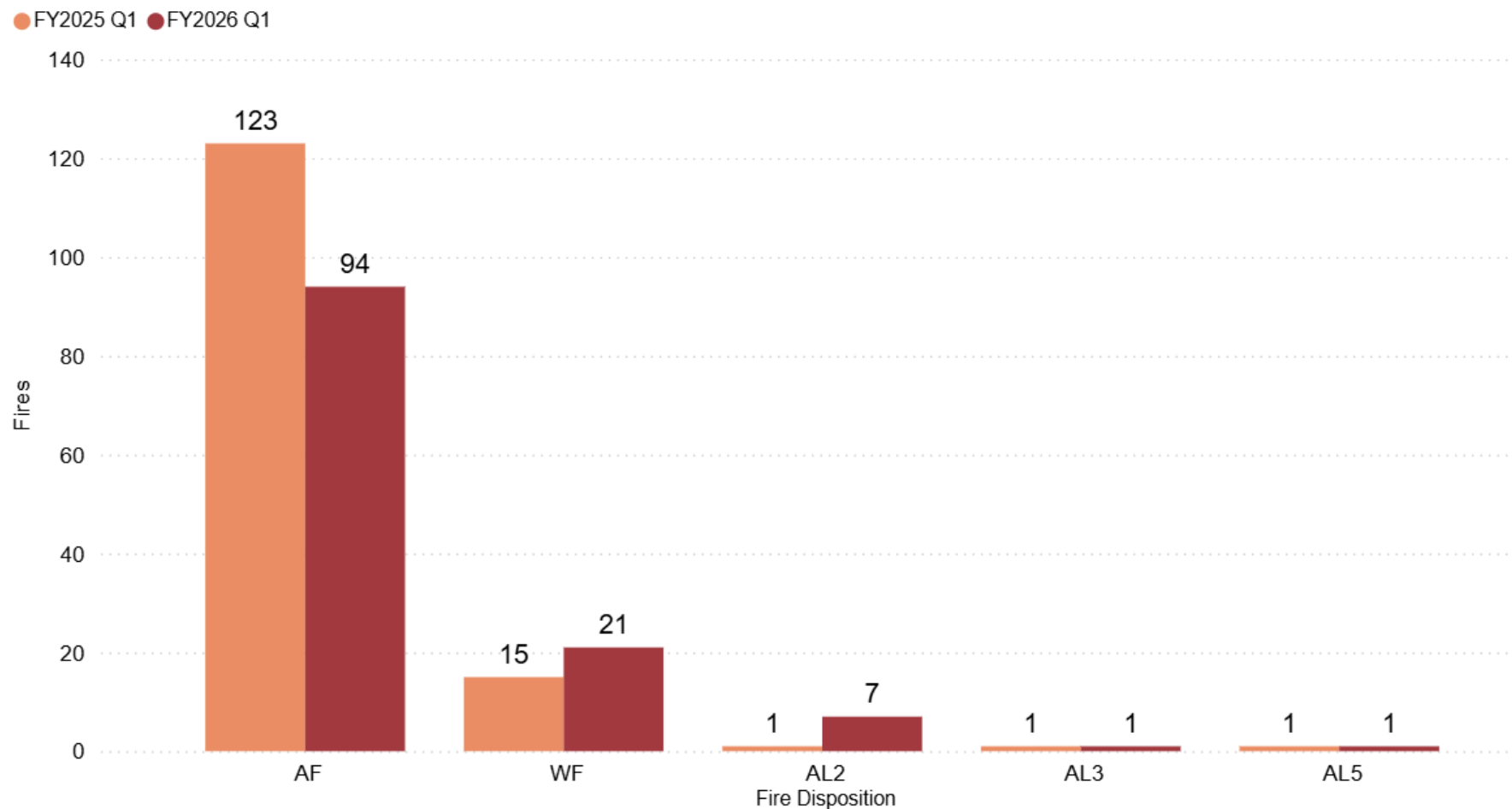
AL3: 3rd Alarm Fire

AL4: 4th Alarm Fire

AL5: 5th Alarm Fire

STRUCTURE FIRE INCIDENTS

Structure Fire Dispositions FY25 Q1 vs. FY26 Q1



AF: Actual Fire

WF: Working Fire

AL2: 2nd Alarm Fire

AL3: 3rd Alarm Fire

AL4: 4th Alarm Fire

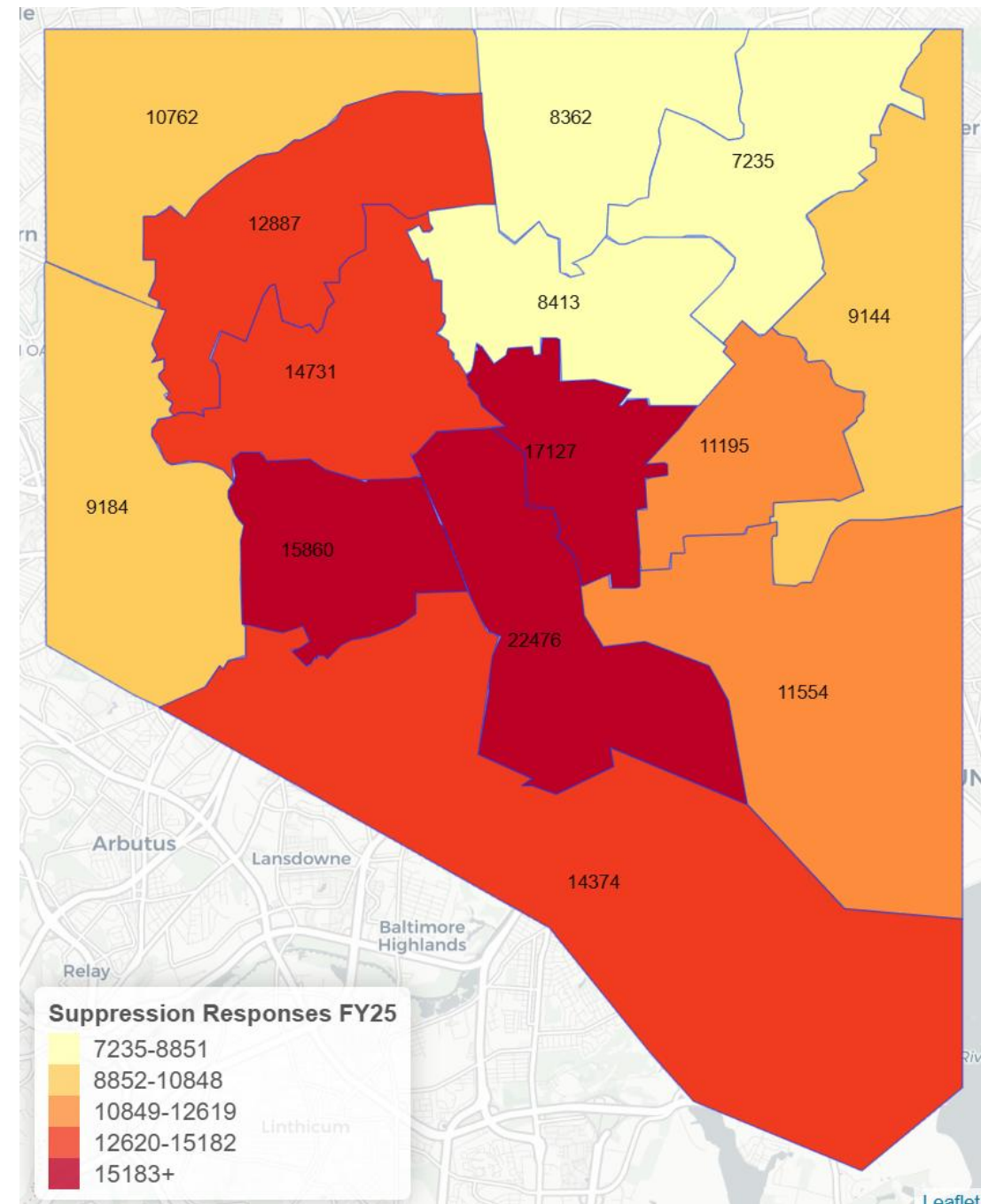
AL5: 5th Alarm Fire

Suppression Responses

FY24 vs. FY25

District	FY24 Total Responses	FY25 Total Responses	YoY % Change
1	10963	11554	5.39%
2	9525	9144	-4.00%
3	7140	7235	1.33%
4	8264	8362	1.19%
5	10383	10762	3.65%
6	12243	12887	5.26%
7	14591	14731	0.96%
8	9656	9184	-4.89%
9	15433	15860	2.77%
10	15260	14374	-5.81%
11	22666	22476	-0.84%
12	17092	17127	0.20%
13	11514	11195	-2.77%
14	8466	8413	-0.63%


= Top 3 in FY25 Total Responses

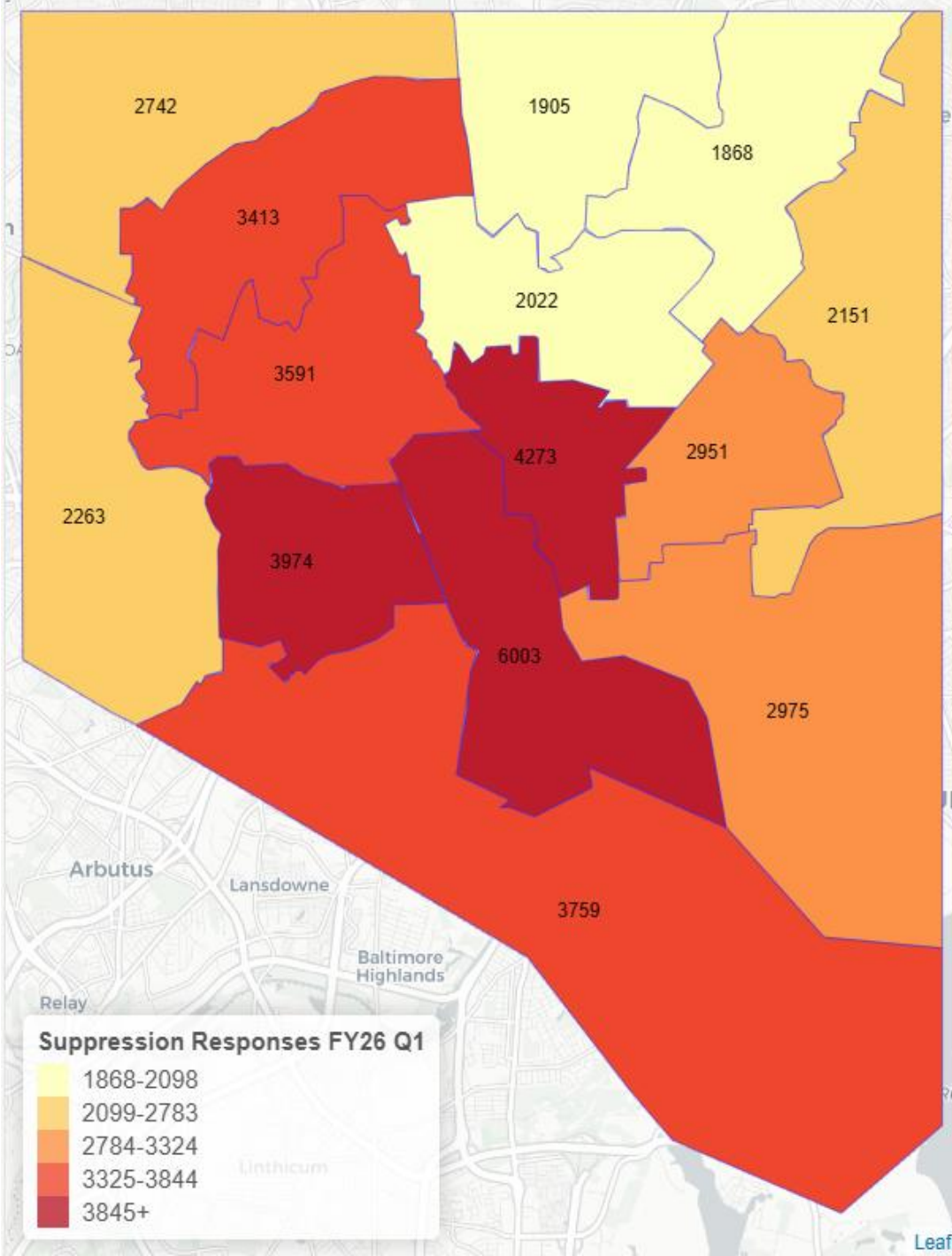


Suppression Responses

FY25 Q1 vs. FY26 Q1

District	FY25 Q1 Total Responses	FY26 Q1 Total Responses	YoY % Change
1	3093	2975	-3.82
2	2468	2151	-12.84
3	1964	1868	-4.89
4	2229	1905	-14.54
5	2744	2742	-0.07
6	3292	3413	3.68
7	4048	3591	-11.29
8	2391	2263	-5.35
9	4074	3974	-2.45
10	3950	3759	-4.84
11	6102	6003	-1.62
12	4635	4273	-7.81
13	3136	2951	-5.90
14	2240	2022	-9.73

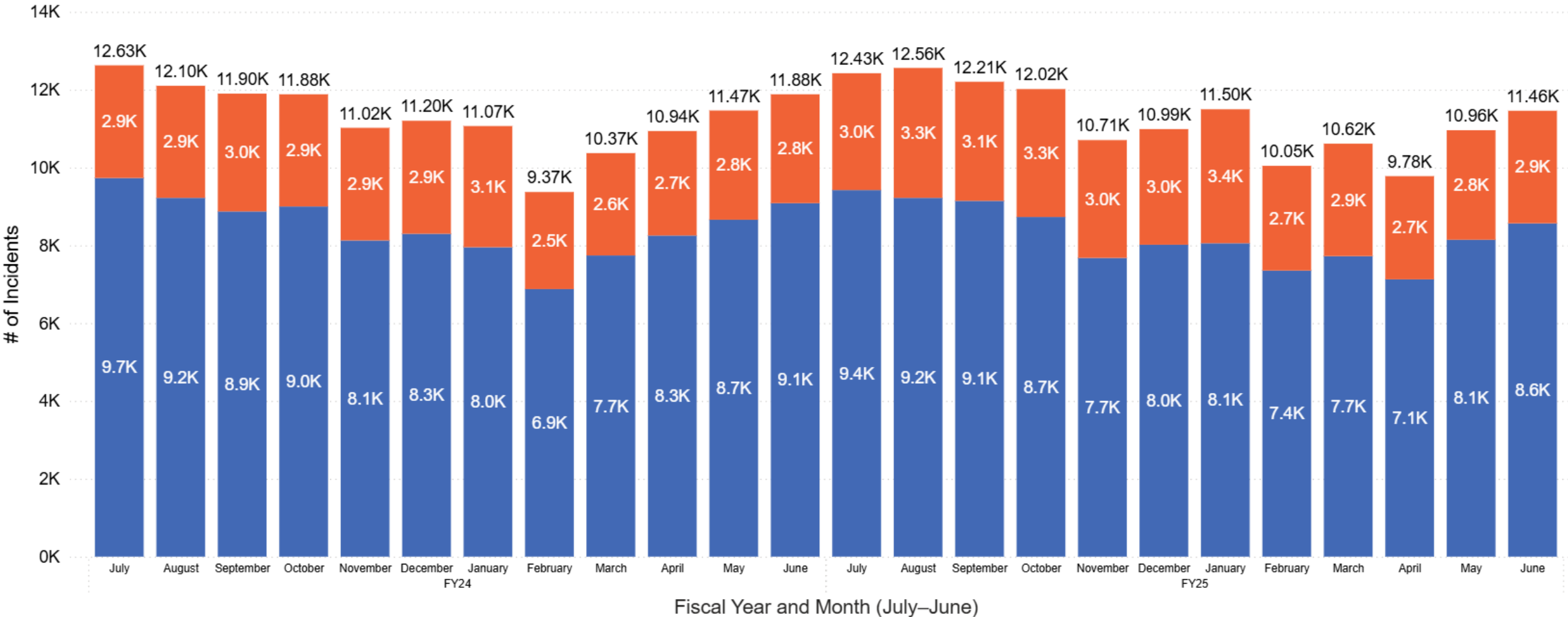
 = Top 3 in FY26 Q1 Total Responses



SUPPRESSION UNIT CALL VOLUME

Suppression Unit Responses FY24 & FY25

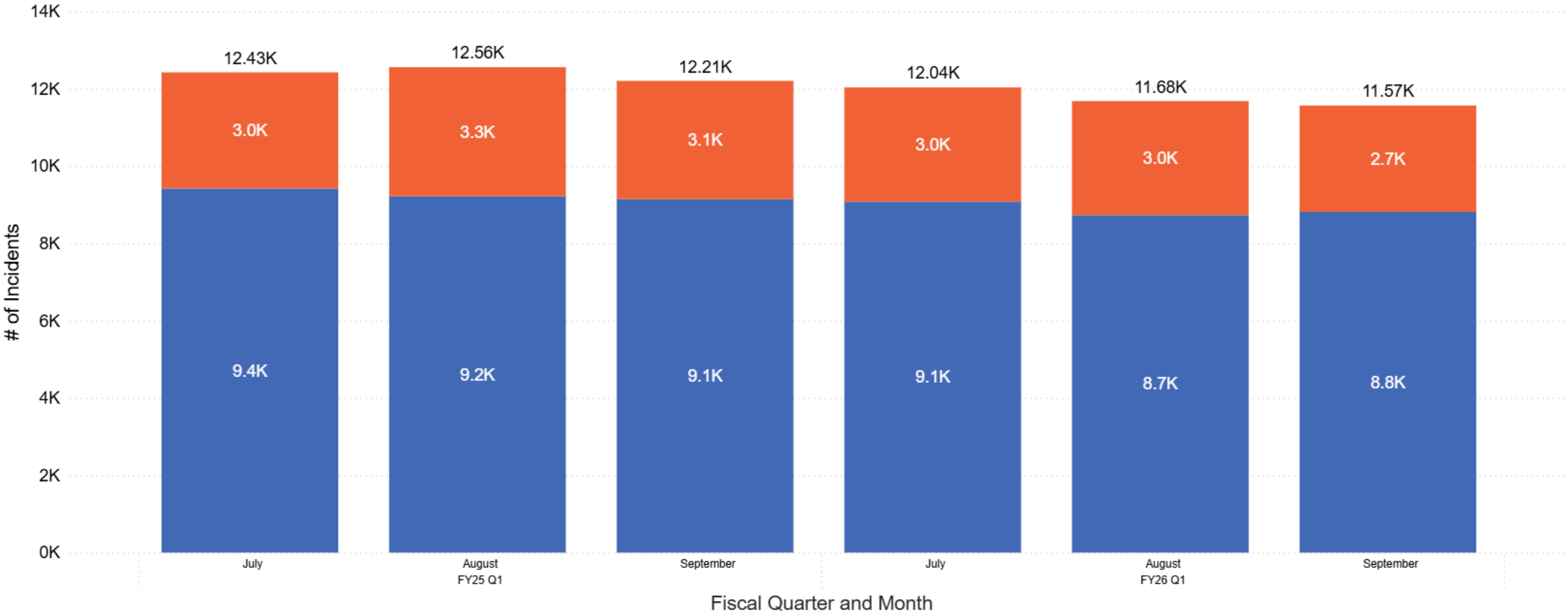
● EMS ● SUPPRESSION



SUPPRESSION UNIT CALL VOLUME

Suppression Unit Responses FY25 Q1 vs. FY26 Q1

● EMS ● SUPPRESSION



FIRE MARSHAL

FY 2024 vs 2025 & Q1 FY25 vs Q1 FY26

FY 24 Activities

Fire Inspections	16,229
Plan Reviews	2,350
Fire Investigations	596

FY 25 Activities

Fire Inspections	20,237 (+20%)
Plan Reviews	2,240 (-5%)
Fire Investigations	561 (-6%)

Q1 FY 25 Activities

Fire Inspections	4,553
Plan Reviews	534
Fire Investigations	132

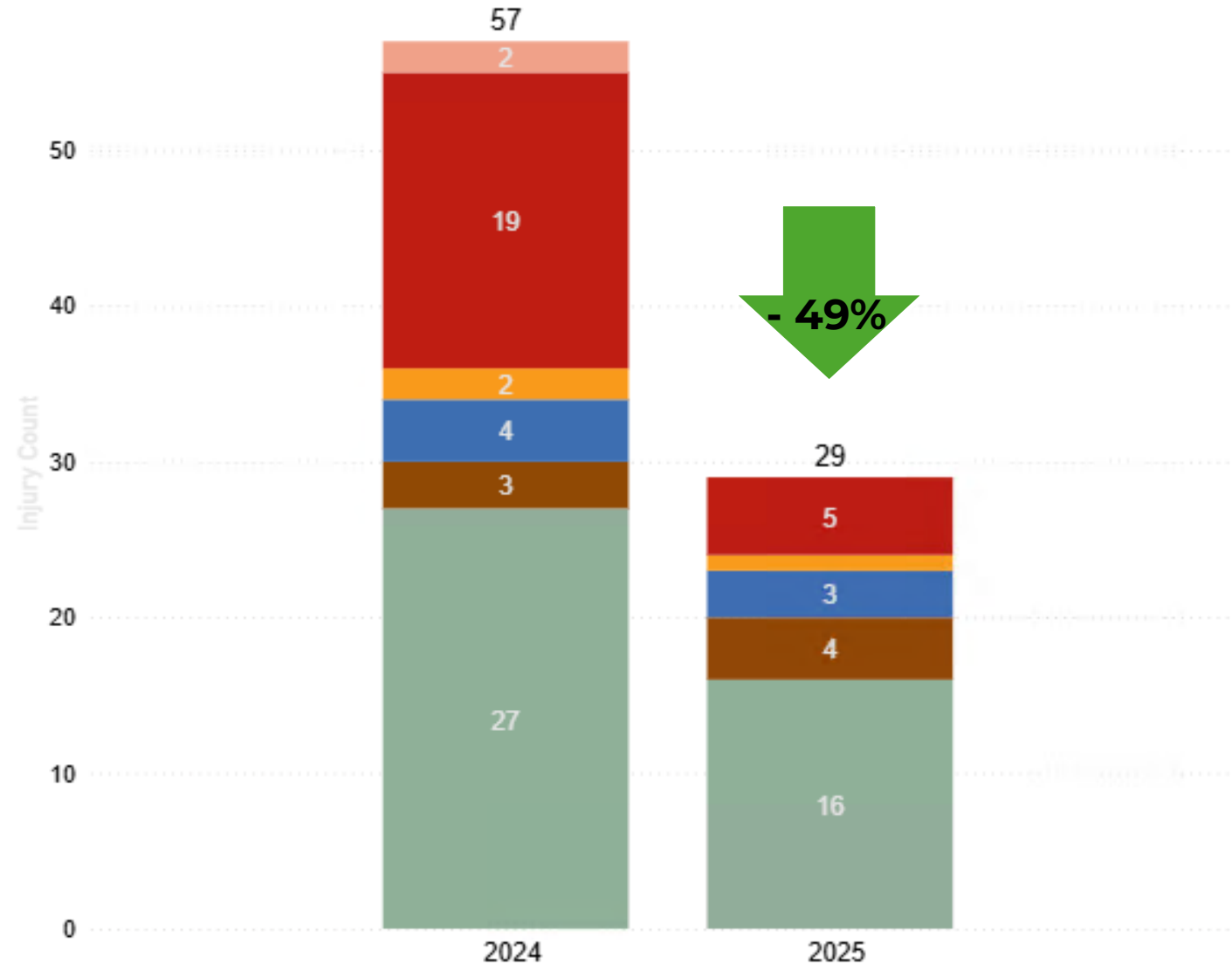
Q1 FY 26 Activities

Fire Inspections	5,491 (+17%)
Plan Reviews	752 (+29%)
Fire Investigations	122 (-8%)

LOD FIREGROUND INJURIES

FY 24 & 25

Injury Location ● Occupied ● Outside ● Undetermined/Other ● Unoccupied ● Vacant ● Vacant (Outside)

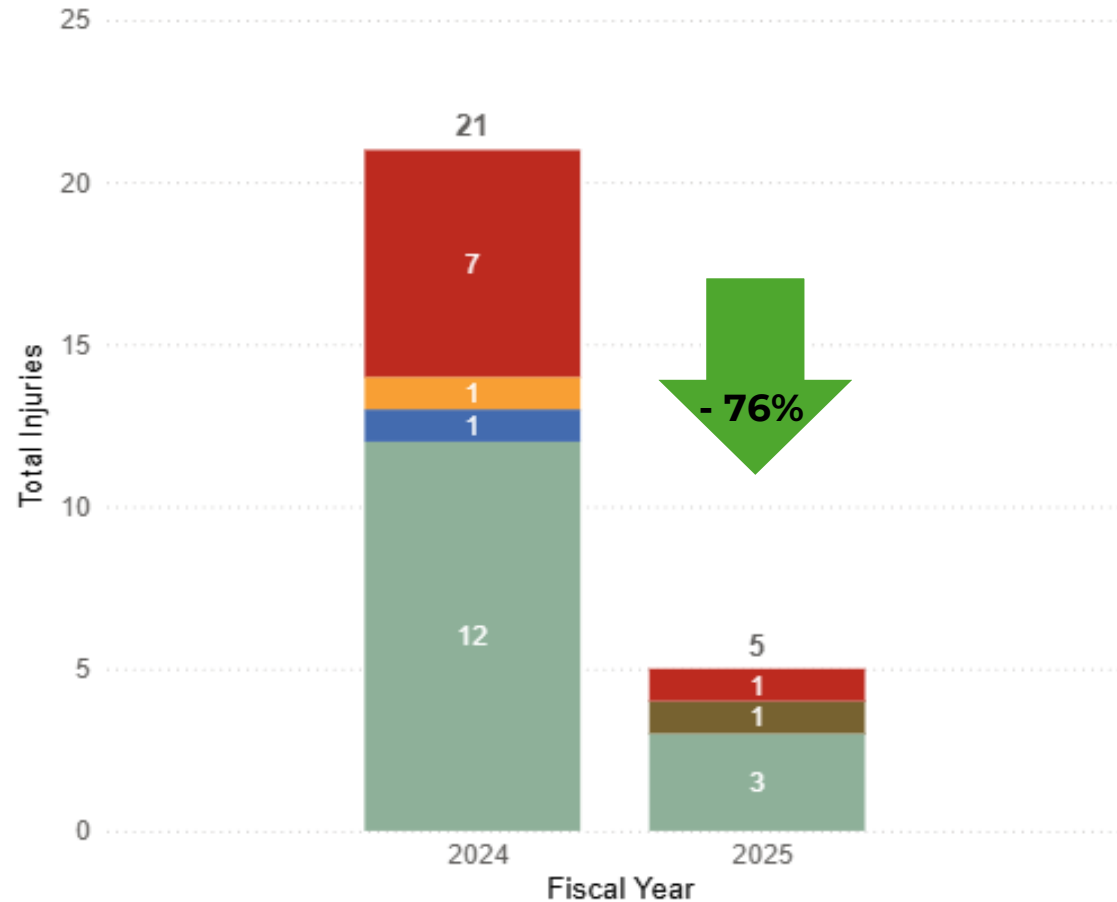


LOD FIREGROUND INJURIES - BURNS

FY 24 vs. 25 & Q1 FY 24 vs. Q1 FY 25 & Q1 FY 26

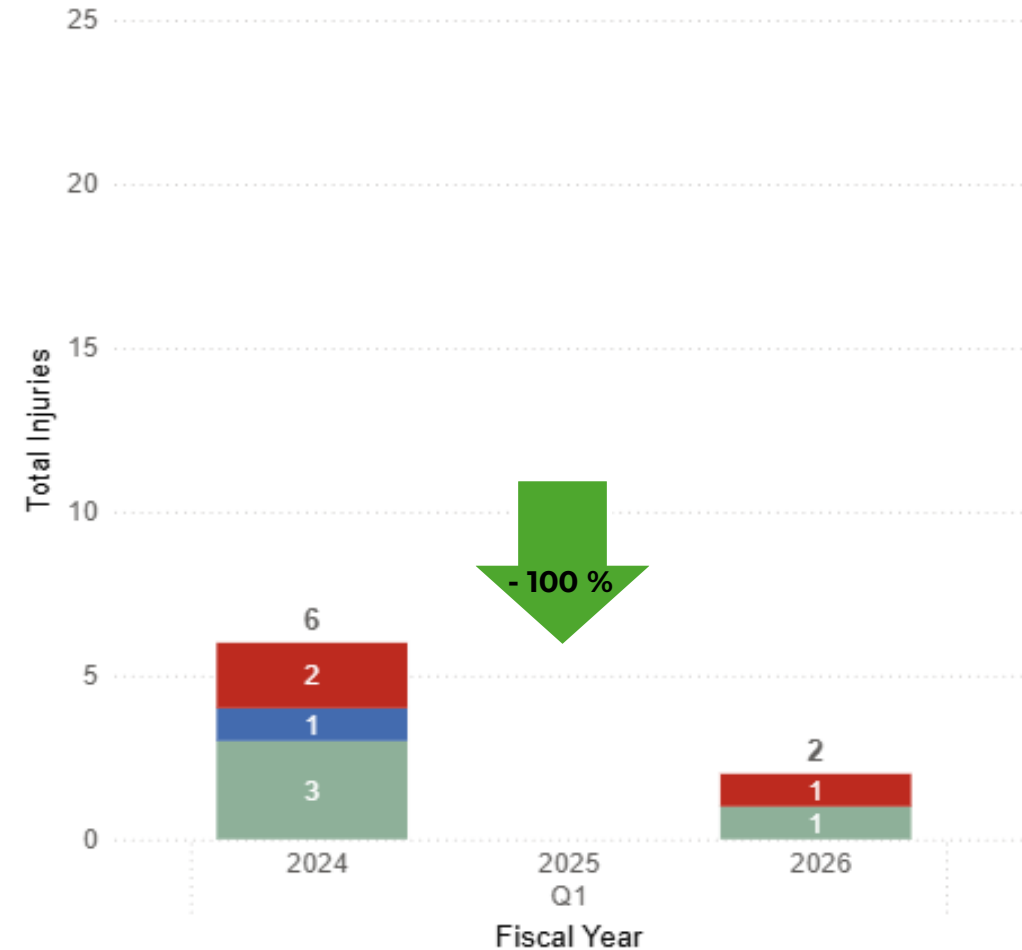
Burns by Fiscal Year

Injury Location ● Occupied ● Outside ● Undetermined/Other ● Unoccupied ● Vacant



Burns by Quarter 1 of Fiscal Years

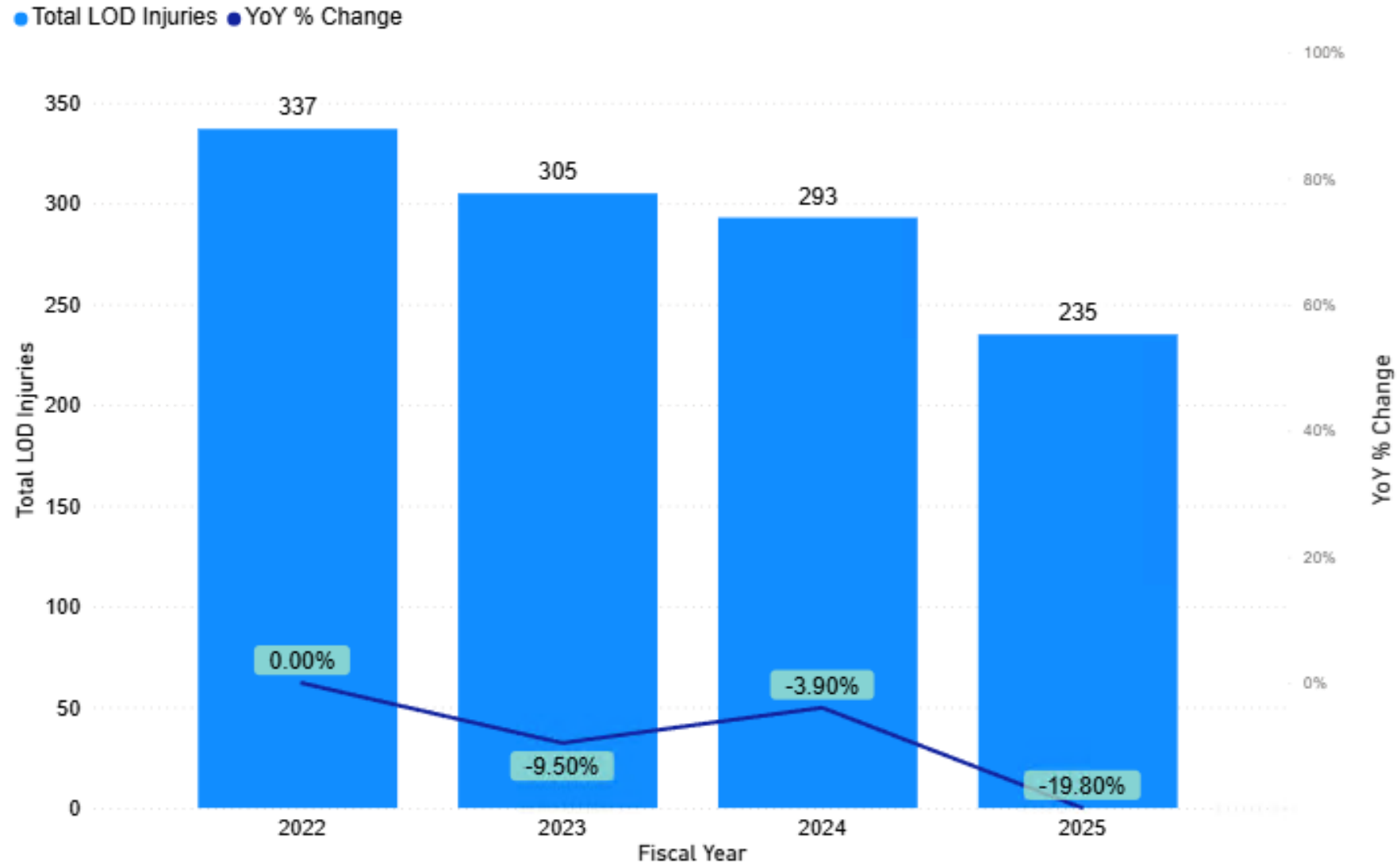
Injury Location ● Occupied ● Undetermined/Other ● Vacant



No burns in Q1 FY 2025

ALL LINE OF DUTY INJURIES

FY 2022-2024



HUMAN RESOURCES

Recent Hires

Position	# of Hires	Start date
911 Operator	3	10/21/24
Operations Officer IV (Non-civil)/ Director of Government Affairs	1	10/23/24
EMT Firefighter, Suppression	7	10/23/24
Chief of Fiscal Services II	1	10/23/24
Paramedic	4	11/20/24
Emergency Medical Technician	8	11/20/24
HR Generalist II	1	11/20/24
HR Assistant II	1	1/15/25
Records and Payroll Manager	1	1/15/25
Grant Services Specialist III	1	1/23/25
EMT Firefighter, Suppression	34	1/29/25
Operations Officer I	1	3/12/25
Secretary III	1	3/12/25
Operations Assistant I (Non-civil)	1	3/12/25

Position	# of Hires	Start date
Accountant II	1	3/12/25
911 Operator	5	3/31/25
Operations Director II/Chief of Staff	1	4/2/25
911 Operator	8	4/12/25
Emergency Medical Technician	14	4/23/25
Paramedic	2	4/23/25
Operations Officer IV (Non-civil)/ Deputy Director Preparedness and Administration	1	5/1/25
Emergency Medical Technician	20	7/9/25
Paramedic	4	7/9/25
Grant Services Specialist III	1	7/16/25
Operations Officer III (Non-civil)	1	7/16/25
Paramedic	4	9/24/25
Emergency Medical Technician	11	9/24/25

HUMAN RESOURCES

Active Recruitments

Positions (Number of Openings)	Active Recruitment
Accountant II	1
Fire Plans Reviewer	2
Fire Dispatcher	3
Chief of Fiscal Services	1
Paramedic	Pending class on 1/14/26
Emergency Medical Technician	Pending class on 1/14/26
911 Operator	7
Community Aides	2

HUMAN RESOURCES

Recruitment Events

Attended Recruitment Events for FY25:

Date	Event
October 1 st ,2024	Dom Viol Awareness Event
October 10 th ,2024	Morgan State
October 11 th ,2024	Edmondson Westside HS
October 17 th ,2024	College/Career Expo
October 24 th ,2024	Bard High School Career Event
November 7 th ,2024	Human Trafficking Event at War Memorial
November 13 th ,2024	Career Fair at Wildwood Elementary
November 21 st ,2024	Forest Pk HS Career Fair

Attended Recruitment Events in FY26:

Date	Event
March 20 th ,2025	New Psalmist Baptist Church
September 10 th ,2025	House of Ruth
October 2 nd ,2025	Bon Secours
October 10 th ,2025	Edmonson High School
October 15 th ,2025	BPD Public Safety
October 28 th ,2025	Digital High School
November 17 th ,2025	Waverly Elementary School

Green = Q1

HUMAN RESOURCES

Recruitment Video - Traylor



HUMAN RESOURCES

Recruitment Outreach

BALTIMORE CITY FIRE DEPARTMENT



DO MORE! BE MORE!

JOIN THE BALTIMORE CITY FIRE DEPARTMENT

BENEFITS INCLUDE

- ✓ Medical Insurance
- ✓ Dental & Vision Plan
- ✓ Retirement Plan
- ✓ Vacation Leave
- ✓ Overtime Opportunities
- ✓ Closing Cost Assistance
- ✓ Free Gym Membership

SCAN TO CONNECT



WWW.FIRE.BALTIMORECITY.GOV

BALTIMORE CITY FIRE DEPARTMENT



DO MORE! BE MORE!

JOIN THE BALTIMORE CITY FIRE DEPARTMENT

BENEFITS INCLUDE

- ✓ Medical Insurance
- ✓ Dental & Vision Plan
- ✓ Retirement Plan
- ✓ Vacation Leave
- ✓ Overtime Opportunities
- ✓ Closing Cost Assistance
- ✓ Free Gym Membership

SCAN TO CONNECT



WWW.FIRE.BALTIMORECITY.GOV

BALTIMORE CITY FIRE DEPARTMENT



RECRUITMENT TEAM



INTEREST LIST

FIRE ACADEMY

Deputy Chief Laura A. Shiloh



FIRE ACADEMY

Current Recruit Class Data

Class	Start	Grad
Grey = Outside of FY25		
2401	64	43
2402	19	8
2403	10	10
2404	61	40
2405	11	11
2406	15	12
2501	50	34
2502	19	13
FY25	156	124

- The greyed-out numbers under Start started in FY24.
- The greyed-out numbers under Grad graduated in FY26.

FIRE ACADEMY

Recruit Training Hours

FY25 Quarter 1 7/1/24 – 9/30/24

Recruit Classes 2401A & 2401B,
2404A & 2404B

Q1 total recruit hours - **920**

FY26 Quarter 1 7/1/25 – 9/30/25

Recruit Classes 2501A & 2501B, 2502,
2503 & 2504

Q1 total recruit hours - **1741**

FIRE ACADEMY

Daily Operational Field Training

Day	Training Type	Attendees/Session	Sessions/Day	Instructors/Session
Monday	Trauma Informed Care	12-24 per session	1	1-3
Tuesday	Fire Officer Command & Simulation (FOCAS)	2 per session	2 - 3	7
Wednesday	Engine Operations	8 per session	1	6
Thursday	Truck Operations	8 per session	2	6
Friday	Bailout Recertification	Suspended for Recruit Skills		

FIRE ACADEMY

Field Training

FY25 Quarter 1

7/1/24-9/30/24

-Total Hours 648

Fire Instructor 1
Fire Officer 1
PO Training
DDC
Tiller Training
FOCAS
Holmatro V struts
EVD training
Newley issued equipment
Positive pressure ventilation training
Auto Extrication
Fire Inspector 2
Fire Inspector 1
Return to Duty

FY26 Quarter 1

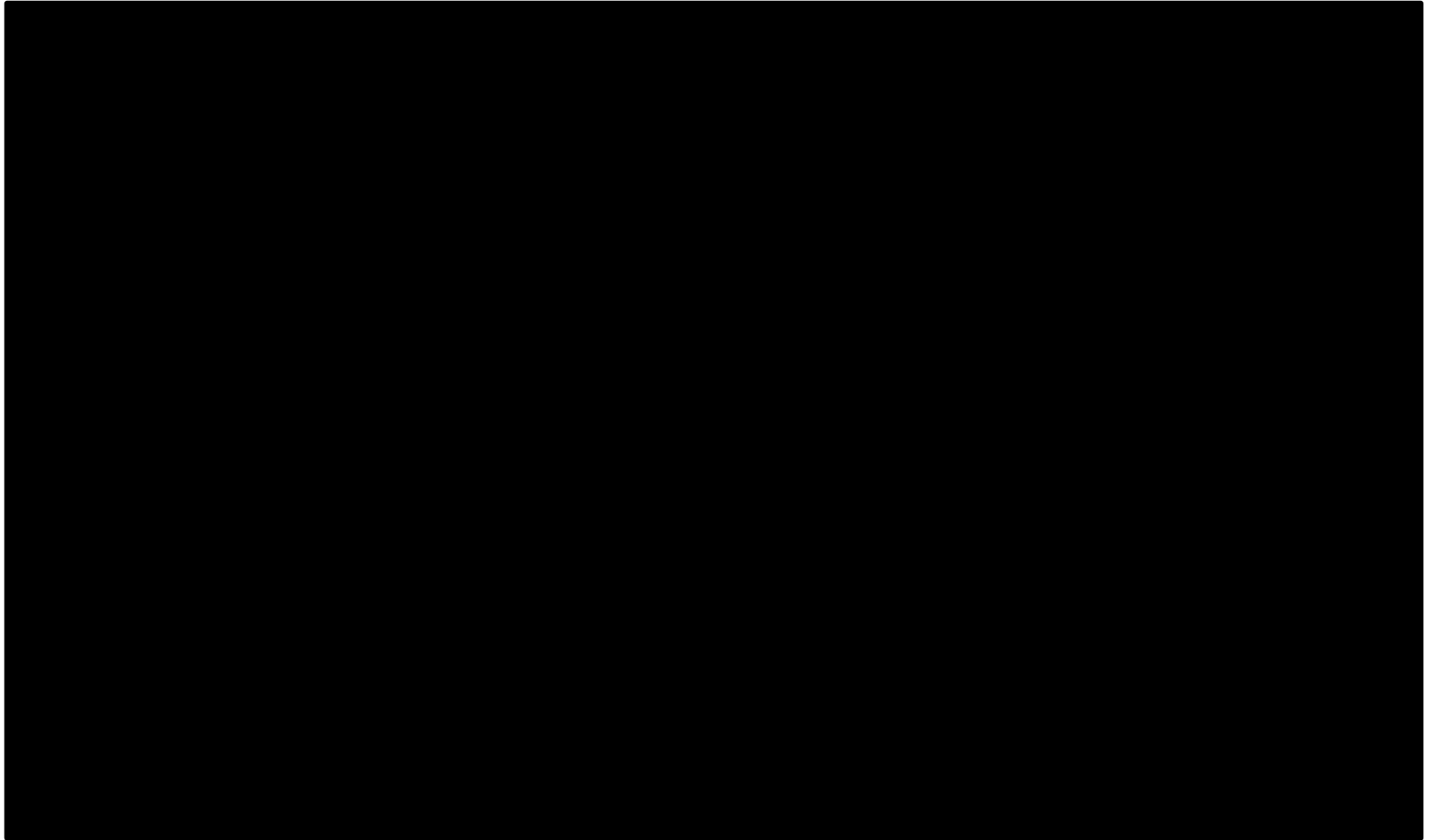
7/1/25 – 9/30/25

- Total Hours 1067

PO Training
DDC
Tiller Training
FOCAS
Hose Testing/Training
EVD training
Auto Extrication
Mental Performance
Return to Duty
Fire Dynamics
SCBA 2018 Standard
MFRI 1403 Class (Live Fire Training Instructor)
MFRI Marine Firefighting for Land Based Firefighters

FIRE ACADEMY

“Connex City”



FIRE ACADEMY

Implementation of Identified Training Needs

- Rapid Intervention Team – RIT Training – NFPA 1407 –Standard training (recruit & field training)
- Incident Command-IAP/ Operational Risk Assessment – F.O.C.A.S (Fire Officer Command and Simulation) training for Incident Commanders (Battalion Chiefs, Battalion Technicians, and Captains with future expansion planned)-FCB included in training
- Mayday/RIT – Roles & Responsibilities – Incorporated into recruit training, field training and built out into Specialized Firefighter Removal 4-day training program
- Training – Thermal Imaging Cameras – Incorporated into recruit training – developed into full day course delivered as part of Building Construction class
- Fire Dynamics – In-depth course incorporated into recruit training in addition to what is taught in FF1 & FF2 class
- Marine Firefighting for Land Based Firefighters-Certification level training to provide members with the knowledge and skills to safely and effectively perform shipboard fire suppression operations as part of a firefighting team

FIRE ACADEMY

Grant Funding – Reimbursable Overtime Training

FY24 Assistance to Firefighter's Grant (FEMA)

Notice of Award – 9/25/25 Total Awarded \$2,687,779.43 + 10% cost match

Not yet accepted

~ Training - **\$472,820.00 Awarded (\$412K OT & Backfill)**

~ Equipment - **\$2,483,737.30 Awarded**

FY25 Port Security Grant Program (FEMA)

Notification of Award received 9/27/25

Total Awarded - \$537,120.00 + 25% cost match

NOT YET ACCEPTED

~Training OT & Backfill + travel cost -

\$537,120.00 Awarded

FIRE ACADEMY

Grant Spending – Reimbursable Overtime Training

FY25 Q1 – 7/1/24-9/30/24	
Grant	Spending
F.O.C.A.S.	\$4,262.68
M.P.I.	\$100,800.00
L.U.F.	\$42,500.00
Total	\$147,562.68

FY26 Q1 – 7/1/25-9/30/25	
Grant	Spending
F.O.C.A.S.	\$47,600.00
Optimizing Human Performance Under Stress	\$100,800.00
L.U.F.	\$42,500.00
Total	\$190,900.00

FY25 – 7/1/24-6/30/25	
Total Reimbursable Overtime	\$506,250

FIRE ACADEMY

Clearboarding Initiative

Office of the Mayor, DPW, HCD, & BCFD Partnership

BCFD Fire Academy

- Developed training to address gaining entry
- Researched Installation methods
- Conducted testing under fire conditions



911, FIRE COMMUNICATIONS & EMS OPERATIONS

Assistant Chief James Matz



Brandon M. Scott
Mayor

911 EMERGENCY CALL CENTER

Call Volume FY25:

- 911 calls received: 1,381,825
- 85% of calls answered within 15 seconds

Call Volume FY26 Q1:

- 911 calls received: 337,991
- 85.04% of calls answered within 15 seconds

Hiring:

- 15 new hires in FY25
- 14 Candidates interview for Fire Dispatcher
- 4 vacancies in 911, 4 vacancies in FCB

Outreach:

- Partnership with BCRP (Baltimore City Recs & Parks)
- Baltimore city Hosted APCO's International Conference
- Participated in multiple Career Fairs with BCPS
- APCO's AI summit

Technology:

- Fire Communications won the APCO Mid-Eastern Chapter Team of the Year Award
- Dispatch Assist (AI transcriptions of FCB radios)



Brandon M. Scott
Mayor

FIRE COMMUNICATIONS BUREAU

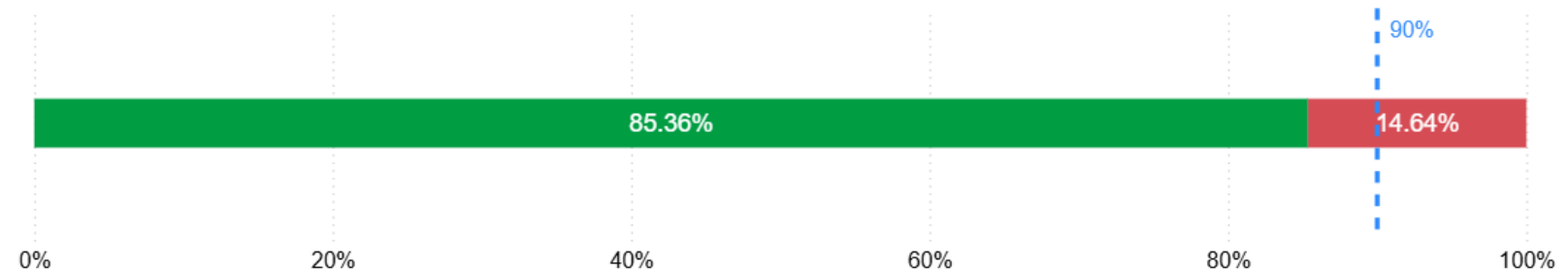
Fire Dispatch Center NFPA 1710: FY 2025

Total Units Dispatched: 351,382 (+0.42%*)
EMS: 276,434 (-0.83%*)
Suppression: 74,948 (+5.34%*)

- As compared to FY 2024

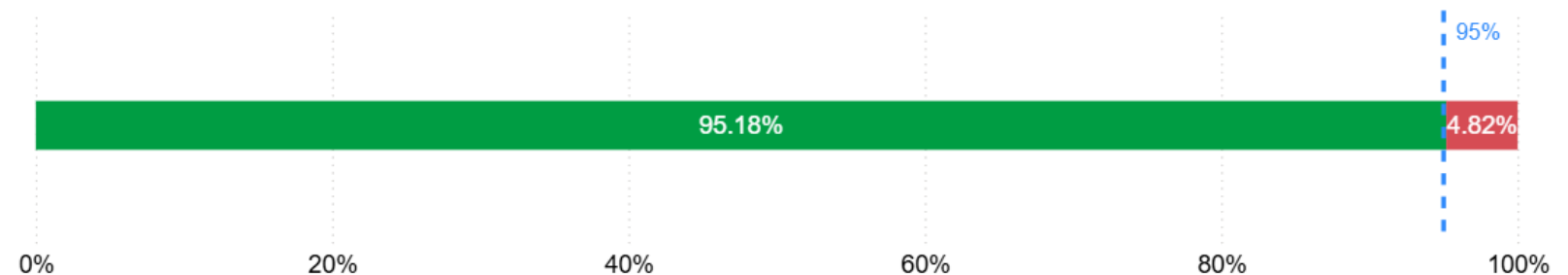
Percentage of Calls Dispatched Within 64 Seconds

Processed < 64 Secs ● Yes ● No



Percentage of Calls Dispatched Within 106 Seconds

Processed < 106 Secs ● Yes ● No

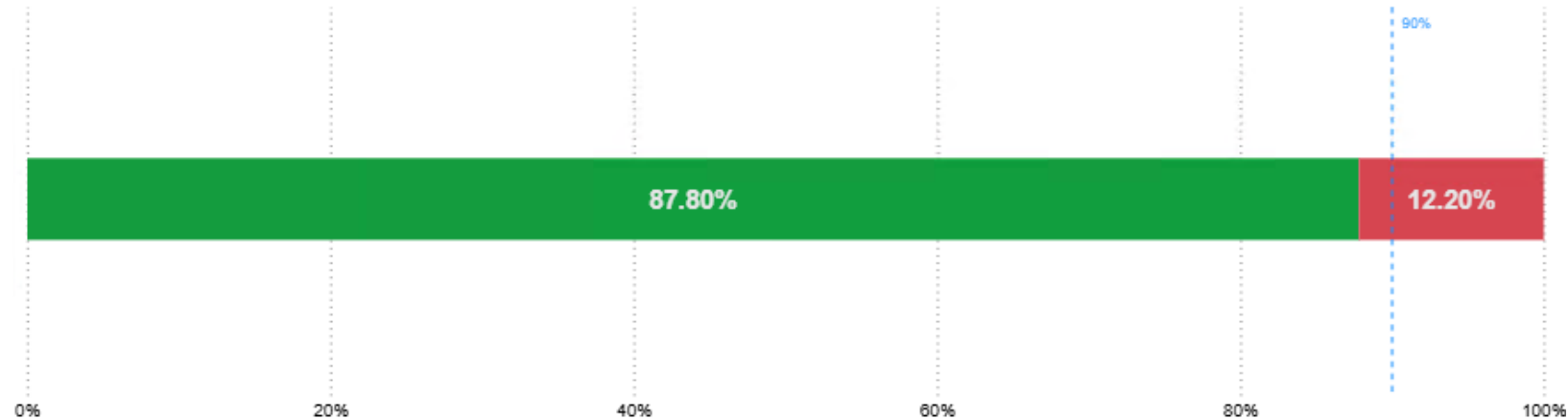


FIRE COMMUNICATIONS BUREAU

Fire Dispatch Center NFPA 1710: FY 2026 Q1

Percentage of Calls Dispatched Within 64 Seconds

Processed < 64 Secs ● yes ● no



Total Units Dispatched: 91,493 (-0.80%*)

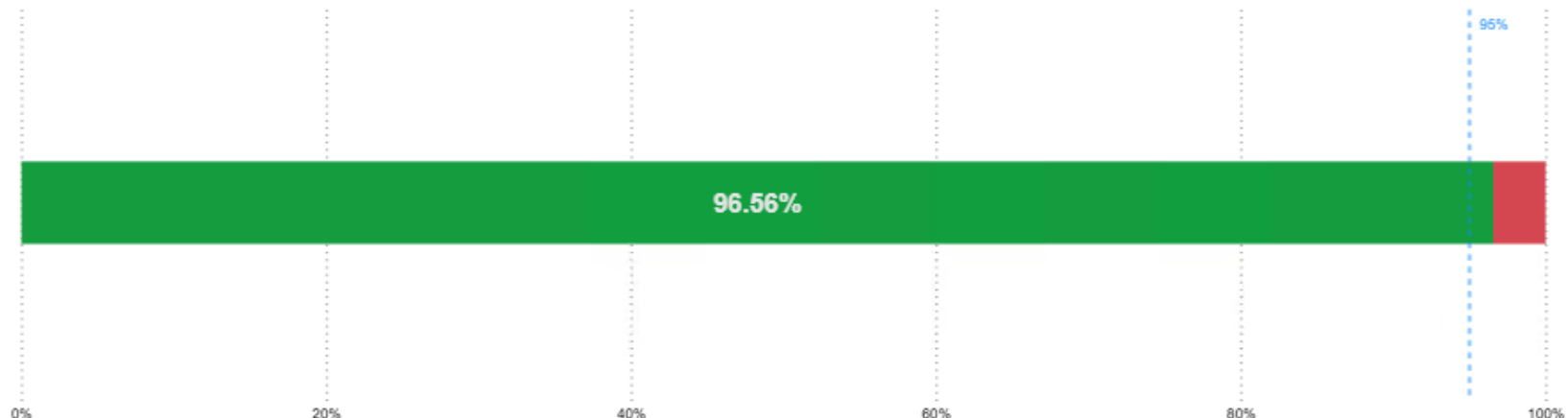
EMS: 74,101 (+0.46%*)

Suppression: 17,392 (-5.81%*)

- As compared to FY 2025 Q1

Percentage of Calls Dispatched Within 106 Seconds

Processed < 106 Secs ● yes ● no



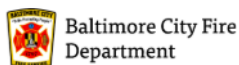
EMS OPERATIONS OVERVIEW

Fiscal Year 2024 & 2025 & Q1 2026

EMS Incidents and Response by Fiscal Year			
	FY 2024	FY 2025	Q1 FY 2026
EMS Responses	291,744	287,903	77,428
EMS Incidents	161,816	158,754	42,349
ALS	90,648; 56.0%	87,536; 55.1%	23,537; 55.6%
BLS	62,213; 38.4%	62,719; 39.5%	16,460; 38.9%
Transports	88872; 54.9 %	91739; 57.7 %	23016; 54.3%
Overdoses	6448, 3.90%	4822; 3.0%	1464; 3.4%

EMS OPERATIONAL METRICS

FY 2025



EMS Operational Metrics 1

Reset all filters to default display

Total Incidents
147K

Total Responses
266K

Total Transports
91K

Median Response
Time to Time
Sensitive Calls (mins)
8.72

FILTERS

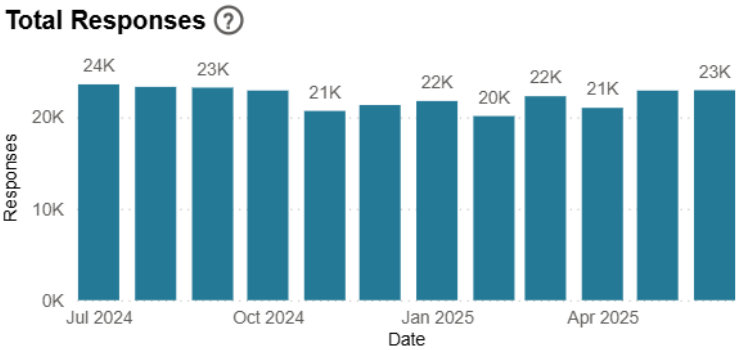
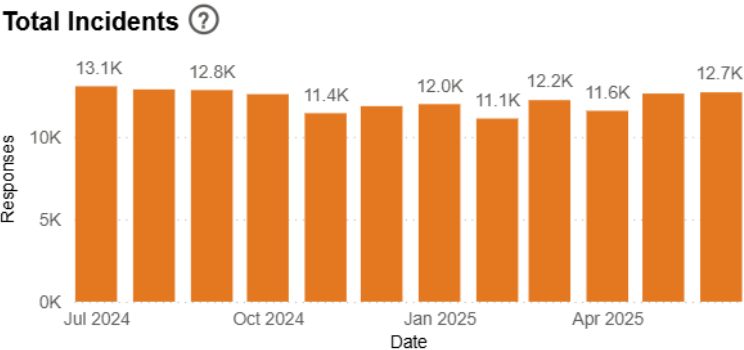
Date
7/1/2024 6/30/2025

Battalion/Division
All

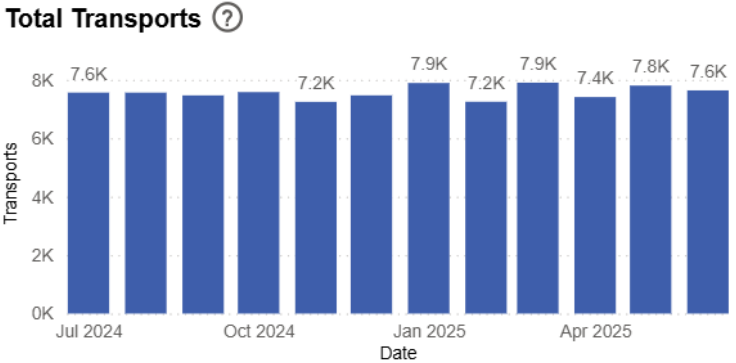
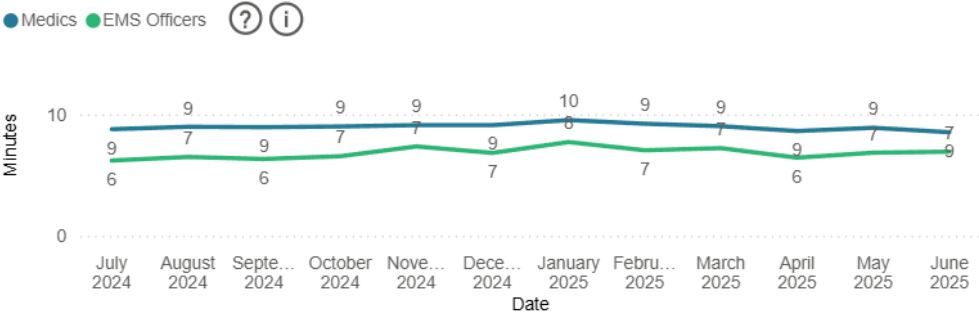
Shift
All

EMD Card
All

Unit
All



Median Response Time (Minutes) to Time Sensitive Calls

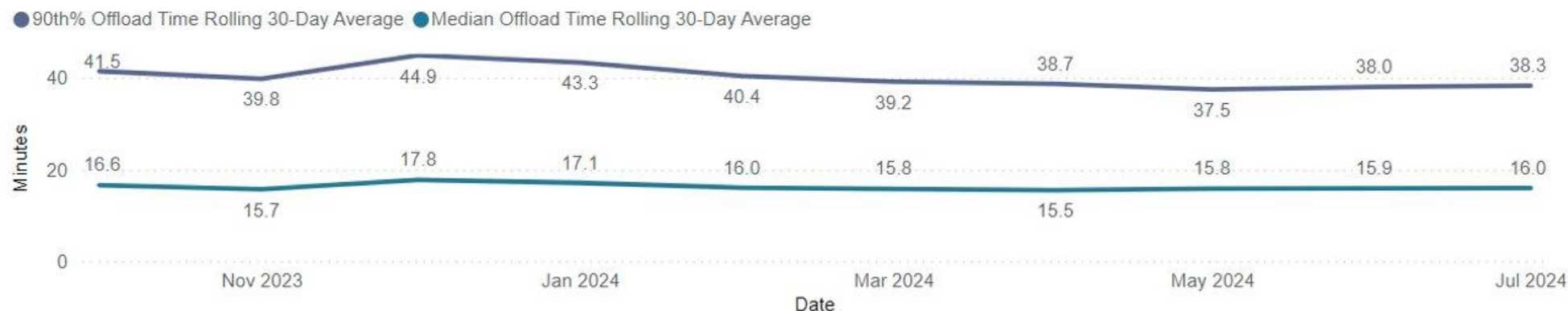


OFFLOAD TIMES

FY 2024 & FY 2025

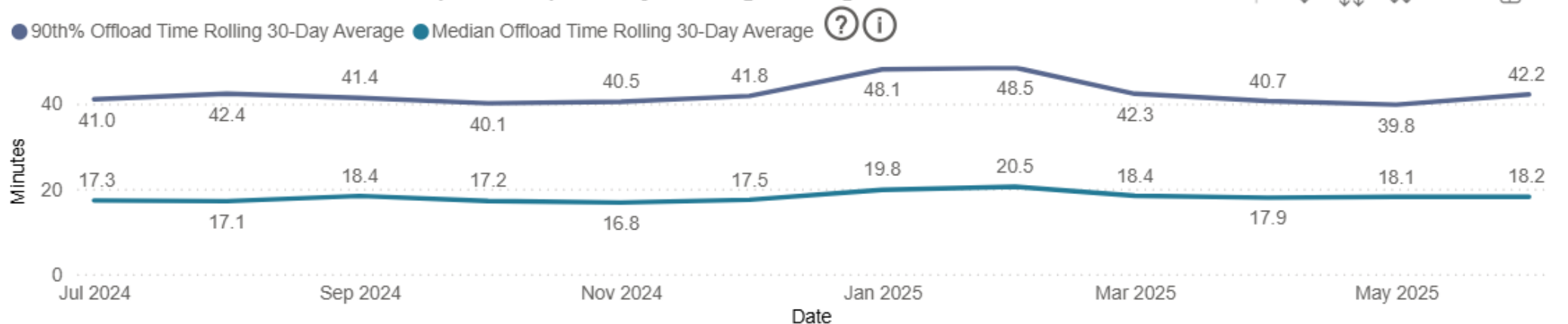
FY 2024

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average



FY 2025

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average



BCFD Metrics

FY 2024 & FY 2025

Median and Mean Duration of Units on Scene Time (mins)

Median Duration On Scene Time (hh:mm:ss) FY2024	Median Duration On Scene Time hh:mm:ss FY2025
00:15:42	00:16:24

Median and Mean Duration of Units At Hospital Time (mins)

Median Duration of Units At Hospital Time (hh:mm:ss) FY2024	Median Duration of Units At Hospital Time (hh:mm:ss) FY2025
00:48:49	00:50:31

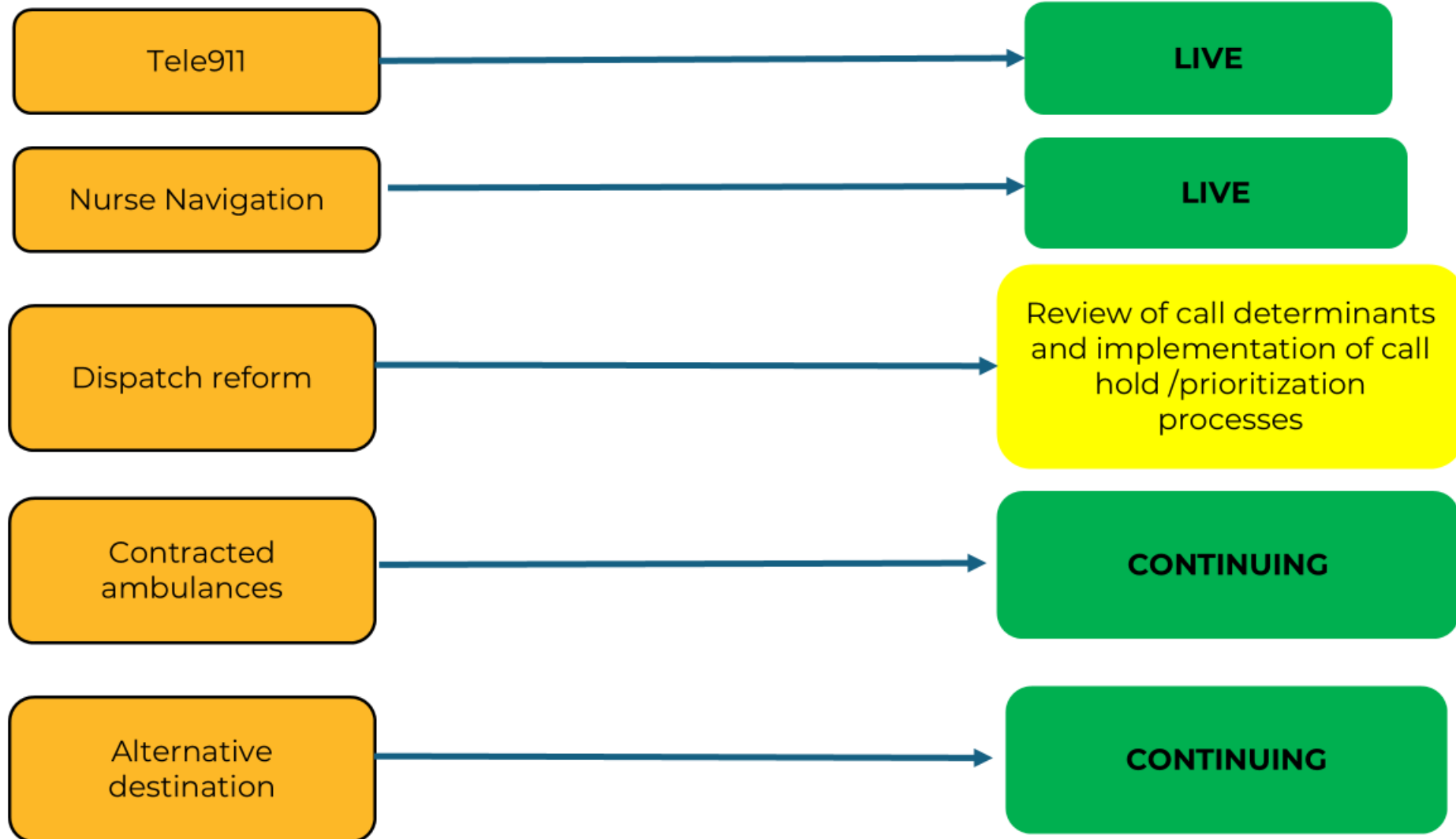
Median Duration of Unit On Scene Time:

- The duration of time a BCFD unit spends on scene, specifically the duration between the “unit_onscene_time” and either “unit_beg_transport_time” or “unit_clear_time”.
- These measure only includes Core BCFD Units: Battalion Chiefs, Suppression Units, and Transport Units.

Median Duration at Hospital Time (Drop Time):

- The duration of time a BCFD Transport unit spends at the hospital, specifically the duration between and "unit_clear_time".
- This measure only includes BCFD EMS Transport Units.

SELECT MITIGATION STRATEGIES

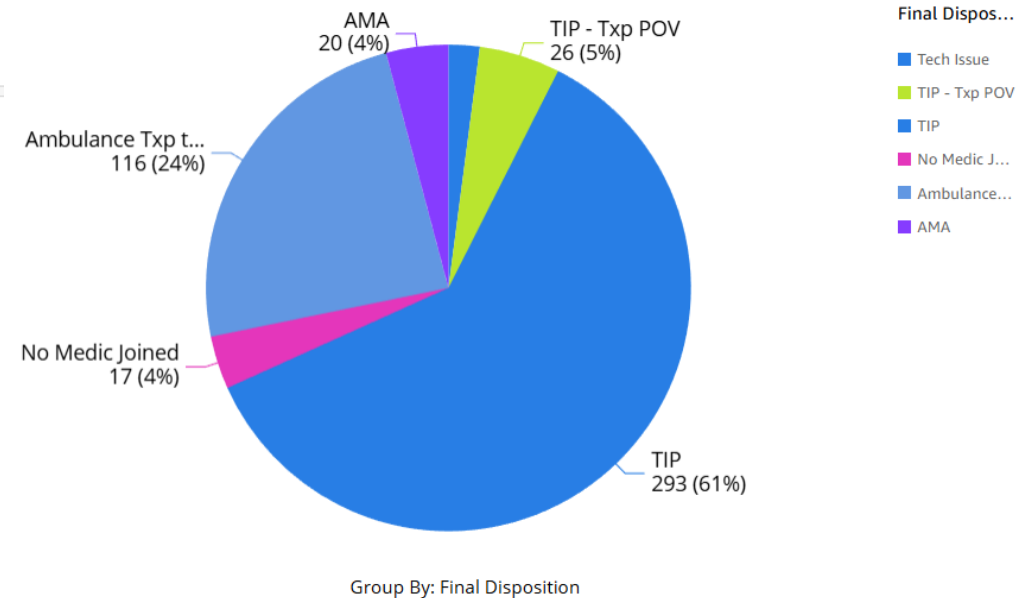


Total Consults

556

Visits Compared by DAY % No data <small>There was no data found for the visual</small>	Visits Compared by WEEK % <div>Nov 9, 20252</div> <div>Nov 2, 20252</div> <div>0%</div>	Visits Compared by MONTH % <div>Nov 20254</div> <div>Oct 202517</div> <div>-76.47%↓</div>	Visits Compared by QUARTER % <div>Q4' 202521</div> <div>21</div>
Visits Compared by Previous DAYS % <div>Nov 12, 20251</div> <div>1</div>	Visits Compared by Previous WEEKS % <div>100%↑</div>	Visits Compared by Previous MONTHS % <div>Oct 202516</div> <div>Sep 202540</div> <div>-60%↓</div>	Visits Compared by Previous QUARTERS % <div>20.69%↑</div>
This Month <div>4</div>	Last Month <div>17</div>		

Consults by Intake TIP Disposition



911 Nurse Diversion



Brandon M. Scott
Mayor

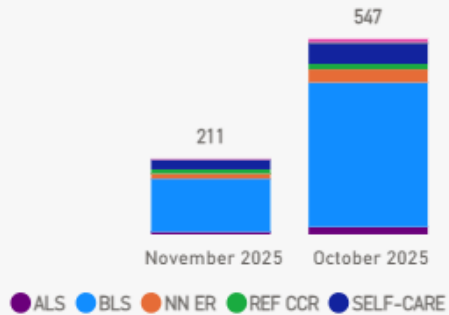


Nurse Navigation Metrics (Started Oct 2025)

Year-to-Date Nurse Navigation Transaction Overview

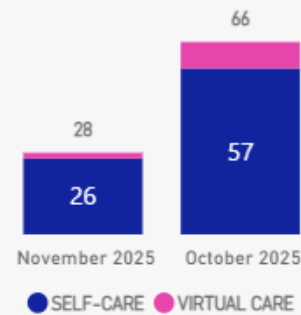
Transaction Dashboard

Transaction Breakout



Referral Dashboard

Referral Breakout



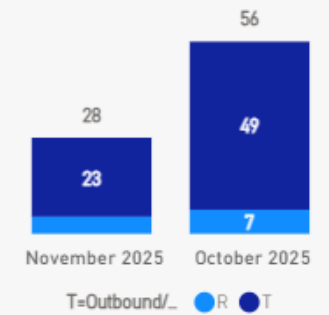
Telephony Dashboard

Telephony Breakout



Transportation Dashboard

Transportation Breakout

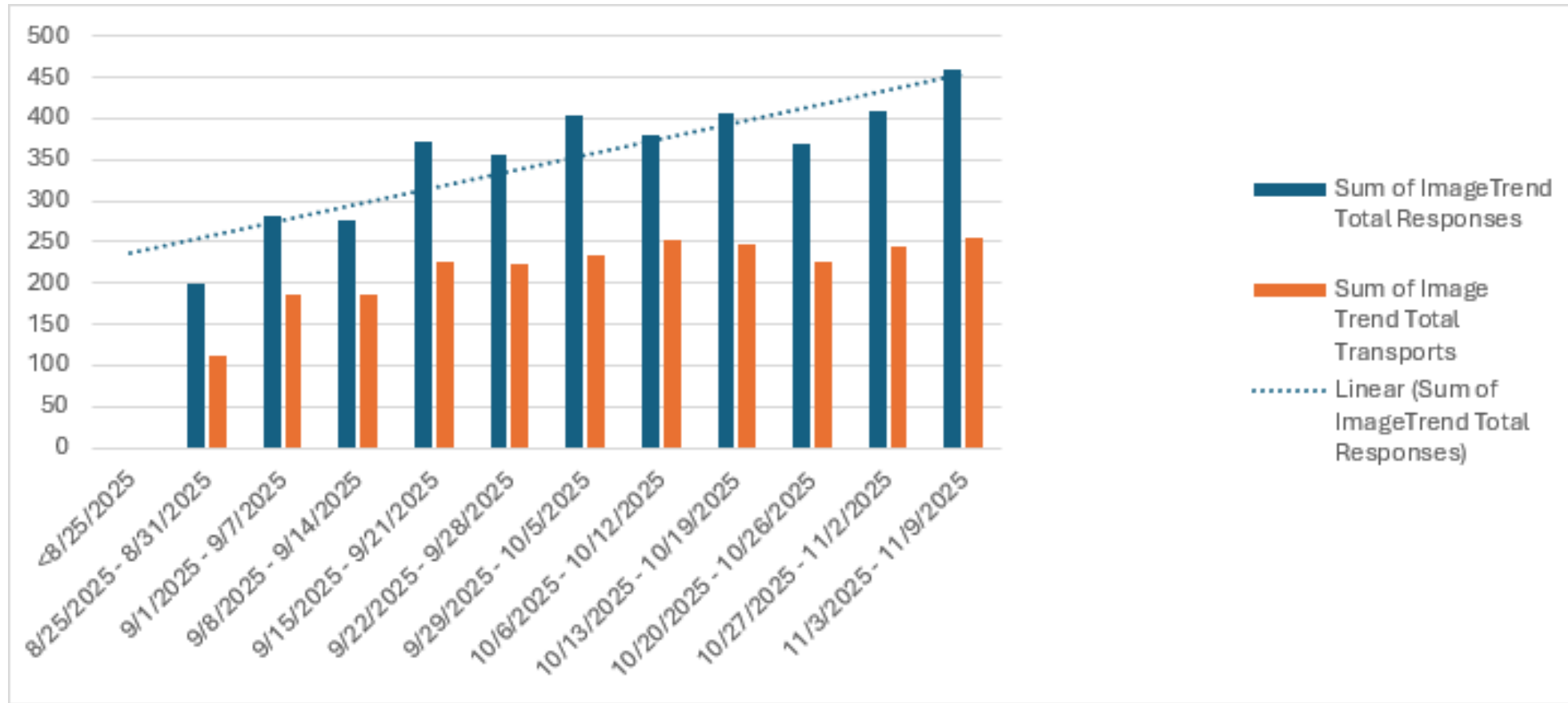


Transaction Breakout

TCName	Calls Triaged	Returned to 911	Non-Urgent Ambulance Transport to ED	REF-VC-RR	SELF CARE
911 MD, Baltimore - Medicaid	231	12	160	34	25
911 MD, Baltimore - Other	214	8	154	22	30
911 MD, Baltimore - Medicare	193	8	156	18	11
911 MD, Baltimore - Commercial	68	2	46	8	12
911 MD, Baltimore - Uninsured	34	0	25	7	2
911 MD, Baltimore - Kaiser	18	1	12	2	3
Total	758	31	553	91	83

Data until 11/10/2025: 758 calls answered

Week Over Week Trends in AMR Responses & Transports



AMR Responses & Transports

Sept/Oct/Nov 2025

Month	Responses	Transports
September	1,415	904
October	1,732	1,058
November (up to 11/09)	568	318

Sept averaged 47 responses per day
Oct averaged 56 responses per day
Nov is averaging 63 responses per day



BEHAVIORAL HEALTH DIVERSION (Cumulative data)

911 Behavioral Health Diversion Dashboard June 16, 2025 Indicators BCFD BCRI BPD Caller Info

11968

Total Incidents (25A01, 25A02, 25B03, & all calls involving BCRI)

9838

BCFD Incidents (includes co-response)

1778

BCRI Incidents (includes co-response)

6911

BPD Incidents (includes co-response)

374

Count of Incidents Resolved by BCRI (without FD or PD response)

283

Caller Declined to Speak With BCRI

82

Failed Transfers to BCRI (911 operator unable to connect to HLC)

312

Caller Disconnected During Hand-off or After Connecting With BCRI

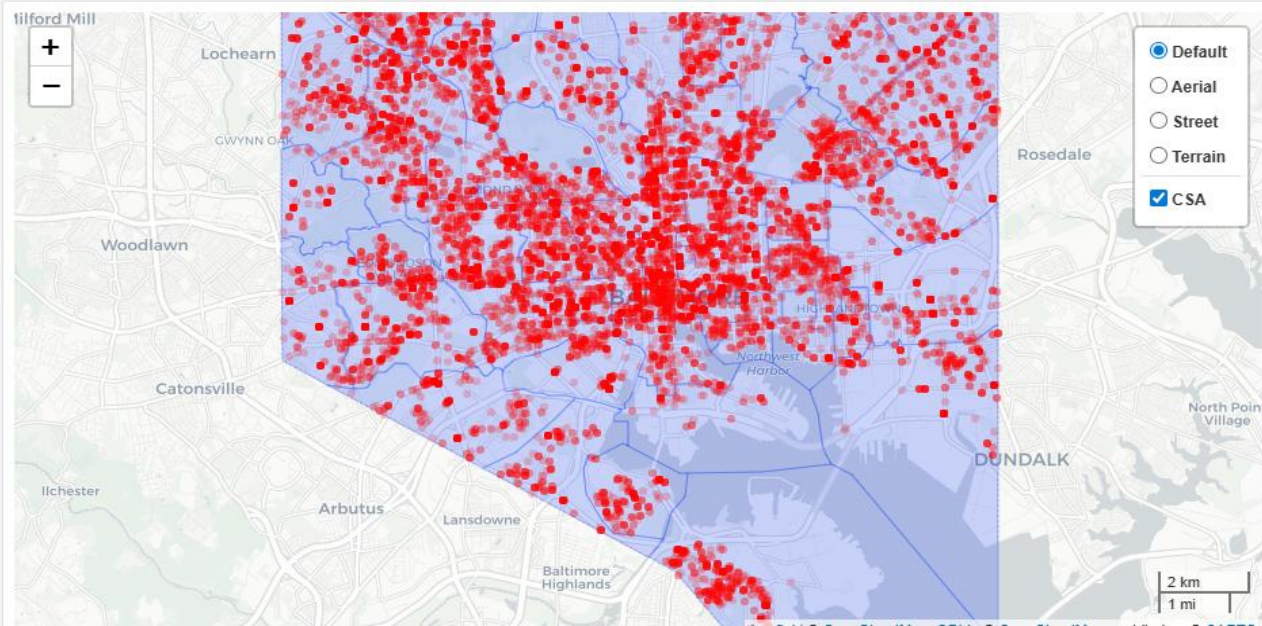
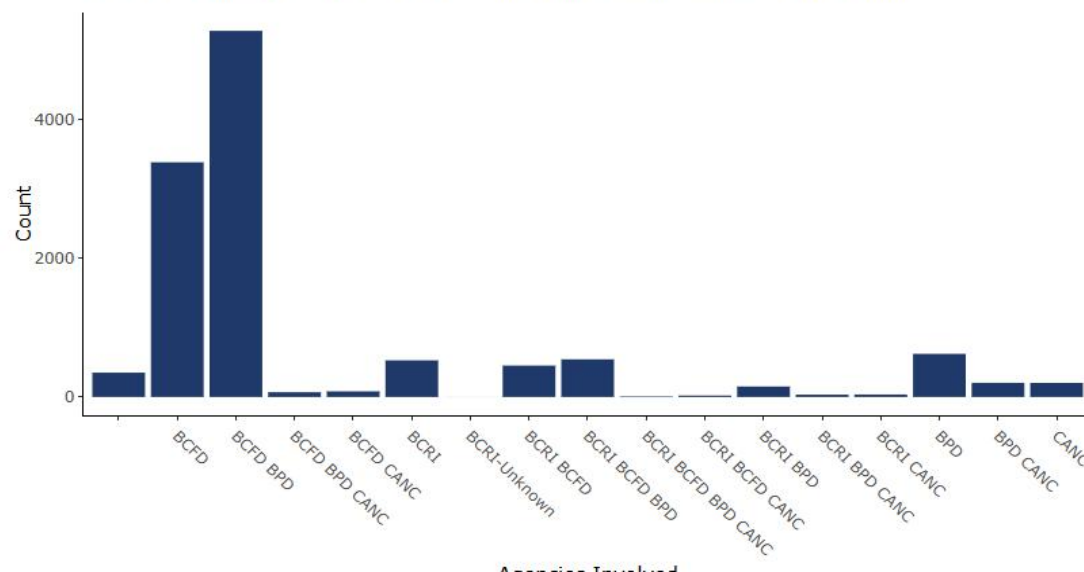
365

Diverted Calls Returned to 911

629.75

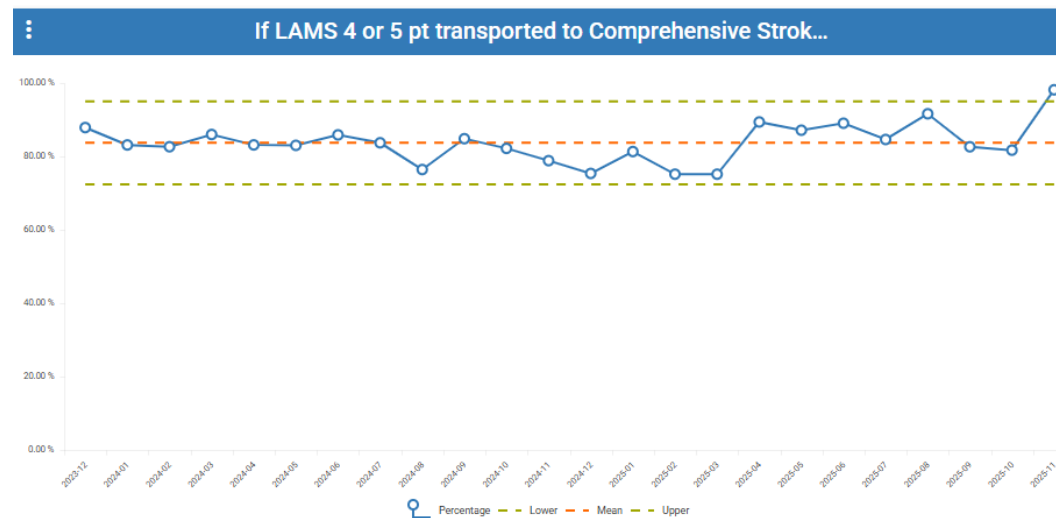
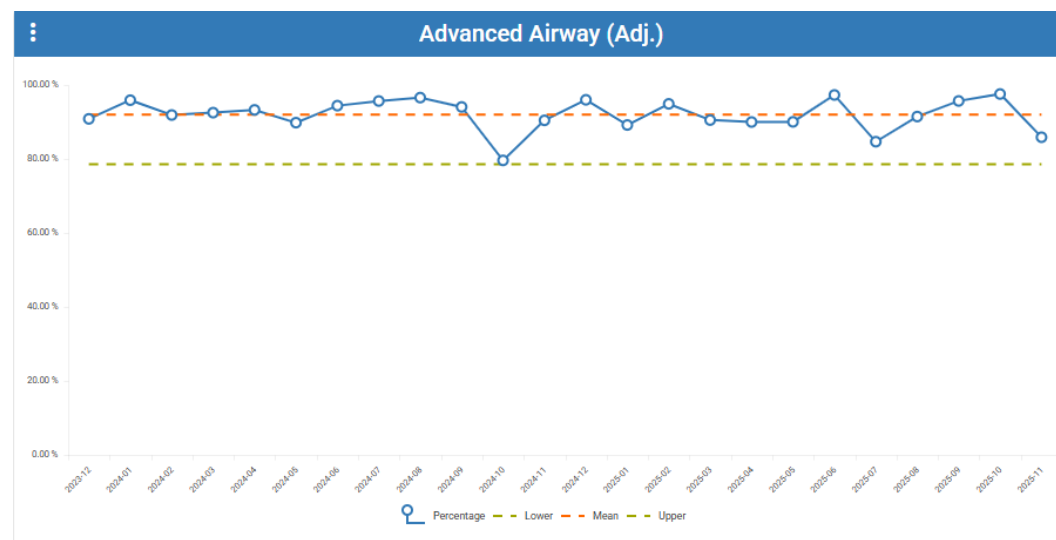
Estimated Combined BCFD & BPD Unit Hours Saved by Diverted Calls

Count of Calls by Agencies Involved, Eligible & Attempted Diversions



EMS CLINICAL METRICS

- Ongoing surveillance on key performance areas
- Stroke
- STEMI
- Airway management
- Cardiac arrest
- Interdepartmental collaboration



CARES METRICS: UTSTEIN SURVIVAL REPORT

FY 2025, 07/01/2024-06/30/2025

Utstein Survival Report

Baltimore City Fire Department

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Baltimore (city)

Non-Traumatic Etiology Survival Rates

Overall:	9.4% (1143)
Bystander Wit'd:	16.2%(328)
Unwitnessed:	4.2% (684)
Utstein ¹ :	34.7% (75)
Utstein Bystander ² :	44.4% (27)

Bystander Intervention Rates ³

CPR:	25.8% (855)
Public AED Use:	7.5% (160)

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	5.2% (1127)
Bystander Wit'd:	7.9%(394)
Unwitnessed:	1.6% (550)
Utstein ¹ :	26.5% (83)
Utstein Bystander ² :	20.0% (45)

Bystander Intervention Rates ³

CPR:	41.0% (757)
Public AED Use:	9.5% (95)

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 07/01/2024 Through 06/30/2025 | Incident County: Howard

Non-Traumatic Etiology Survival Rates

Overall:	9.1% (231)
Bystander Wit'd:	10.5%(95)
Unwitnessed:	7.2% (111)
Utstein ¹ :	27.3% (22)
Utstein Bystander ² :	31.6% (19)

Bystander Intervention Rates ³

CPR:	59.5% (185)
Public AED Use:	21.4% (28)

Utstein survival increased
Opportunity to increase bCPR
Opportunity to increase public AED use

CARES METRICS: UTSTEIN SURVIVAL REPORT

Q1 FY 2026, 07/01/2025-09/30/2025

Baltimore

Non-Traumatic Etiology Survival Rates

Overall:	8.6% (257)
Bystander Wit'd:	18.2%(77)
Unwitnessed:	2.0% (151)
Utstein ¹ :	54.5% (22)
Utstein Bystander ² :	66.7% (9)

Bystander Intervention Rates ³

CPR:	30.6% (196)
Public AED Use:	12.8% (39)

Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	2.2% (268)
Bystander Wit'd:	3.2%(94)
Unwitnessed:	1.5% (134)
Utstein ¹ :	13.6% (22)
Utstein Bystander ² :	9.1% (11)

Bystander Intervention Rates ³

CPR:	43.5% (186)
Public AED Use:	18.5% (27)

Howard

Non-Traumatic Etiology Survival Rates

Overall:	16.7% (48)
Bystander Wit'd:	9.1%(22)
Unwitnessed:	10.5% (19)
Utstein ¹ :	14.3% (7)
Utstein Bystander ² :	0.0% (3)

Bystander Intervention Rates ³

CPR:	61.1% (36)
Public AED Use:	36.4% (11)

Improved survival reliably linked to bCPR and AED use

CHASE CAR PILOT PROGRAM

July 1, 2024 – September 30, 2025

Total ASU1 Calls for Service
Since 4/22/24

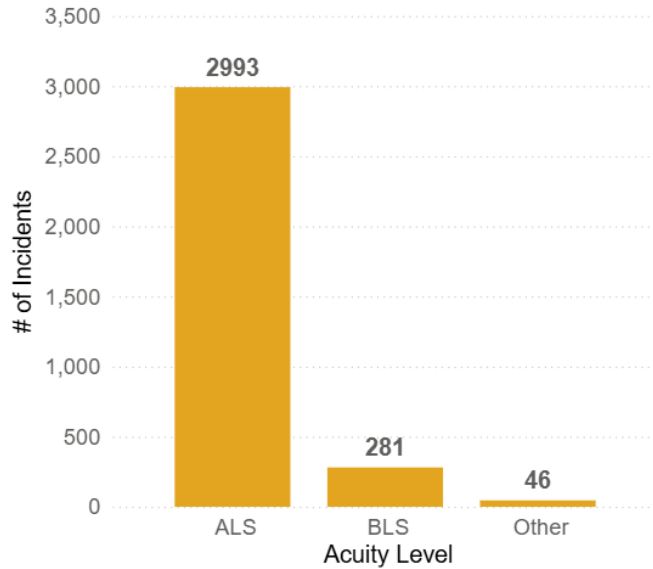
3320

ASU1 Median Response
Time

00:08:24

90.1% of incidents ASU1 responds to are
high acuity (2993/3320).

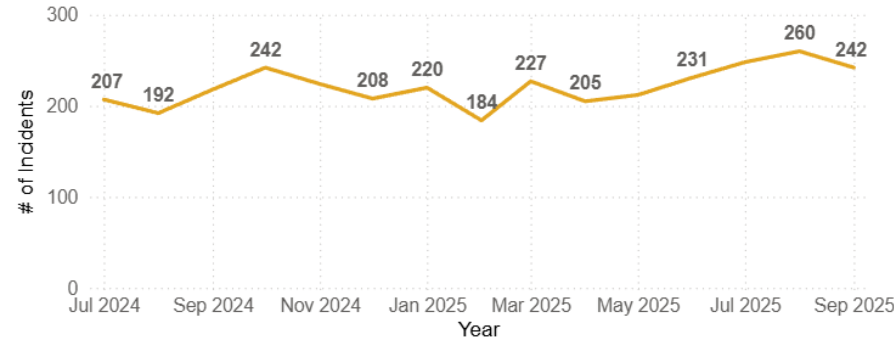
ASU1 - Incidents by Acuity Level



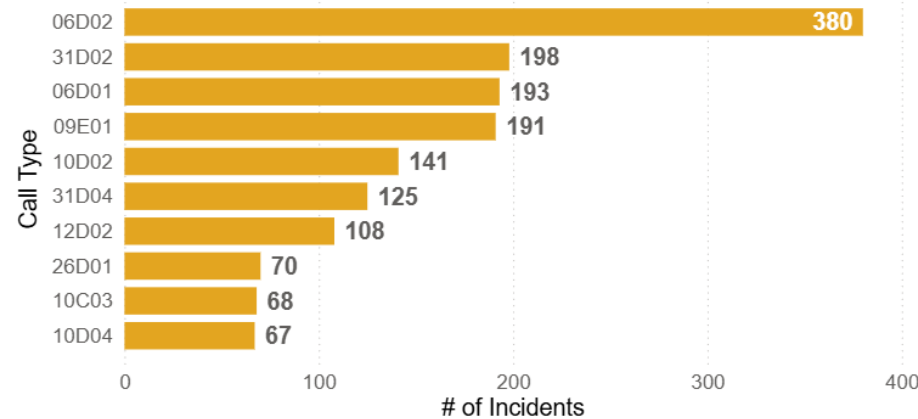
ALS – Advanced Life Support BLS – Basic Life Support

Number of ASU1 Incidents by Month

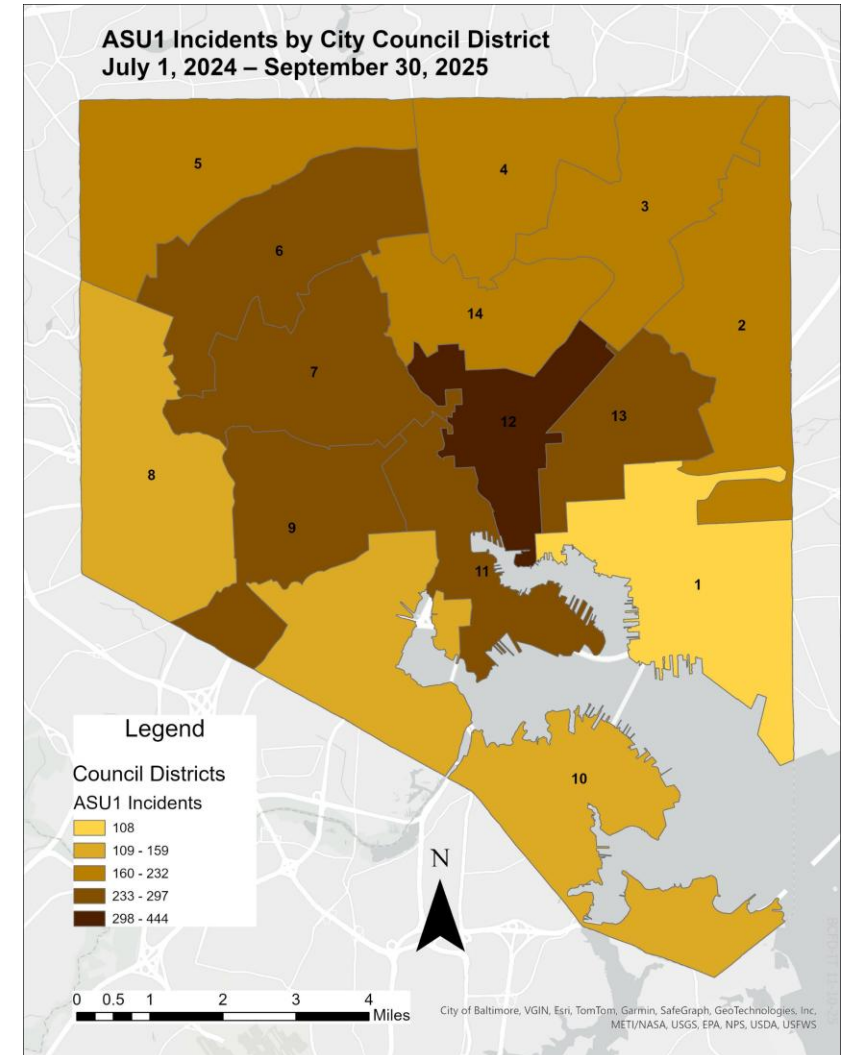
4/22/2024 - 09/31/2024



Top 10 Calltypes for ASU1



ASU1 Incidents by City Council District July 1, 2024 – September 30, 2025



BCFD COMMUNITY HEALTH PROGRAM –

FY 2025 & Q1, FY2026



**911 PATIENT
CONTACTS**

519

**NON-
PATIENT
CONTACTS**

9,154



**BUPRENORPHINE
INDUCTIONS**

3



**BCFD POST
OVERDOSE
OUTREACH**

1,118

136

17



**TREATMENT
PROGRAM
REFERRALS**

385

(7 INPATIENT)



**HARM REDUCTION
RESOURCES
DISTRIBUTED**

7,350



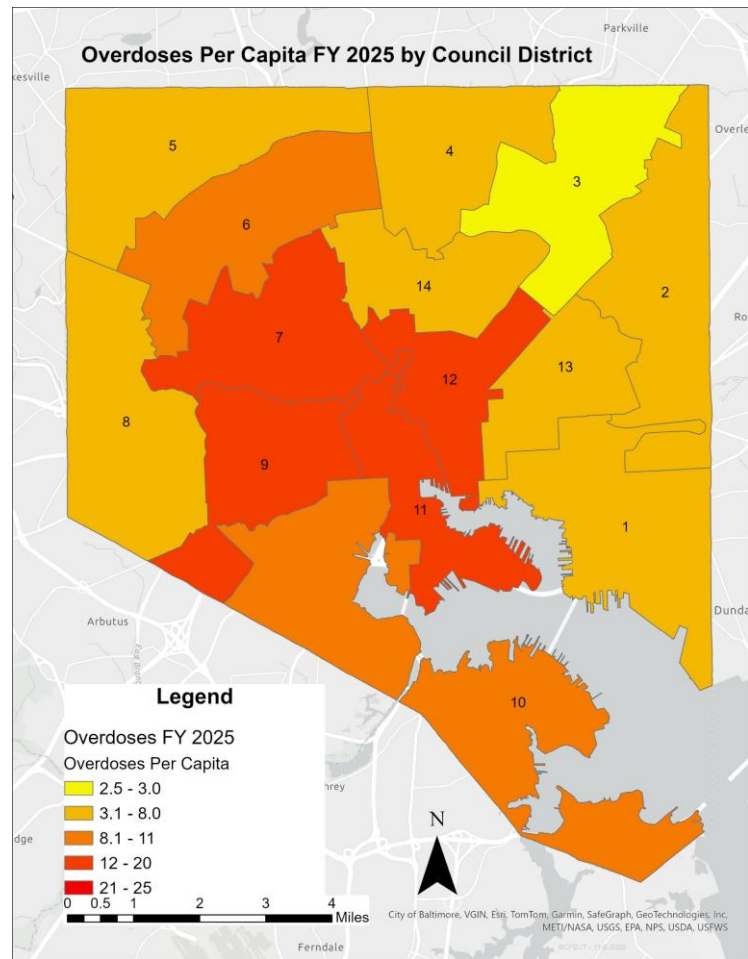
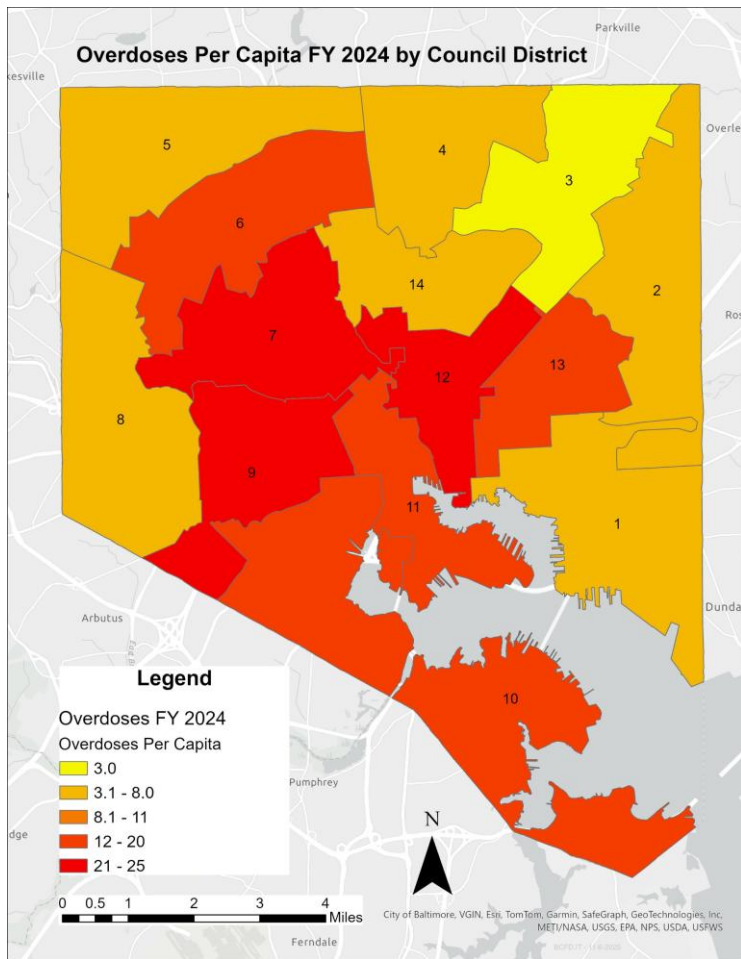
**LEAVE BEHIND
NALOXONE KITS
DISTRIBUTED**

8,842

CITY WIDE OVERDOSES BY COUNCIL DISTRICT

FY 2024 vs. FY 2025

City Council District	FY24 Overdose Incidents	Overdose incidents per capita	FY5 Overdose Incidents	Overdose incidents per capita	% Change in Overdoses Per Capita
1	218	4.96	188	4.28	-13.8%
2	195	4.49	143	3.29	-26.7%
3	119	3.00	101	2.54	-15.1%
4	270	6.50	176	4.24	-34.8%
5	231	5.37	194	4.51	-16.0%
6	588	14.42	396	9.71	-32.7%
7	977	22.40	824	18.89	-15.7%
8	208	5.00	185	4.44	-11.0%
9	848	20.30	653	15.63	-23.0%
10	501	11.99	382	9.14	-23.8%
11	642	15.66	451	11.00	-29.8%
12	869	20.77	630	15.06	-27.5%
13	537	12.85	322	7.70	-40.0%
14	233	5.77	174	4.31	-25.3%



include **Positive Narcan Administration** and **Likely Opioid Overdose: Unconfirmed**



Brandon M. Scott
Mayor

Thank You



BALTIMORE CITY COUNCIL



PUBLIC SAFETY COMMITTEE

LO25-0006

*Legislative Oversight – Baltimore City Fire
Department & Emergency Medical Services
Operations & Oversight*

Additional Materials



PREVIOUS QUARTERLY REPORT

FIRE DEPARTMENT QUARTERLY COUNCIL BRIEFING

FY25 Q3 Jan 1-Mar 31



Brandon M. Scott
Mayor

TABLE OF CONTENTS

- Logistics
 - Apparatus & Vehicles Delivery
 - Station Renovation
 - Facility Inspection
- 911 & Fire Communications
- Operations
 - Activities, Partnerships
 - Inspections
 - Structure Fires in Target Enforcement Zones
 - Code X/ Vacant Initiatives Inspections
- Office of the Fire Marshal
- Safety & Risk Management
- Human Resources
- Fire Academy
- EMS Operations
- Tele911
- Behavioral Health Diversion
- EMS Clinical Metrics
- Chase Car Pilot Program
- Population Health





COMMAND STAFF

Chief James W. Wallace

Assistant Chief John F. Eid

- Operations

Chief Administrative Officer Shontée L. Hart

- Administration

Assistant Chief Dante P. Stewart

- Support Services and Community Risk Reduction

Assistant Chief James U. Matz

- Emergency Medical Services

Executive Assistant Chief Kensington W. White III



Brandon M. Scott
Mayor

NEW APPARATUS DELIVERED



2 Trucks



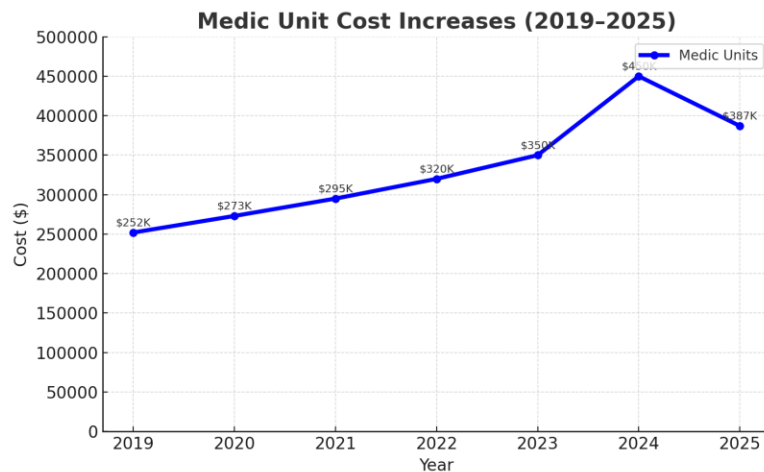
5 Medic Units



4 Engines

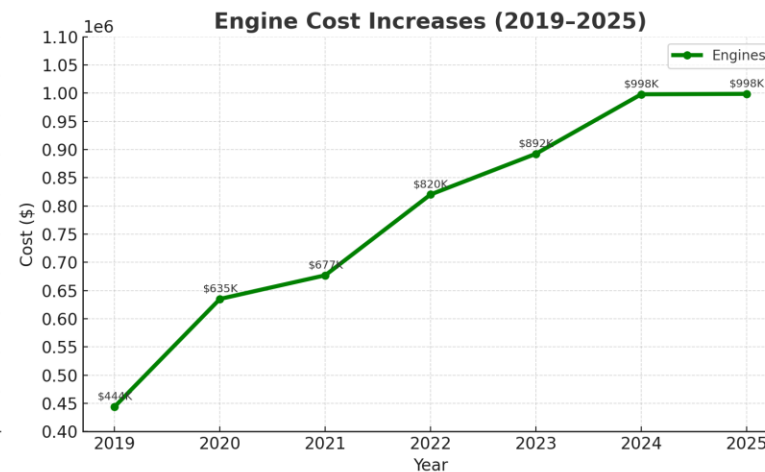
Apparatus-Added Challenges

- **Repair Delays:** Significant delays due to national parts shortages and skilled labor constraints
- **Fleet Replacement Challenges:** Increasing difficulty in maintaining the recommended 20-year replacement cycle due to extended build times and increased cost

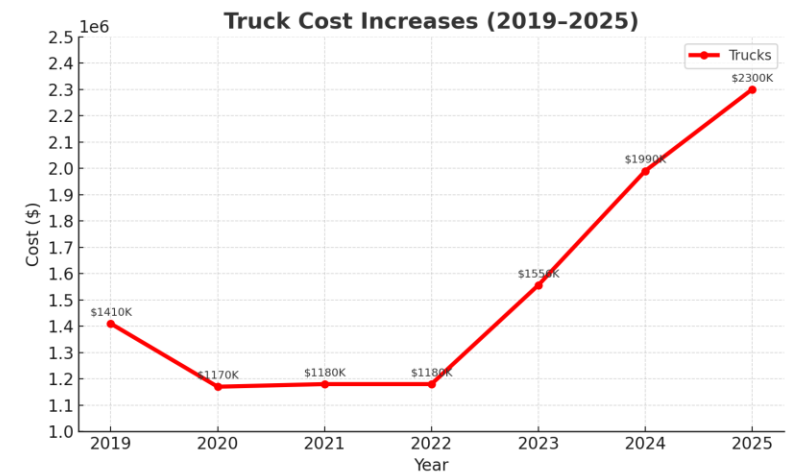


Medic Units – 44% Increase Since 2019

*2025 Decrease by reducing vehicle/unit size to help save cost



Engines – 55.51% Increase Since 2019



Trucks – 29.15% Increase Since 2019

*2020 Decrease by moving to medium duty truck

ARPA PROJECTS

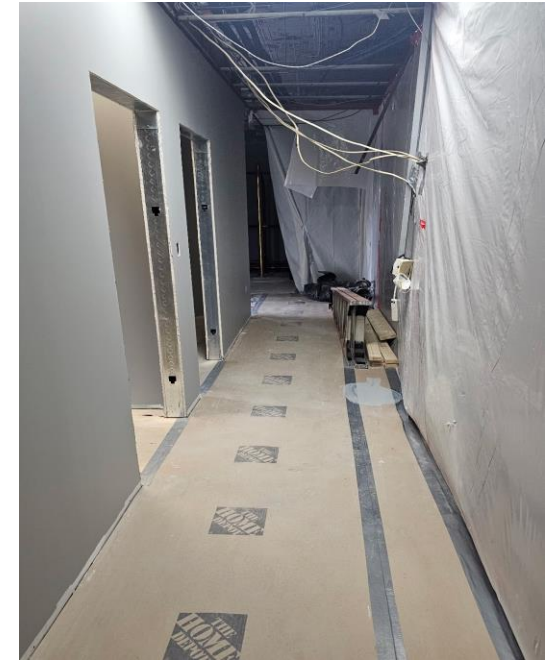
Gender Neutral Bathroom Renovations Progress:

- **Station 45:** Renovation near completion.
- **Engine 30:** Front bathroom nearing completion; rear renovation underway.
- **Squad 54:** Design phase completed; construction starting soon.
- **Engine 21:** Walkthrough and design planning initiated.
- **Engine 53:** Walkthrough and design planning to start after E21
- **Engine 8:** Renovation timeline advanced due to severe concrete foundation damage; bundled with larger structural repairs.



Equipment Upgrades:

- **SCBA Purchase:** Upgraded breathing apparatus from 2013 standard to 2018 standard; future upgrade planned for 2024 NFPA standard once available.
- **Hose Replacement:** Replacing aging fleet hose (some over 20 years old) to align with NFPA 10-year service life standards.
- **Forcible Entry Tools:** Outfitted remaining fleet units with tools to improve firefighting operations, including RIT (Rapid Intervention Team) enhancements.



Capital Improvement Projects

Capital Improvement Highlights: Station Renovations

- **Engine 30:** Electrical system upgrades for Energy Upgrades Station Wide as well as previous electric concerns
- **Engine 55:** Brickwork repointing, second-floor structural repairs, energy efficiency upgrades
- **Engine 43:** Roof/ceiling repairs; interior bay wall construction for HVAC efficiency
- **Engine 58:** Second-floor modifications for gender-neutral bunkrooms
- **Engine 8:** Major structural repairs, asbestos and lead removal, parking lot/retaining wall repairs
 - *Station Closed and Under construction currently due to safety concern for emergency repairs
- **Engine 6:** Rear brick wall repairs to prevent future safety hazards (vehicle accident damage)
- **Engine 31:** HVAC upgrades and bathroom/kitchen remodel
- **Engine 14:** Set to start as soon as Engine 8 is reopened
 - *Entire station remodel similar to Engine 2 with small addition

Funding:

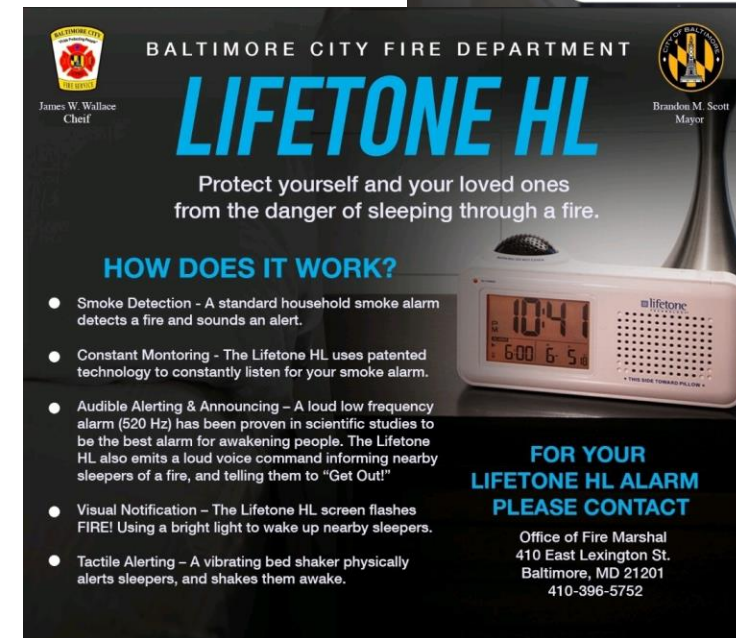
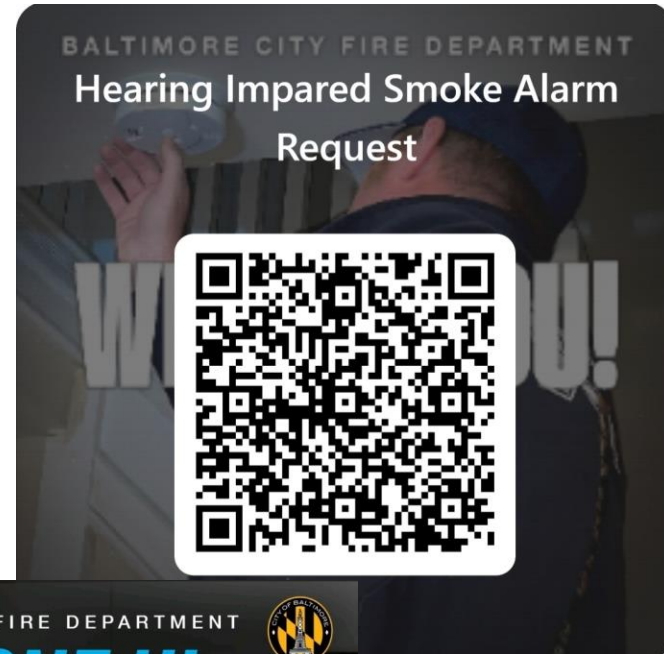
- **ESPP Funds** (All projects except Engine 31)
- **State of Maryland Grant** (Engine 31 and Engine 14)



Community Risk Reduction

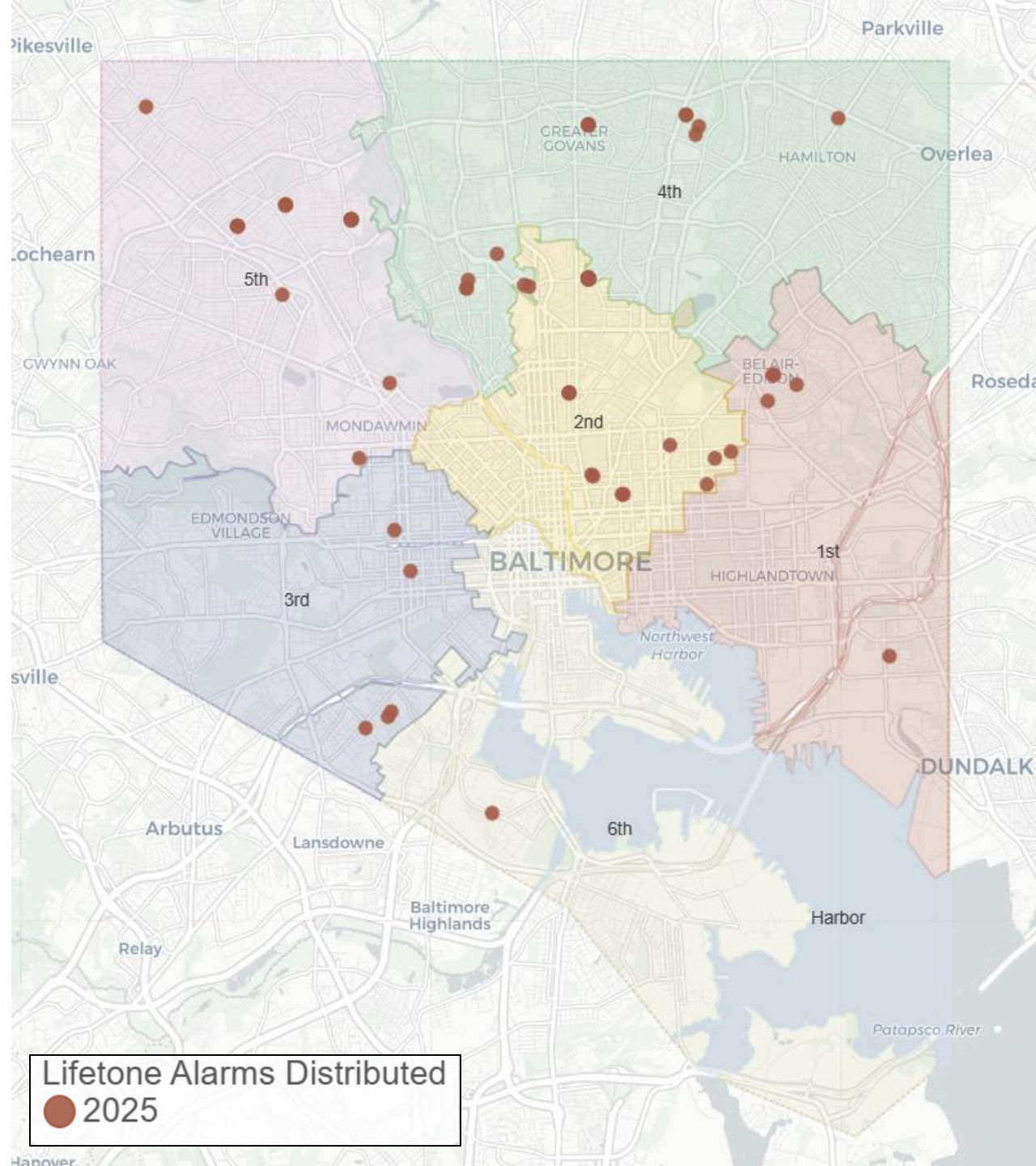
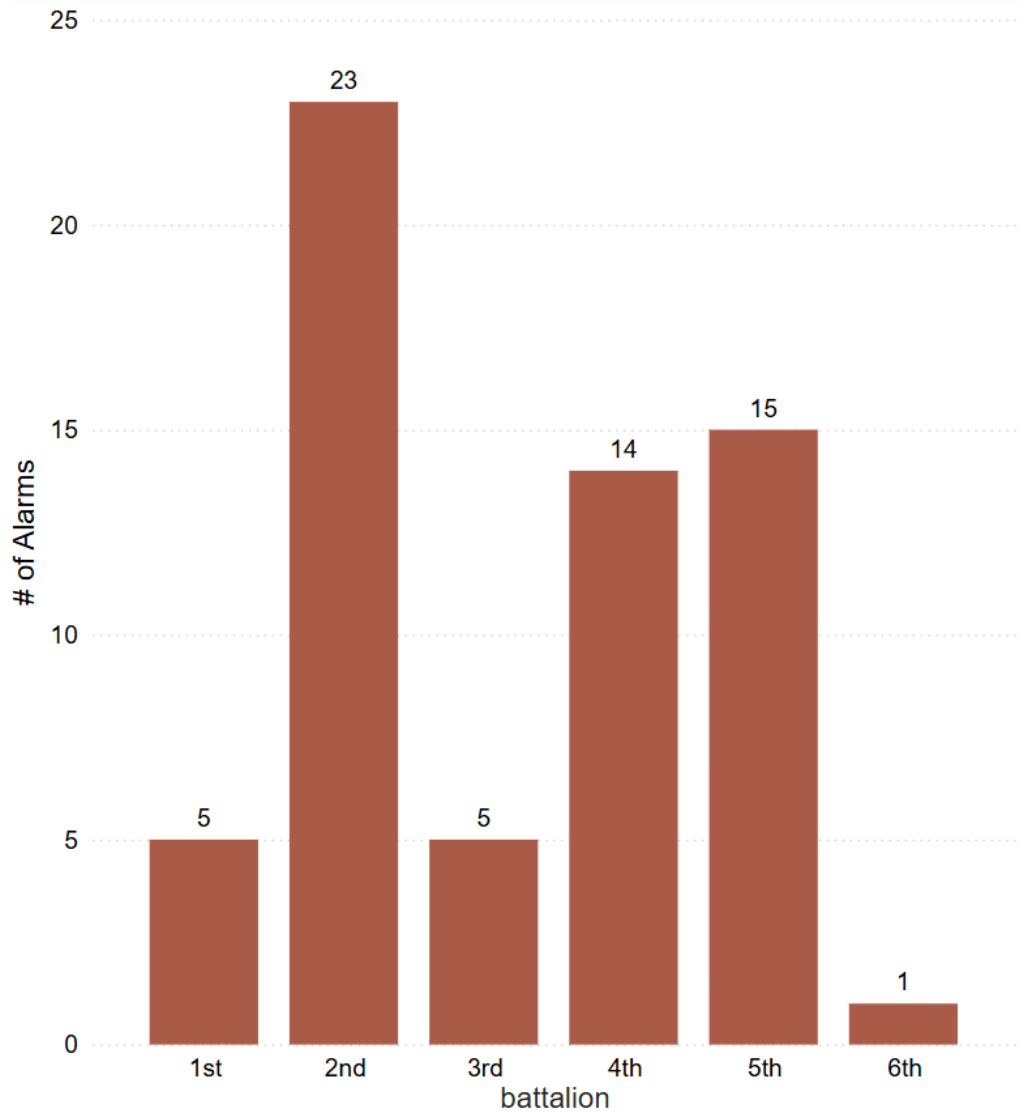
Efforts Currently in Progress:

- **Historical Data Analysis:** Using fire incident trends to focus prevention efforts.
- **Targeted Home Visit Strategy:** Dashboard-driven adjustments to prioritize high-risk neighborhoods.
- **Life Safety Challenges:** Addressing major risk factors such as smoking in bed and hoarding conditions.
- **Fire Trend Response:** Operational strategies adjusted based on evolving fire causes and community risks.
- **65+ Population Focus:** Enhanced smoke alarm installations for older adults, including devices for visually and hearing-impaired residents.



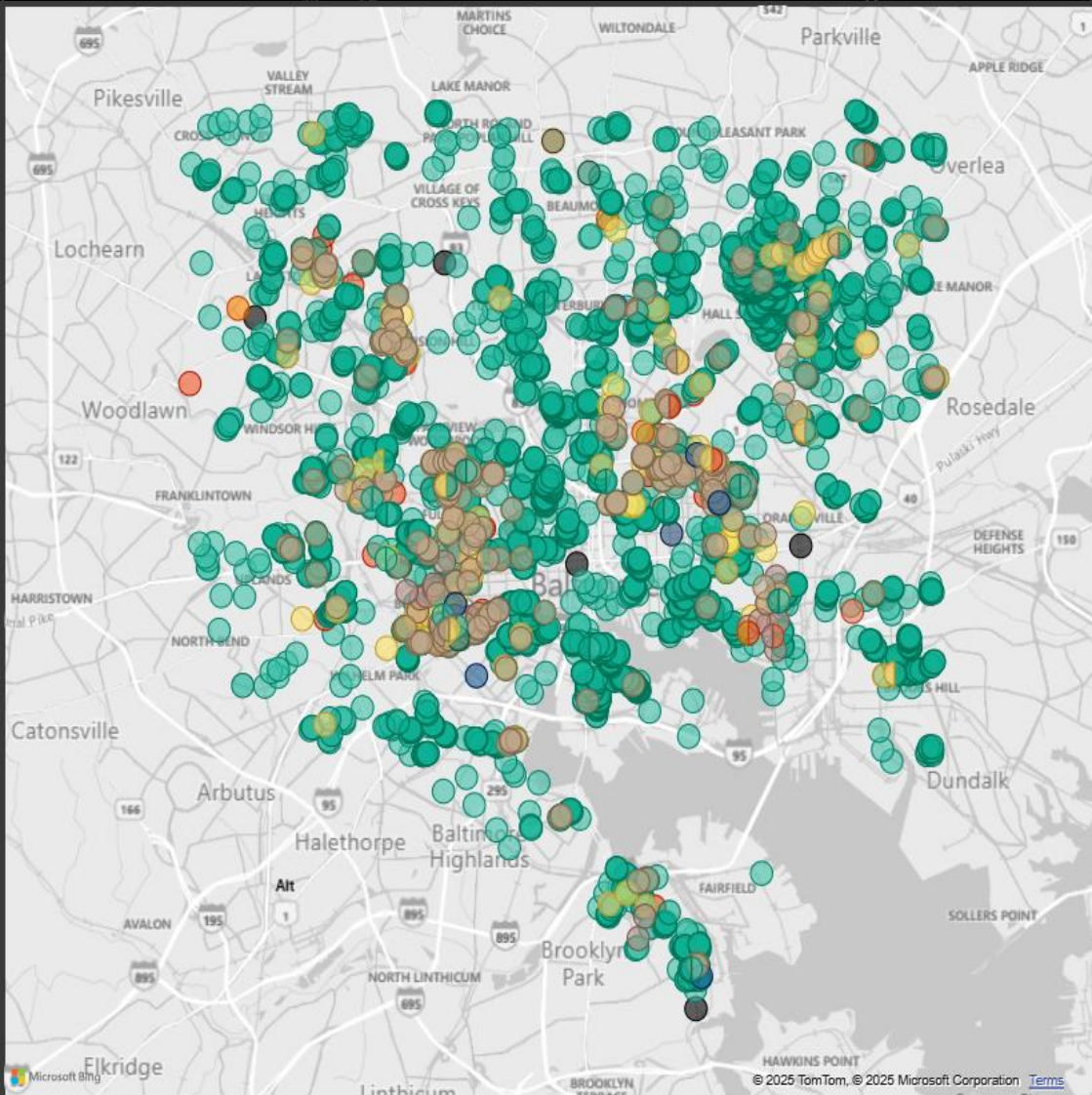
Lifetone Alarms

January 1, 2025 – April 19, 2025



Community Safety Sweeps Inspections

FY25 Q3



Total Inspections

13126

Code-X Addresses

363

Vacant Addresses

850

Placards Installed

209

Alarms Inspected

10,036

Alarms Installed

1,889

Unsecured Addresses

202

Vulnerable Adults 65+

0

Date

1/1/2025

3/31/2025

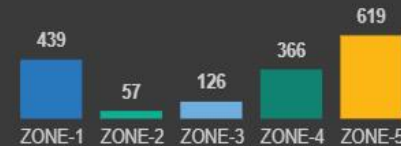
Zone

All

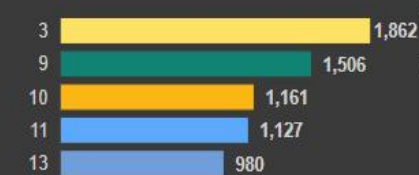
Battalion

All

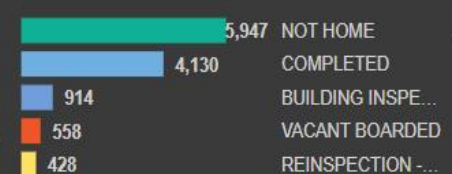
Inspections by TEZ



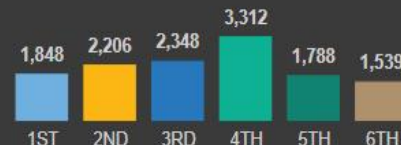
Inspections by Council District



Inspections by Disposition



Inspections by Battalion



Total Inspections FY24 Q3
15,033

Total Inspections FY25 Q3
13,126

Change in Total
-1,907 (-12.68%)

911 EMERGENCY CALL CENTER

Call Volume:

- 911 calls received in Q3: **227,021** (188,296 FY24 Q3)
- **92%** of calls answered within 15 seconds (80% FY24 Q3)

Hiring:

- 6 new hires March 31, 2025
- 8 new hires April 14, 2025
- Fully staffed

Outreach/Community Engagement:

- 2025-26 School Year: 911/Emergency Dispatch in Public Safety curriculum with internship program
 - Patterson High School
 - Digital Harbor High School



Brandon M. Scott
Mayor

911 EMERGENCY CALL CENTER

Recognition:

- Recognized as Emergency Communications Center of the Year by OnStar during Telecommunications Week
- Hosted Federal Communications Commission (FCC) for site visit



Innovation:

- Implemented AI technology within 911 with real-time call transcription and language translation
- Real-time transcription for radio communications
- Non-emergency call triage using AI Agents



Brandon M. Scott
Mayor

FIRE COMMUNICATIONS BUREAU

Fire Dispatch Center NFPA 1710: FY25 Q3

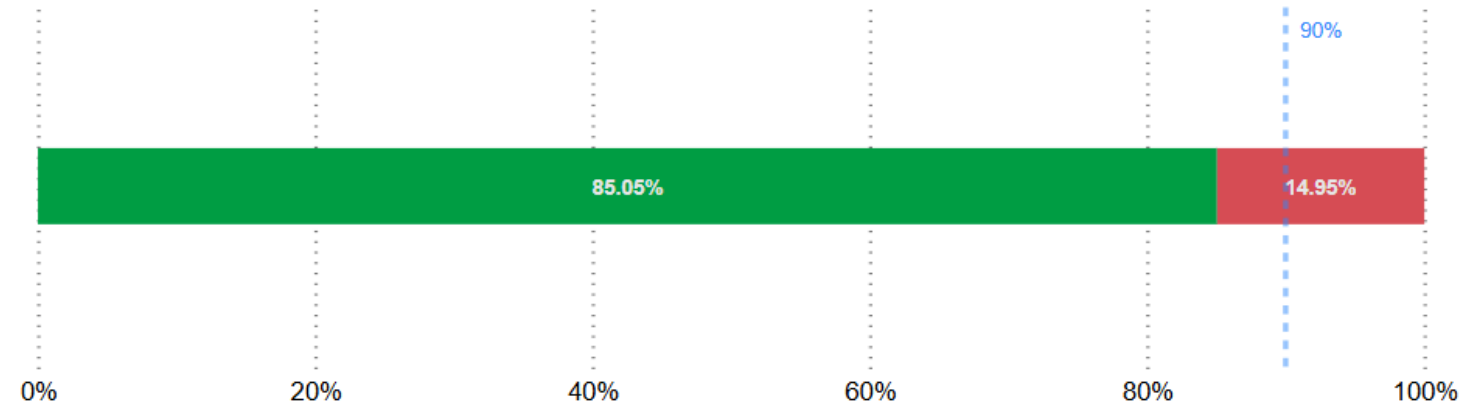
Total Units Dispatched: 85,264 (+3.75%*)
EMS: 66,279 (+2.90%*)
Suppression: 18,985 (+6.81%*)

*As compared to FY24 Q3

- 5 Vacancies
- Interview dates TBD

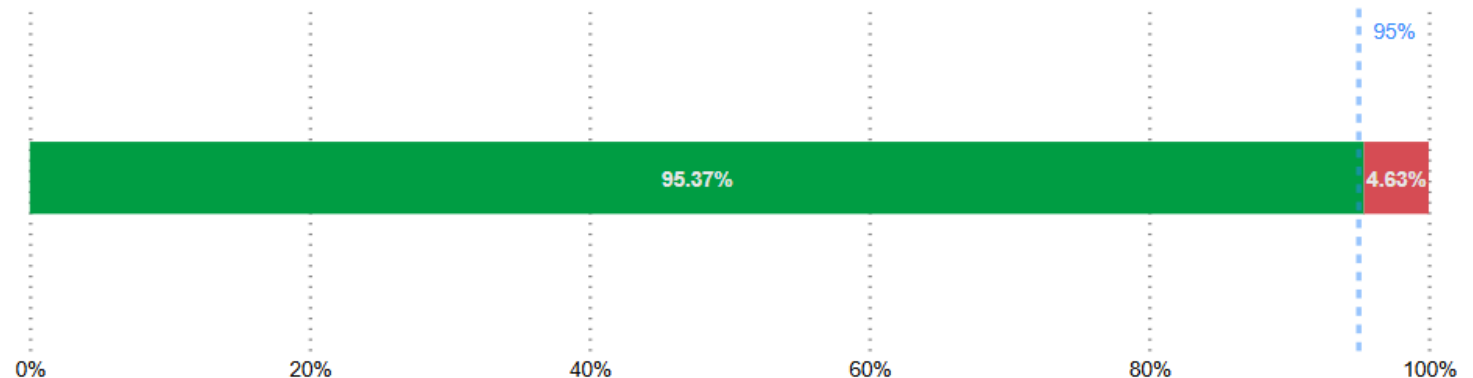
Percentage of Calls Dispatched Within 64 Seconds

Processed < 64 Secs ● yes ● no



Percentage of Calls Dispatched Within 106 Seconds

Processed < 106 Secs ● yes ● no



OPERATIONS DIVISION



OPERATIONS

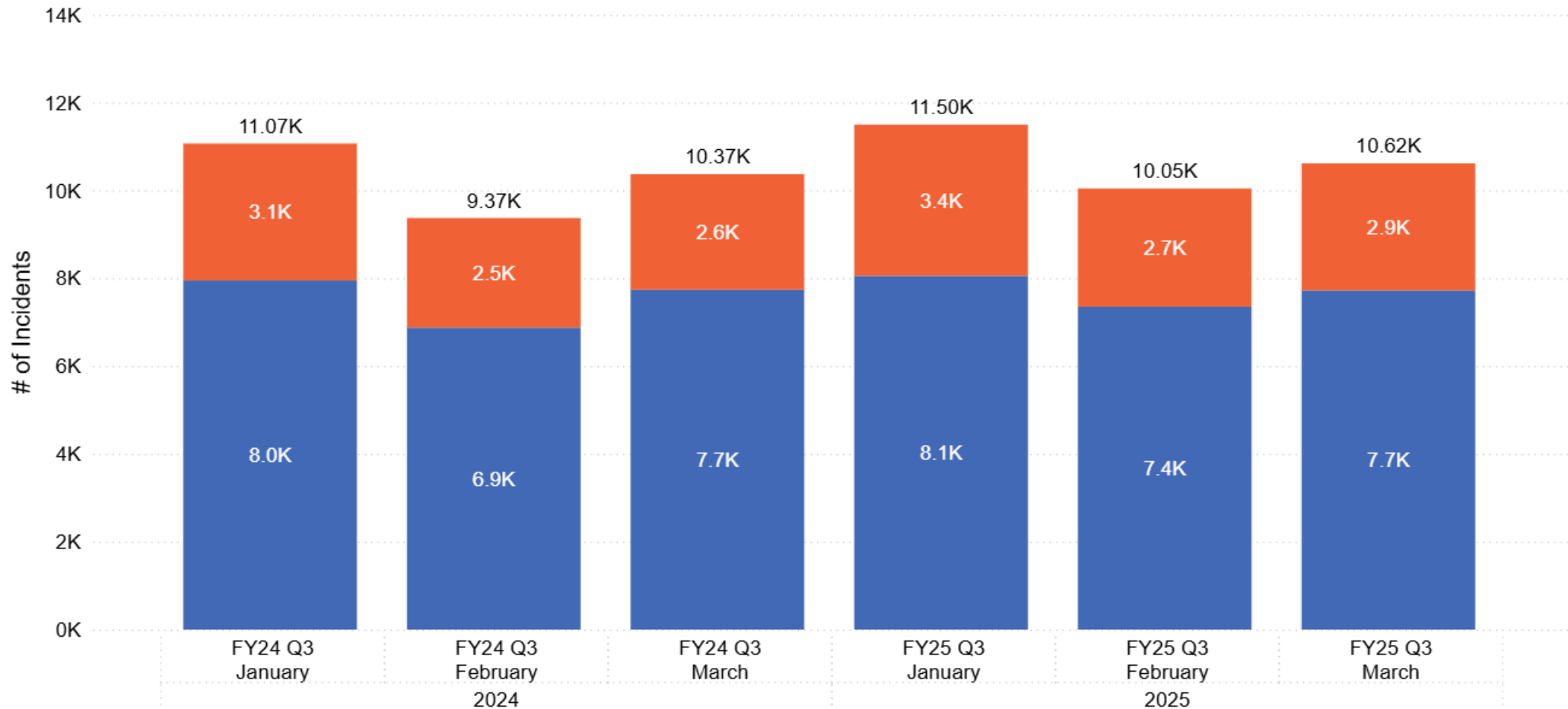
BCFD Suppression Unit Breakdown:

- 39 Fire Stations
- 4 Deputy Chiefs – Shift Commanders
- 24 Battalion Chiefs
- 32 Engine Companies
- 17 Truck Companies
- 3 Rescue Squads
- 1 Heavy Rescue
- Multiple Special Operations Units: HazMat, Decon, Fire Boats, Dive, Collapse, Air Flex

SUPPRESSION UNIT TOTAL RESPONSES

FY24 Q3 vs FY25 Q3

● EMS ● SUPPRESSION

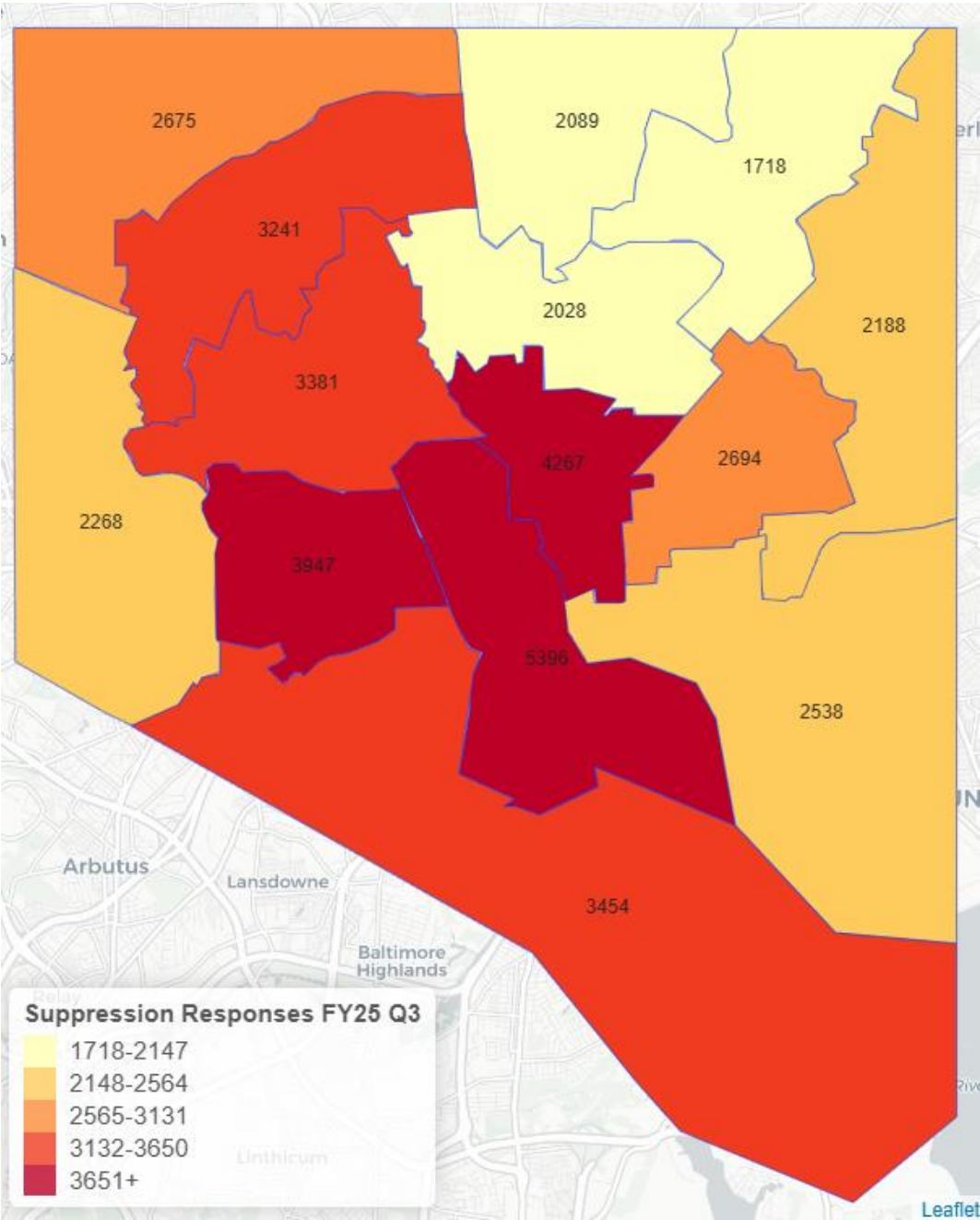


Suppression Responses by Council District

FY24 Q3 vs FY25 Q3

District	FY25 Q3 EMS Responses	FY25 Q3 Sup. Responses	FY25 Q3 Total Responses	FY24 Q3 Total Responses
1	1381	1157	2538	2509
2	1462	726	2188	2314
3	1049	669	1718	1610
4	1186	903	2089	1999
5	1405	1270	2675	2331
6	1954	1287	3241	2840
7	2032	1349	3381	3390
8	1398	870	2268	2267
9	2304	1643	3947	3523
10	2134	1320	3454	3719
11	2767	2629	5396	5190
12	2639	1628	4267	3938
13	1689	1005	2694	2491
14	1193	835	2028	1996

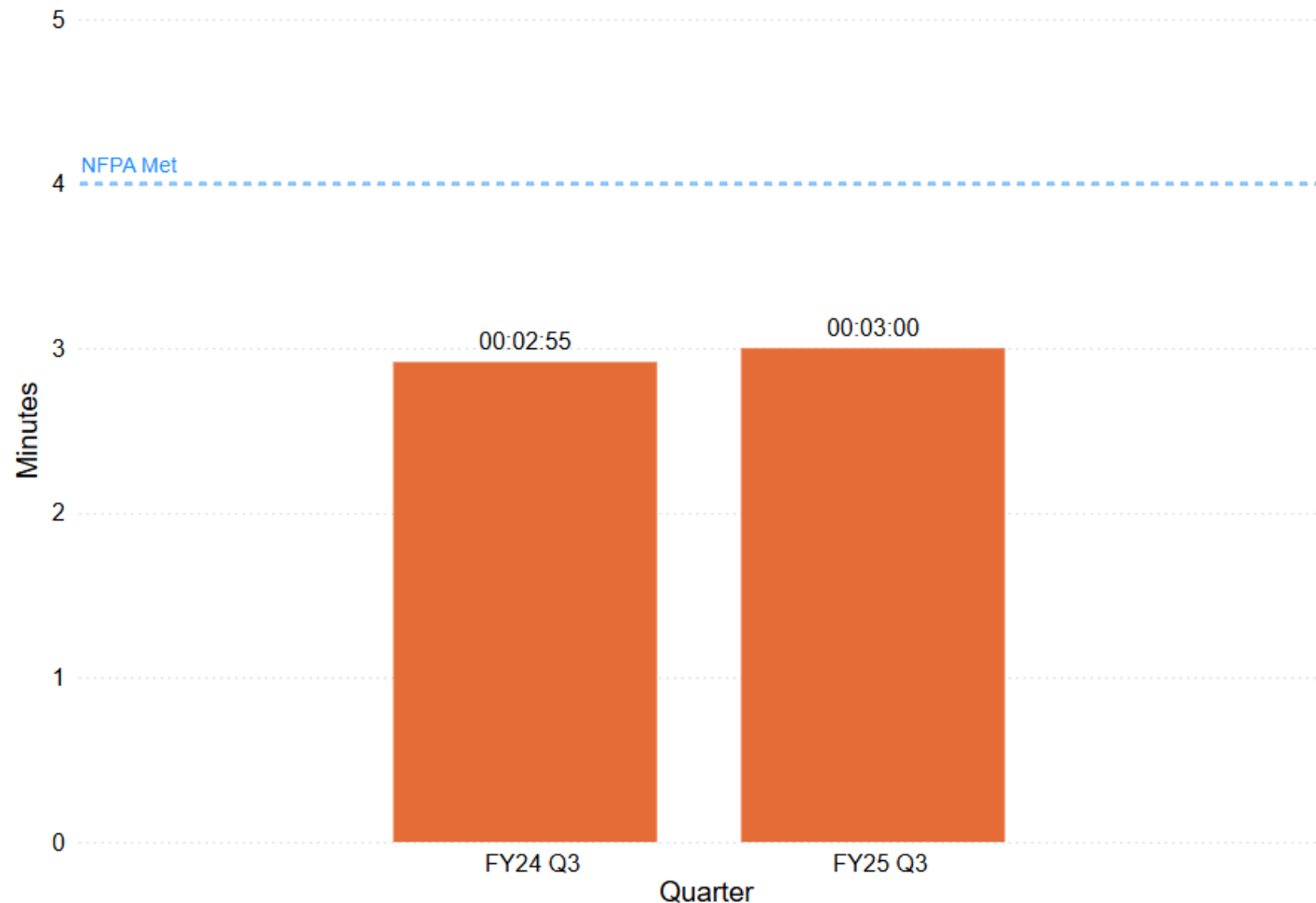
= Top 3 in FY25 Q3 Total Responses



FIRE RESPONSE TIME

1st On-Scene Engine Response Time to Structure Fires: FY24 Q3 and FY25 Q3

Median Response Time to Structure Fires by First On-Scene Engine
NFPA 1710 Standard: First Engine On-scene within 4 minutes



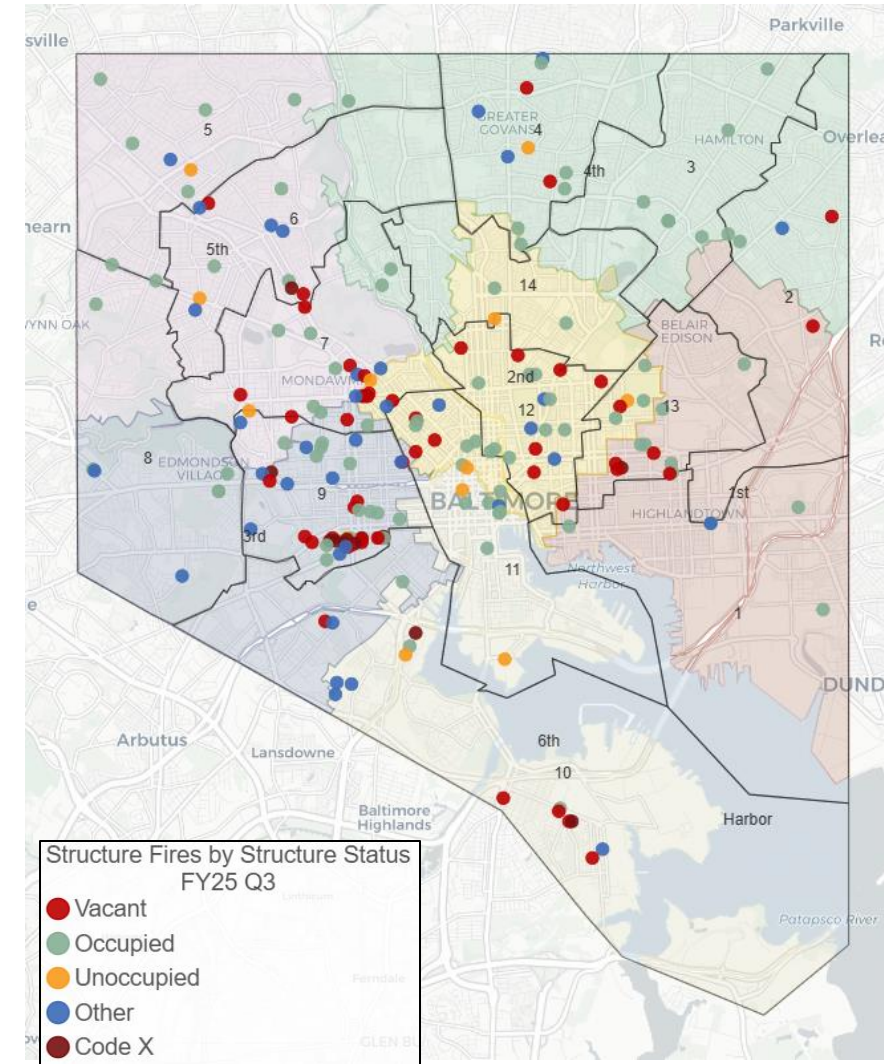
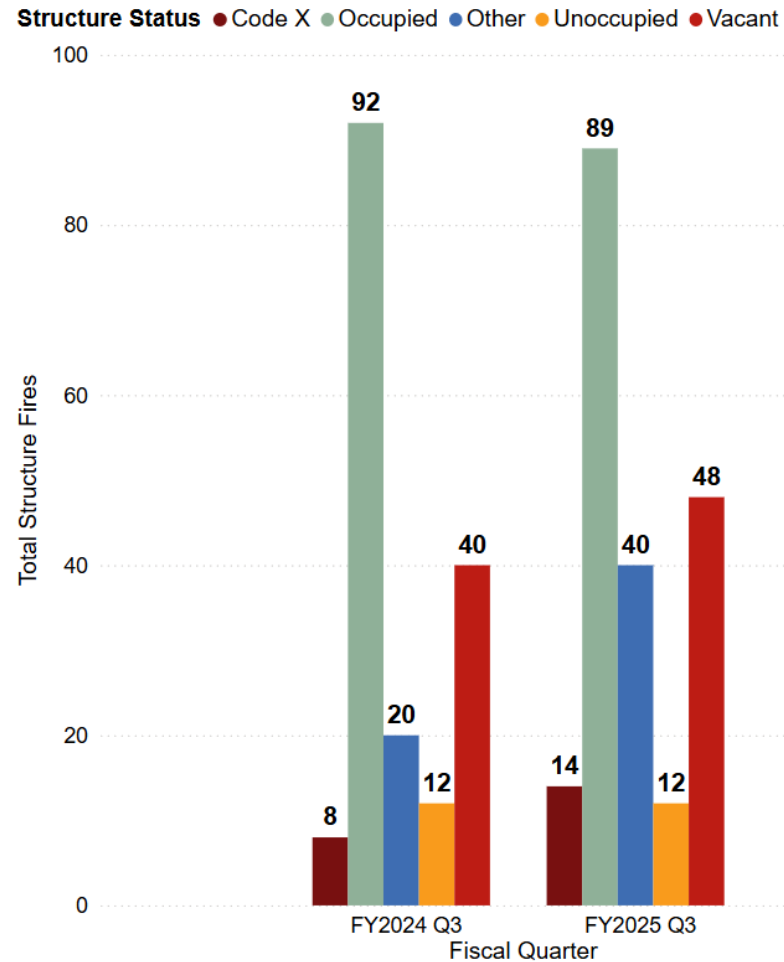
STRUCTURE FIRES



STRUCTURE FIRES BY STRUCTURE STATUS

FY24 Q3 vs FY25 Q3

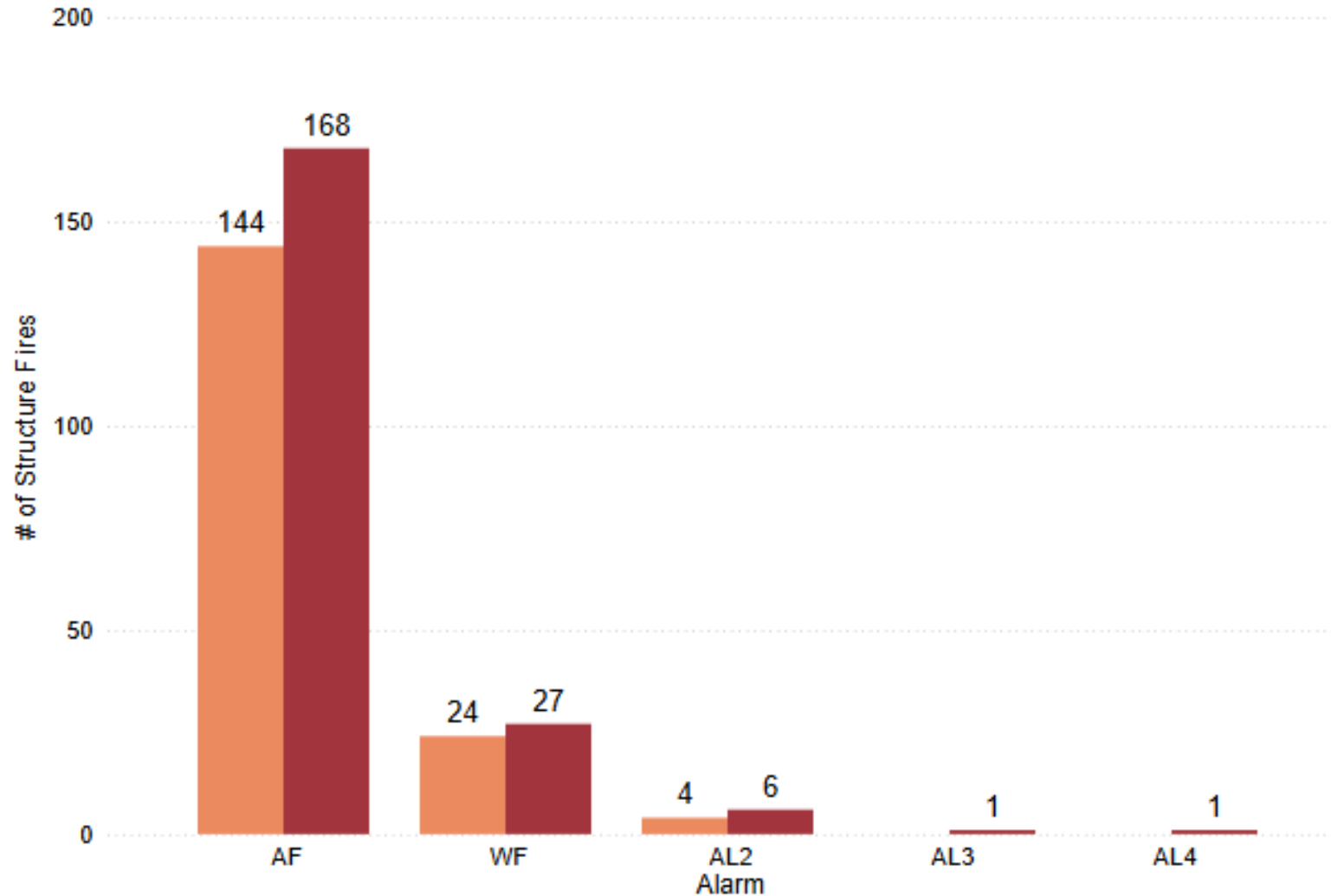
Structure Status	FY24 Q3	FY25 Q3
Vacant - Code X	8	14
Occupied	92	89
Other	20	40
Unoccupied	12	12
Vacant	40	48
Grand Total	172	203



STRUCTURE FIRE INCIDENTS BY ALARM

Structure Fire Dispositions FY24 Q3 vs FY25 Q3

Fiscal Quarter ● FY2024 Q3 ● FY2025 Q3



OPERATIONS

DAILY RESPONSES AND ACTIVITIES

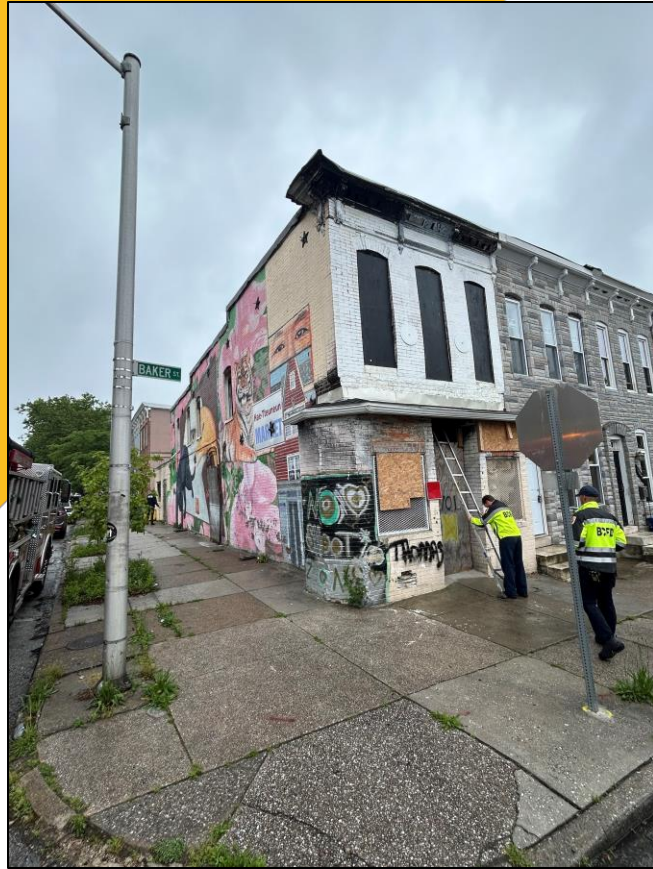
Average Suppression Unit Responses Per Day: 453

- EMS Call Types: 268 per day
- Suppression Call Types: 185 per day
- Highest Daily Call Count: 28 (Truck 1), 28 (Engine 23)

WEEKLY SCHEDULE FOR DAILY UNIT ACTIVITIES

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Training <ul style="list-style-type: none">▪ Battalion training▪ Pre-determined topic via Fire Academy	Hydrants <ul style="list-style-type: none">▪ 10,000 water department hydrants▪ 2 Inspections per year	Buildings <ul style="list-style-type: none">▪ ~100 performed per week	Unsafe Vacant Survey <ul style="list-style-type: none">▪ February 2022▪ Slight decrease in new Code X addresses	Buildings	Make Up Day	Safety Sweeps <ul style="list-style-type: none">▪ 500 Attempted Inspections Citywide▪ Red Cross Sweeps

Code X / Vacant Initiatives Inspections



Code X Address Inspections

**Total Active Code X Addresses
As of 3/31/2025**

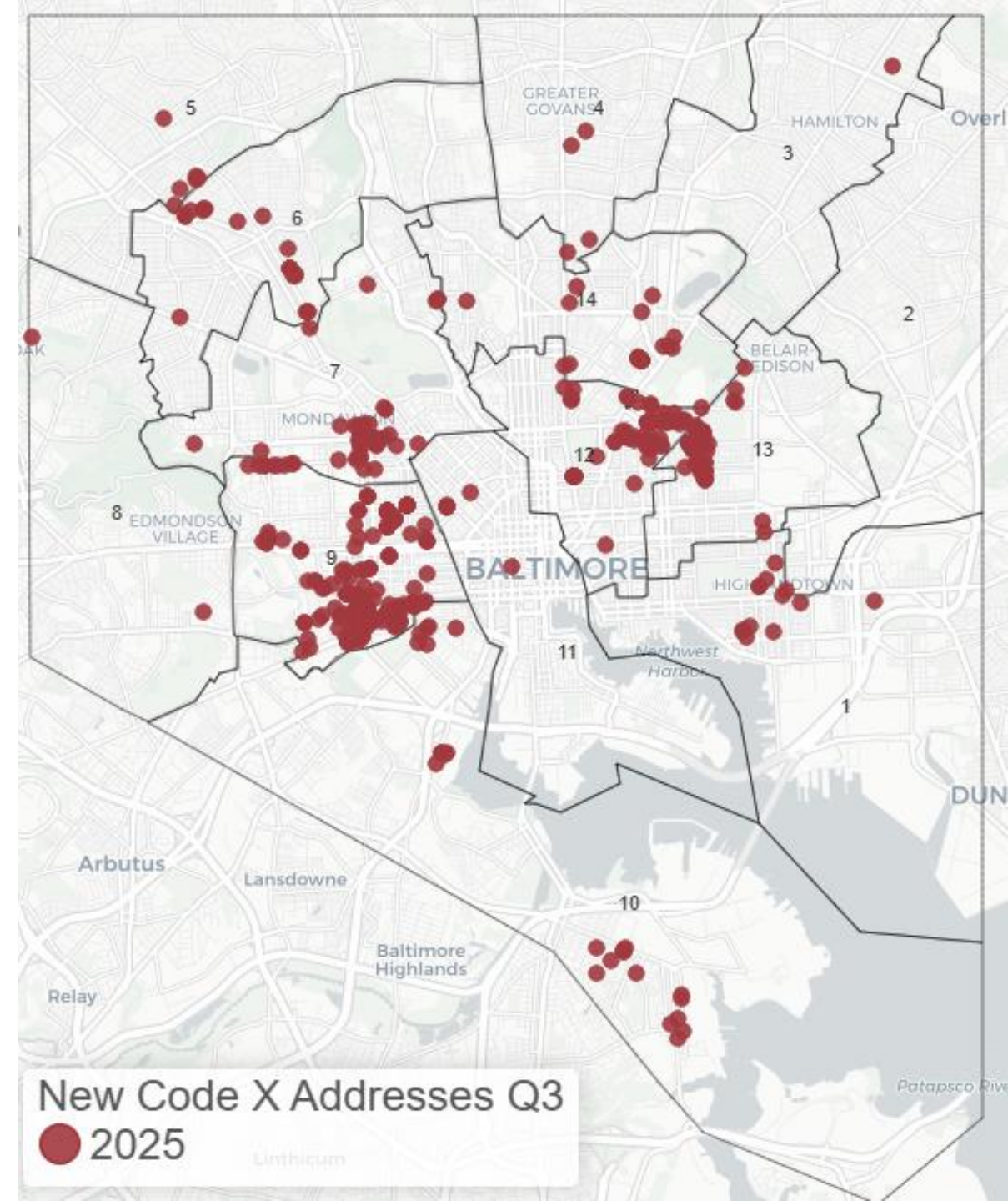
5300

New Code X Entries FY25 Q3

456

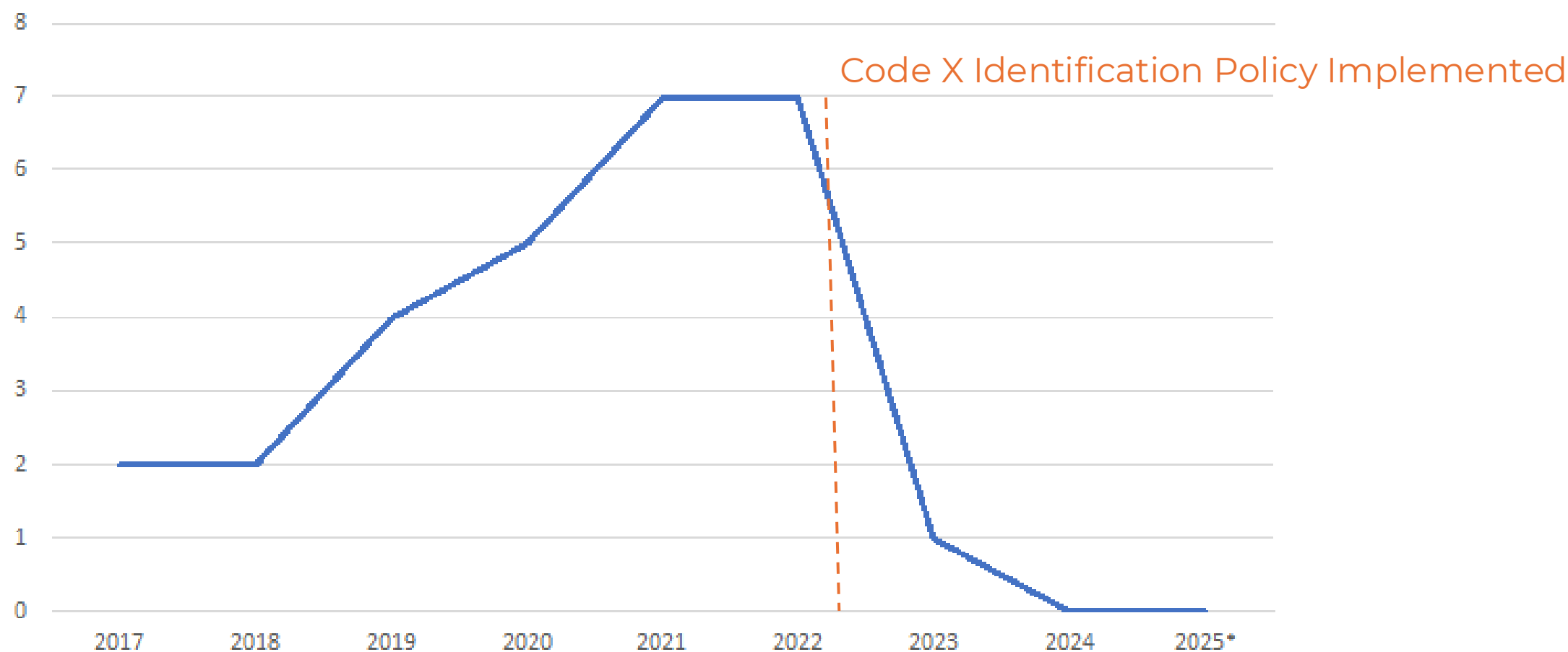
Vacant & Code X Reinspections FY25 Q3:

- 40 Razed
- 137 Returned to use

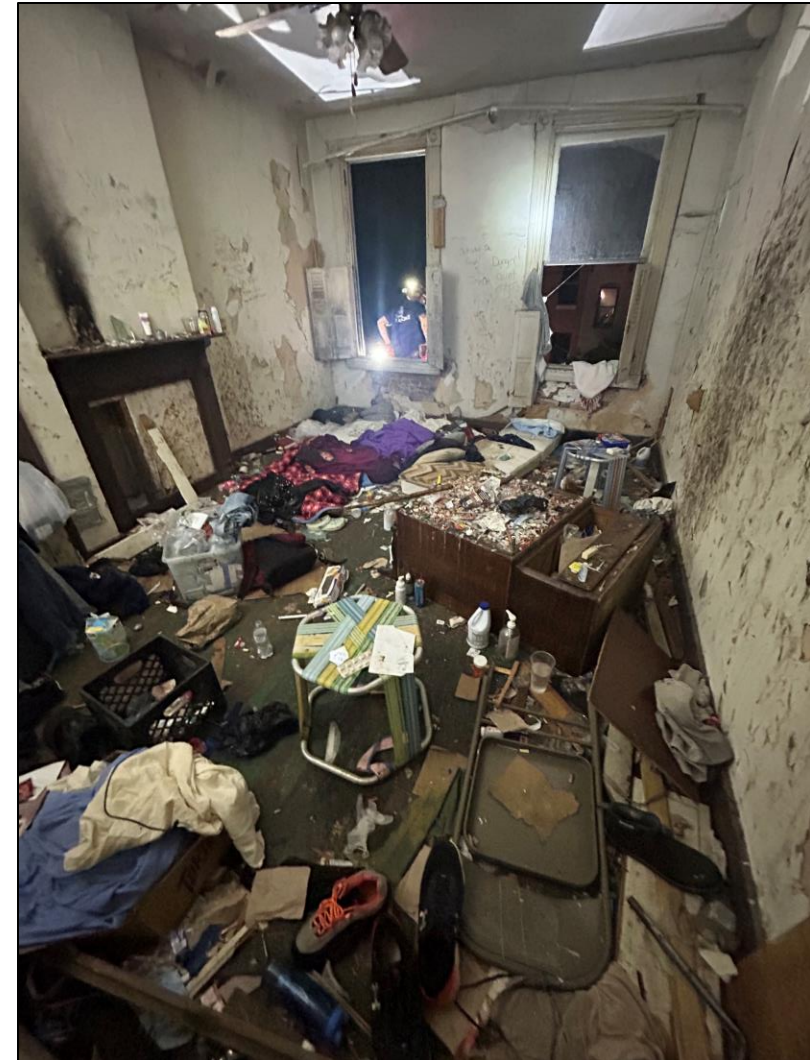


Mayday

Maydays by Year



Identifying Illegally Occupied Structures – 311 Notification



311 Notification: Identification of Illegally Occupied Dwellings

- 311 Request live 9/28/24
- Operation Memo 5-24 was created for Fire Department Operations
- 311 QR code
- Data sharing and platform created for the following departments: BPD, DPW, Housing, and Homeless Services
- FD Community Risk Reduction Action Plan
- Increase data sharing between all city departments

New 311 Request Questions:

- Type of incident or encounter with illegal occupants
- Number of illegal occupants *encountered*
- *Were there any injuries or fatalities of illegal occupants during the fire incident?*
- Is boarding required?
- Additional info

311 Service Request – Vacant Building/Squatter Encounter

311 QR Code



Option 1

Once the website has loaded, type BCFD in the Search Service Request bar.

Option 2

<https://balt311.baltimorecity.gov/citizen/s/>

Once the website has loaded, Click the Housing, Buildings & Structure icon



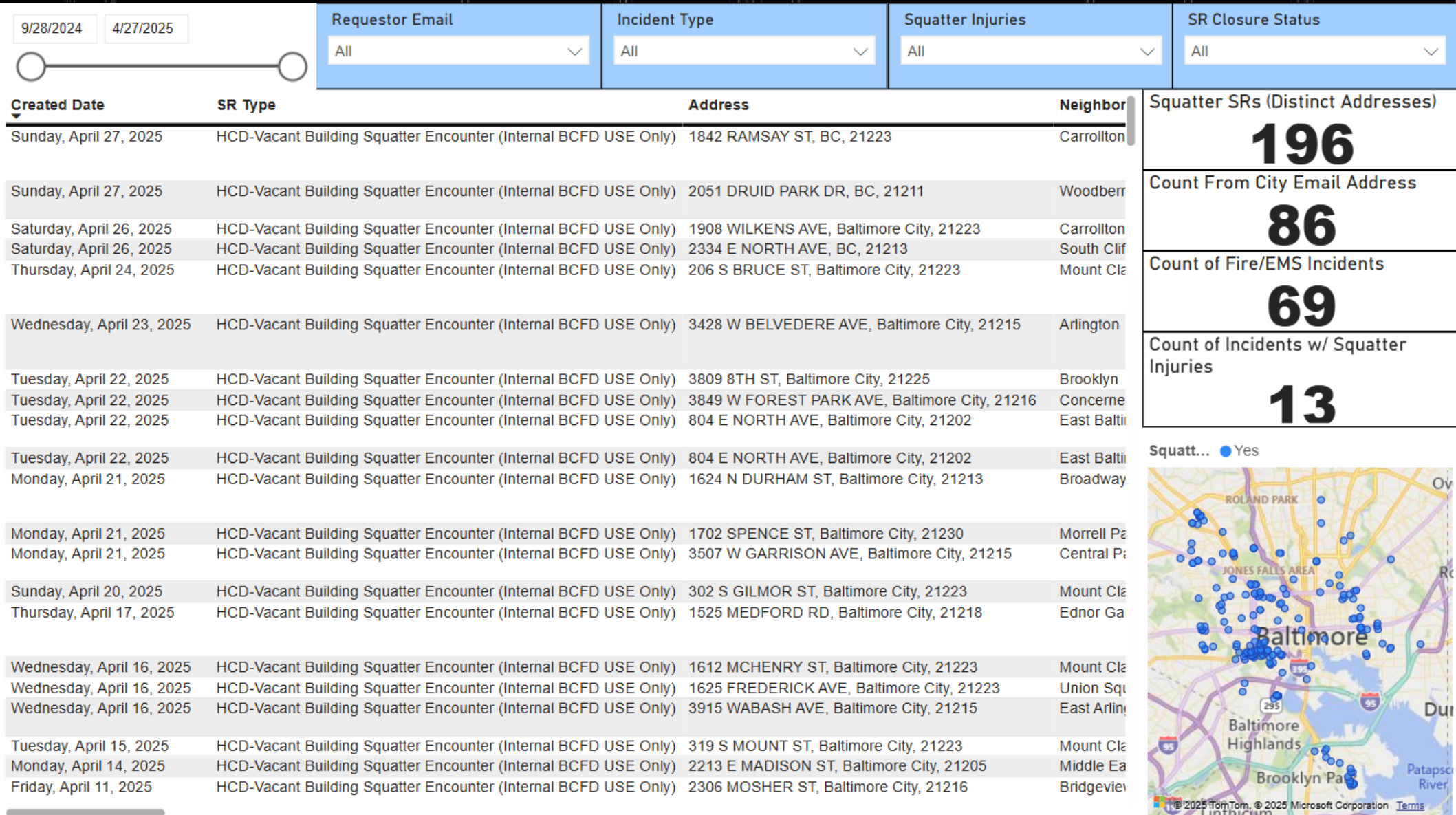
Housing, Buildings & Structures

Then select the Vacant Building Squatter Encounter icon.



Vacant Building Squatter Encounter (Internal BCFD USE Only)

311 Notification: Identification of Illegally Occupied Dwellings



311 Outreach Illegally Occupied Campaign

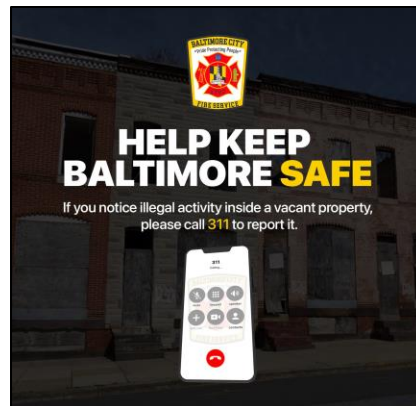
Public Awareness/Outreach

Campaign Tactics

Flyer Distribution: Distribute residential door-hangers to increase outreach efforts.

Community Risk Reduction: Collaboration with all Stakeholders/City Agencies to promote messaging, data sharing, and roles/responsibilities.

Social Media Campaign: Regularly post highlighting the dangers of occupying vacant buildings and the importance of calling 311.



OPERATIONAL PROGRESSION



Preparation Response Mitigation Evaluation

- Continue to build new partnerships and strengthening existing relationships
- Adaptive Training through *FOCAS LAB*
- Evaluating our responses through *After Action Reviews*
- Learning from our evaluations
- *ADASHI LiveView Program*

NEIGHBORHOOD SERVICES

- Effective April 4, 2025



Baltimore City Fire Department Operations Memo

No. 05-25

Date: April 4, 2025



From: **Mr. John F. Eid, Assistant Chief of Operations**
To: **Operations**
Subject: **Neighborhood Services – Notification on Emergency Incidents**

Department of Housing & Community Development has reinstituted the Neighborhood Services Program. Neighborhood Services will assist displaced residents at emergency incidents.

Effective Immediately, Neighborhood Services (NHS) will be notified by Fire Communications (FCB) at the request of the Incident Commander (IC) whenever an occupied structure is involved with displaced residents. This is the **primary resource** for BCFD units to assist displaced residents. All other policies and procedures related to displaced residents can be discontinued.

On large scale incidents, Red Cross is still an option for the Incident Commander. NHS and Office of Emergency Management should be consulted if further assistance is required.

OPERATIONAL INCIDENT REVIEWS

Internal After-Action Review (AAR)

- What occurred?
 - What was supposed to happen?
 - What went well and why?
 - What can we improve on and how?
- Debrief working incidents and emergencies
 - Analyze tactics and procedures
 - Review audio from incident
 - Identify strengths and weaknesses
 - Drive future training

OPERATIONAL INCIDENT REVIEWS

AFTER ACTION REVIEW

Working Fire Box 51-1 w/Rescue
522 N. Boulidin Street
Thursday 02/13/25 0333 hours



FIREGROUND AUDIO
INCLUDED BELOW

**OPERATIONS
DIVISION**

(For Internal Use Only)

ACTION REVIEW

2nd Alarm Fire Box 26-60
2502 W. Peninsula Drive
Monday 01/13/25 1007 hours

DISPATCH INFO

FIRST ALARM:
1007 hours

SECOND ALARM:
1012 hours

UNDER CONTROL:
1104 hours



AFTER ACTION REVIEW

EMS Incident
110 N. Central Avenue
Thursday 02/20/25 1105 hours

DISPATCH INFO

Dispatch Time: 1105 hours
On Scene Time: 1108 hours
Confirmed Shooting: 1111 hours
Active Shooter Notification: 1113 hours
Shooter in Custody: 1228 hours
All Units Clear of Building: 1249 hours

**OPERATIONS
DIVISION**

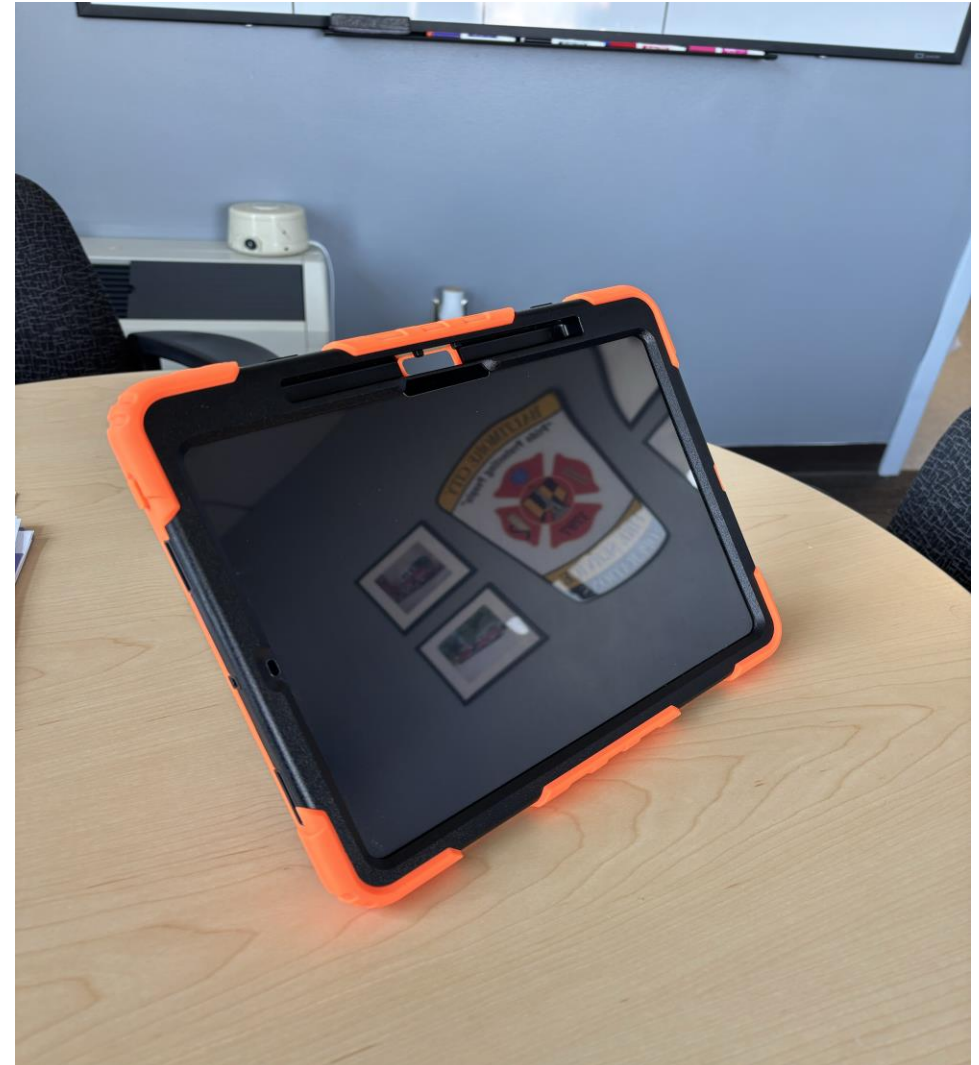
(For Internal Use Only)

- 10 Published in 2025

New Technology - ADASHI

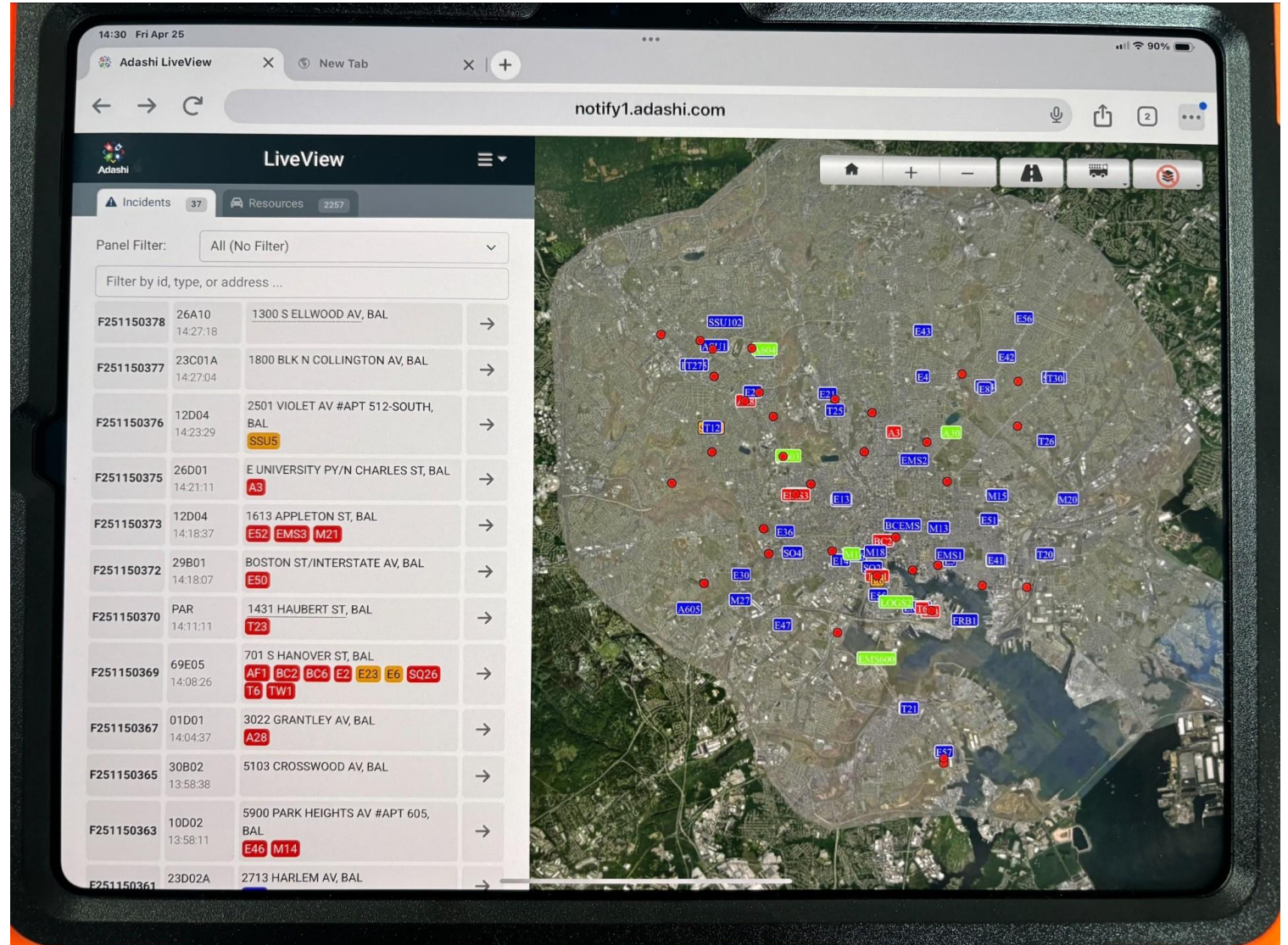
18 Apple iPad Pros purchased and loaded with software to assist on incidents with real time up to date and accurate information.

- Adashi (Real time CAD and Incident info)
- ERG (Haz-Mat Information)
- Askrail (Rail Car Information)
- Rail Crossing Locator (Identifies the owner)
- EV Rescue (EV Information)
- Insight (Interpretation Service)
- Tele911
- 311 App (Squatter reports, board up requests, etc...)



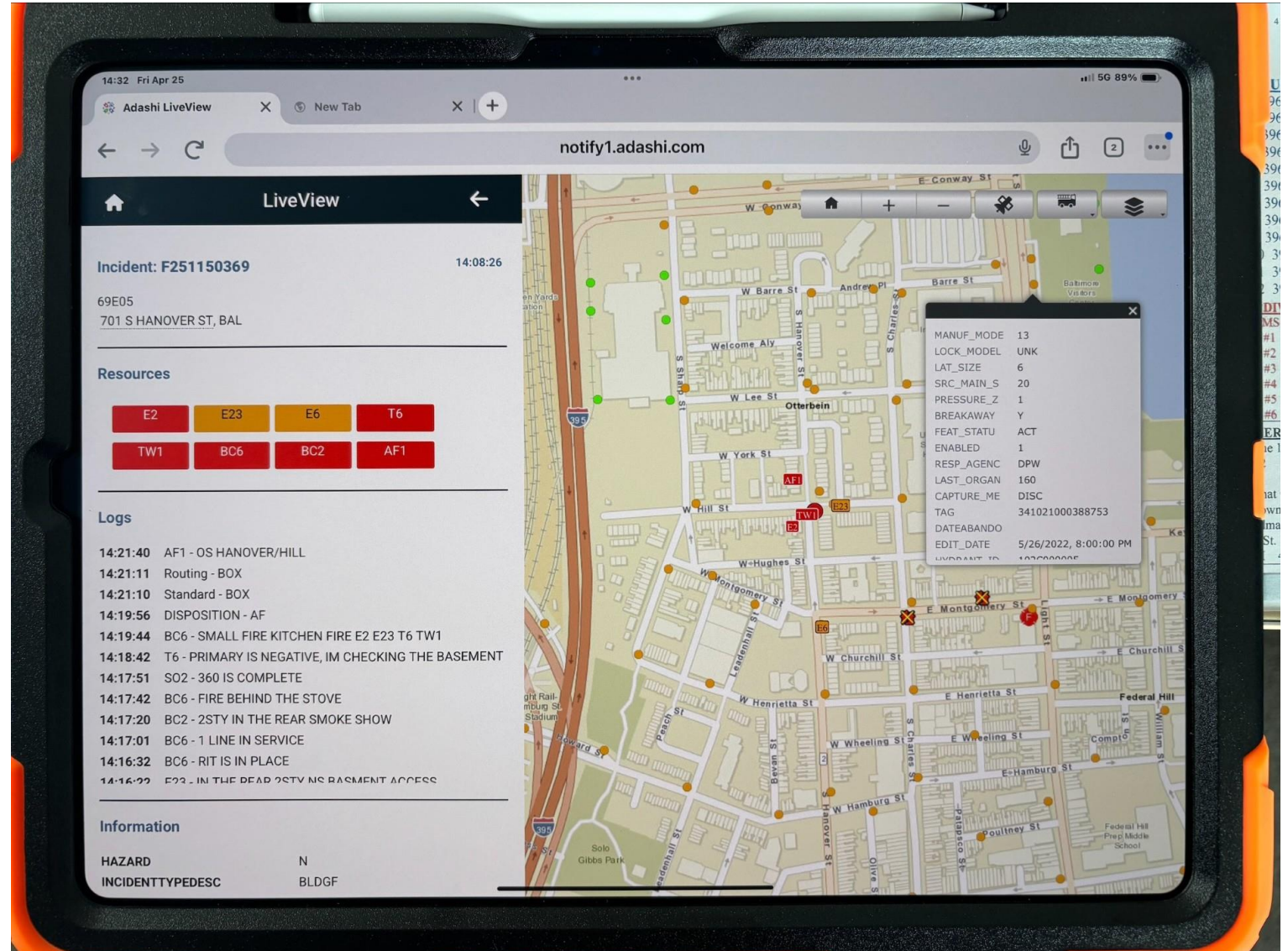
ADASHI Software

- City Wide Situational Awareness
- Ability to monitor incidents and unit locations/status
- Ability to see gaps in coverage and redeploy units more effectively



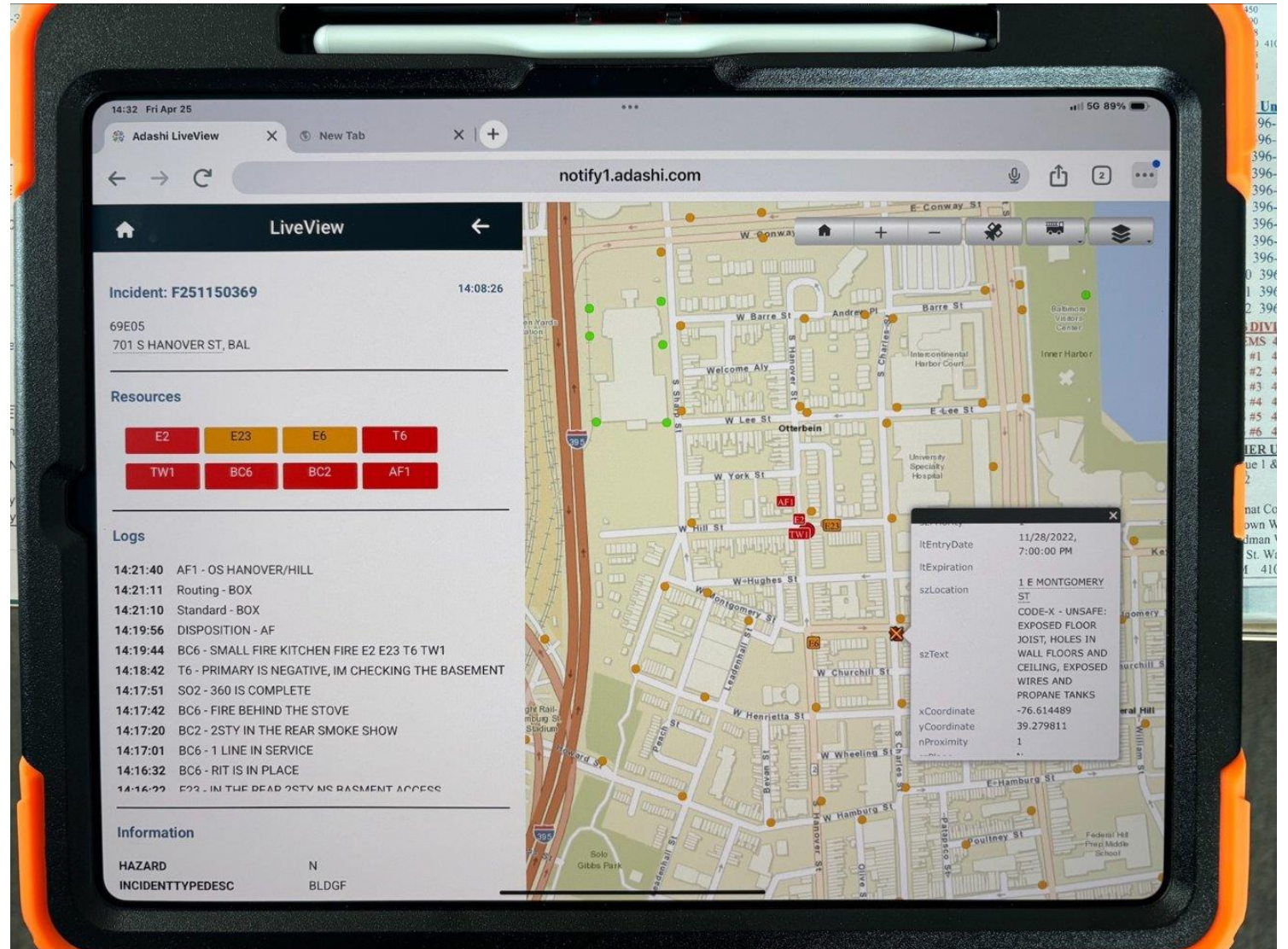
ADASHI- Incident Information

- Units assigned
- Unit Location
- Hydrant / Code X Locations
- Real time incident notes
- Location Hazard Information
- Weather



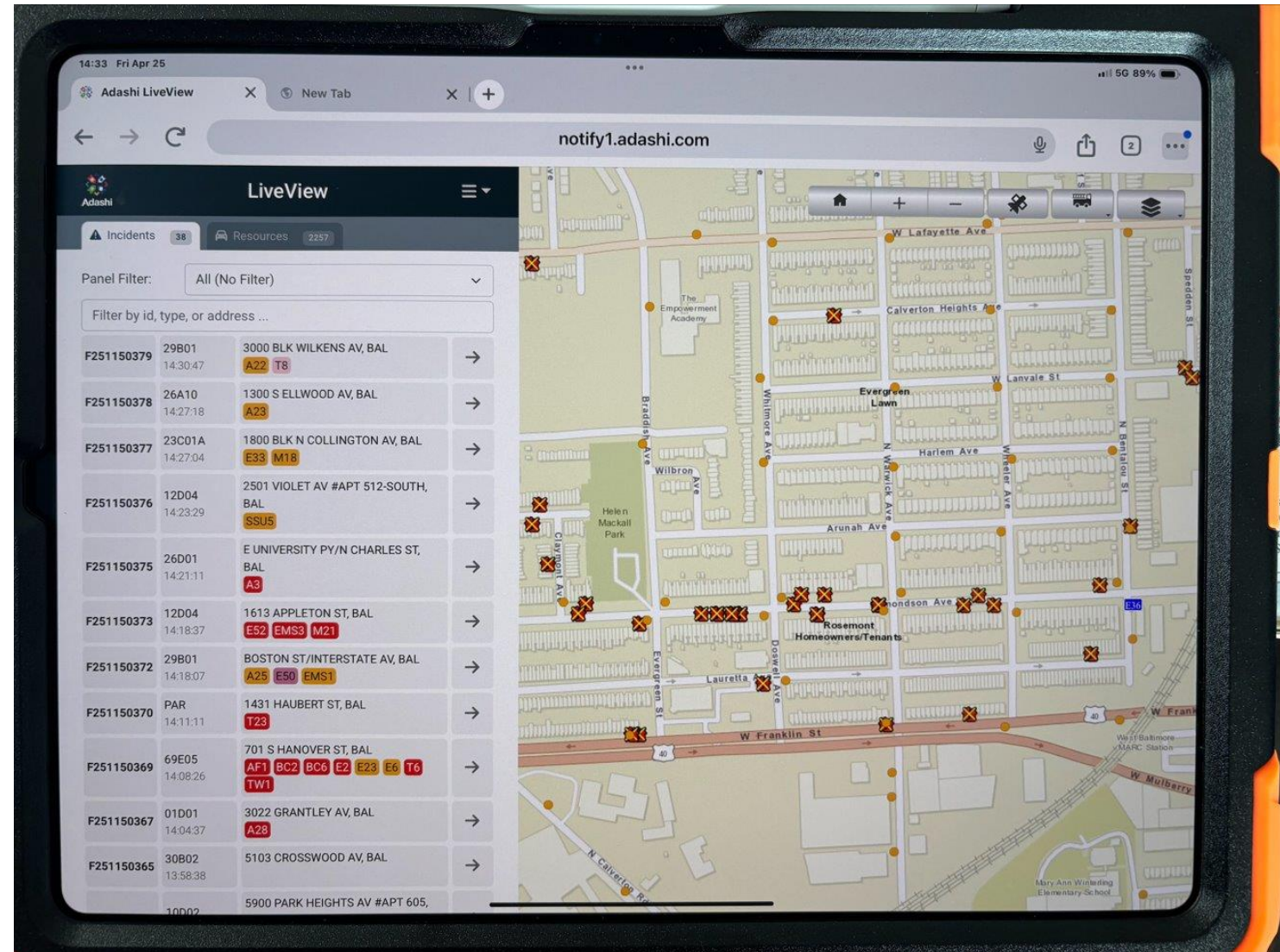
ADASHI- Code X Ray Information

- Ability to see Code X locations
- Ability to read any Code X notes that have been entered



ADASHI- Code X Ray Map

- Ability to see Code X locations to assist with reinspection's in a unit's respective inspection district.
- First step in giving the unit officer the ability to bring the office with them to where the boots hit the street



FIRE MARSHAL

Q3 FY25 Activities

Fire Inspections	4822
Plan Reviews	608
Fire Safety Talks and Fire Drills	53
Fire Investigations	146

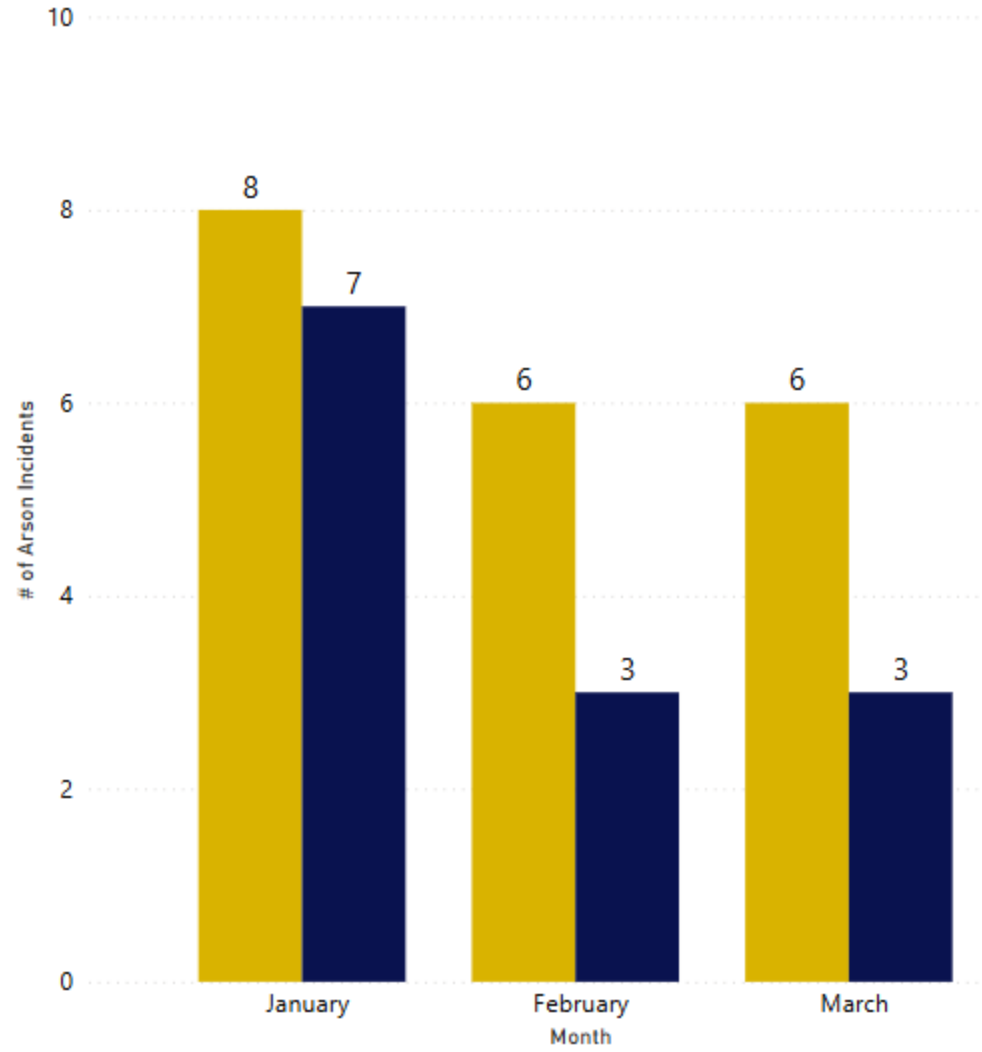
Q2 FY25 Activities

Fire Inspections	4562
Plan Reviews	614
Fire Safety Talks and Fire Drills	89
Fire Investigations	102

Citywide Arsons

January 1, 2024 – March 31, 2024
January 1, 2025 – March 31, 2025

Year ● 2024 ● 2025



20

FY24 Q3

-35%



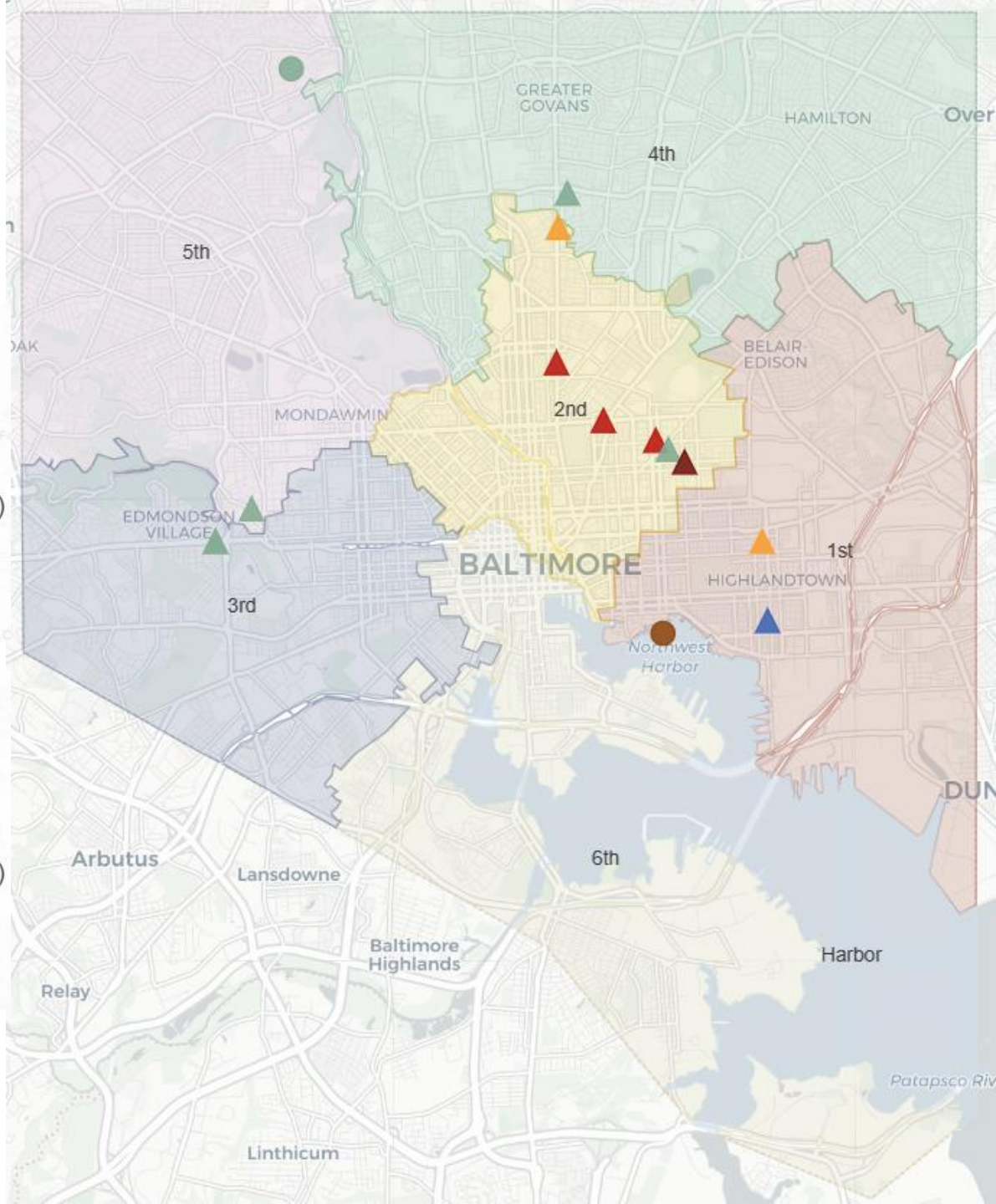
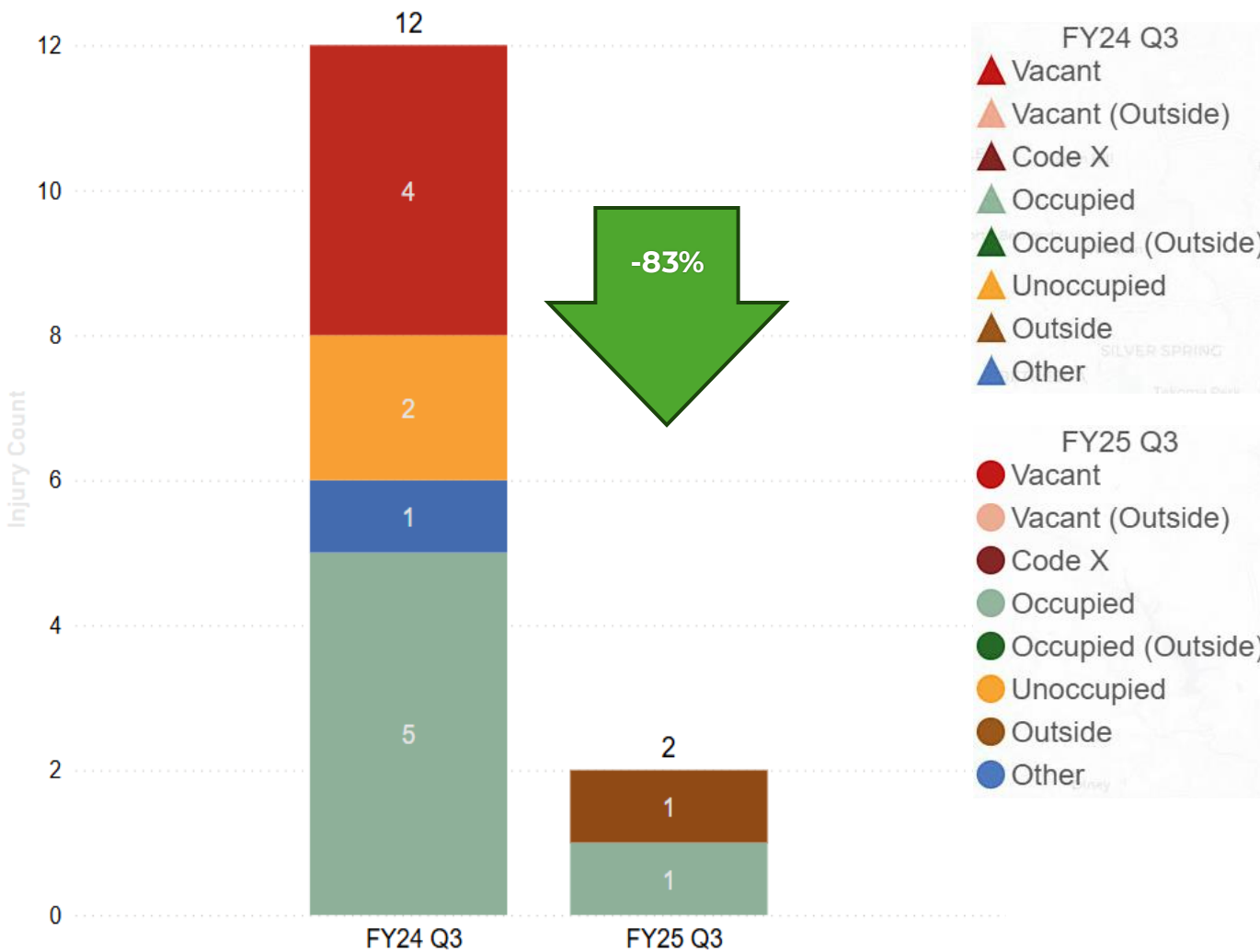
13

FY25 Q3

Month	2024	2025
Jan	8	7
Feb	6	3
Mar	6	3

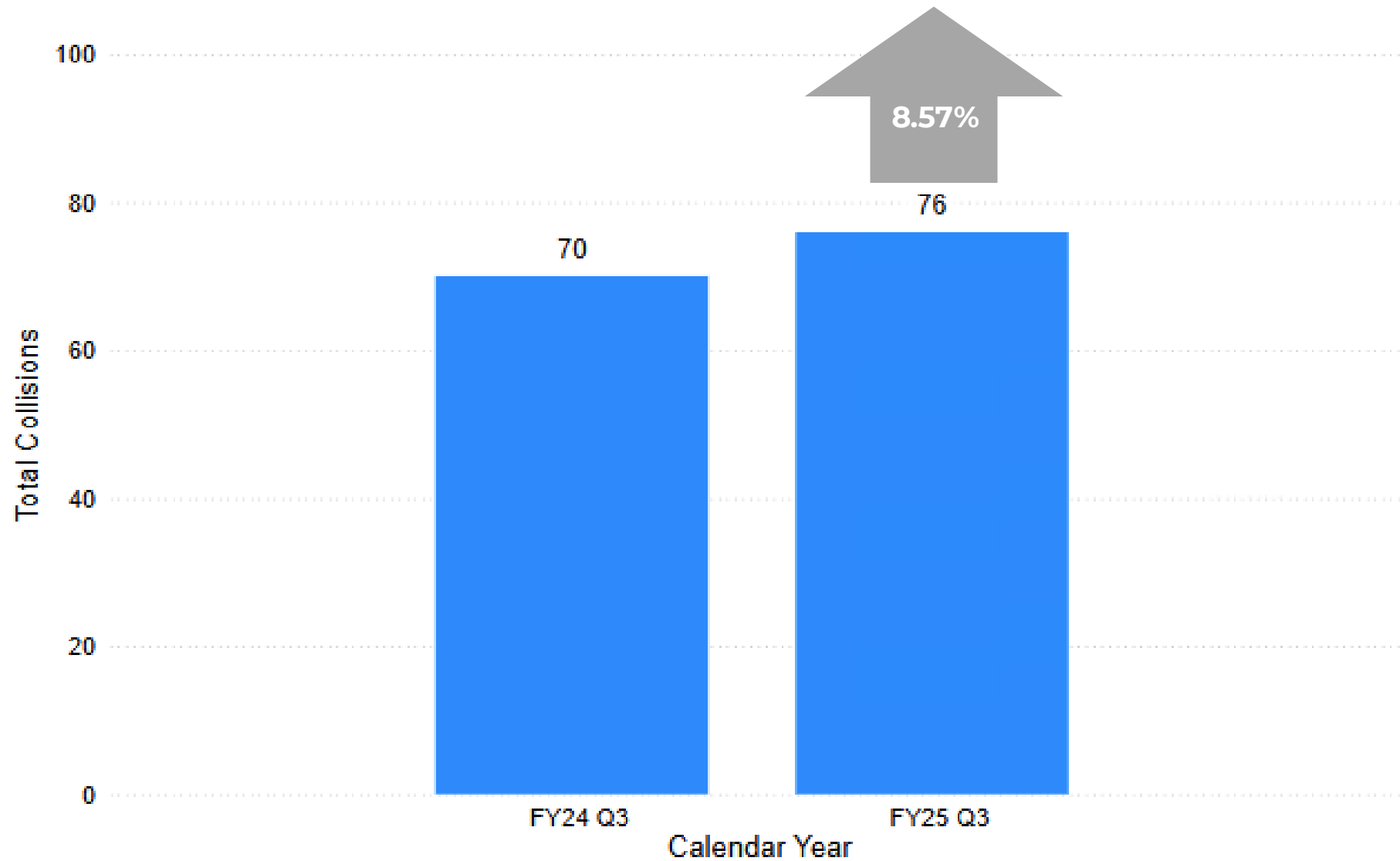
FIREGROUND INJURIES

FY24 Q3 & FY25 Q3



COLLISIONS

FY24 Q3 vs FY25 Q3



HUMAN RESOURCES

Recent Hires – January 1 through March 31, 2025

Position	# of Hires	Start Date
Payroll Manager	1	Jan - 15
Human Resources Assistant II	1	Jan - 15
EMT/Firefighters (currently 41 in class)	50	Jan - 29
Lateral transfer from an Accountant II Fiscal to Operations Officer I OEM	1	Mar - 12
Operations Assistant II	1	Mar - 12
Training Academy, Secretary III	1	Mar - 12
911 Supervisors	2	Mar - 29
911 Operators	6	Mar - 31

HUMAN RESOURCES

Pending Hires/Active Recruitment

Position	Status
EMS Class - 17 (15 EMTs, 2 Paramedics)	Start date April 23, 2025
Fiscal Technician	Open recruitment
Training and Exercise Coordinator/OEM	Open recruitment
Fire Codes Plans Reviewer	Open recruitment

HUMAN RESOURCES

High School Program

Vivien T Thomas Medical Arts Academy

- Emergency Medical Responder (EMR) Pilot
- March 3, 2025 – May 20, 2025
- BCFD MICRB Certified Lead Instructor
- 14 Students Enrolled

YouthWorks Summer Program

- July 7, 2025 – August 8, 2025
- 25 Students - CTE Programs

FIRE ACADEMY

Deputy Chief Laura A. Shiloh



FIRE ACADEMY

Current Recruit Class Data

Current Recruit Classes Start Date	Hired	Active	Graduation Date
EMTFF Recruit Class 2404 (9/11/24)	61		
2404(A)	22	17	February 21, 2025
2404(B)	39	25	June 6, 2025
EMTFF Recruit Class 2501 (1/29/25)	51	41	
2501 (A)	26	22	October 31, 2025
2501 (B)	25	19	October 31, 2025
EMT/PM Recruit Class 2502 (4/23/25)	19	18	August 8, 2025

FIRE ACADEMY

Recruit & Field Training Hours

FY24 – Q3 Recruit Training Hours

Recruit Classes 2302, 2303, 2401

FY24 Q3 hours - 830

FY 25 – Q3 Recruit Training Hours

Recruit Classes 2404, 2405, 2406, 2501, 2502

FY25 Q3 recruit hours - 1876

FY24 – Q3 Field Training Hours

685

FY25 – Q3 Field Training Hours

1071

FIRE ACADEMY

Implementation of Identified Training Needs

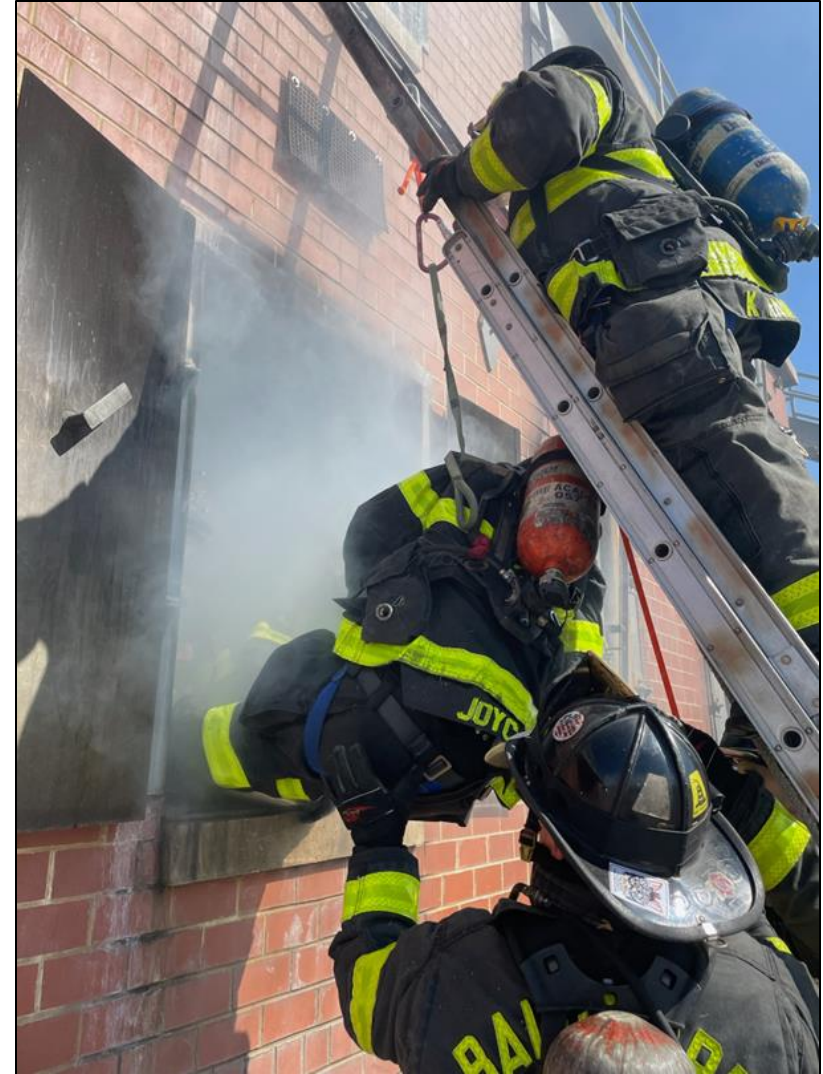
- Rapid Intervention Team – RIT Training – NFPA 1407 –Standard training (recruit & field training)
- Incident Command-IAP/ Operational Risk Assessment – F.O.C.A.S (Fire Officer Command and Simulation) training for Incident Commanders (Battalion Chiefs, Battalion Technicians, and Captains with future expansion planned)-FCB included in training
- Mayday/RIT – Roles & Responsibilities – Incorporated into recruit training, field training and built out into Specialized Firefighter Removal 4-day training program
- Training – Thermal Imaging Cameras – Incorporated into recruit training – developed into full day course delivered as part of Building Construction class
- H.E.A.T. – Fire Dynamics, Thermal Imager & Building Construction added to Recruit Skills training
- Fire Skills training – development of enhanced emergency activation training
- Optimizing Human Performance under stress in high-risk environments

FIRE Academy

Advanced Firefighter Removal Class

Key Points

- Firefighter Injuries and Fatalities
- MAYDAY Events
- Advanced RIT Techniques
- EMS Care of Injured Firefighters
- Practical Scenario Based Evolutions Developed by BCFD Members
- Eight AFFR Classes Delivered
- 160 Members Trained in these Techniques



FIRE Academy

Advanced Firefighter Removal Class

Jurisdictions in Attendance Observing

- Anne Arundel County Fire Dept.
- Annapolis City Fire Department
- **Baltimore County Fire Department**
- Boston Fire Department
- **DC Fire and EMS***
- Frederick County Fire and Rescue
- Howard County Fire and Rescue
- **Milwaukee Fire Department**
- Montgomery County Fire and Rescue
- Prince Georges County Fire and EMS



FIRE ACADEMY

Grant Funding

FY22 Assistance to Firefighter's Grant (FEMA)

Effective 9/15/23 – end of grant period 9/21/25

Training	\$1,552,800.00 Awarded
Equipment	\$193,454.00 Awarded

FY23 Assistance to Firefighter's Grant (FEMA)

Period of Performance 9/26/24 to 9/25/26

Training	\$1,687,360 Awarded
Training Props	\$50,000 Awarded

EMS OPERATIONS

Assistant Chief James Matz



Brandon M. Scott
Mayor

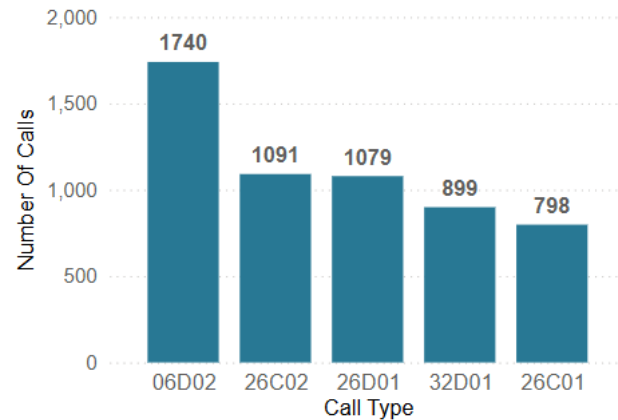
TOP 5 ALS & BLS CALLS FOR SERVICE

Q3 FY 2024 vs. Q3 FY 2025

Q3 FY 2024

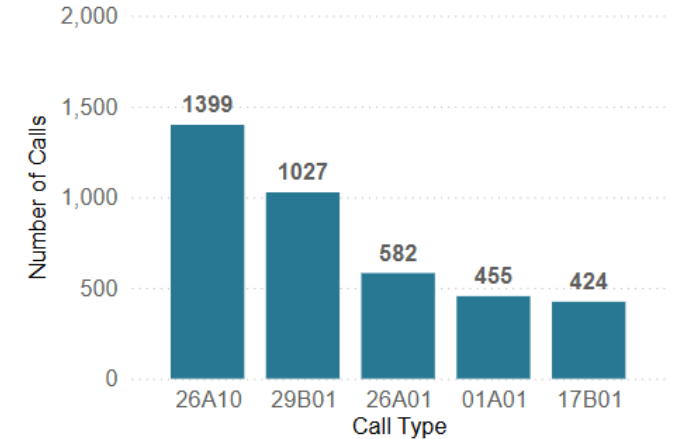
Top ALS Calls		
Call Type	Description	Total
06D02	Breathing Prblm	1740
26C02	Sick Abd Breath	1091
26D01	Sick N alert	1079
32D01	Unknown Prob	899
26C01	Altered Level Of Consciousness	798

Top ALS Calls For Service Q3 FY24



Top BLS Calls		
Call Type	Description	Total
26A10	Sick Unwell	1399
29B01	Vehicle Accident	1027
26A01	Sick	582
01A01	Abdominal Pain	455
17B01	Fall Injury	424

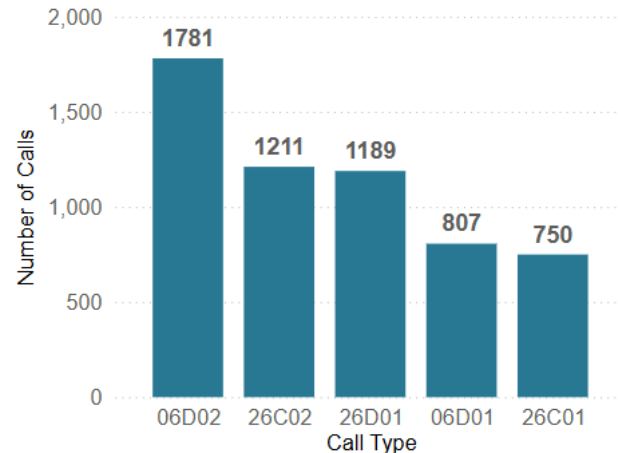
Top BLS Calls for Service Q3 FY24



Q3 FY 2025

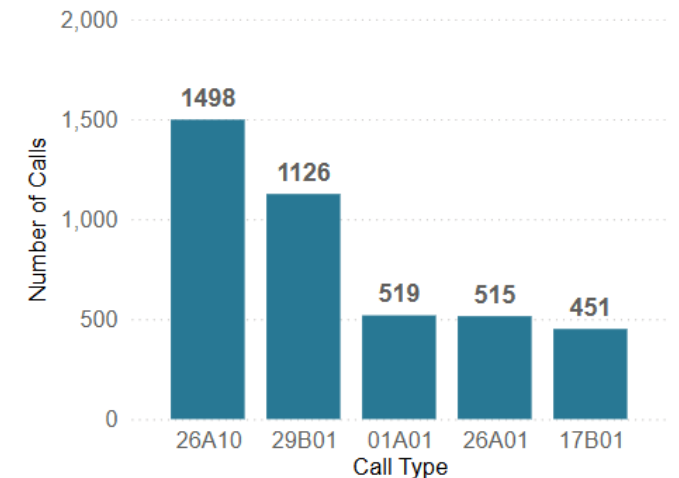
Top ALS Calls		
Call Type	Description	Total
06D02	Breathing Prblm	1781
26C02	Sick Abd Breath	1211
26D01	Sick alert	1189
06D01	Breathing Prblm Not Alert	807
26C01	Altered Level Of Consciousness	750

Top ALS Calls for Service Q3 FY25



Top BLS Calls		
Call Type	Description	Total
26A10	Sick Unwell	1489
29B01	Vehicle Accident	1126
01A01	Abdominal Pain	519
26A01	Sick	515
17B01	Fall Injury	451

Top BLS Calls for Service Q3 FY25



EMS COMMUNITY METRICS

Q3 FY 2024



Baltimore City Fire
Department

EMS Community Metrics



Reset all filters to default display

Total Incidents

34K

Total Responses

61K

Responses to Overdoses

754

FILTERS

Date

1/1/2024

3/31/2024

Battalion/Division

All

Shift

All

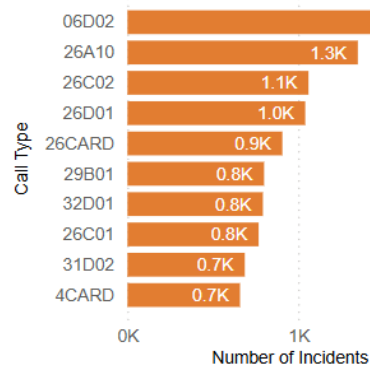
EMD Card

All

Unit

All

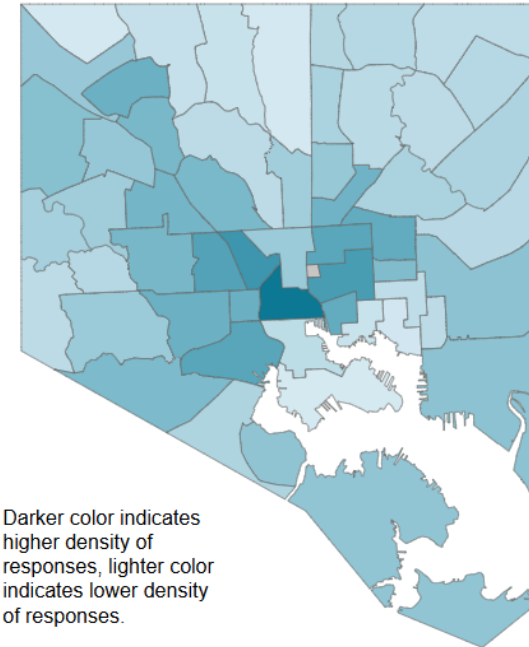
Top 10 Call Types ?



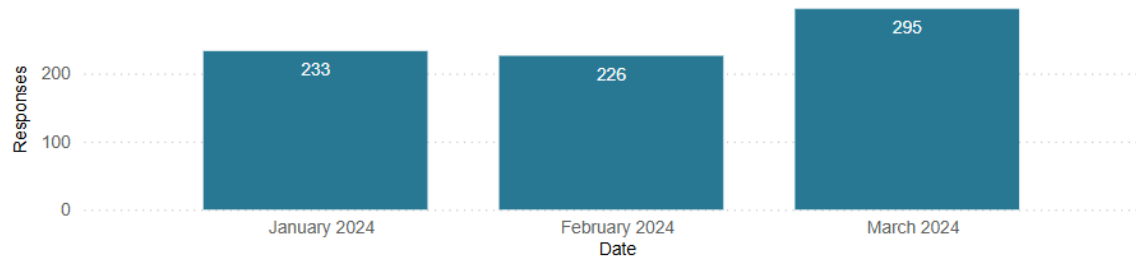
Map Values - Responses to Community

Community	Responses	Per Capita Response
Downtown/Seton Hill	2733	290
Upton/Druid Heights	1963	221
Oldtown/Middle East	2045	205
Sandtown-Winchester/Harlem Park	2023	193
Washington Village/Pigtown	960	186
Greenmount East	1274	184
Clifton-Berea	1316	174
Harbor East/Little Italy	866	173
Poppleton/The Terraces/Hollins Market	771	164

Responses to Community



Responses to Overdose ?



EMS COMMUNITY METRICS

Q3 FY 2025



Baltimore City Fire
Department

EMS Community Metrics



Reset all filters to default display

Total Incidents

35K

Total Responses

64K

Responses to Overdoses

486

FILTERS

Date

1/1/2025

3/31/2025

Battalion/Division

All

Shift

All

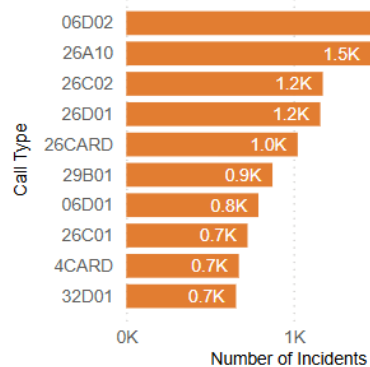
EMD Card

All

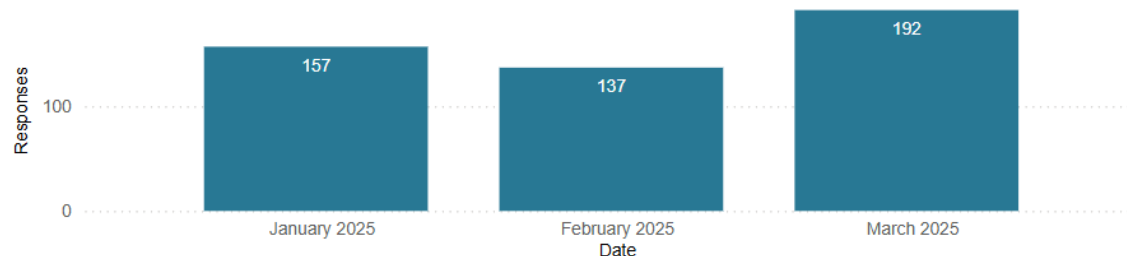
Unit

All

Top 10 Call Types (i)



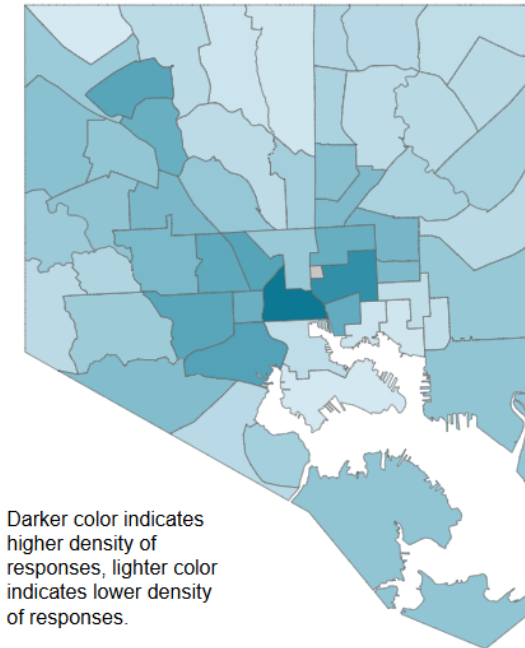
Responses to Overdose (?)



Map Values - Responses to Community

Community	Responses	Per Capita Response
Downtown/Seton Hill	2881	305
Oldtown/Middle East	2479	248
Washington Village/Pigtown	1050	203
Upton/Druid Heights	1779	200
Pimlico/Arlington/Hilltop	1831	196
Southwest Baltimore	2569	195
Sandtown-Winchester/Harlem Park	1976	188
Harbor East/Little Italy	917	183
Greenmount East	1212	175

Responses to Community



Darker color indicates
higher density of
responses, lighter color
indicates lower density
of responses.



Use these tabs to navigate between pages in this report

Designed by the Mayor's Office of Performance & Innovation

EMS OPERATIONAL METRICS

Q3 FY 2024



Baltimore City Fire
Department

EMS Operational Metrics 1



Reset all filters to default display

Total Incidents

34K

Total Responses

61K

Total Transports

21K

Median Response
Time to Time
Sensitive Calls (mins)

8.53

FILTERS

Date

1/1/2024

3/31/2024

Battalion/Division

All

Shift

All

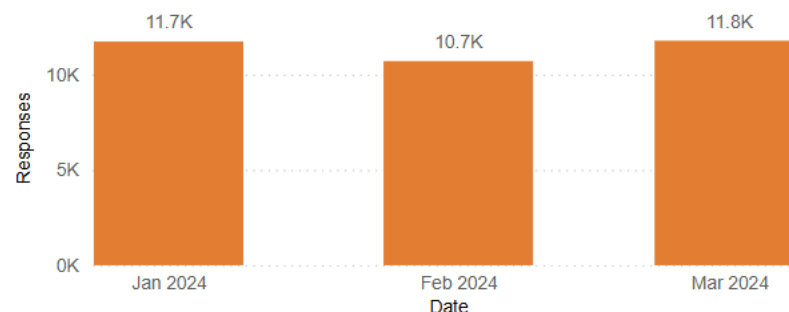
EMD Card

All

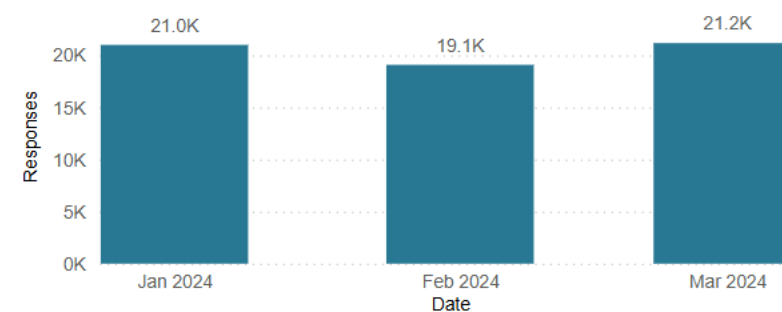
Unit

All

Total Incidents ?

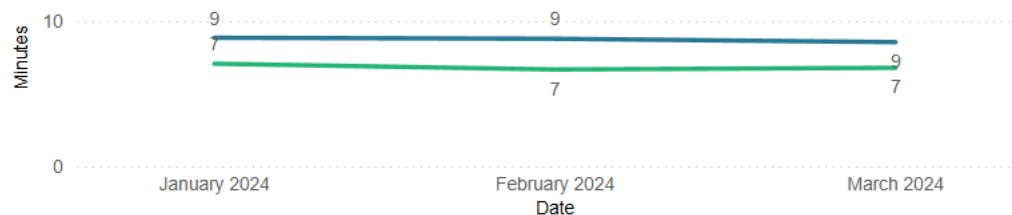


Total Responses ?

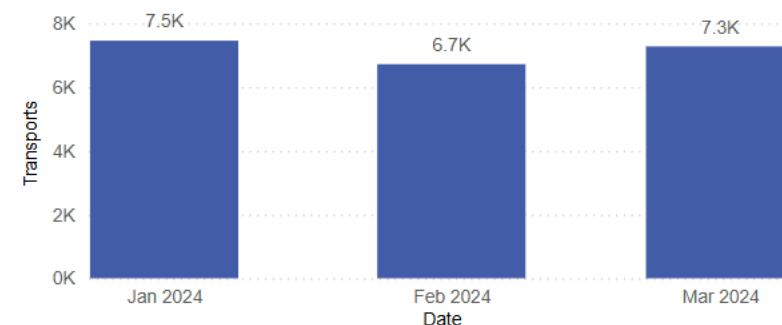


Median Response Time (Minutes) to Time Sensitive Calls

Medics EMS Officers ? i



Total Transports ?



EMS OPERATIONAL METRICS

Q3 FY 2025



Baltimore City Fire
Department

EMS Operational Metrics 1



Reset all filters to default display

Total Incidents

35K

Total Responses

64K

Total Transports

23K

Median Response
Time to Time
Sensitive Calls (mins)

8.98

FILTERS

Date

1/1/2025

3/31/2025

Battalion/Division

All

Shift

All

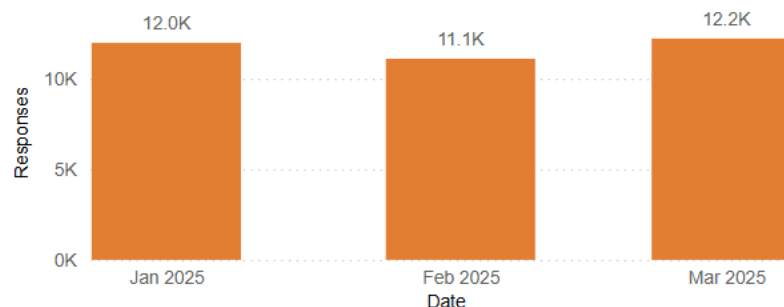
EMD Card

All

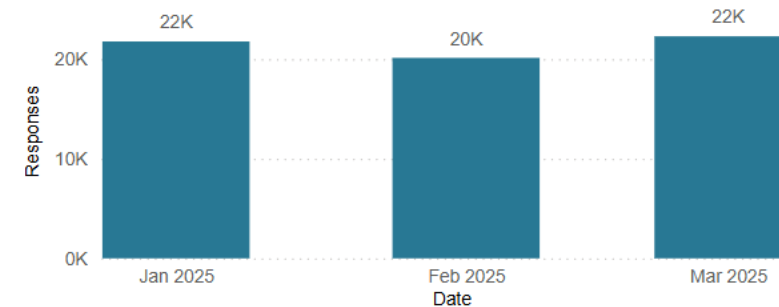
Unit

All

Total Incidents ?

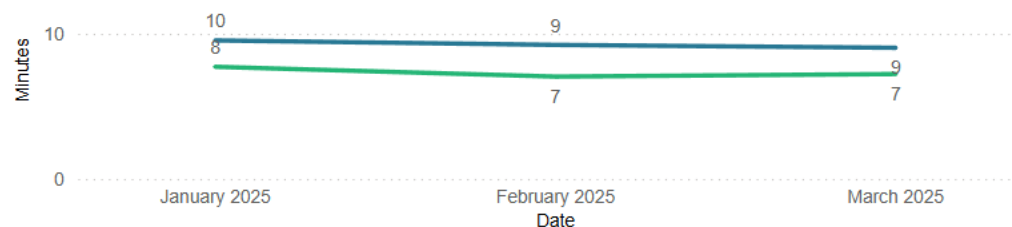


Total Responses ?

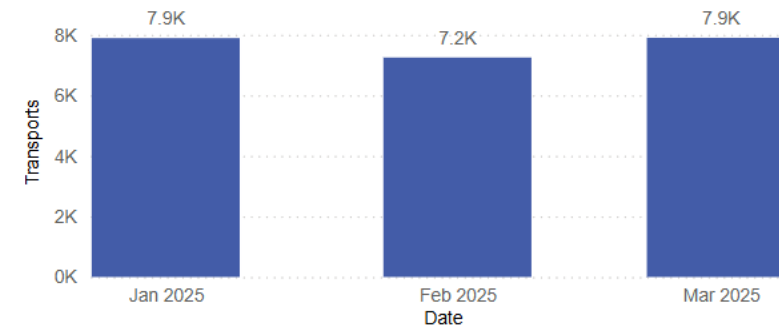


Median Response Time (Minutes) to Time Sensitive Calls

Medics EMS Officers ? i



Total Transports ?

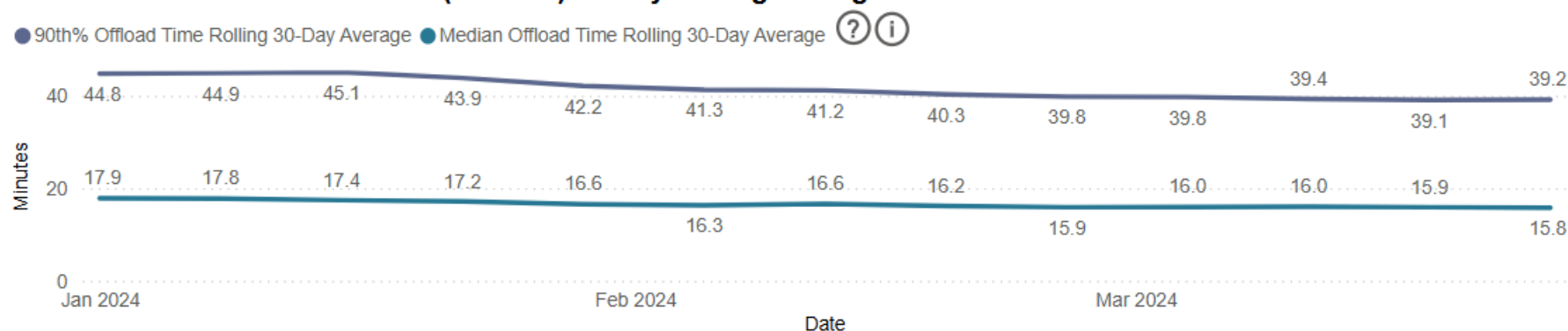


OFFLOAD TIMES

Q3 FY 2024 vs Q3 FY 2025

Q3 FY 2024

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average

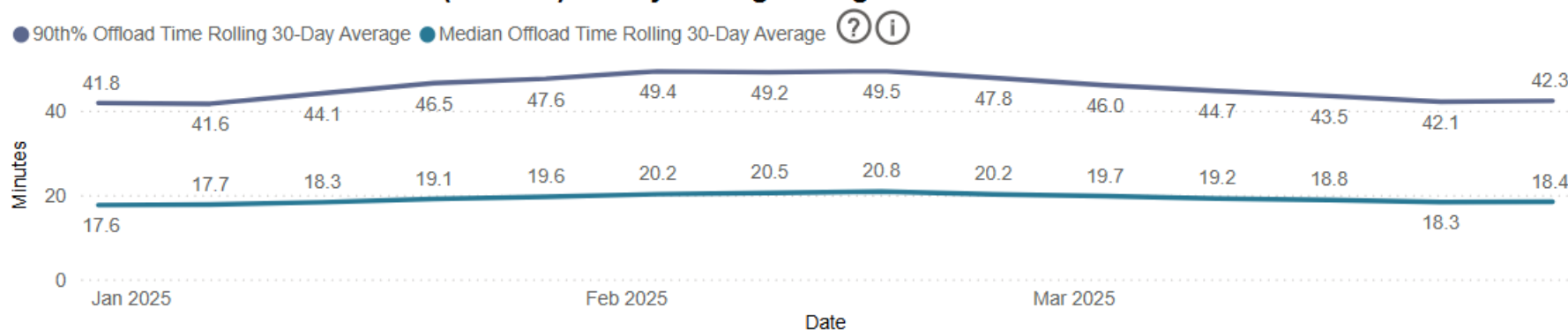


Median 90th Percentile offload time in Q3 FY 2024: **00:41:42**

Median offload time in Q3 FY 2024: **00:16:36**

Q3 FY 2025

Median and 90th% Offload Time (Minutes) 30-Day Rolling Average



Median 90th Percentile offload time in Q3 FY 2025: **00:46:06**

Median offload time in Q3 FY 2025: **00:19:30**

EMS Metrics

Q3 FY 2024 vs. Q3 FY 2025

Median and Mean Duration of Units on Scene Time (HH:MM:SS)			
Median Duration On Scene Time in Q3 FY 2024	Median Duration On Scene Time Q3 FY 2025	Mean Duration On Scene Time Q3 FY 2024	Mean Duration On Scene Time Q3 FY 2025
00:16:48	00:16:46	00:20:00	00:19:59

Duration of Unit On Scene Time:

The time a BCFD unit remains on scene, from arrival until it either begins patient transport or clears from the location.

Metric only includes Core BCFD Units:
Battalion Chiefs, Suppression Units, and Transport Units.

Median and Mean Duration of Units At Hospital Time (HH:MM:SS)			
Median Duration of Units At Hospital Time Q3 FY 2024	Median Duration of Units At Hospital Time Q3 FY 2025	Mean Duration of Units At Hospital Time Q3 FY 2024	Mean Duration of Units At Hospital Time Q3 FY 2025
00:50:56	00:51:22	00:51:13	00:52:07

Duration of Units at Hospital Time (Drop Time):

The time a BCFD transport unit spends at the hospital, measured from when it completes patient transport to when it becomes available for the next call.

This measure only includes BCFD EMS Transport Units.

Mortality (cardiac arrest) Tracking



2022

Non-Traumatic Etiology Survival Rates

Overall:	5.1% (1287)
Bystander Wit'd:	7.8%(334)
Unwitnessed:	2.3% (824)
Utstein ¹ :	21.7% (46)
Utstein Bystander ² :	28.6% (14)

Bystander Intervention Rates ³

CPR:	19.4% (978)
Public AED Use:	5.0% (160)

CPC 1 or 2: 14
CPC 3 or 4: 12

2023

Non-Traumatic Etiology Survival Rates

Overall:	7.2% (1215)
Bystander Wit'd:	10.3%(329)
Unwitnessed:	4.0% (769)
Utstein ¹ :	27.8% (36)
Utstein Bystander ² :	40.0% (15)

Bystander Intervention Rates ³

CPR:	24.7% (929)
Public AED Use:	4.5% (202)

CPC 1 or 2: 13
CPC 3 or 4: 21

2024

Non-Traumatic Etiology Survival Rates

Overall:	9.3% (1181)
Bystander Wit'd:	16.0%(306)
Unwitnessed:	4.8% (743)
Utstein ¹ :	40.8% (76)
Utstein Bystander ² :	48.6% (37)

Bystander Intervention Rates ³

CPR:	25.5% (891)
Public AED Use:	7.2% (167)

CPC 1 or 2: 27
CPC 3 or 4: 22

CARES 2024 Comparison



Baltimore City

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Baltimore

Non-Traumatic Etiology Survival Rates

Overall:	10.4% (884)
Bystander Wit'd:	17.1%(310)
Unwitnessed:	4.8% (461)
Utstein ¹ :	36.0% (75)
Utstein Bystander ² :	39.1% (46)

Bystander Intervention Rates ³

CPR:	39.5% (636)
Public AED Use:	9.2% (87)

CPC 1 or 2: 29
CPC 3 or 4: 24

Prince George's

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	5.6% (1105)
Bystander Wit'd:	9.2%(390)
Unwitnessed:	1.8% (557)
Utstein ¹ :	26.4% (91)
Utstein Bystander ² :	30.4% (56)

Bystander Intervention Rates ³

CPR:	40.3% (767)
Public AED Use:	11.1% (108)

CPC 1 or 2: 25
CPC 3 or 4: 11

Howard

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Howard

Non-Traumatic Etiology Survival Rates

Overall:	12.0% (242)
Bystander Wit'd:	15.6%(90)
Unwitnessed:	8.1% (124)
Utstein ¹ :	36.0% (25)
Utstein Bystander ² :	50.0% (16)

Bystander Intervention Rates ³

CPR:	55.8% (190)
Public AED Use:	22.6% (31)

CPC 1 or 2: 12
CPC 3 or 4: 2

CARES 2024 Comparison



Baltimore City

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Baltimore

Non-Traumatic Etiology Survival Rates

Overall:	10.4% (884)
Bystander Wit'd:	17.1%(310)
Unwitnessed:	4.8% (461)
Utstein ¹ :	36.0% (75)
Utstein Bystander ² :	39.1% (46)

Bystander Intervention Rates ³

CPR:	39.5% (636)
Public AED Use:	9.2% (87)

CPC 1 or 2: 29
CPC 3 or 4: 24

Prince George's

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Prince George's

Non-Traumatic Etiology Survival Rates

Overall:	5.6% (1105)
Bystander Wit'd:	9.2%(390)
Unwitnessed:	1.8% (557)
Utstein ¹ :	26.4% (91)
Utstein Bystander ² :	30.4% (56)

Bystander Intervention Rates ³

CPR:	40.3% (767)
Public AED Use:	11.1% (108)

CPC 1 or 2: 25
CPC 3 or 4: 11

Howard

Utstein Survival Report

All Agencies/National Data

Date of Arrest: From 01/01/2024 Through 01/01/2025 | Incident County: Howard

Non-Traumatic Etiology Survival Rates

Overall:	12.0% (242)
Bystander Wit'd:	15.6%(90)
Unwitnessed:	8.1% (124)
Utstein ¹ :	36.0% (25)
Utstein Bystander ² :	50.0% (16)

Bystander Intervention Rates ³

CPR:	55.8% (190)
Public AED Use:	22.6% (31)

CPC 1 or 2: 12
CPC 3 or 4: 2

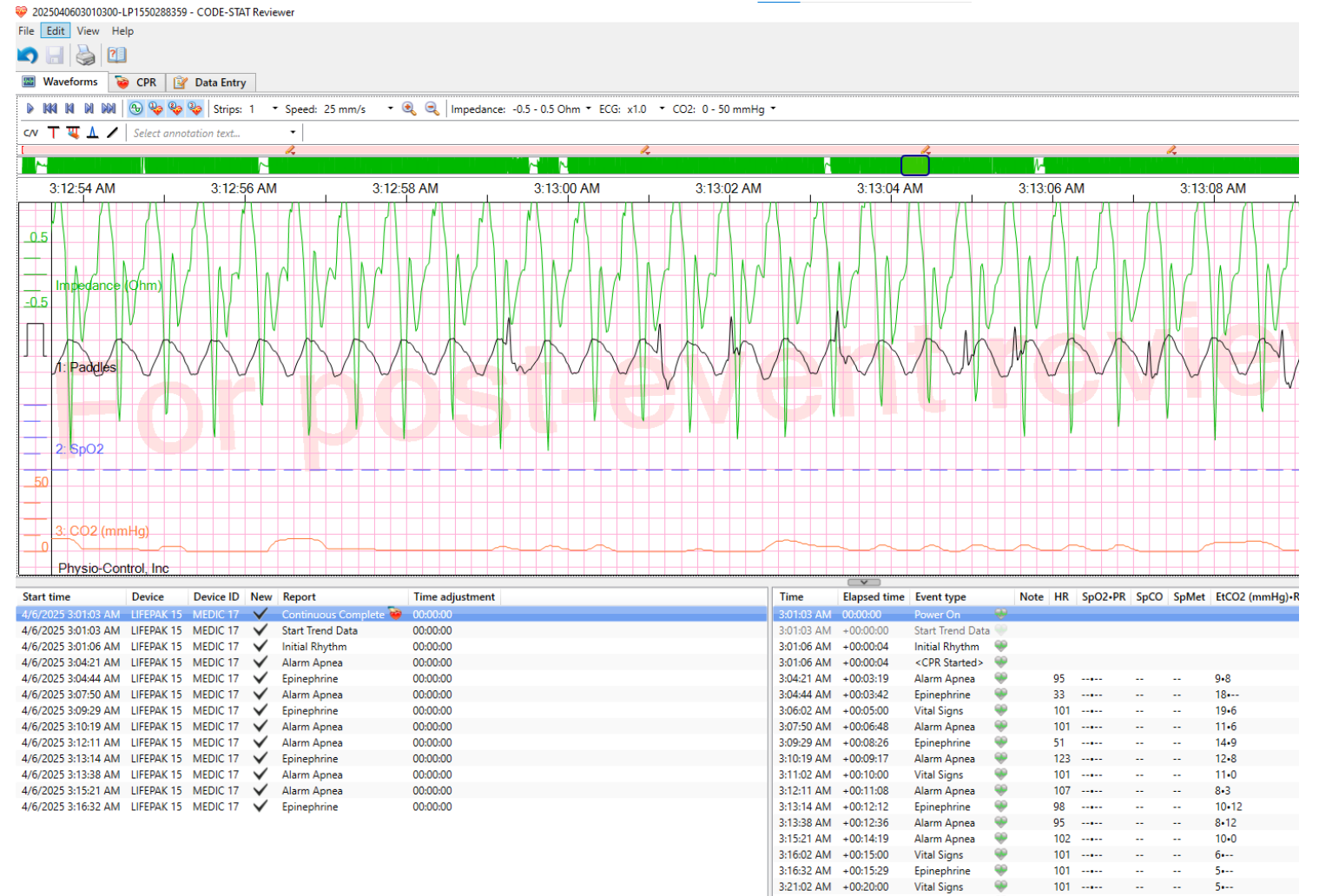
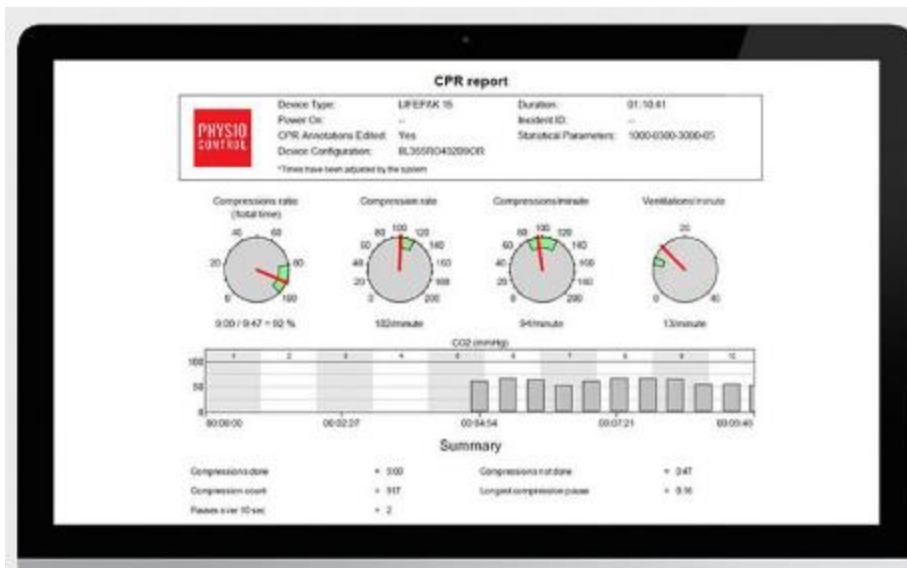
Survival Based Strategies

- Community based education
- BCFD officers and 911/FCB personnel attending Resuscitation Academy in Howard County
- CPR LifeLinks / CDC sponsored training completed with 911 specialists
- Community outreach
- 100% ongoing review, just in time training
- Planning for Pulse Point

QA/QI Tracking and Clinical Metric

- 100% review of high acuity incidents (ketamine, cardiac arrest, intubation)
- Surveillance via first pass on chest pain/STEMI, stroke, and refusals
- Field initiated follow up requests on high acuity incidents
- MIEMSS required reporting (prohibited conduct, protocol variation with harm)
- Input and analysis of CARES registry soon to include CARES 2.0
- Behavioral health diversion and audits
- Extensive tracking of intubation and video assisted intubation
- Pursuit of NEMSQA metrics ongoing

Sample Post Cardiac Arrest Review

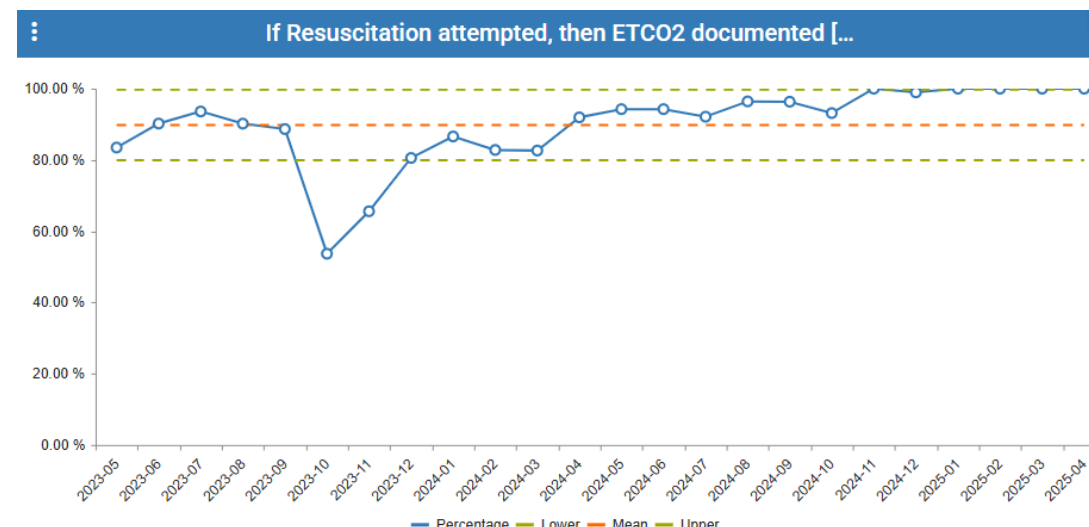
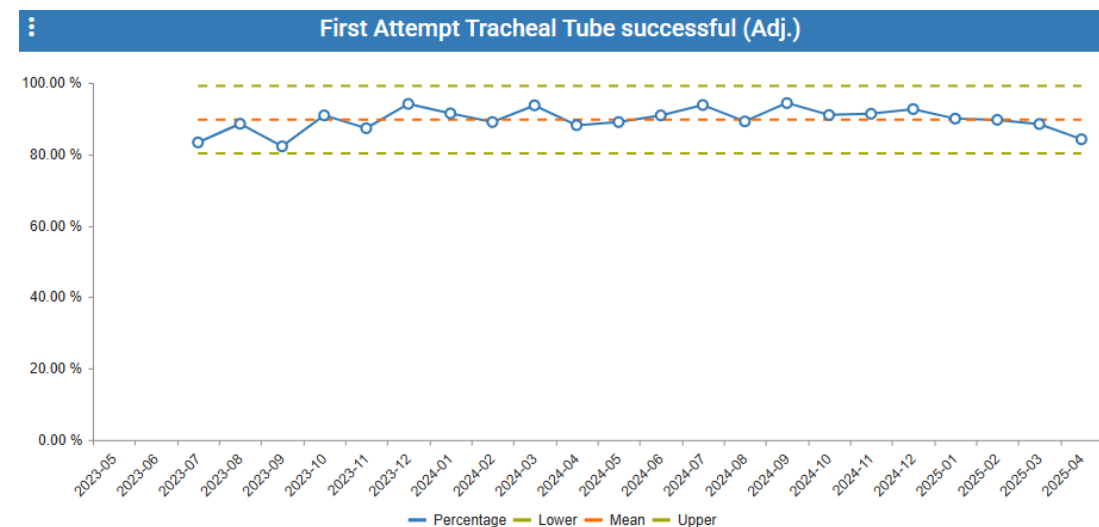
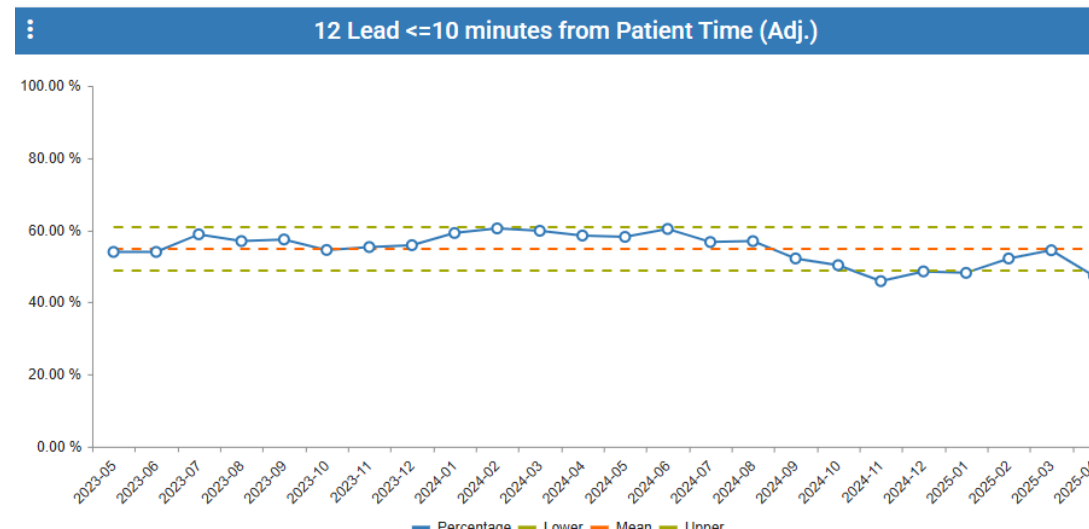
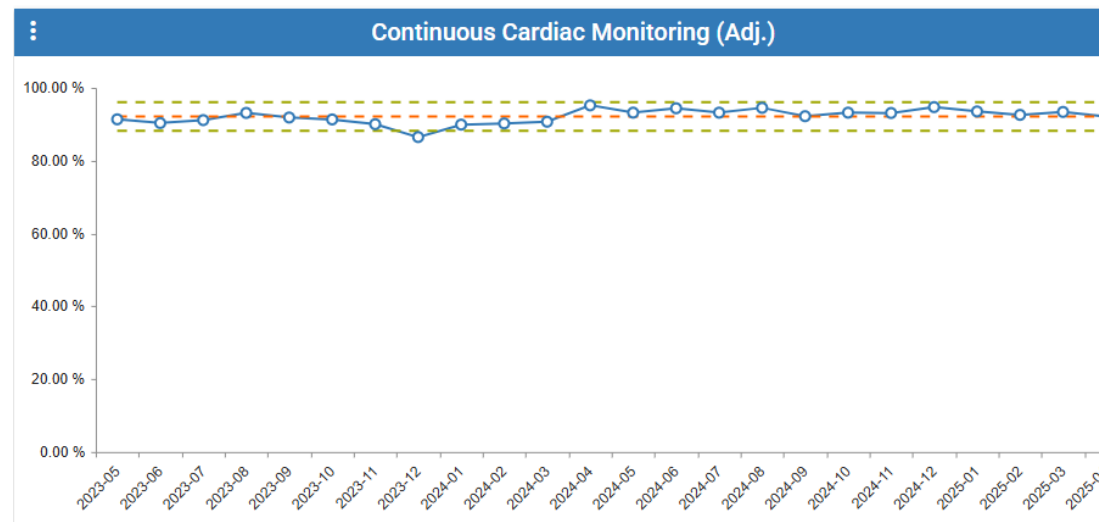


EMS CLINICAL METRICS

- QA/QI lieutenants engaged in “just in time training”
- Advanced airway labs in partnership with Florida jurisdictions
- Tracking of nationally endorsed metrics (NEMSQA)
- Transparency and consistency in reporting

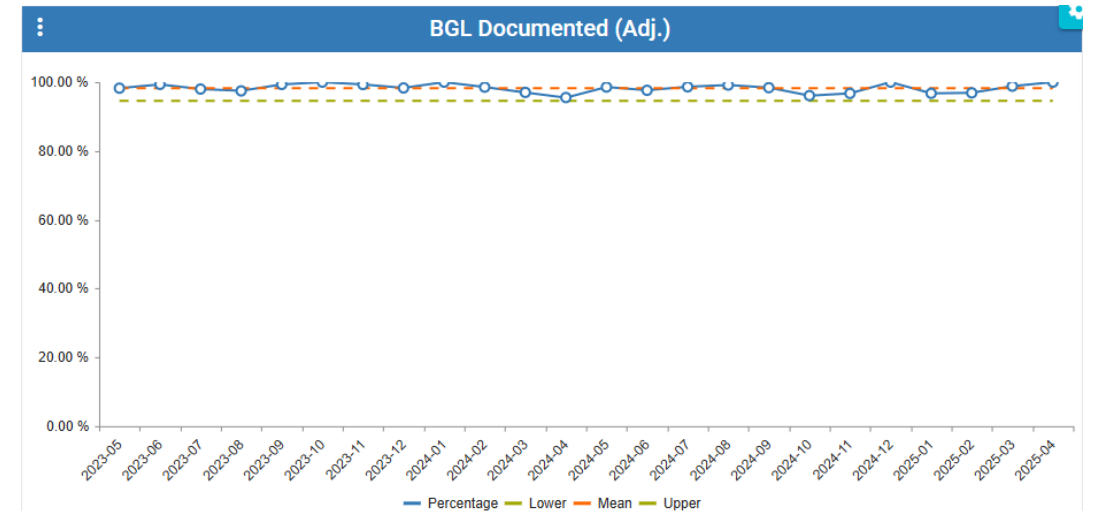
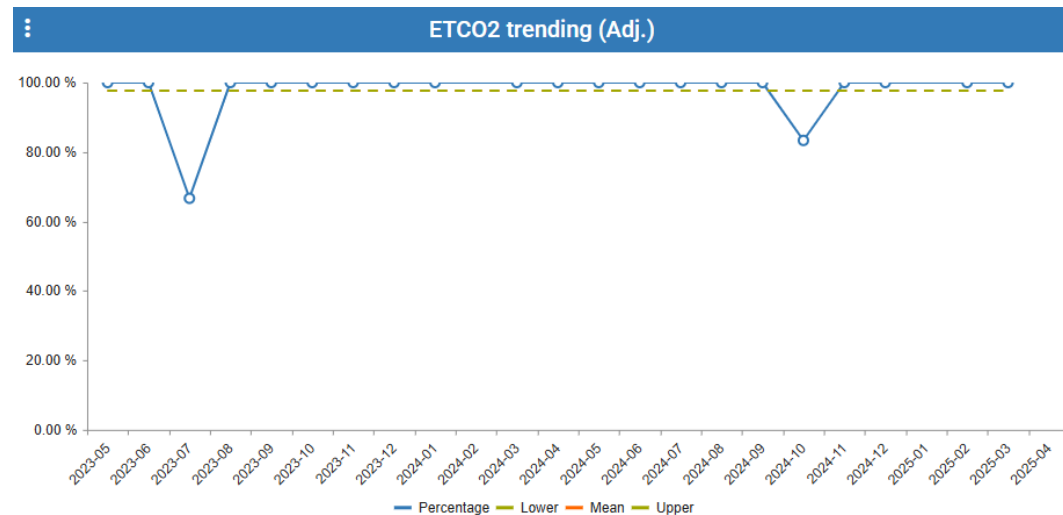
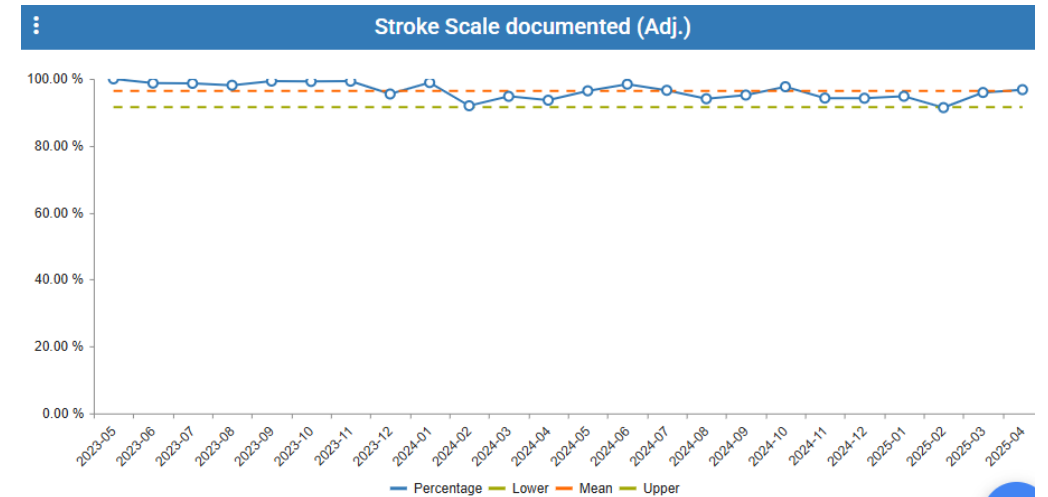
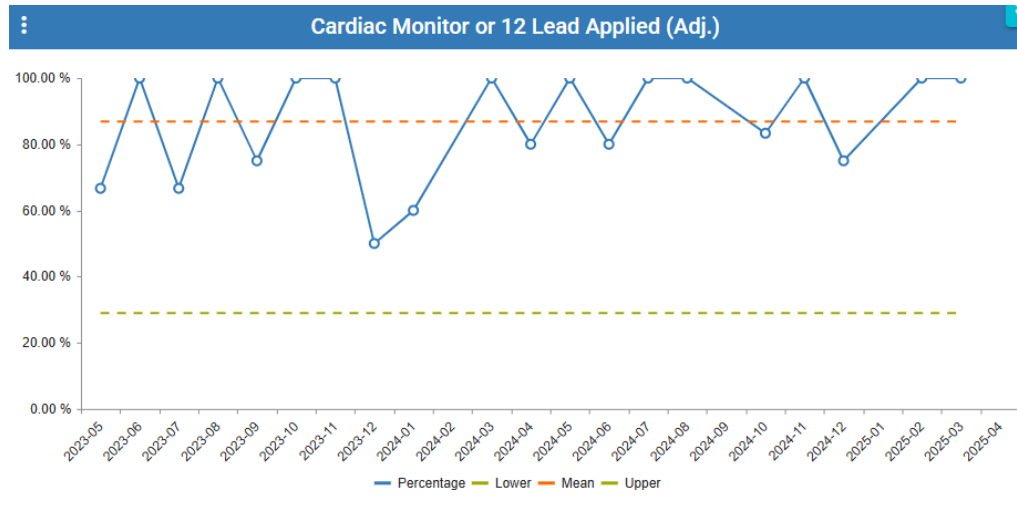
Acute Coronary Syndromes and Advanced Airway Metrics (SAMPLE)

FIRST
WATCH



Ketamine and Stroke Review Metrics

FIRST
WATCH



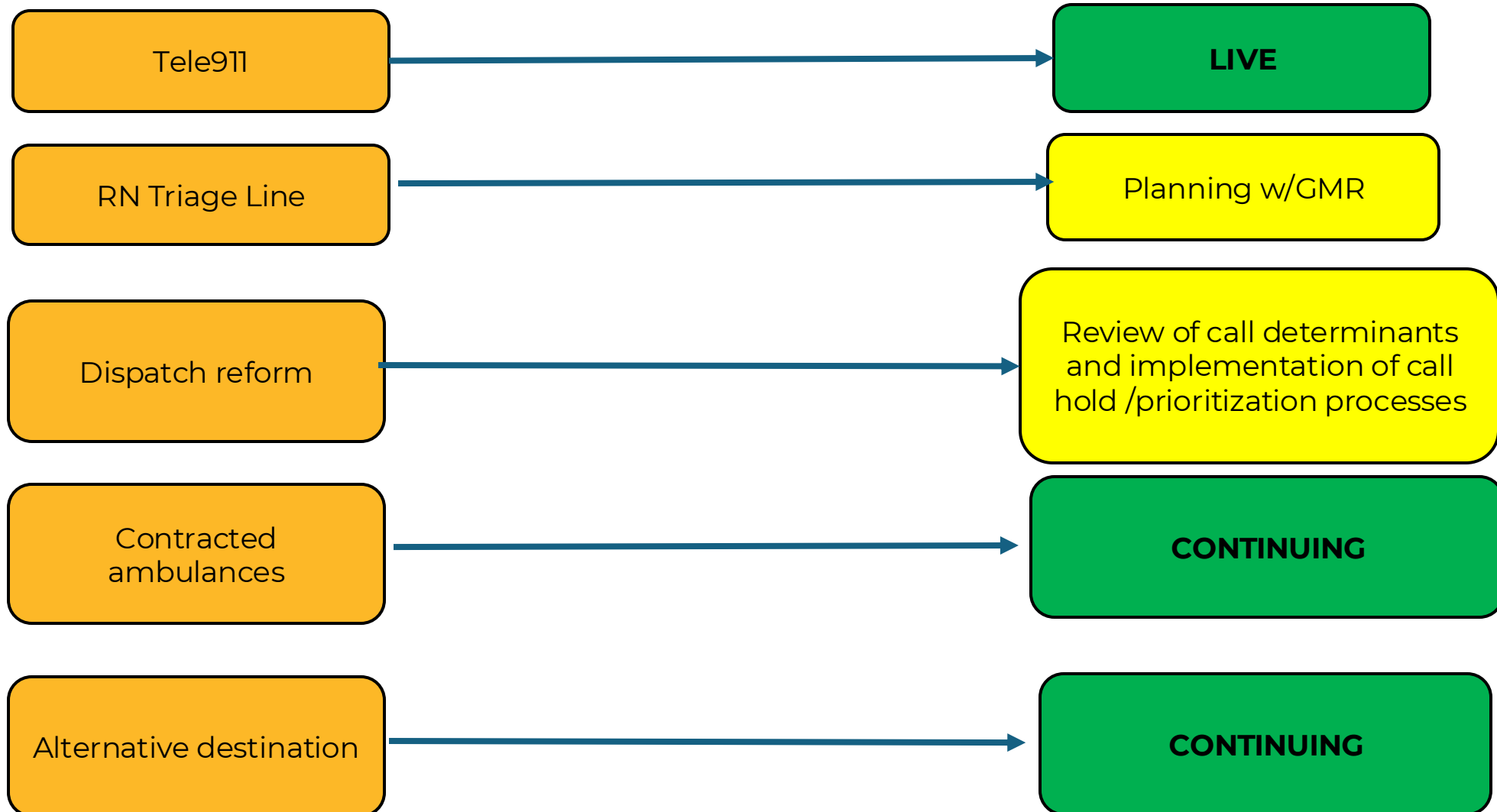
VL Data

2023				1st pass success	1st pass percent	90%ile 1st attempt time	2nd pass success	90%ile 2nd attempt time	3rd pass success	90%ile 3rd attempt time
unsuccessful	7	patients	126	75	59.52%	0:01:26	22	0:01:15	9	0:00:45
		attempts	162	75	46.30%					
2024				1st pass success	1st pass percent	90%ile 1st attempt time	2nd pass success	90%ile 2nd attempt time	3rd pass success	90%ile 3rd attempt time
unsuccessful	19	patients	285	199	69.82%	0:01:14	37	0:00:46	10	0:00:50
		attempts	344	199	57.85%					
Overall				1st pass success	1st pass percent	90%ile 1st attempt time	2nd pass success	90%ile 2nd attempt time	3rd pass success	90%ile 3rd attempt time
unsuccessful	23	patients	415	300	72.29%	0:01:20	56	0:01:20	18	0:00:49
		attempts	456	300	65.79%					

Video Laryngoscopy Is Associated With First-Pass Success in Emergency Department Intubations for Trauma Patients: A Propensity Score Matched Analysis of the National Emergency Airway Registry (2021)

Of the 19,071 intubations in NEAR, 4,449 (23%) were for trauma, and nearly all (88%) had at least one difficult airway characteristic. **Prevalence of first-pass success was 86.8% (95% confidence interval [CI]: 83.3% to 90.3%).**

SELECT MITIGATION STRATEGIES

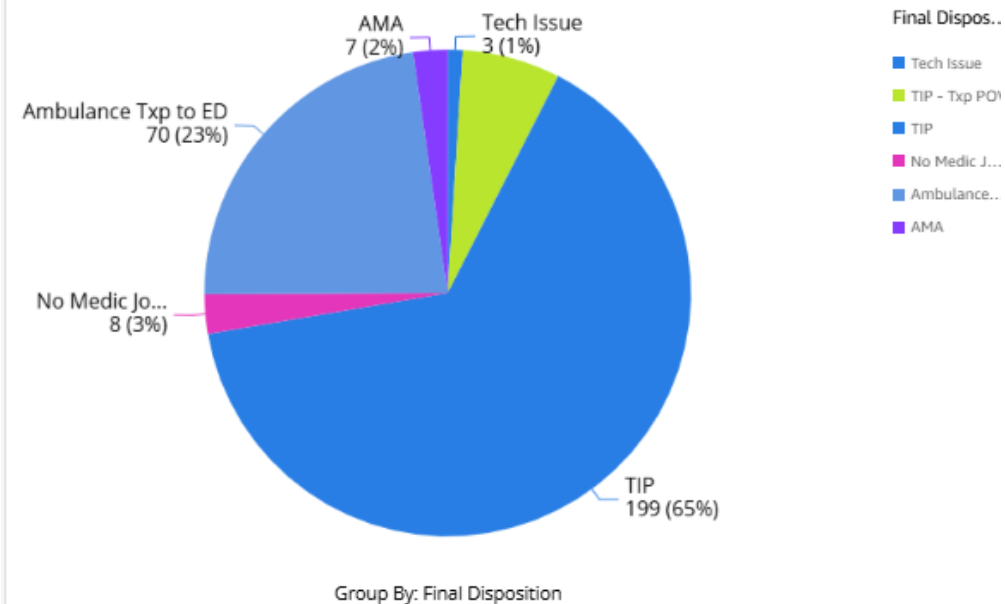


SELECT MITIGATION STRATEGIES

- ARPA-Heroes / B-Core collaboration **FUNDED**
- Phase 1 implementation in collaboration with city and ORF
- Use of “Goldie” to connect services
- Integration of BCFD into 24/7 crisis response framework
- Developing connected referral network for care linkage
- Exploring feasibility of 911 diversion for substance use

Controls Start Date 04/01/2024 End Date 04/25/2025 Visit Status All Intake Disposition All Final Disposition All Creator Name All							
Total Consults							
352							
Visits Compared by DAY %		Visits Compared by WEEK %		Visits Compared by MONTH %		Visits Compared by QUARTER %	
No data There was no data found for the visual.		Apr 20, 2025 5		Apr 13, 2025 4		Q2' 2025 14	
		25%↑		-12.5%↓		-12.5%↓	
Visits Compared by Previous DAYS %		Visits Compared by Previous WEEKS %		Visits Compared by Previous MONTHS %		Visits Compared by Previous QUARTERS %	
No data There was no data found for the visual.							
This Month		14		Last Month		16	
This Week		5		Last Week		4	

Consults by Intake TIP Disposition



- Looking to roll tele-medicine into broader nurse triage line initiative

BEHAVIORAL HEALTH DIVERSION

911 Behavioral Health Diversion Dashboard May 01, 2025

Indicators

BCFD

BCRI

BPD

Caller Info

11496

Total Incidents (25A01, 25A02, 25B03, & all calls involving BCRI)

9446

BCFD Incidents (includes co-response)

1750

BCRI Incidents (includes co-response)

6686

BPD Incidents (includes co-response)

367

Count of Incidents Resolved by BCRI (without FD or PD response)

276

Caller Declined to Speak With BCRI

75

Failed Transfers to BCRI (911 operator unable to connect to HLC)

305

Caller Disconnected During Hand-off or After Connecting With BCRI

363

Diverted Calls Returned to 911

617.97

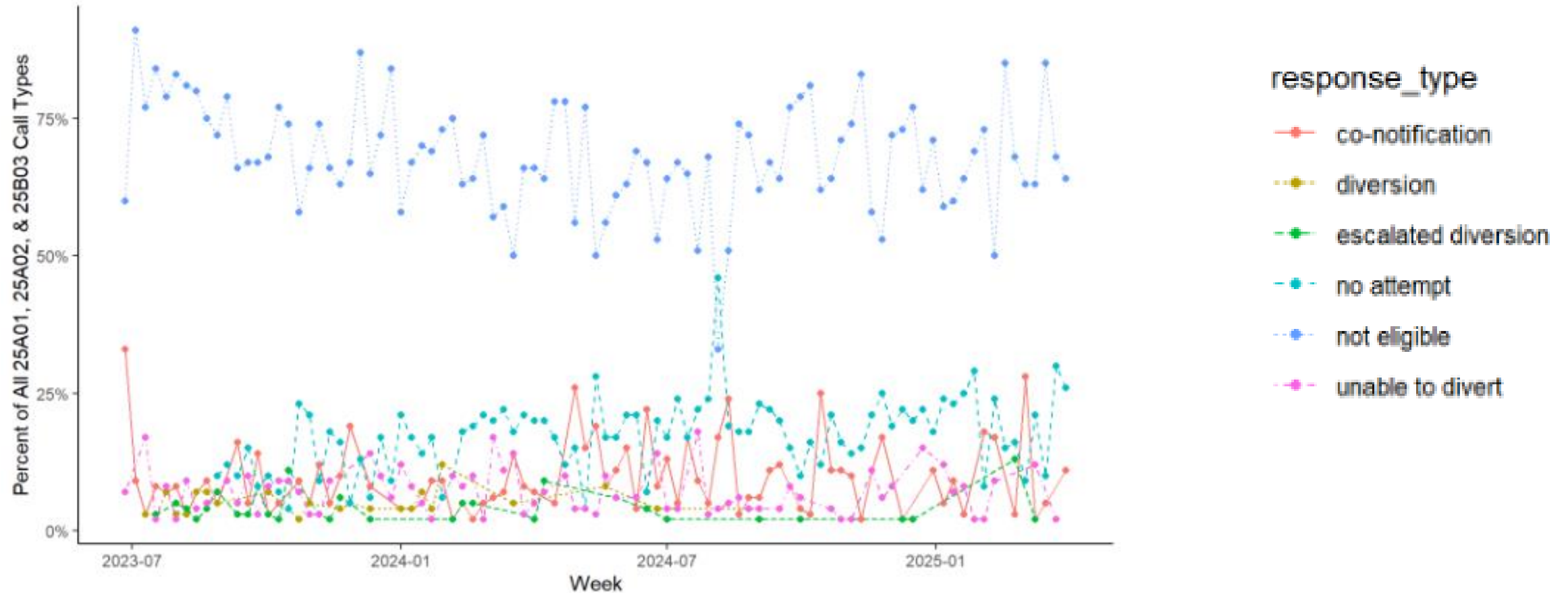
Estimated Combined BCFD & BPD Unit Hours Saved by Diverted Calls

- Monthly, comprehensive QA/QI calls
- Behavioral Health authorities, Health department BPD, BCFD
- Tracking metrics for behavioral health clinician
- Compliance with paragraph 97 of consent decree
- Increased co-notification and deployment of mobile crisis teams

BEHAVIORAL HEALTH DIVERSION

Response Types to 25A01/25A02 911 Calls by Week

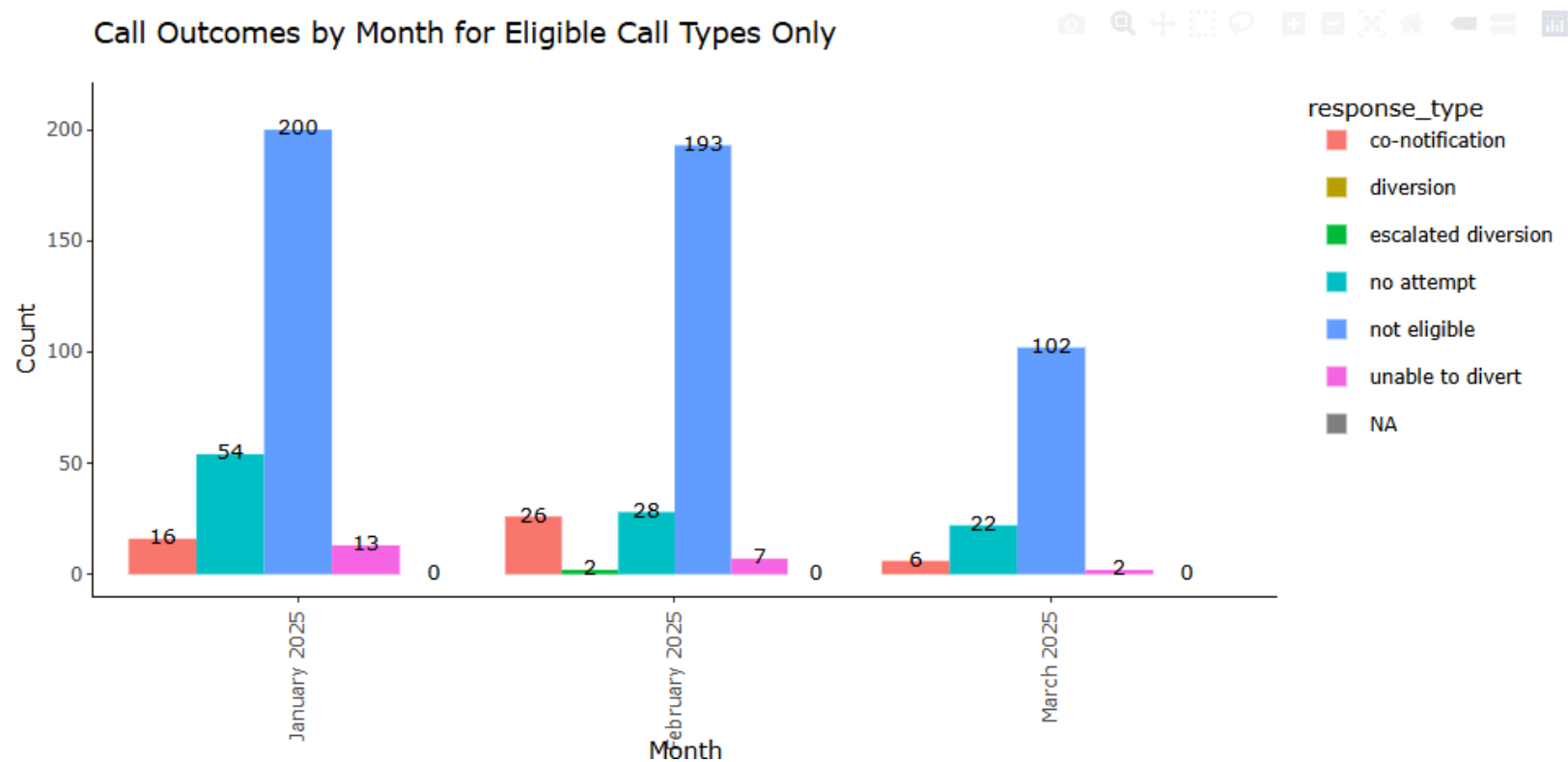
As a percentage of all 25A01/25A02 & 25B03 (after 3/17/22) responses during week



BEHAVIORAL HEALTH DIVERSION

Q3 2025

Call Outcomes by Month for Eligible Call Types Only



All Incidents, This Review Period

Incident Type	Count
Eligible Call Type	384
Eligible by Narrative	74
BCRI Involved in Incident	50
Diversion	5
Co-Notification	33
Escalated Diversion	5
Unable to Divert	14

Clinical Innovation and Progress

- CPAP for first response units
- Ultrasound
- High fidelity simulation /cadaver labs
- SEAL hemostatic agent spray
- Optimizing ASU dispatch determinants
- ***Continued work on whole blood***



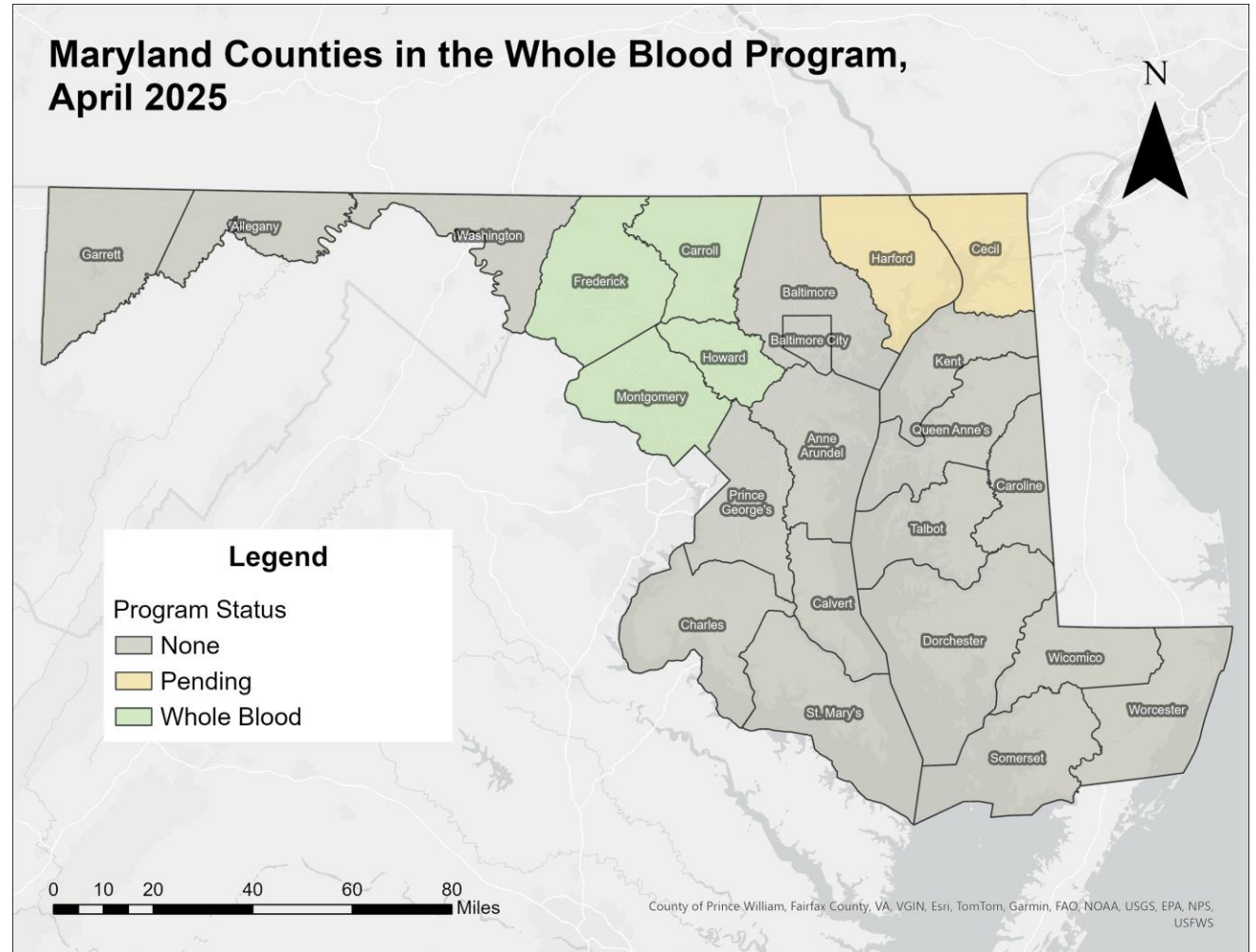
Clinical Innovation and Progress: Whole Blood

WHOLE BLOOD OPERATIONS:

- Montgomery County
- Howard County
- Maryland State Police Aviation Command
- Washington DC
- Carroll County (go live in a few months)
- Frederick Country

PENDING:

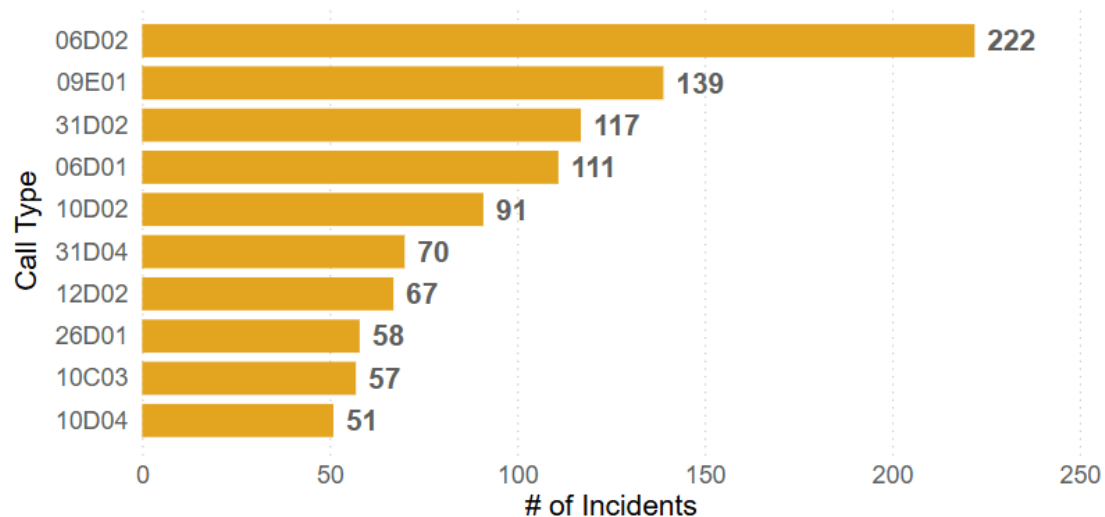
- Harford County
- Cecil Count



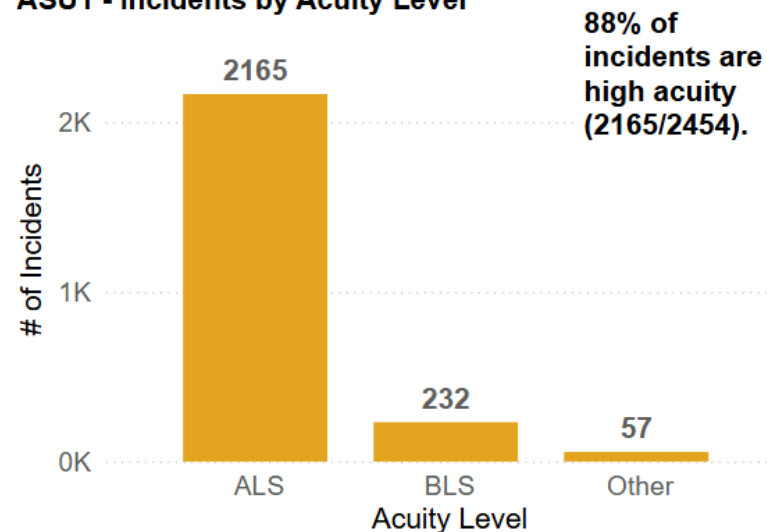
CHASE CAR PILOT PROGRAM

April 22, 2024 – March 31, 2025

Top 10 Calltypes for ASU1



ASU1 - Incidents by Acuity Level



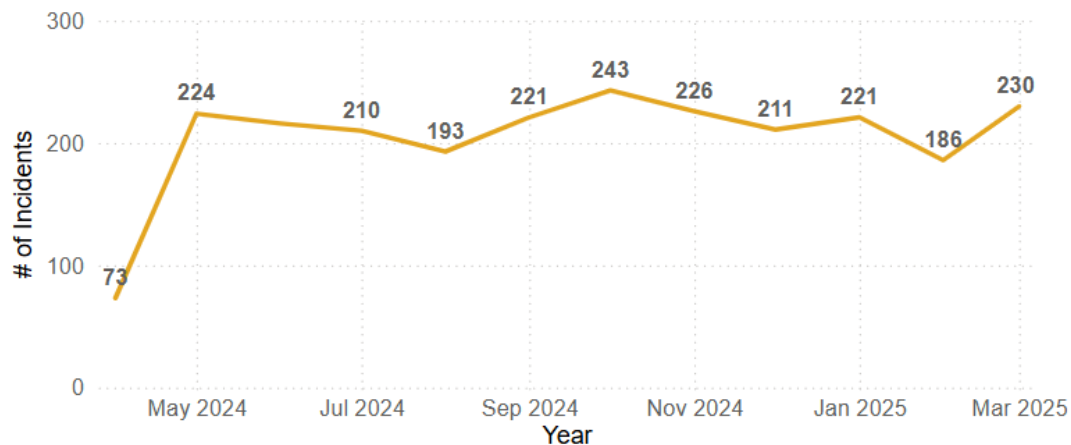
2454

Total ASU1 Calls for Service
Since 4/22/24

00:08:03

ASU1 - Median Response Time

Number of ASU1 Incidents is Consistent Month to Month



BCFD POPULATION HEALTH – DATA

Operational Period July 11, 2023- March 31, 2025
401 Days

Emergency Patient and Non-Patient Contacts

911 Patient Contacts - **550**

Non-Patient Contacts (Family, Bystander,
Community Members, etc.) - **14,601**

Post Overdose Outreach

Attempts to Contact- **203**

Successfully Contacted
and Began Outreach- **30**

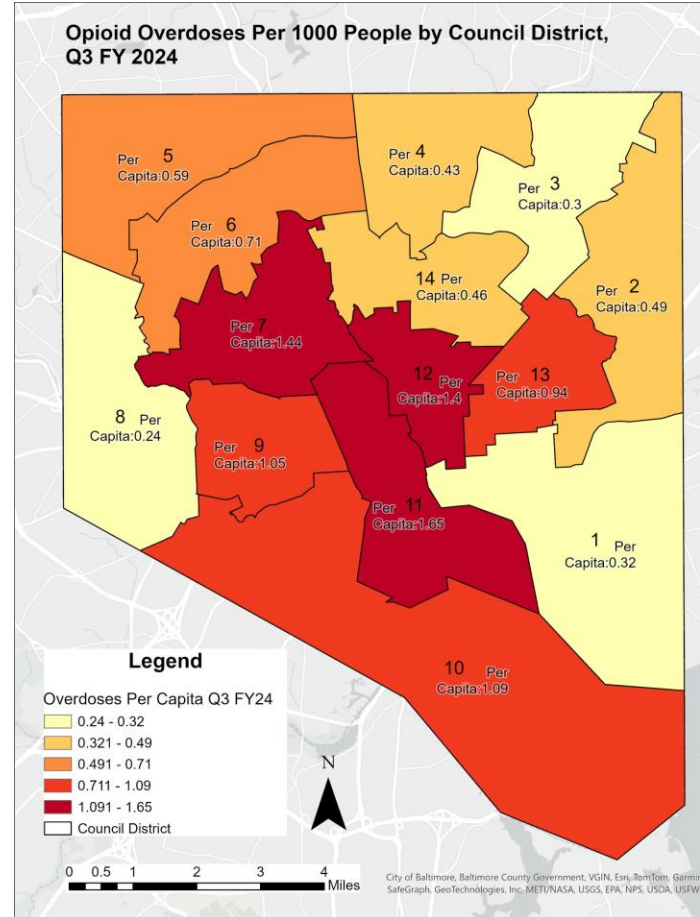
Successfully Enrolled into
a Treatment Program- **2**

CITY WIDE OPIOID OVERDOSES*

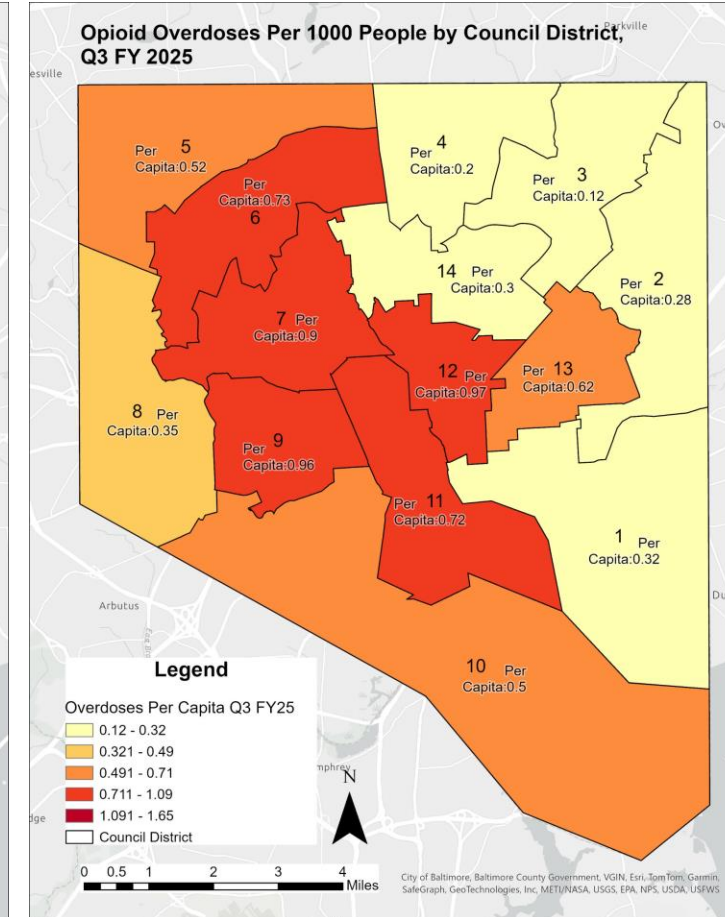
Q3 FY 2024 vs. Q3 FY 2025

District	Q3 FY24 Incidents	Incidents per 1000	Q3 FY25 Incidents	Incidents per 1000	Incidents % Change
District 1	15	0.32	15	0.32	0 %
District 2	21	0.49	12	0.28	-42.86 %
District 3	13	0.30	5	0.12	-61.54 %
District 4	19	0.43	9	0.20	-52.63 %
District 5	26	0.59	23	0.52	-11.54 %
District 6	32	0.71	33	0.73	3.12 %
District 7	64	1.44	40	0.90	-37.5 %
District 8	11	0.24	16	0.35	45.45 %
District 9	49	1.05	45	0.96	-8.16 %
District 10	50	1.09	23	0.50	-54 %
District 11	76	1.65	33	0.72	-56.58 %
District 12	62	1.40	43	0.97	-30.65 %
District 13	41	0.94	27	0.62	-34.15 %
District 14	20	0.46	13	0.30	-35 %
Total	499	11.10	337	7.49	-32.5 %

Q3 FY2024



Q3 FY2025



*Positive reactions to Naloxone only

BCFD POPULATION HEALTH – DATA



POPULATION
HEALTH
AWARENESS
TOTALS:

1,972 EVENTS



FENTANYL
TEST STRIPS:

1,036

XYLAZINE
TEST STRIPS:

890



OUTSIDE
AGENCY
PROGRAM
REFERRALS:

653



TOTAL
RESOURCES
DISTRIBUTED
(FOOD, WATER,
CLEAN NEEDLES,
WOUND KITS,
ETC.):

7,814



LONG TERM
TREATMENT
CENTER
REFERRALS:

16

BCFD POPULATION HEALTH

Buprenorphine Program

Collaboration with BCHD Healthcare on the SPOT and UMMC Addiction Treatment Center

CFD Clinicians' observed barriers to induction:

- Patient does not meet capacity to consent
- Patients do not meet criteria for induction
- Poly substance use- contraindication
- Stigma surrounding Buprenorphine leading to patient refusal
- Already enrolled in a treatment program

BCFD POPULATION HEALTH

Leave Behind Naloxone: Totals

**Total Leave Behind
Naloxone Kits Distributed-**

13,798 Kits =

27,596 Doses

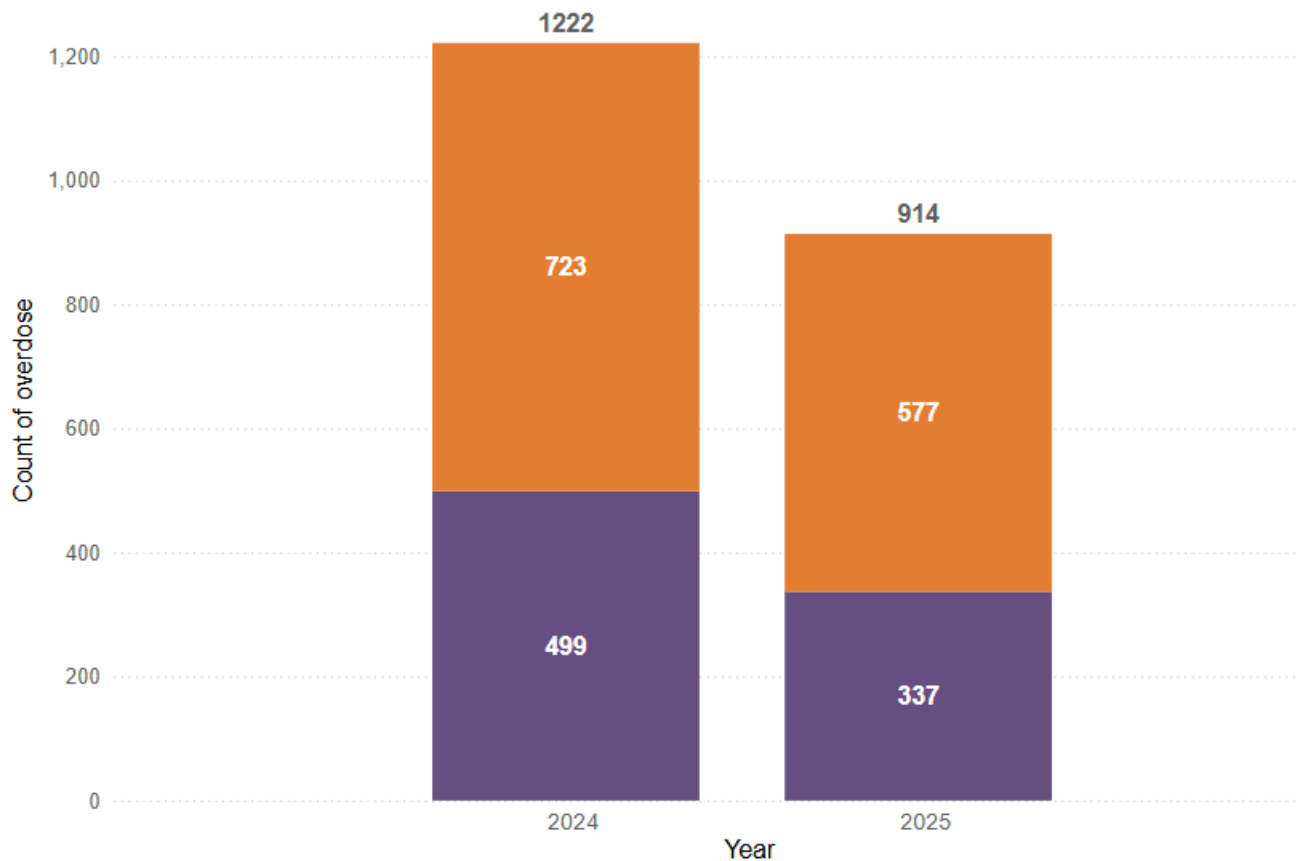
CITY WIDE OVERDOSES

Q3 FY 2024 vs Q3 FY 2025

Number of Overdoses, Year-Over-Year Comparison

Q3 FY 2024 vs FY 2025

● Opioid Overdose: Positive Narcan Response ● Likely Opioid Overdose: Unconfirmed



1222
Overdoses
Q3 FY 2024

-25.2%
→

914
Overdoses
Q3 FY 2025



Brandon M. Scott
Mayor

Thank You

